



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Local Homeless Coordinating Board

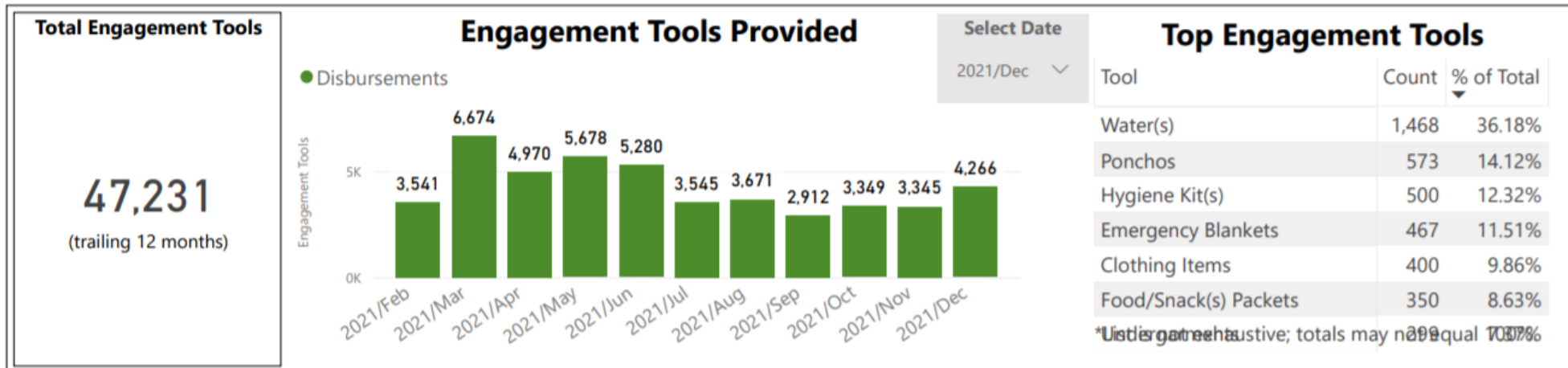
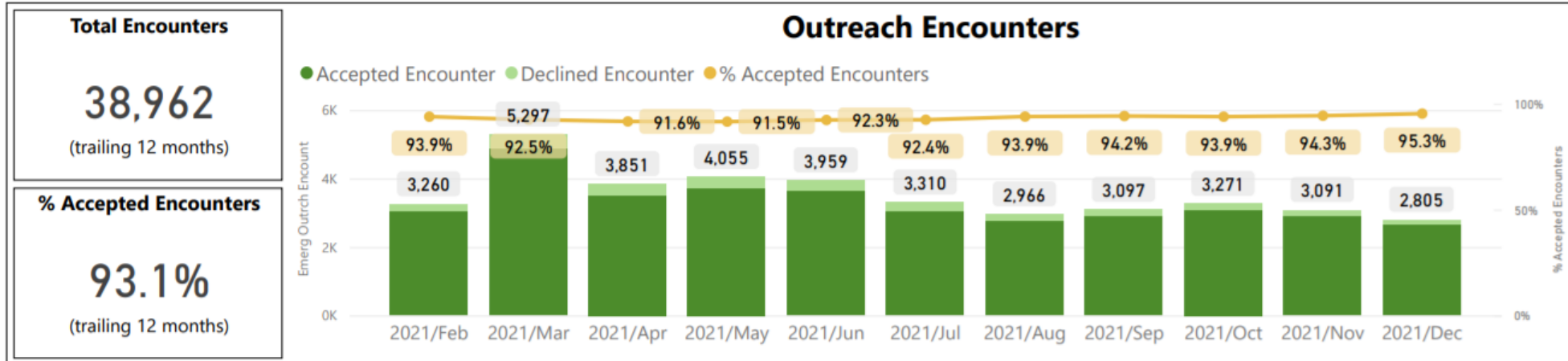
February 7, 2022

