



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Monthly Report to the Local Homeless Coordinating Board

June, 2019



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

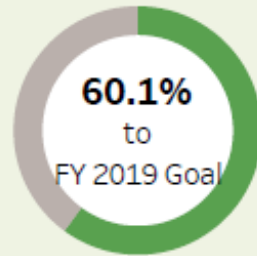
# Exits From Homelessness

FY 2019 (Data through April 30, 2019)

**1,477**

Total clients exited from homelessness

FY 2019 Problem Solving and Housing Goal (2,458)



**468**

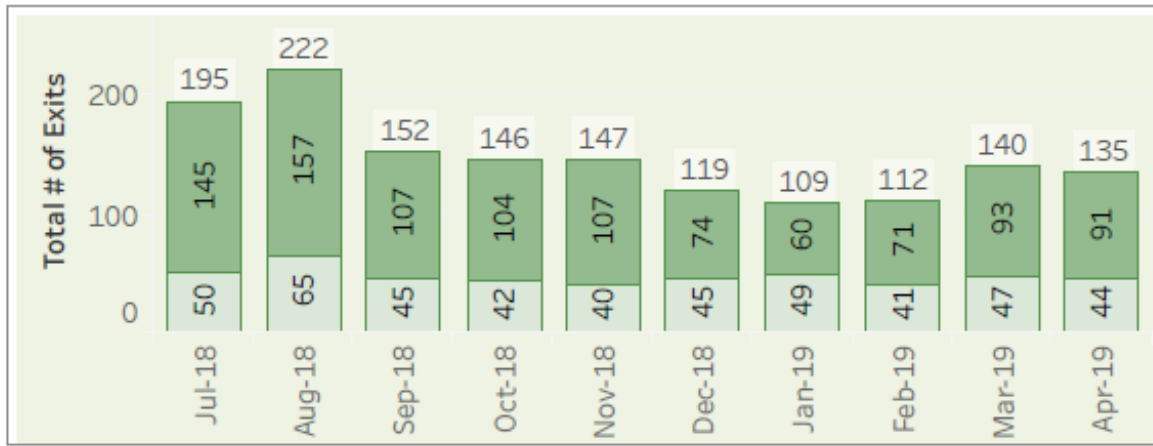
# clients served through  
**Problem Solving** methods

