



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Monthly Report to the Local Homeless Coordinating Board

April, 2019



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

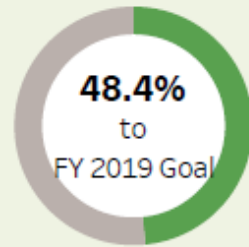
# Exits From Homelessness

FY 2019 (Data through February 28, 2019)

**1,191**

Total clients exited from homelessness

FY 2019 Problem Solving and Housing Goal (2,458)



**374**

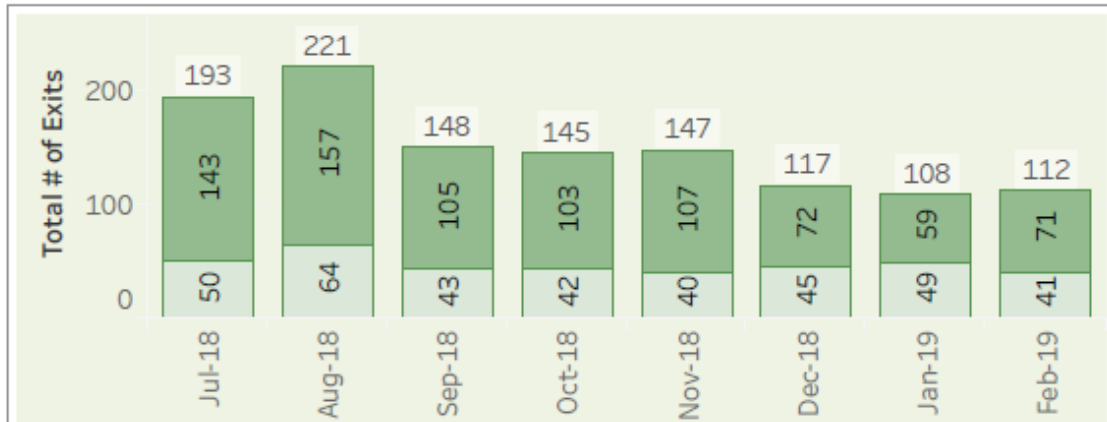
# clients served through  
**Problem Solving** methods

