



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Transitional Director's Report

Local Homeless Coordinating Board
May 3, 2021



Problem Solving: Homeward Bound



Fiscal Year 2020-2021 (Data thru 3/31/2021)

12

Latest Month Exits

117

FYTD Exits

395

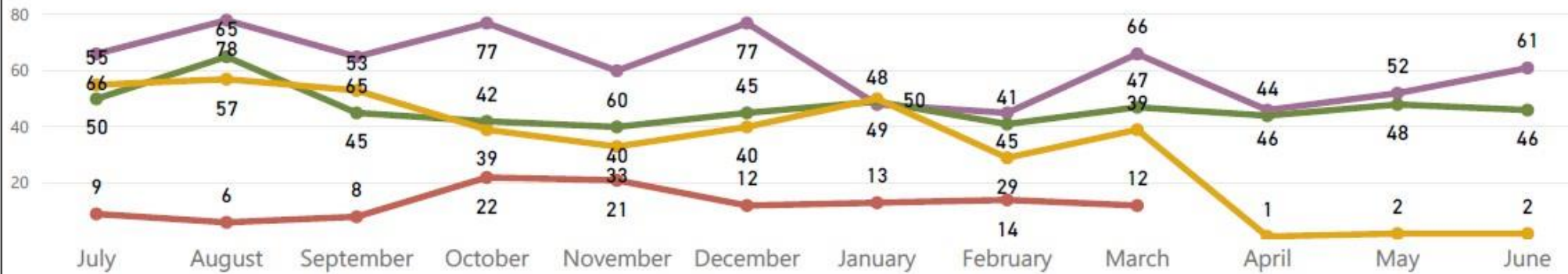
Last FYTD Exits

400

Last Year Total

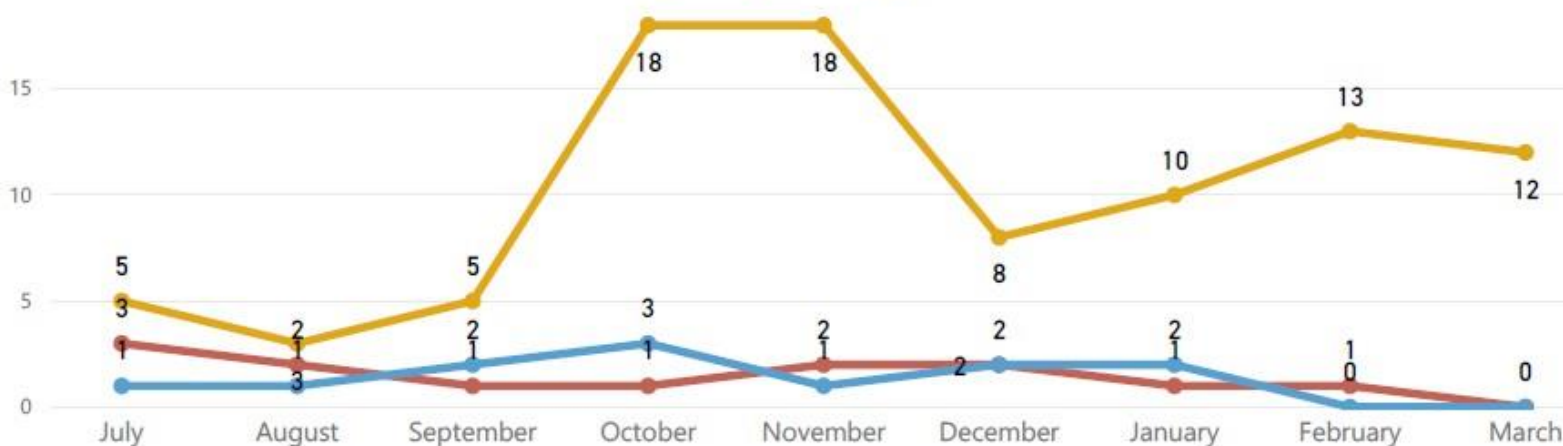
Homeward Bound Placements

Fiscal Year ● FY 2018 ● FY 2019 ● FY 2020 ● FY 2021



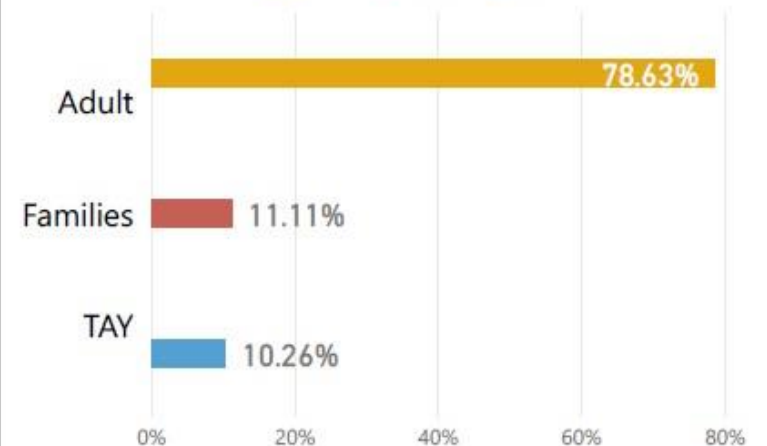
Homeward Bound Placements by Population (FY2021)

● Adult ● Families ● TAY



Population % Breakout (FY2021)

