



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Interim Director's Report

Local Homeless Coordinating Board
January 4, 2021

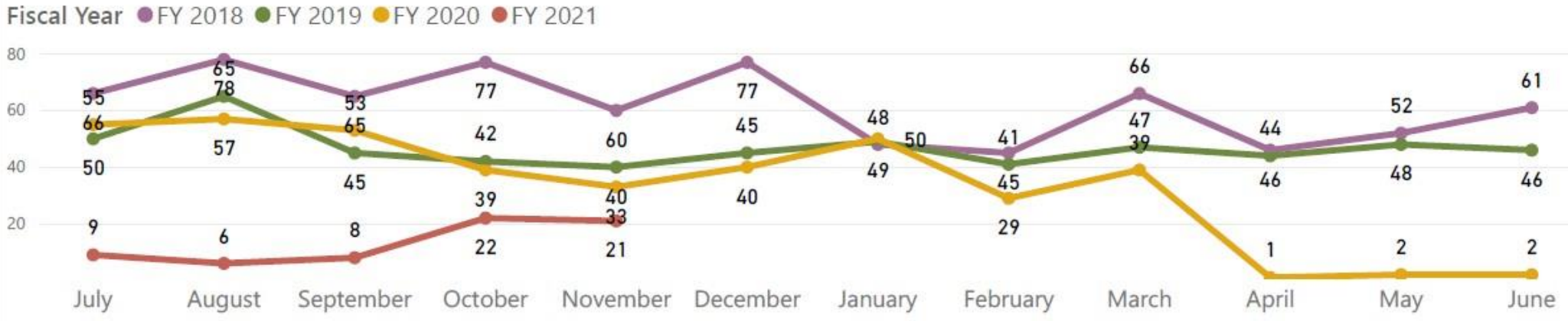
21
Latest Month Exits

66
FYTD Exits

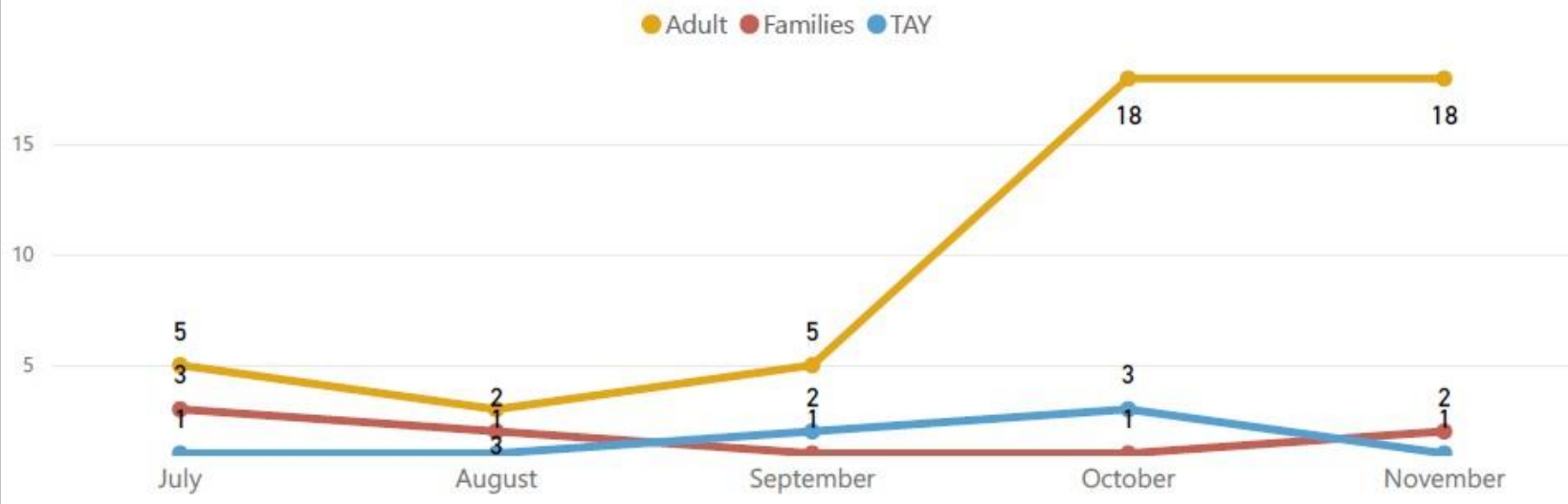
237
Last FYTD Exits

400
Last Year Total

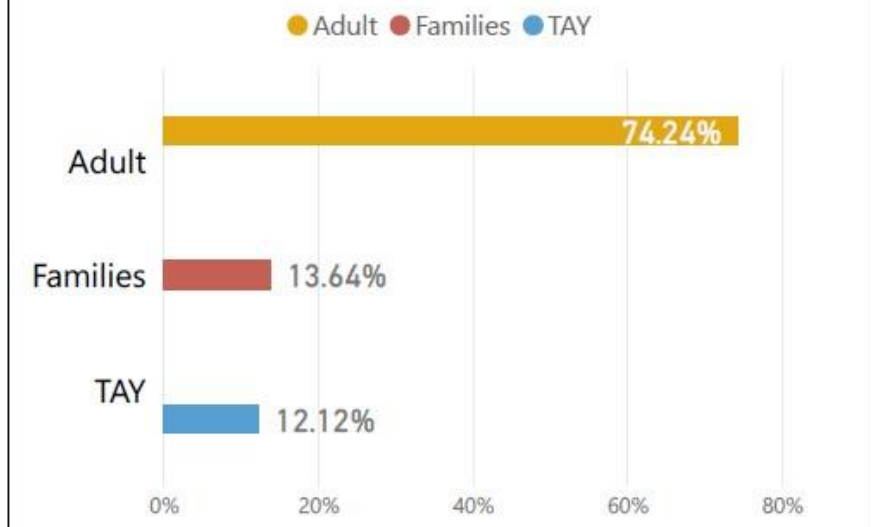
Homeward Bound Placements



Homeward Bound Placements by Population (FY2021)



Population % Breakout (FY2021)