**1,009**

# of **Housing**  
placements

## Monthly Exits

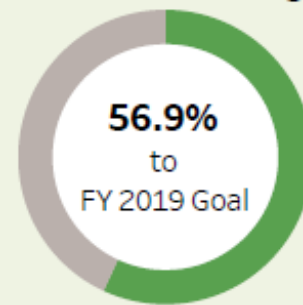
■ Housing  
■ Problem-Solving



## Cumulative to Date - Actual vs. Goal

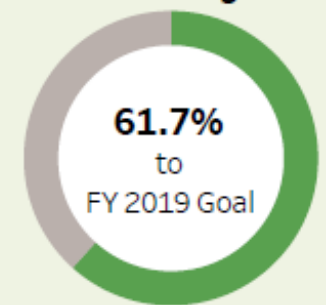
■ Actual Exits  
■ Left to Goal

### Problem-Solving

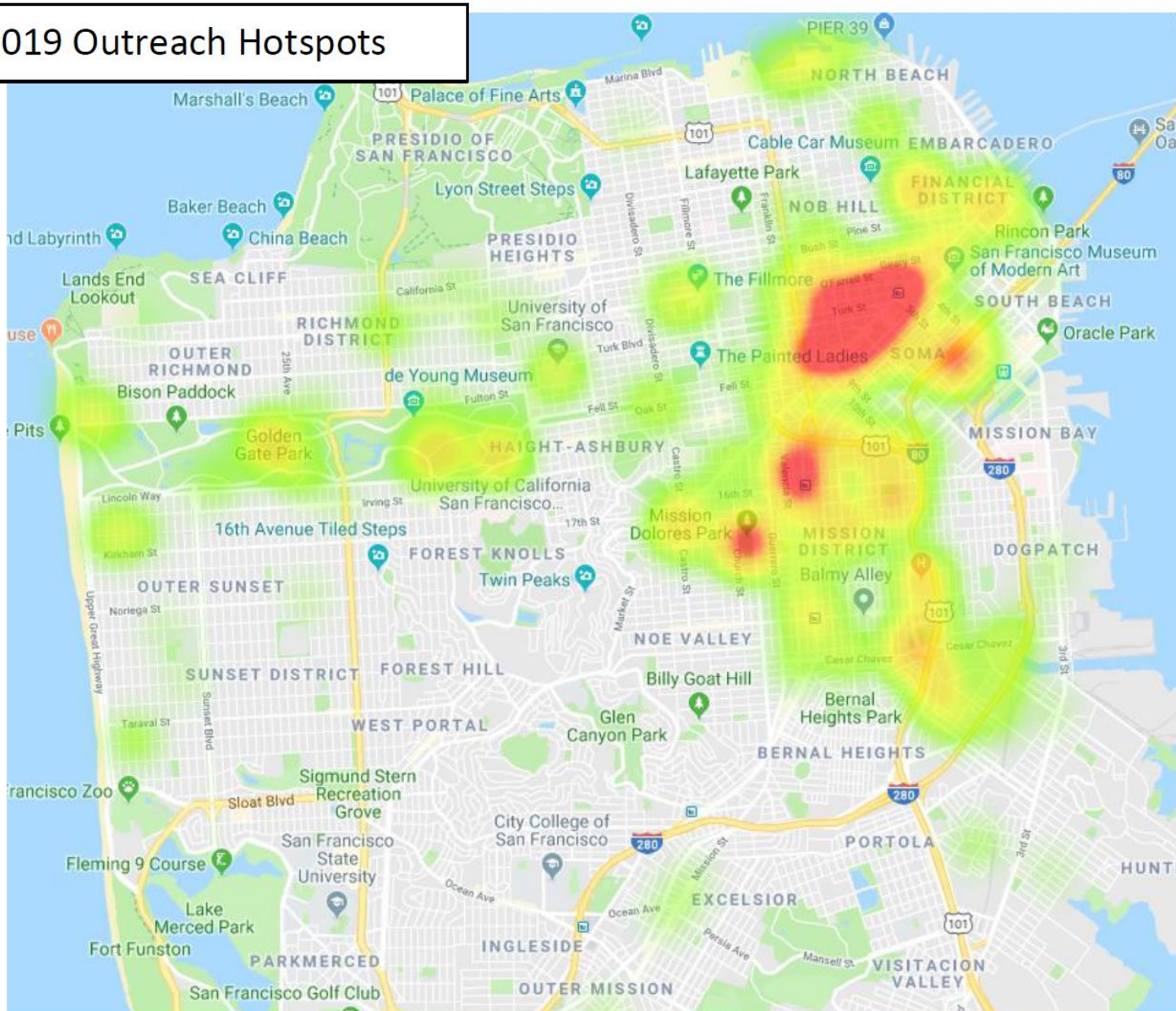


FY 2019 Goal period (July 1st, 2018 - June 30th, 2019)

### Housing



## April 2019 Outreach Hotspots



## San Francisco Homeless Outreach Team Data April 2019:

- Street Outreach Attempts-827
- Successful Outreach Engagements-583
- Referrals-\*-976
- Linkages with Services-349