<http://hsh.sfgov.org>



Outreach

FY2021-22 data through December 31, 2021





Problem Solving – Homeward Bound

3

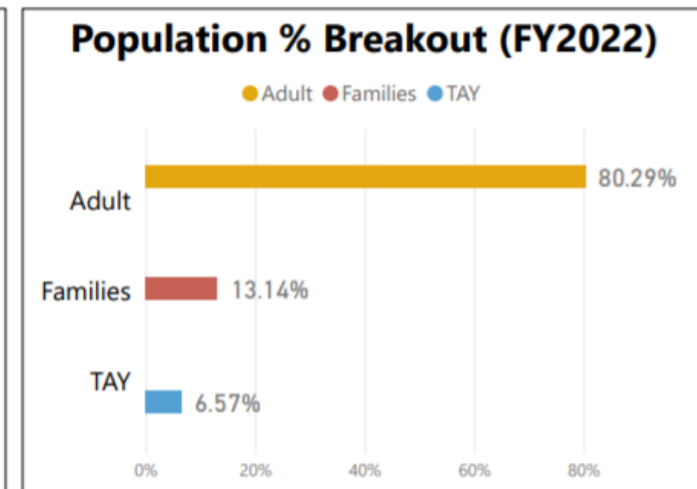
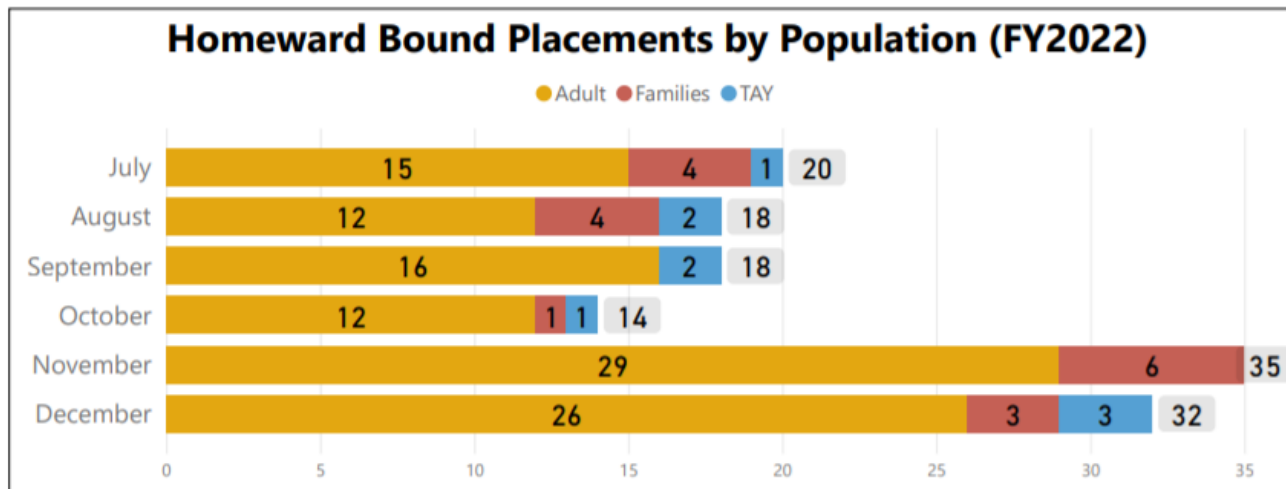
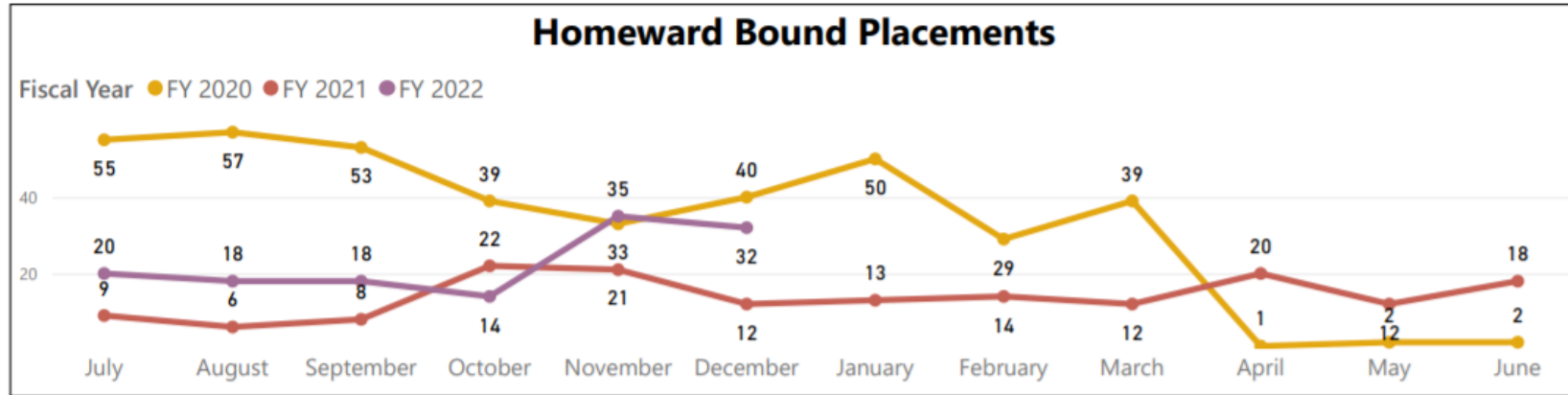
FY2021-22 data through December 31, 2021

