**Monthly Report to the
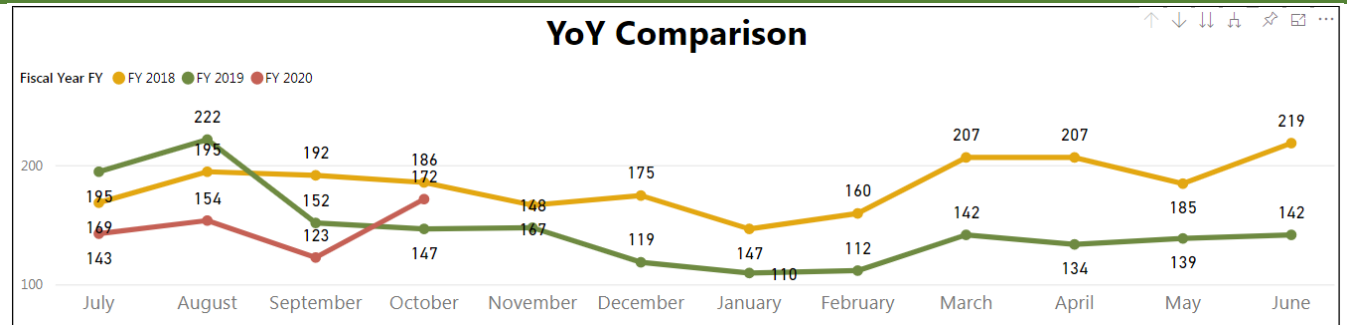Local Homeless Coordinating Board**

December, 2019

Exits from Homelessness

October Exits:

Total Exits-172

- Housing Exits-133
 - 115 PSH
  - 18 RRH
- Homeward Bound- 39

Moving on Initiative Placements- 3

YoY Comparison

Fiscal Year FY   ● FY 2018   ● FY 2019   ● FY 2020

	July	August	September	October	November	December	January	February	March	April	May	June
FY 2018	195	195	192	186	148	175		160	207	207	185	219
FY 2019	195	222	152	172	167	119	147	112	142	142	139	142
FY 2020	143	154	123	147			110	134				
	169											

Total Exits (All Years)

