DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Monthly Report to the
Local Homeless Coordinating Board

November 2, 2020

Problem Solving: Homeward Bound

Fiscal Year 2020-2021 (Data thru 9/30/2020)
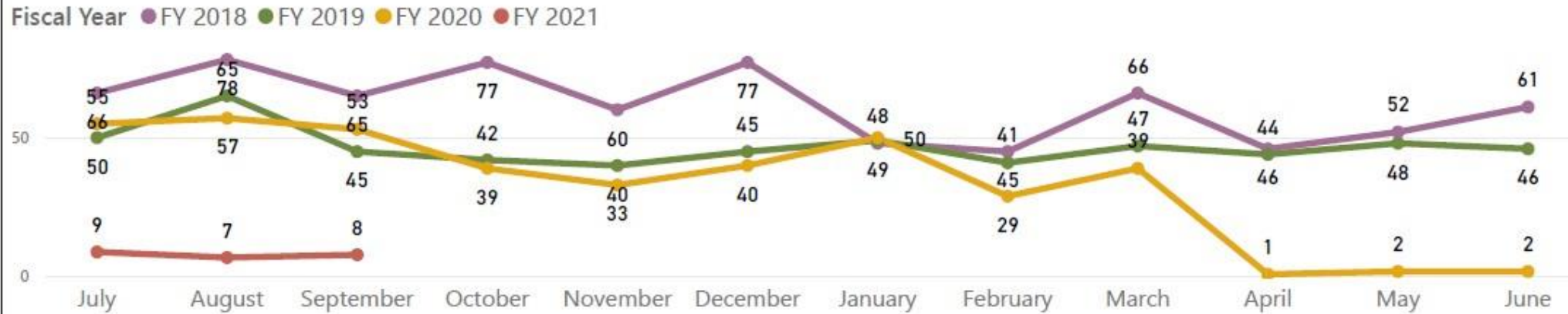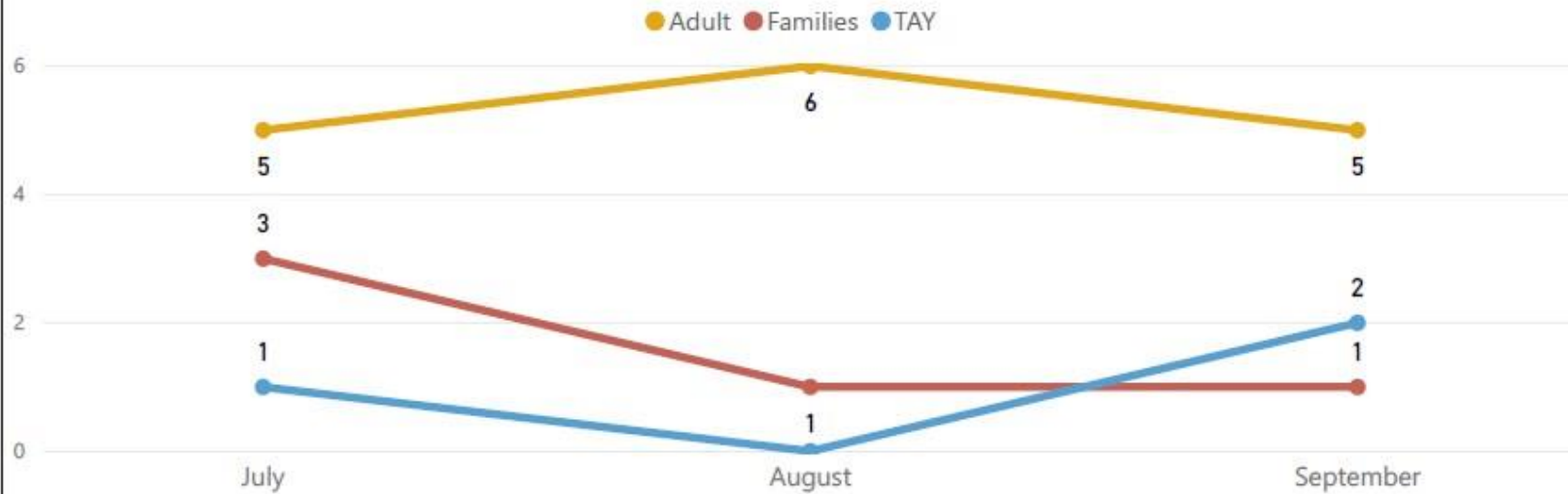
INFO

