



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Monthly Report to the Local Homeless Coordinating Board

September 9, 2020



# Problem Solving: Homeward Bound



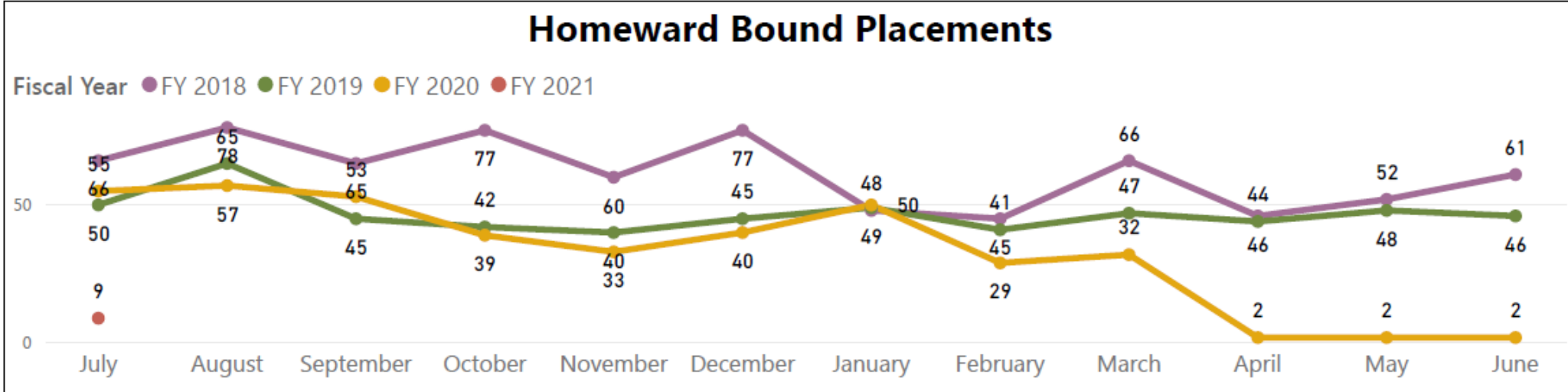
Fiscal Year 2020-2021 (Data thru 7/31/2020)

