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HSH Non-Profit Provider Conference

December 2018



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DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Rapid Rehousing

*Strategies for Rapid Rehousing implementation in
the Bay Area housing crisis*

December 7, 2018

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Agenda

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- Introductions
- Context
- Housing-Focused Case Management Services
 - Housing Navigation Services
- Housing Locator Services
- Subsidy Administration
- Policies in development
- Questions



Introductions

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- Name
- Role and organization
- **Check in question:** What is one word that comes to mind when you think about Rapid Rehousing?



Context

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- Partnership
- Model programs to model systems
- Rapid Rehousing challenges and opportunities



Key Take Aways

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- Rapid Rehousing is not the solution for all households experiencing homelessness
- Commitment to learning and building together



What is Rapid Rehousing?

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- Assists individuals and families who are homeless
- Moves households quickly into permanent housing
- Utilizes the private market.
- Provides case management, housing locator assistance and rental assistance



Shout out

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🔑 **What is housing-focused case management?**



Housing-Focused Case Management Services

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- Collaborate with households to create and implement a Housing Stability Plan to secure and sustain housing.
- Design service goals that are connected to housing stability.





Housing-Focused Case Management Services

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- Connect with participants face-to-face monthly, at a minimum
- Transportation
- Workforce development and employment





Partner Spotlight: Compass Family Services

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🔑 Leonia Major
Housing Problem Solving Specialist

🔑 Beth Mitchell
Director of Rapid Rehousing Programs



COMPASS
FAMILY
SERVICES

Housing. Support. Hope.

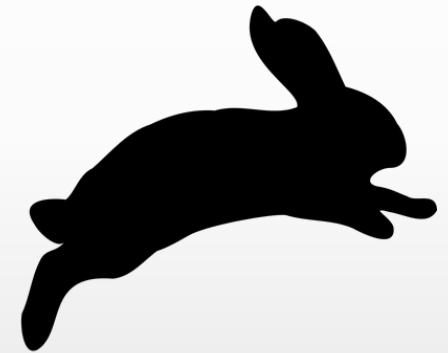
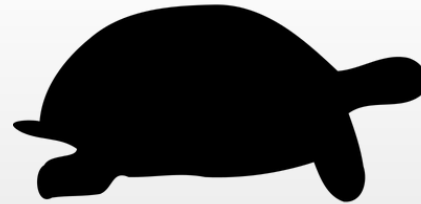


Housing Navigation Services

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- Support with housing search and includes more than providing housing listings to households
- Transportation
- Support participant with making an informed housing choice

- Ensure tenants understand their lease
- Avoid rushing participants into making a decision about a housing opportunity
- Quickly finalize lease after participant decision

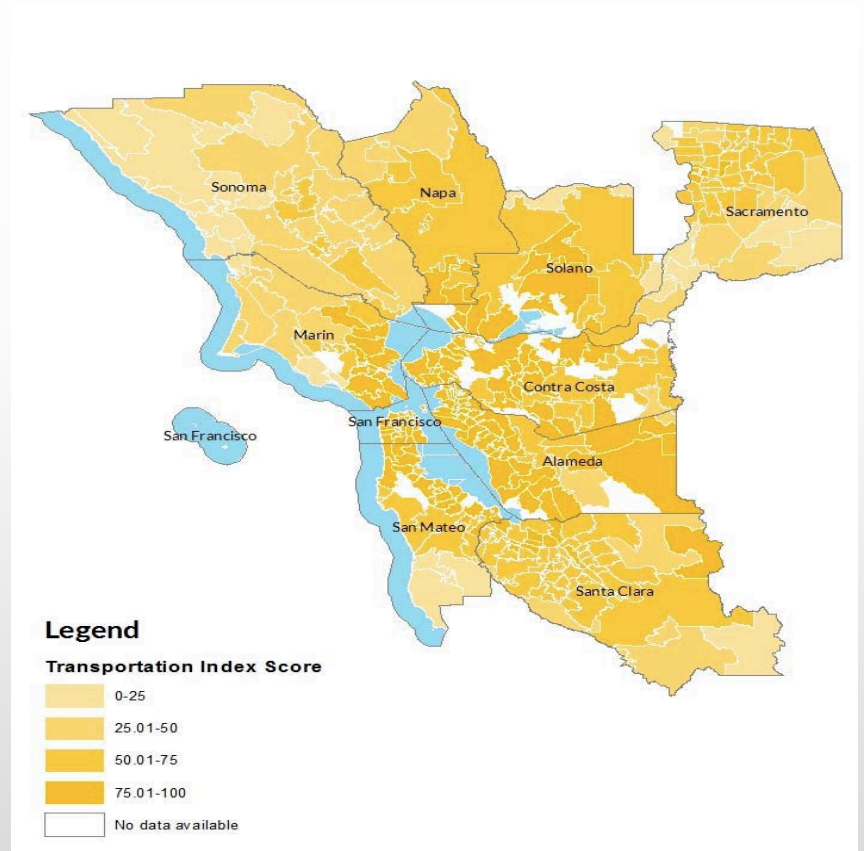




Partner Spotlight: Hamilton Families

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- HF conducted a market analysis with the help of the Urban Institute
- We mapped indicators like median rent, poverty concentration, school quality, transit, health resources, food, childcare, youth resources and employment

