



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Monthly Report to the Local Homeless Coordinating Board

January, 2019



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Exits From Homelessness

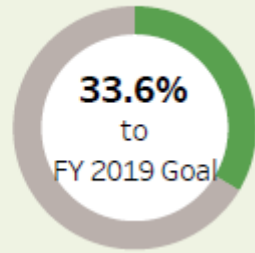
FY 2019 (Data through November 30, 2018)

November 30, 2018
Benchmark = 42%

826

Total clients exited from homelessness

FY 2019 Problem Solving and Housing Goal (2,458)



241

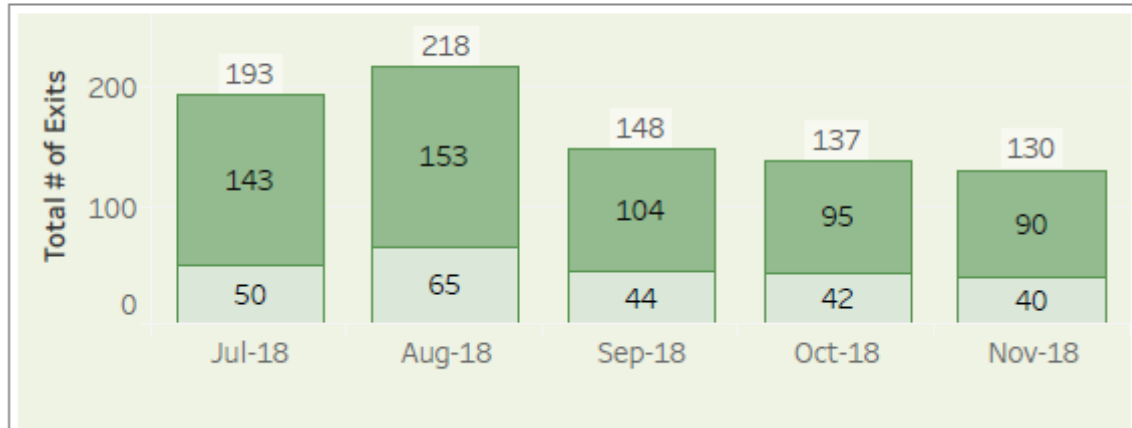
clients served through
Problem Solving methods

