



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Monthly Report to the Local Homeless Coordinating Board

May, 2019



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

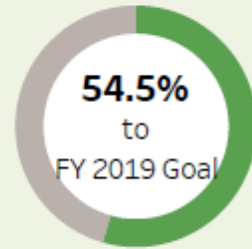
Exits From Homelessness

FY 2019 (Data through March 31, 2019)

1,339

Total clients exited from homelessness

FY 2019 Problem Solving and Housing Goal (2,458)



421

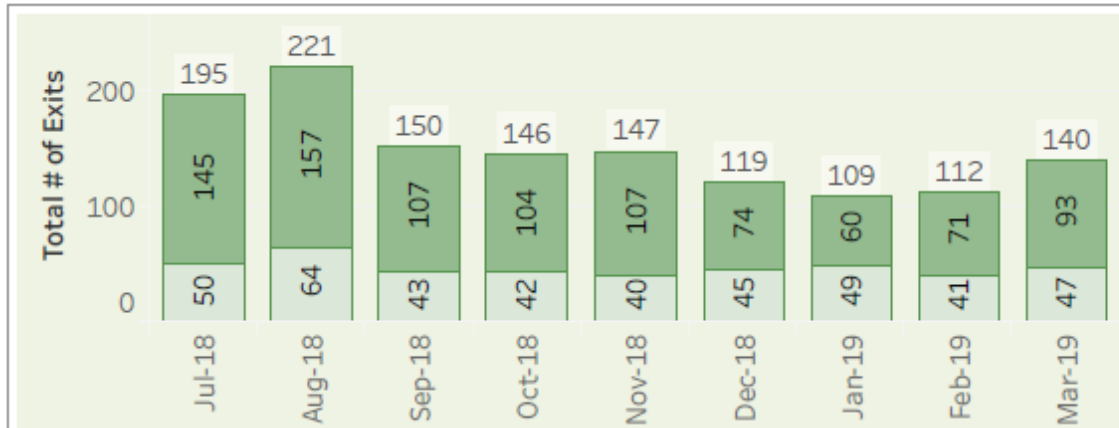
clients served through
Problem Solving methods