Program Category	FY 2018	FY 2019	FY 2020	Total
Problem-Solving	838	562	204	**1,604**
Relocation Assist...	838	562	204	**1,604**
Housing	1,371	1,200	388	**2,959**
PSH	1,157	997	322	**2,476**
Rent Subsidies	41	0		**41**
RRH	173	203	66	**442**
Total	2,209	1,762	592	4,563
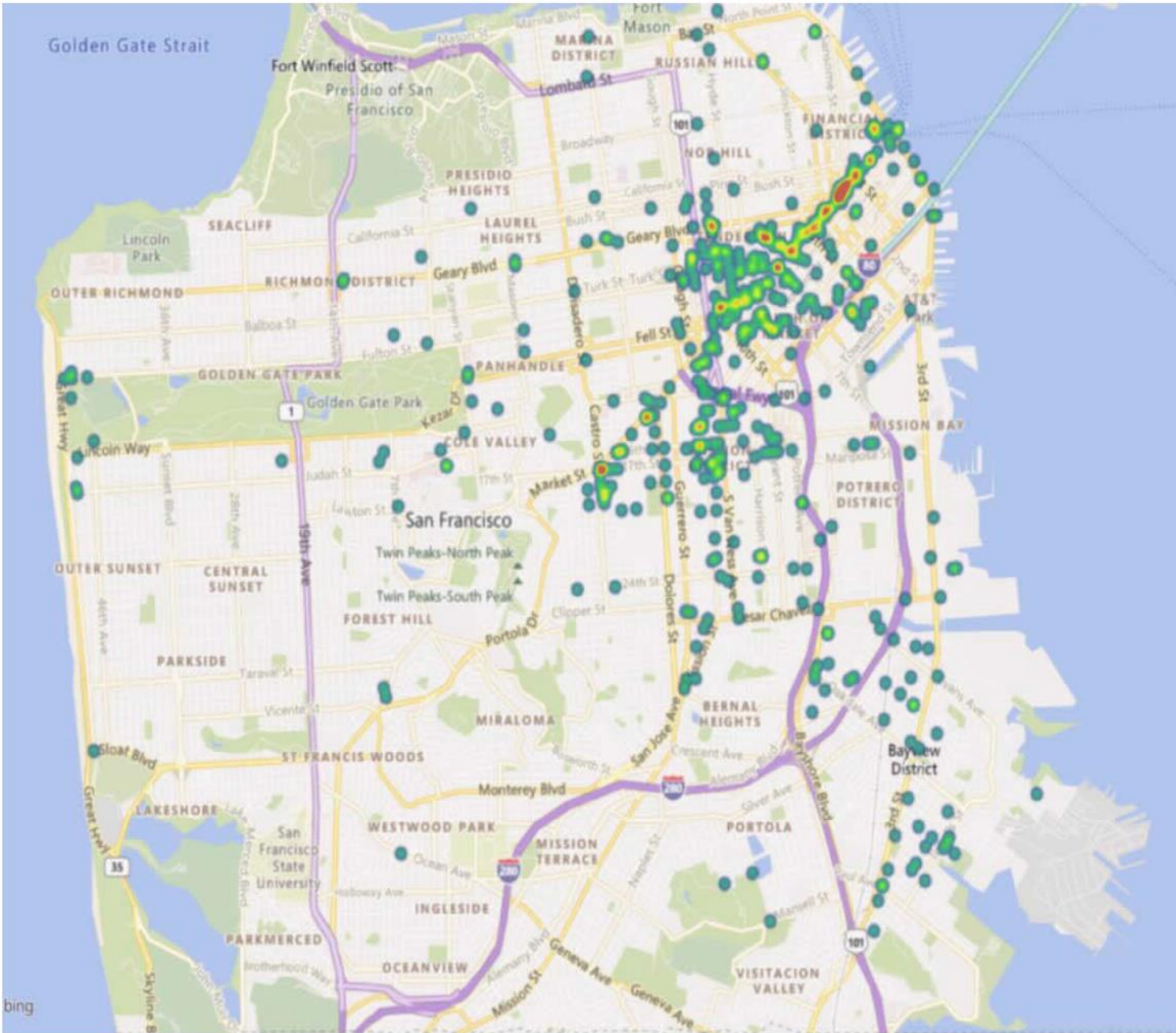
San Francisco Homeless Outreach Team: October 2019:

- Street Outreach Attempts-2,248

- Successful Outreach-1,577

- Referrals-2,437

- Service Linkages-530
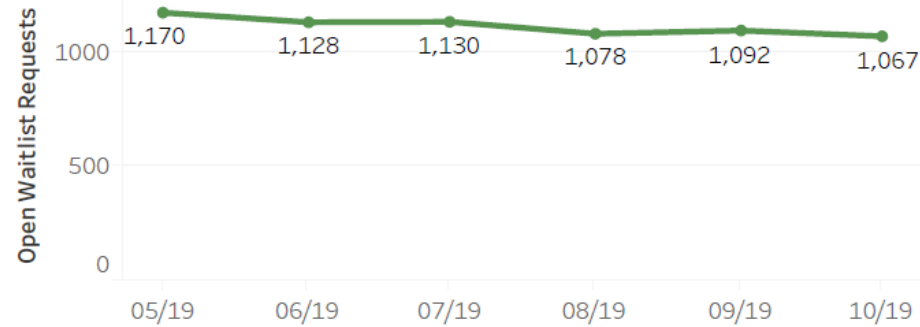
*Clients often receive multiple referrals

Temporary Housing: Adult Shelters
## Reporting Period: Data through October 31, 2019