585

of **Housing**
placements

Monthly Exits

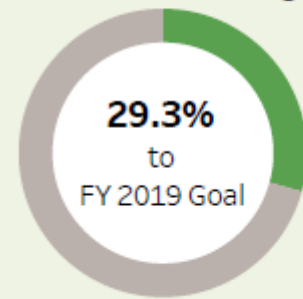
■ Housing
■ Problem-Solving



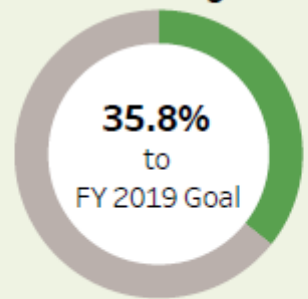
Cumulative to Date - Actual vs. Goal

■ Actual Exits
■ Left to Goal

Problem-Solving

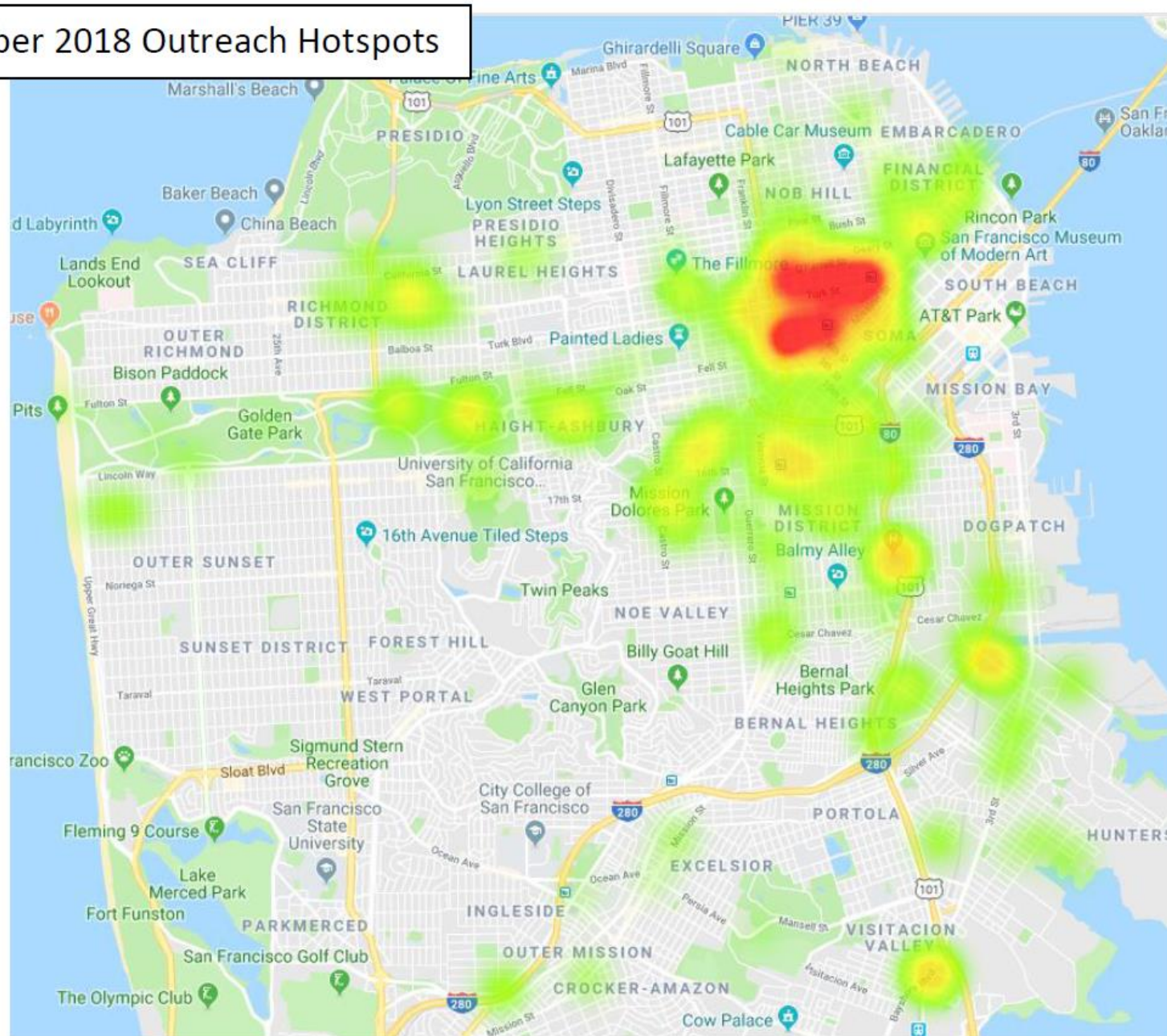


Housing



FY 2019 Goal period (July 1st, 2018 - June 30th, 2019)

November 2018 Outreach Hotspots



San Francisco Homeless Outreach Team Data November:

- Street Outreach Attempts-645
- Successful Outreach Engagements-541
- Referrals-767*
- Linkages with Services-340

*Clients often receive multiple referrals

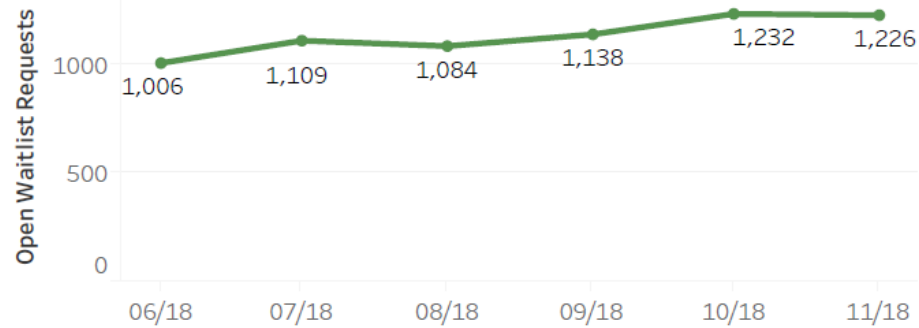


Temporary Housing: Adult Shelters

Reporting Period: Data through November 30, 2018

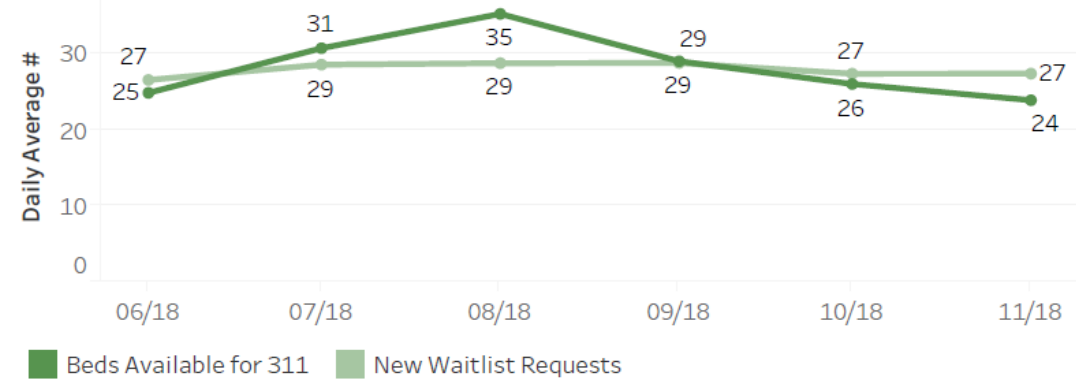
Open 311 Shelter Waitlist Requests

*Open waitlist requests below are a point in time count captured once at the beginning of each month