● Adult ● Families ● TAY





Program Sub-Category

- Select all
- PSH
- Rent Subsidies
- RRH

96

Latest Month Placements

811

FYTD Placements

1,028

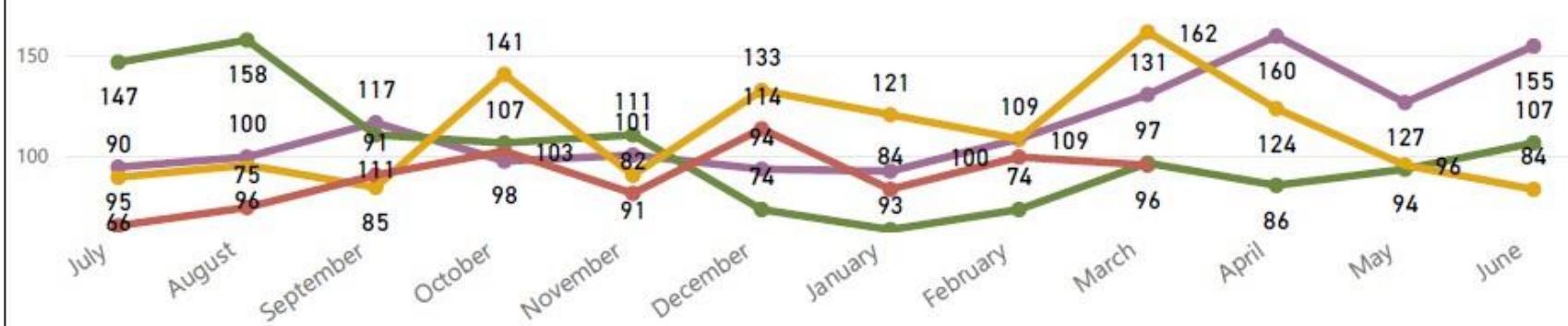
Last FYTD Placements

1,332

Last Year Total

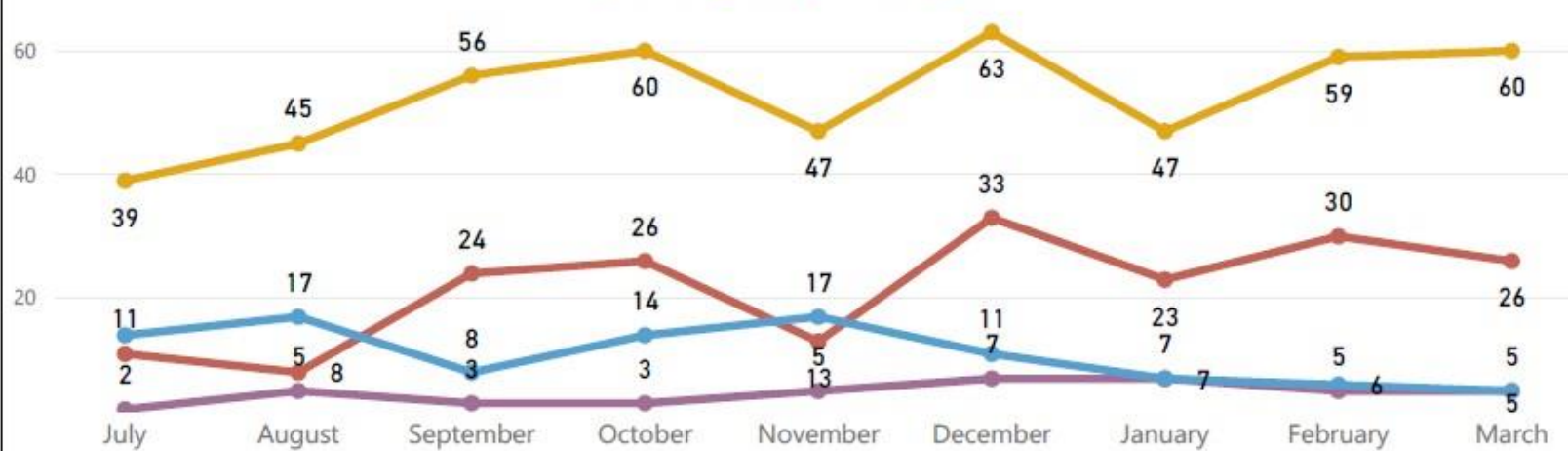
