



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Interim Director's Report

Local Homeless Coordinating Board
April 5, 2021



14

Latest Month Exits

105

FYTD Exits

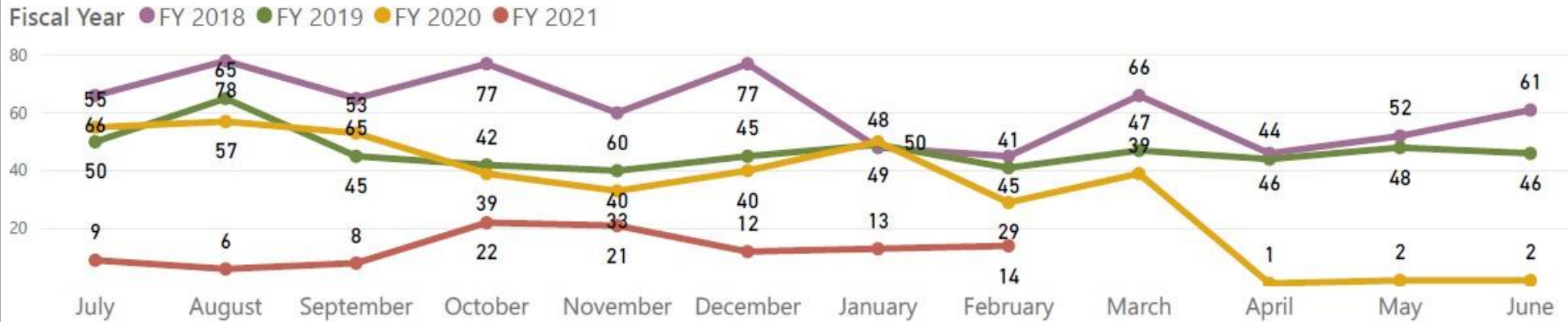
356