**817**

# of **Housing**  
placements

## Monthly Exits

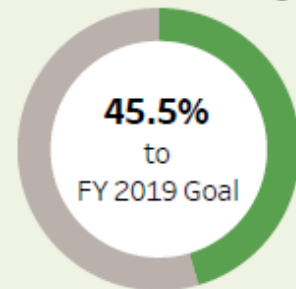
■ Housing  
■ Problem-Solving



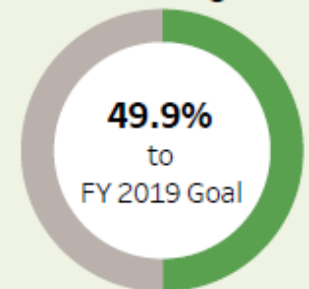
## Cumulative to Date - Actual vs. Goal

■ Actual Exits  
■ Left to Goal

### Problem-Solving

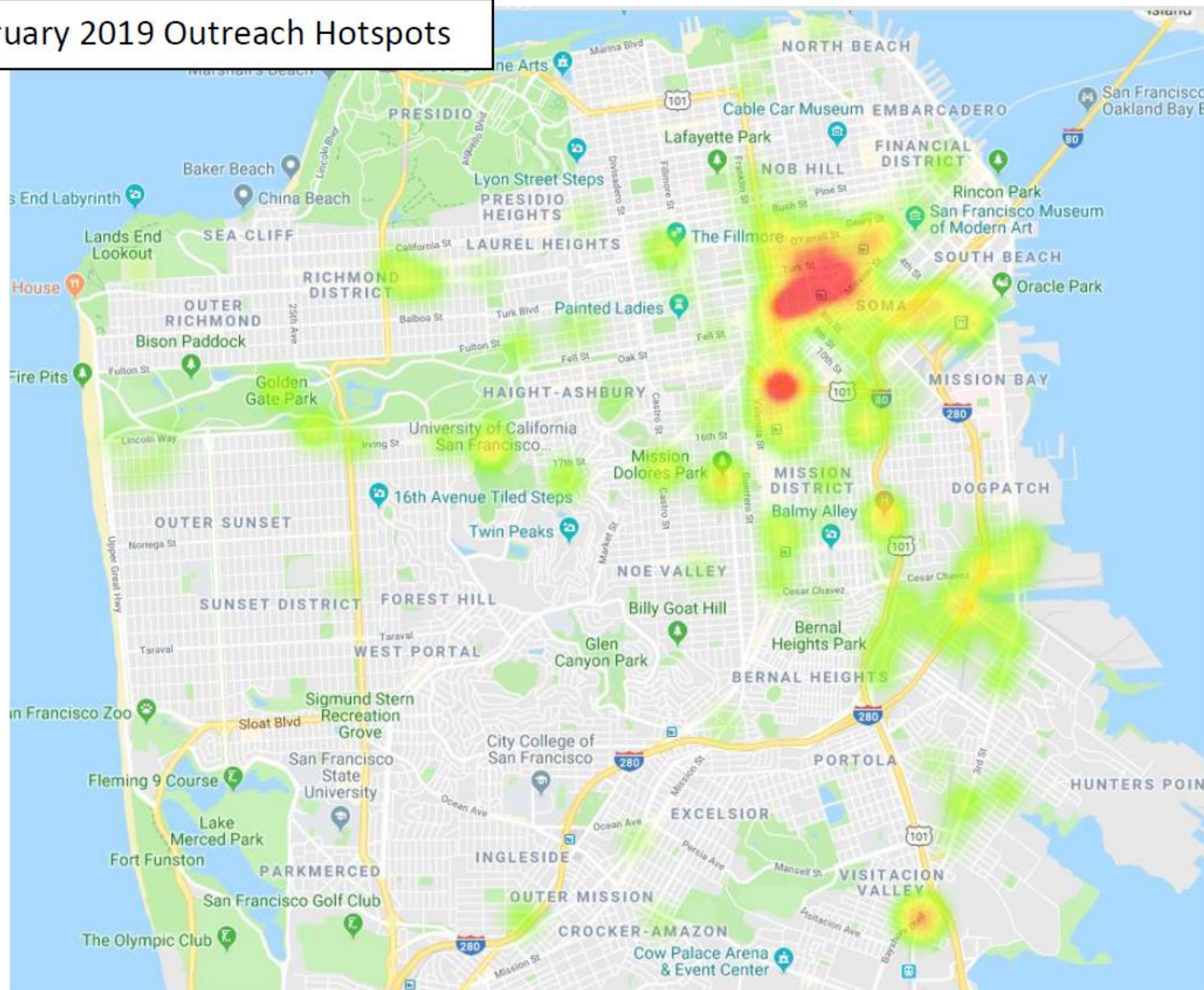


### Housing



FY 2019 Goal period (July 1st, 2018 - June 30th, 2019)

## February 2019 Outreach Hotspots



## San Francisco Homeless Outreach Team Data February 2019:

- Street Outreach Attempts-451
- Successful Outreach Engagements-375
- Referrals-\* -444
- Linkages with Services-229

\*Clients often receive multiple referrals

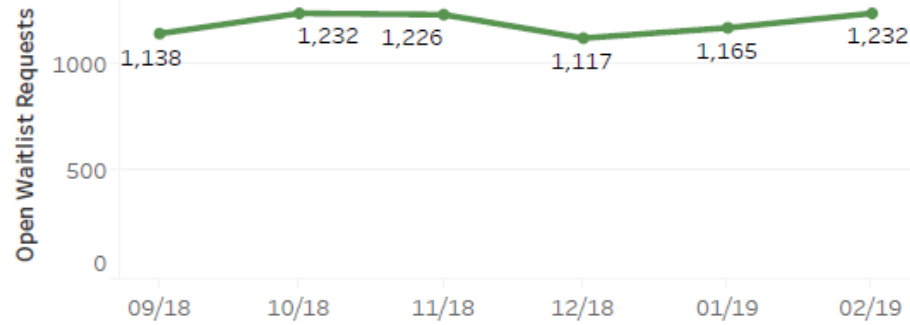


# Temporary Housing: Adult Shelters

Reporting Period: Data through February 28, 2019

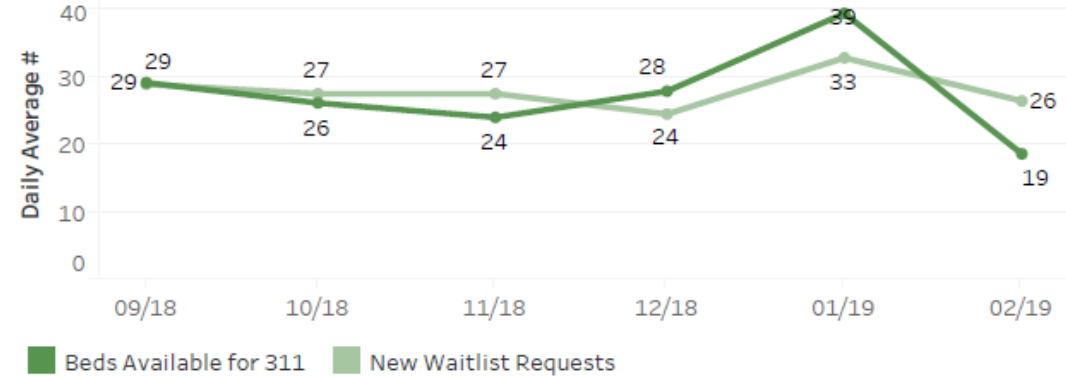
## Open 311 Shelter Waitlist Requests

\*Open waitlist requests below are a point in time count captured once at the beginning of each month

