

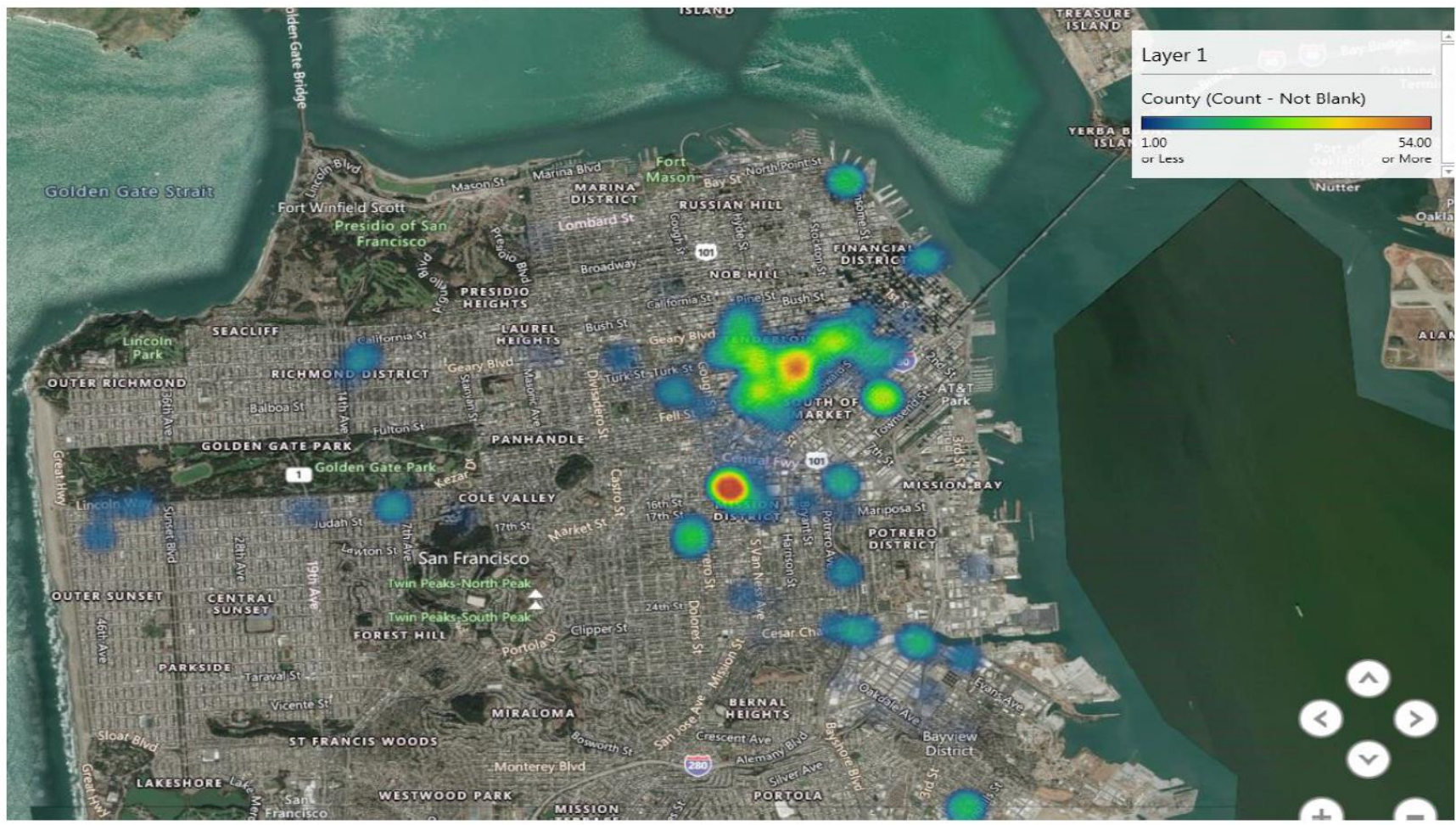


DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Monthly Report to the Local Homeless Coordinating Board

August, 2019

## June 2019 Outreach



# San Francisco Homeless Outreach Team: June 2019

- Street Outreach Attempts-1194
- Successful Outreach Engagements-741
- Referrals- 1509
- Service Linkages - 333