Last FYTD Exits

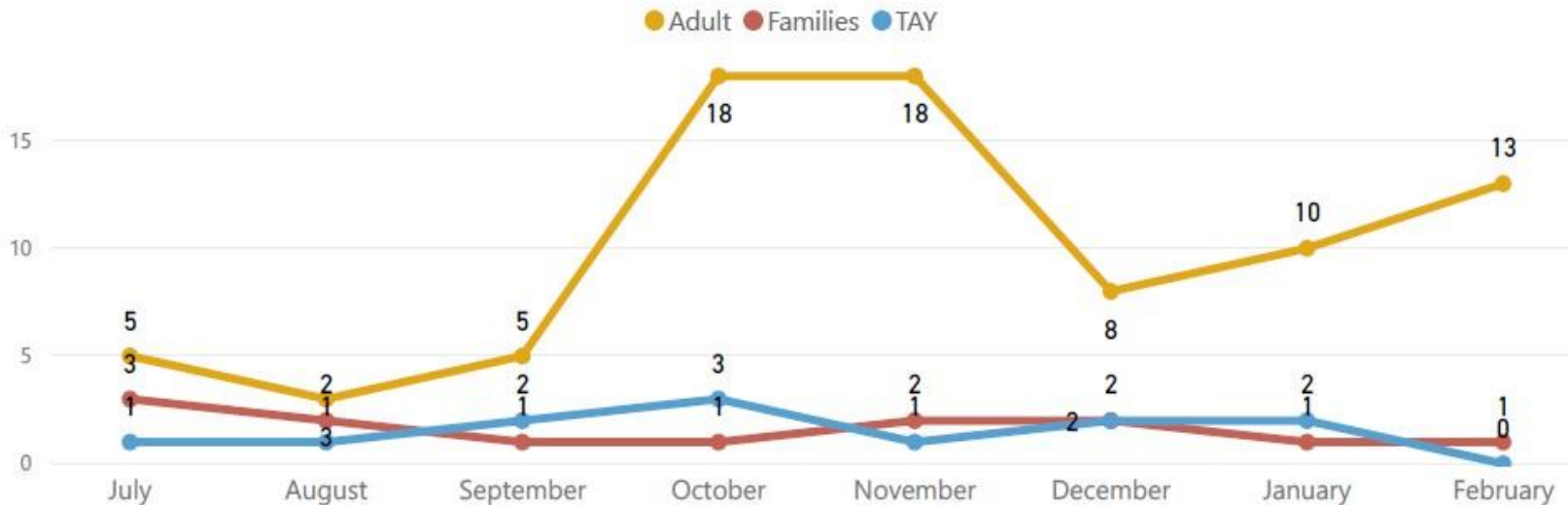
400

Last Year Total

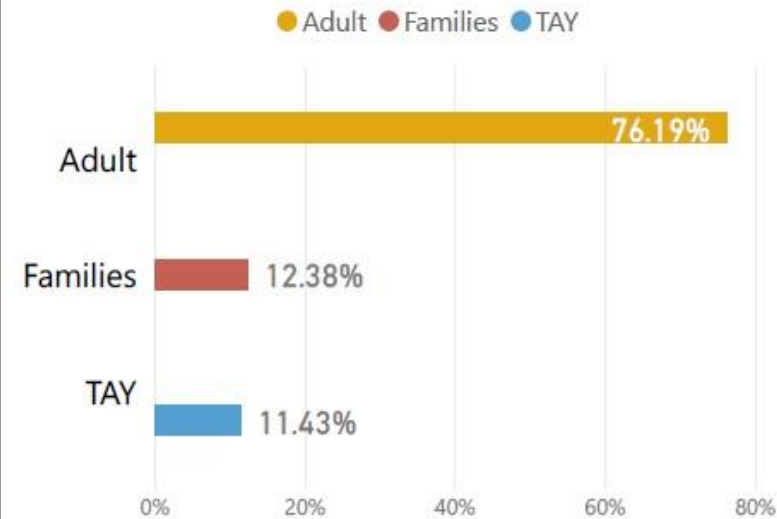
Homeward Bound Placements



Homeward Bound Placements by Population (FY2021)



Population % Breakout (FY2021)





