



FAQ

711 POST | 711 POST ST, SAN FRANCISCO, CA 94109

What is the proposed project at 711 Post (Ansonia Hotel), who will it serve?

The City is proposing to fund the master lease of the Ansonia Hotel at 711 Post Street for use as a semi-congregate shelter for adults experiencing homelessness. The property at 711 Post has 123 units that range from singles to quads and we anticipate being able to shelter approximately 200-250 people in this site. 711 Post will have 24-hour staffing, services and daytime case management provided by Urban Alchemy.

How was the provider selected?

Urban Alchemy was selected as the provider for this new shelter program because of their recent success managing Shelter in Place Hotels, Safe Sleep programs, and community ambassador programs. This contract will be awarded through Emergency Ordinance 61-19.

Why was this property selected for this purpose?

HSH has been looking for properties that would allow long-term semi or non-congregate shelter options so that we can build off of the lessons learned at Shelter in Place hotels, and implement a new type of shelter. 711 Post was selected for this purpose because it offers a unique opportunity to provide shelter in a building with private and small rooms, community space, and high-quality amenities, rather than a traditional congregate facility.

What is the process for approval and moving forward? Also, what is the timeline?

The contract to fund the master lease and services at 711 Post Street must be approved by the Board of Supervisors. The Board of Supervisors will hear this item in early January 2022 and will not vote on this item before January 11, 2022. Board of Supervisors meeting agenda and details can be found on the [website](#) and will be posted on the [HSH website](#) as well.

The City is required to give the community at least 30 days' notice before moving forward this project. HSH fulfilled this requirement with the public notification issued on November 19, 2021, and through the posting on our website. Additional information about community notification and public meetings for proposed projects can be found at HSH's website at: hsh.sfgov.org/get-involved/notices/

HSH will host a community meeting to discuss this proposal with neighbors and community stakeholders on **Wednesday, December 1, 2021 at 6:00**. This meeting will be held virtually and can be accessed [via zoom](#).

What is the site currently being used for? If there are existing tenants, what will happen to them?

The site was previously used as a youth hostel for travelers. The site is no longer active as a youth hostel and is currently vacant.

How long will this site operate as a shelter?

This project is intended to be a long-term shelter. The lease includes an initial term of 5 years with options to extend.

How will HSH and Urban Alchemy help maintain safety and cleanliness in the area?

The City's contract with Urban Alchemy will include funding for street activation and monitoring on both
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sides of the 700 block of Post Street 12 hours per day, 7 days per week. This staff will focus on discouraging loitering and preventing encampment activity and disruptive behavior outside of the shelter.

How will guests access this site?

Guests will access this shelter site through direct referrals from outreach teams and the city's centralized shelter placement process. People cannot walk up and request access to this shelter site. Given that the shelter will operate 24/7 and placements are made by referral only, there **will not** be a line outside of the facility to access the shelter.

