



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Local Homeless Coordinating Board

December 6, 2021

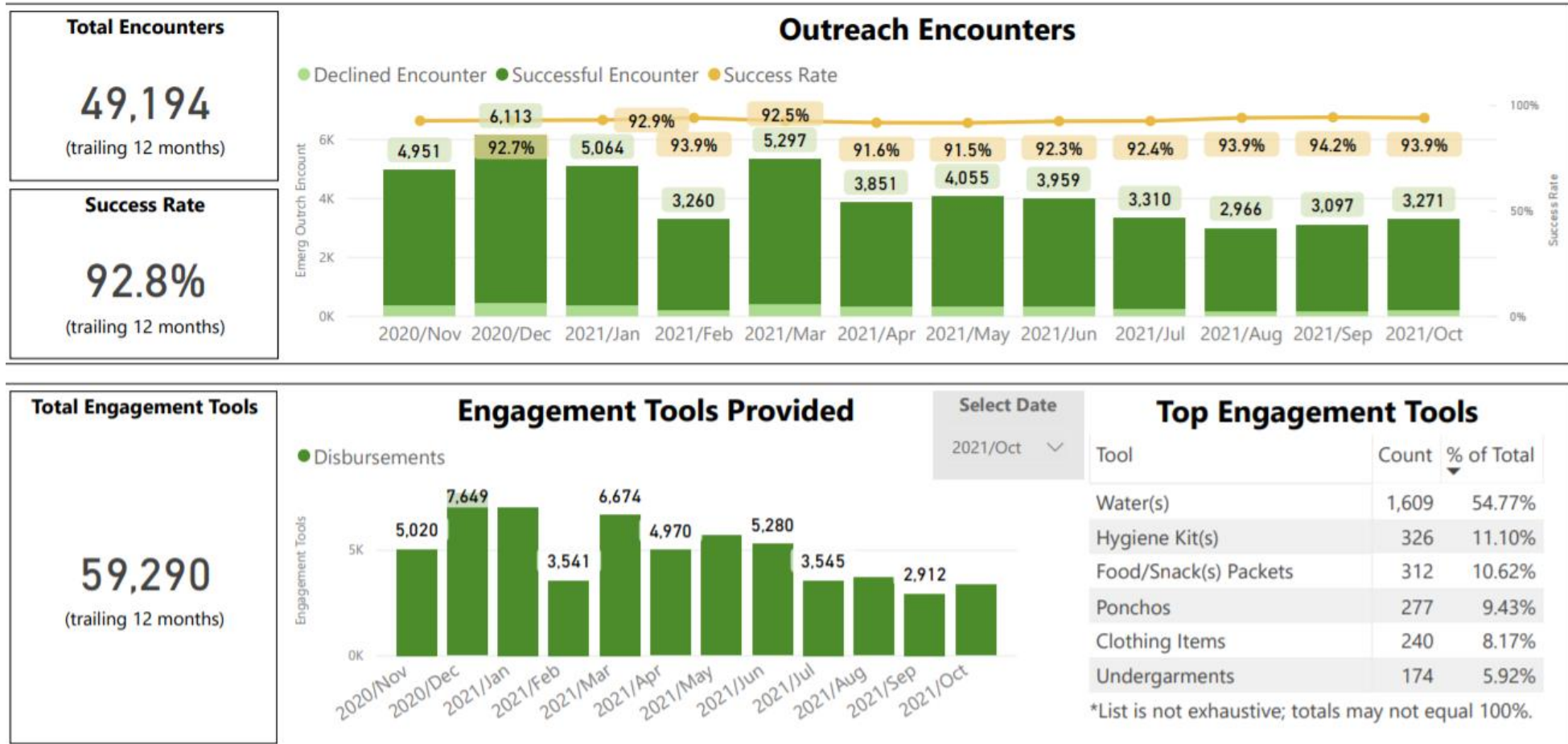
<http://hsh.sfgov.org>



Outreach

2