Program Sub-Category

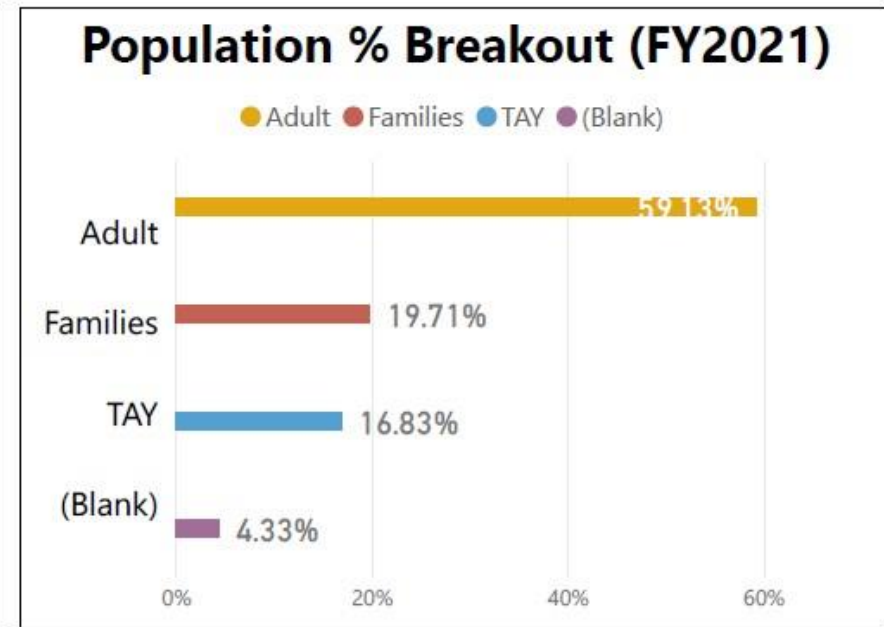
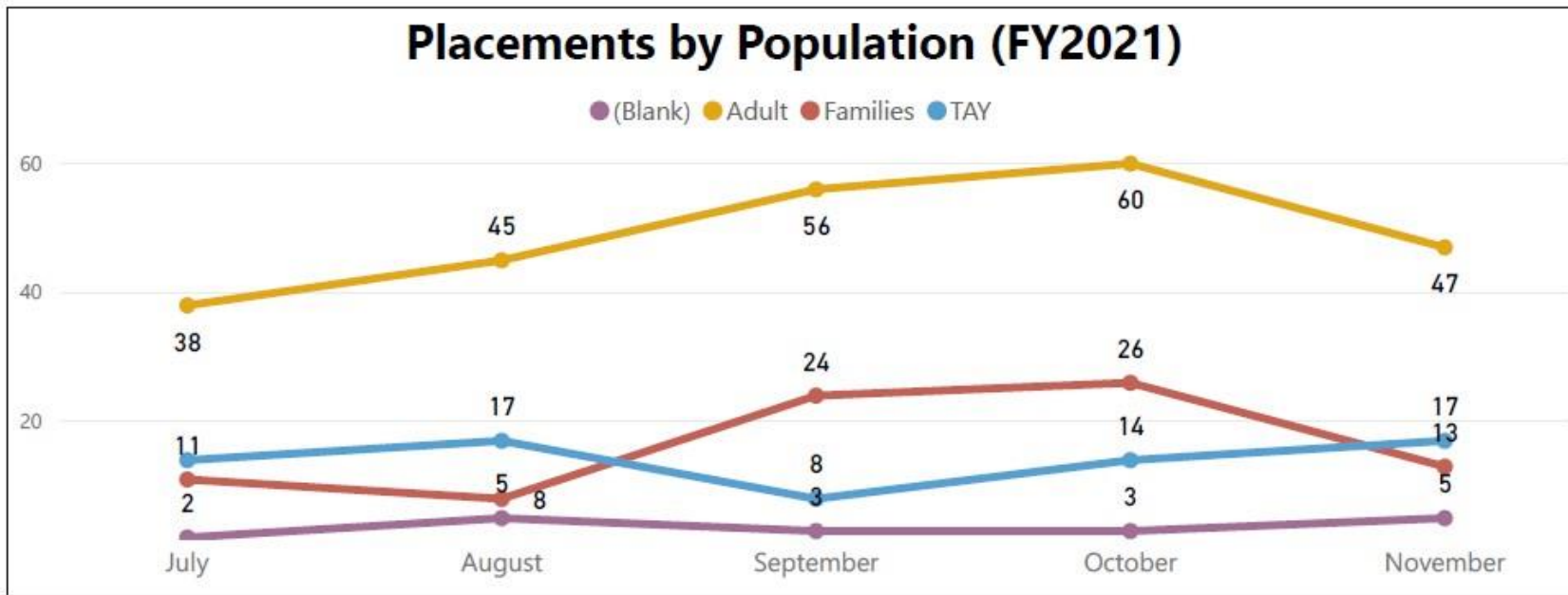
