



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Local Homeless Coordinating Board
June 7, 2021



Fiscal Year 2020-2021 (Data thru 4/30/2021)

20

Latest Month Exits

137

FYTD Exits

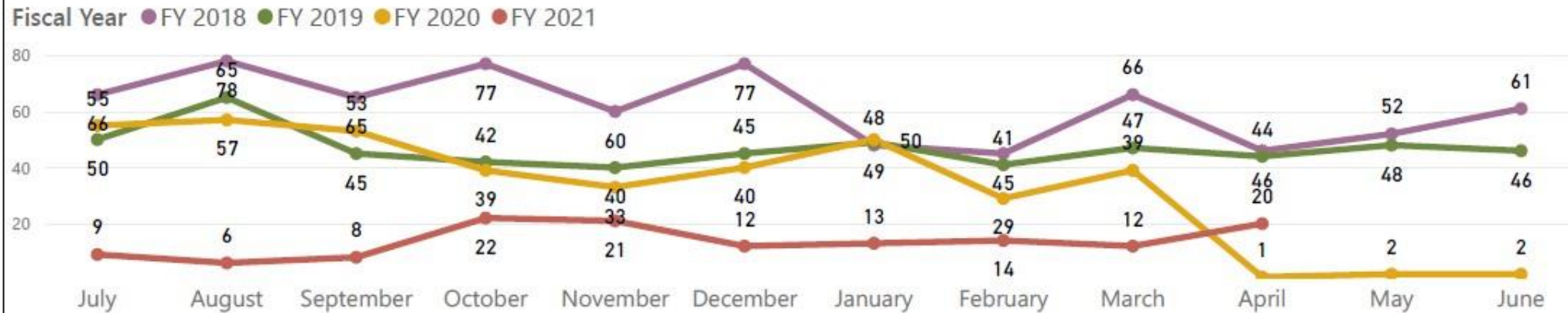
398