918

of **Housing**
placements

Monthly Exits

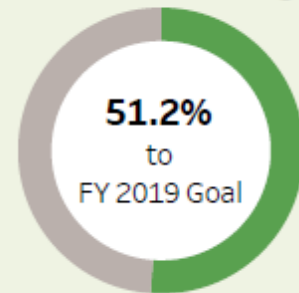
■ Housing
■ Problem-Solving



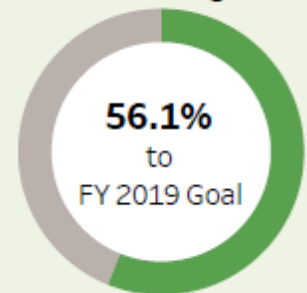
Cumulative to Date - Actual vs. Goal

■ Actual Exits
■ Left to Goal

Problem-Solving

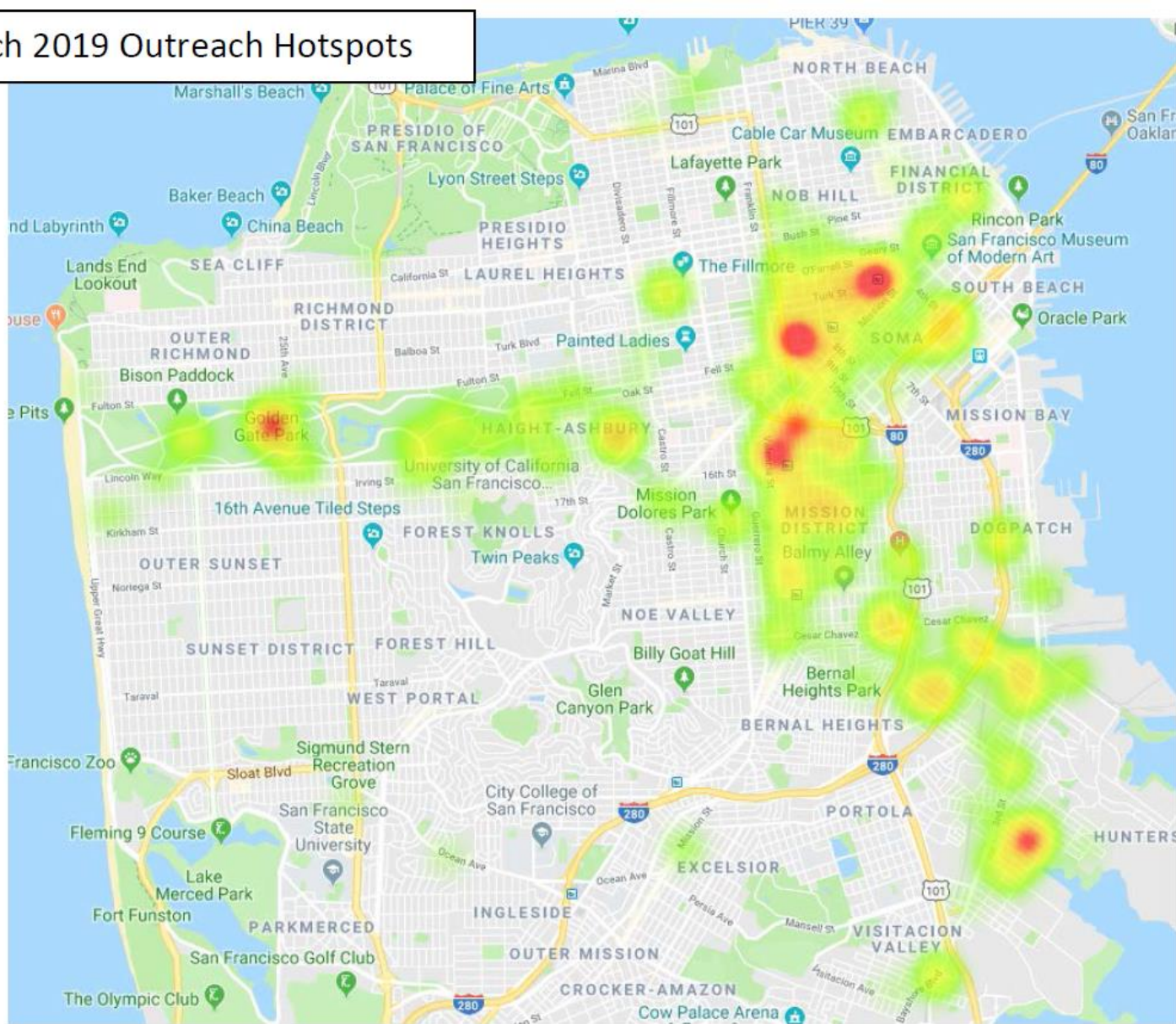


Housing



FY 2019 Goal period (July 1st, 2018 - June 30th, 2019)

March 2019 Outreach Hotspots



San Francisco Homeless Outreach Team Data March 2019:

- Street Outreach Attempts-643
- Successful Outreach Engagements-494
- Referrals-* -735
- Linkages with Services-287

*Clients often receive multiple referrals

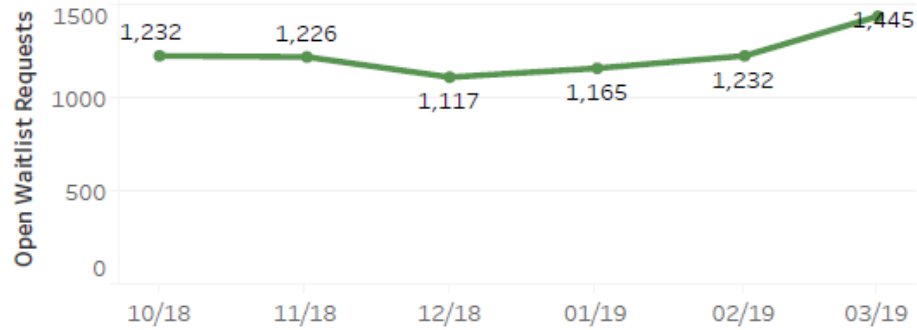


Temporary Housing: Adult Shelters

Reporting Period: Data through March 31, 2019

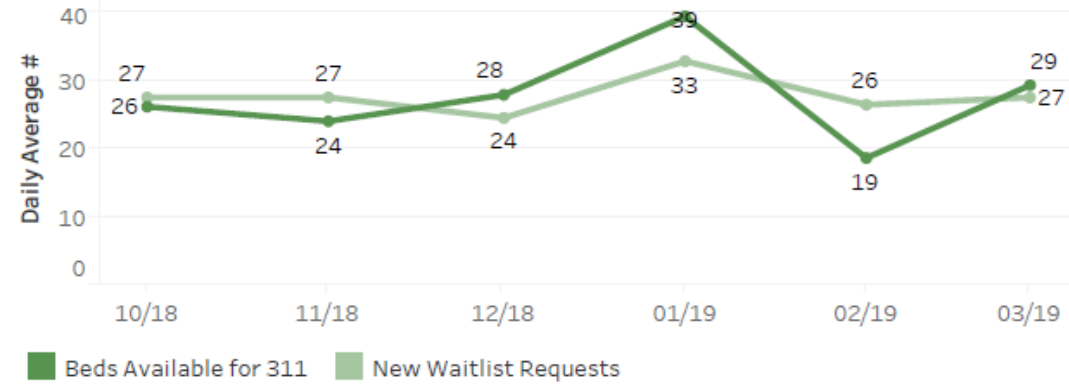
Open 311 Shelter Waitlist Requests

*Open waitlist requests below are a point in time count captured once at the beginning of each month

