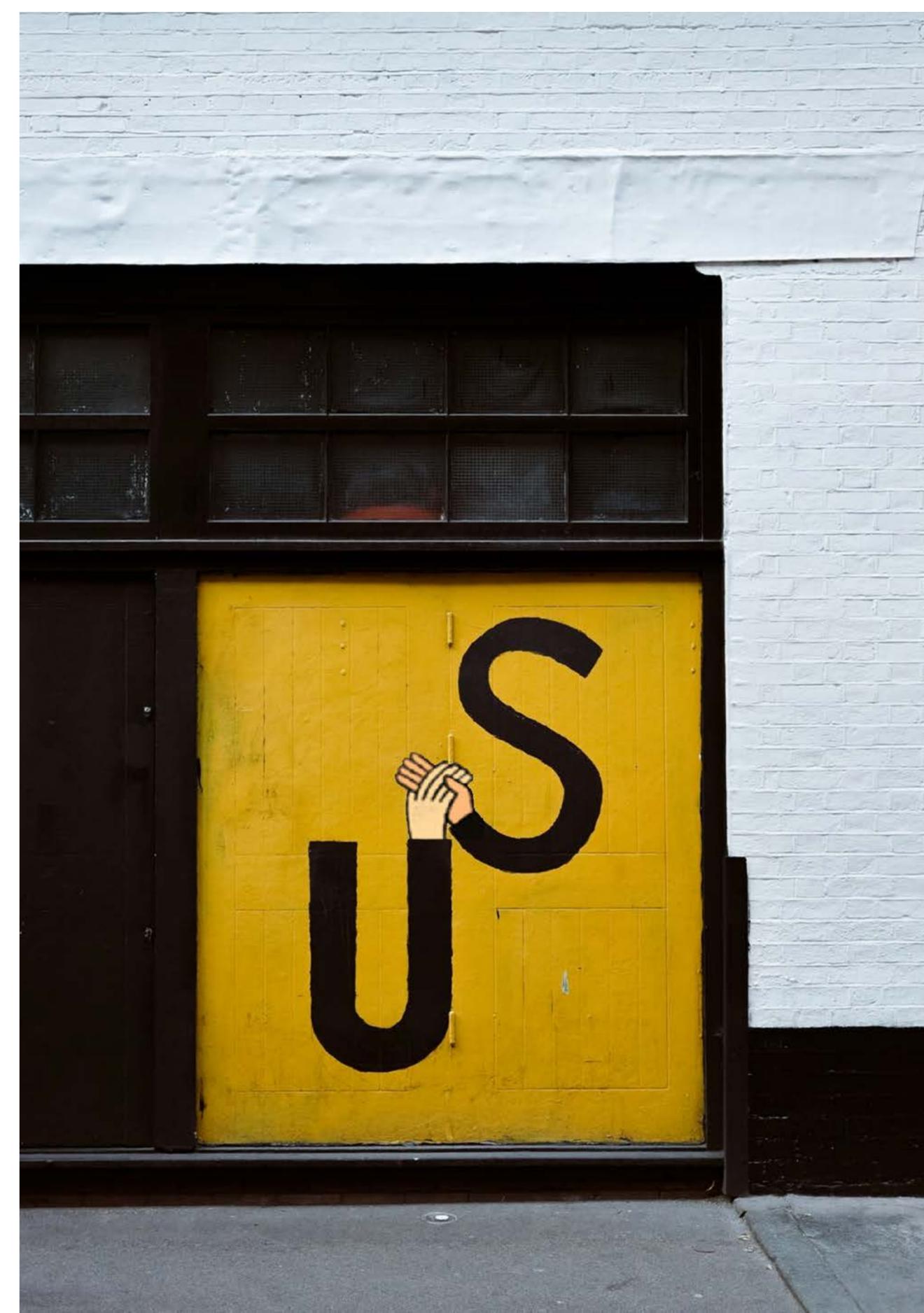


CEOs/Executive Directors and the Homelessness Response System

HSH Non-Profit Provider Conference

December 2018

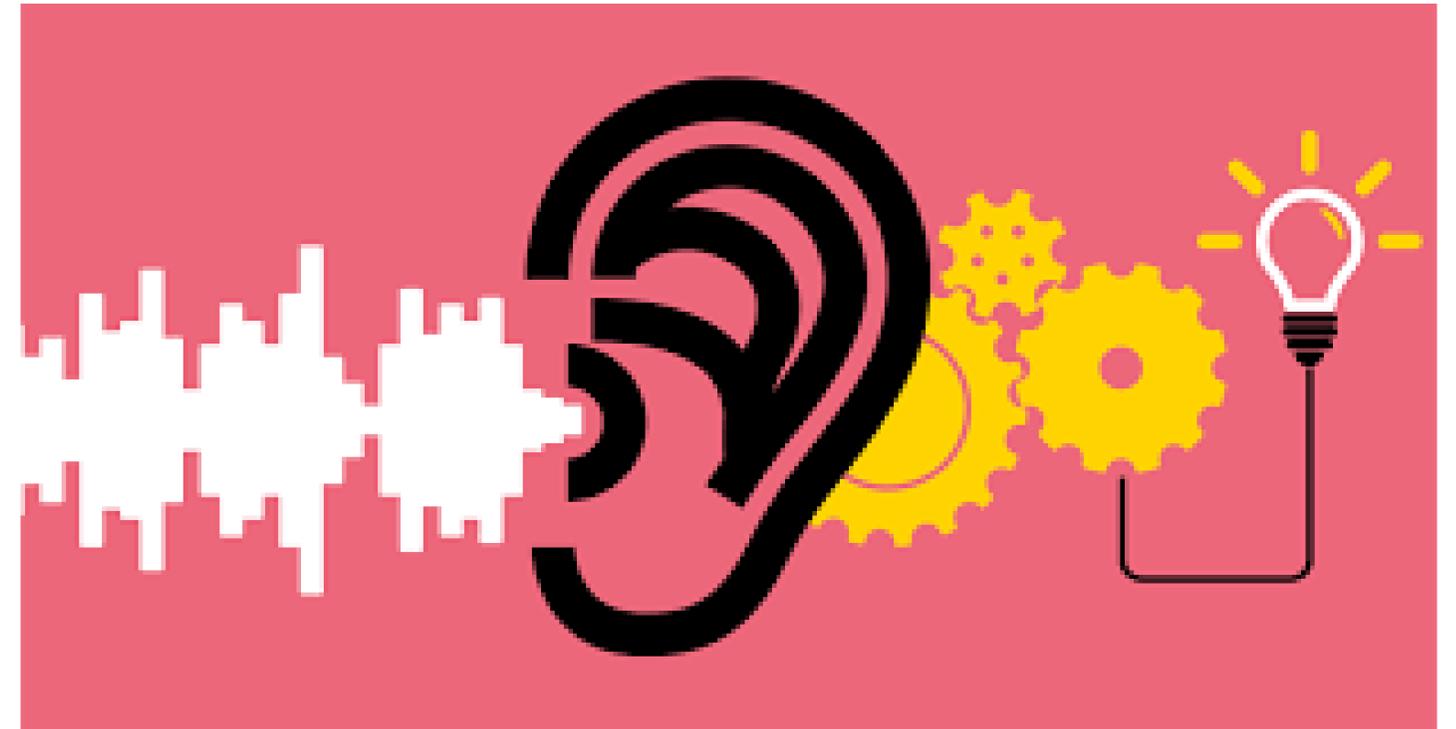




Listening Session With Executives

2

- Welcome
- Focus will include:
 - upcoming system goals
 - roles
 - communication
 - your ideas for improving partnership