Last FYTD Exits

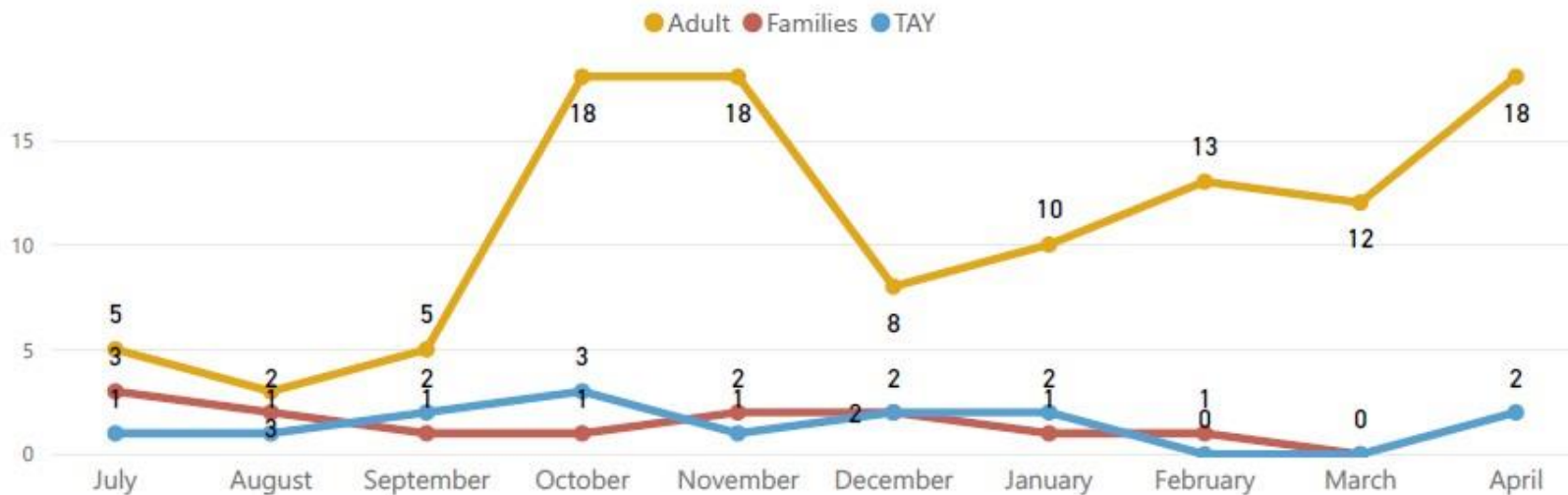
400

Last Year Total

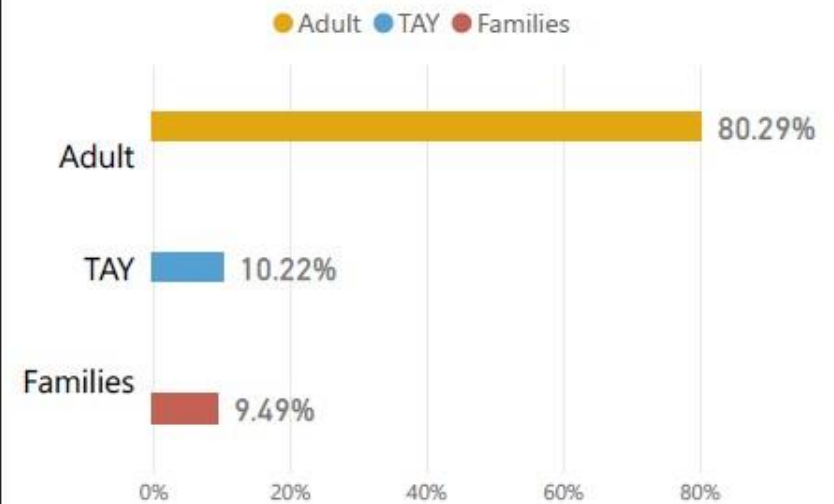
Homeward Bound Placements



Homeward Bound Placements by Population (FY2021)



Population % Breakout (FY2021)