Open 311 Shelter Waitlist Requests
*Open waitlist requests below are a point in time count captured once at the beginning of each month
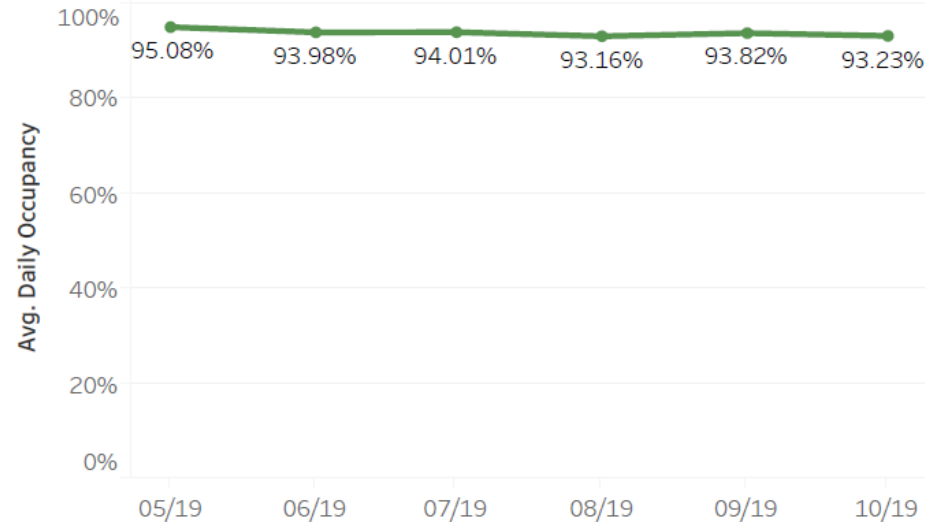

311 Available Beds vs. New Waitlist Requests
*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day
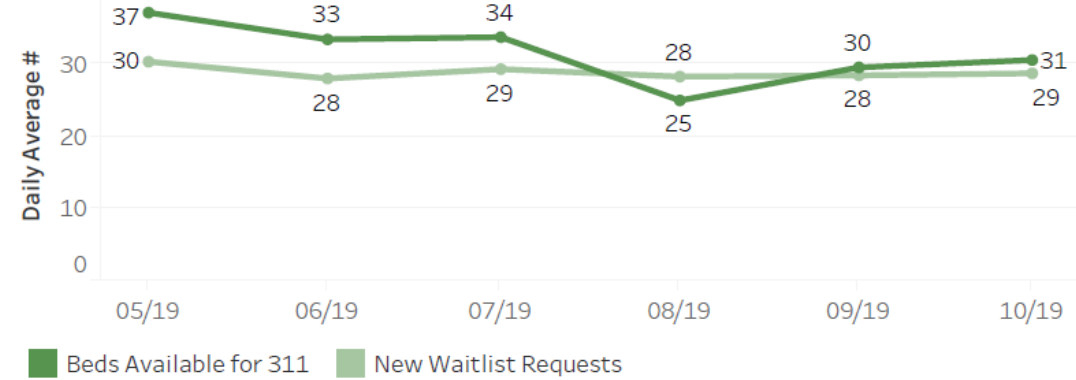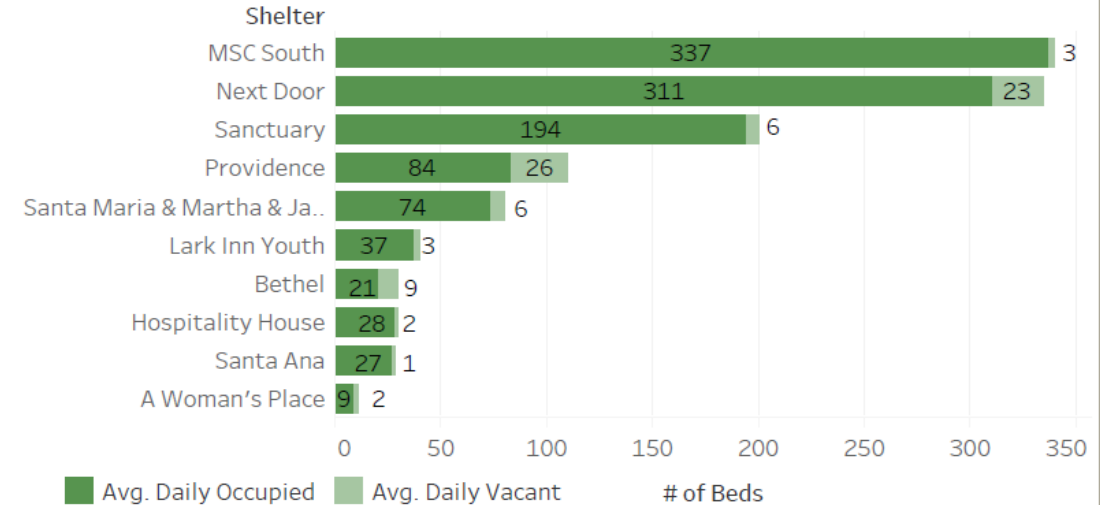