\*Clients often receive multiple referrals

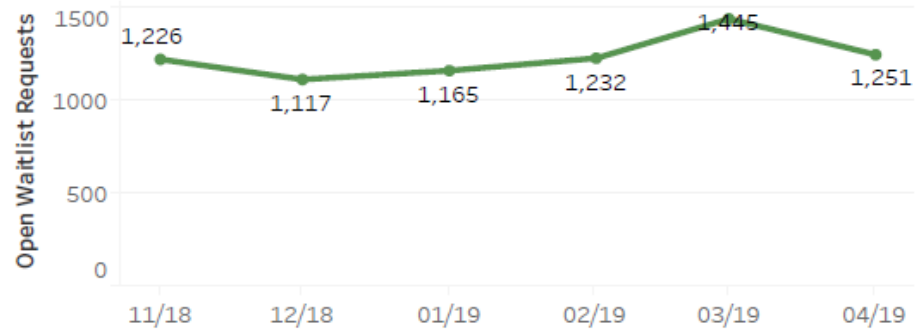


# Temporary Housing: Adult Shelters

Reporting Period: Data through April 30, 2019

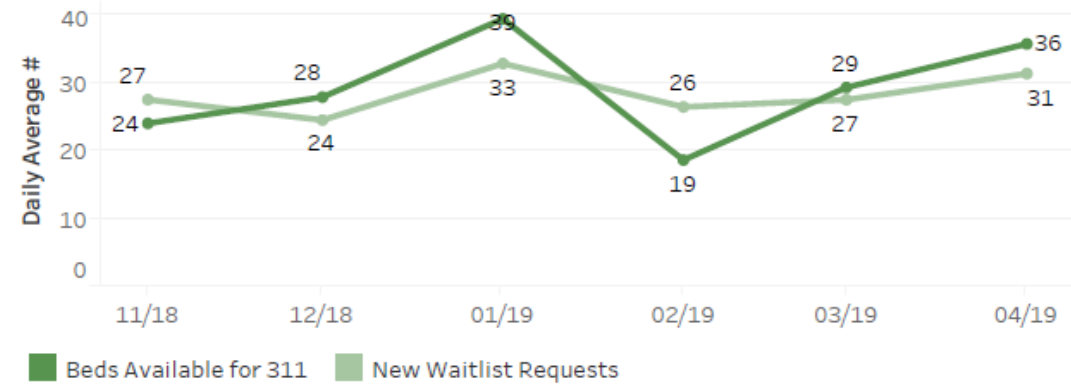
## Open 311 Shelter Waitlist Requests

\*Open waitlist requests below are a point in time count captured once at the beginning of each month

