



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Monthly Report to the Local Homeless Coordinating Board

August 3, 2020



# Problem Solving: Homeward Bound



Fiscal Year 2019-2020 (Data thru 6/30/2020)

2

Latest Month Exits

394

FYTD Exits

562

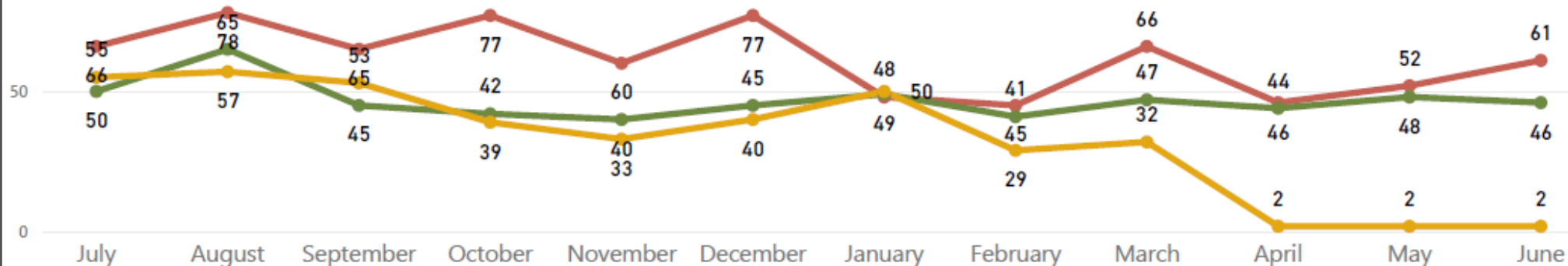
Last FYTD Exits

562

Last Year Total

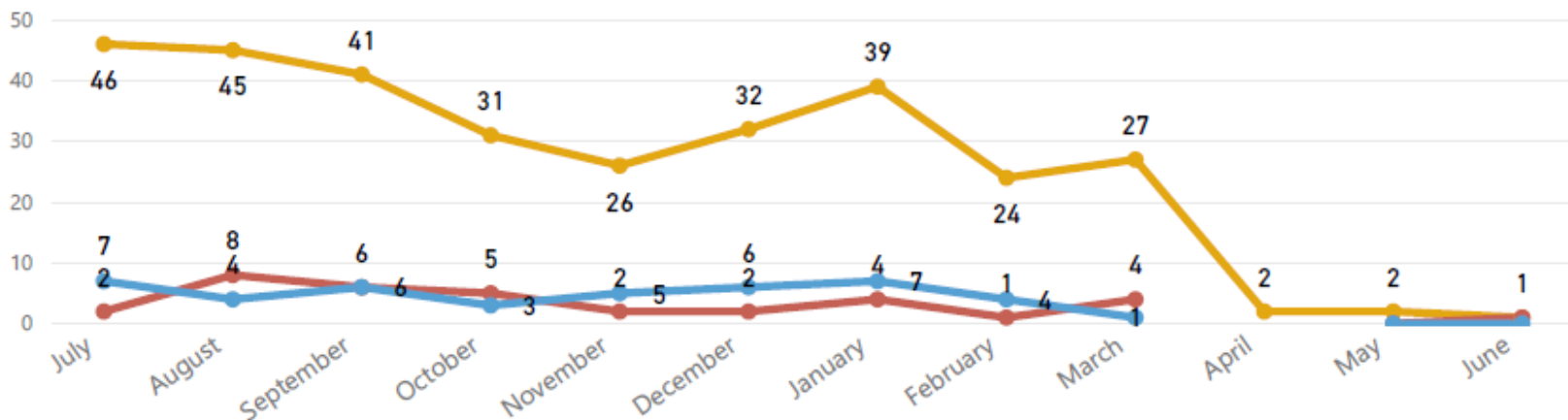
## Homeward Bound Placements

Fiscal Year ● FY 2018 ● FY 2019 ● FY 2020



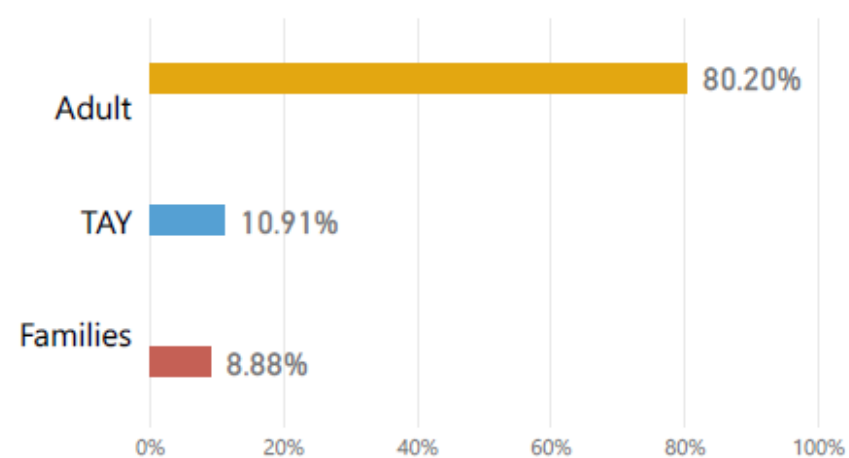
## Homeward Bound Placements by Population (FY2020)