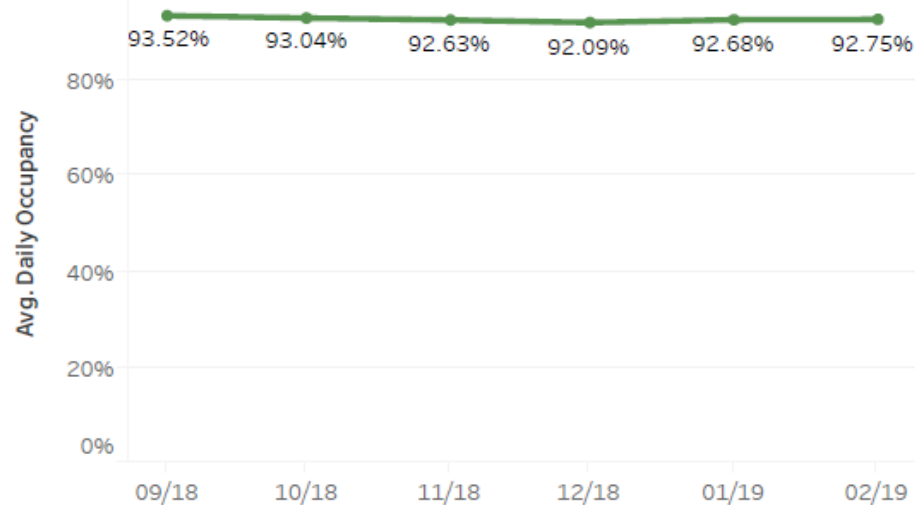


## 311 Available Beds vs. New Waitlist Requests

\*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day

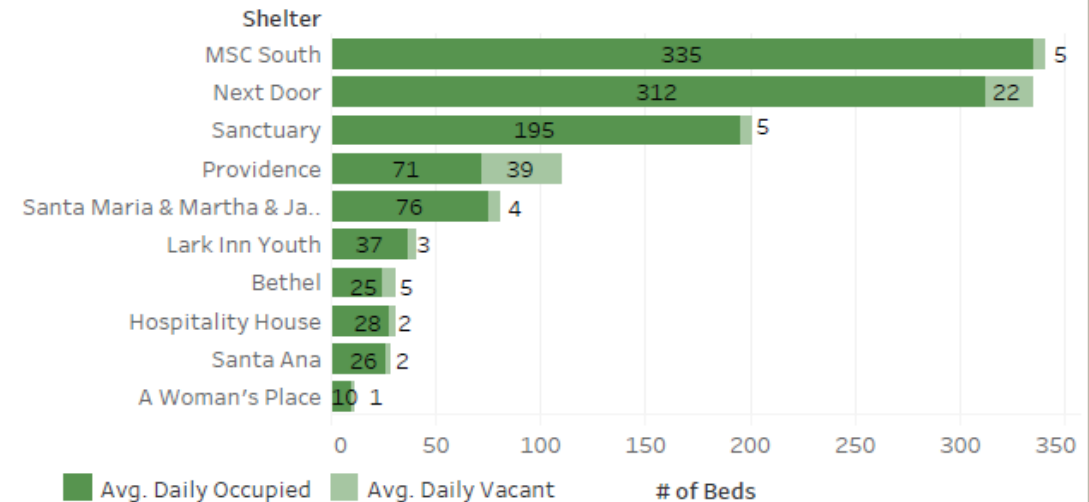


## Occupancy Rate for All Shelters



## Bed Utilization by Shelter (February 2019)

February 2019





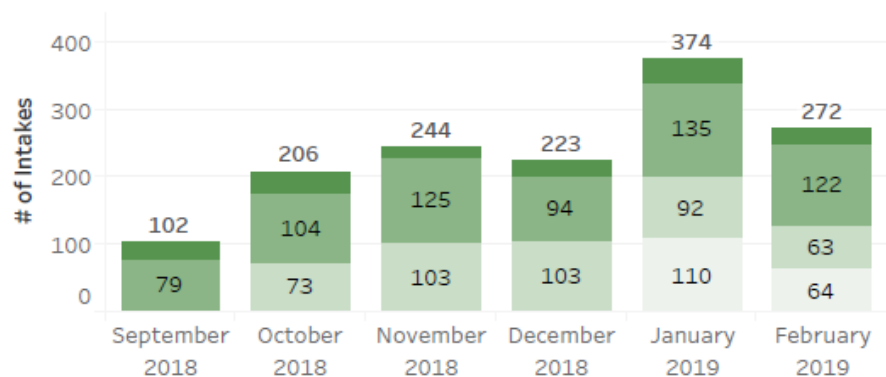
# Temporary Housing: Navigation Centers

Reporting Period: 2/1/2019 to 2/28/2019

## Client Intakes

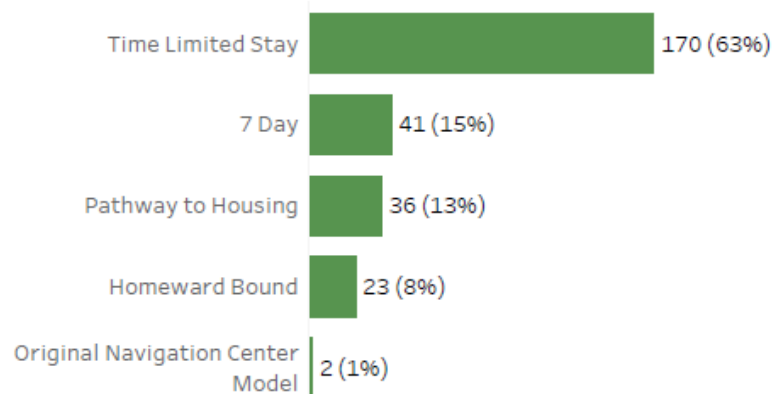
### Monthly Intakes

Intakes by Navigation Center for the previous six months for the reporting period ending 2/28/2019.