Housing Placements

Fiscal Year ● FY 2018 ● FY 2019 ● FY 2020 ● FY 2021



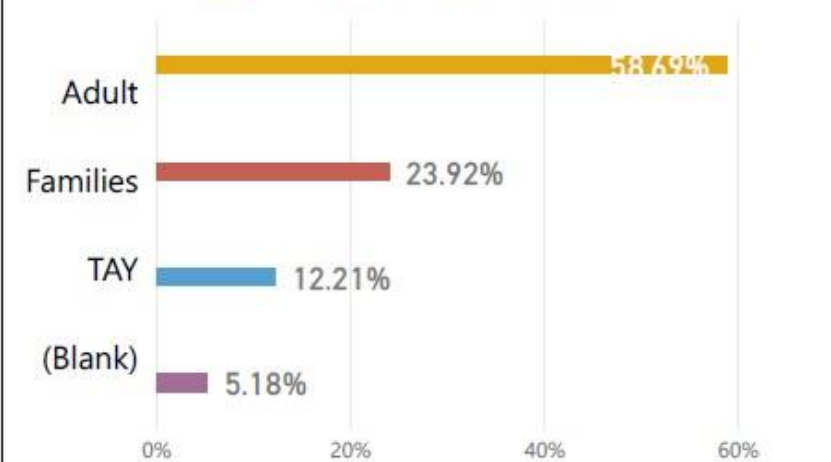
Placements by Population (FY2021)

● (Blank) ● Adult ● Families ● TAY



Population % Breakout (FY2021)

● Adult ● Families ● TAY ● (Blank)