**9**  
Latest Month Exits

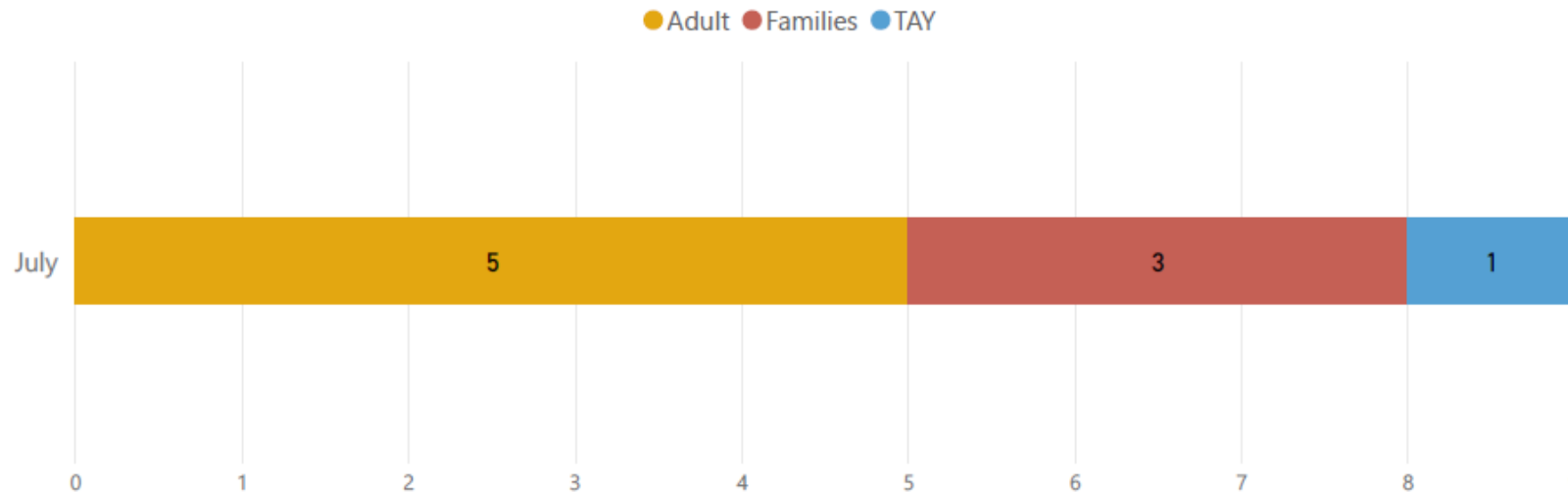
**9**  
FYTD Exits

**55**  
Last FYTD Exits

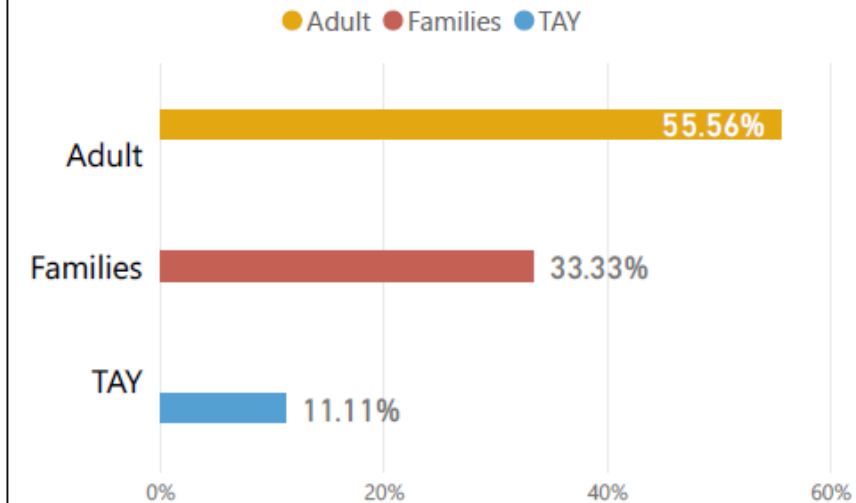