### Intakes by Type

Intakes occurring within the reporting period of 2/1/2019 to 2/28/2019



### Navigation Center

- Central Waterfront
- Division Circle
- Bayshore
- Bryant

### Clients Served During Reporting Period (Deduplicated)

626

### Reporting Period

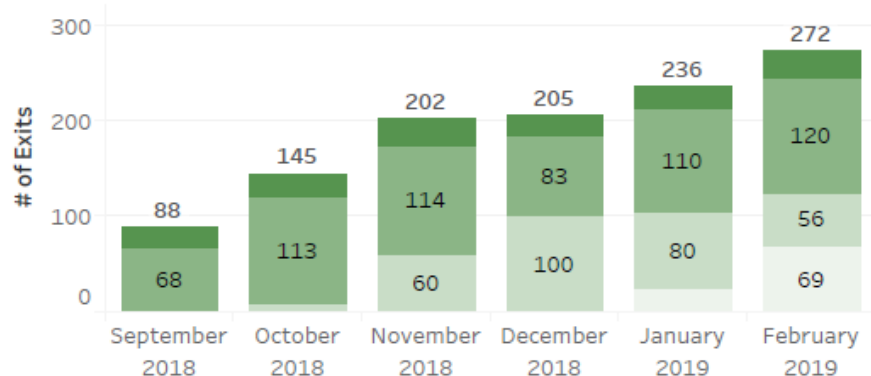
Start Date  
2/1/2019

End Date  
2/28/2019

## Client Exits

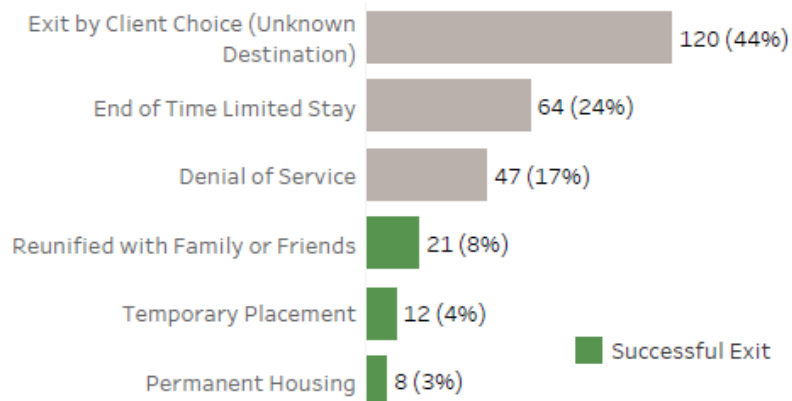
### Monthly Exits

Exits by Navigation Center for the previous six months for the reporting period ending 2/28/2019.