32
Latest Month Exits

137
FYTD Exits

91
Last FYTD Exits

167
Last Year Total





Coordinated Entry

4

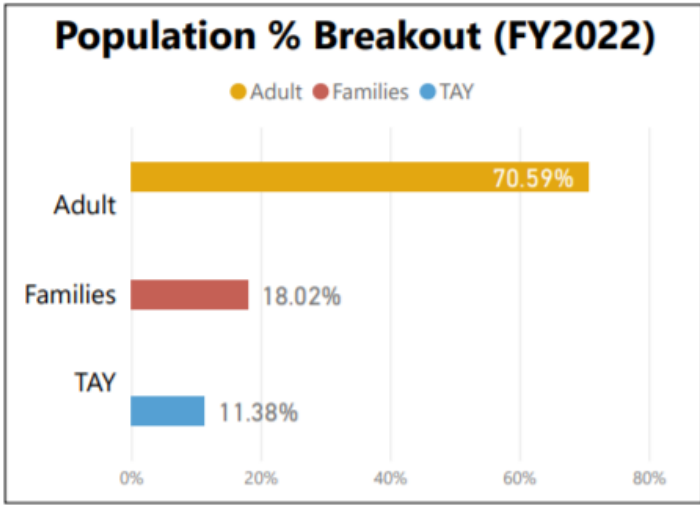