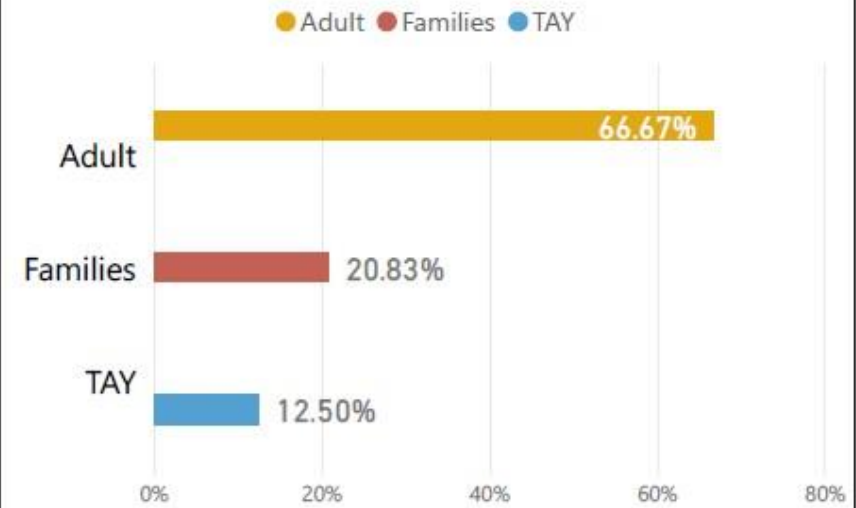**8** Latest Month Exits

24 FYTD Exits

165 Last FYTD Exits

400 Last Year Total

Homeward Bound Placements

Fiscal Year ● FY 2018 ● FY 2019 ● FY 2020 ● FY 2021

	July	August	September	October	November	December	January	February	March	April	May	June
FY 2018	55	65	53	77		77	48	41	66	44	52	61
FY 2019	50	78	65		60	45	50		47		48	46
FY 2020	66	57	45	42	40	40	49	45	39	46		
				39	33			29		1	2	2
FY 2021	9	7	8									

Homeward Bound Placements by Population (FY2021)

● Adult ● Families ● TAY

	July	August	September
Adult	5	6	5
Families	3	1	1
TAY	1	1	2

Population % Breakout (FY2021)

● Adult ● Families ● TAY

Adult: 66.67%
Families: 20.83%
TAY: 12.50%

DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Housing

Fiscal Year 2020-2021 (Data thru 9/30/2020)