FY2021-22 data through October 31, 2021





Coordinated Entry

3

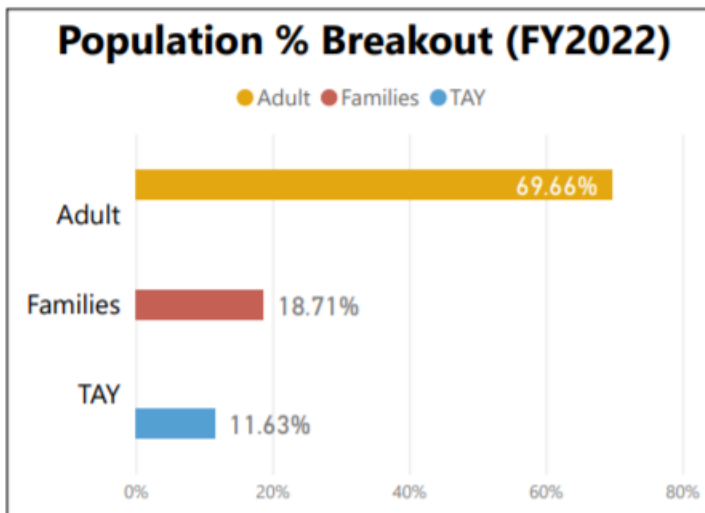
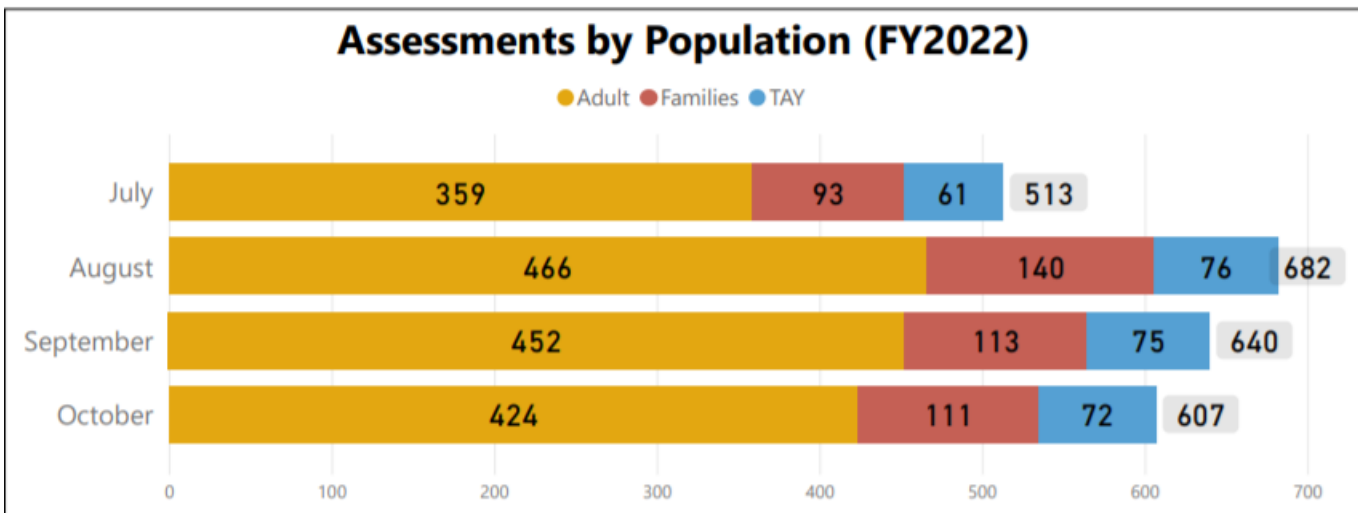
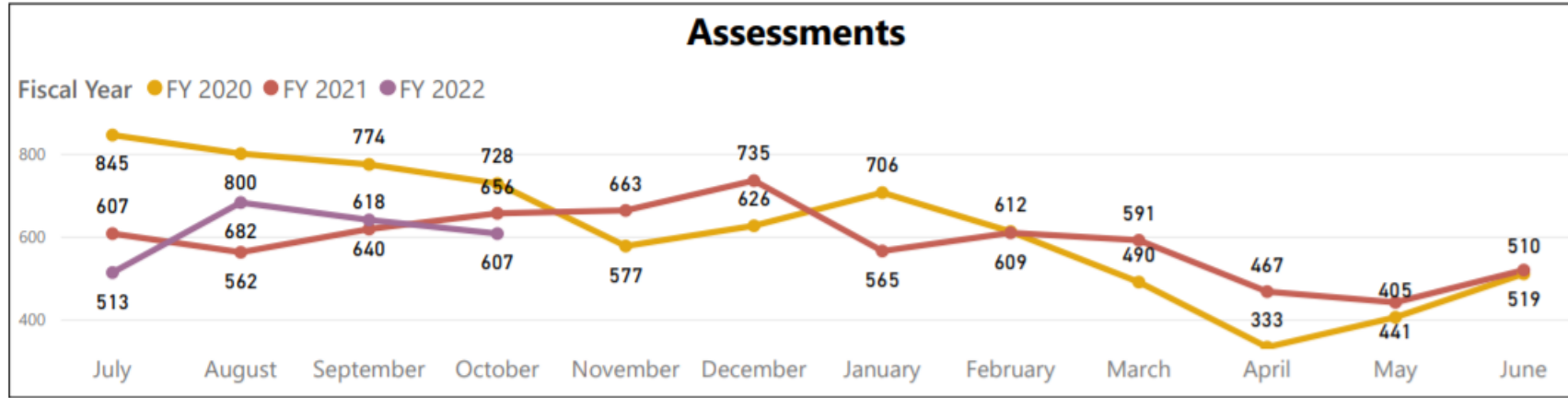
FY2021-22 data through October 31, 2021