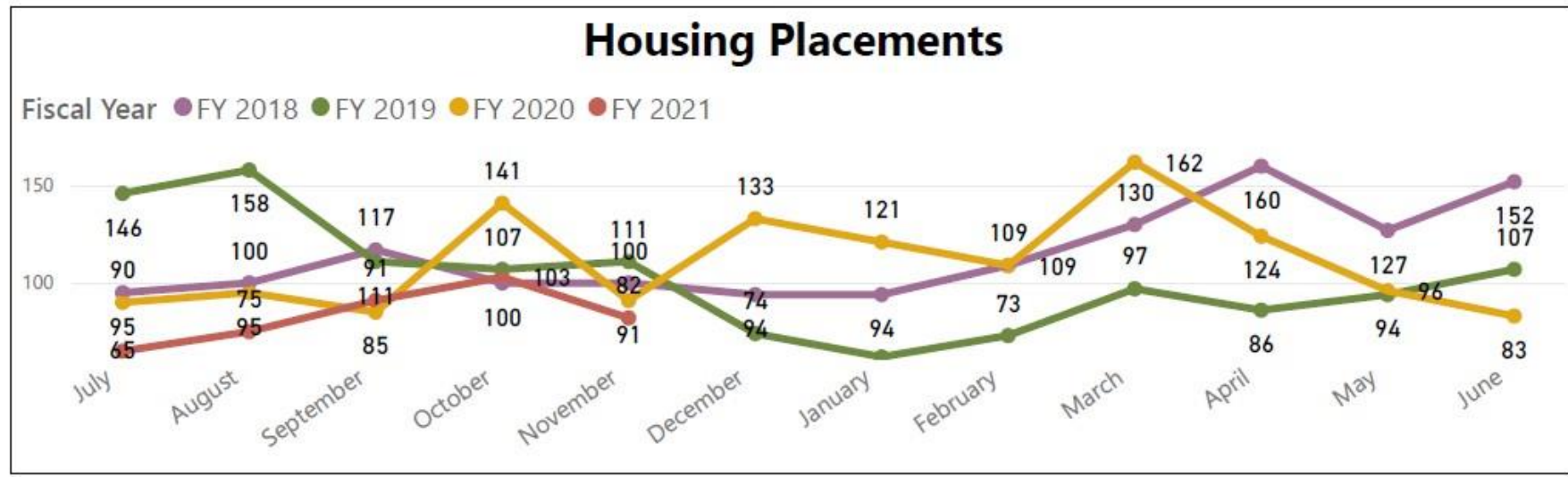
- Select all
- PSH
- Rent Subsidies
- RRH