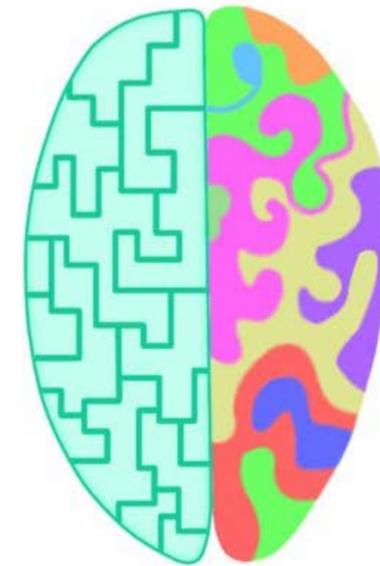
Program Session

3

- System of care and efficiencies:
 - Using every resource
 - Problem Solving
 - Transparency
 - Pipeline

• **PLAN TIME TO DEBRIEF**

It takes two parts



to make a whole



Agenda

- 2019 Goals And Priorities
- Listening Session
- Open Forum



Let Us Hear From You

5

- Live text: comments, clarifying questions
- Cards for questions in open forum
- Parking Lot list

• Text: 510.967.5161

Looking Forward To 2019





The Road Map Forward

7

Strategic Framework

FIVE-YEAR STRATEGIC FRAMEWORK

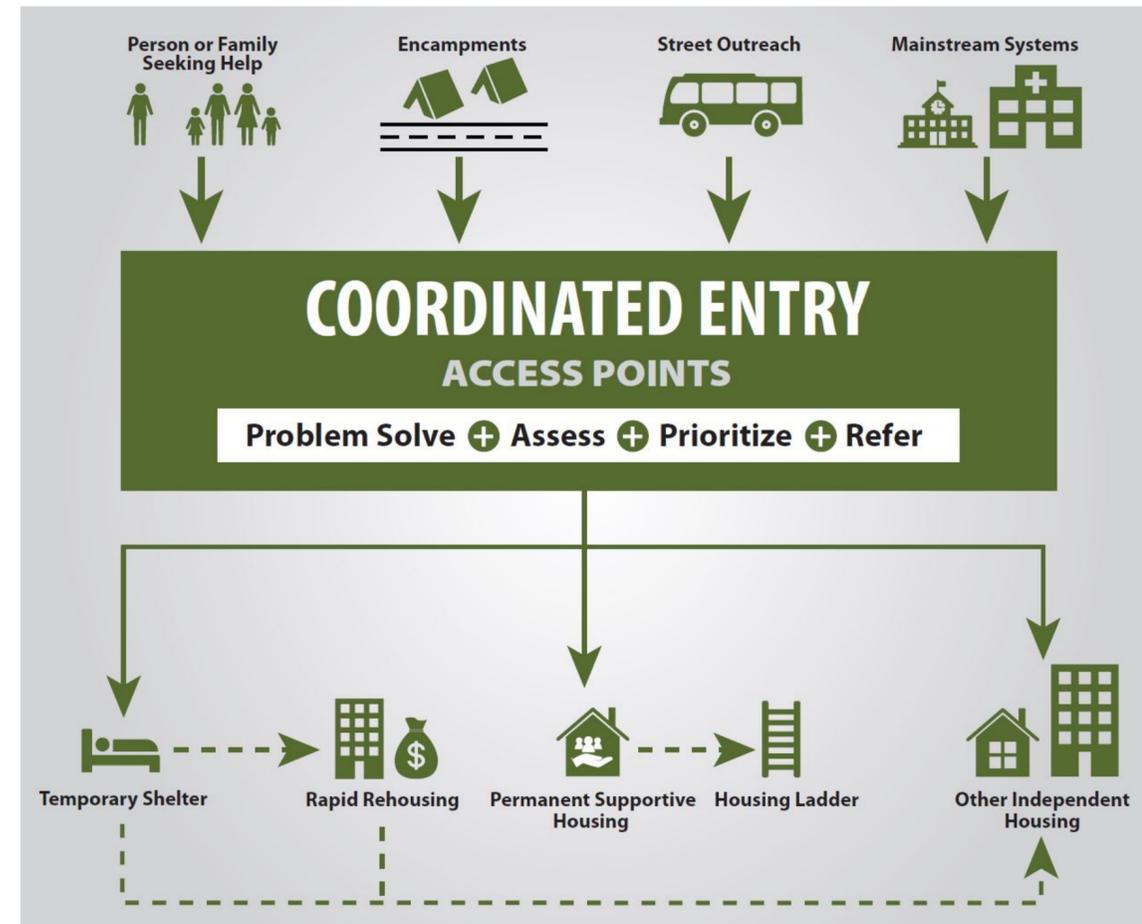
City and County of San Francisco
DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING






OCTOBER 2017

Shared Strategy





Status

Systems Change

 Design and implement coordinated systems for adults, families with children, & youth by December 2019

Implement performance accountability across all programs and systems by December 2019 (Moved to 2020)

Adults

Reduce chronic homelessness 50% by December 2022 (In process)

Families

 End unsheltered family homelessness by December 2018 (Nearly there)

End family homelessness by December 2021 (In process)

Youth

Reduce youth homelessness 50% by December 2022 (New goal! In process)

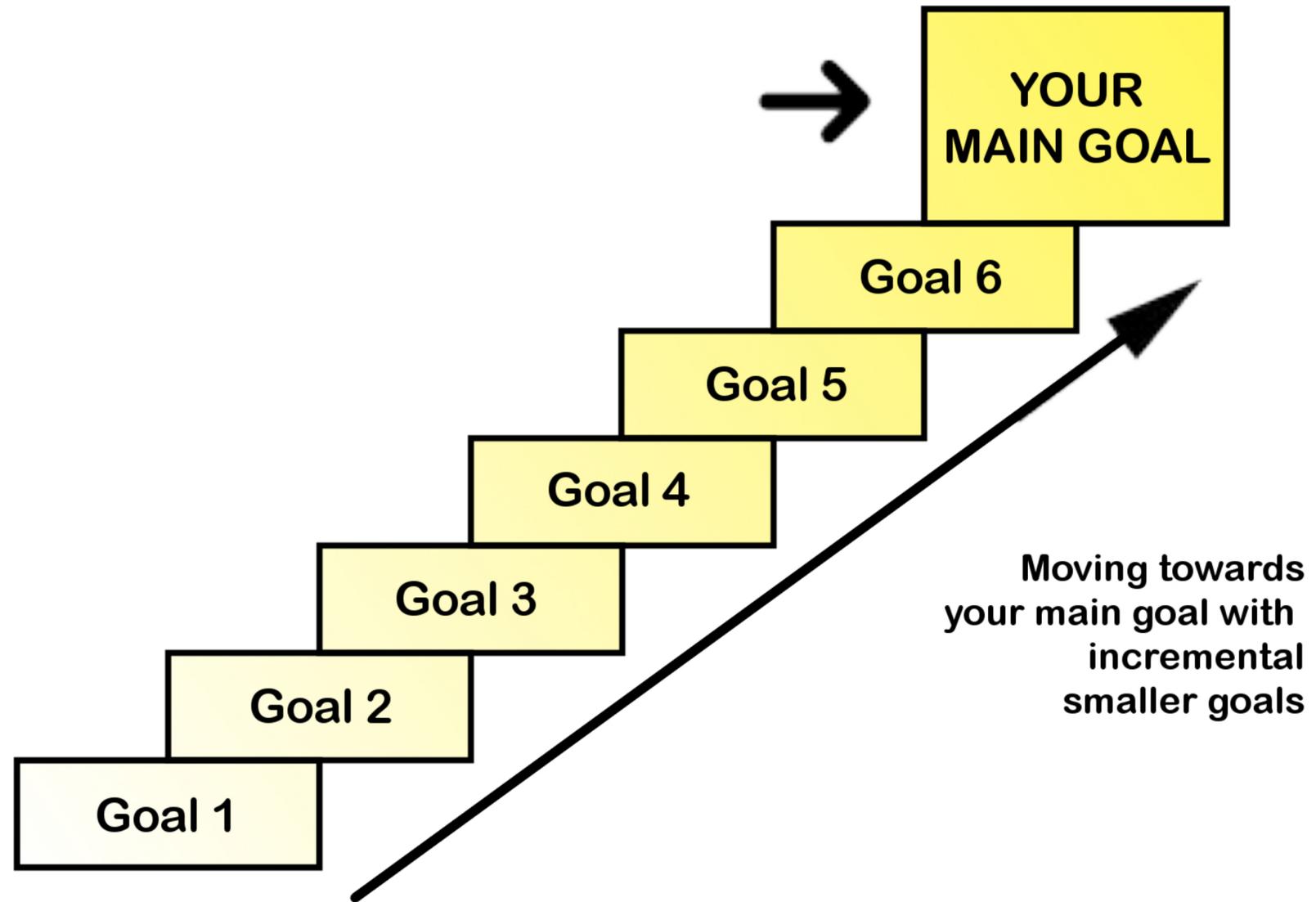
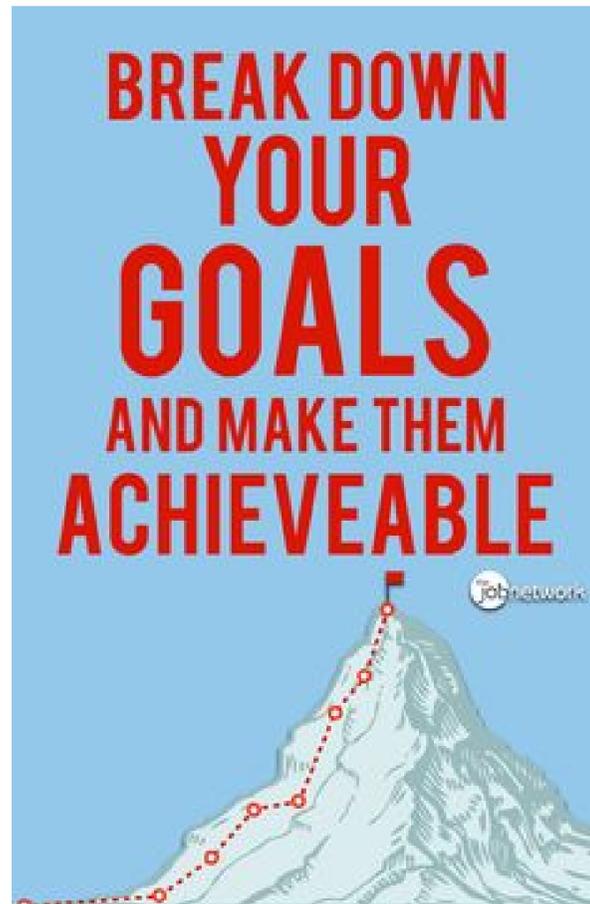
Street Homelessness

 Improve the City's response to Street Homelessness by Oct 2018

 End large, long-term tent encampments by December 2018



Incremental Milestones



© The Creative Penn (2008)



Next In Implementation Of The Strategy

10

For 2019

Full Roll-Out Of
Coordinated
Entry

Less Than 250
Tents Any Given
Night

End Large, Long
Term Vehicle
Encampments

Overall PIT Count
< 6,750

Unsheltered <
3,700

End Unsheltered
Family
Homelessness



What's Next For The Strategic Framework ?