● Adult ● Families ● TAY



## Population % Breakout (FY2020)

● Adult ● TAY ● Families





Program Sub-Category

- Select all
- PSH
- Rent Subsidies
- RRH

81

Latest Month Placements

1,337

FYTD Placements

1,227

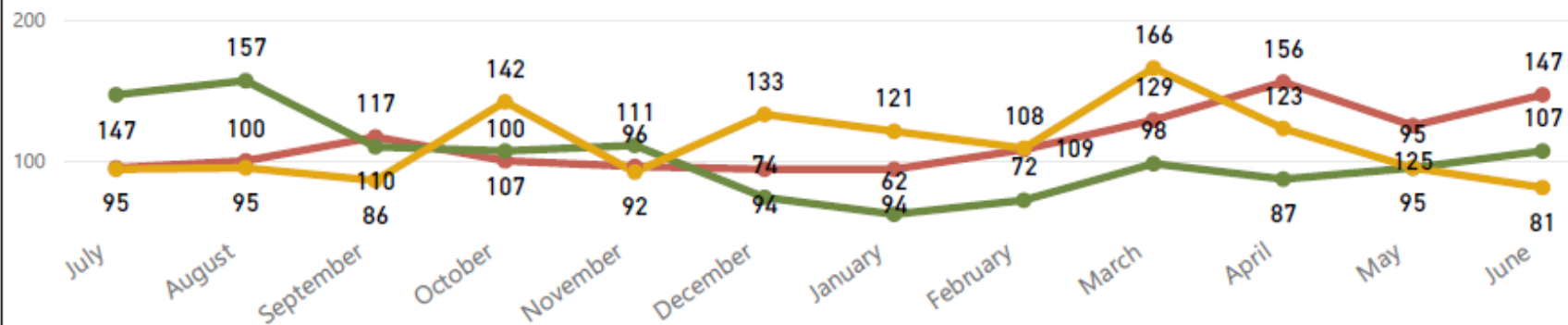
Last FYTD Placements

1,227

Last Year Total

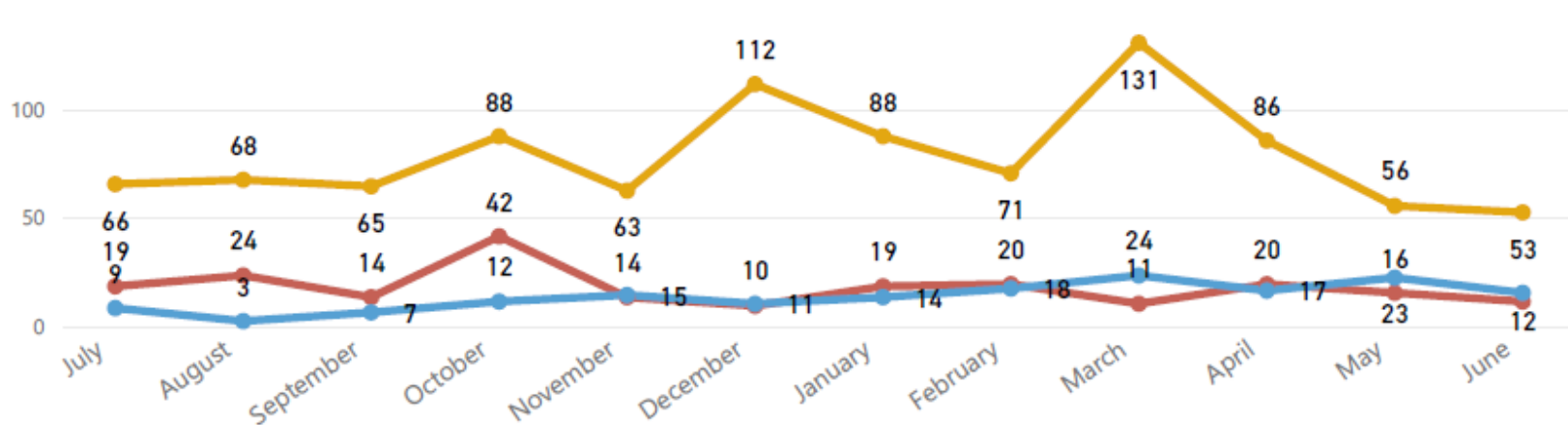
## Housing Placements

Fiscal Year ● FY 2018 ● FY 2019 ● FY 2020



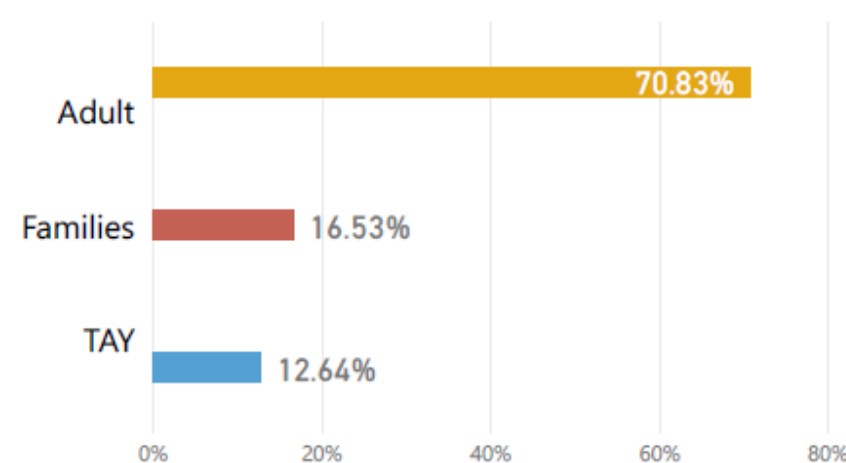
## Placements by Population (FY2020)