**394**  
Last Year Total



## Homeward Bound Placements by Population (FY2021)



## Population % Breakout (FY2021)



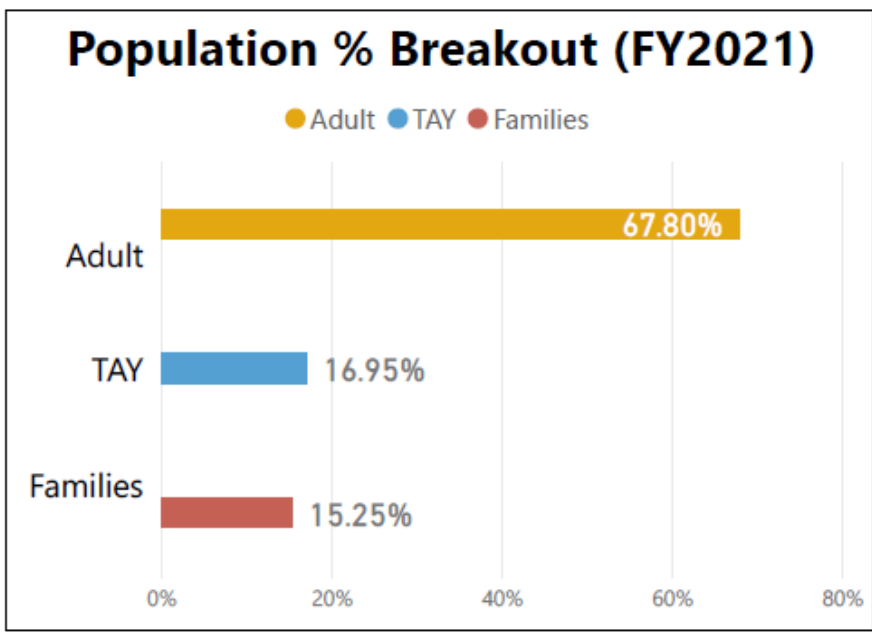