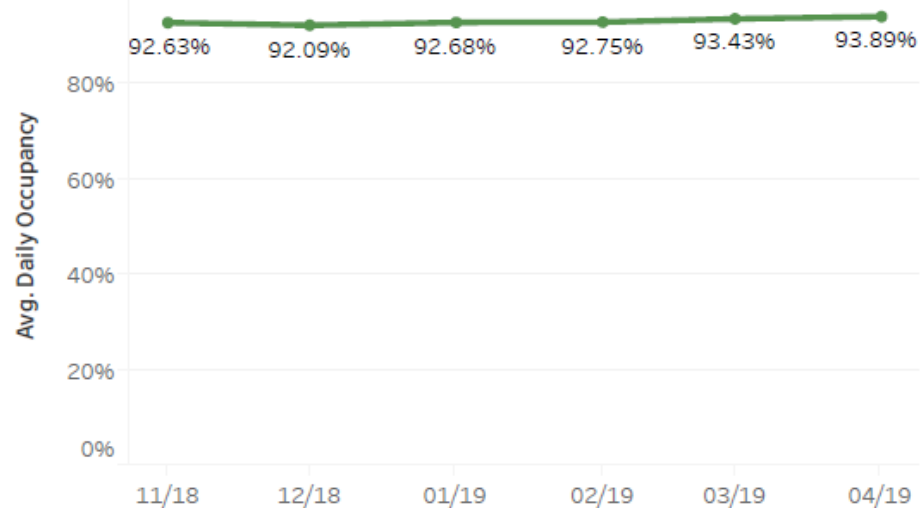


## 311 Available Beds vs. New Waitlist Requests

\*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day

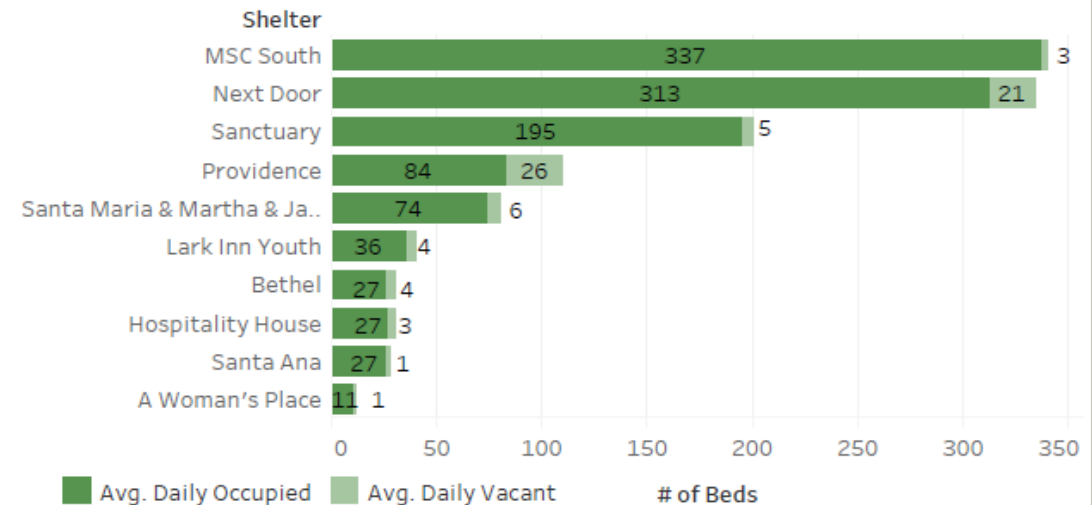


## Occupancy Rate for All Shelters



## Bed Utilization by Shelter (April 2019)

April 2019





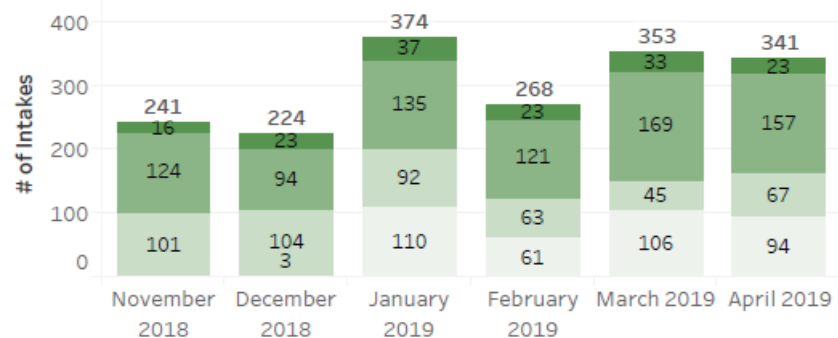
# Temporary Housing: Navigation Centers

Reporting Period: 4/1/2019 to 4/30/2019

## Client Intakes

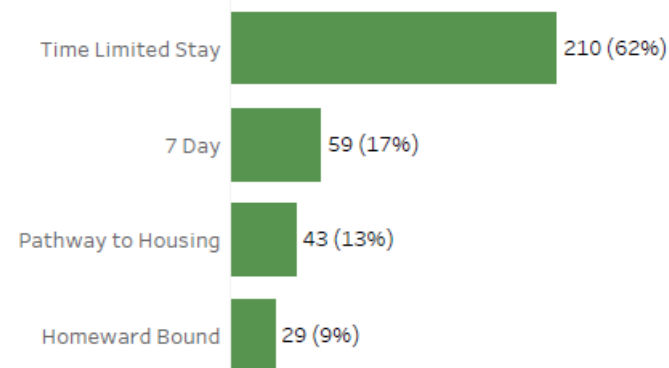
### Monthly Intakes

Intakes by Navigation Center for the previous six months for the reporting period ending 4/30/2019.



### Intakes by Type

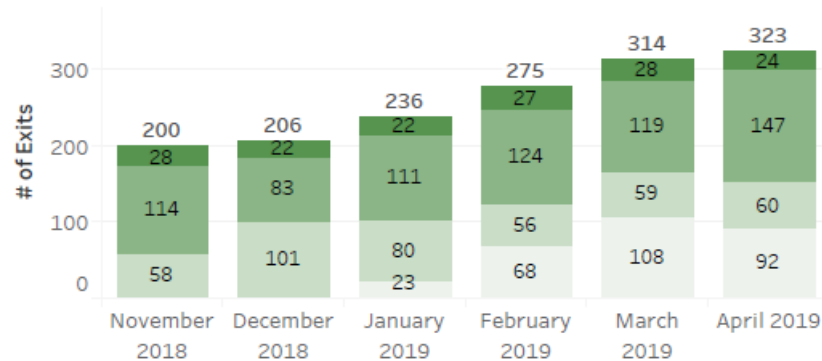
Intakes occurring within the reporting period of 4/1/2019 to 4/30/2019



## Client Exits

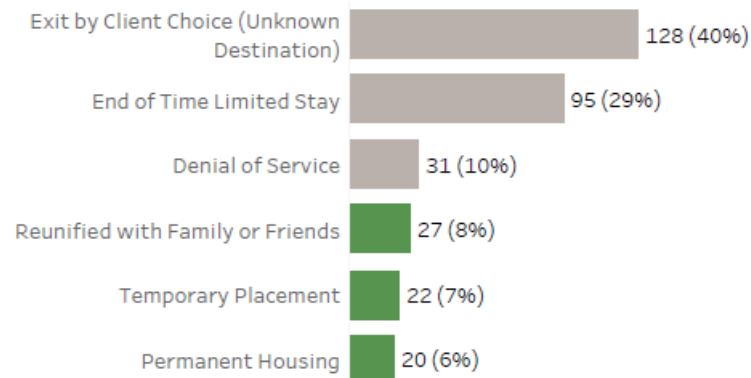
### Monthly Exits

Exits by Navigation Center for the previous six months for the reporting period ending 4/30/2019.