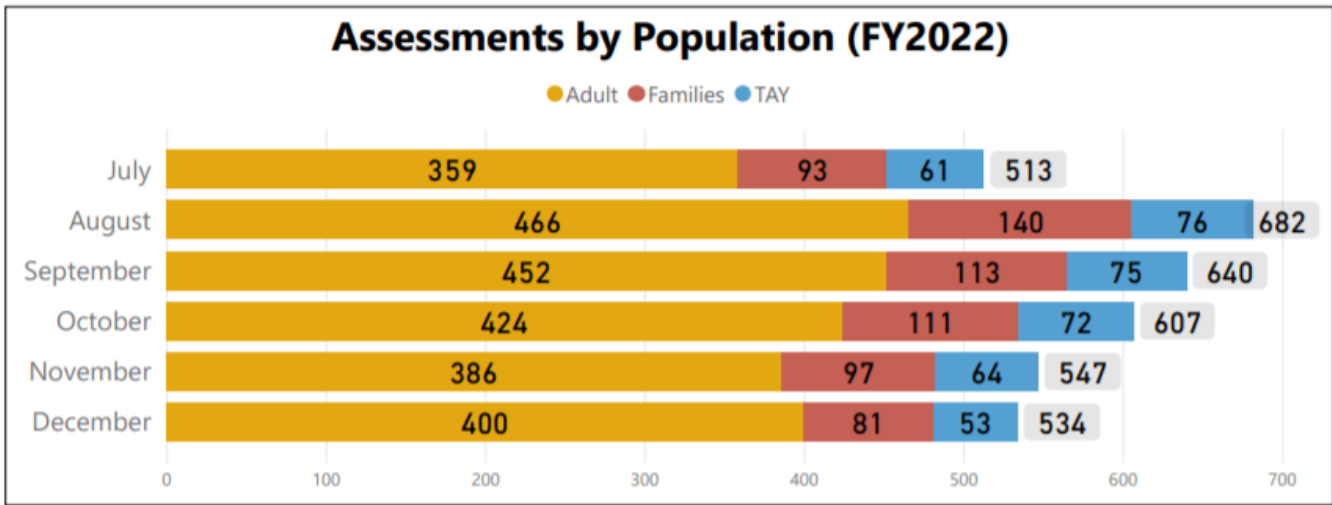
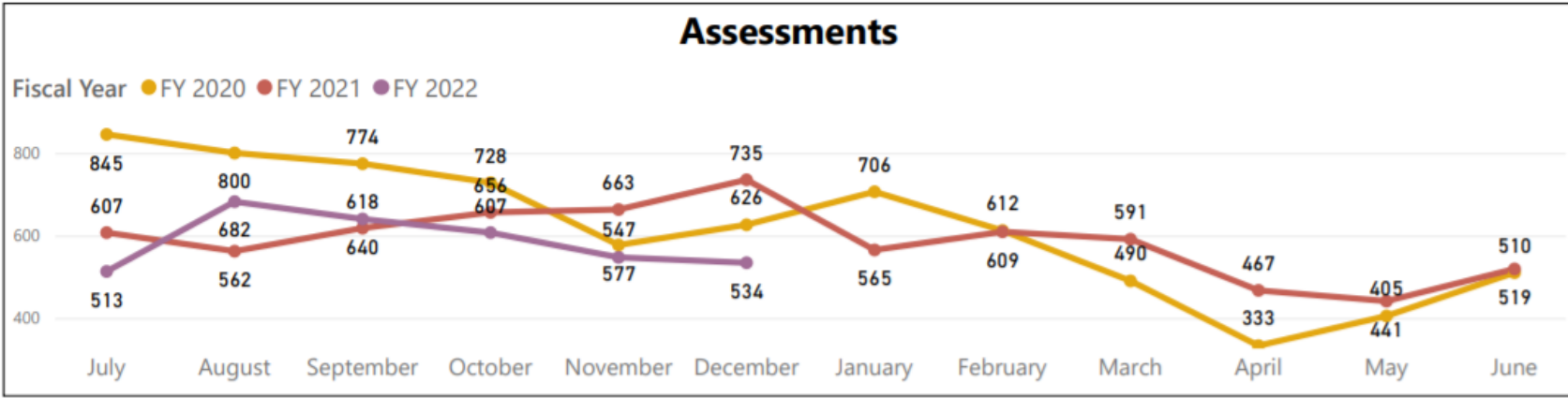
FY2021-22 data through December 31, 2021