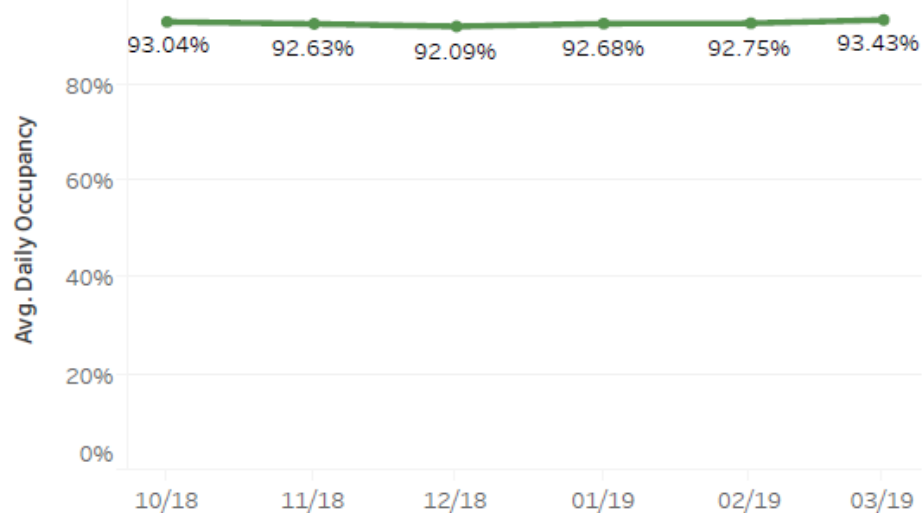


311 Available Beds vs. New Waitlist Requests

*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day

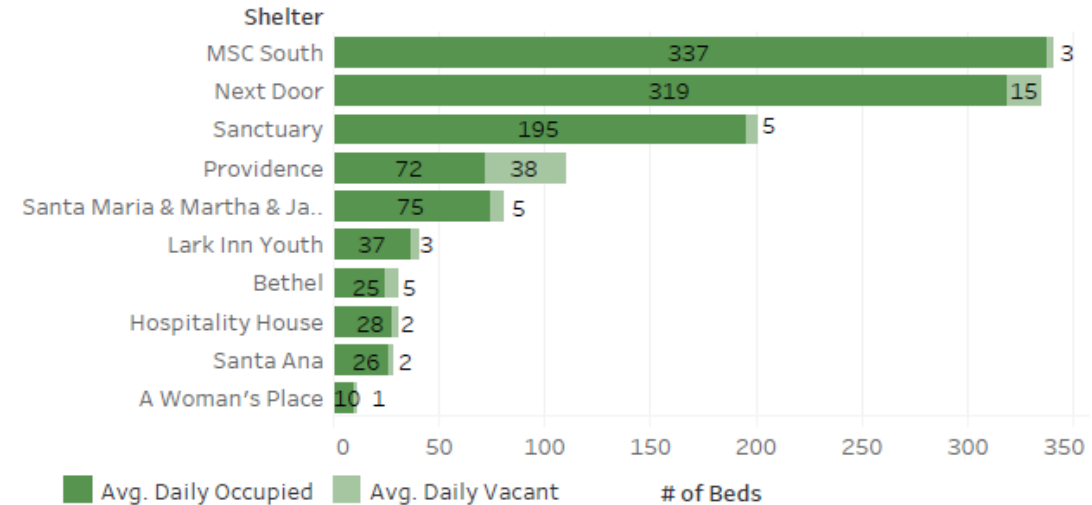


Occupancy Rate for All Shelters



Bed Utilization by Shelter (March 2019)