● Adult ● Families ● TAY



## Population % Breakout (FY2020)

● Adult ● Families ● TAY



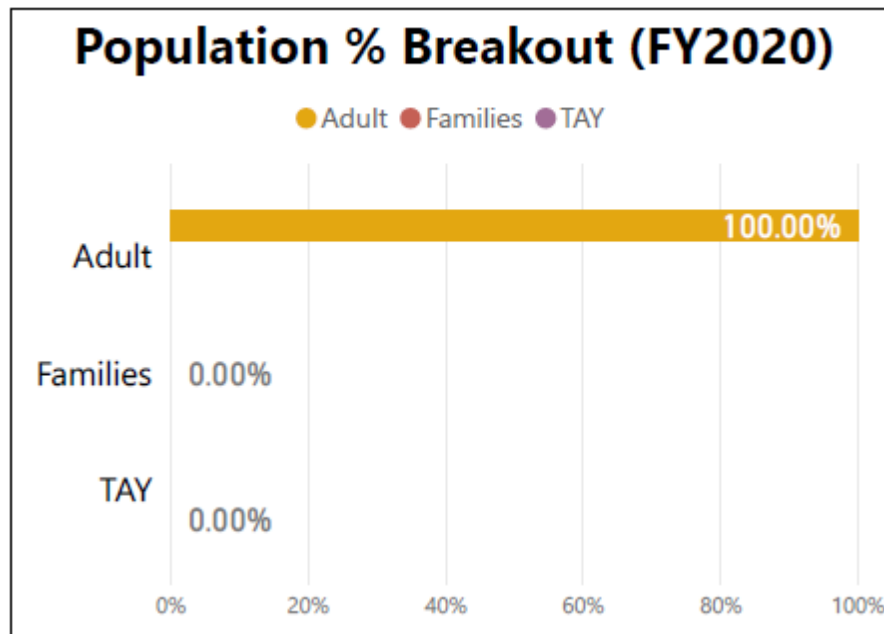
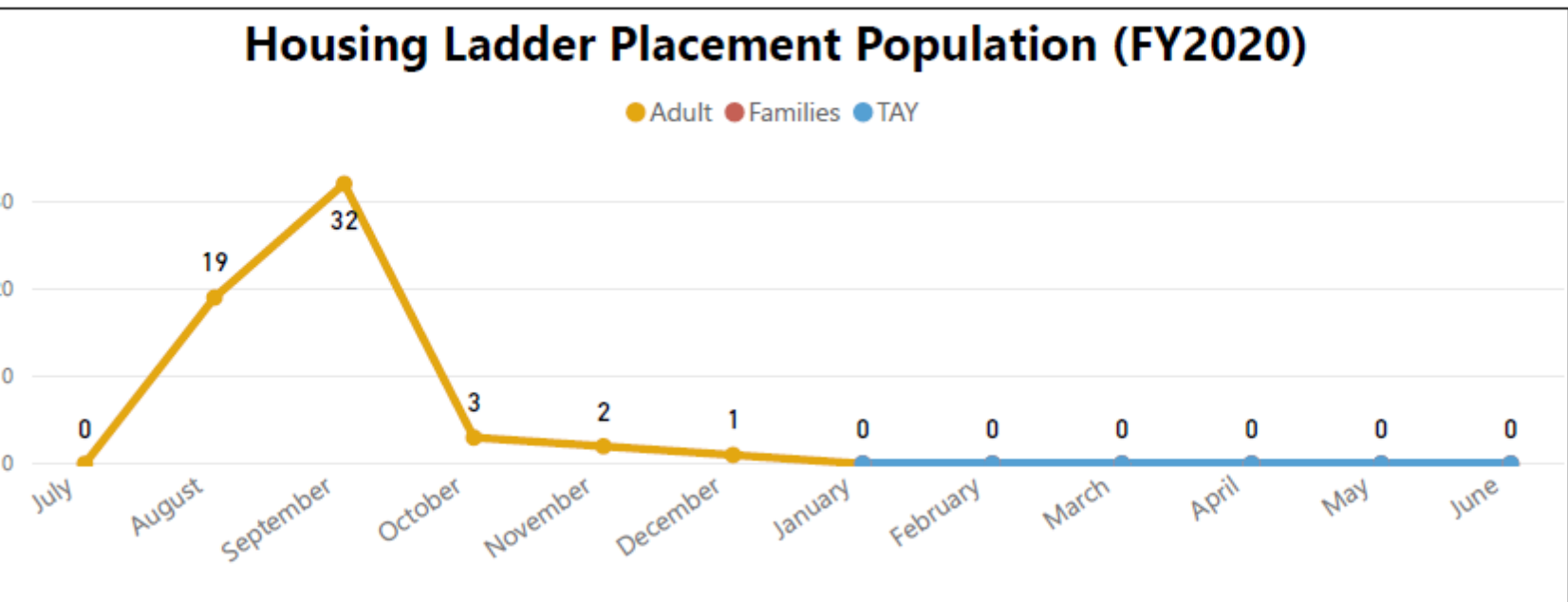
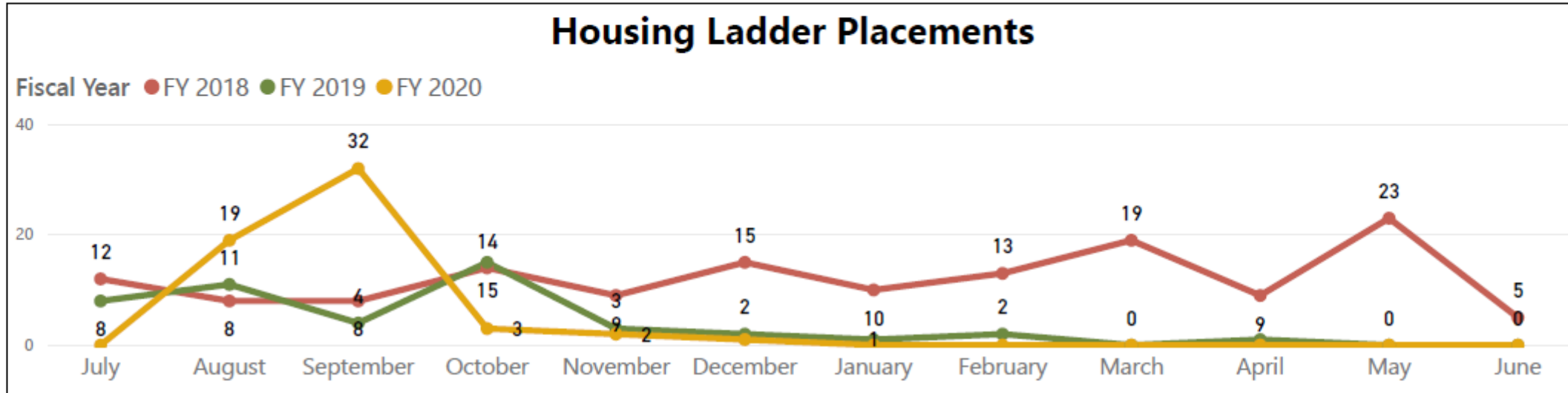