INFO

Program Sub-Category

- Select all
- PSH
- Rent Subsidies
- RRH

72
Latest Month Placements

192
FYTD Placements
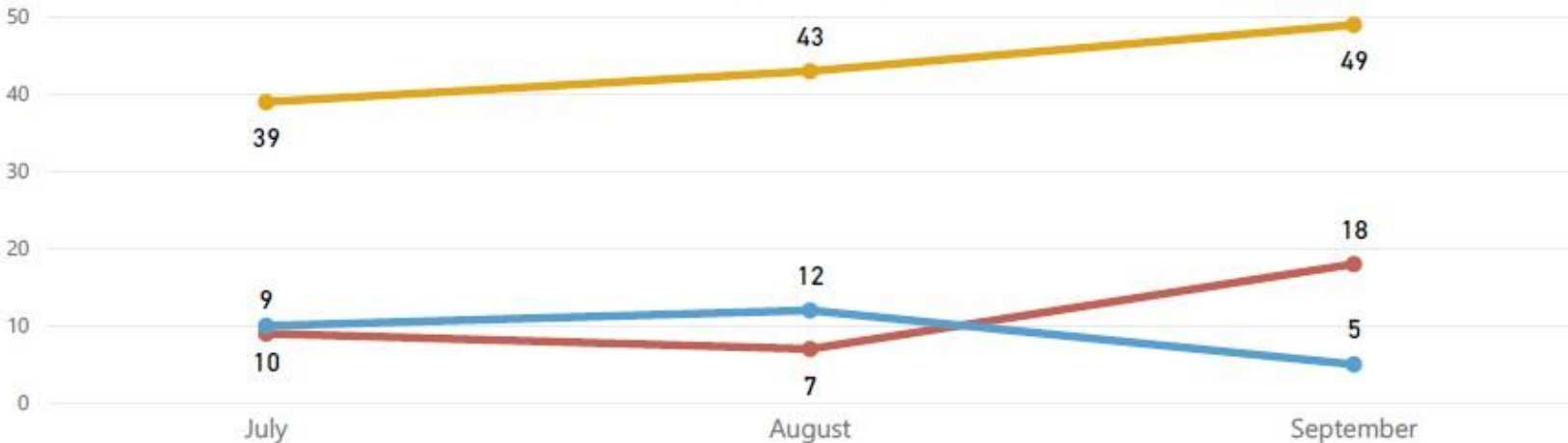
272
Last FYTD Placements

1,332
Last Year Total

Housing Placements

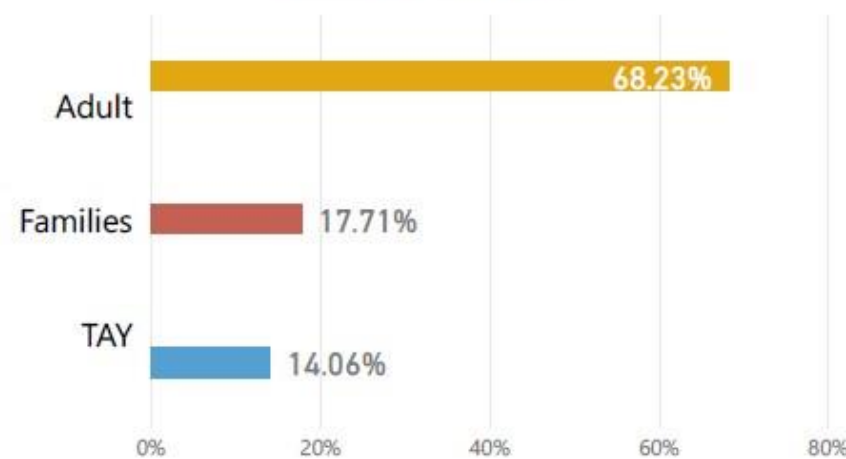**Fiscal Year** ● FY 2018 ● FY 2019 ● FY 2020 ● FY 2021

Month	FY 2018	FY 2019	FY 2020	FY 2021
July		147	95	58
August	100	157	62	95
September	117	110		86
October		100	142	107
November	96	111		92
December		74	133	94
January	62	94	121	
February	72	109	108	
March	129	98	164	
April	156	87	123	
May	95	125	95	
June	147	107	81	

Placements by Population (FY2021)

● Adult ● Families ● TAY

Month	Adult	Families	TAY
July	39	9	10
August	43	7	12
September	49	18	5

Population % Breakout (FY2021)

● Adult ● Families ● TAY

Population	%
Adult	68.23%
Families	17.71%
TAY	14.06%

0
Latest Month Placements

0
FYTD Placements

51
Last FYTD Placements

57
Last Year Total

Housing Ladder Placements

Fiscal Year ● FY 2018 ● FY 2019 ● FY 2020

	July	August	September	October	November	December	January	February	March	April	May	June
FY 2018	12	8	8	14	3	15	10	13	19	9	23	5
FY 2019	8	11	4	15	9	2	1	2	0	9	0	0
FY 2020	8	19	32	3	2							