Occupancy Rate for All Shelters
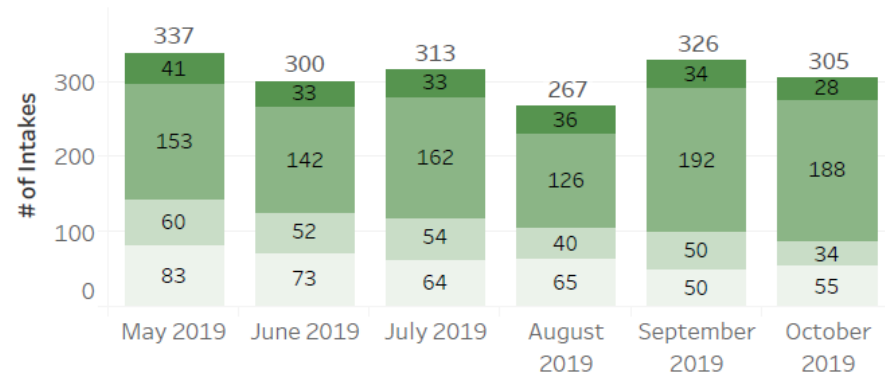

Bed Utilization by Shelter (October 2019)

October 2019

4

Temporary Housing: Navigation Centers
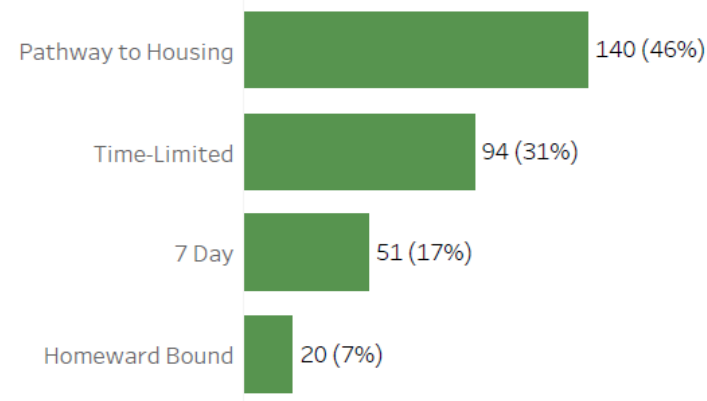## Reporting Period: 10/1/2019 to 10/31/2019

DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING

Client Intakes

Monthly Intakes

Intakes by Navigation Center for the previous six months for the reporting period ending 10/31/2019.

Month	Central Waterfront	Division Circle	Bayshore	Bryant	Total
May 2019	41	153	60	83	337
June 2019	33	142	52	73	300
July 2019	33	162	54	64	313
August 2019	36	126	40	65	267
September 2019	34	192	50	50	326
October 2019	28	188	34	55	305

Intakes by Type

Intakes occuring within the reporting period of 10/1/2019 to 10/31/2019

Type	Value
Pathway to Housing	140 (46%)
Time-Limited	94 (31%)
7 Day	51 (17%)
Homeward Bound	20 (7%)

Client Exits

Monthly Exits

Exits by Navigation Center for the previous six months for the reporting period ending 10/31/2019.