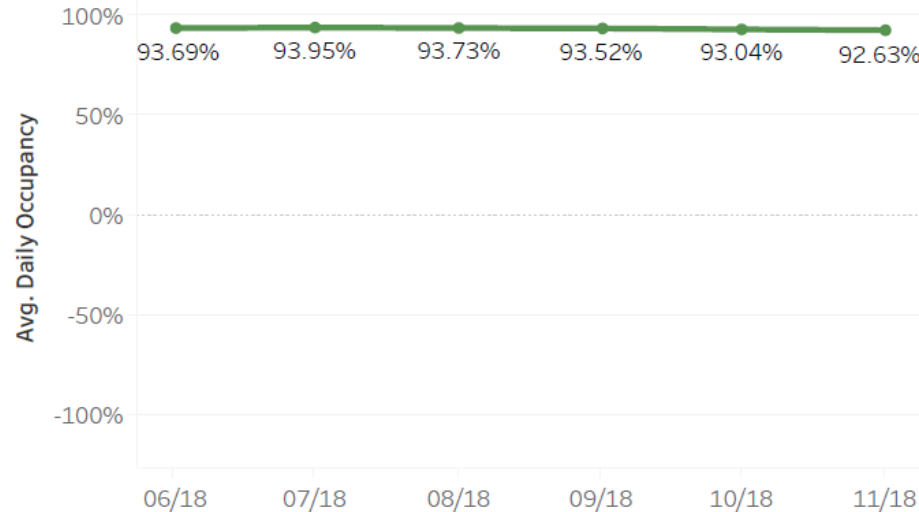


311 Available Beds vs. New Waitlist Requests

*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day

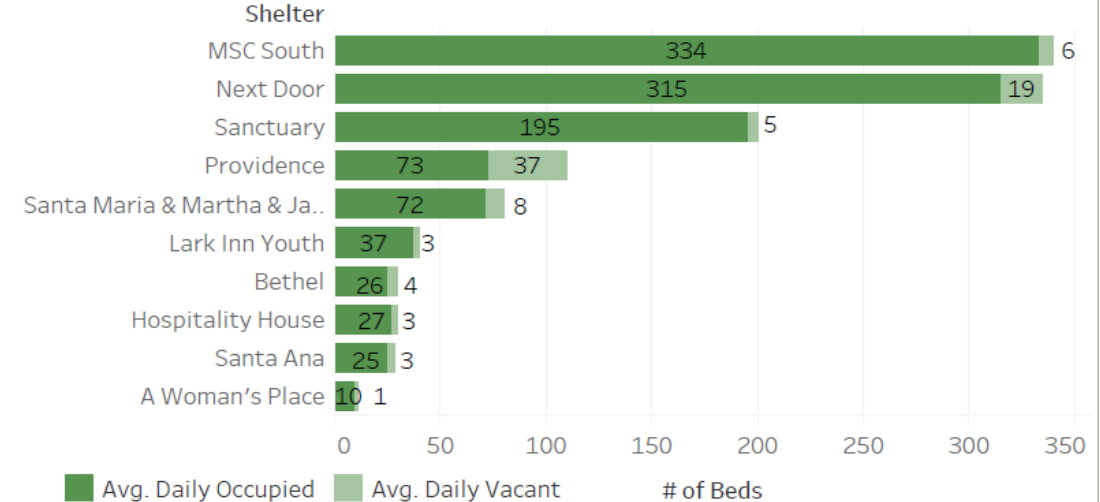


Occupancy Rate for All Shelters



Bed Utilization by Shelter (November 2018)

November 2018





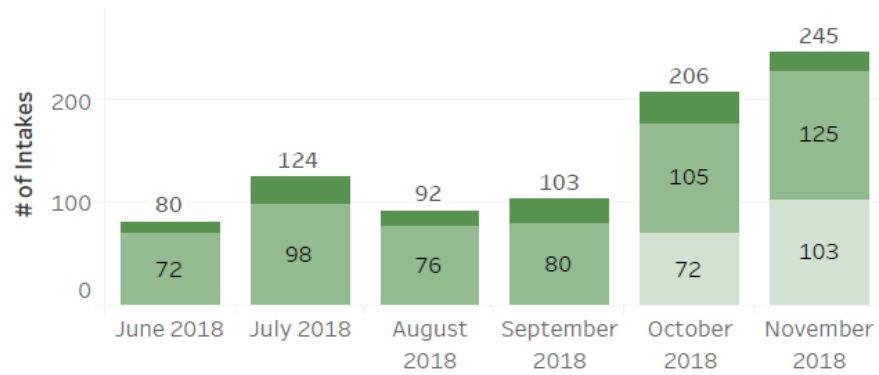
Temporary Housing: Navigation Centers

Reporting Period: 11/1/2018 to 11/30/2018

Client Intakes

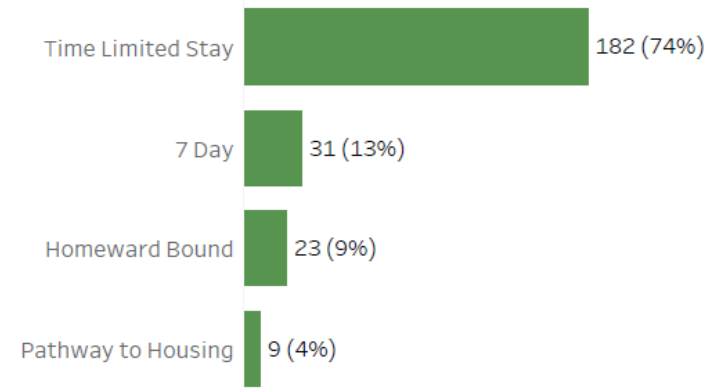
Monthly Intakes

Intakes by Navigation Center for the previous six months for the reporting period ending 11/30/2018.