Emergency Outreach

Fiscal Year 2020-2021 (Data thru 9/30/2020)

66,561
Total Encounters

90.3%
Success Rate
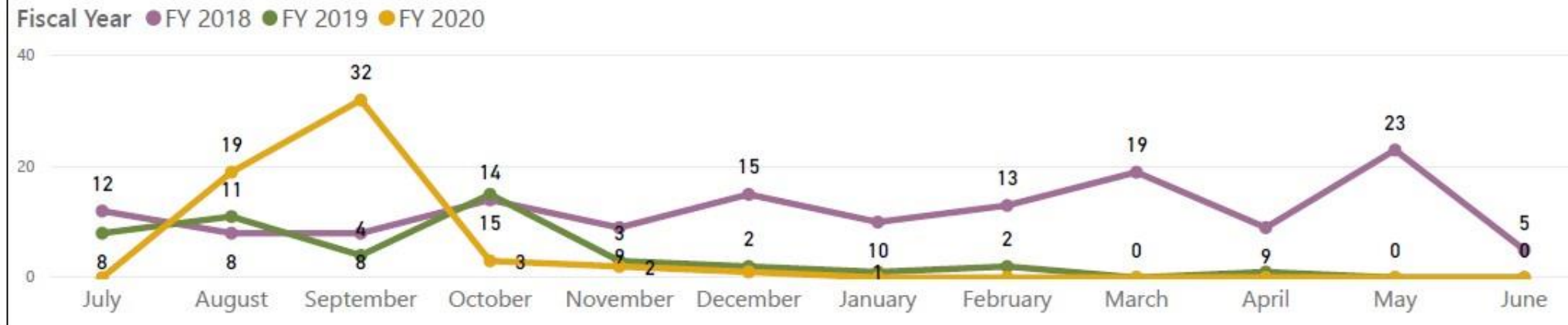
Emergency Outreach Encounters

● Declined Encounter ● Successful Encounter ● Success Rate

Month	Success Rate	Successful Encounter
Mar	80.8%	5,695
Apr	88.7%	14,664
May	89.8%	9,128
Jun	91.4%	8,165
Jul	93.9%	8,389
Aug	93.8%	7,666
Sep	94.6%	6,412

*This page summarizes SFHOT activities conducted under emergency outreach protocol, which may be activated due to disaster response, inclement weather or public health emergencies.

Engagement Tools Provided

● Disbursements

56,695
Total Engagement Tools

Month	Disbursements
Mar	7,495
Apr	
May	7,595
Jun	8,670
Jul	7,610
Aug	8,034
Sep	6,082