82
Latest Month Placements

416
FYTD Placements

502
Last FYTD Placements

1,330
Last Year Total





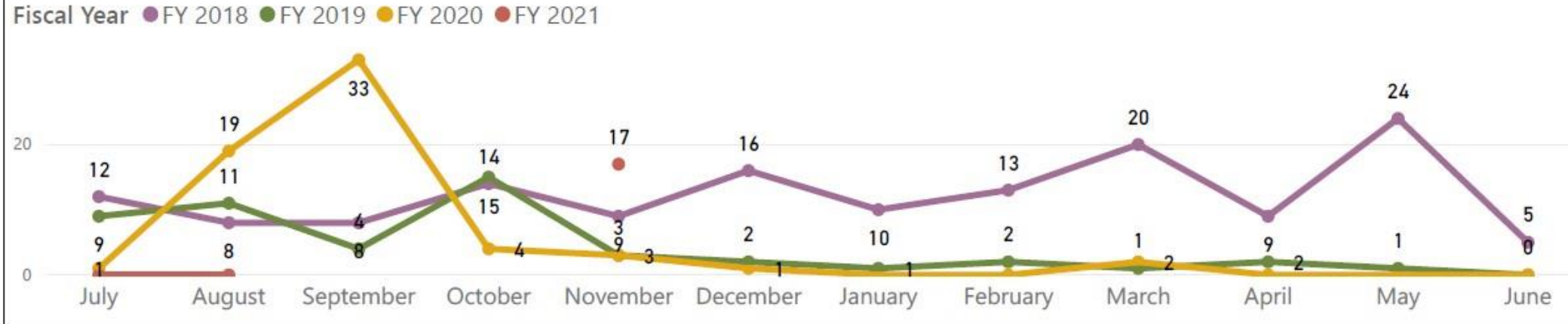
17
Latest Month Placements

17
FYTD Placements

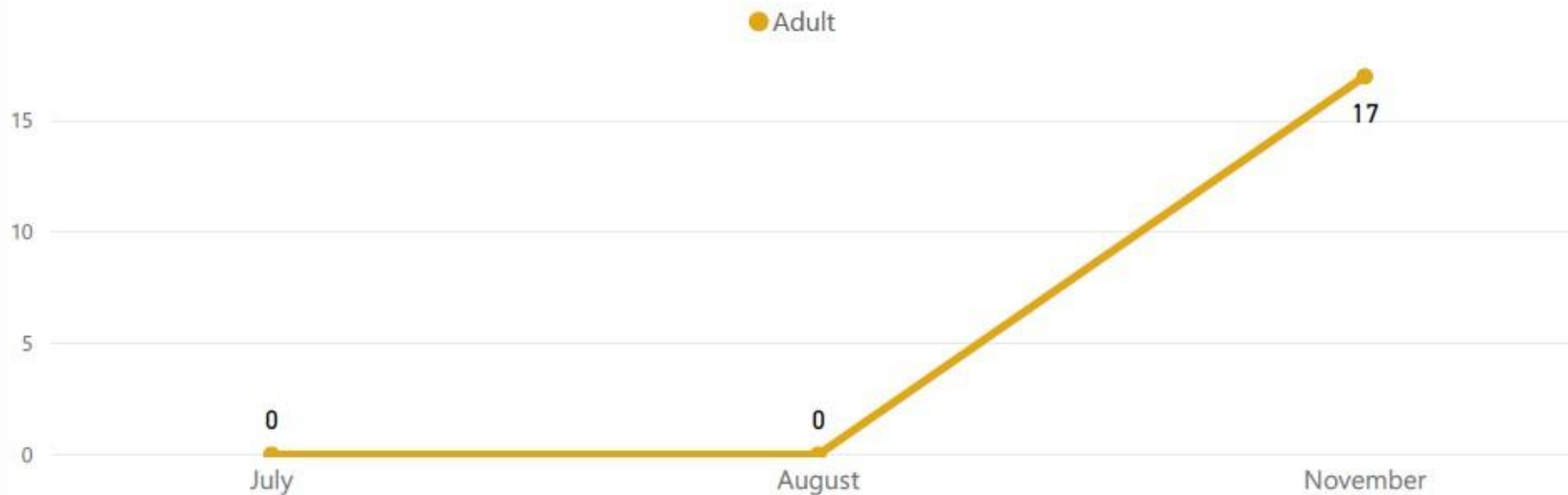
60
Last FYTD Placements

63
Last Year Total

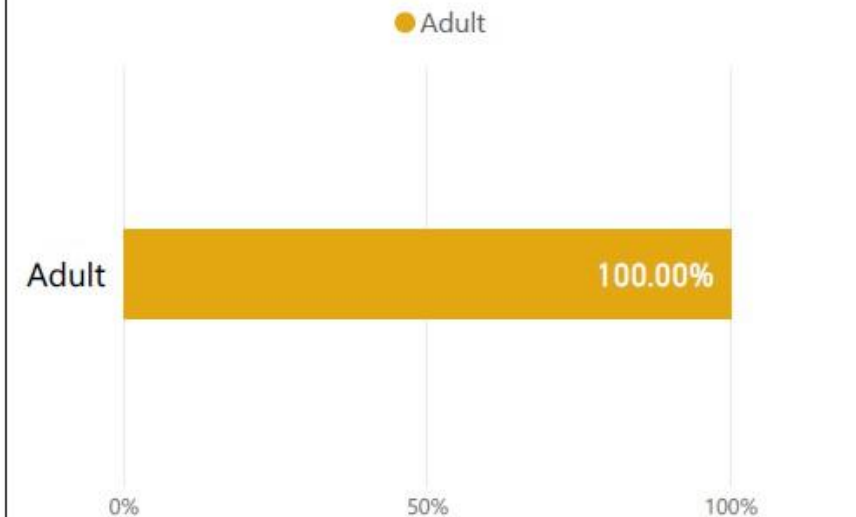
Housing Ladder Placements



Housing Ladder Placement Population (FY2021)



Population % Breakout (FY2021)





Emergency Outreach Encounters

78,046

Total Encounters

90.6%

Success Rate