534
Latest Month Assessments

3,523
FYTD Assessments

4,406
Last FYTD Assessments

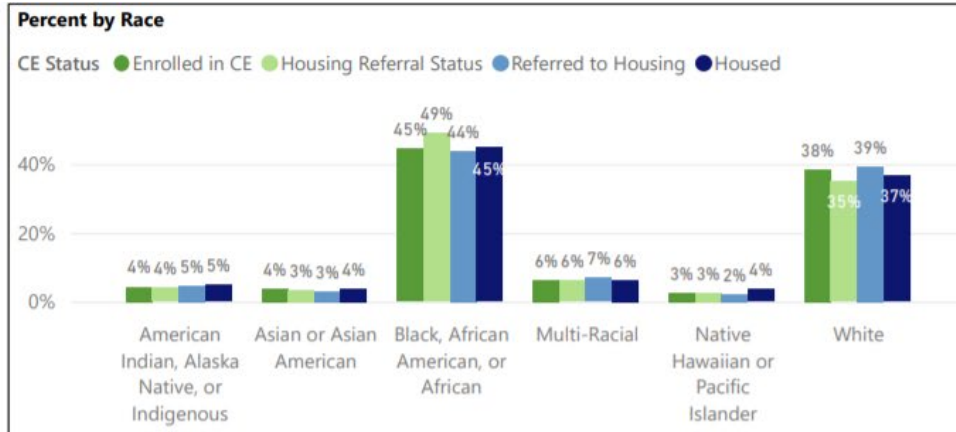
7,033
Last Year Total



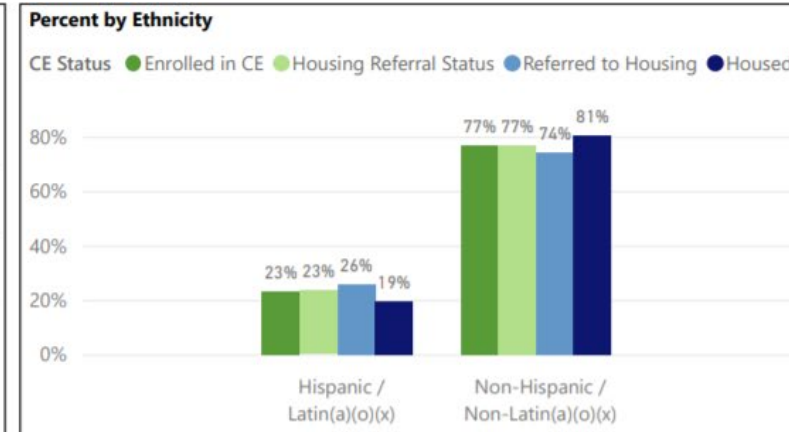


Coordinated Entry & Housing Demographics

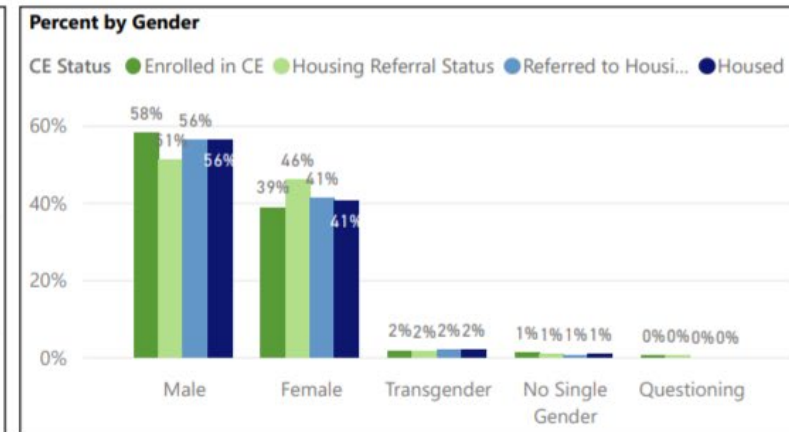
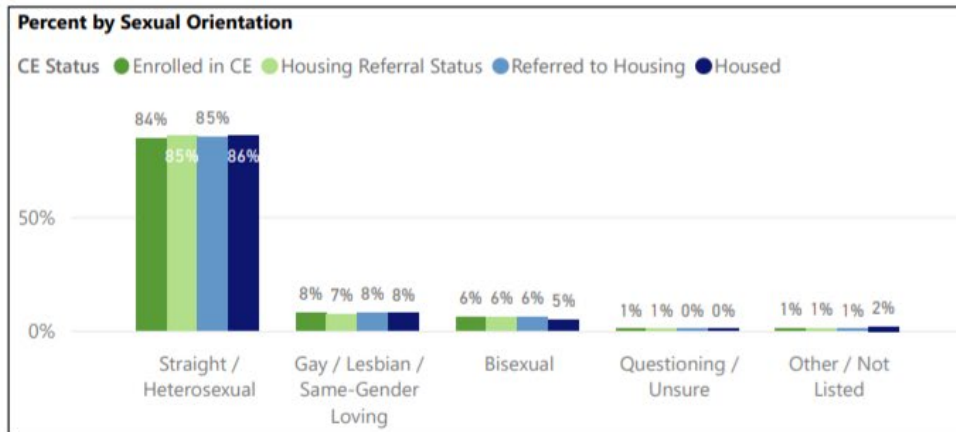
FY2021-22 data through December 31, 2021



Race is incomplete for 9% of clients (3% Data Not Collected; 6% Doesn't Know / Refused)



Ethnicity is incomplete for 1% of clients (1% Data Not Collected; 1% Doesn't Know / Refused)