607
Latest Month Assessments

2,442
FYTD Assessments

2,443
Last FYTD Assessments

7,033
Last Year Total





Problem Solving – Homeward Bound

4

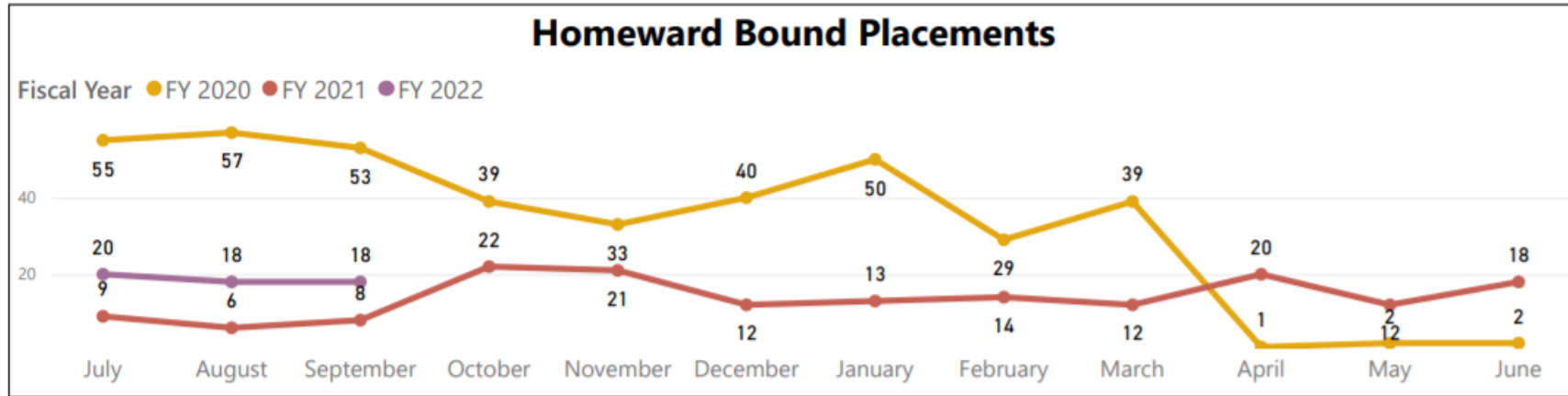
FY2021-22 data through October 31, 2021

18
Latest Month Exits

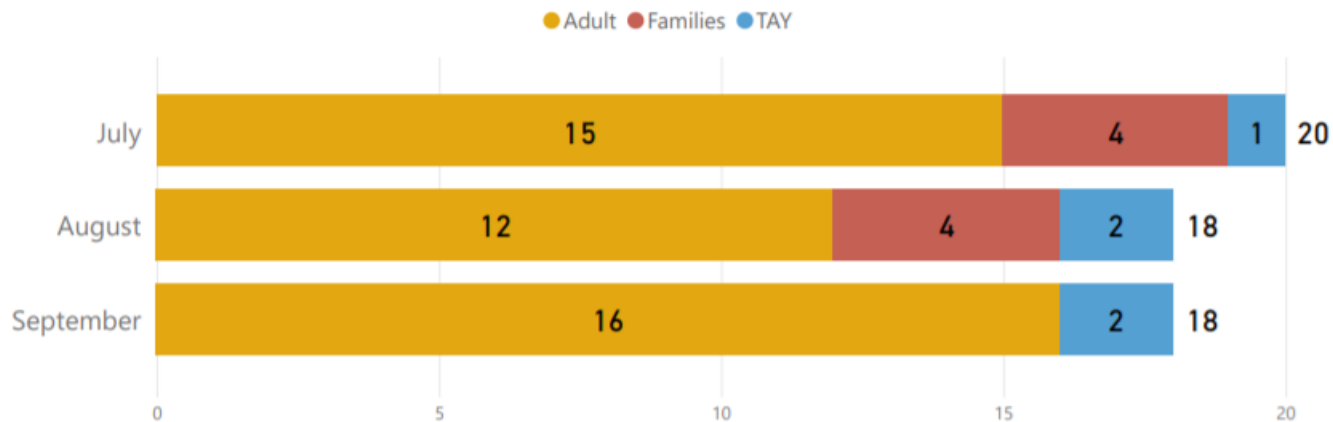
56
FYTD Exits

45
Last FYTD Exits

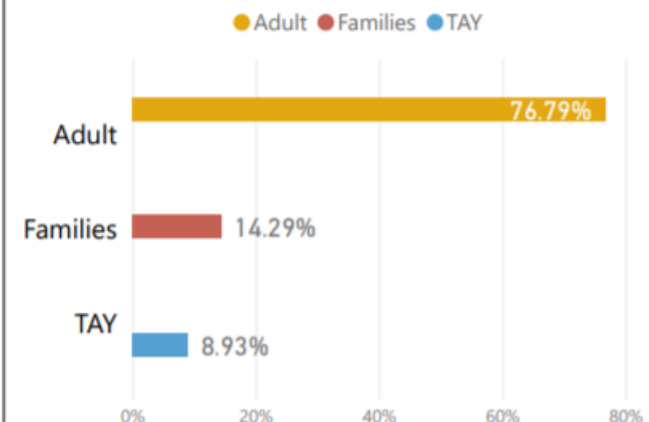
167
Last Year Total



Homeward Bound Placements by Population (FY2022)



Population % Breakout (FY2022)