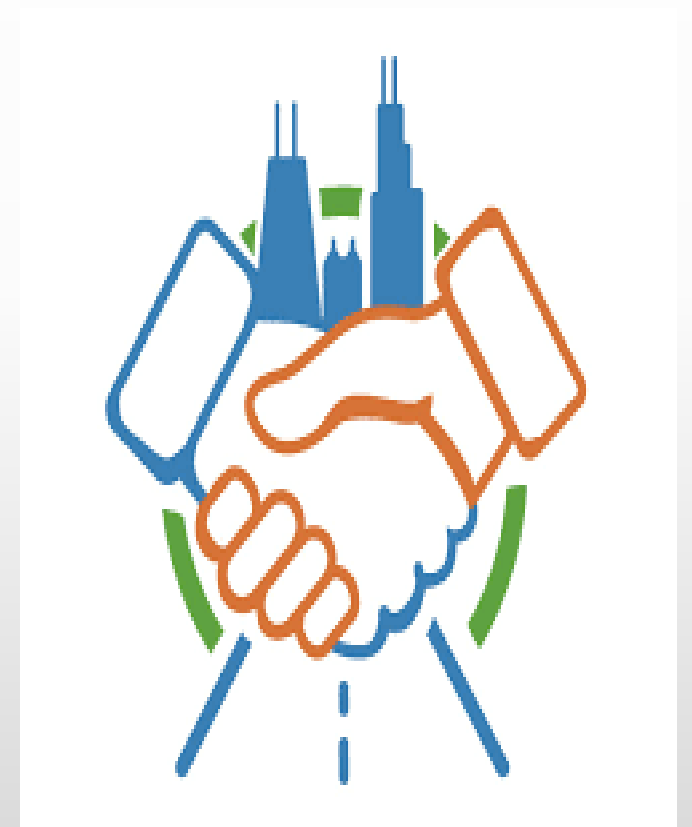




Partner Spotlight: Hamilton Families

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- To achieve stability, families need support across at least 7 indicators. We need partners to make this work
- We're building a partnerships team alongside our new research and innovation team to explore creative ways we can modify HF programs for long-term stability.
- Ex: Twilio, MHSF, EARN





Partner Spotlight: Hamilton Families

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- We need to build a big tent to have success with our partnerships strategy, and there's a need to think more regionally about this work – exploring resource sharing, MOUs, remote sites, etc. We're just getting started.





Housing Locator Services

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- Recruit landlords and secure units in communities where participants want to live
- Ensure units are habitable





Housing Locator Services

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- Assist households with the application and leasing process.
- Negotiate leases and housing contracts with landlords

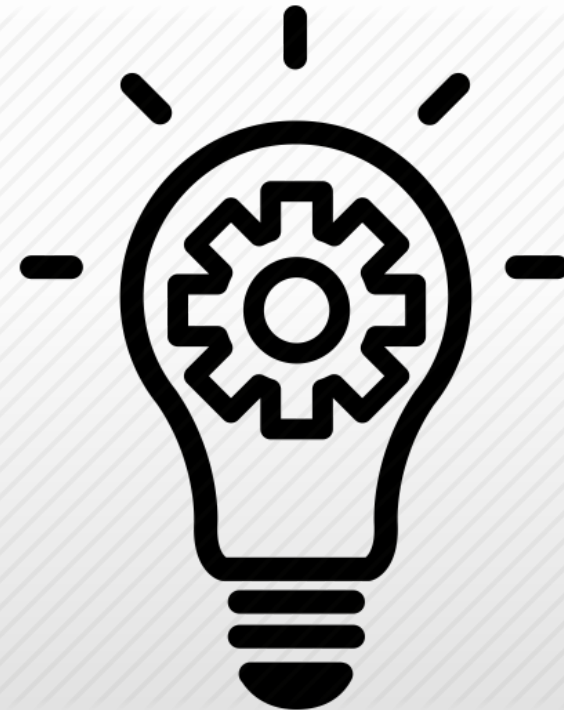




Tell us about you...

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What innovative housing navigation and locator services are being offered or piloted in your Rapid Rehousing programs?





Subsidy Administration

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- Provide monthly rental assistance directly to landlords
- Tenant portion paid to landlord
- Rental assistance may be provided for units outside of San Francisco





Subsidy Administration

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- Re-certify income and subsidy amount every (3) months
- Provide coaching and support to tenant to increase their rent contribution

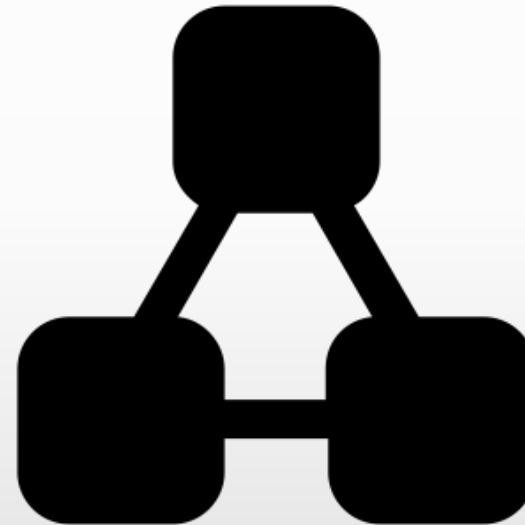




Streamlining Rapid Rehousing

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- Open Doors
- Vision
- Current Status





Policies in development

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Families with priority status that are offered and accept Rapid Rehousing are sometimes eligible for Permanent Supportive Housing (PSH).

HSH is working to implement a policy so that families with priority status, and who are in housing search in a Rapid Rehousing program may be considered for PSH.





Key Take Aways

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- Rapid Rehousing is not the solution for all households experiencing homelessness
- Commitment to learning and building together



Questions

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- Questions and comments
- Contact Information:
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