Month	Central Waterfront	Division Circle	Bayshore	Bryant	Total
May 2019	44	151	51	79	325
June 2019	33	157	45	58	293
July 2019	22	132	50	61	265
August 2019	38	123	41	61	263
September 2019	31	137	51	44	263
October 2019	25	147	29	48	249

Exits by Destination / Reason

Exits occuring within the reporting period of 10/1/2019 to 10/31/2019

Destination / Reason	Value
Unseen/ Bed Abandoned	117 (47%)
End of Time Limited Stay	46 (18%)
Denial of Service	30 (12%)
Permanent Housing	24 (10%)
Reunified with Family or Friends	20 (8%)
Temporary Placement	10 (4%)
Exit by Client Choice (Unknown ..)	2 (1%)

Navigation Center

- Central Waterfront
- Division Circle
- Bayshore
- Bryant

Clients Served To Date since 2015 (Deduplicated)

4,904

Clients Served During Reporting Period (Deduplicated)
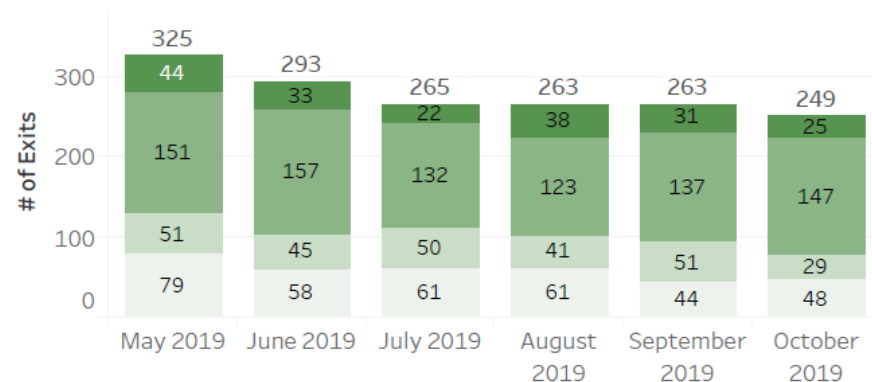
673

Reporting Period

Start Date
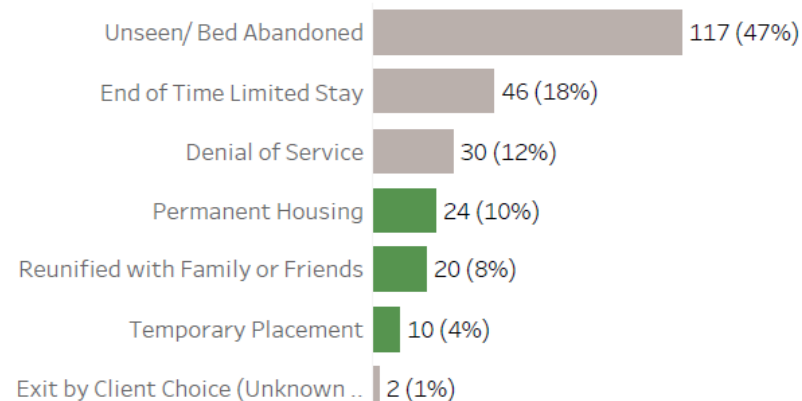10/1/2019

End Date
10/31/2019

Homeward Bound

230	865	635	$294	332	INFO
Clients Traveled	Fiscal Year Goal	Left to Goal	Avg Cost per Person	Avg Days in SF	ⓘ

Actuals vs. Goal (Clients)

● Unique Clients ● Fiscal Year Goal (Clients) ▌ Fiscal to Date Goal

230

(axis: 0, 100, 200, 300, 400, 500, 600, 700, 800, 900)

% to FY Goal (865)