Housing

5

FY2021-22 data through October 31, 2021

Program Sub-Category

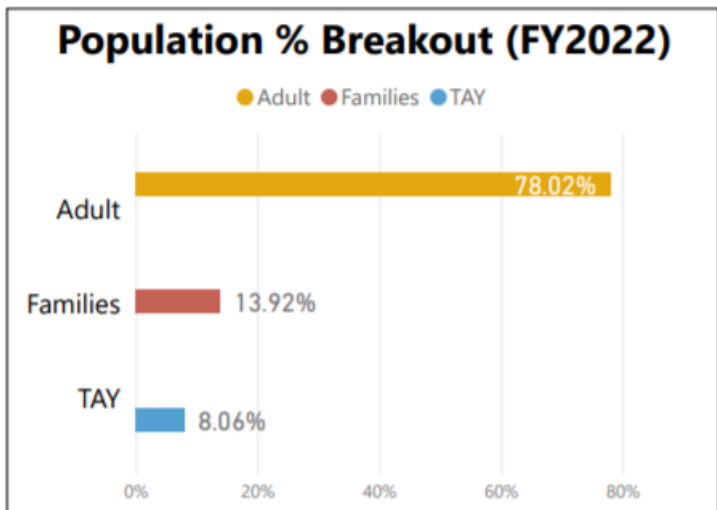
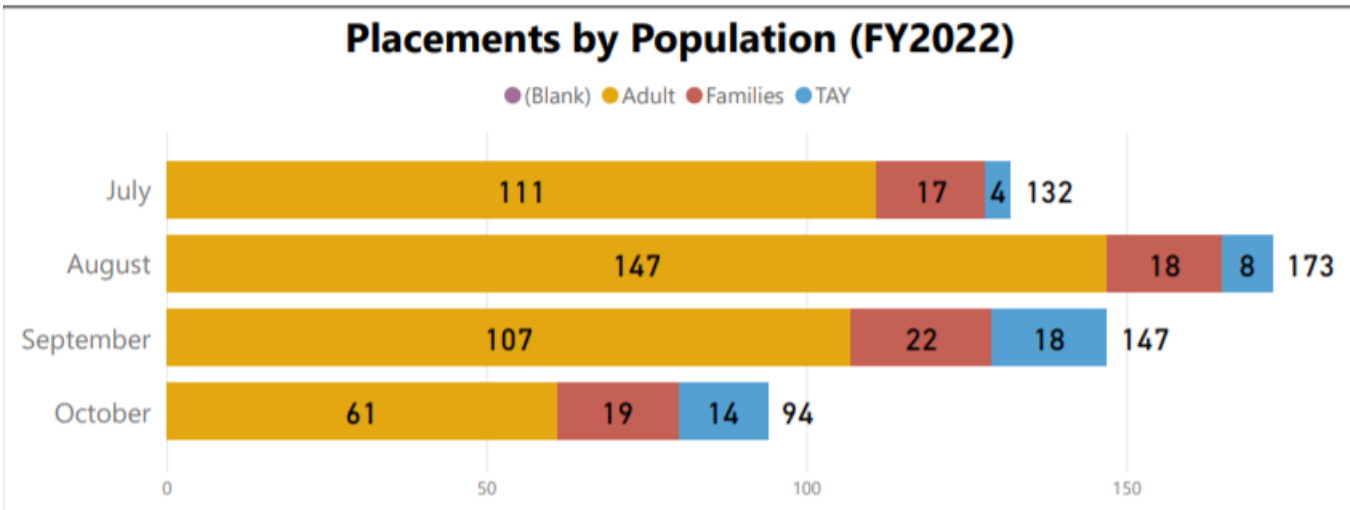
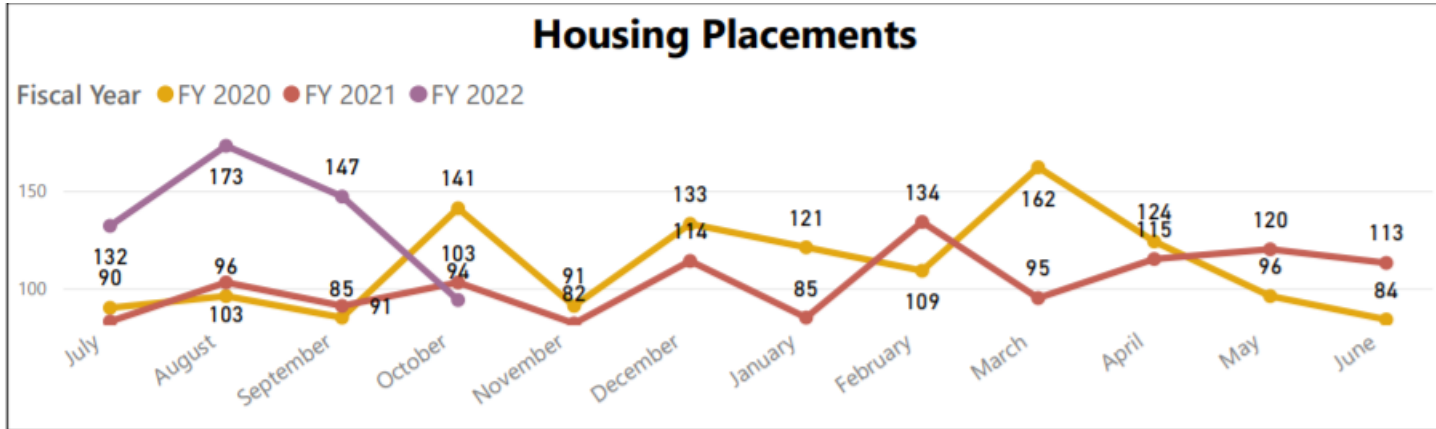
- Select all
- PSH
- Rent Subsidies
- RRH