11

- Publishing the Youth Addendum (drafting now)
- Publishing an Implementation Plan (2019)



Navigating The New Normal

12

- Seamless, consistent system for clients
- Data-driven
- Trust and accountability
- Celebrate and learn



Partnership Development

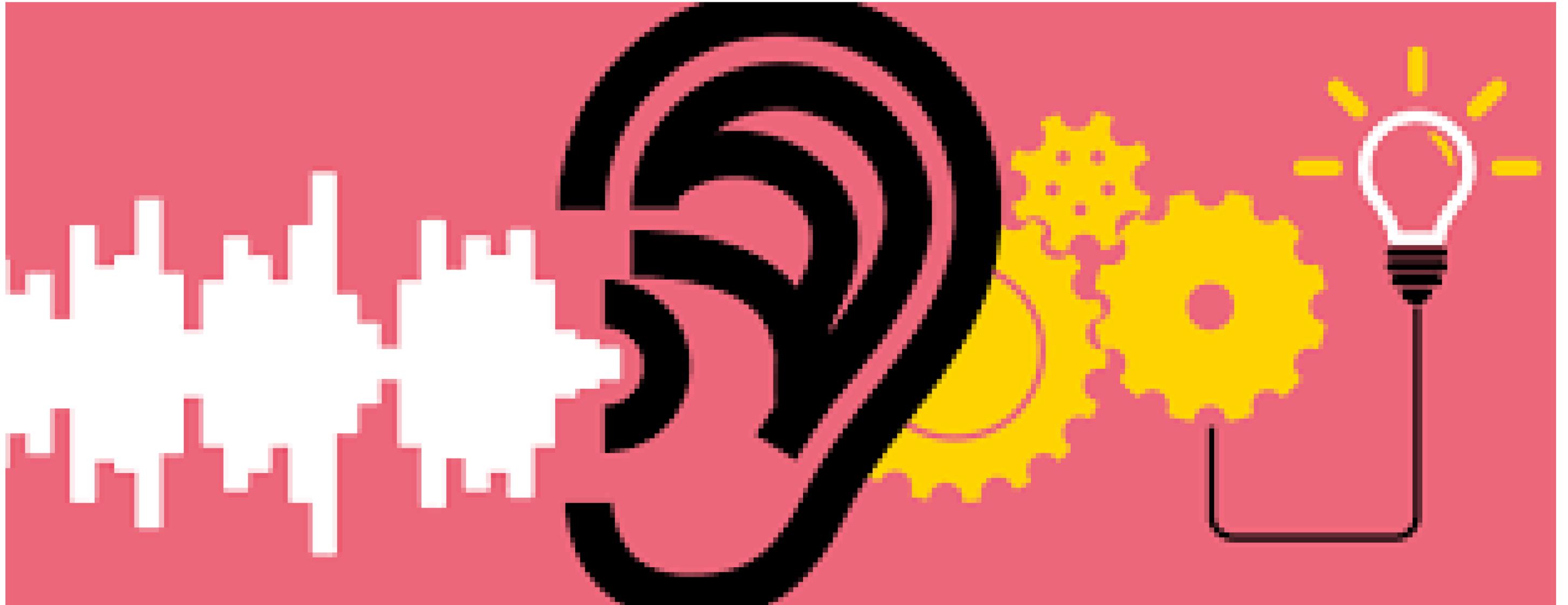
13

How can we optimize our growth together?





Listening Session





Ground Rules and Logistics

15

- HSH role: listener, note-taker, facilitator
- Your role: generate ideas, identify priority ideas
- Be open to different opinions
- One person speaks at a time
- Be concise and use concrete examples whenever possible
- Encourage everyone to participate

- 5 questions
- 45 minutes
- Discuss each question
- Select one priority idea per question
- Voting later for ideas with potential for high impact



High Impact Ideas

16





Open Forum

17

- Clarifying questions about 2019 priorities
- What didn't we touch on about high impact ideas?





Thank you for helping create a more effective “us”.....to make radical transformation in San Francisco for all its residents.



HSH Non-Profit Provider Conference

December 2018