Program Sub-Category

- Select all
- PSH
- Rent Subsidies
- RRH

100

Latest Month Placements

715

FYTD Placements

865

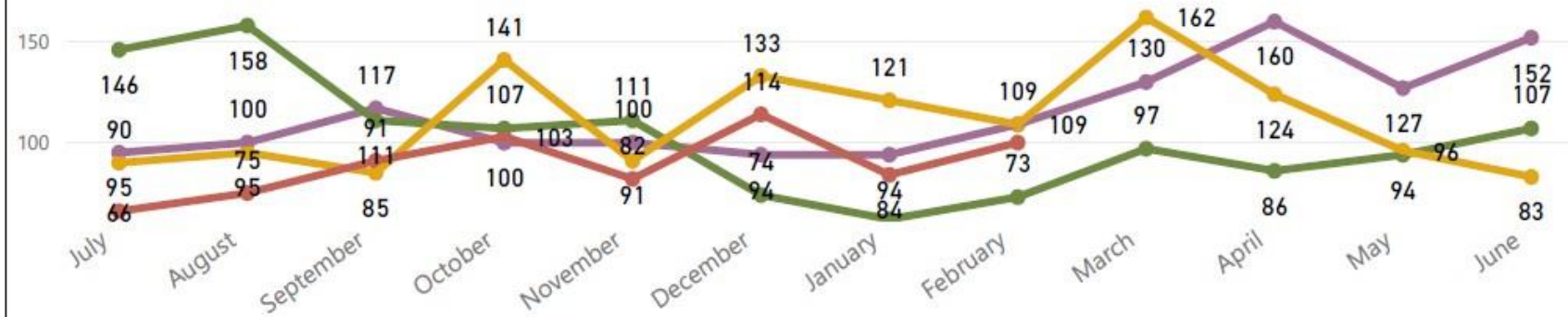
Last FYTD Placements

1,330

Last Year Total

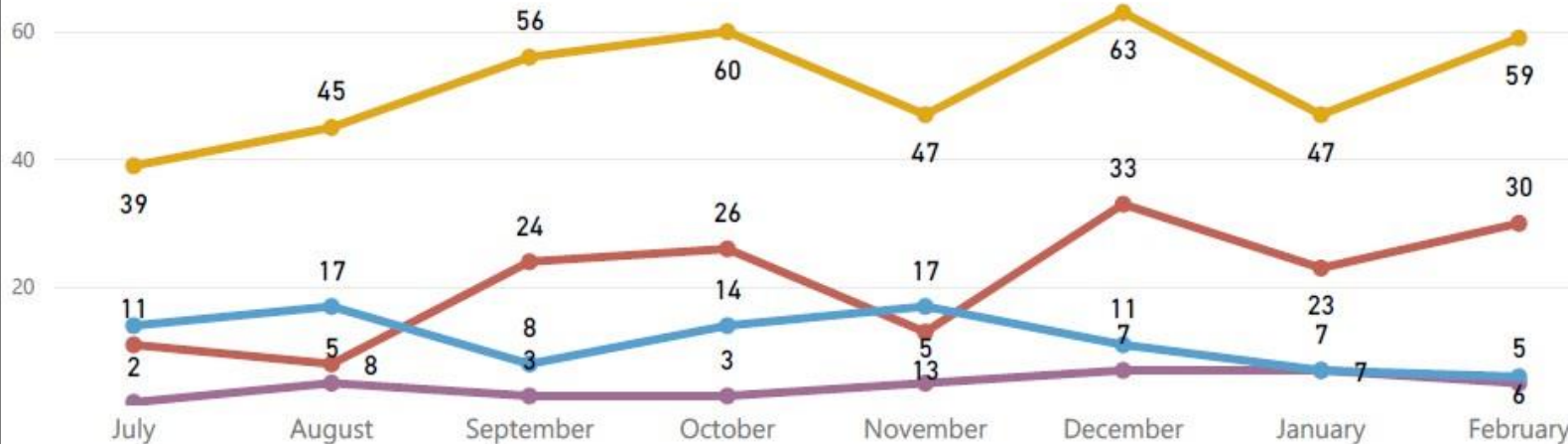
Housing Placements

Fiscal Year ● FY 2018 ● FY 2019 ● FY 2020 ● FY 2021



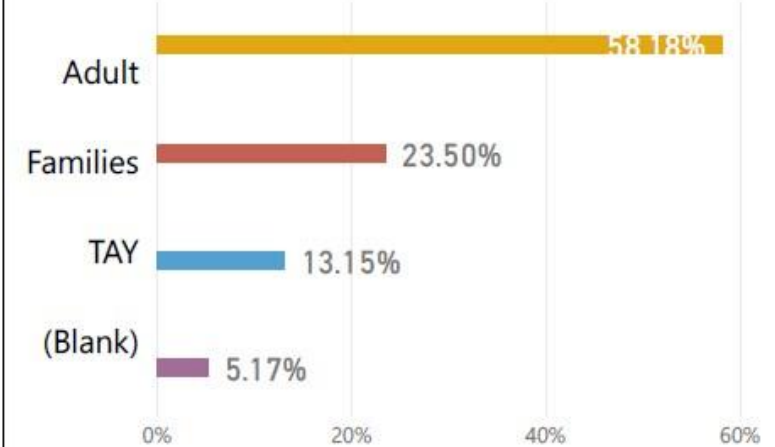
Placements by Population (FY2021)

● (Blank) ● Adult ● Families ● TAY



Population % Breakout (FY2021)

● Adult ● Families ● TAY ● (Blank)