### Exits by Destination / Reason

Exits occurring within the reporting period of 2/1/2019 to 2/28/2019



Successful Exit



# Problem Solving

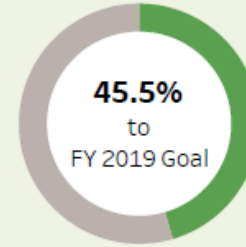
FY 2019 (Data through February 28, 2019)

**374**

# clients served through Problem Solving methods

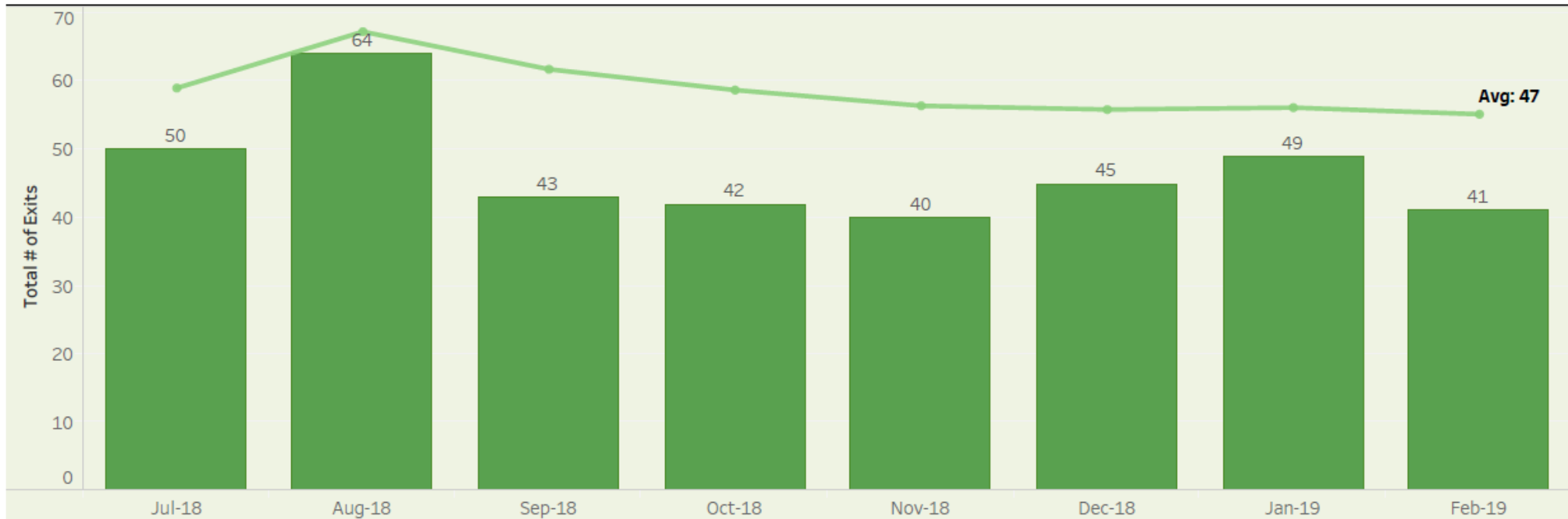
FY 2019 Problem Solving Goal (822)

Problem-Solving



## Monthly Exits\*

\*Does not include families served through new problem-solving programs via Family Coordinated Entry.