**0**  
Latest Month Placements

**57**  
FYTD Placements

**47**  
Last FYTD Placements

**47**  
Last Year Total





### Filters

#### Reporting Period

7/1/2019

1/1/2021

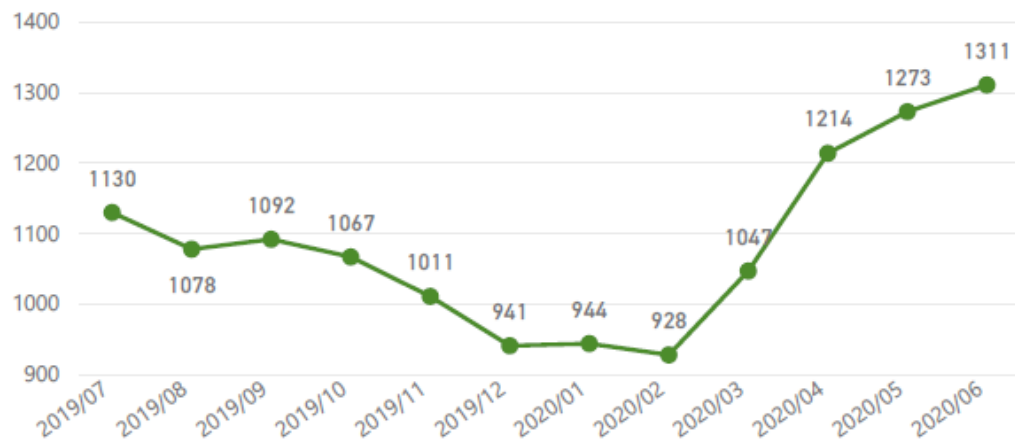
#### Fiscal Year

All

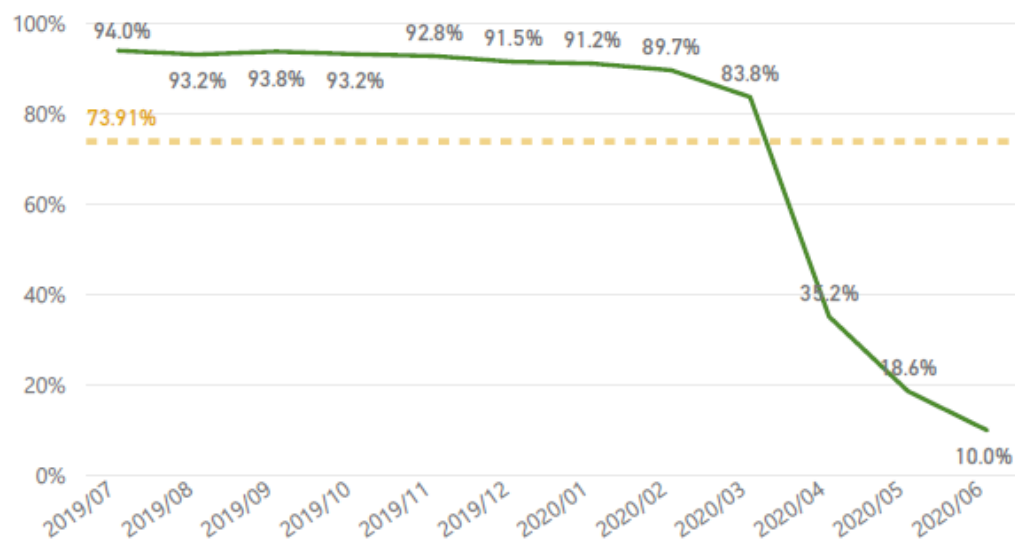
#### Shelter

All

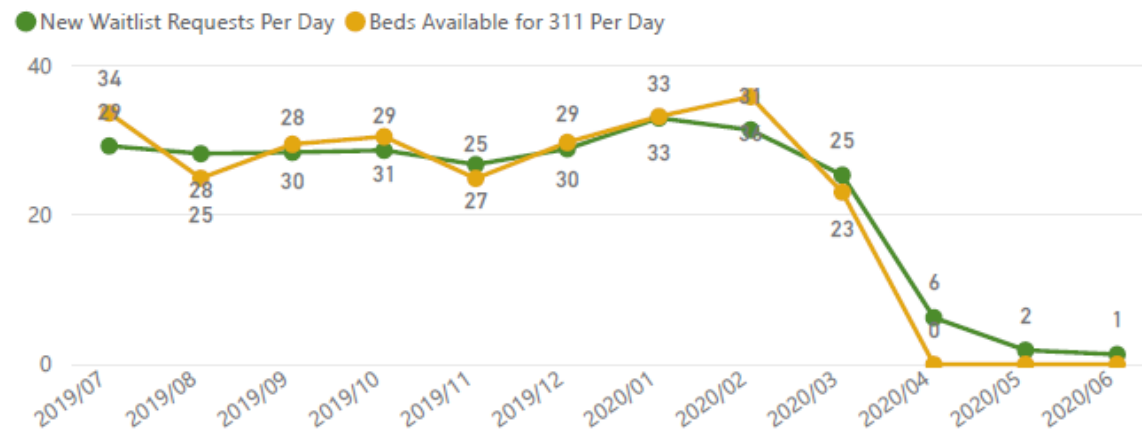
### Open 311 Waitlist Requests



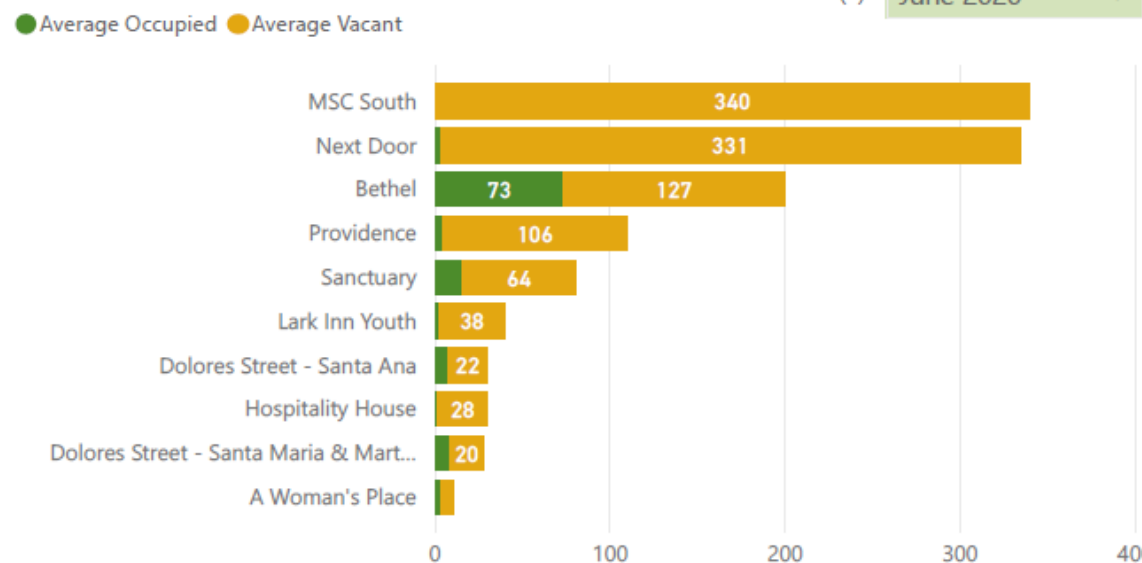