March 2019





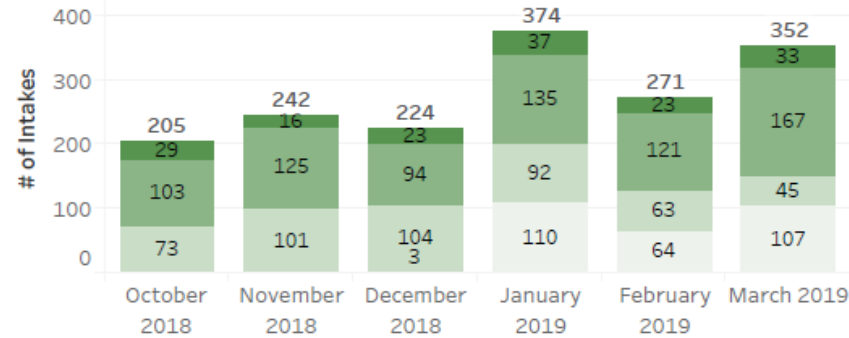
Temporary Housing: Navigation Centers

Reporting Period: 3/1/2019 to 3/31/2019

Client Intakes

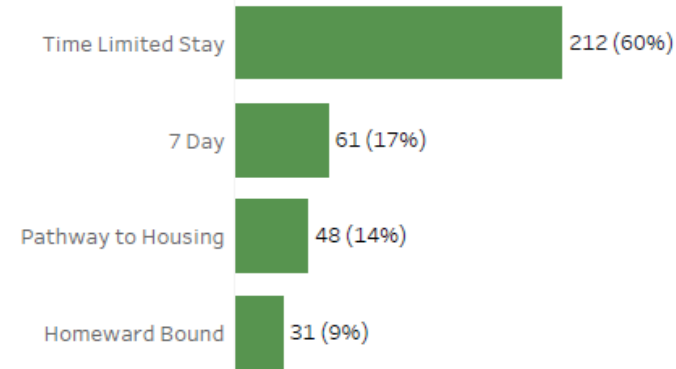
Monthly Intakes

Intakes by Navigation Center for the previous six months for the reporting period ending 3/31/2019.



Intakes by Type

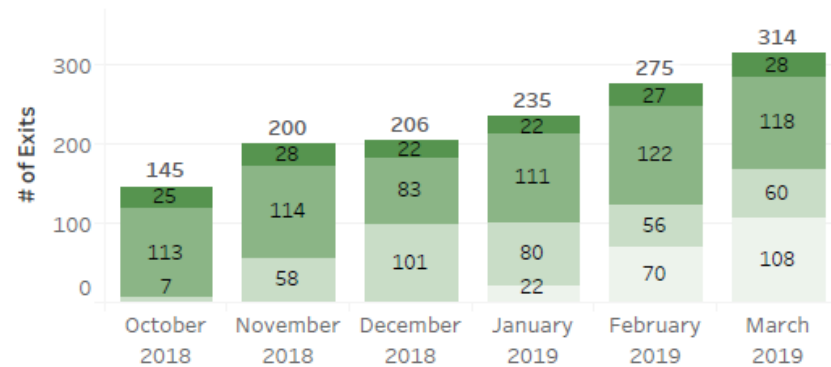
Intakes occurring within the reporting period of 3/1/2019 to 3/31/2019



Client Exits

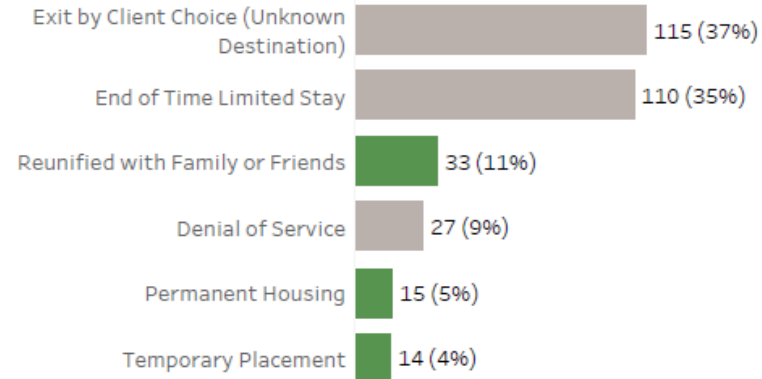
Monthly Exits

Exits by Navigation Center for the previous six months for the reporting period ending 3/31/2019.



Exits by Destination / Reason

Exits occurring within the reporting period of 3/1/2019 to 3/31/2019



Navigation Center

- Central Waterfront
- Division Circle
- Bayshore
- Bryant

Clients Served During Reporting Period (Deduplicated)

687

Reporting Period

Start Date
3/1/2019

End Date
3/31/2019

NOTES: Report excludes clients at the Civic Center Hotel which is managed via a separate system. Individuals may exit a Navigation Center but re-enter at a later date. Intakes and exits counted above are not deduplicated by individual. See the panel on the right for total numbers of deduplicated clients.