Mon... ⌄
○ Mar
○ Apr
○ May
○ Jun
○ Jul
○ Aug
◉ Sep
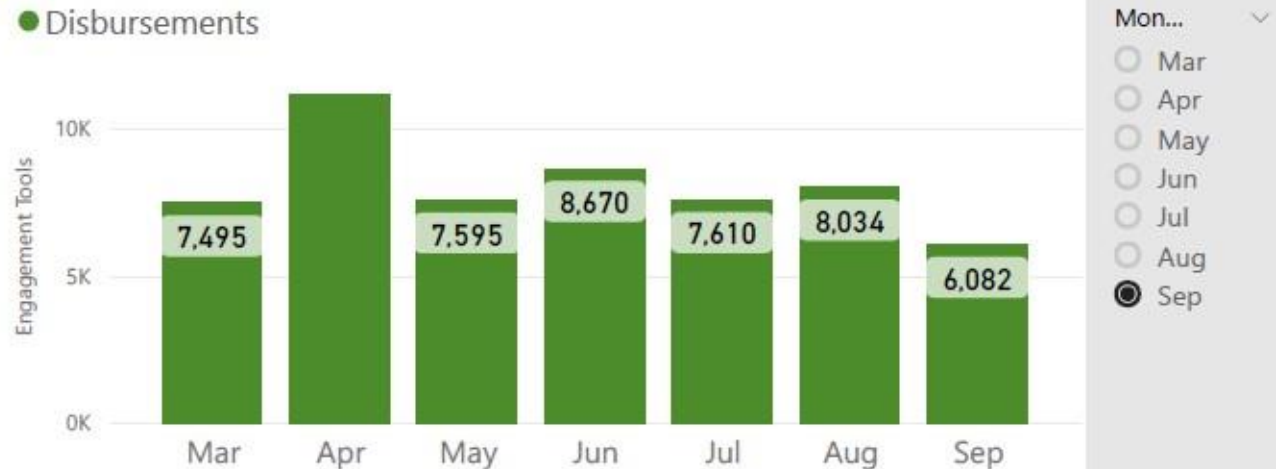
Top Engagement Tools

Tool	Count	% of Total
Water(s)	2,190	40.38%
Surgical Face Masks	1,319	24.32%
Hand Sanitizer	1,145	21.11%
N95 Face Masks	465	8.57%
Referral to Medical Provider	305	5.62%

*List is not exhaustive; totals may not equal 100%.

DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Coordinated Entry

INFO

Fiscal Year 2020-2021 (Data thru 9/30/2020)

622
Latest Month Assessments

1,794
FYTD Assessments
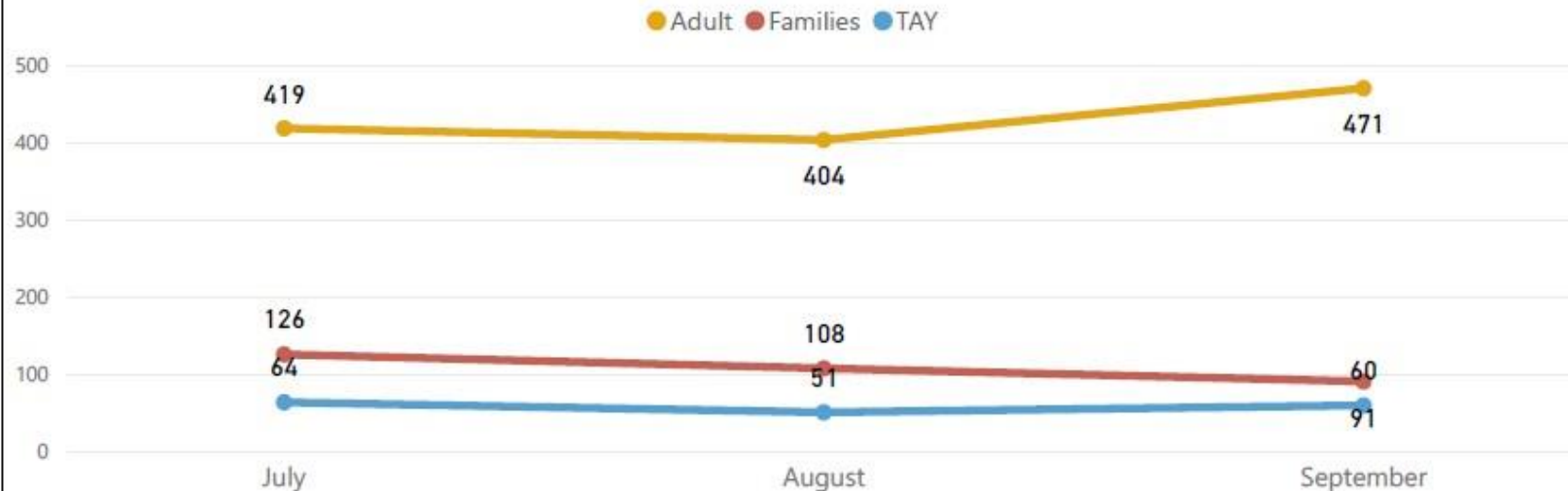
2,419
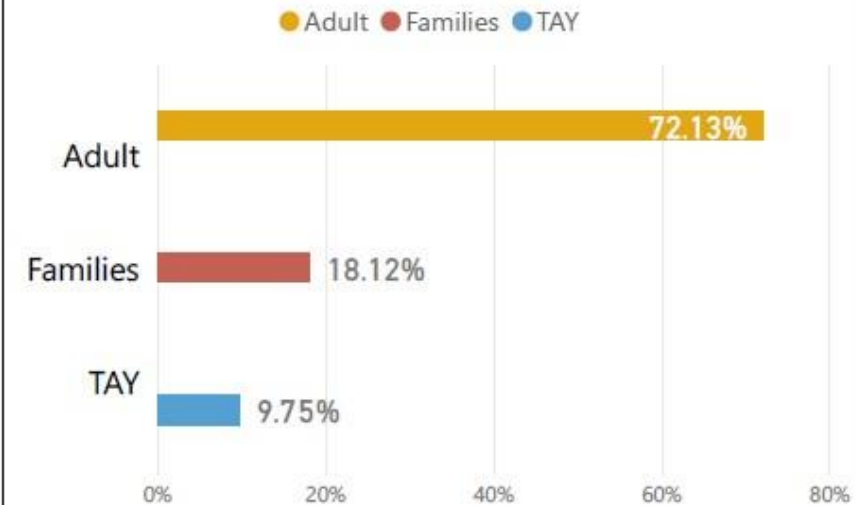Last FYTD Assessments