1
Latest Month Placements

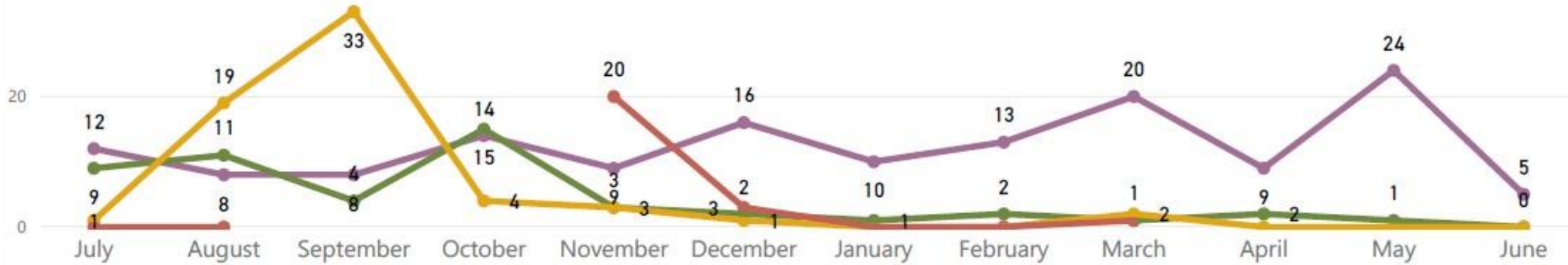
24
FYTD Placements

63
Last FYTD Placements

63
Last Year Total

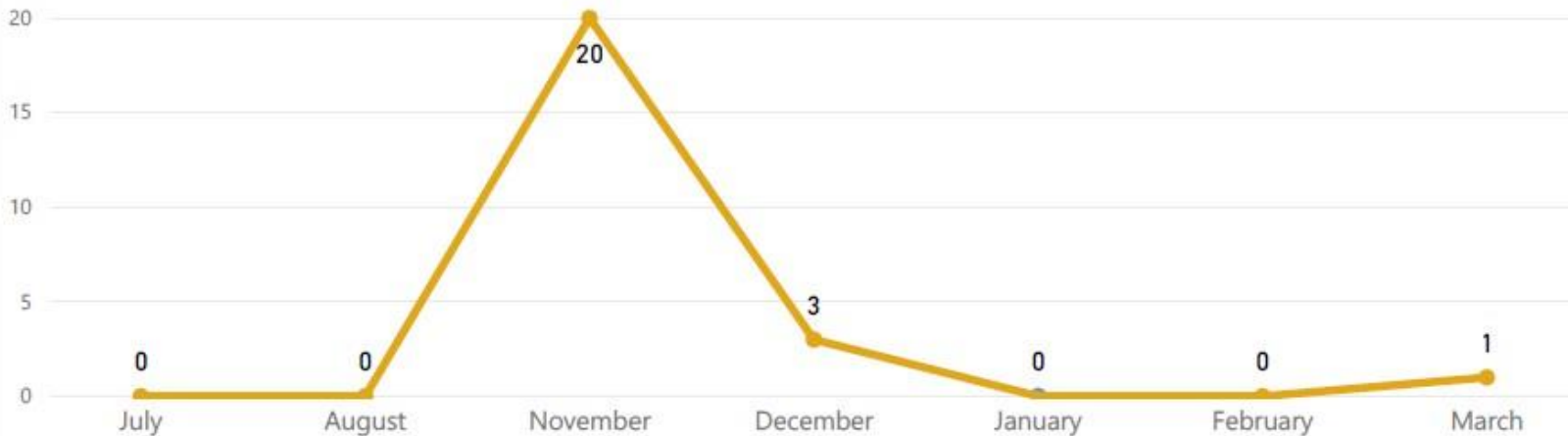
Housing Ladder Placements

Fiscal Year ● FY 2018 ● FY 2019 ● FY 2020 ● FY 2021



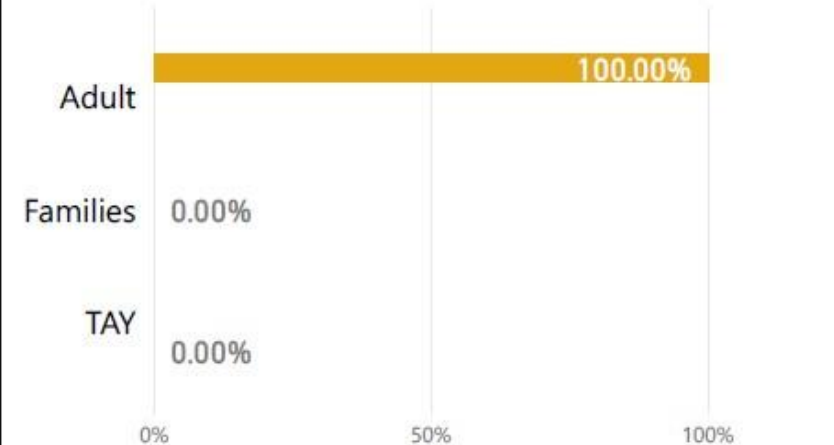
Housing Ladder Placement Population (FY2021)