Problem Solving

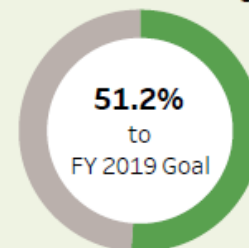
FY 2019 (Data through March 31, 2019)

421

clients served through Problem Solving methods

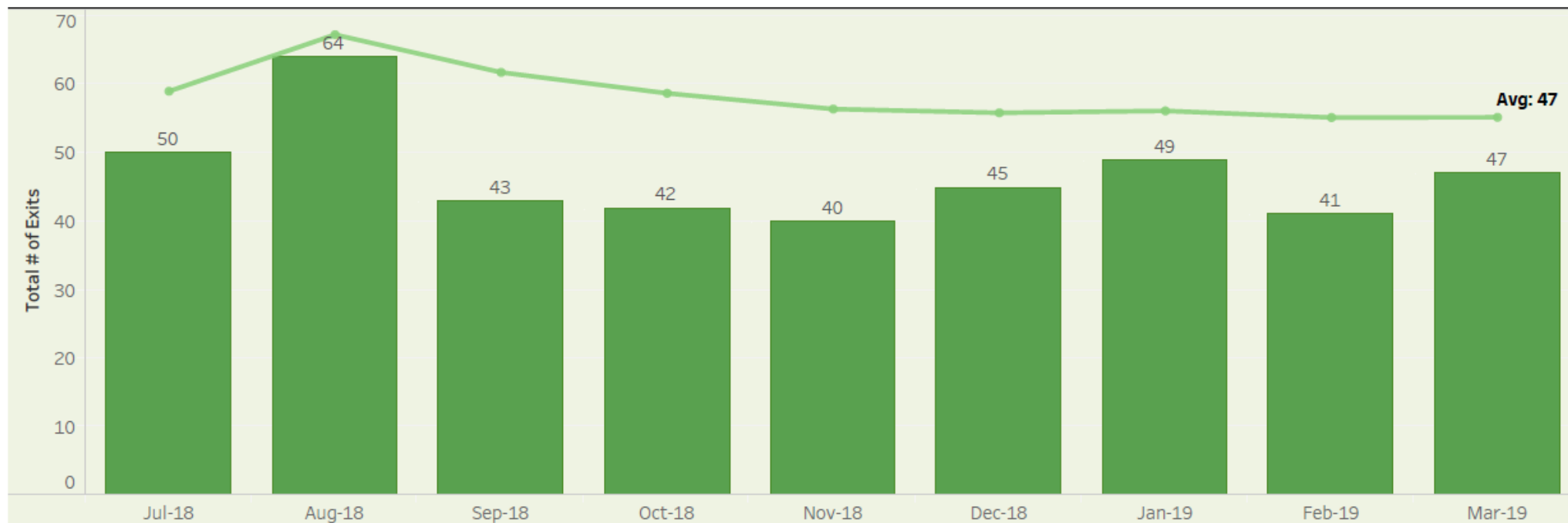
FY 2019 Problem Solving Goal (822)

Problem-Solving



Monthly Exits*

*Does not include families served through new problem-solving programs via Family Coordinated Entry.





Homeward Bound Summary

2018 Fiscal Year

DATA thru 3/29/2019

474

Clients Traveled

365

Avg # of Days in San Francisco

\$262

Avg Per Person Served

57.7%
to Goal
(822 clients)