3

Latest Month Placements

23

FYTD Placements

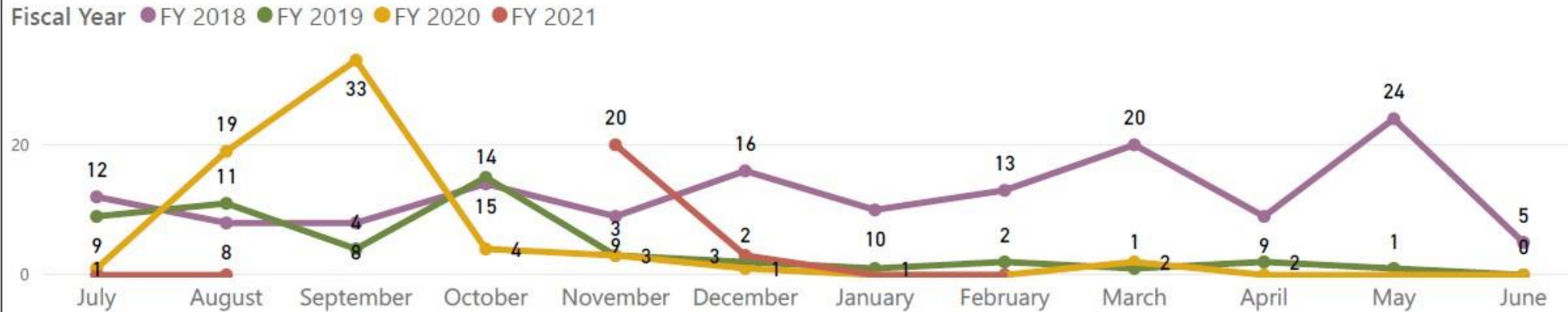
61

Last FYTD Placements

63

Last Year Total

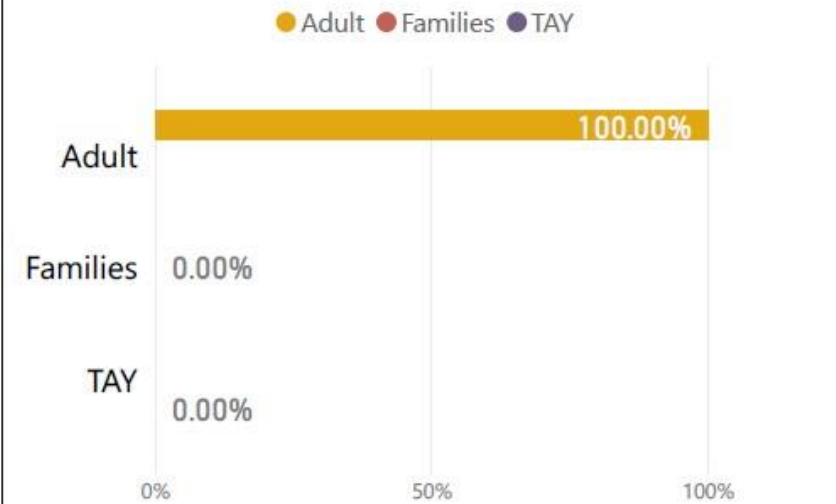
Housing Ladder Placements



Housing Ladder Placement Population (FY2021)



Population % Breakout (FY2021)





Emergency Outreach



(Data thru 2/28/2021)

92,483

Total Encounters

91.0%

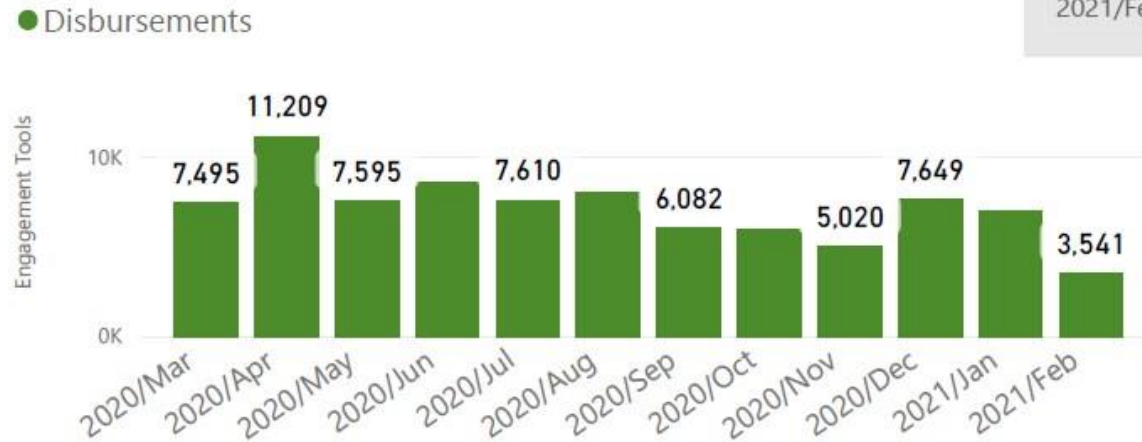
Success Rate

Emergency Outreach Encounters



*This page summarizes SFHOT activities conducted under emergency outreach protocol, which may be activated due to disaster response, inclement weather or public health emergencies.