7,406
Last Year Total

Assessments

Fiscal Year ● FY 2019 ● FY 2020 ● FY 2021

Month	FY 2019	FY 2020	FY 2021
July	120	845	686
August	1,254	800	638
September	1,349	774	728
October	1,596	728	
November	577	390	
December	340	626	
January	706	350	
February	612	385	
March	558	490	
April	642	333	
May	405	602	
June	510	662	
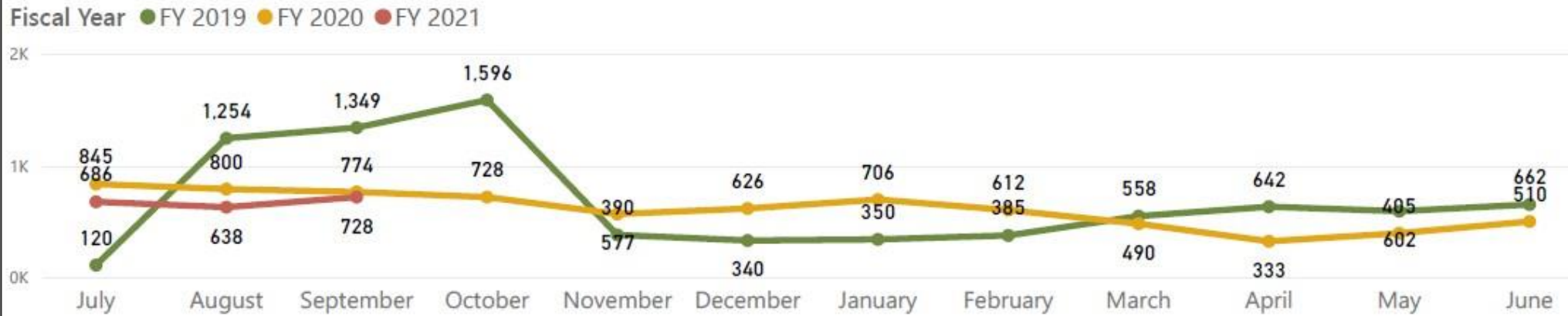
Assessments by Population (FY2021)