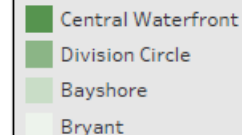


### Exits by Destination / Reason

Exits occurring within the reporting period of 4/1/2019 to 4/30/2019



### Navigation Center



### Clients Served During Reporting Period (Deduplicated)

702

### Reporting Period

Start Date  
4/1/2019

End Date  
4/30/2019

NOTES: Report excludes clients at the Civic Center Hotel which is managed via a separate system. Individuals may exit a Navigation Center but re-enter at a later date. Intakes and exits counted above are not deduplicated by individual. See the panel on the right for total numbers of deduplicated clients.





# Problem Solving

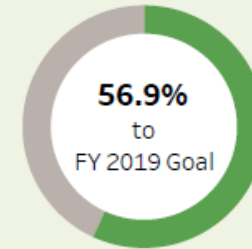
FY 2019 (Data through April 30, 2019)

**468**

# clients served through Problem Solving methods

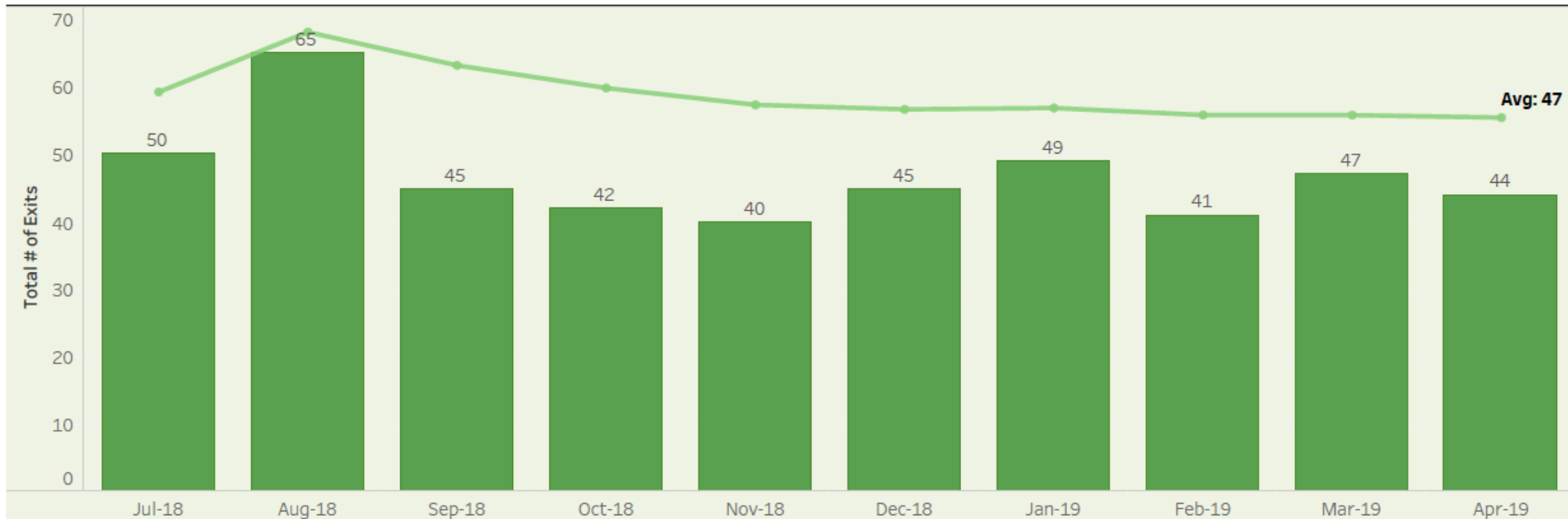
FY 2019 Problem Solving Goal (822)

Problem-Solving



## Monthly Exits\*

\*Does not include families served through new problem-solving programs via Family Coordinated Entry.