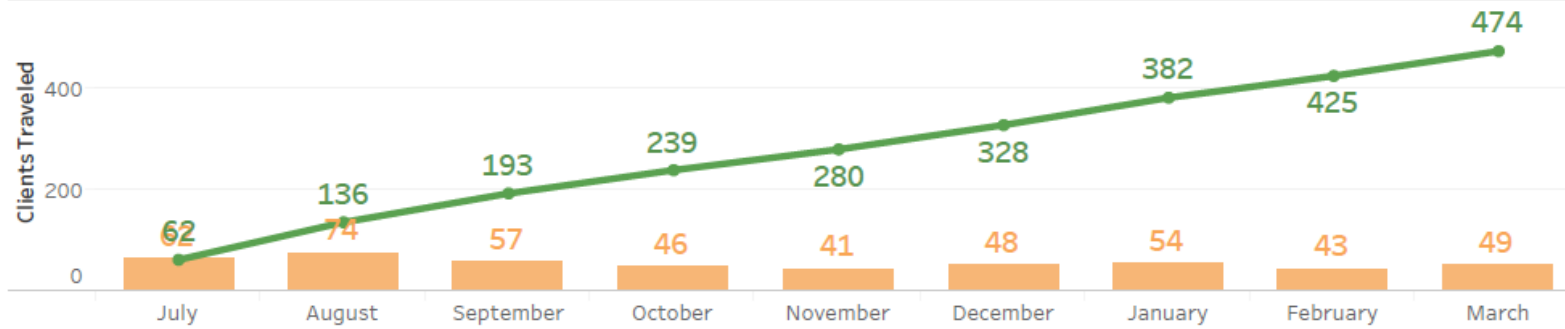
Pace (Clients) 629

Left to Goal (822) 348

Avg Client Served/day 2.4

Avg Client Needed/day 5.4

Cumulative Snapshot



Calendar View

Fiscal Year

Year

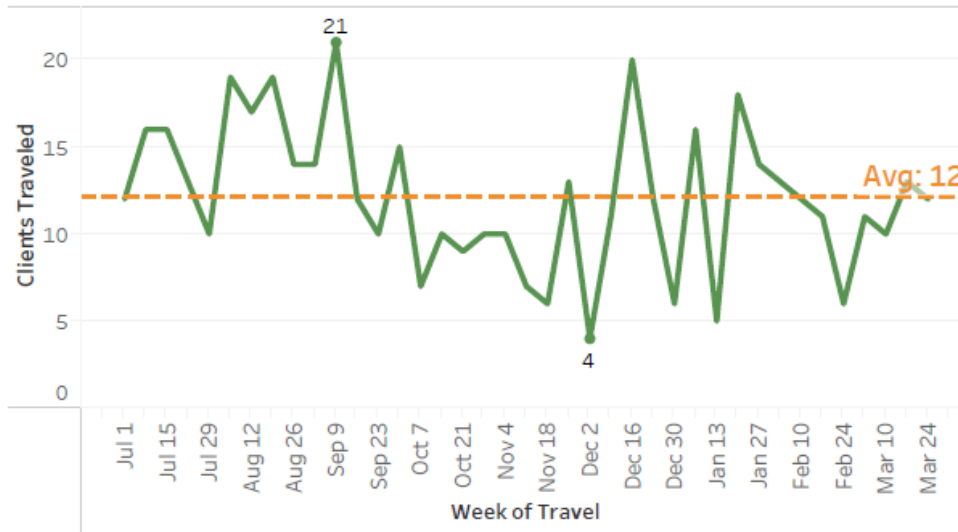
2018

Ref Date 4/1/2019

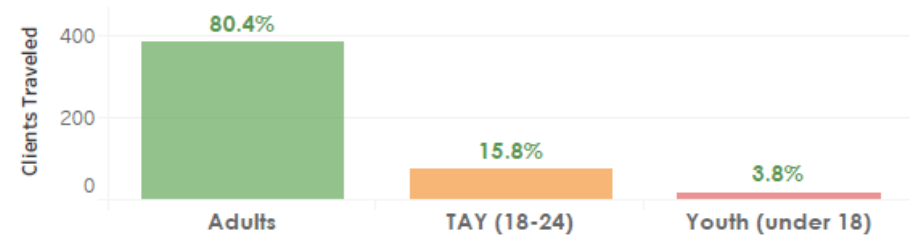
Cumulative # of Exits

Monthly # of Exits

Weekly Review

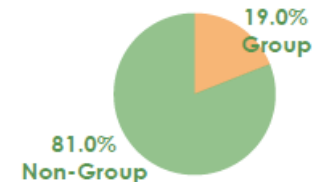


Exits by Population



Group or Non-Group Travel

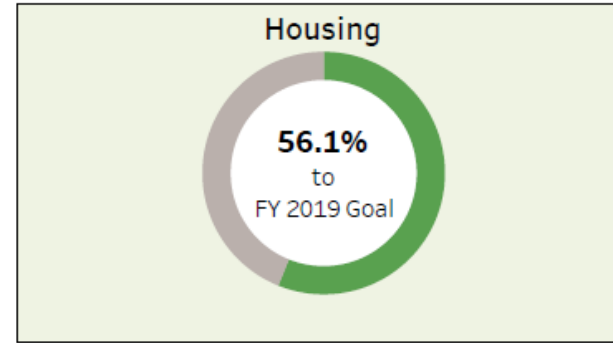
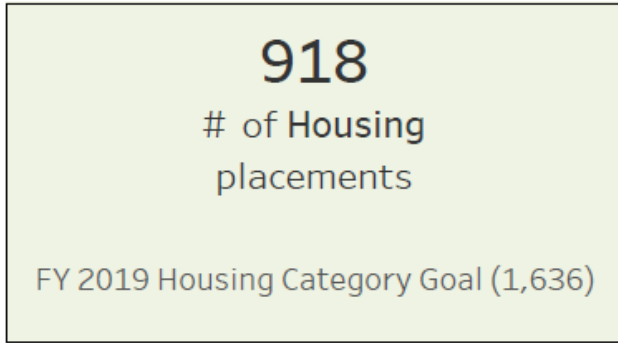
"Groups" are those traveling to the same receiving contact regardless of age.