# Homeward Bound Summary

2018 Fiscal Year

DATA thru 3/1/2019

428

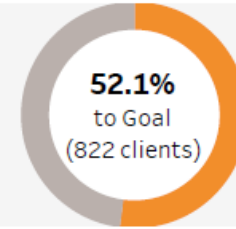
Clients Traveled

291

Avg # of Days in San Francisco

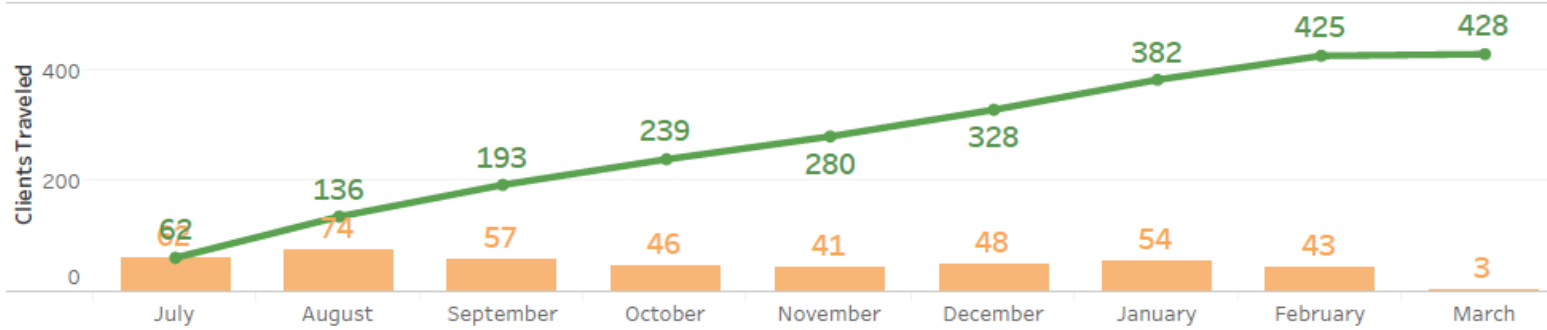
\$262

Avg Per Person Served



Pace (Clients)	632
Left to Goal (822)	394
Avg Client Served/day	2.4
Avg Client Needed/day	4.7