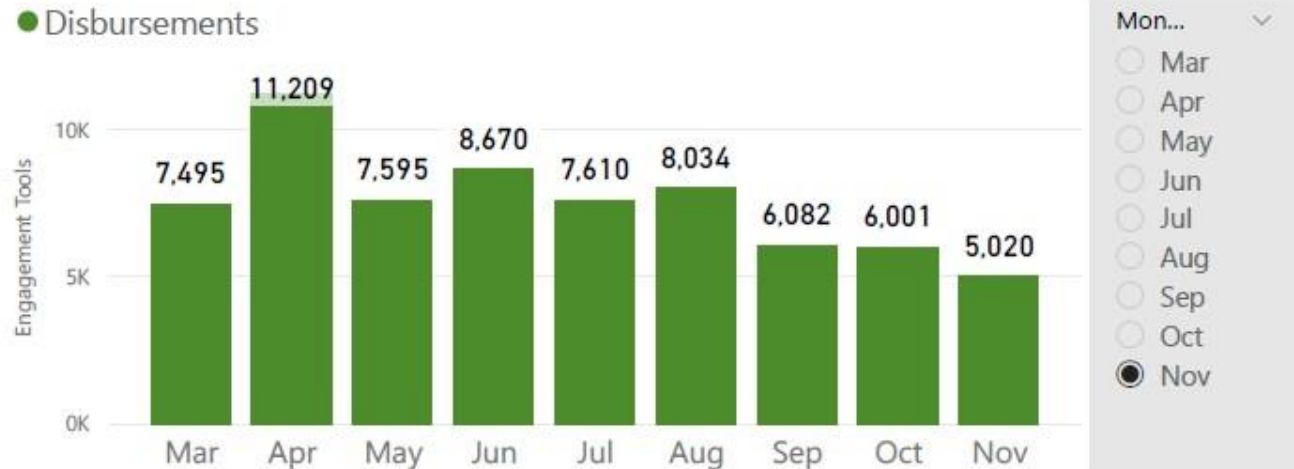


*This page summarizes SFHOT activities conducted under emergency outreach protocol, which may be activated due to disaster response, inclement weather or public health emergencies.

Engagement Tools Provided

67,716

Total Engagement Tools



Top Engagement Tools

Tool	Count	% of Total
Water(s)	1,479	37.03%
Surgical Face Masks	1,326	33.20%
Emergency Blankets	496	12.42%
Hand Sanitizer	401	10.04%
Hygiene Kit(s)	292	7.31%

*List is not exhaustive; totals may not equal 100%.