Intakes by Type

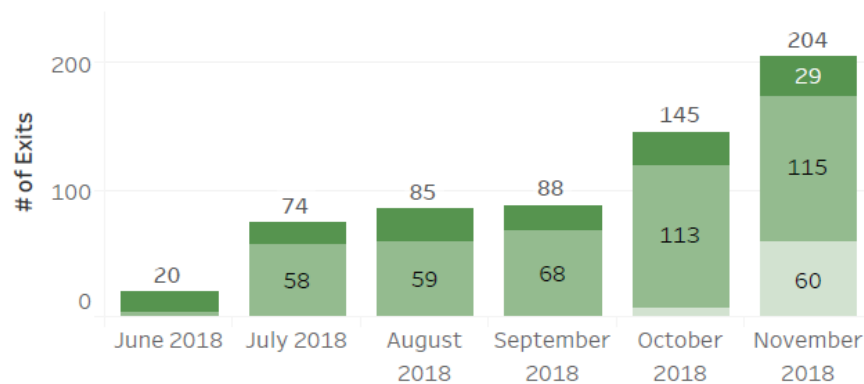
Intakes occurring within the reporting period of 11/1/2018 to 11/30/2018



Client Exits

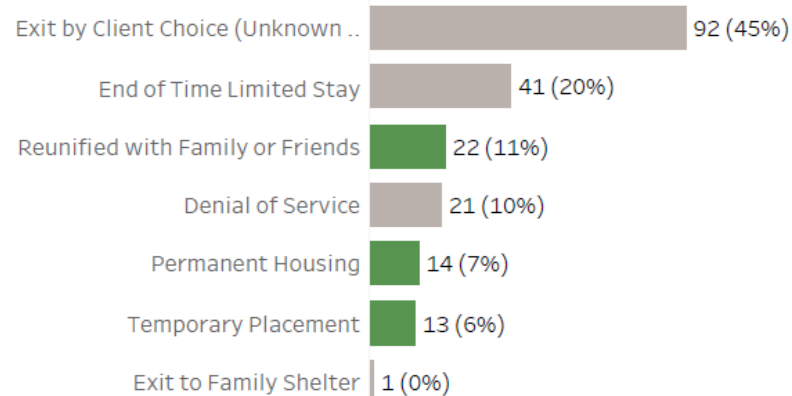
Monthly Exits

Exits by Navigation Center for the previous six months for the reporting period ending 11/30/2018.



Exits by Destination / Reason

Exits occurring within the reporting period of 11/1/2018 to 11/30/2018



Navigation Center

- Central Waterfront
- Division Circle
- Bayshore

Clients Served During Reporting Period (Deduplicated)

459

Reporting Period

Start Date
11/1/2018

End Date
11/30/2018



Problem Solving

FY 2019 (Data through November 30, 2018)

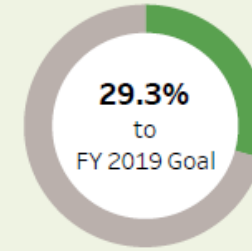
November 30, 2018
Benchmark = 42%

241

clients served through Problem Solving methods

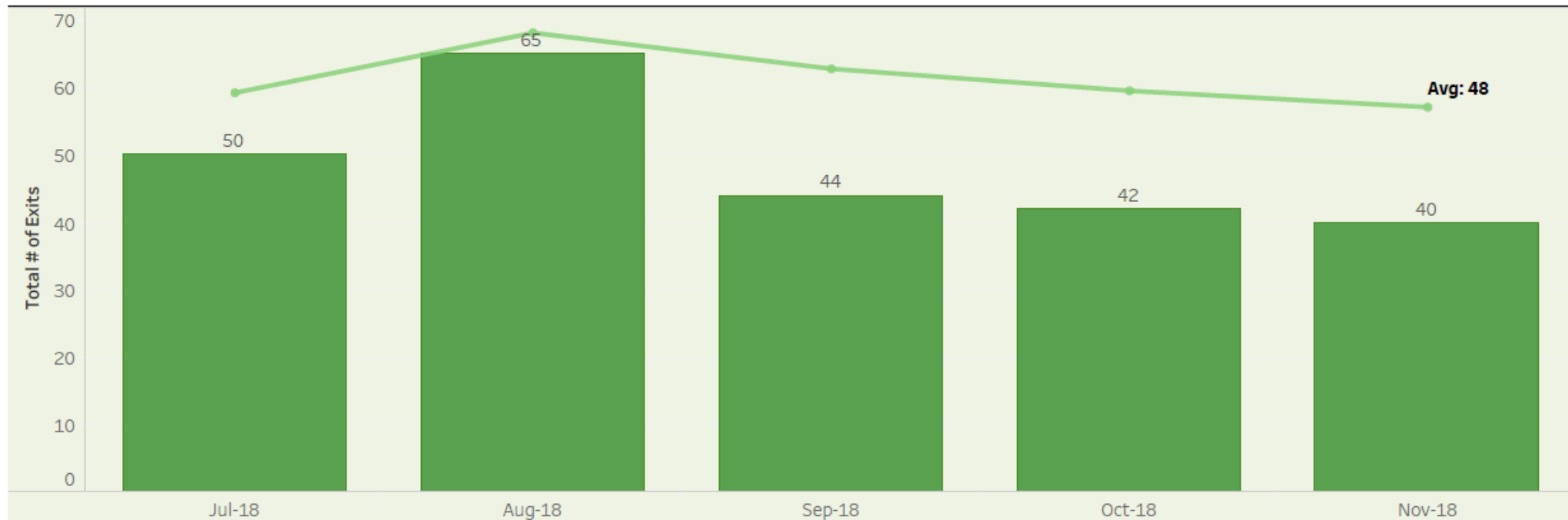
FY 2019 Problem Solving Goal (822)