### Occupancy Rate



### 311 Available Beds vs. New Waitlist Requests



### Bed Utilization by Shelter





## Reporting Period

6/1/2020 6/30/2020

## Navigation Center

- Bayshore
- Bryant
- Central Waterfront
- Division Circle
- Embarcadero SAFE

Clients Served to Date since 2015 (Deduplicated)

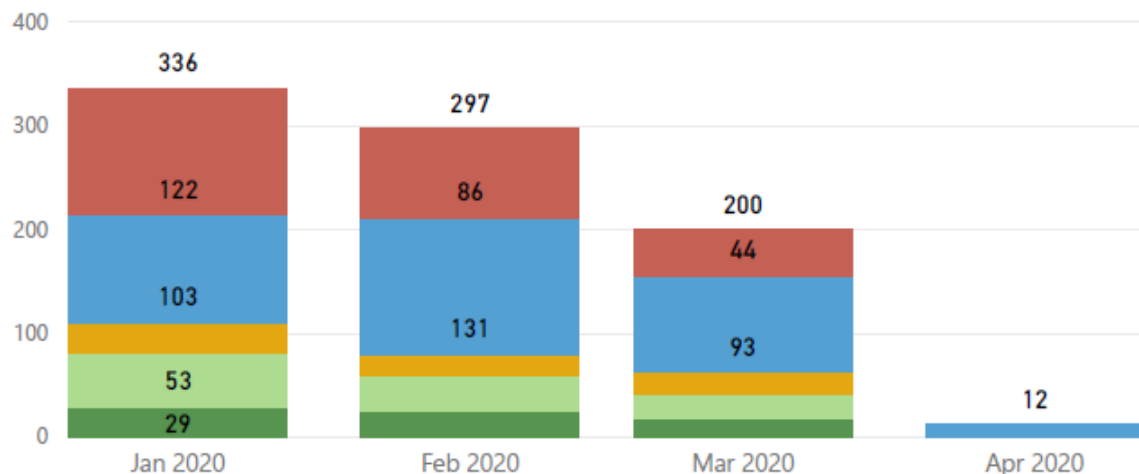
5,382

Clients Served During Reporting Period (Deduplicated)