Housing

6

FY2021-22 data through December 31, 2021

Program Sub-Category

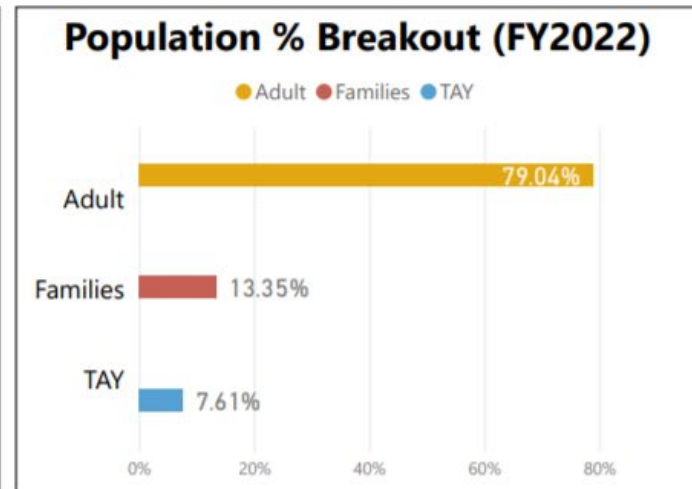
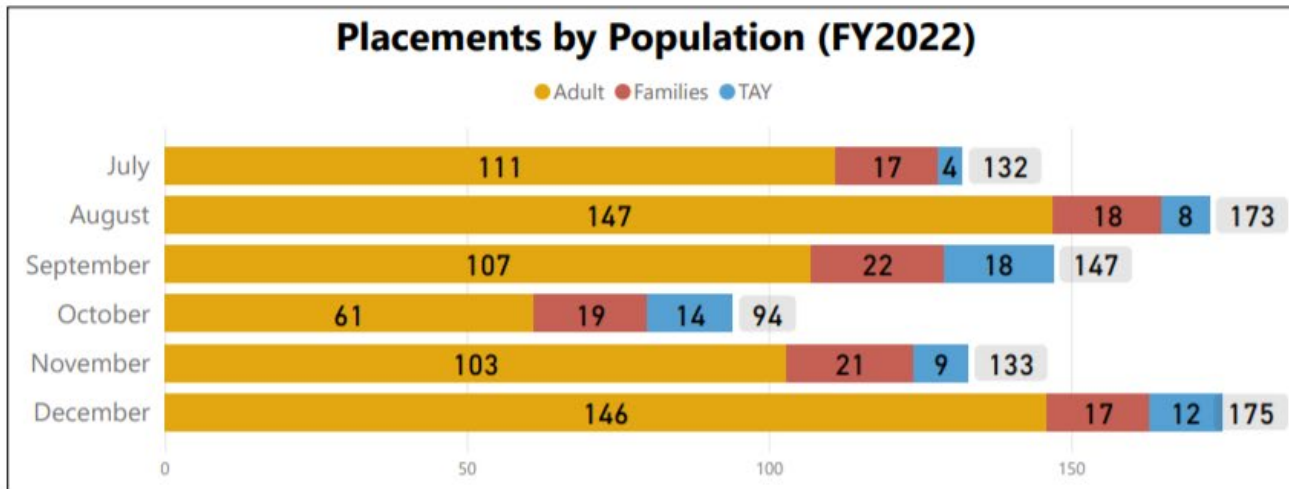
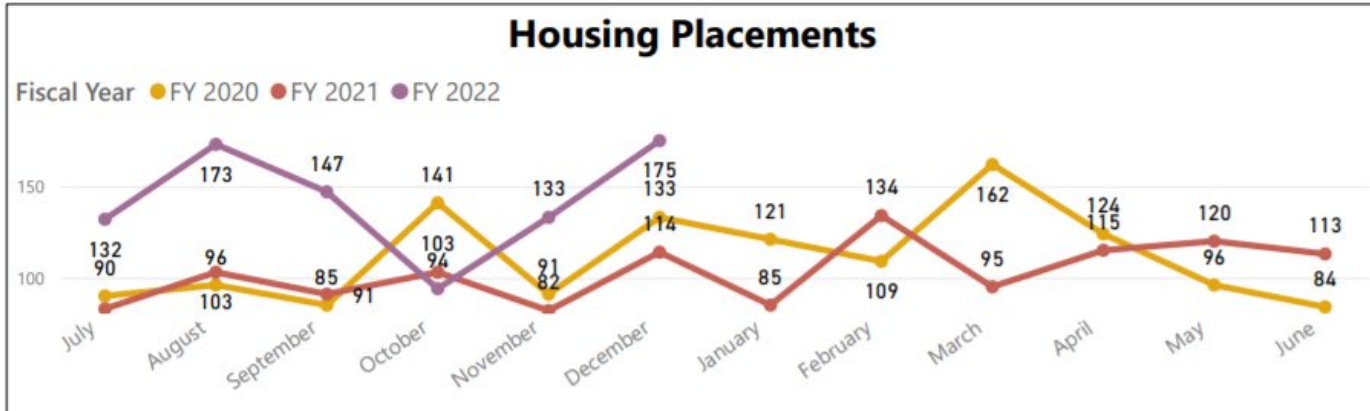
- Select all
- PSH
- Rent Subsidies
- RRH