Problem-Solving



Monthly Exits*

*Does not include families served through new problem-solving programs via Family Coordinated Entry.





Homeward Bound Summary

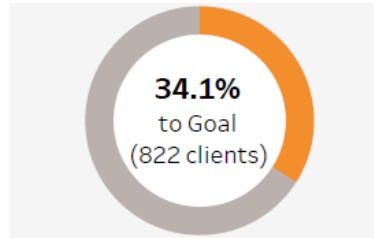
2018 Fiscal Year
DATA thru 11/30/2018



280
Clients Traveled

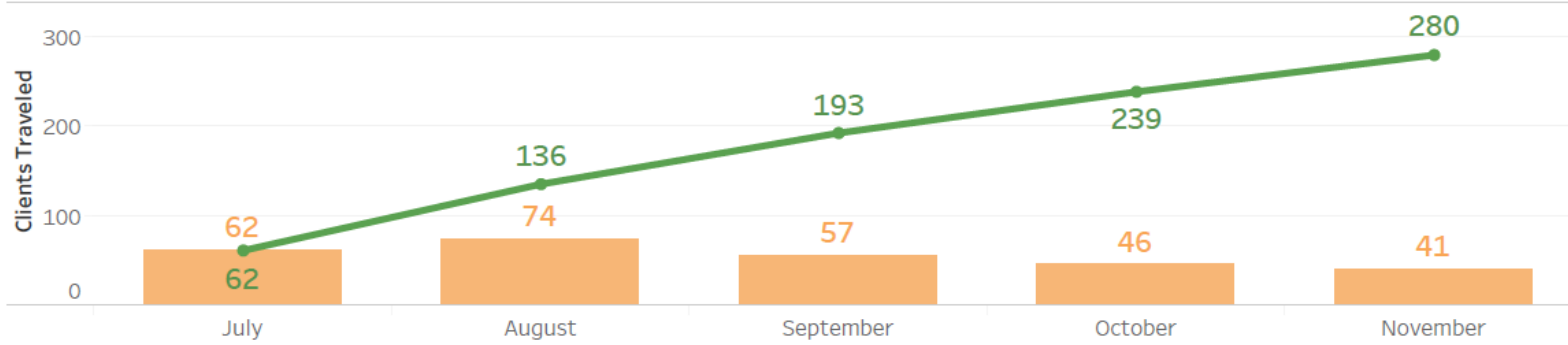
336
Avg # of Days in San Francisco

\$257
Avg Per Person Served



Pace (Clients)	656
Left to Goal (822)	542
Avg Client Served/day	2.5
Avg Client Needed/day	3.6