## Cumulative Snapshot



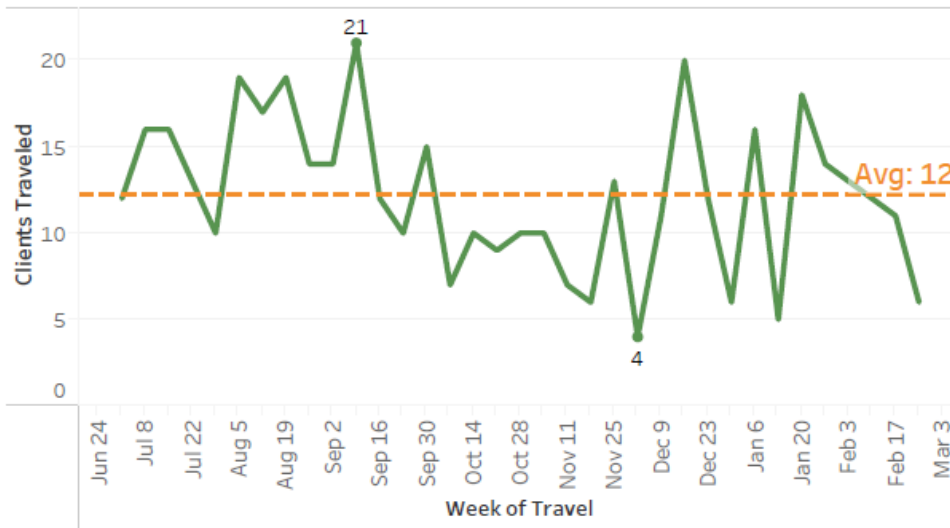
Calendar View  
Fiscal Year

Year  
2018

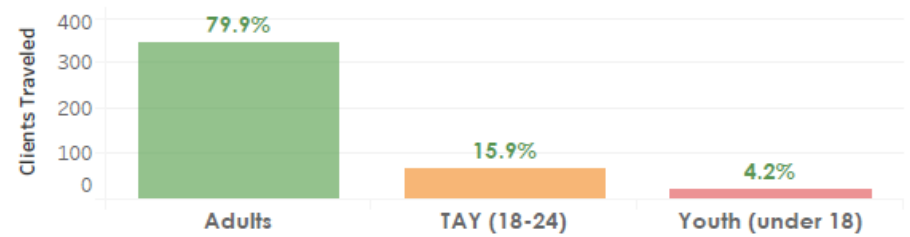
Ref Date 3/4/2019

Cumulative # of Exits  
Monthly # of Exits

## Weekly Review

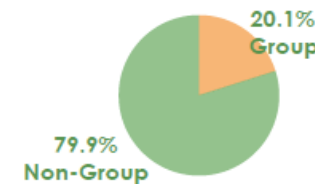


## Exits by Population



## Group or Non-Group Travel

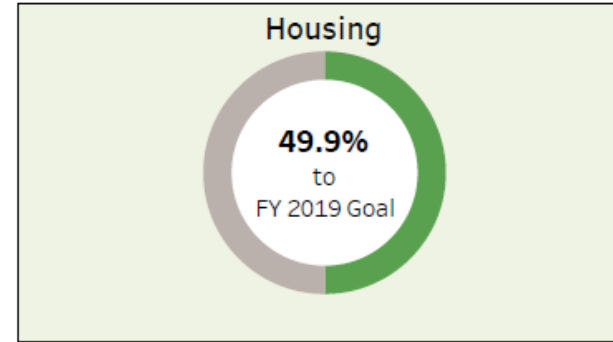
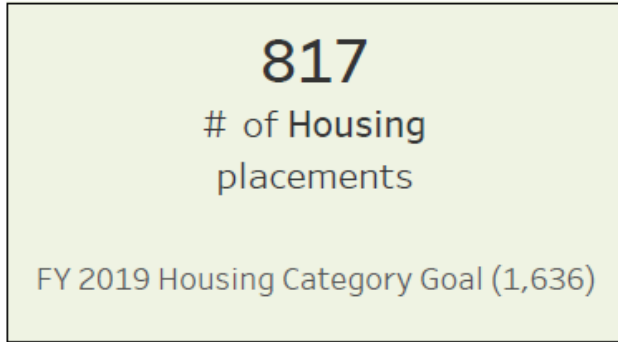
"Groups" are those traveling to the same receiving contact regardless of age.



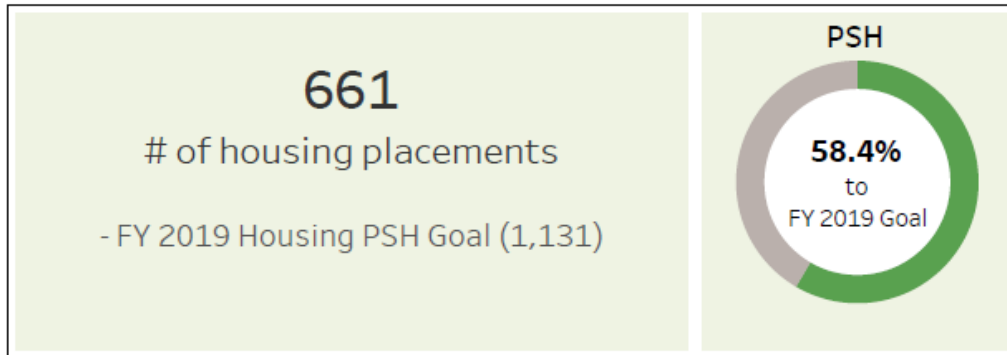


# Housing

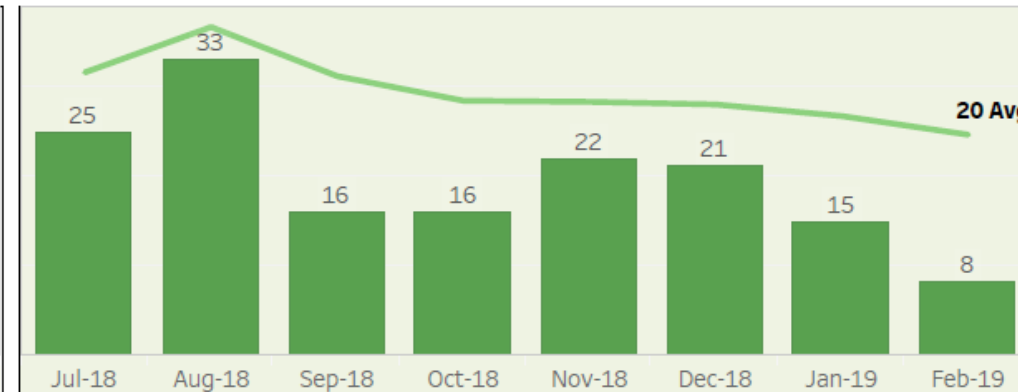
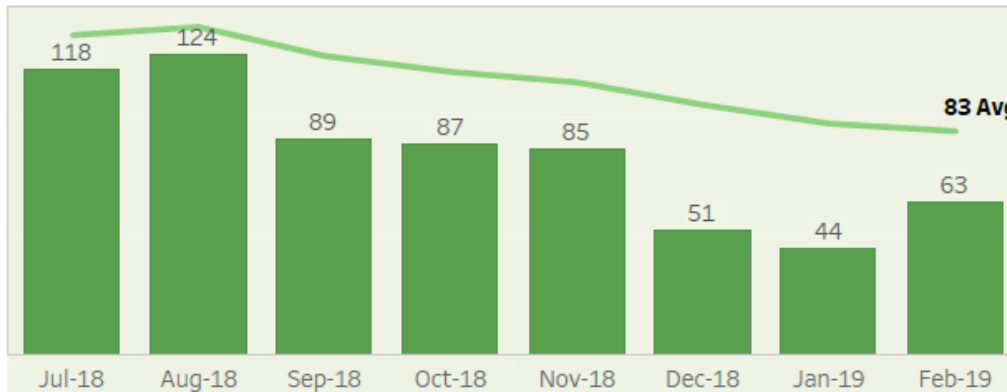
FY 2019 (Data through February 28, 2019)