Engagement Tools Provided



Select Date
2021/Feb

Top Engagement Tools

Tool	Count	% of Total
Water(s)	1,362	40.86%
Surgical Face Masks	617	18.51%
Emergency Blankets	317	9.51%
Hygiene Kit(s)	315	9.45%
Ponchos	289	8.67%
Food/Snack(s) Packets	233	6.99%
Hand Sanitizer	200	6.00%

*Hand sanitizer is not included in the above list; totals may not equal 100%

85,907

Total Engagement Tools



Coordinated Entry

Fiscal Year 2020-2021 (Data thru 2/28/2021)



609

Latest Month Assessments

5,017

FYTD Assessments

5,668

Last FYTD Assessments

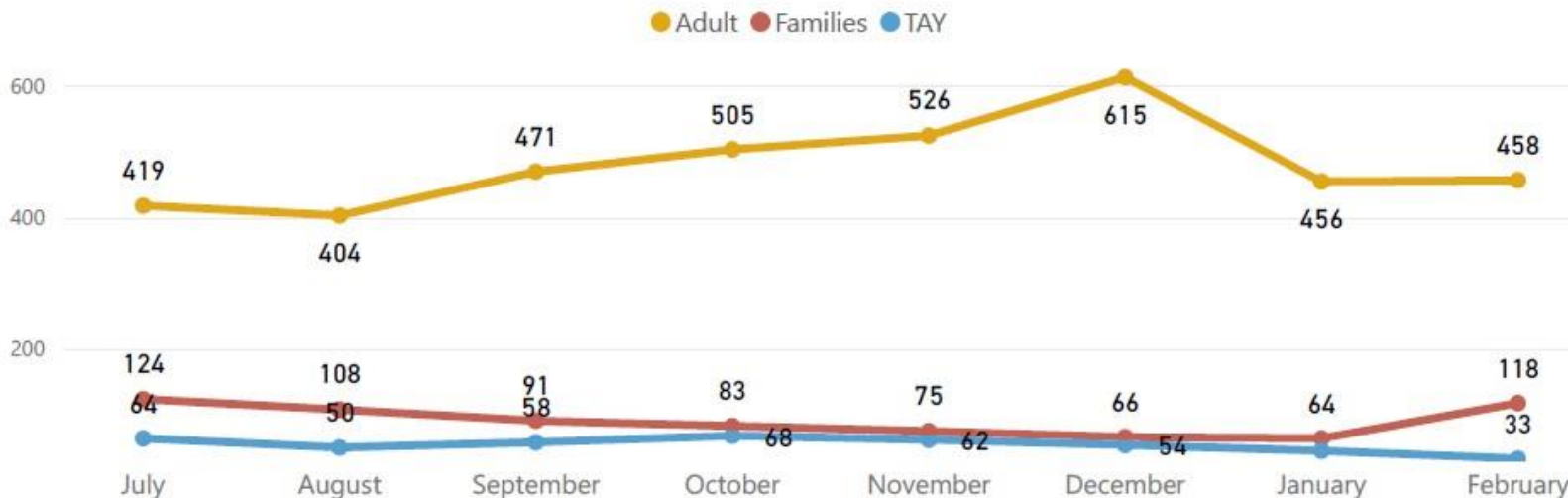
7,406

Last Year Total

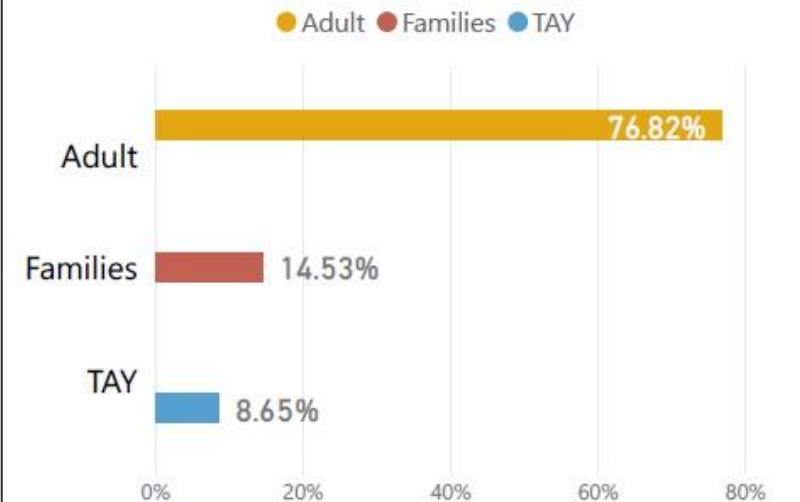
Assessments



Assessments by Population (FY2021)



Population % Breakout (FY2021)



Program Highlights

Shelter

Both New Navigation Centers are open and operational.