Cumulative Snapshot

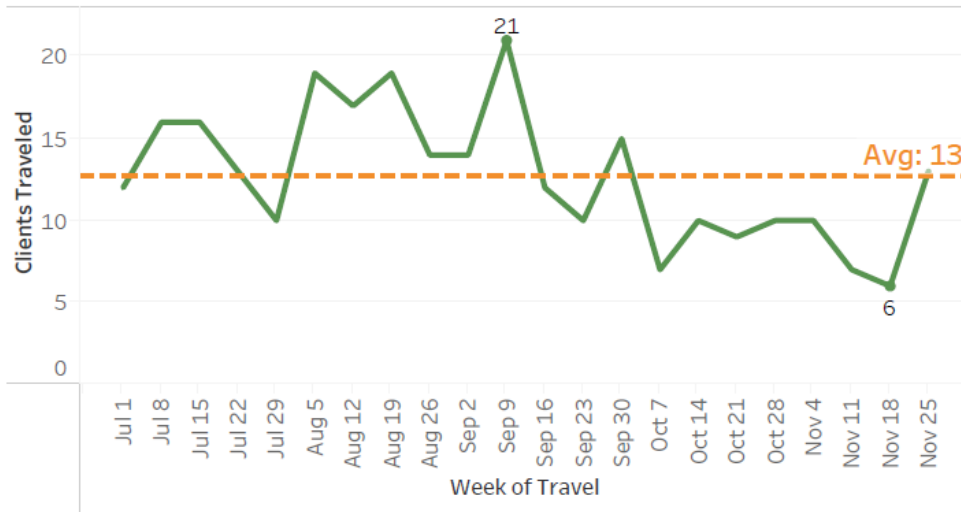


Calendar View
Fiscal Year

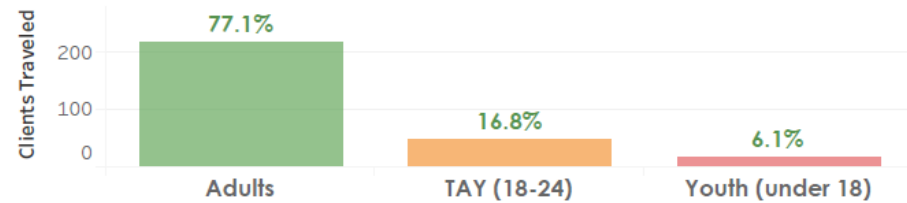
Year
2018

■ Cumulative # of Exits
■ Monthly # of Exits

Weekly Review

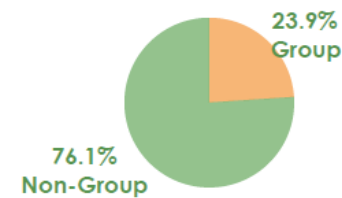


Exits by Population



Group or Non-Group Travel

"Groups" are those traveling to the same receiving contact regardless of age.

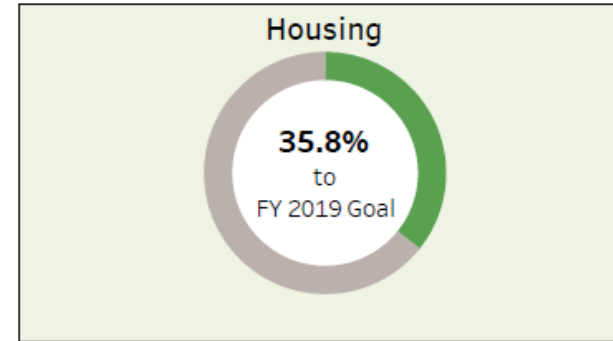




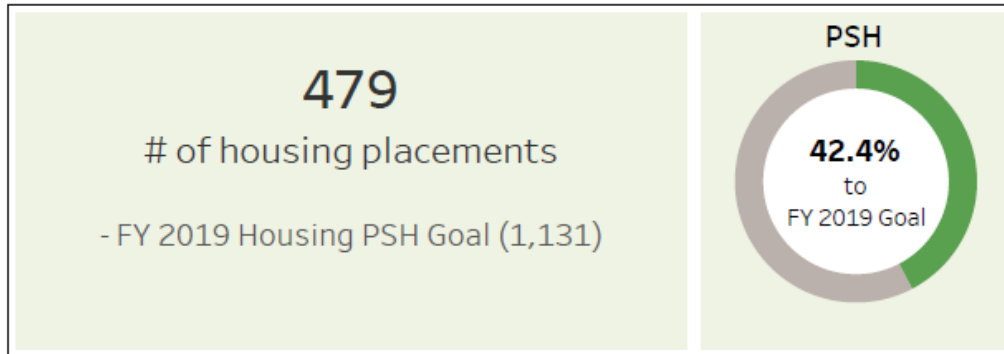
Housing

FY 2019 (Data through November 30, 2018)

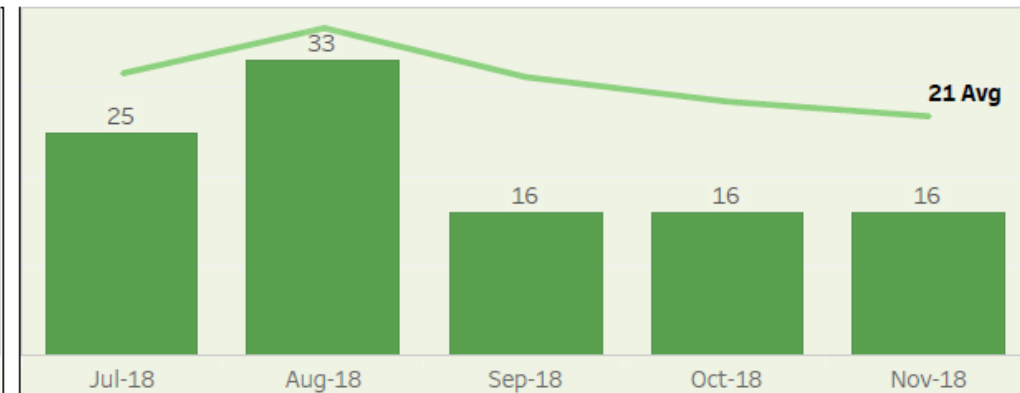
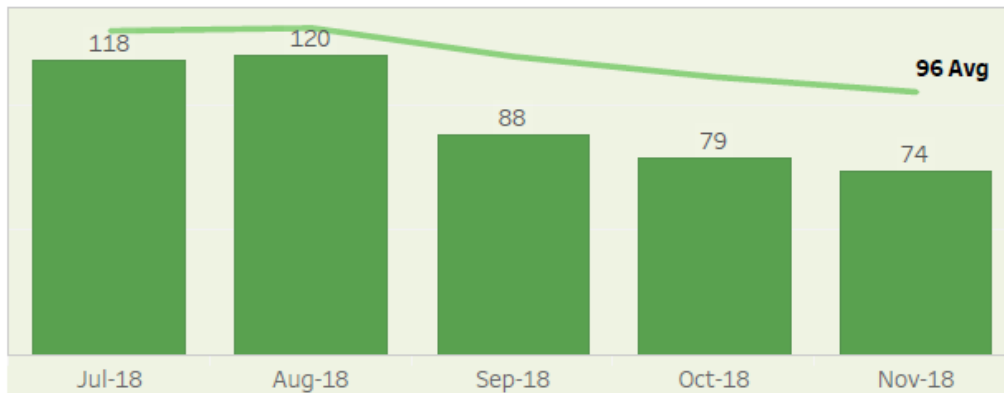
November 30, 2018
Benchmark = 42%