\*Clients often receive multiple referrals

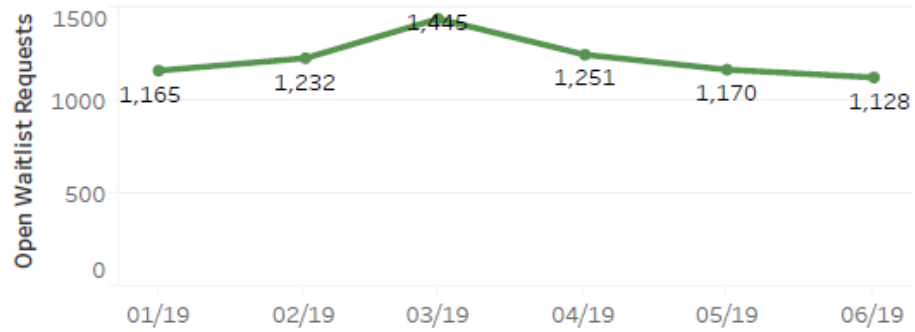


# Temporary Housing: Adult Shelters

Reporting Period: Data through June 30, 2019

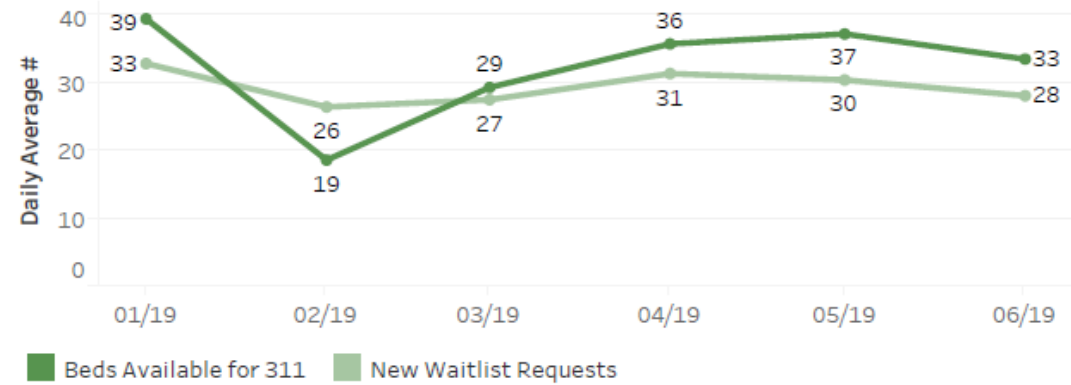
## Open 311 Shelter Waitlist Requests

\*Open waitlist requests below are a point in time count captured once at the beginning of each month

