



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

HSH Strategic Framework Implementation Update

<http://hsh.sfgov.org/framework/>

January, 2018
(update based on work completed Oct-Dec, 2017)

Strategic Framework Update

Systems Change Goal: *Design and implement coordinated systems for adults, families with children, & youth by December 2018*

Progress Toward This Goal:

- Launched the ONE System in June 2017
- Launched Access Points for Family CES in Oct 2017 which include problem solving, assessment, prioritization and referrals
- Established and continue to refine housing opportunities assessment tool and prioritization for referrals to PSH and RRH
- Refining the assessment tools for adult Coordinated Entry including the primary assessment

Strategic Framework Update

Systems Change Goal: *Implement performance accountability across all programs and systems by December 2019*

Progress Toward This Goal:

- Launched weekly summary and monthly detailed dashboard for the Homeward Bound program.
- Compiled monthly placement data for Problem-Solving, Housing, and Housing Ladder programs in preparation for January HOM-Stat pilot and draft dashboard.

Strategic Framework Update

Adult Goal: *Reduce chronic homelessness 50% by December 2022*

Progress Toward This Goal:

- 74 individuals and families have been housed via the Moving On Initiative since its October launch. This frees up 74 units of PSH for people exiting the chronic homelessness.
- In partnership with DPH, HSH has developed its Whole Person Care plan to expand roving services to support people wherever they are housed

Strategic Framework Update

Family Goals: *Ensure no families with children are unsheltered by December 2018. End family homelessness by December 2021*

Progress Toward This Goal:

- Launched Access Points for Family CES which include problem solving, assessment, prioritization and referrals
- Developed shelter placement criteria to prioritize families who are experiencing physical and sexual violence and/or who are unsheltered.
- Established housing opportunities assessment tool and prioritization for referrals to PSH and RRH for families.
- Since launching Family CES in October, 14 families referred to permanent supportive housing and 200+ families will receive a referral to RRH by March 2018.

Strategic Framework Update

Youth Goal: *Complete a detailed plan to reduce youth homelessness by July 2018*

Progress Toward This Goal:

- The Coordinated Community Plan to Prevent and End Youth Homelessness in San Francisco, submitted its third draft to the Department of Housing and Urban Development (HUD) on December 20th.
- Plan approved by HUD in January and will be incorporated into the strategic framework

Strategic Framework Update

Street Homelessness Goal: *Improve the City's response to street homelessness by October 2018 and End large, long-term encampments by July 2019*

Progress Toward This Goal:

- In partnership with DPW, DPH and SFPD, HSH leads the Encampment Resolution Team and the Mission District Homeless Outreach Project focused on bringing inside people living in encampments. This work is being consolidated into a unified command.
- 23 encampments resolved since summer 2016, 2/3 remain resolved
- 66% of people in the resolved encampments accepted offers of shelter or navigation center placements.