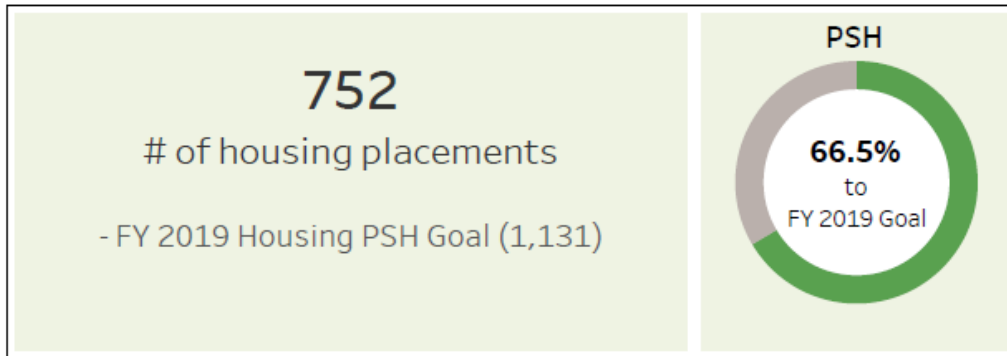


Housing

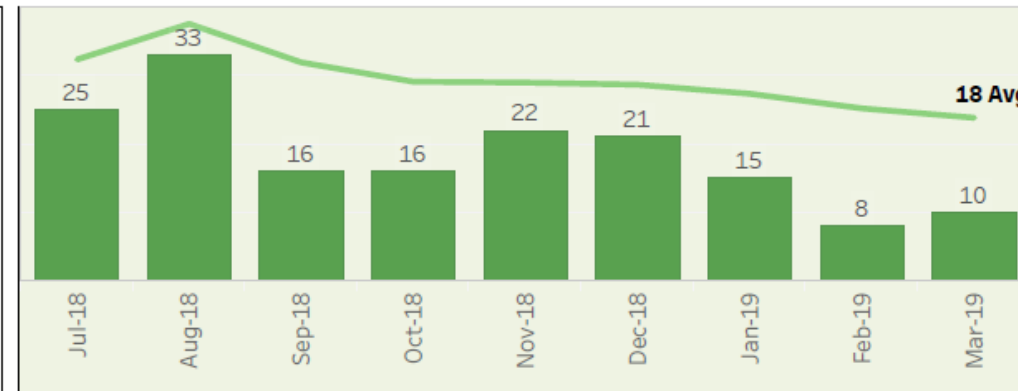
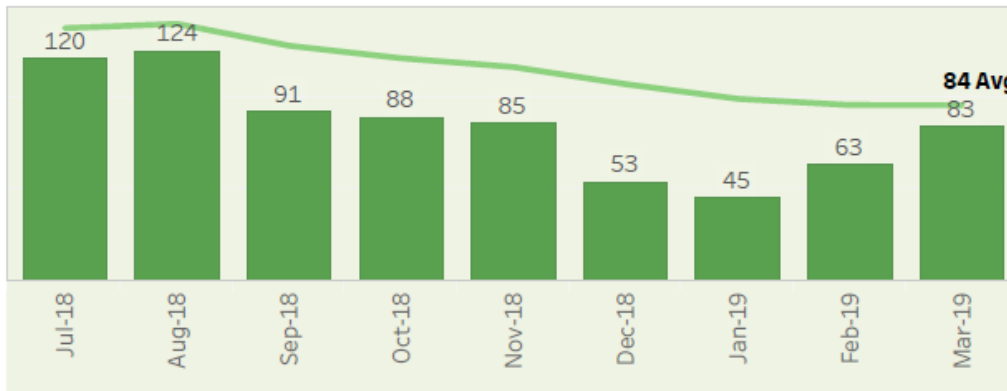
FY 2019 (Data through March 31, 2019)



Permanent Supportive Housing (PSH)



Rapid Rehousing (RRH)





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Housing Ladder

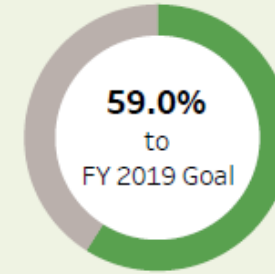
FY 2019 (Data through March 31, 2019)