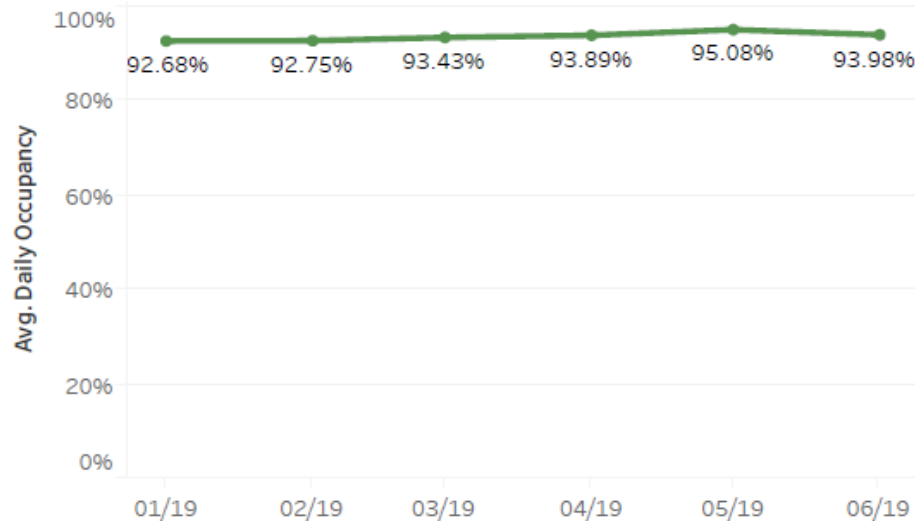


## 311 Available Beds vs. New Waitlist Requests

\*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day

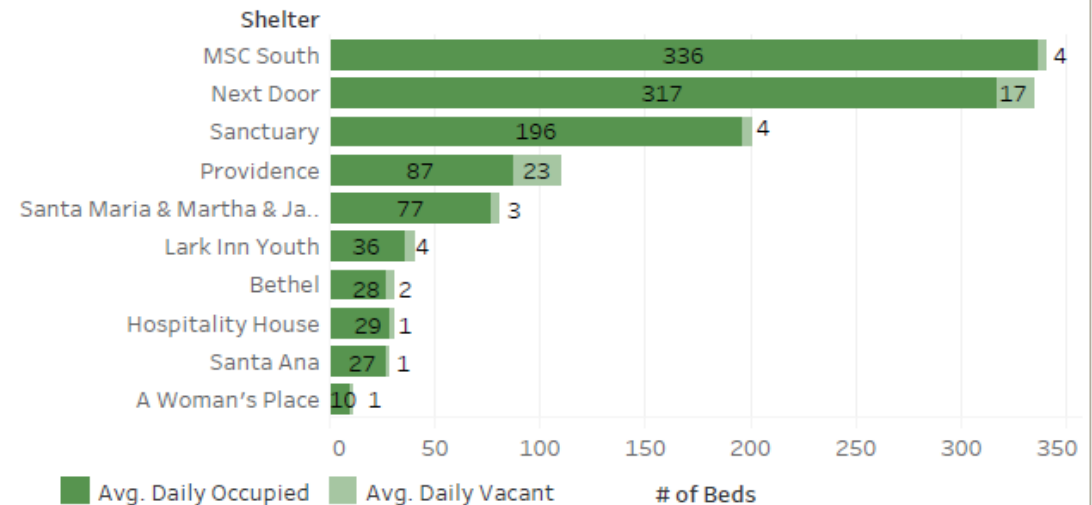


## Occupancy Rate for All Shelters



## Bed Utilization by Shelter (May 2019)

May 2019





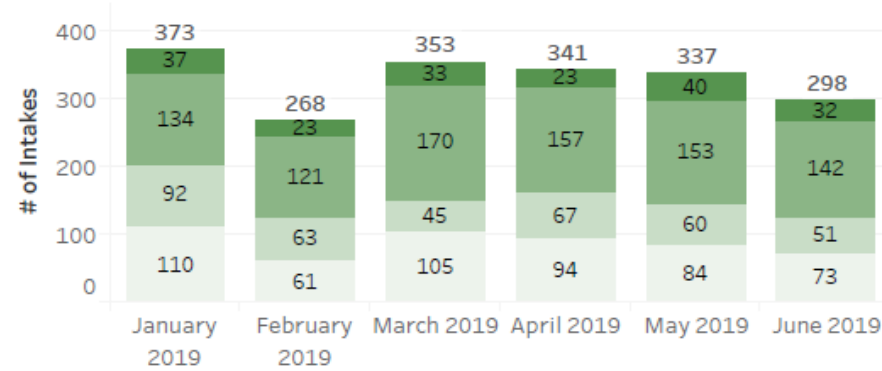
# Temporary Housing: Navigation Centers

Reporting Period: 6/1/2019 to 6/30/2019

## Client Intakes

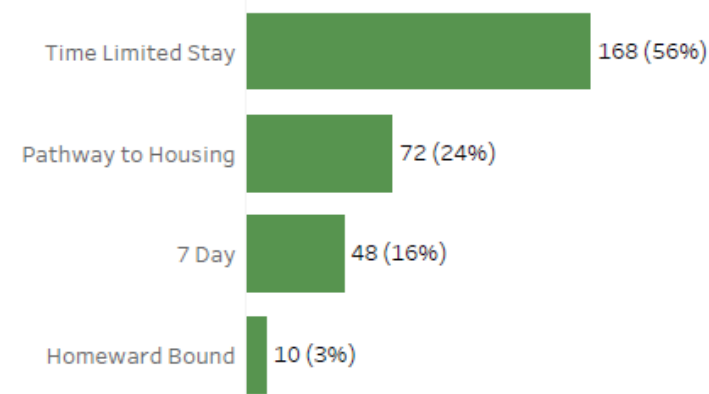
### Monthly Intakes

Intakes by Navigation Center for the previous six months for the reporting period ending 6/30/2019.



### Intakes by Type

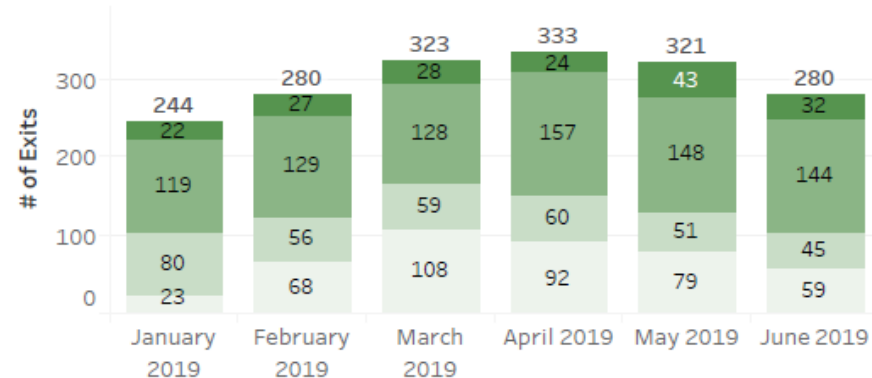
Intakes occurring within the reporting period of 6/1/2019 to 6/30/2019