● Adult ● Families ● TAY

Month	Adult	Families	TAY
July	419	126	64
August	404	108	51
September	471	60	91

Population % Breakout (FY2021)

● Adult ● Families ● TAY

Population	%
Adult	72.13%
Families	18.12%
TAY	9.75%

Permanent Supportive Housing Vacancies

Vacancy Summary Count

INFO

Total Vacancies
544

Units Ready for Referral
336

Offline Units
208

Referral Status

No Referral
106 (31.55%)

Referral in Progress
230 (68.45%)

Offline Vacancies By Status

Status	Percentage
Janitorial	21.15%
Maintenance	16.35%
Hold for Transfer	15.87%
Ready for Referral	14.90%
Delayed	11.06%
Property Hold	7.21%
Medical Examiner Hold	3.85%
Temp Occupied	3.85%
Excessive Property	2.40%
Ready for Inspection	1.92%
(Blank)	0.96%
Pest Control	0.48%

Last Updated: 10/26/2020
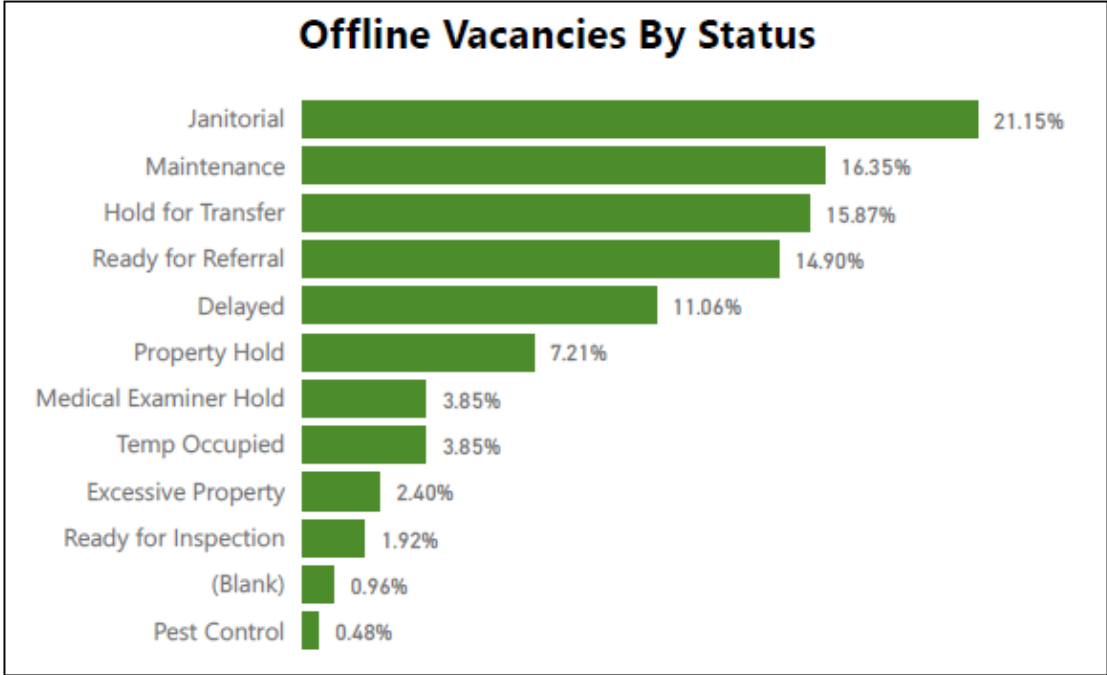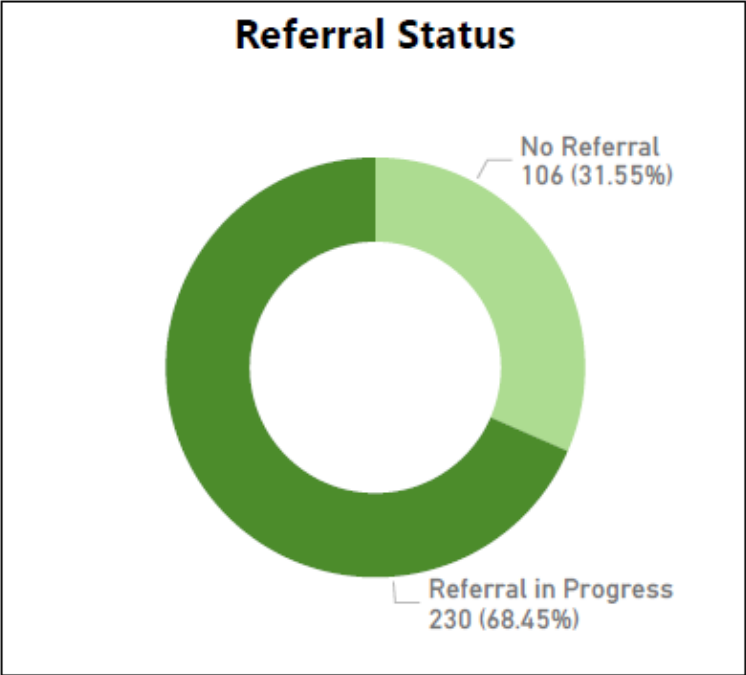
Stay in Place Hotels