## Permanent Supportive Housing (PSH)



## Rapid Rehousing (RRH)







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# Housing Ladder

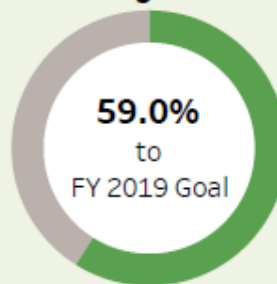
FY 2019 (Data through February 28, 2019)

**46**

# of clients served through  
**Housing Ladder** programs

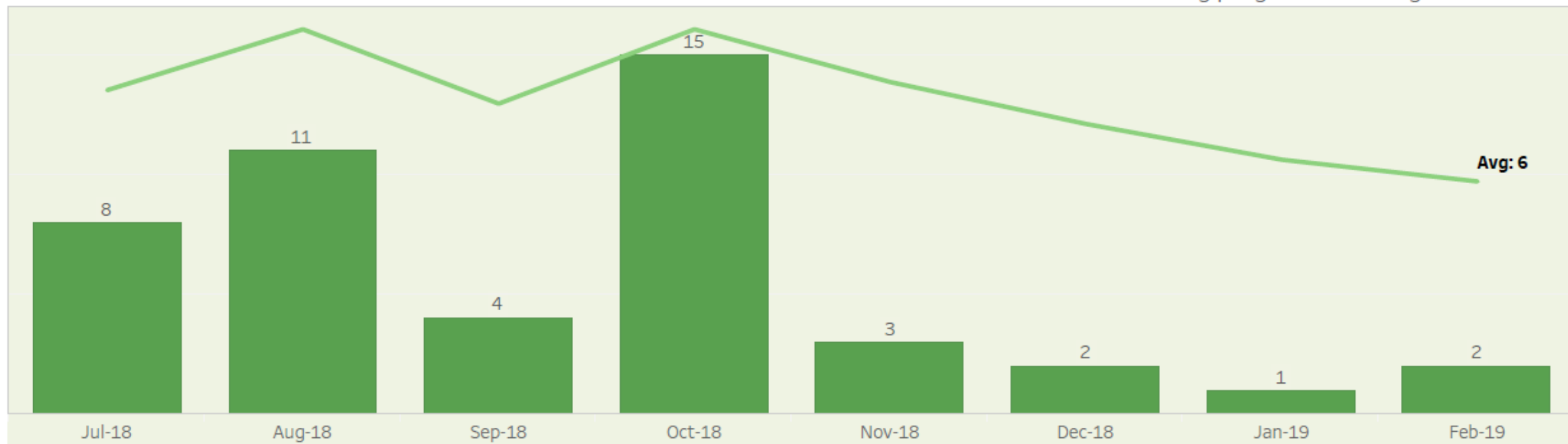
FY 2019 Housing Ladder Goal (78)

Housing Ladder



## Monthly Exits\*

\*Existing program is Moving-On Initiative



# Program Highlights

## **Permanent Supportive Housing:**

2060 Folsom

- Ground breaking of 29 LOSP Units
- Affordable housing for youth experiencing homelessness

Seventh and Mission

- New senior housing

## **Navigation Center and Shelters:**

Bryant Navigation Center.

- 84 bed center
- 20 beds for women

Central Waterfront Navigation lease extended.

- Unanimous vote from the Dogpatch Neighborhood Association

# Program Highlights

San Francisco Bay Area Planning and Urban Research Association (SPUR)

- Good Government Award
- Gigi Whitley-HSH Deputy Director of Administration and Finance

HSH strategic framework goal met:

- The family shelter system offered shelter to any family living unsheltered.
- Family shelter system now has capacity to offer families shelter upon request.

# Program Highlights

## Coordinated Entry

- 500 clients enrolled into the ONE System in February
- 142 families assessed by Access Points in February
  - 77 at Central City
  - 37 at Bayview
  - 28 at Mission Access Point
- 33 referrals made for families visiting Access Points in February
- 256 adults assessed during **Assessment Blitz** in February
  - 4,954 total people assessments completed in the blitz

# Department Update

## **Employment Opportunities:**

- 1824 Principal Budget Analyst
- 1823 Senior Administrative Analyst – Real Estate
- 1822 Contracts Analyst

<http://hsh.sfgov.org/overview/jobs/>

# LHCB Updates

## May's Meeting:

- LHCB Policy Committee  
*April 18<sup>th</sup> 10:00am-12:00pm*  
*City Hall- Room 408*
- 2019 NoFA Update
- San Francisco Youth Commission
- Shelter Grievance Advisory Committee