## Client Exits

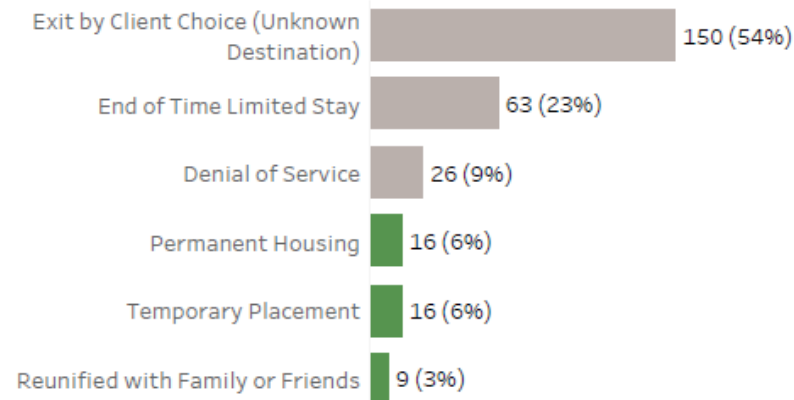
### Monthly Exits

Exits by Navigation Center for the previous six months for the reporting period ending 6/30/2019.



### Exits by Destination / Reason

Exits occurring within the reporting period of 6/1/2019 to 6/30/2019



### Navigation Center

- Central Waterfront
- Division Circle
- Bayshore
- Bryant

### Clients Served During Reporting Period (Deduplicated)

652

### Reporting Period

Start Date  
6/1/2019

End Date  
6/30/2019

# Coordinated Entry

- 1,545 clients enrolled into the ONE System in June
- 120 families assessed by Access Points in June
- 529 adults assessed in June
- 351 youth assessed (see next slide)

# Coordinated Entry

## Youth Coordinated Entry Update

### Assessment Blitz: Feb-July

- Goal to enroll 300 youth
- 351 youth enrolled & assessed
- 246 assessments were completed at youth access points (others in family or adult system)

### Drop-in Access Points:

- Larkin Street Center
- 3<sup>rd</sup> Street Youth Center and Clinic
- SF LGBT Center

### Appointment-Only Access Points:

- LYRIC
- Huckleberry Youth Programs





DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

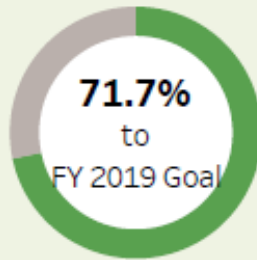
# Exits From Homelessness

FY 2019 (Data through June 30, 2019)

**1,763**

Total clients exited from homelessness

FY 2019 Problem Solving and Housing Goal (2,458)



**562**

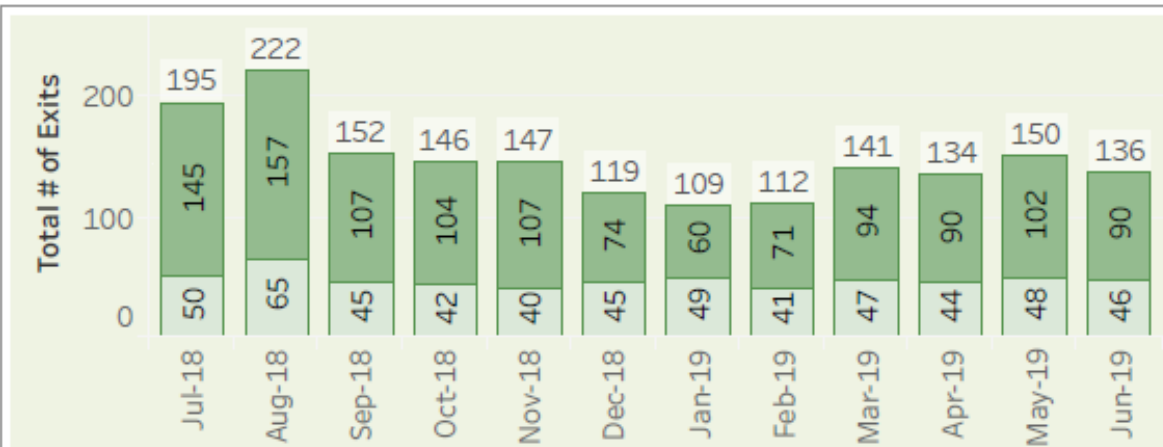
# clients served through  
**Problem Solving** methods

**1,201**

# of **Housing**  
placements

## Monthly Exits

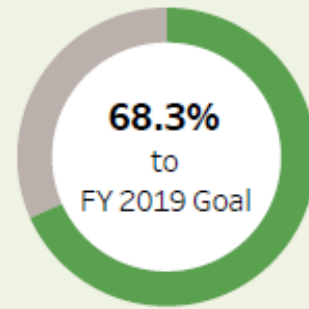
■ Housing  
■ Problem-Solving



## Cumulative to Date - Actual vs. Goal

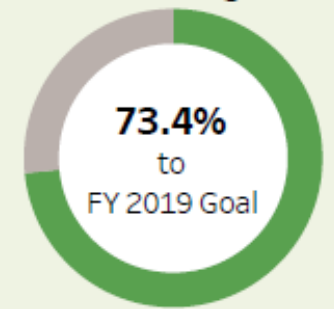
■ Actual Exits  
■ Left to Goal

### Problem-Solving



FY 2019 Goal period (July 1st, 2018 - June 30th, 2019)