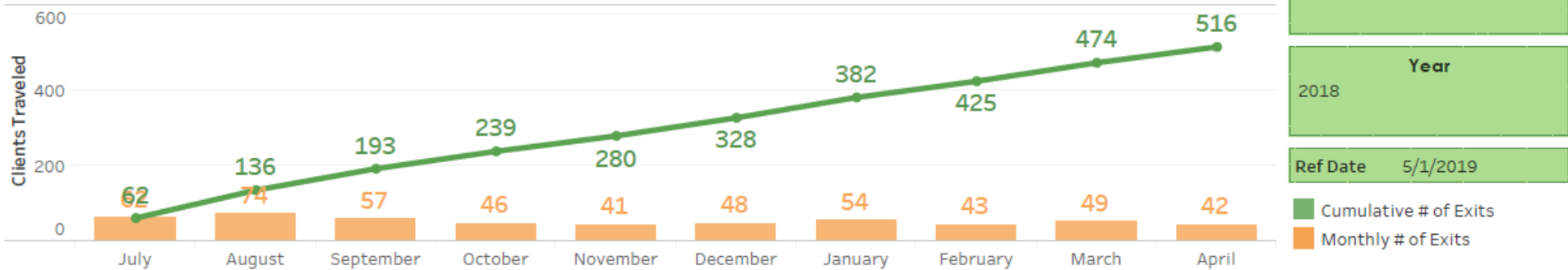


# Homeward Bound Summary

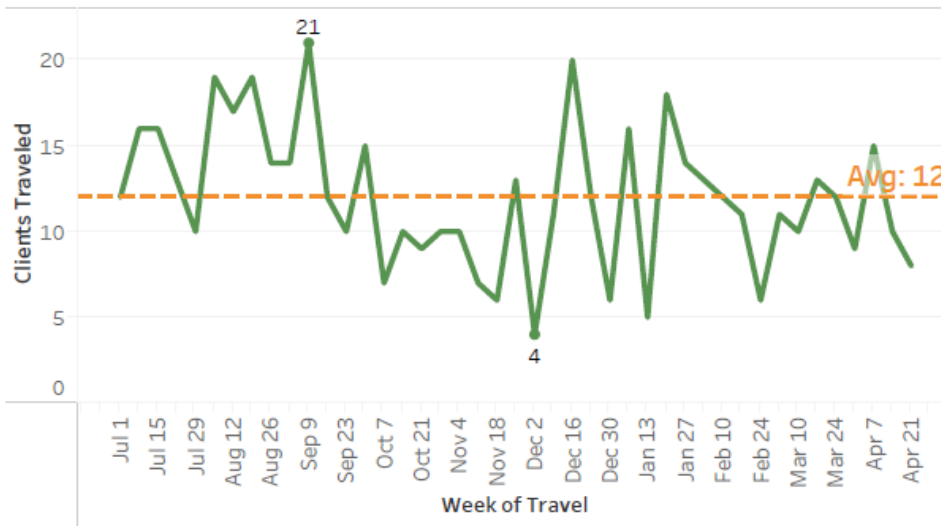
2018 Fiscal Year  
DATA thru 4/26/2019

<b>516</b> Clients Traveled	<b>342</b> Avg # of Days in San Francisco	<b>\$264</b> Avg Per Person Served	<p><b>62.8%</b> to Goal (822 clients)</p>	Pace (Clients)	615
				Left to Goal (822)	306
				Avg Client Served/day	2.4
				Avg Client Needed/day	7.3

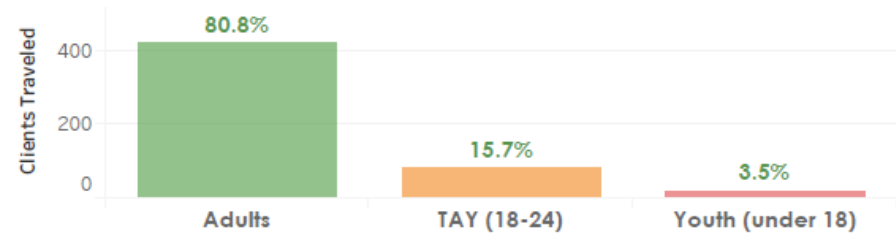
## Cumulative Snapshot



## Weekly Review

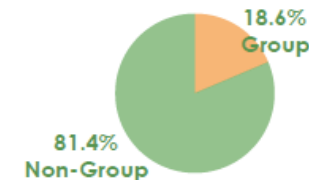


## Exits by Population



## Group or Non-Group Travel

"Groups" are those traveling to the same receiving contact regardless of age.