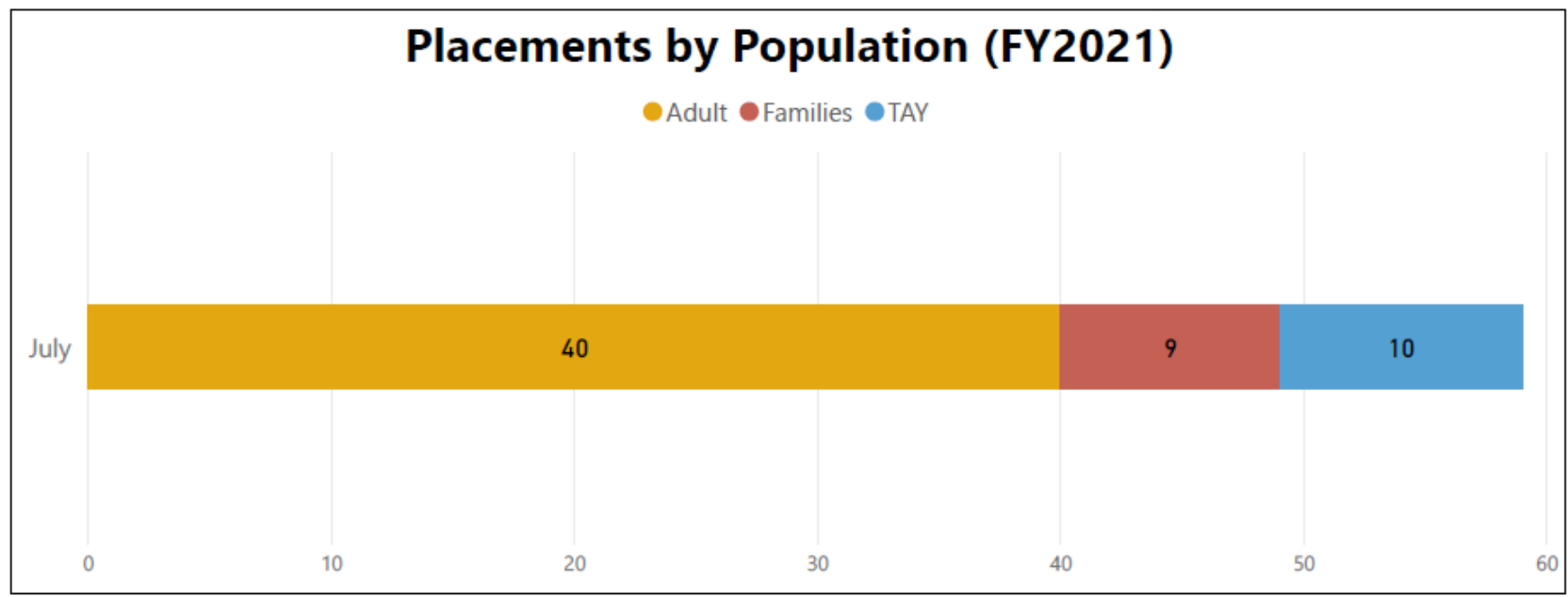
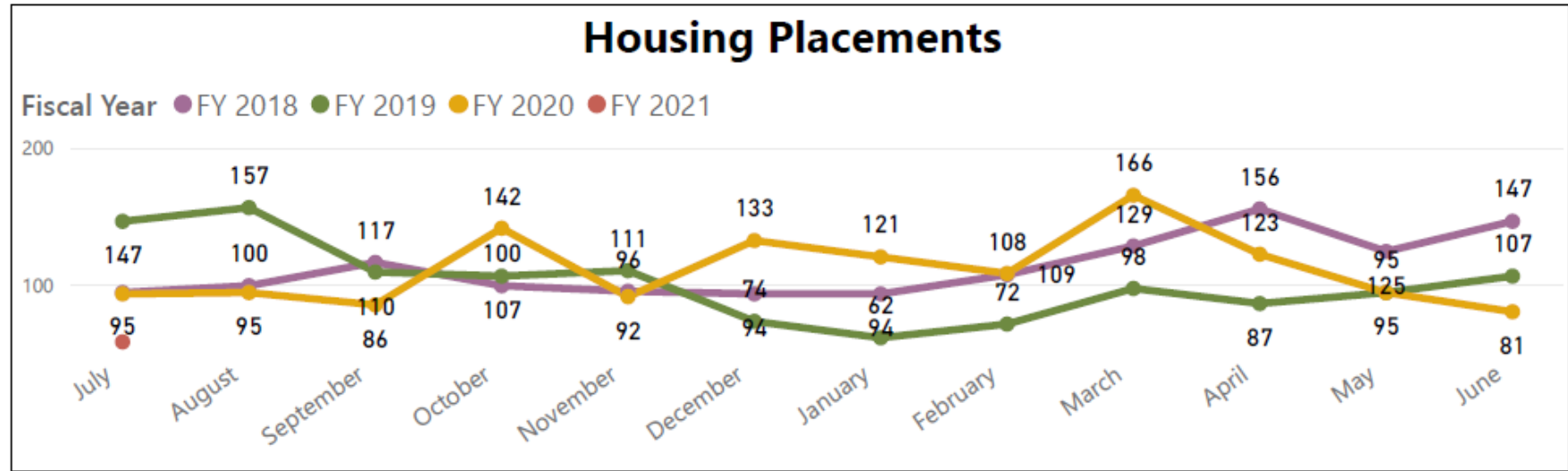
Program Sub-Category  Select all  
 PSH  
 Rent Subsidies  
 RRH