### Housing





# Problem Solving

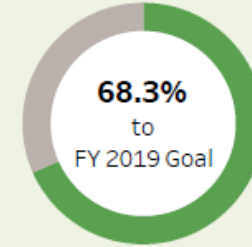
FY 2019 (Data through June 30, 2019)

**562**

# clients served through Problem Solving methods

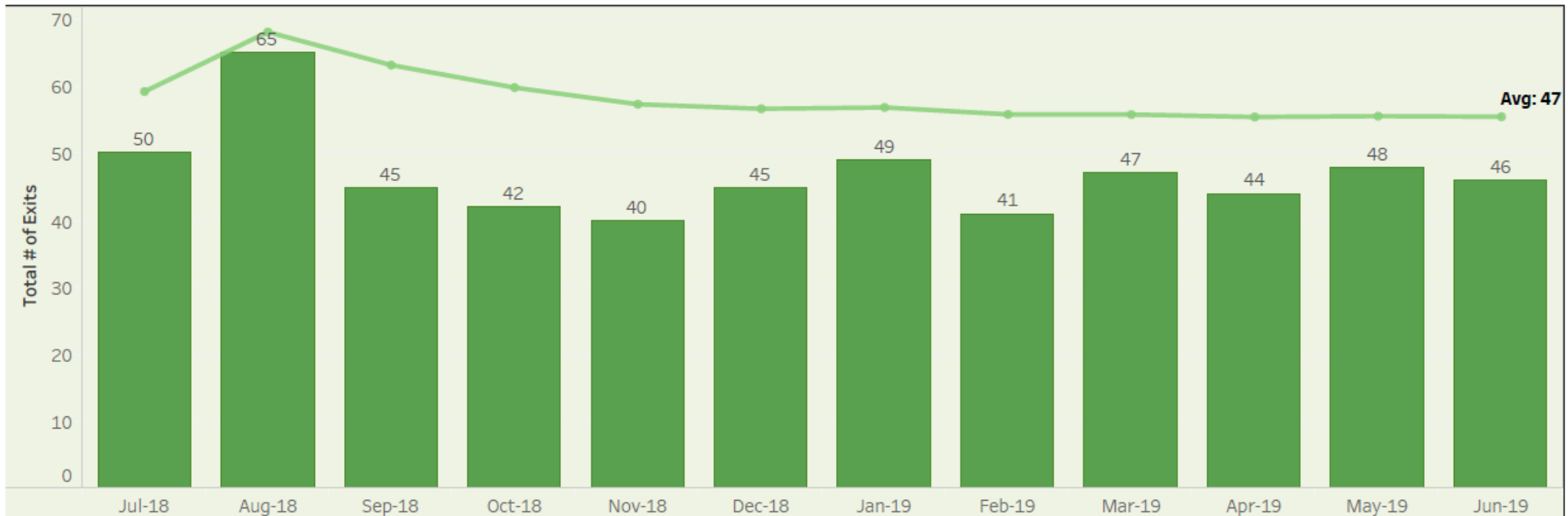
FY 2019 Problem Solving Goal (822)

Problem-Solving



## Monthly Exits\*

\*Does not include families served through new problem-solving programs via Family Coordinated Entry.