● Adult ● Families ● TAY



Population % Breakout (FY2021)

● Adult ● Families ● TAY





97,780

Total Encounters

91.1%

Success Rate

Emergency Outreach Encounters



*This page summarizes SFHOT activities conducted under emergency outreach protocol, which may be activated due to disaster response, inclement weather or public health emergencies.

Engagement Tools Provided

Select Date

2021/Mar



92,581

Total Engagement Tools

Top Engagement Tools

Tool	Count	% of Total
Water(s)	2,448	40.98%
Surgical Face Masks	1,111	18.60%
Food/Snack(s) Packets	810	13.56%
Hygiene Kit(s)	807	13.51%
Clothing Items	450	7.53%
Ponchos	347	5.81%

*List is not exhaustive; totals may not equal 100%.



Coordinated Entry



Fiscal Year 2020-2021 (Data thru 3/31/2021)

591

Latest Month Assessments

5,608

FYTD Assessments

6,158

Last FYTD Assessments

7,406

Last Year Total

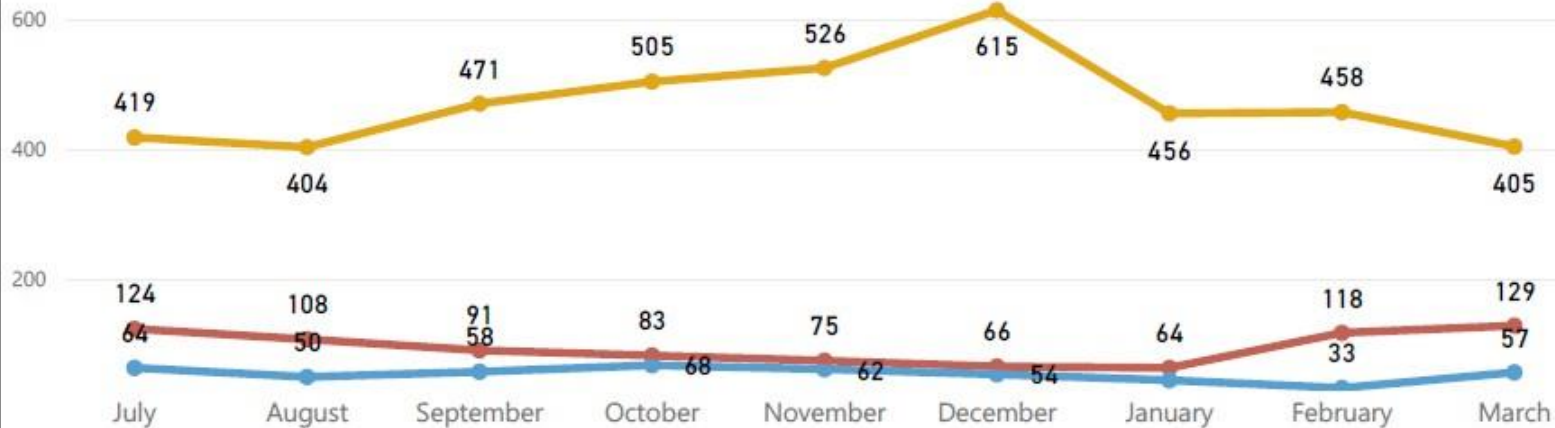
Assessments

Fiscal Year ● FY 2019 ● FY 2020 ● FY 2021



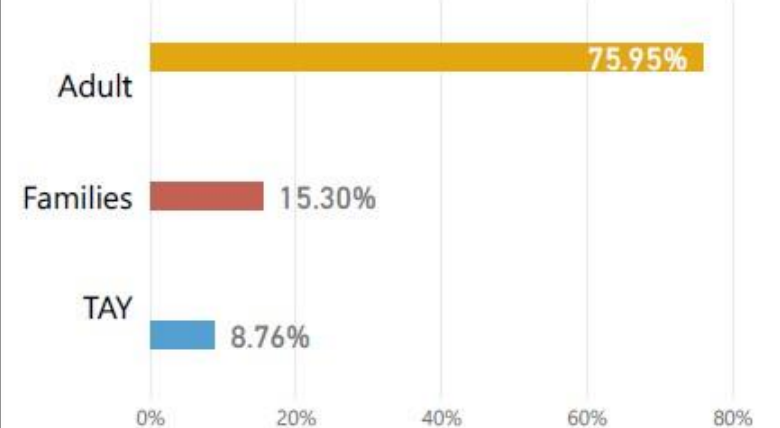
Assessments by Population (FY2021)

● Adult ● Families ● TAY



Population % Breakout (FY2021)

● Adult ● Families ● TAY





Permanent Supportive Housing Vacancies



Vacancy Summary Count

Total Vacancies

978

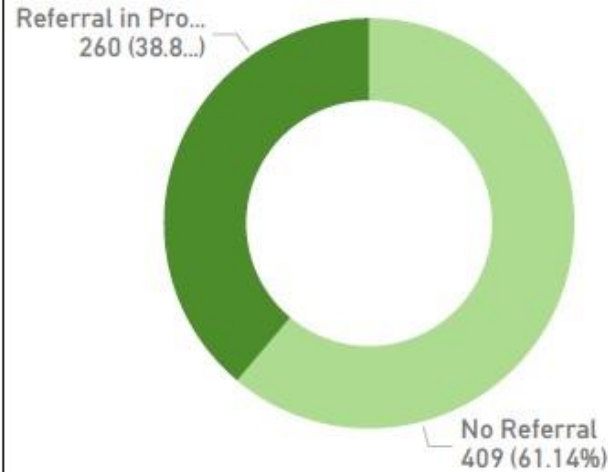
Units Ready for Referral

669

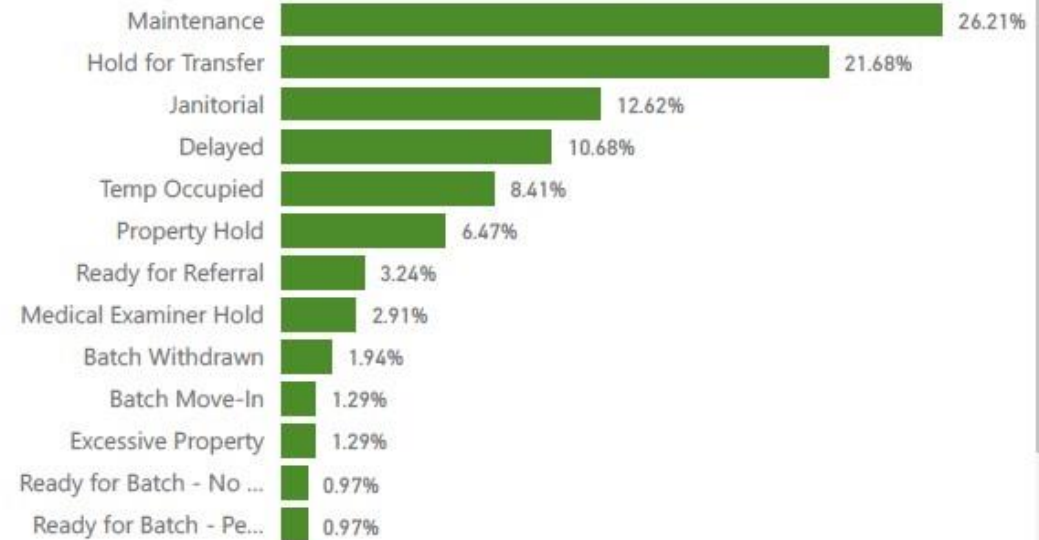
Offline Units

309

Referral Status



Offline Vacancies By Status



Program Highlights

Shelter

Both the Lower Polk TAY Navigation Center and the Bayview SAFE Navigation Center have reached full capacity.