Program Sub-Category

- Select all
- PSH
- Rent Subsidies
- RRH

114

Latest Month Placements

923

FYTD Placements

1,248

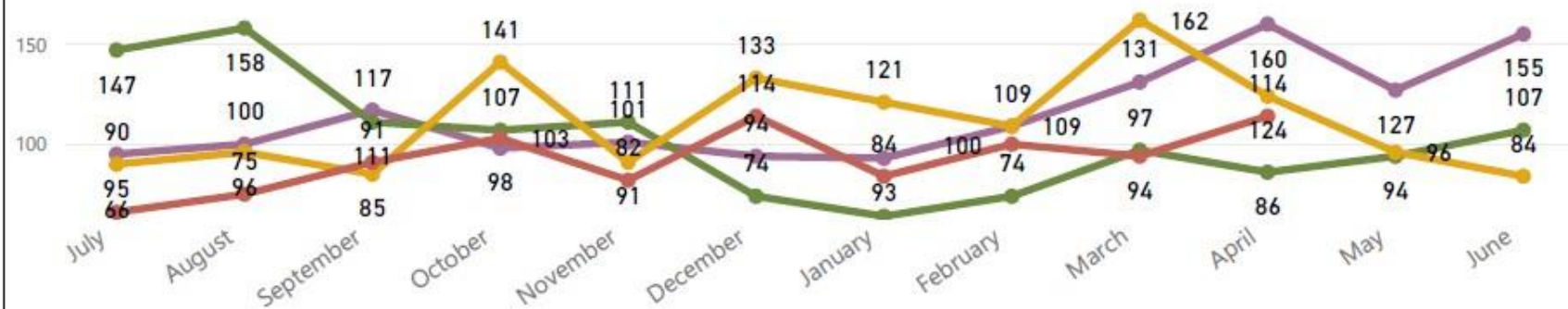
Last FYTD Placements

1,332

Last Year Total

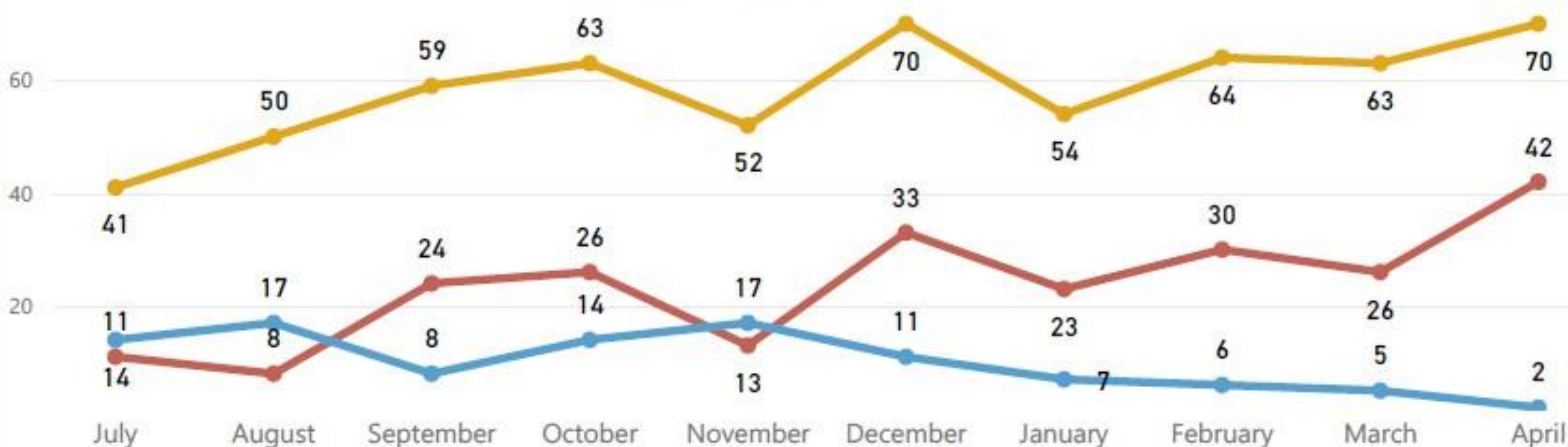
Housing Placements

Fiscal Year ● FY 2018 ● FY 2019 ● FY 2020 ● FY 2021



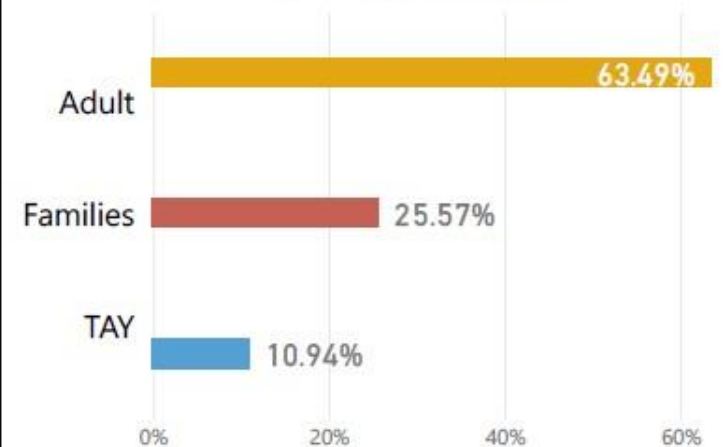
Placements by Population (FY2021)

● Adult ● Families ● TAY



Population % Breakout (FY2021)