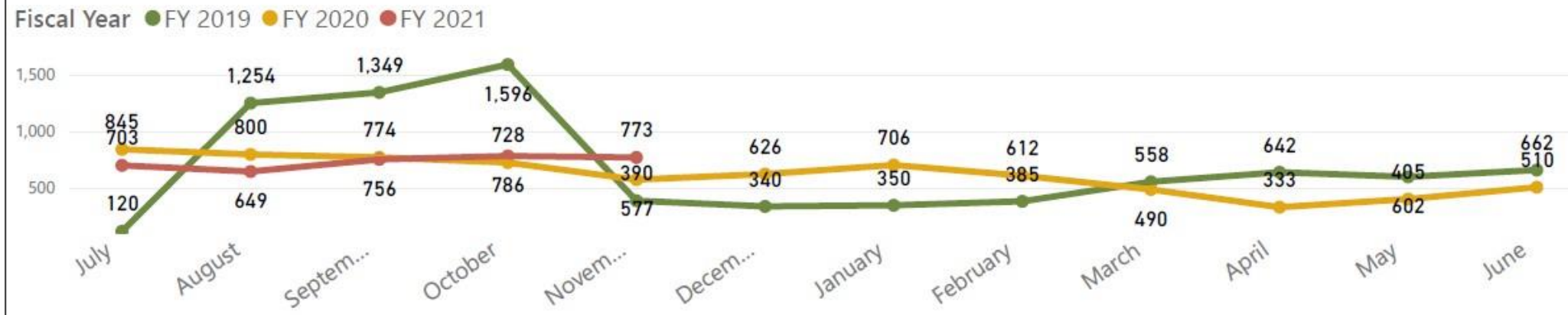
663
Latest Month Assessments

3,108
FYTD Assessments

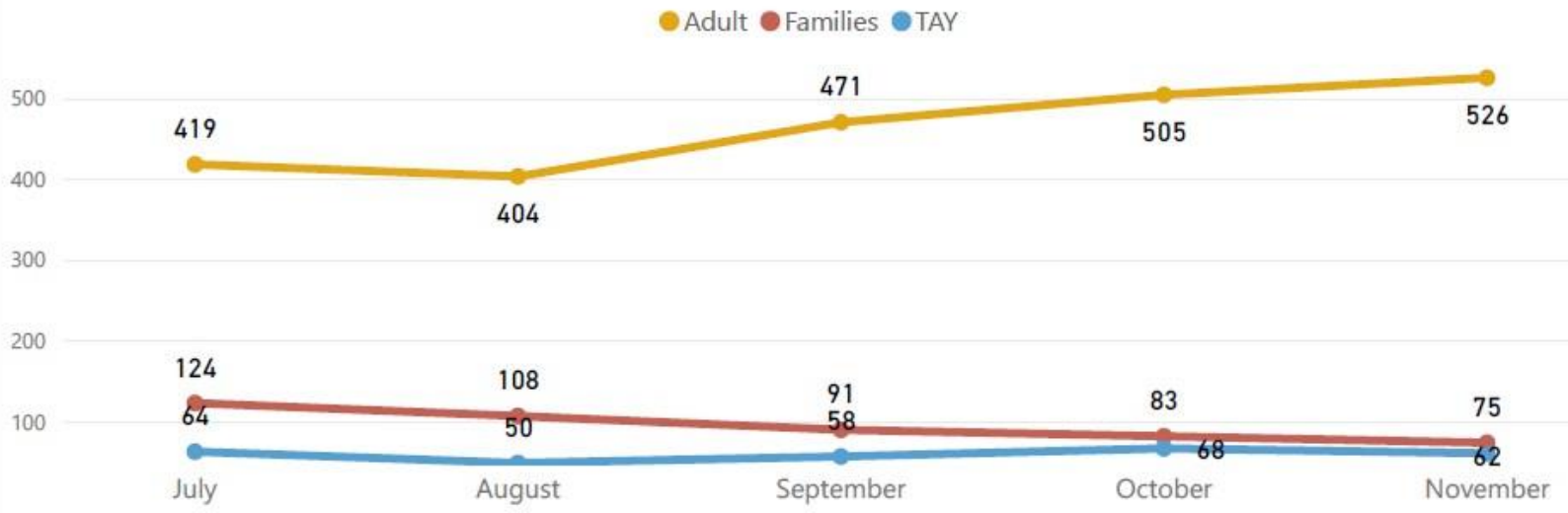
3,724
Last FYTD Assessments

7,406
Last Year Total

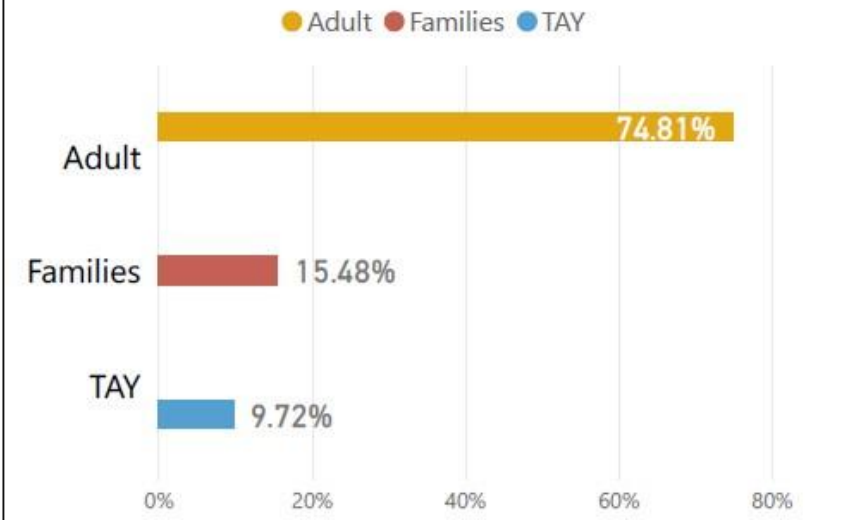
Assessments



Assessments by Population (FY2021)



Population % Breakout (FY2021)