HSH, providers, and DPH have partner to vaccinate clients in shelter.

- Vaccination events have been held at navigation centers, adult, family, and TAY shelters.

The congregate shelter Binax COVID-19 testing shifted from weekly testing to case responsive testing.

- Due to lower-case rates in San Francisco and number of vaccinated shelters guests.
- Continued DPH COVID screening guidance followed.
- Continued DPH response with interventions, contact tracing, and case-responsive testing when needed.

Program Highlights

Shelter

Bryant Homeless Storage Program

- Currently has space available.
- Store clothes, shoes, and documents for up to 6 months.
- Call ECS at (415) 487-3300 ext. 4429 for more details.
680 Bryant St. (@ 5th and Bryant).
Monday to Friday from 9am-4pm.



Program Highlights

Shelter

HSH and HSA are holding events at shelters and navigation centers to enroll guests into HSA benefit programs, such as CAAP, CalWORKS, and CalFresh.

SFHOT

Because of lowering cases SFHOT exited its COVID related emergency protocol.

- Allows SFHOT to provide more in-depth client engagements and support.

Program Highlights

Coordinated Entry

Short Term Housing Assistance (Pandemic Prioritization Category D)

- Program design is completed.
- Policies and procedures drafted.
- HSH Problem Solving and the CCC Rehousing Team are implementing and referring SIP Rehousing guests.

Workforce Accelerator Fund Pilot.

- HSH Problem Solving and Goodwill are developing a pilot for Short Term Housing Assistance- Category D clients.
- Part of the statewide Workforce Accelerator Fund Project.
- Participants are connected with Goodwill for employment.

Program Highlights

Coordinated Entry

The HSH Coordinated Entry team is requesting ONE System users to upload the following documents for people experiencing homelessness regardless of where they slept last night:

- Most recent income verification.
- State Issued ID (passport, consular ID, or CA State ID/Driver's License).
- Social Security Card (if applicable).

ONE System users can review the [ONE System Training Video](#).

Program Highlights

Coordinated Entry

DMV Fair-April 21st and 22nd.

HSH partnered with the DMV, Project Homeless Connect, GLIDE, and ECS.

- Supports SIP hotel guests and housing referral status households to get CA State ID.
- 91 people served.
- Planned quarterly event.

Regional Prevention System.

- Problem solving is participating in a regional prevention system.
- Prevention support for households at risk of becoming homeless.
- System includes a shared platform for client enrollment.
- SF to launch its platform by mid- June.

Program Highlights

Housing

HSH completed the reorganization of close to \$2MM dollars from CoC grants.

Funds moved to support the opening of the Post Hotel

- 89 units of PSH
- (71 units are currently open for occupancy)

HSH contracted with 6 organizations to provide 300 slots of Flex Pool of PSH and 155 slots of Rapid Rehousing for SIP participants.

- The organizations focused efforts on:
- housing location.
- support to negotiate lease agreements with landlords.
- case management services to keep participants housed.

Program Highlights

Housing

In partnership with housing providers and DPH, PSH residents are being offered the COVID vaccine.

HSH continues to evaluate the PSH visitors' policies and other public health measures as SF moves towards the yellow tier.



Department Updates

HSH has secured green light for additional positions to support the expansion in funding and scope.

Some of these new positions will be hired through a centralized City process. HSH will add a link to that process when its available.

Check the HSH website frequently for updates

Job Postings:

<http://hsh.sfgov.org/overview/jobs/>