94
Latest Month Placements

546
FYTD Placements

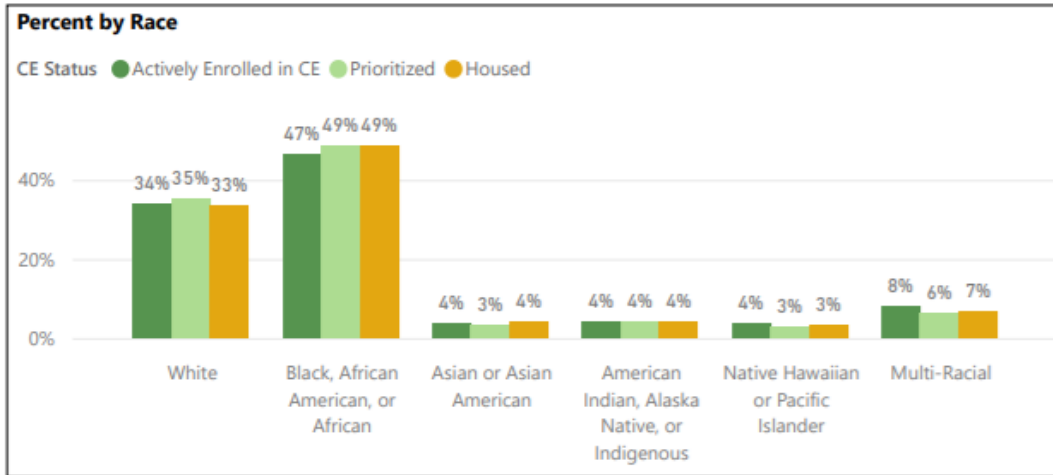
380
Last FYTD Placements

1,238
Last Year Total

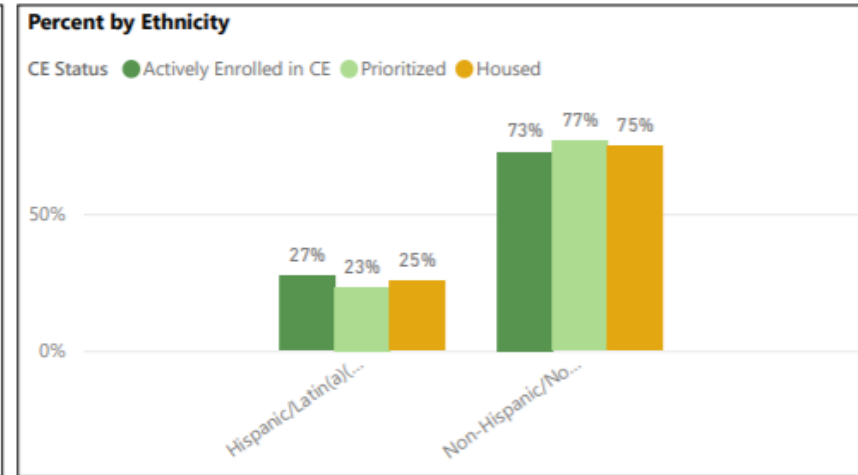




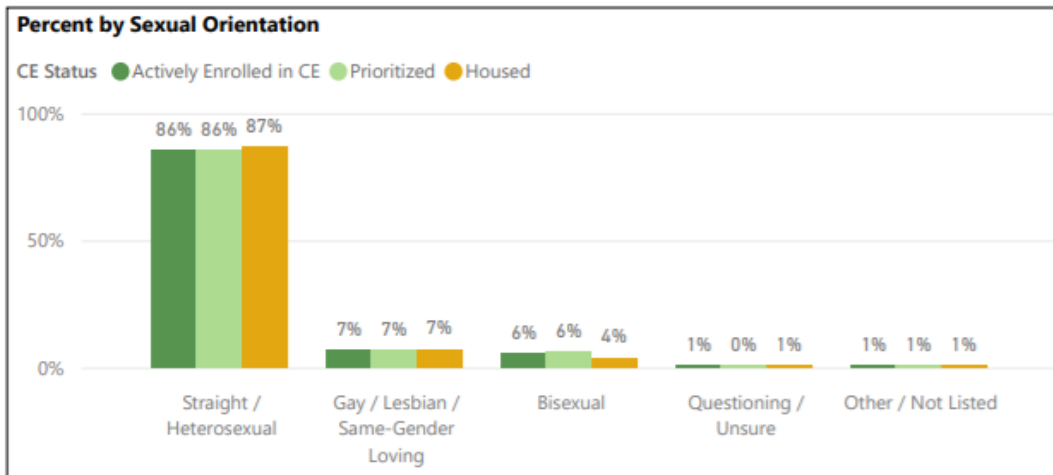
Coordinated Entry & Housing Demographics