● Adult ● Families ● TAY





1
Latest Month Placements

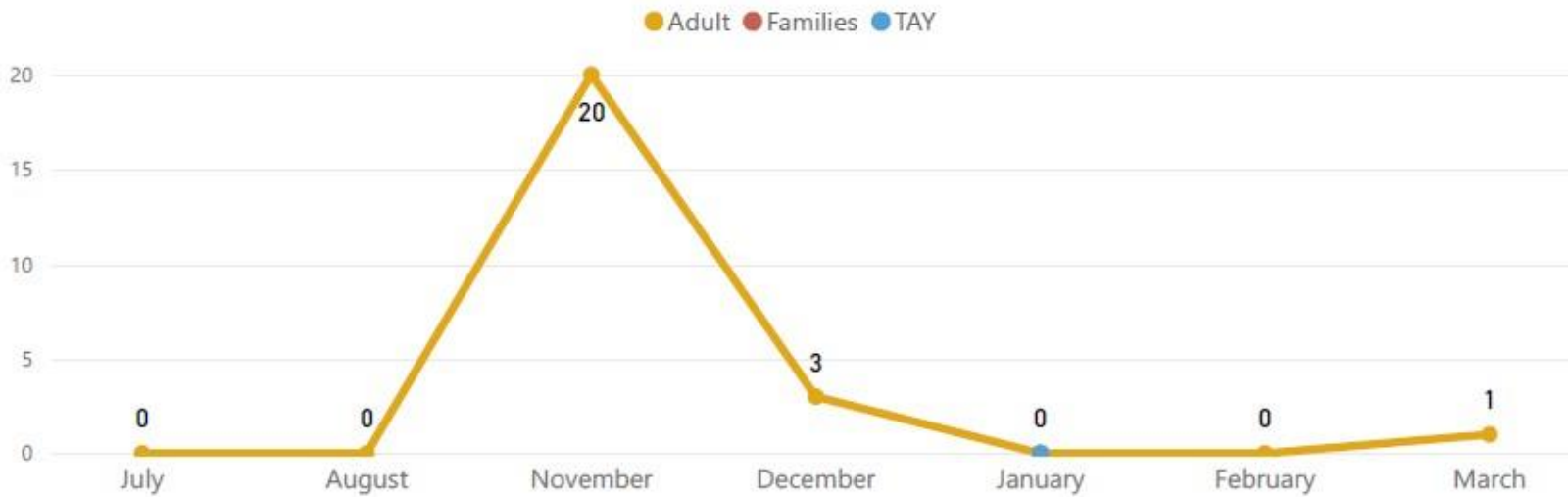
24
FYTD Placements

63
Last FYTD Placements

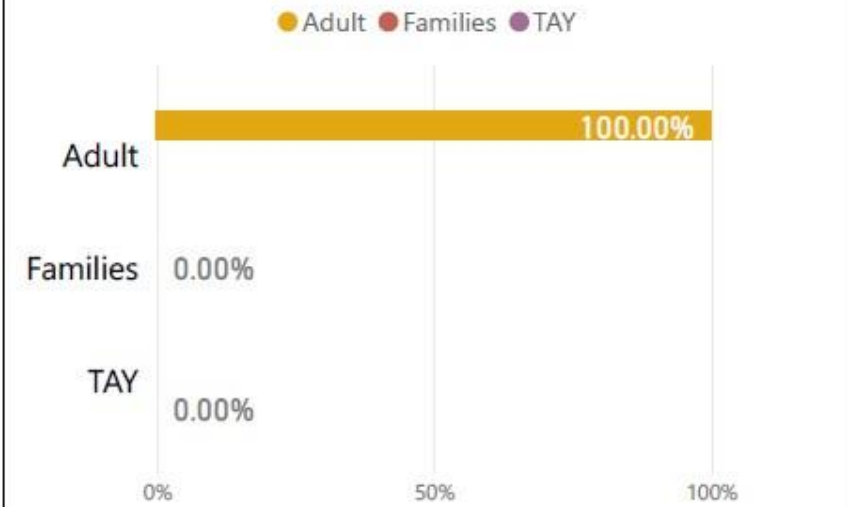
63
Last Year Total



Housing Ladder Placement Population (FY2021)



Population % Breakout (FY2021)





Outreach



(Data thru 4/30/2021)