26.6%

0% 100%
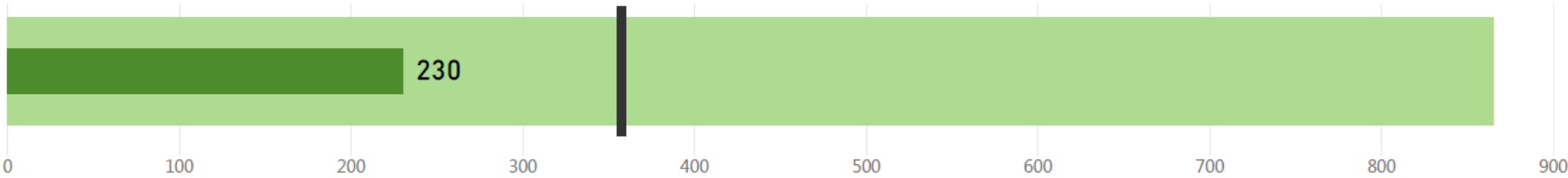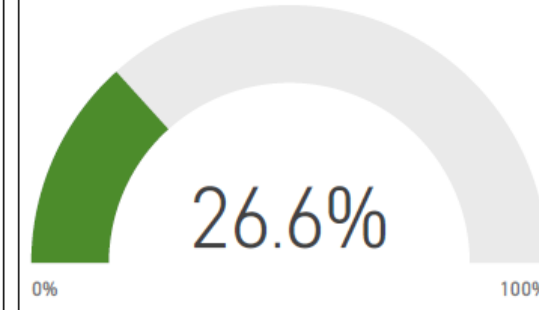
Fiscal YoY Comparison

● FY 2018 ● FY 2019 ● FY 2020

Month	FY 2018	FY 2019	FY 2020
Jul	74	62	57
Aug	95	74	67
Sep	75	57	59
Oct	86	46	44
Nov	70	41	
Dec	80	48	
Jan	51	54	
Feb	52	43	
Mar	78	49	
Apr	51	47	
May	56	57	
Jun	71	50	
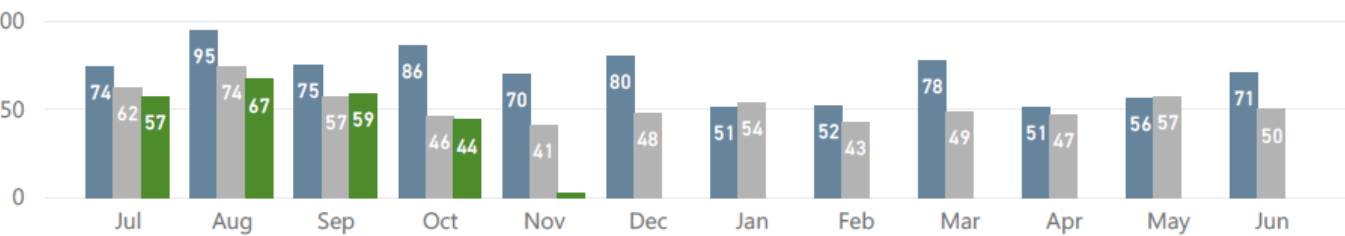
Cumulative Fiscal YoY

◆ FY 2018 ◆ FY 2019 ◆ FY 2020

(axis: 0, 500, 1000 across Jul–Jun)
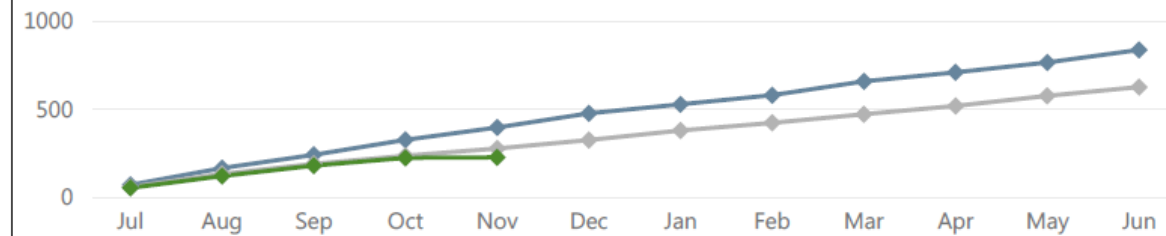
Clients Traveled Per Week