46

of clients served through
Housing Ladder programs

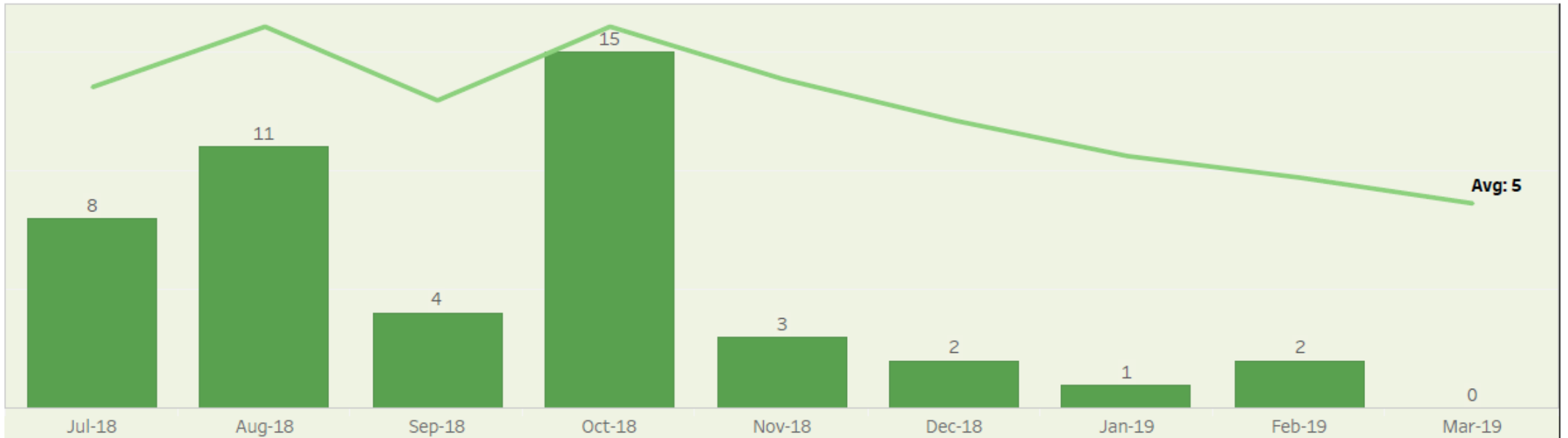
FY 2019 Housing Ladder Goal (78)

Housing Ladder



Monthly Exits*

*Existing program is Moving-On Initiative



Program Highlights

Navigation Center and Shelters:

Central Waterfront Navigation lease extended.

- Unanimous vote from the Dogpatch Neighborhood Association.

Embarcadero SAFE Navigation.

- Port Commission approved a memorandum of understanding with HSH to operate a temporary Embarcadero SAFE Navigation .

Program Highlights

Bristol Hotel

- 56 newly restored SRO Units.
- Partnership between THC, Mayor's Office, and HSH.
- Supported by Marc and Lynee Benioff.



Program Highlights

Coordinated Entry

- 1,293 clients enrolled into the ONE System in March
- 152 families assessed by Access Points in March
 - 67 at Central City
 - 57 at Bayview
 - 28 at Mission Access Point
- 27 referrals made for families visiting Access Points in March
- 410 adults assessed during **Assessment Blitz** in March
 - 5,333 total people assessments completed in the blitz

Program Highlights

Coordinated Entry

Coordinated Entry for Youth Assessment Blitz

- May 1st through June 30th
- Goal to assess:
 - 300 youth experiencing homelessness
 - 60 of those assessments being for LGBT youth.
 - 25 of those assessments being for TGNC (transgender and gender non-conforming).

Larkin Street Engagement and Community Center

- 134 Golden Gate Ave
San Francisco, CA 94102
- Monday – Friday – 9:00am-2:00pm
- Weekends – Closed

3rd Street Youth Center and Clinic

- 1728 Bancroft Ave
San Francisco, CA 94124
- Monday – Friday 1:00-5:00pm
- Weekends – Closed

Department Update

Employment Opportunities:

- 1244 Senior Human Resources Analyst
- 1824 Principal Budget Analyst
- 1823 Senior Administrative Analyst – *Real Estate*
- 1822 Contracts Analyst
- 2917 Supportive Housing Program Manager
- 2930 Director of Support Services

Please refer to:

<http://hsh.sfgov.org/overview/jobs/>

Budget-Policy

BOS passed Mayor Breed's Prop C Waiver Legislation.

- Allows companies to voluntarily agree to waive their rights to a refund should Prop C be found invalid by the courts, in return for a 10% deduction on their tax liability.

Marc and Lynne Benioff to create a research institution on homelessness.

- 30 million donation to UCSF

LHCB Updates

- SMC