Total Encounters

67,882

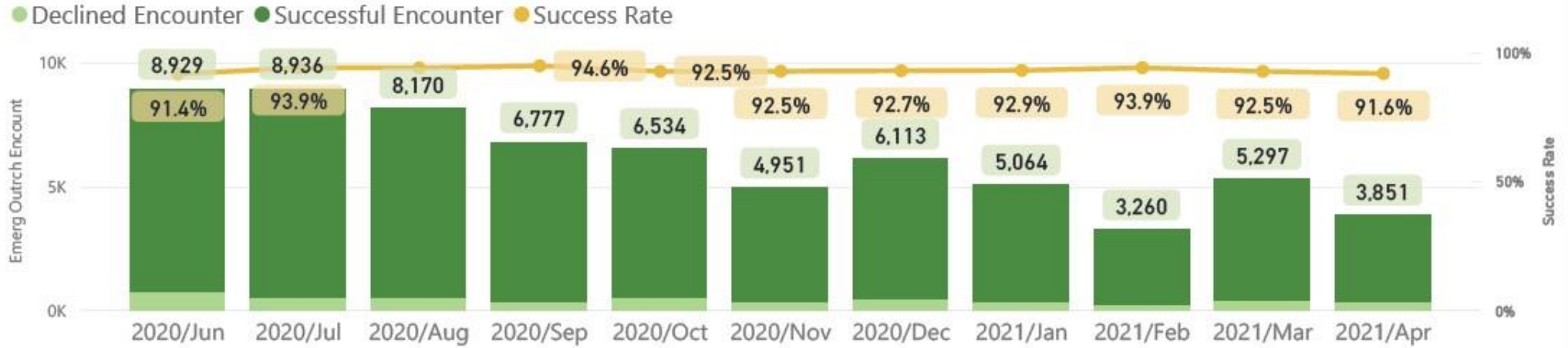
(trailing 12 months)

Success Rate

93.0%

(trailing 12 months)

Outreach Encounters

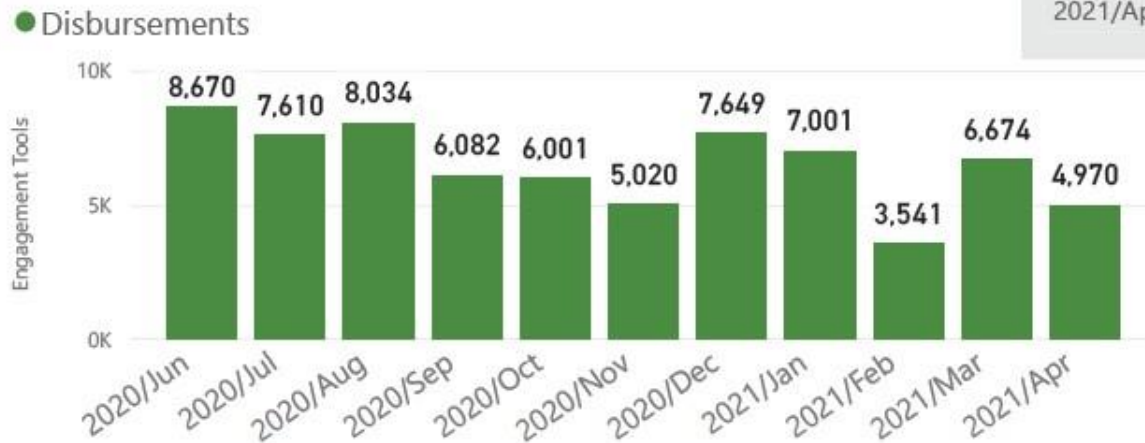


Total Engagement Tools

71,252

(trailing 12 months)

Engagement Tools Provided



Select Date

2021/Apr

Top Engagement Tools

Tool	Count	% of Total
Water(s)	1,826	39.52%
Surgical Face Masks	1,089	23.57%
Food/Snack(s) Packets	764	16.53%
Hygiene Kit(s)	651	14.09%
Clothing Items	291	6.30%

*List is not exhaustive; totals may not equal 100%.