**59**  
Latest Month Placements

**59**  
FYTD Placements

**94**  
Last FYTD Placements

**1,337**  
Last Year Total





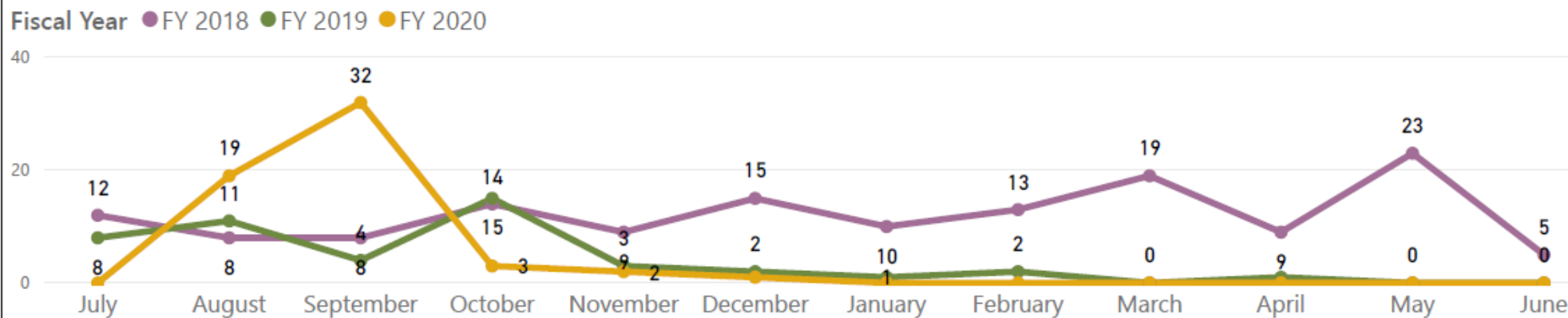
**0**  
Latest Month Placements

**0**  
FYTD Placements

**0**  
Last FYTD Placements

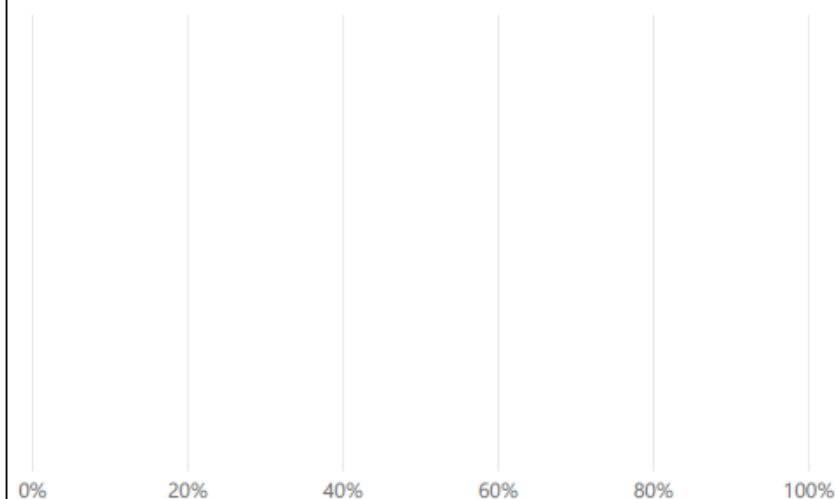
**57**  
Last Year Total

## Housing Ladder Placements



## Housing Ladder Placement Population (FY2021)

## Population % Breakout (FY2021)





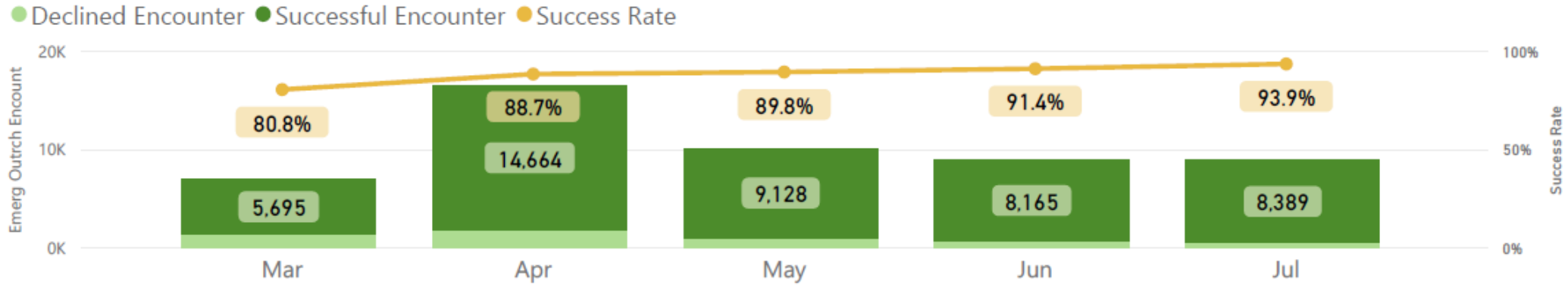
## Emergency Outreach Encounters

51,614

Total Encounters

89.2%

Success Rate

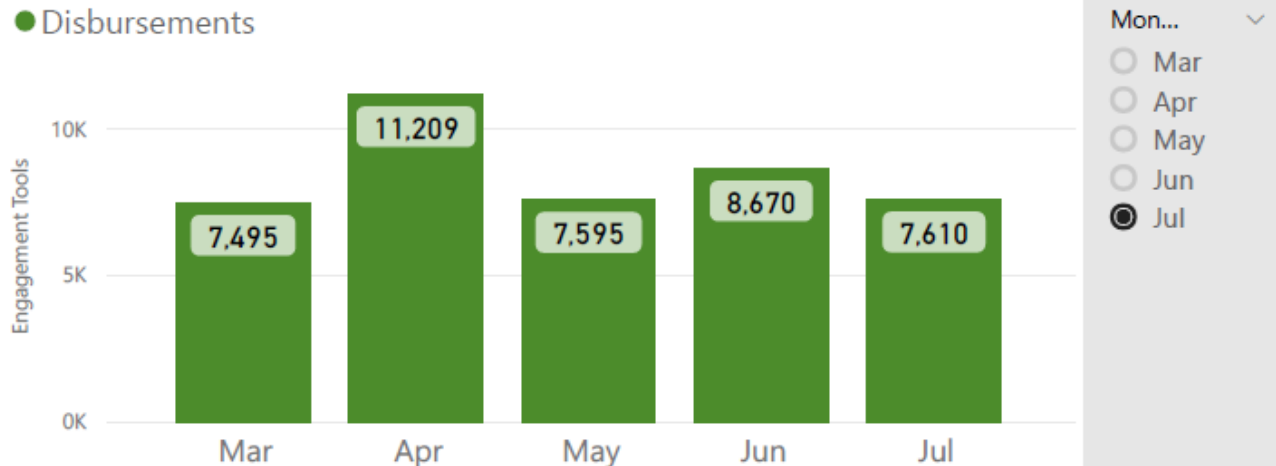


\*This page summarizes SFHOT activities conducted under emergency outreach protocol, which may be activated due to disaster response, inclement weather or public health emergencies.