Vacancy Summary Count

Total Vacancies

740

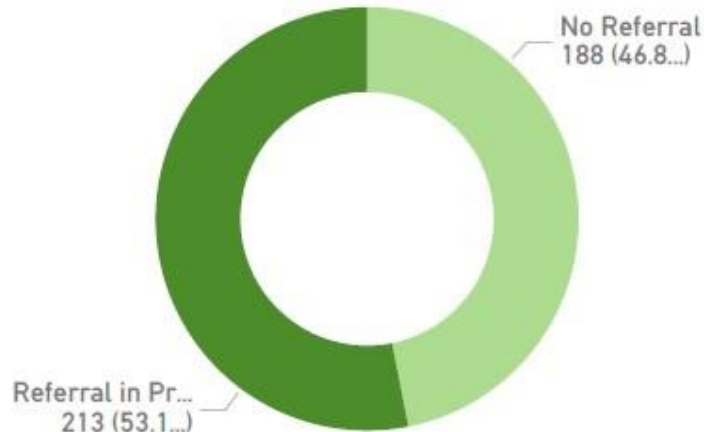
Units Ready for Referral

401

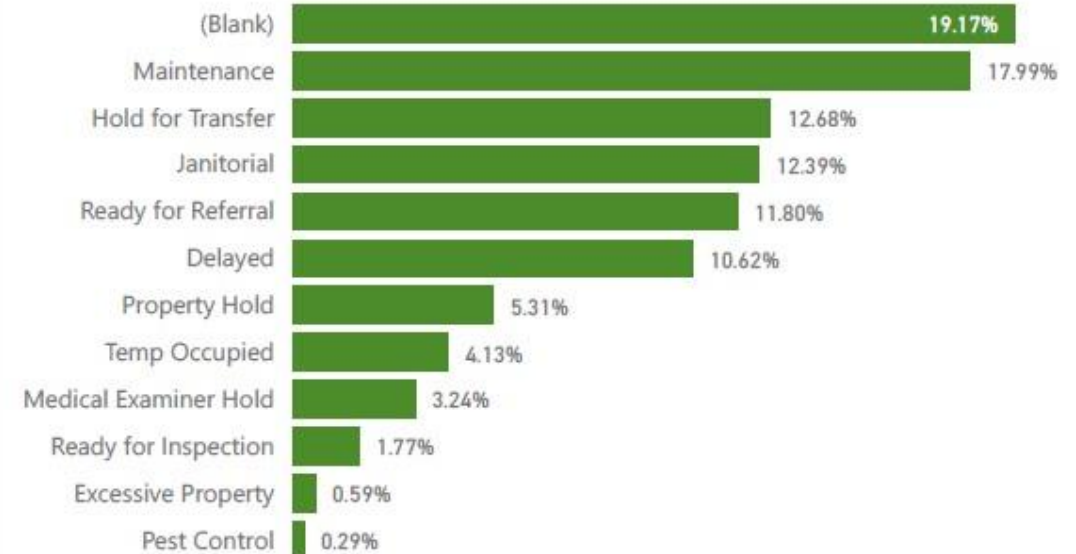
Offline Units

339

Referral Status



Offline Vacancies By Status



Last Updated: 12/30/2020

Program Highlights

Outreach

- Link clients with congregate/winter shelter placements (*when available*)
- Monitor weather. Activating emergency protocols when needed
- Complete ACE primary assessments/reassessments in the field
- Enter previously unknown clients into the ONE System
- Collaborate with family access points and act as a point of entry to CE for previously unknown families encountered during outreach
- Encourage utilization of SIP hotels/ congregate shelter by individuals with active placements encountered during outreach
- Supporting SIP hotel sites with completion of problem-solving conversations and ACE primary assessment for all clients with active SIP hotel placements

Program Highlights

Shelter

The CCC released the Congregate Shelter Operations Manual on 12/7/2020

- Manual delineates the policies, procedures, and rules governing both programs and operations at congregate shelter sites
- Updated rules include compliance with DPH masking guidance and clarification of the Shelter Grievance Policy
- Shelter Grievance Policy is active at congregates + pending response from CCC to Shelter Grievance Advisory Committee request to expand grievance policy to SIP shelters

The 33 Gough Sleep site opened on 12/21

- Operated by Urban Alchemy
- 44 Tent spaces available
- The CCC Guest Placement Team will manage the referral process

Next Door Shelter opened on 12/29/20

- Operated by Five Keys
- 149 beds to serve COVID negative/unknown/recovered individuals
- The CCC Guest Placement Team will manage the referral process

Program Highlights

Coordinated Entry

Mobilization to get everyone “doc ready”

To increase the number of referrals to housing, HSH is requesting all ONE System Users gather the following documents from all adults experiencing homelessness (*including the adults in families with children*) and upload them to the ONE System:

- a) Homeless Response System Release of Information
- b) Most recent income verification
- c) State Issued ID
- d) Social Security Card or SSN Verification from Social Security Administration

Program Highlights

Coordinated Entry

Coordinated Entry has now connected hundreds of people who are active with CE with free MUNI