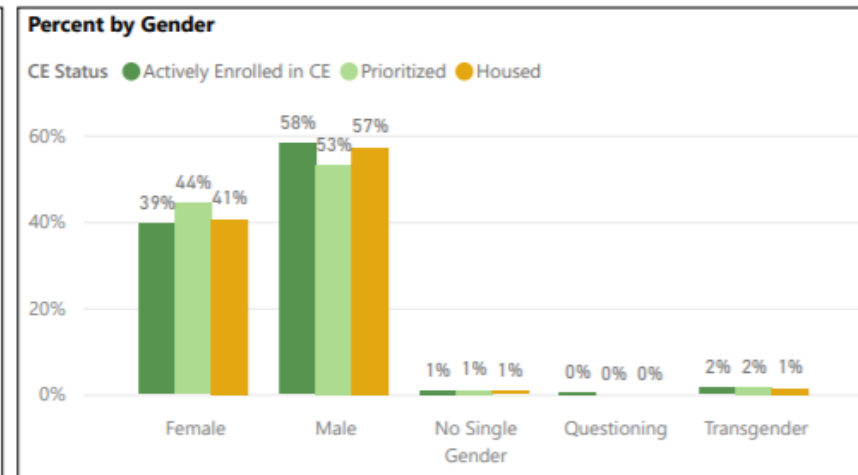
Race is "Data Not Collected" or "Doesn't Know / Refused" for 10.68% of clients



Ethnicity is "Data Not Collected" or "Doesn't Know / Refused" for 1.80% of clients



Sexual Orientation is "Data Not Collected" or "Doesn't Know / Refused" for 17.77% of clients



Gender is "Data Not Collected" or "Doesn't Know / Refused" for 0.61% of clients



Permanent Supportive Housing Vacancies

Total Vacancies
956

=

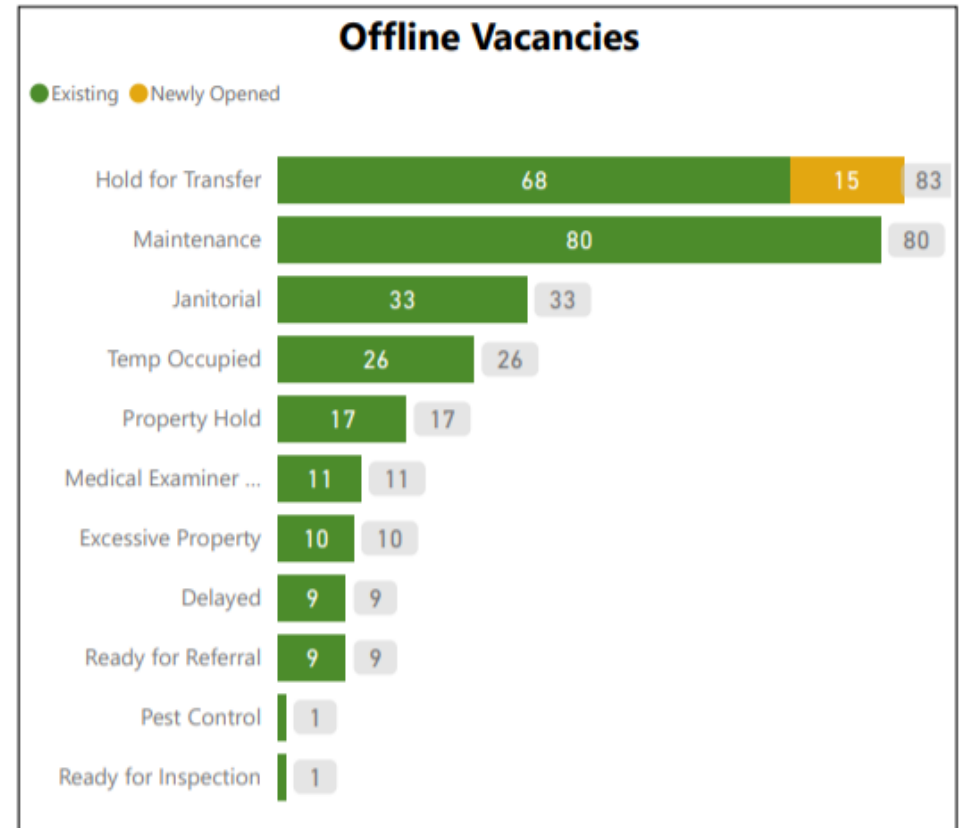
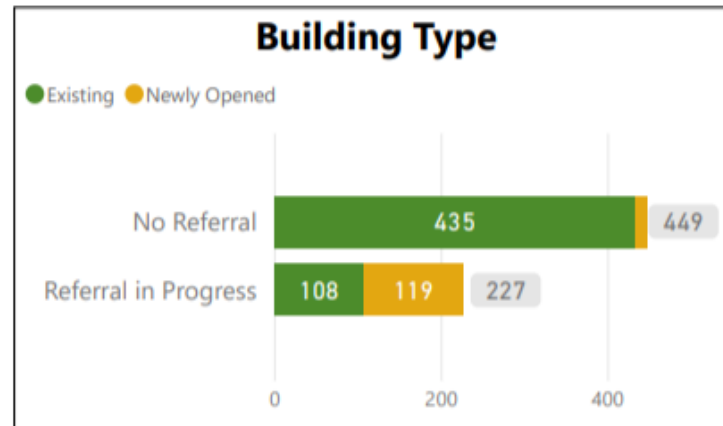
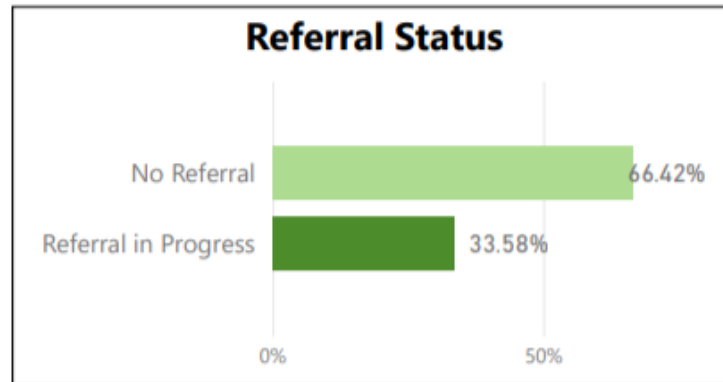
Units Ready for Referral
676