## Engagement Tools Provided

42,579

Total Engagement Tools



## Top Engagement Tools

Tool	Count	% of Total
Water(s)	2,769	39.09%
Face Masks	2,404	33.94%
Hand Sanitizer	1,273	17.97%
Referral to Medical Provider	637	8.99%

\*List is not exhaustive; totals may not equal 100%.



# Coordinated Entry



Fiscal Year 2020-2021 (Data thru 7/31/2020)

**609**

Latest Month Assessments

**609**

FYTD Assessments

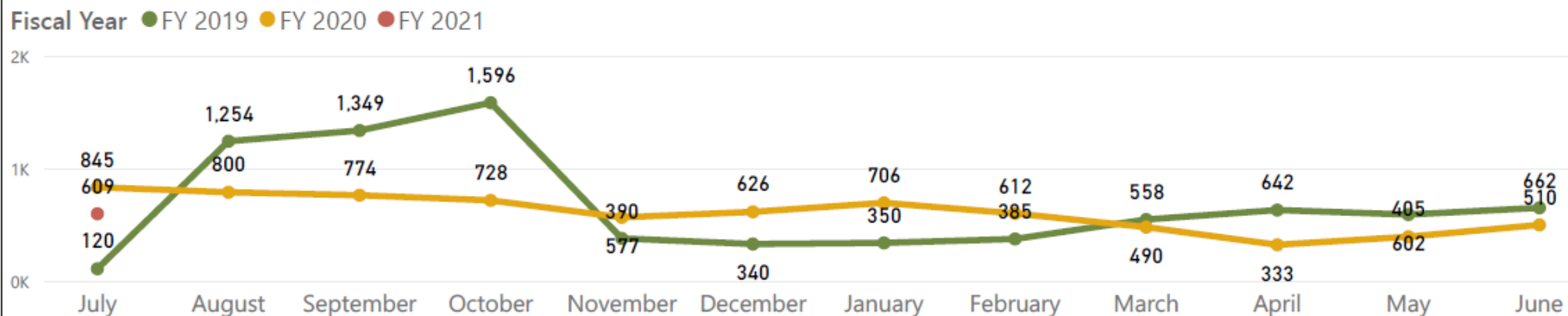
**845**

Last FYTD Assessments

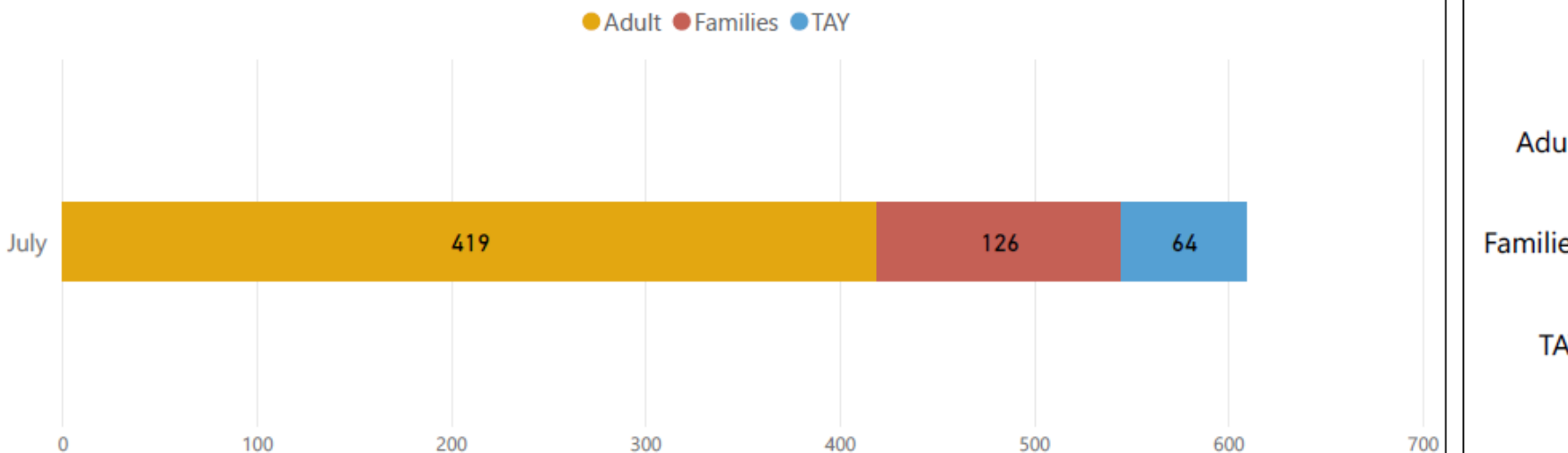
**7,406**

Last Year Total

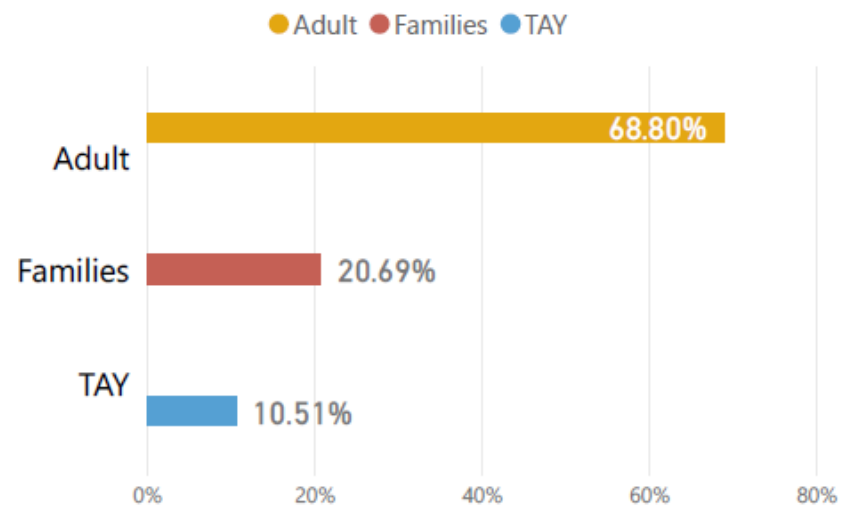
## Assessments



## Assessments by Population (FY2021)



## Population % Breakout (FY2021)



# Program Highlights

## Homeless Prevention Assistance

- Back-rent assistance services providers can help homeless households with move-in assistance.
- Households struggling to pay rent, are connect to agencies providing financial relief during COVID and to legal advocacy and counseling.
- Upon Expiration of the Mayor's Orders, providers will begin assisting households who are behind on rent.
- Upon expiration of the Mayor's Order. HSH has updated policies to respond to an expected increase of demand in services including:
  - increasing the maximum assistance amount
  - eliminating proof of sustainability requirements
  - increasing documentation flexibility