Coordinated Entry

Fiscal Year 2020-2021 (Data thru 4/30/2021)



467

Latest Month Assessments

6,075

FYTD Assessments

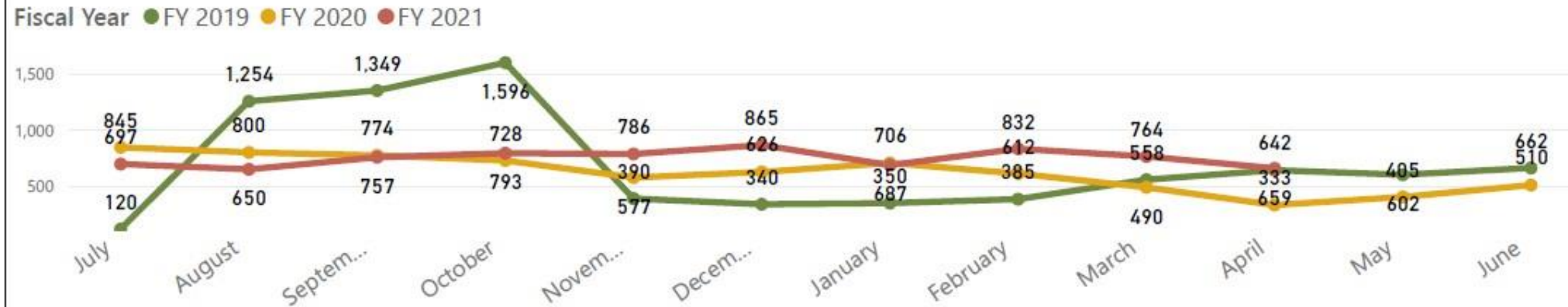
6,896

Last FYTD Assessments