+

Offline Units
280

New Buildings (Within Last 4 months)

Building	Open Date	Capacity
Diva Hotel	Aug/21	124
Tahanan	Nov/21	145





Permanent Supportive Housing Vacancies

Data as of Nov. 24, 2021

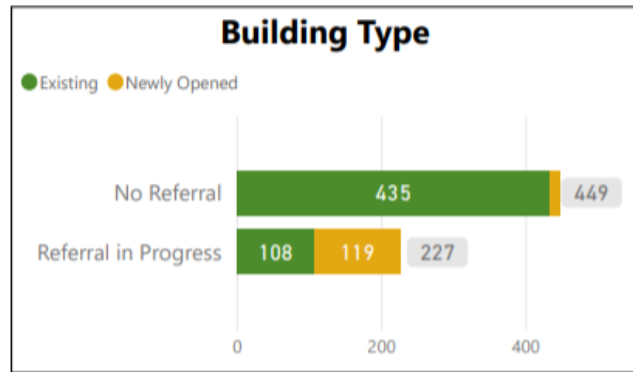
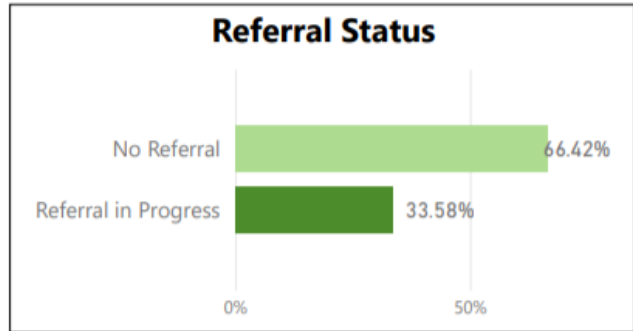
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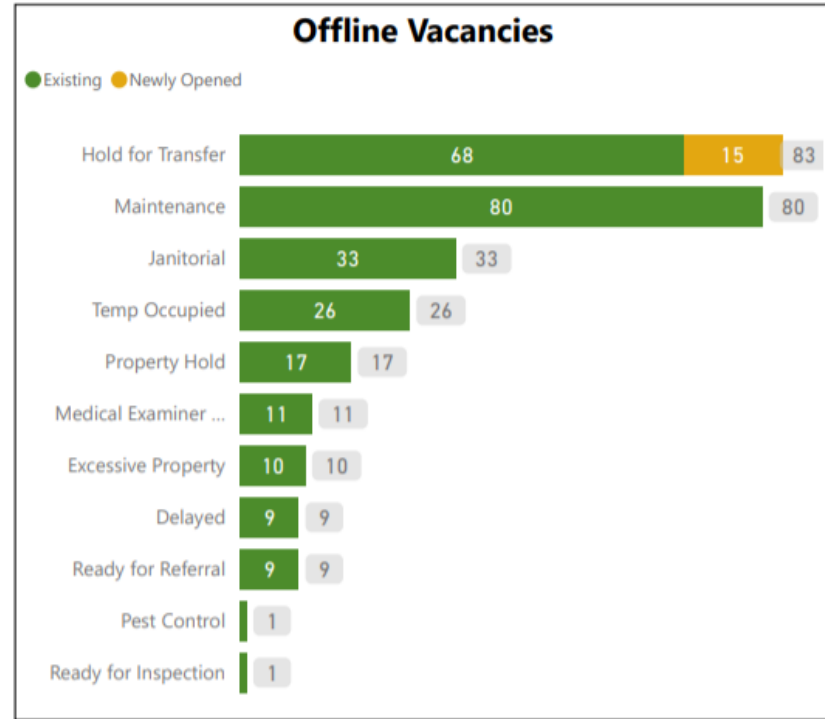
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Units Ready for Referral
676



+

Offline Units
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Permanent Supportive Housing Vacancies

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• Challenges:

- Units staying offline for too long for **repairs**.
- Placements delayed by **documentation barriers**.
- 1:1 referral process.
- Lack of **capacity** within Housing Navigation.

• Steps to Address Challenges

- ✓ Developed a **vacancy tracker** to have a better understanding of the scope of the issue.
- ✓ Piloting **batch referral** process.
- ✓ Piloting **new documentation policy**.
- Adding Access Points with **Housing Navigation** services.
- Creating a policy outlining how long units can be offline.



Permanent Supportive Housing Vacancies

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• **Resuming Community Queue to Expedite Placement & Reduce Vacancies:**

- Housing placements for Housing Referral Status clients outside of the SIP system has re-started and will expand gradually.
- HSH has started by making placements from **SFHOT Case Management, Safe Sleep**, and some **Navigation Centers**.
- In December, HSH is expanding Community Queue to **all Navigation Centers**.