- The Lower Polk TAY Navigation Center accepts placements from Outreach teams and Coordinated Entry.
- The Bayview SAFE Navigation Center accepts placements from SFHOT and HSOC for individuals experiencing homelessness in District 10.

Binax COVID-19 Rapid Testing continues at congregate shelter sites.

- Both staff and guests are eligible.

Program Highlights

Shelter

First onsite vaccination event held March 11th at the Embarcadero SAFE Navigation Center

- Daily vaccination events are held at shelter sites
- Programs with congregate dorm spaces are prioritized
- Both staff and guests are eligible.
- All congregate adult and TAY sites have had at least one Vax event

Next steps, vaccinations at remaining temporary shelters

- Single room Family Shelters, DV Shelters, Transitional Housing, and Safe Sleep Sites

Program Highlights

Problem Solving

HSH collaborating with All Home, CBO and regional partners to develop a regional strategy around homelessness prevention.

Goal to provide targeted, data-informed, coordinated homelessness prevention through a standard prioritization method to ensure equitable outcomes



Program Highlights

Coordinated Entry

- HSH and the CCC continue implementation of the lessons learned during the HSH Process Improvement at the CCC. A deep dive of this process was presented at last month's LHCB meeting
- HSH and CCC focused on rapidly accelerating housing placement and reducing vacancies

Program Highlights

Coordinated Entry

Based on the Process Improvement Meeting, HSH and Delivering Innovation in Supportive Housing (DISH) began a batch referral pilot.

- Starting March 29th.
- An update will be provided at the next LHCB CE Committee meeting.

HSH CE Team lowered the threshold for Housing Referral Status for families experiencing homelessness by approximately 17%.

- Adjustment due to housing supply and RRH's ability to prioritize more families for housing.

** Charles.minor@sfgov.org
to receive CE Committee meeting information.

Program Highlights

Coordinated Entry

The HSH Coordinated Entry team is requesting ONE System users to upload the following documents for people experiencing homelessness regardless of where they slept last night:

- Most recent income verification
- State Issued ID (passport, consular ID, or CA State ID/Driver's License)
- Social Security Card (if applicable)

ONE System users can review the [ONE System Training Video](#).

Program Highlights

Coordinated Entry

The HSH Coordinated Entry team in collaboration with the HSH Shelter team is working to ensure that documentation is not a barrier for families to access shelter.

- The Family Access Points will be able to take all families the same day as resources are available
- Homeless verification and vital records will not be required prior to placement, but will be secured after placement.
- HSH Director of Coordinated Entry and the Director of Emergency Shelter will be working with the family providers and other stakeholders to improve the process regarding access to shelter for families.

Program Highlights

Housing

- Rapidly and significantly expanding available housing resources
 - Site based
 - Rapid Rehousing
 - Community-based permanent supportive housing
- Multi-discipline acquisition team formed in City to acquire property for PSH
- CoC Reorganization
 - Working with the HUD Regional Office to reorganize the CoC Portfolio.
 - 8 grant agreements amended.
 - ~ \$3,000,000 of reorganized CoC funding made available.
- Opening of the Post Hotel.
 - 89 master leased rooms.
 - Funded with reorganized HUD funding.

Program Highlights

Housing

- Implementing covid vax at PSH sites
- Updated visitor policy in PSH based on new public health guidance (new policy issued 4/1)



Department Updates

HSH has secured green light for additional positions to support the expansion in funding and scope.

Some of these new positions will be hired through a centralized City process. HSH will add a link to that process when its available.

Check the HSH website frequently for updates

Job Postings:

<http://hsh.sfgov.org/overview/jobs/>