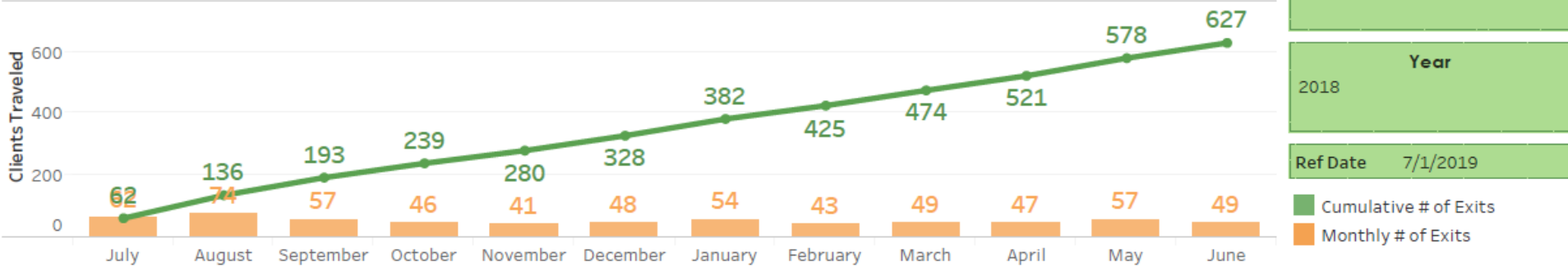
# Homeward Bound Summary

2018 Fiscal Year

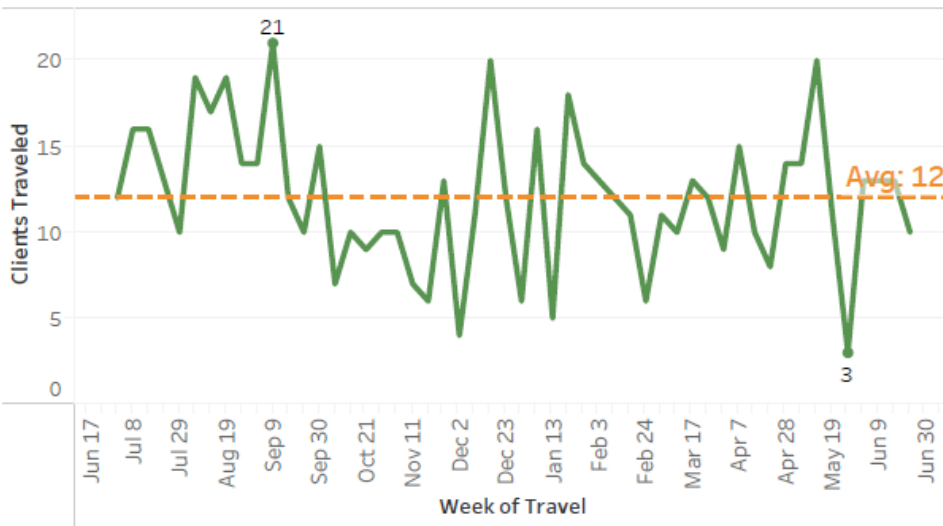
DATA thru 6/28/2019

<b>627</b> Clients Traveled	<b>365</b> Avg # of Days in San Francisco	<b>\$270</b> Avg Per Person Served	<p><b>76.3%</b> to Goal (822 clients)</p>	Pace (Clients) 625 Left to Goal (822) 195 Avg Client Served/day 2.4 Avg Client Needed/day -195.0
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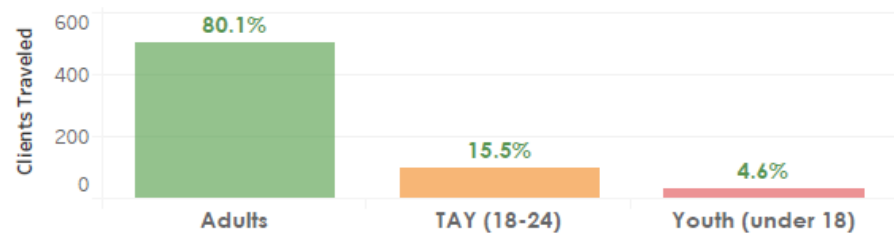
## Cumulative Snapshot



## Weekly Review

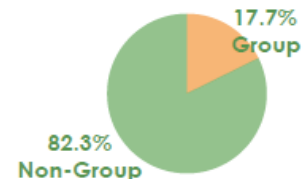


## Exits by Population



## Group or Non-Group Travel

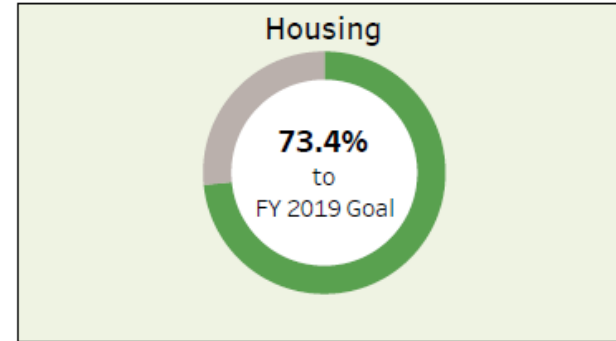
"Groups" are those traveling to the same receiving contact regardless of age.