106

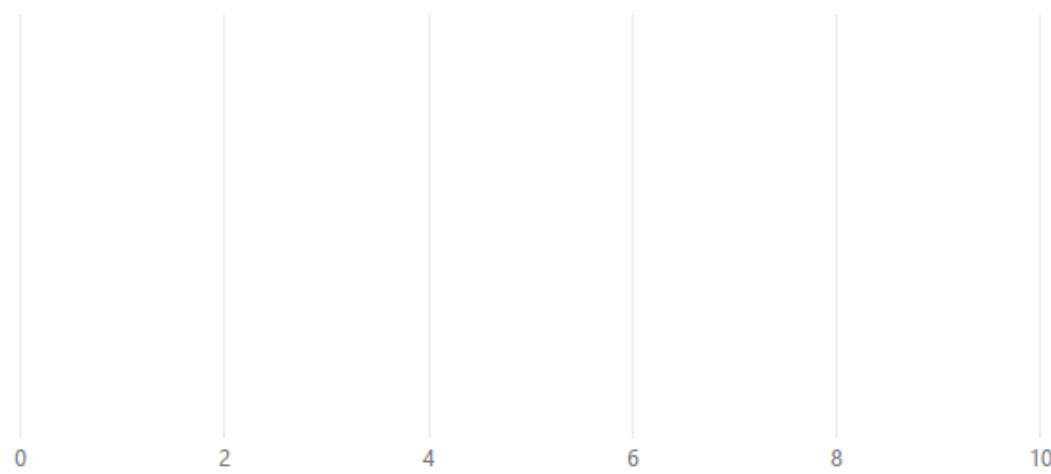
## Client Intakes

### Monthly Intakes



Intakes by Navigation Center for the previous 6 months for the reporting period ending in 6/30/2020

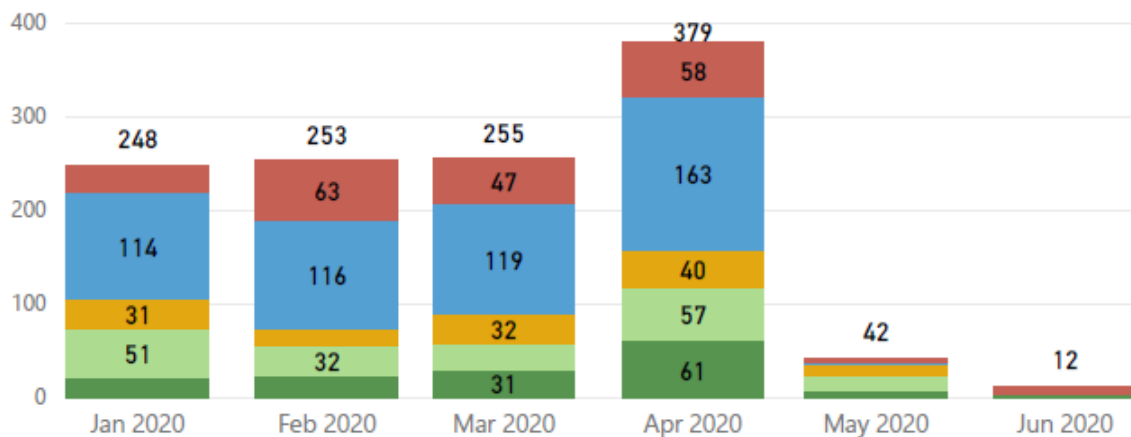
### Intakes by Type of Stay



Intakes occurring within the reporting period 6/1/2020 to 6/30/2020

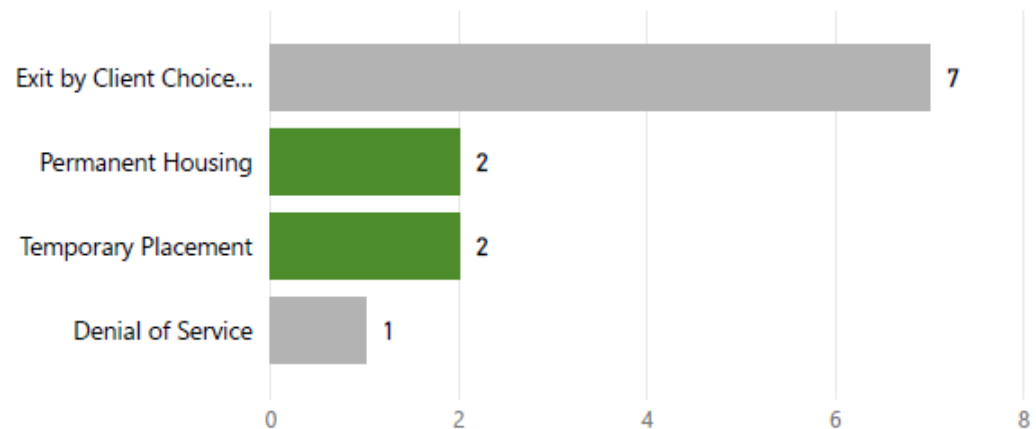
## Client Exits

### Monthly Exits



Exits by Navigation Center for the previous 6 months for the reporting period ending in 6/30/2020

### Exits by Destination / Reason



Exits occurring within the reporting period 6/1/2020 to 6/30/2020



# Emergency Outreach



Fiscal Year 2019-2020 (Data thru 6/30/2020)