SIP Hotels

- 2,103 hotel\ trailer units occupied

- 2,623 hotel \ trailer units active

Program Highlights

SIP Hotel Rehousing Plan

- HSH Problem Solving, Coordinated Entry, and COVID Command Center are launching the Rehousing and Site Demobilization Plan.

- Transition from the emergency response SIP hotel program through a 4-phased SIP Rehousing Plan.

- Phase begins November 2, 2020 and completed by June 30, 2021.

- CBO Providers operating SIPs were notified of their site's phase.

- DPH and HSA are assisting with service connection to medical/behavioral health services and benefits.

- Care Coordinators and Access Points have been trained in RTZ, ONE System, and Problem Solving and currently working with guests at SIP hotels.

- HUD has provided six technical assistance consultants to assist in successfully connecting guests to housing.

Shelter

COVID Testing in Congregate Shelters

The Human Services Branch of the CCC continues to collaborate with the Health Services Branch - Outbreak Management Group on monthly COVID screening in congregate shelters.

Program Highlights

Shelter

Adult Congregate Capacity

- The adult congregate system currently has capacity of 717 COVID *negative/unknown/recovered* beds.

- 764 beds in the adult congregate system.

- Approaching full occupancy in the *negative/unknown recovered* adult congregate settings.

TAY Congregate Capacity

- In October, the Lark Inn shelter reopened providing 24 beds for COVID *negative/unknown/recovered* Transitional Aged Youth.

Shelter Repurposing

- The CCC is preparing Next Door Shelter to reopen as a COVID *negative/unknown/recovered* adult congregate site with capacity for 156 guests.

Program Highlights

Housing

San Francisco was awarded an additional $29.1 million in capital and operating costs from the State's Project Homekey for the purchase of the 130-unit Hotel Diva.

- A PSH collaboration between HSH and ECS.
- Previously, $45 million in Project Homekey funding was awarded to acquire the 232-room Granada Hotel.

In efforts to maximize CoC resources supporting people transitioning out of SIP hotels, HSH staff is working with HUD TA to:

- Overlease CoC units by adding additional units to projects as a result of program expenditure balances.
- Make administrative changes to improve CoC management.
- Collaborate with housing providers to inventory available units and make housing placements.

Department Updates

Health Worker III

Principal Contract Compliance Analyst

Real Estate Project Manager

Shelters & Navigation Centers Manager

Supervising Contract Analyst

Job Postings: http://hsh.sfgov.org/overview/jobs/

Homelessness Services Jobs Portal:
https://chi.mysmartjobboard.com/