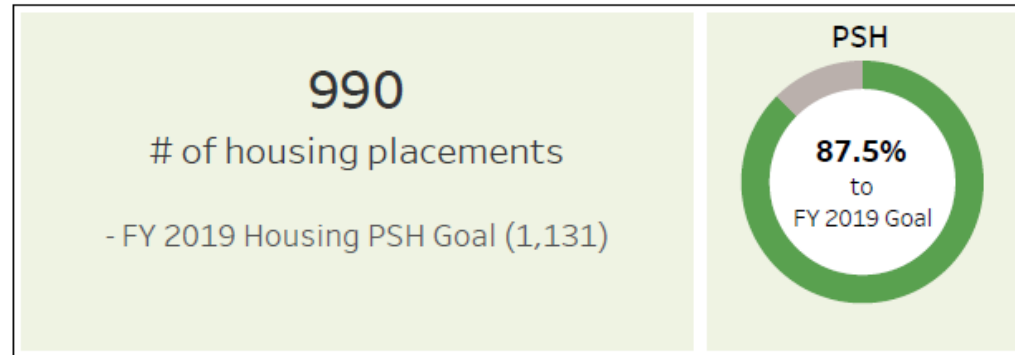


# Housing

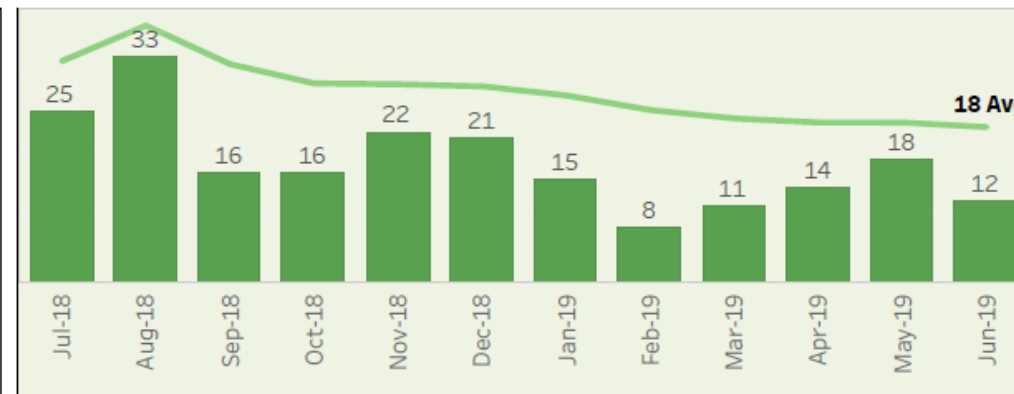
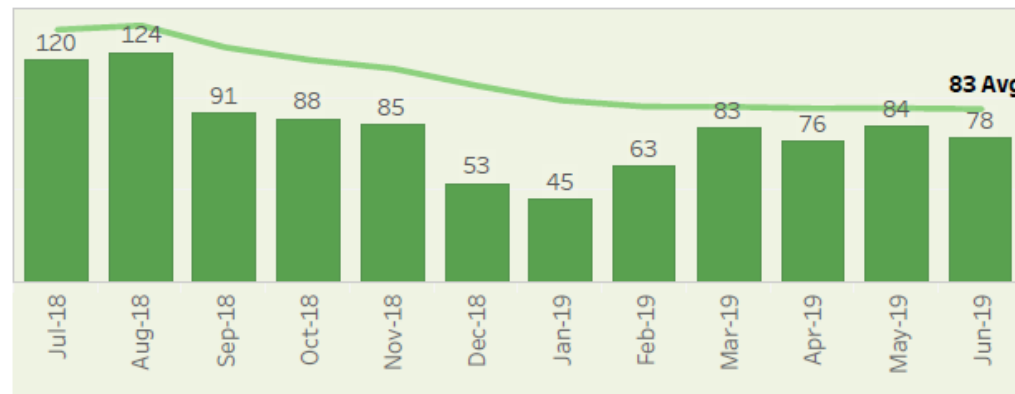
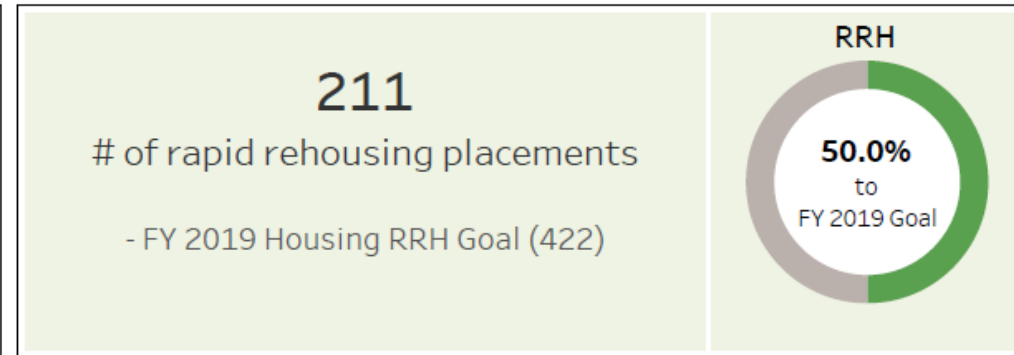
FY 2019 (Data through June 30, 2019)



## Permanent Supportive Housing (PSH)



## Rapid Rehousing (RRH)





# Housing Ladder

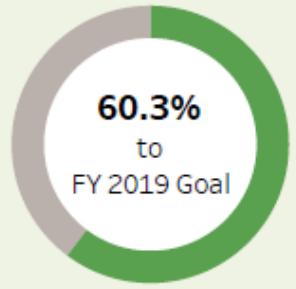
FY 2019 (Data through June 30, 2019)