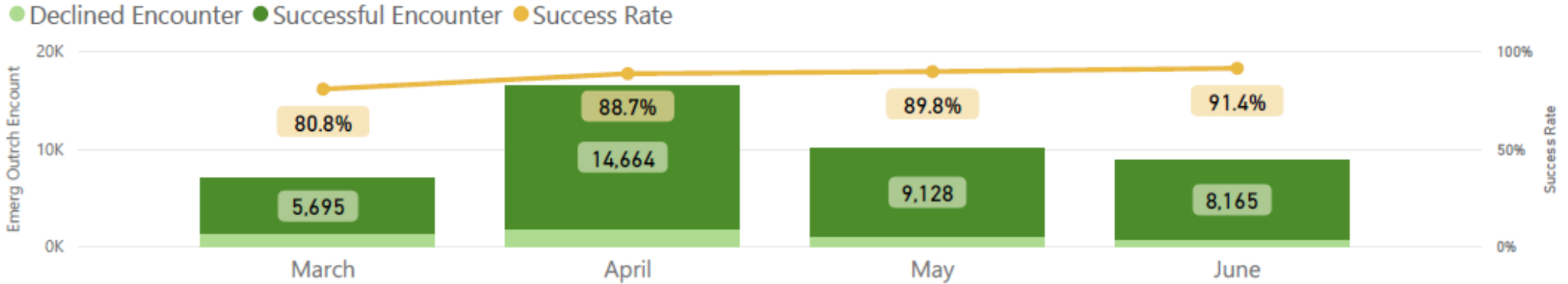
## 42,678

Total Encounters

## 88.2%

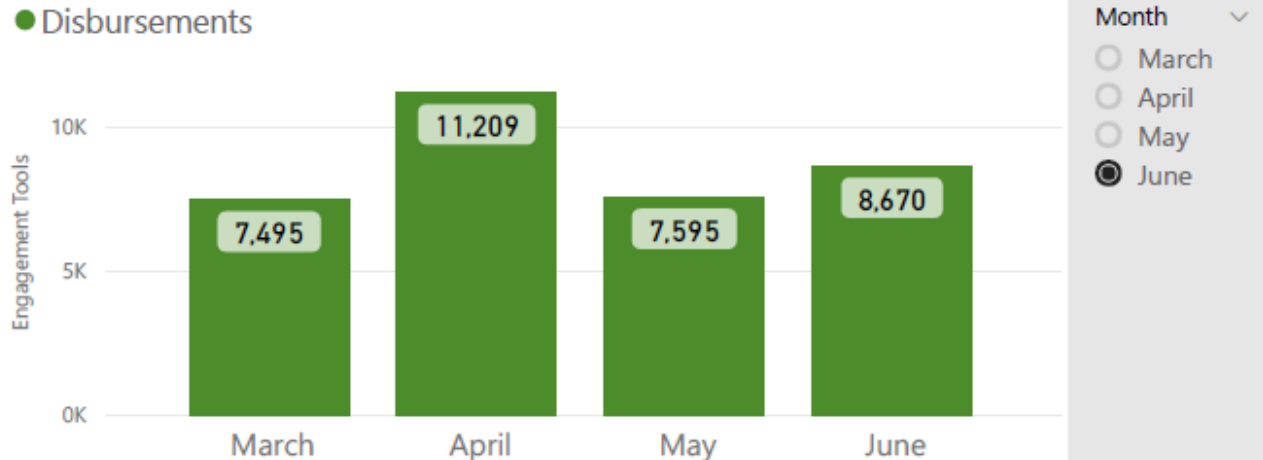
Success Rate

## Emergency Outreach Encounters



\*This page summarizes SFHOT activities conducted under emergency outreach protocol, which may be activated due to disaster response, inclement weather or public health emergencies.

## Engagement Tools Provided



## Top Engagement Tools

Tool	Count	% of Total
Water(s)	4,132	52.32%
Hand Sanitizer	1,641	20.78%
Face Masks	1,402	17.75%
Referral to Medical Provider	722	9.14%

\*List is not exhaustive; totals may not equal 100%.

## 34,969

Total Engagement Tools





# Coordinated Entry



Fiscal Year 2019-2020 (Data thru 6/30/2020)