Permanent Supportive Housing (PSH)



Rapid Rehousing (RRH)





DEPARTMENT OF
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Housing Ladder

FY 2019 (Data through November 30, 2018)

November 30, 2018
Benchmark = 42%

38

of clients served through
Housing Ladder programs

Housing Ladder

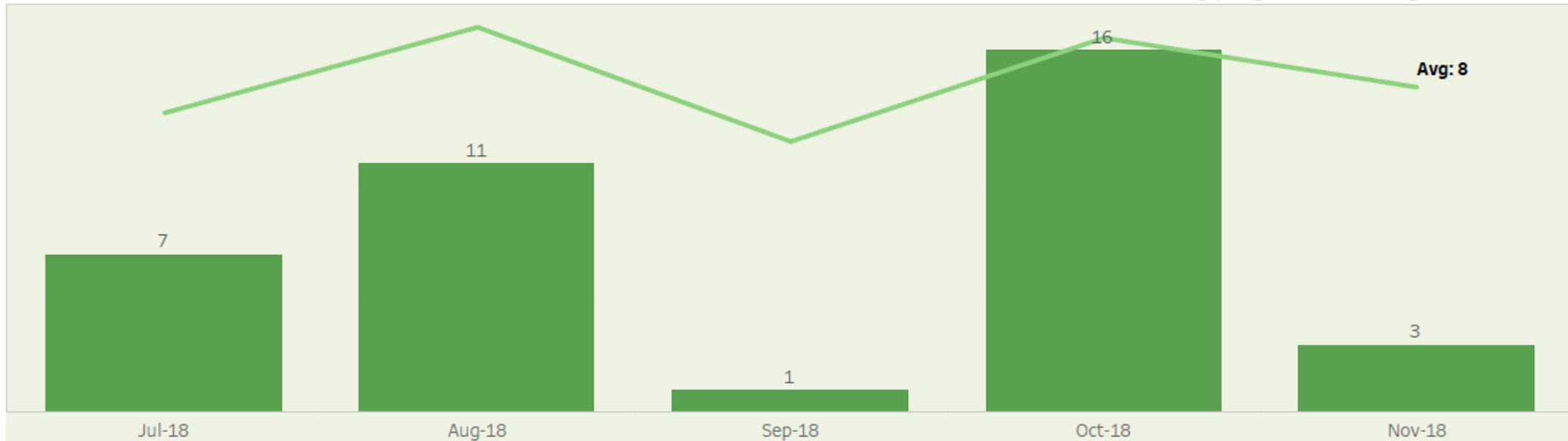
48.7%

to
FY 2019 Goal

FY 2019 Housing Ladder Goal (78)