**47**

# of clients served through  
Housing Ladder programs

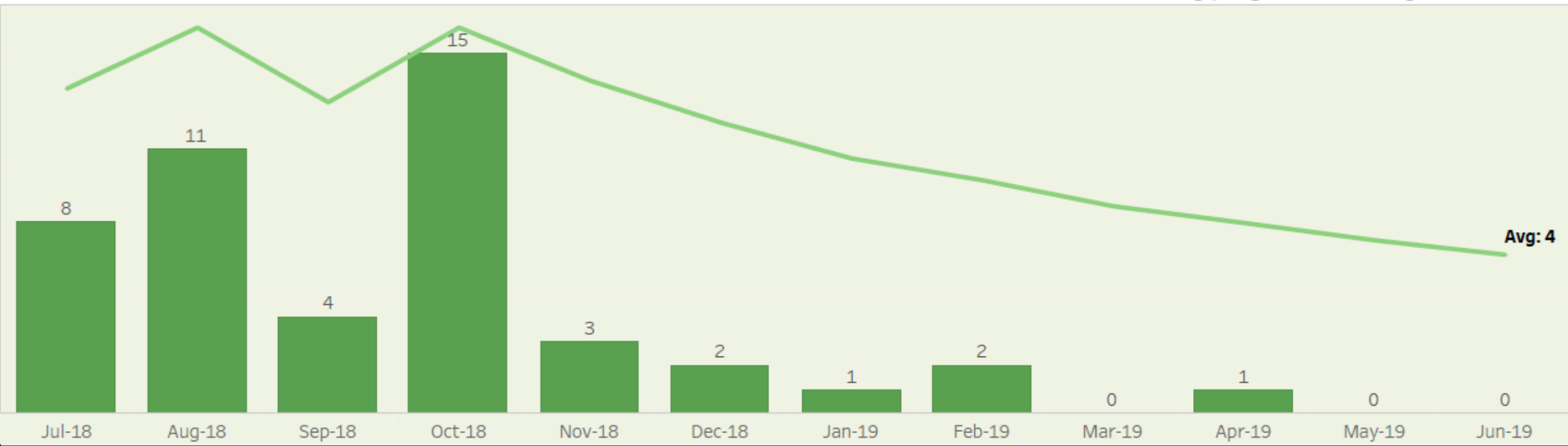
FY 2019 Housing Ladder Goal (78)

## Housing Ladder



## Monthly Exits\*

\*Existing program is Moving-On Initiative



# New Sites FY20

Master Leased Supportive Housing	Units	Program	Target Population	Target Occupancy
Scattered Site	35	PSH-ML	Adults	Q1
Cadillac	40	PSH-ML	Adults	Q1
Bristol	57	PSH-ML	Moving On	Q1
455 Fell Street	33	PSH	Families	Q1
Civic Center Expansion	20	Shelter	Adults	Q1
Division Circle Expansion	60	Shelter	Adults	Q1
270 Turk	24	PSH-ML	Moving On	Q2
Vehicle Triage	33	Shelter	Vehicles	Q2
SOMA Site (negotiating)	80	PSH-ML	Adults	Q2
Jelani House	24	Shelter	Pregnant	Q2
Embarcadero Safe Center	200	Shelter	Adults	Q2
Union Square Site (negotiating)	89	PSH-ML	Adults	Q3
Mission Bay S3E	62	PSH	Veterans	Q3
1296 Shotwell	22	PSH	Seniors	Q3
Bayview Shelter Replacement	200	Shelter	Adults	Q3
	979			

- Eddy and Taylor opened in June, with 30 units family PSH
- Table shows new housing and shelter opening in FY20
- This list does not include any of the new investments in rapid rehousing, problem solving our rent subsidies
- Note that the PSH shows only HSH units, not entire building
- Achieves goal of 300 new master lease units.
- Need to identify 2-3 more to achieve goal of 1,000 new beds by 2020; one site will be for TAY

# Department Update

## Employment Opportunities:

- 2587 Health Worker III
  - 2586 Health Worker II
  - 2917 Program Support Analyst
  - 1822 Administrative Analyst
  - Deputy Director for Programs
  - 1823 Senior Administrative Analyst
  - 1822 Contracts Analyst
  - 1823 Senior Administrative Analyst – Real Estate
  - 1824 Principal Budget Analyst
- Please reference:  
<http://hsh.sfgov.org/overview/jobs/>

# LHCB Updates

Representative from key HSOC departments

- August 20<sup>th</sup> at the Koret Auditorium 11:00am - 1:00pm

September's Meeting will be held on September 9<sup>th</sup> from 11am-1pm in Room 408.

Clarification on Agenda Setting