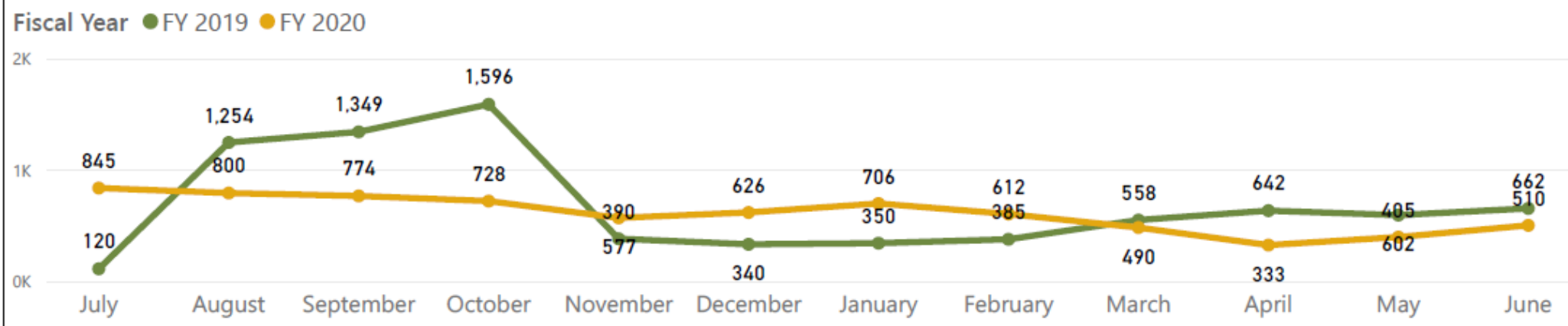
**510**  
Latest Month Assessments

**7,406**  
FYTD Assessments

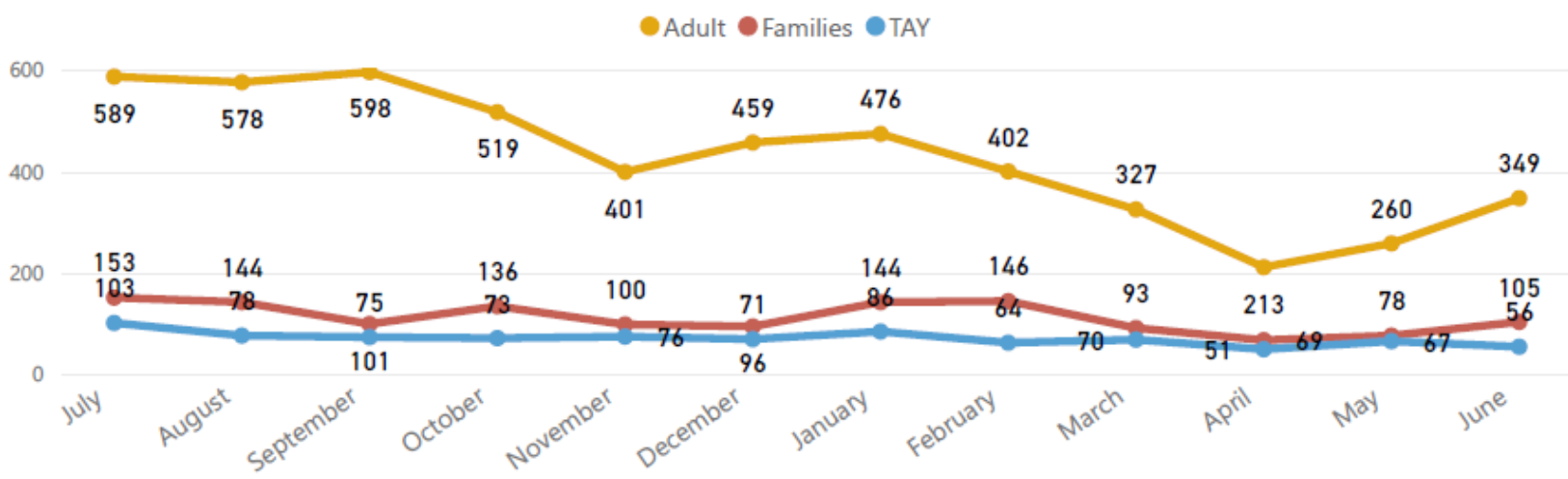
**8,248**  
Last FYTD Assessments

**8,248**  
Last Year Total

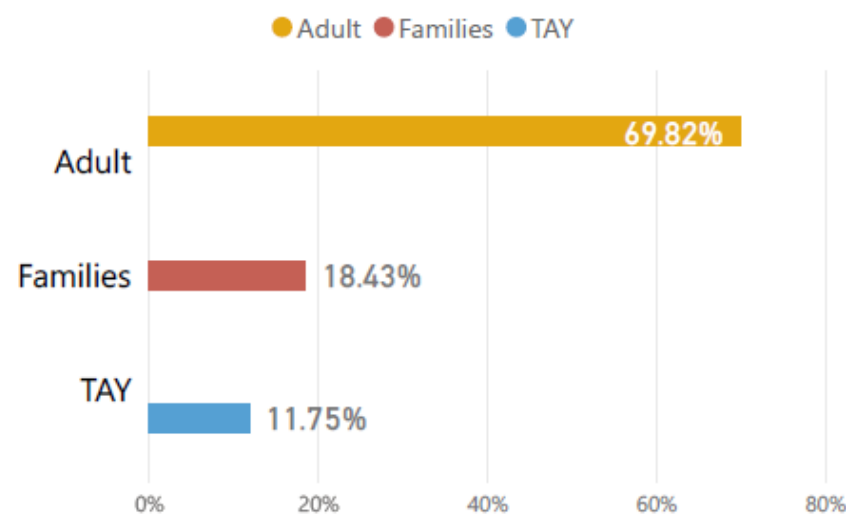
## Assessments



## Assessments by Population (FY2020)



## Population % Breakout (FY2020)





# Program Highlights

## Mayor Breed and HSH Announce Homelessness Recovery Plan:

6,000 placements for people experiencing homelessness over the next two years.

- 4,500 placements into PSH.
- Additional placements through shelter system, prevention, problem-solving, and rapid rehousing.

1,500 new units purchased and leased:

- 1,000 PSH units in (FY) 2020-2021.
- 500 PSH units in (FY) 2021-2022.

# Program Highlights

## Homelessness Recovery Plan:

Planning and Input beginning for TAY, Families and Prevention

Transitional Aged Youth (TAY) Navigation Center in Fall 2020.

- Housing 75 TAY aged youth.

SAFE Navigation Center in January 2021.

- Serving the Bayview Community.

Reactivation of the Adult Shelter System.

- 1,000 beds through August 2020.
- Operating at ~50% of total capacity.
- Maintaining COVID informed safety measures.

Continued operation of 120 RVs for expanded emergency shelter.

# Program Highlights

## **Outreach engagements to COVID-19 since March 2020**

Conversations related to safe sleeping and social distancing.

Collaboration with HSOC making linkages to SIP units, Sleeping Sites, and Congregate Shelters.

Wellness checks, monitoring symptoms, and distribution of hygiene supplies.

Collaboration with DPH making linkages to SIP units (related to COVID-19 vulnerability).

Identifying large encampments experiencing food insecurity as candidates for meal delivery.

Additional outreach efforts include focus on TAY, operating Safe Sleep and Feeding while outreaching

# Program Highlights

Mayor Breed's extension of the eviction moratorium through August 31, 2020.

Repurposing of many shelter sites into SIP congregate sites.





# Department Updates

New website focused on clients and providers, new communications approach on social media – twitter, facebook, medium

## **Current openings:**

1824 Principal Budget Analyst

0923 Housing Subsidy Team  
Manager

Keep looking at this website for future postings coming soon

<http://hsh.sfgov.org/overview/jobs/>



# LHCB Updates

## **HSOC Quarterly Meeting:**

August 19th 11am-1pm

[Virtual Meeting](#)