Fiscal Year FY ● FY 2020

Values: 4, 14, 17, 15, 16, 19, 16, 13, 10, 10, 16, 11, 18, 12, 8, 14, 10

Average: 13

Fiscal Year Week # (0, 2, 4, 6, 8, 10, 12, 14, 16, 18)
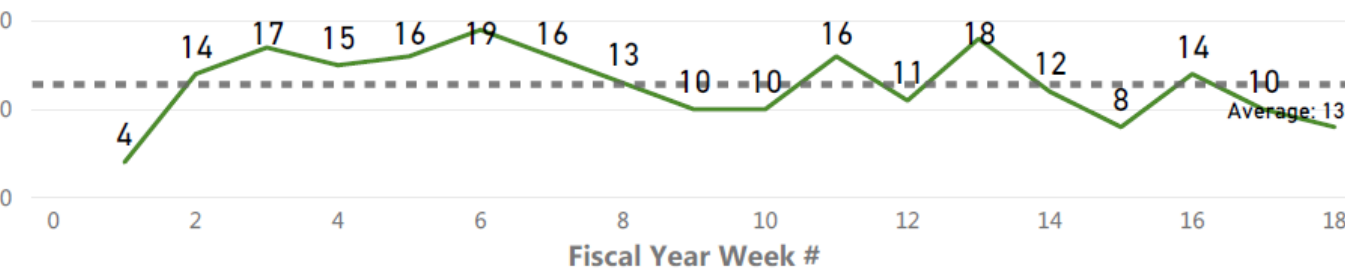
Last 10 Days

Date of Travel	DOW	Clients
November 01, 20...	Fri	3
October 31, 2019	Thu	2
October 30, 2019	Wed	2
October 29, 2019	Tue	1
Total		8

Population Type

● Adults ● Families ● TAY (18-24)

- 9.05%
- 19.83%
- 71.12%
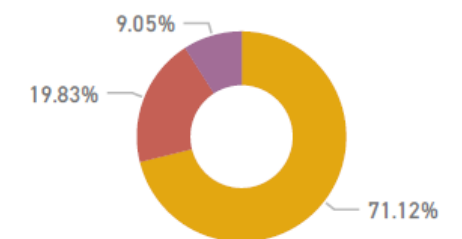
Program Highlights

Coordinated Entry

- 1,449 clients enrolled into the ONE System in October
- 136 families assessed by Access Points in October
- 578 adults assessed in October
- 72 youth assessed in October
- 8,335 assessments completed since start of assessment blitz

Program Highlights

2019-2020 Interfaith Winter Shelter Program

- Sunday, November 24, 2019 through Saturday, March 28, 2020.

- Practicing partners:
  - Canon Kip Senior Center
  - Saint Mary's Cathedral
  - Saint Mary's Cathedral
  - First Unitarian Church

HSH activated Cold and/or Wet Weather Response: Medium Level

- Tuesday November 26th – Tuesday December 3rd.

- HOT Team increased wellness checks.

- Adult Temporary Shelter System expanded by 75 mats.

Upcoming Program Highlights

- Shared Priority Project – Cross-departmental collaboration between HSH, DPH, DHS/DAAS, SFFD EMS, and supported by Whole Person Care.

- Three month pilot program.

- Adoption of a "whatever it takes" approach to support 237 of the most vulnerable priority status clients to stabilize in housing or other safe settings.

No current openings

- Please reference:
  http://hsh.sfgov.org/overview/jobs/

LHCB Updates

- Shelter Monitoring Committee- Appointments

- HSH Data & Performance- Point in Time Count methodology presentation

- HSH Coordinated Entry\ONE System- Data Quality Improvement Process