All people experiencing homelessness in San Francisco can access these benefits by contacting an Access Point or www.sfmta.com/fares/access-pass



Program Highlights

Coordinated Entry

Due to the COVID 19 Pandemic, HSH is making several key changes to Coordinated Entry. Please join us for a monthly public discussion and opportunity to give input and recommendations directly to HSH.

San Francisco Local Homeless Coordinating Board- Coordinated Entry Meeting

Tuesday, January 12

10:00 AM

Program Highlights

Housing

- Housing Ladder
 - 23 long term residents from PSH have moved into a new housing ladder program at 270 Turk, with an additional resident to move in totaling 24 residents. The program will help open 24 units of PSH in the housing ladder
- Vouchers!
 - San Francisco will receive 100 new Mainstream Vouchers from HUD for a total of 229 Mainstream Vouchers. The SF Housing Authority involvement was critical in leading the voucher application process
- Housing Expansion for SIP hotels
 - The BOS has approved the release of close to \$20 million dollars from “C Funds” to support Phase I and II of the SIP rehousing plan. The funds will support the creation of 755 housing exits, including Flex Pool Housing subsidies, Rapid Rehousing rental subsidies/workforce support and services for adults, TAY and families.

Program Highlights

Housing

- NOFA update
 - HUD has cancelled the 2020 NOFA. The spending bill passed by Congress last week has become law. The new law directs HUD to renew all CoC grants that are expiring in 2021 without competition, with FMR increases, and to fund CoC planning grants.
- Maximizing HUD resources locally
 - HSH requested that the HUD Field Office and our HUD technical assistance team help advise HSH on strategically managing our CoC resources more effectively with the goal of utilizing all available HUD funds. With the support of HUD TA, HSH will start the process of working with grant subrecipients to maximize the use of HUD CoC funds. Each subrecipient will be presented with alternatives to help maximize the use of CoC funds in the coming year.

Upcoming Meetings

Coordinated Entry Committee

January 12, 2021

[Virtual Meeting](#)

10:00am-11:00am

HSH Budget Presentation

Two public meetings focused on HSH budget

1. Date TBD in mid January
2. February LHCB meeting



Department Updates

HSH is hiring quickly!

Check the website frequently for updates

Job Postings:

<http://hsh.sfgov.org/overview/jobs/>