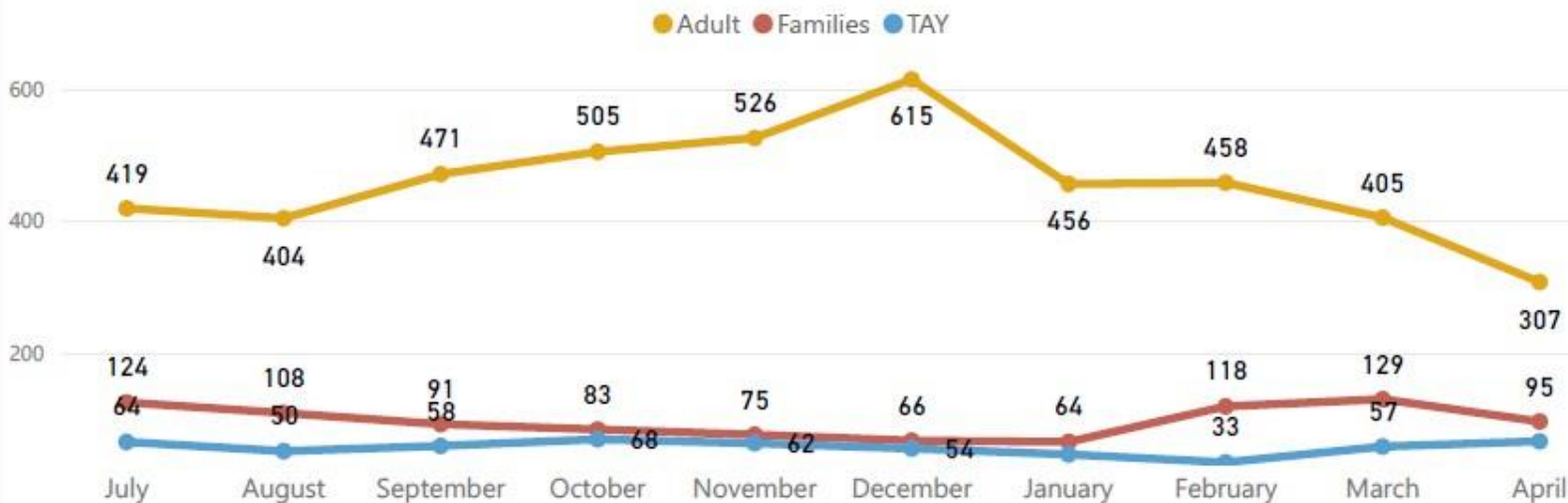
7,406

Last Year Total

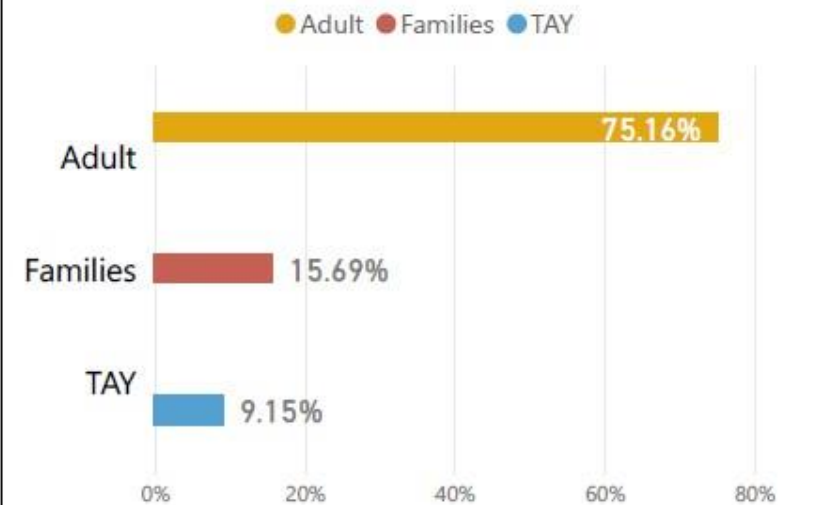
Assessments



Assessments by Population (FY2021)



Population % Breakout (FY2021)