# Housing

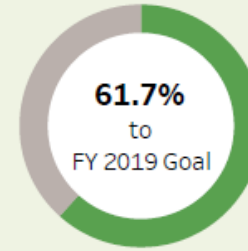
FY 2019 (Data through April 30, 2019)

**1,009**

# of Housing  
placements

FY 2019 Housing Category Goal (1,636)

Housing



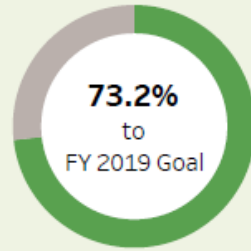
## Permanent Supportive Housing (PSH)

**828**

# of housing placements

- FY 2019 Housing PSH Goal (1,131)

PSH



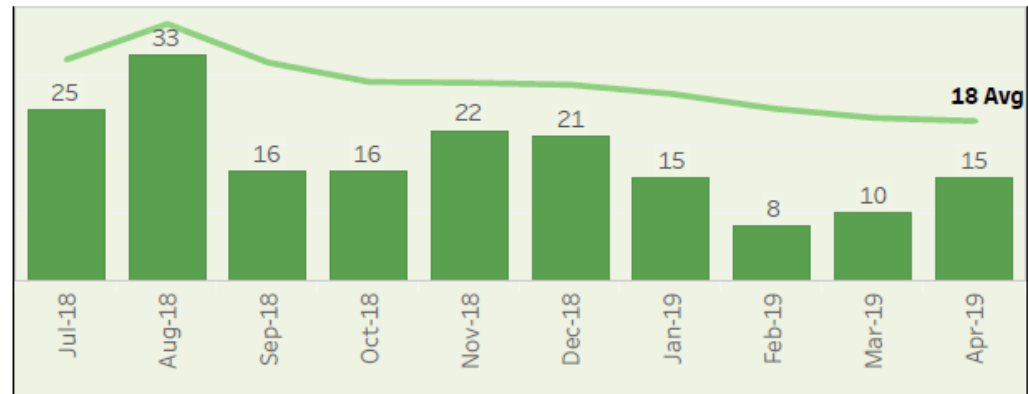
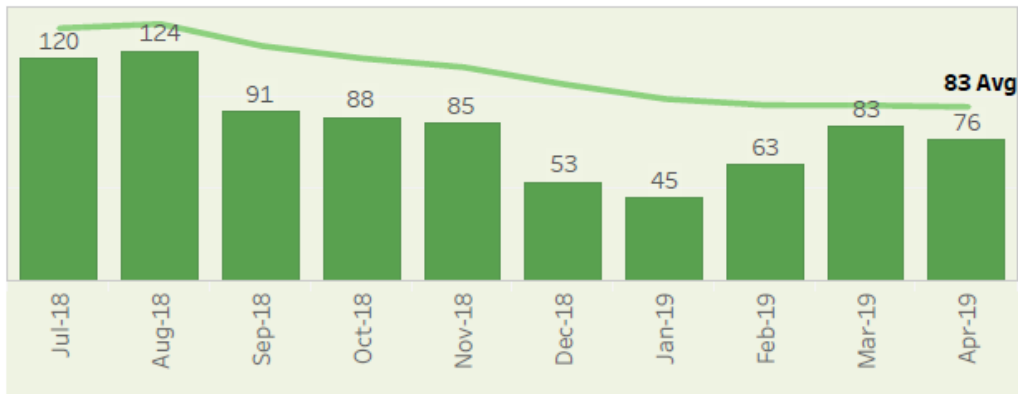
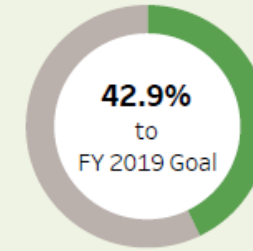
## Rapid Rehousing (RRH)

**181**

# of rapid rehousing placements

- FY 2019 Housing RRH Goal (422)

RRH







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# Housing Ladder

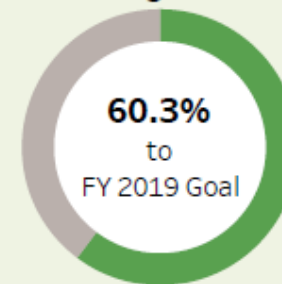
FY 2019 (Data through April 30, 2019)