Program Highlights: Shelter

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• **Interfaith Winter Shelter:**

- Opened in partnership with ECS & the SF Interfaith Council

• **Emergency Safe Parking on Carroll Ave.**

- Opened as an emergency response in partnership with UA and other city departments.

• **New Shelter Programs in Development:**

- 33 Gough **Cabin Pilot Program**
- Candlestick Point **VTC**

• **Reopening Congregate Shelter:**

- **Dolores Street Shelter** (including Jazzie's Place) in January 2022.



Program Highlights: Shelter

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• Ansonia Hotel at 711 Post:

- Opening **semi-congregate shelter** in early 2022.
- Plans to move some guests from **Fulton** and **Jones Safe Sleep** sites to this program, if they have not yet connected to housing prior to the sites closing.
- 250-person COVID-informed capacity

• Baldwin Hotel on 6th Street:

- Converting from PSH to **non-congregate shelter** in 2022.
- Estimated **170 to 180-person** capacity.



Program Highlights: Shelter

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🔑 Non-Congregate Winter Shelter:

- Given the FEMA extension of reimbursement for SIP hotels, HSH is able to **repurpose local resources** that were earmarked for the SIP program in Q1 of 2022.
- With these resources, HSH plans to open **non-congregate winter shelters**.
- Shelters will be located at **2 hotels** and will be **operated by ECS**. We anticipate this program to open in December and close by the end of March.



Program Highlights: Shelter

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• Adult Access Point **Shelter Placement Pilot**

- Pilot will launch in **December 2021**.
- **Adult Access Points** will be given a **daily shelter bed allocation** through the Centralized Guest Placement process to make placements into **Navigation Centers**.
- **Housing Referral Status individuals** who are **unsheltered** will be referred.



Program Highlights: Housing

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• Permanent Supportive Housing:

- Master lease of the **Garland Hotel at 505 O'Farrell**
 - 80 units
 - Elevator
 - Private bathrooms and kitchenettes
 - Proximity to public transportation
 - Recently renovated
- The first tenants will be tenants currently housed at the **Baldwin Hotel**.
- **Tenderloin Housing Clinic** will be the operator and service provider.
- The Baldwin Hotel will transition from PSH to **non-congregate shelter** in the spring.



Program Highlights: Housing

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• Flexible Housing Subsidy Pool

- HSH published a Solicitation of Information (SOI) for services to launch the Flexible Housing Subsidy Pool for the Bayview
- Application deadline is December 7, 2021
- Program to start early 2022.

New Housing: Tahanan

- New **145-unit** supportive housing site for adults.
- Owned by **Mercy Housing** & operated by **ECS**.
- Now open and 27 people moved in before Thanksgiving!



Program Highlights: Housing

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Grantee Resources:

- HSH has issued a memo to **CoC subrecipients** with updates on HQS inspections, staff roles and responsibilities. and new program manager assignments. If you are a CoC subrecipient and did not receive this memo please contact **Grace Gin (grace.gin@sfgov.org)**.
- Reminder to all CoC and ESG subrecipients – the **[CoC and ESG Desk Guide](#)** is on the HSH website and offers answers to many frequently asked questions regarding eligible costs, match, and more! Check it out.



Emergency Housing Vouchers

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- HSH is distributing **906 Emergency Housing Vouchers** in partnership with the San Francisco Housing Authority.
 - To reduce racial disparities in homelessness, 41% of vouchers are allocated to District 10 and 5 to house people who have been historically marginalized and underserved.
 - **508 vouchers** to households who are experiencing or recently experienced homelessness.
 - **262 vouchers to at-risk/doubled** up households.
 - **136** vouchers are going to survivors of **domestic violence**, which also includes people who are homeless, recently homeless, and at risk/doubled up.



Emergency Housing Vouchers

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- In December, HSH Access Points will be making referrals of **Housing Referral Status people** to Emergency Housing Vouchers.
- HSH will be taking EHV applications from people experiencing homelessness **regardless of their Coordinated Entry Status** in 2022
- Join the December 14th meeting of the **LHCB Coordinated Entry Committee** for updates on this process.

Progress Report:

- 181 applications submitted
- 102 applications approved
- 67 applications in process
- 12 households housed



Program Highlights: Coordinated Entry

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- HSH is working to **expand Access Points** to improve access for adults experiencing homelessness:
 - **Veterans** in partnership with Swords to Plowshares.
 - People in the **Mission & Castro** in partnership with Dolores Street Community Services.
 - Adults in **SOMA** in partnership with St. Vincent de Paul Society.



Program Highlights: Coordinated Entry

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• Improving Services for DV Survivors:

- HSH is beginning the **Coordinated Entry Domestic Violence** needs assessment and community planning process in 2022.
- Setting up an advisory committee that includes people with lived experience.
- Looking forward to sharing more details at the January 3rd LHCB Meeting.

• Community Queue

Housing placements for **Housing Referral Status clients outside of the SIP system** has started and will expand gradually.

- We have started by making placements from **SFHOT, Safe Sleep** and **Navigation Centers**.
- More updates will be provided at the December 14th LHCB Coordinated Entry Committee meeting.



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Questions?

Thank you.

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