Permanent Supportive Housing Vacancies



Vacancy Summary Count

Total Vacancies

964

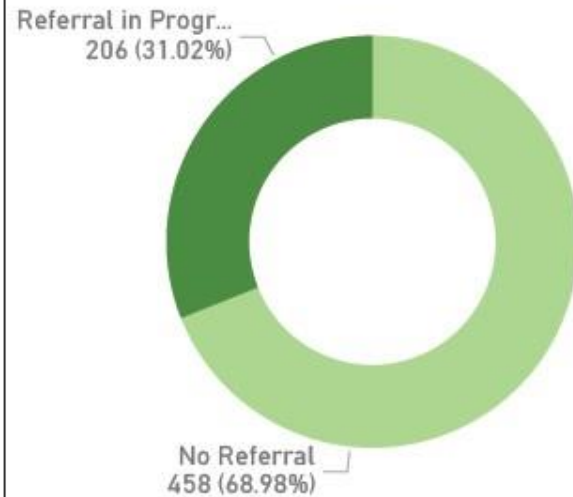
Units Ready for Referral

664

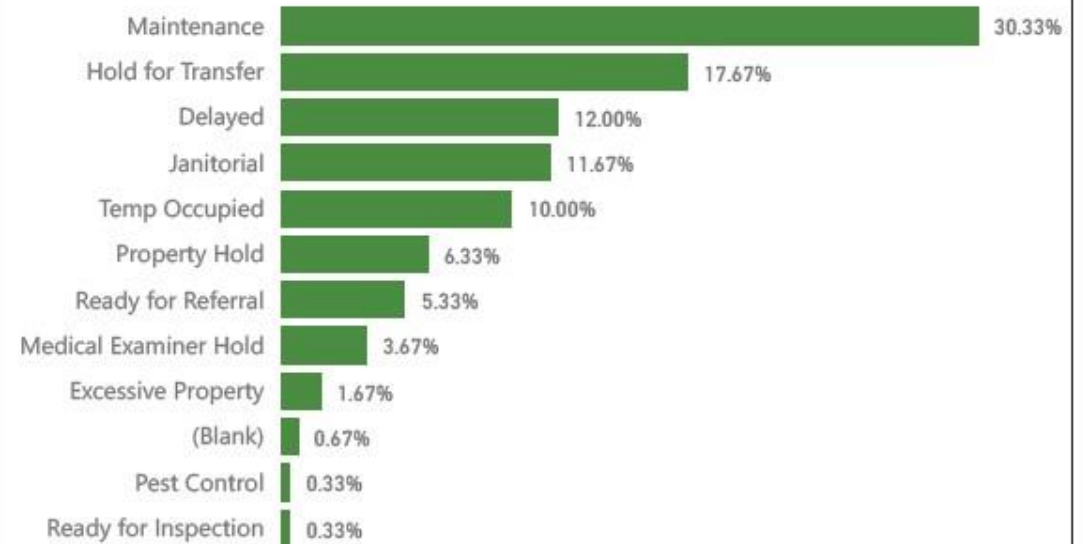
Offline Units

300

Referral Status



Offline Vacancies By Status



Last Updated: 6/1/2021

Program Highlights

Shelter

Bayview SAFE Navigation Center and Lower Polk TAY Navigation Centers.

- Operating at full capacity.
- Low threshold and harm reduction models.

Site A is winding down operations on 6/30/21.

- Thank you to Five Keys.
- Staff working on exit planning with guests to offer placements into housing and other shelter.

Program Highlights

Shelter

HSH and DPH partnering to bring behavioral clinicians to shelter and navigation centers.

- Behavioral health clinicians will provide onsite services.
- Beginning with 4 hours per week and then increasing .

HSH and DPH continue to partner to bring vaccinations to guests in shelters.

- Many shelters have held multiple vaccination events.

Program Highlights

Shelter

Bryant Homeless Storage Program

- Currently space available.
- Store clothes, shoes, and documents for up to 6 months.
- ECS at (415) 487-3300 ext. 4429.

680 Bryant St. (@ 5th and Bryant).

Monday to Friday from 9am-4pm.



Program Highlights

Coordinated Entry

Reminder: The HSH Coordinated Entry team is requesting ONE System users to upload the following documents for people experiencing homelessness regardless of where they slept last night:

- Most recent income verification.
- State Issued ID (passport, consular ID, or CA State ID/Driver's License).
- Social Security Card (if applicable).

ONE System users can review the [ONE System Training Video](#).

Program Highlights

Coordinated Entry

DMV ID Fair-held May 25th

- HSH partnered with the DMV and Project Homeless Connect.
- Free CA State ID for households experiencing homelessness.
- 110 households were served.
- Events to be held quarterly.

Regional Prevention System.

- Problem solving is participating in a regional prevention system.
- Prevention support for households at risk of becoming homeless.
- System includes a shared platform for client enrollment.
- SF to launch its platform by mid- June.

Program Highlights

Housing

HSH and MOHCD have completed Casa Adelante.

- 29 units of PSH for TAY.
- 10 of the 29 units set aside for parenting TAY.

A soft rollout of the Universal Housing Application

- Single application for all PSH providers.
- Reduces barriers for participants.
- Simplifies the application process.

Program Highlights

Housing

HSH and SF Housing Authority are collaborating to use Emergency Housing Vouchers (EHVs).

- 887 vouchers for San Francisco.
- Part of the American Rescue Plan (ARP).
- Community input sessions will be held.



Department Updates

HSH has secured green light for additional positions to support the expansion in funding and scope.

Some of these new positions will be hired through a centralized City process. HSH will add a link to that process when its available.

Check the HSH website frequently for updates

Job Postings:

<http://hsh.sfgov.org/overview/jobs/>