# Program Highlights

## Problem Solving

- Access Point staff that provide Problem Solving services have completed a collaborative, 5hour, peer learning training to provide a common language and purpose.
  - Future trainings will be expanded to include additional providers and shelter staff.





# Program Highlights

## Homeward Bound

- Approved to provide re-opening services at 1235 Mission by September 15<sup>th</sup> utilizing new modified safety measures.
- Staff will support SIP Hotels wind-down by assisting with Coordinated Entry enrollments and Problem-Solving Conversations.

## Coordinated Entry

- Coordinated Entry continues to work with the Housing team to expedite referrals for Housing Referral Status households.
- Creating a targeted effort to ensure all Housing Referral Status guests in SIP hotels are promptly offered housing opportunities.

# Program Highlights

Mayor Breed's extension of the eviction moratorium through September 30, 2020.

Continued Repurposing continues of several shelter sites into SIP congregare sites.





# Department Updates

- Administrative Analyst – Strategy and External Affairs
- Data and Performance Analyst
- Health Worker III
- Principal Contract Compliance Analyst
- Shelters & Navigation Centers Manager
- Supervising Contract Analyst



**Job Postings:** <http://hsh.sfgov.org/overview/jobs/>

# LHCB Updates

2020 Census focused on people experiencing homelessness

- September 22 - 24, 2020

LHCB Retreat