Monthly Exits*

*Existing program is Moving-On Initiative



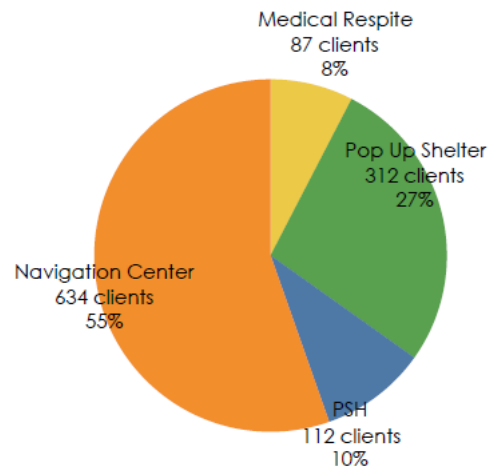


1,000 People Project

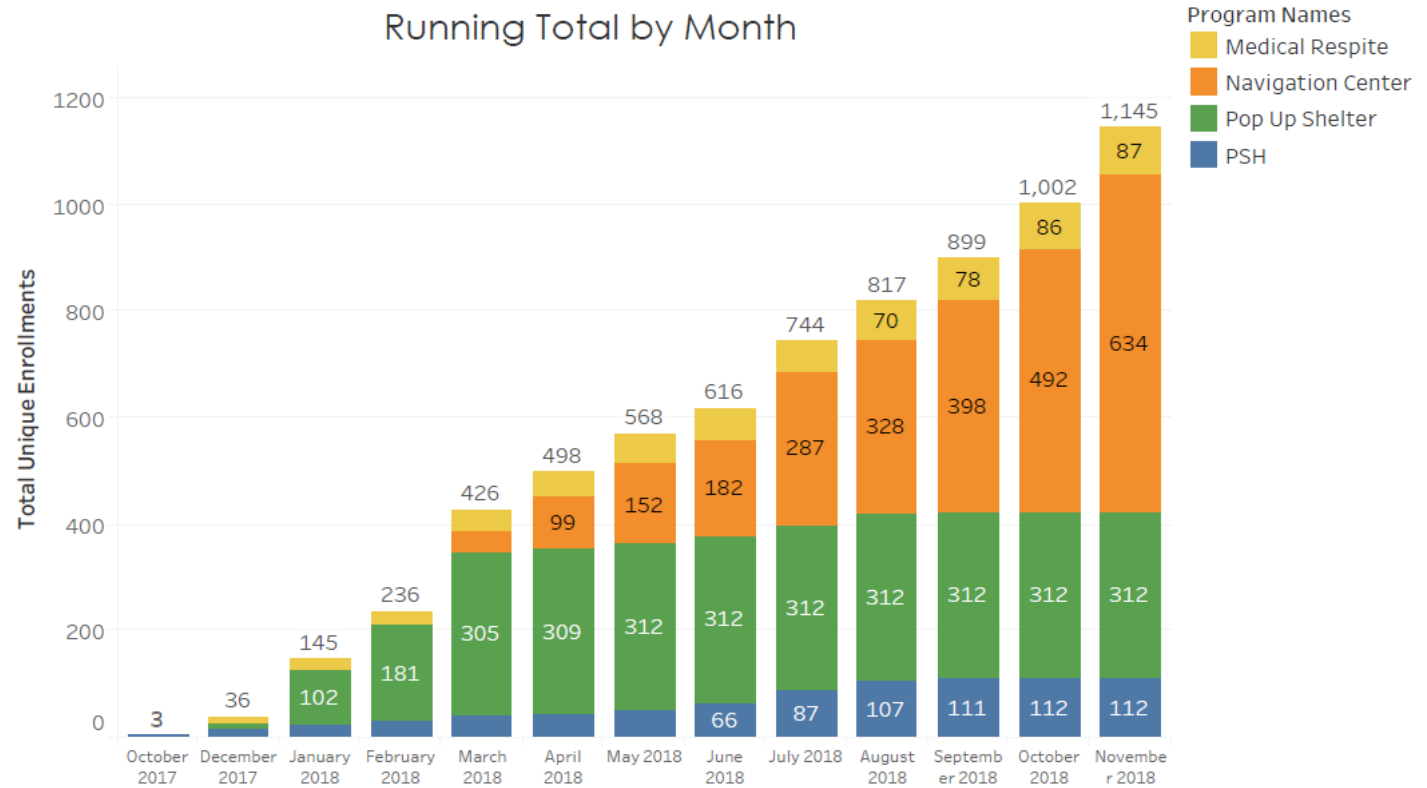
Count through 11/22/18

1,145 placements

Progress to Goal



Running Total by Month



Upcoming Programs

Type of Building	In Development	Move-in Date	Number of Beds
Navigation Center	5th and Bryant	12/5/2018	84
Grand Total			84

Program Highlights

HSA/DPH/HSOC/DEM collaborated to finalize HSH's weather and environmental response policies for unsheltered individuals.

- (*Air Quality, Heat, Cold, and/or Rain*)

Shelter capacity expanded due to cold temperature and wind-12/31-1/2.

- 75 additional mats for adults and families were added.

HSH hosted its' inaugural *Provider Conference* at San Francisco State University.

- Seventy-six providers joined HSH to provide feedback and to receive information to strengthen our collaborative efforts to fight homelessness.

Program Highlights

Permanent Supportive Housing:

1036 Mission

- All 40 units are currently occupied

626 Mission Bay Blvd. North

- 13 families have moved in during November
- All 29 units are currently occupied

Navigation Center and Shelters:

Bryant Navigation Center

ECS Interfaith Shelter

- St. Mary's - Dec. 16th – Jan. 12th
- St. Mark's - Jan. 13th – Feb. 2nd
- First Unitarian – Feb 3rd – Feb 23rd
- Canon Kip – Feb 24th – March 30th
- Capacity ranges from 40-100 people

Program Highlights

Coordinated Entry

- **821** clients enrolled into the ONE System in November
- **85** families assessed by Access Points in November
 - 58 at Central City
 - 24 at Bayview
 - 3 at Mission Access Point
- **41** referrals made for families visiting Access Points in November
- **284** adults assessed during **Assessment Blitz** in November
 - **4,202** total people assessments completed in the blitz

Community Relations

January 2019

- 1/4-4Corner Friday
3-4:30PM, Turk and Hyde
- 1/17-1064 Mission Public Art Community Input Session
5:30-7:30, 1010 Mission Street
- 1/24-2019 PIT Count
7-11PM, various locations



Policy Update

Department Update

Employment Opportunities:

1823 Senior Administrative Analyst-Grants and Budget
Compliance Analyst

New Hires:

- Daniel Quach-IT Director
- Gabriel Canale-Contracts Analyst
- Allison Horky-Clinical Social Worker
- Salvador Menjivar-Director of Housing Services)
- Justin Wellins-Sr. Administrative Analyst

LHCB Updates

- Committees and appointments