47

# of clients served through  
Housing Ladder programs

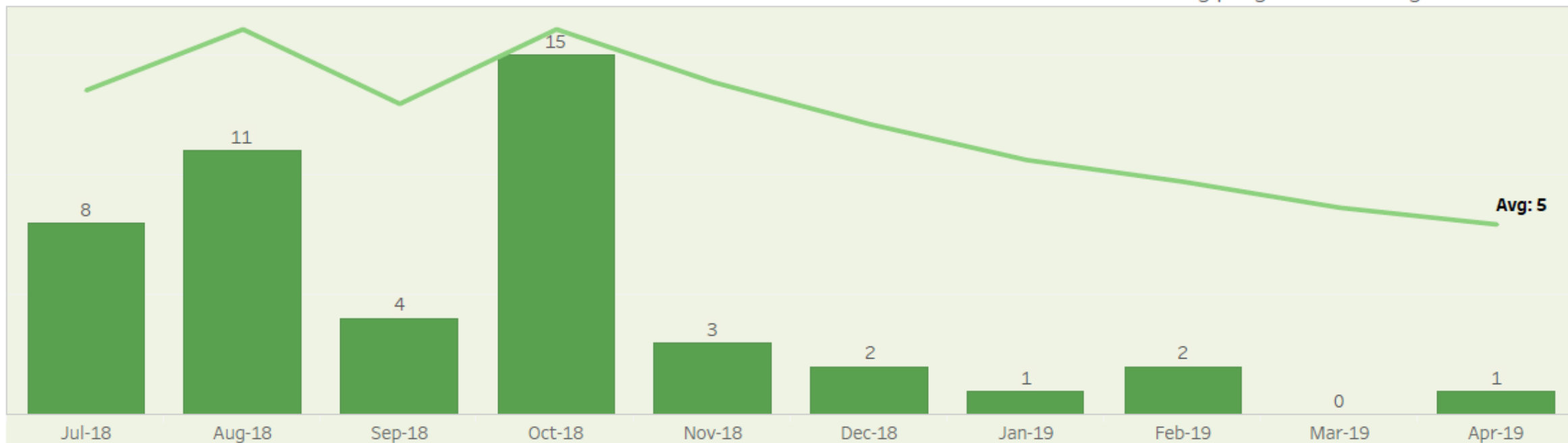
FY 2019 Housing Ladder Goal (78)

Housing Ladder



## Monthly Exits\*

\*Existing program is Moving-On Initiative



# Program Highlights

## **JELANI HOUSE-**(BOS vote 6/4)

- 1601 Quesada Avenue
- In Collaboration with Homeless Prenatal Program
- Seventeen units
- Estimated occupancy of 24 for pregnant and parenting women.



# Program Highlights

## Coordinated Entry

1,438 clients enrolled into the ONE System in April

- 145 families assessed by Access Points in April
  - 57 at Central City
  - 52 at Bayview
  - 36 at Mission Access Point
- 116 program referrals made by family access points in April
- 407 adults assessed during **Assessment Blitz** in April
  - 5,649 total people assessments completed in the blitz

# Program Highlights

## Coordinated Entry

### Coordinated Entry for Youth Assessment Blitz

- May 1st through June 30<sup>th</sup>
- Goal to assess:
  - 300 youth experiencing homelessness
  - 60 of those assessments being for LGBT youth.
  - 25 of those assessments being for TGNC (transgender and gender non-conforming).

### Larkin Street Engagement and Community Center

- 134 Golden Gate Ave  
San Francisco, CA 94102
- Monday – Friday – 9:00am-2:00pm
- Weekends – Closed

### 3<sup>rd</sup> Street Youth Center and Clinic

- 1728 Bancroft Ave  
San Francisco, CA 94124
- Monday – Friday 1:00-5:00pm
- Weekends – Closed

# Point in Time Count

- Number of people experiencing homelessness increased 17% between 2017 and 2019.
- 1,153 more people living without housing
- Veteran homelessness is down 10%
- Youth homelessness is down 10%
- Over 4,000 people exited homelessness since the last PIT

<b>HUD Reportable Numbers</b>	<b>2017</b>	<b>2019</b>	<b>Change</b>	<b>% Change</b>
<b>Unsheltered</b>	4353	5180	827	19%
<b>Sheltered</b>	2505	2831	326	13%
<b>Total</b>	6858	8011	1153	17%

# Department Update

## **Employment Opportunities:**

- 1824 Principal Budget Analyst
- 1823 Senior Administrative Analyst – *Real Estate*
- 1822 Contracts Analyst

## **Please refer to:**

<http://hsh.sfgov.org/overview/jobs/>



# LHCB Updates

- UCSF-Smoking Cessation
- Point in Time Deep Dive