175
Latest Month Placements

854
FYTD Placements

661
Last FYTD Placements

1,238
Last Year Total





Permanent Supportive Housing Vacancies

7

FY2021-22 data through December 31, 2021

Total Vacancies
918

=

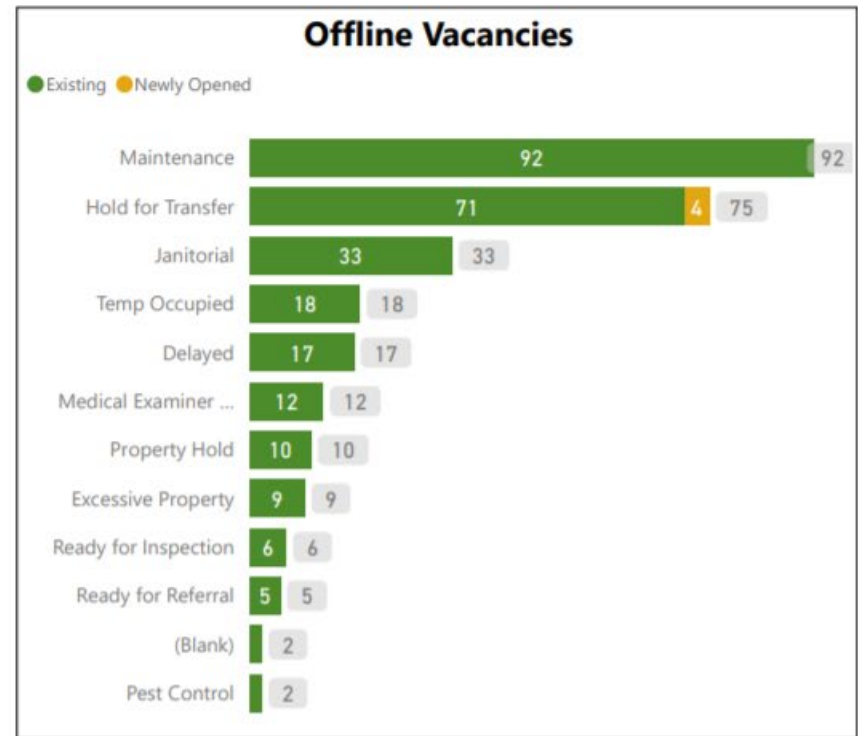
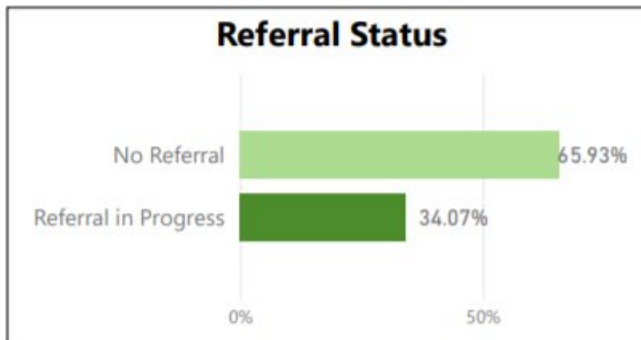
Units Ready for Referral
637

+

Offline Units
281

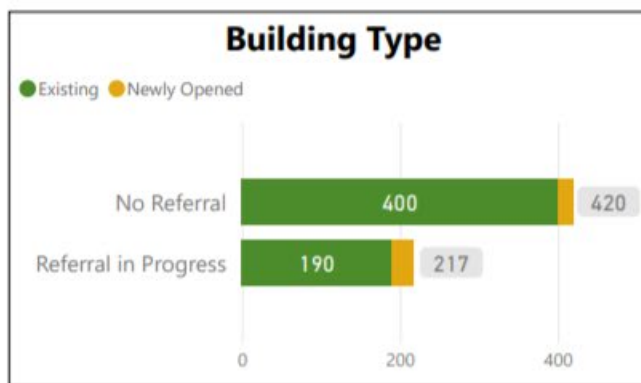
New Buildings (Within Last 4 months)

Building	Open Date	Capacity
Tahanan	Nov/21	145
Kinney Hotel	Jan/22	30



10.9%
Vacancy Percentage*

* Calculated for existing site based buildings.





Tenderloin Emergency Initiative: Timeline





Tenderloin Emergency Initiative: Operational Phases

Phase I: **Engagement & Assessment** *November 2021*

1. Coordinate with City and non-City stakeholders
2. Access top problems in the Tenderloin neighborhood
3. Propose short and long-term solutions

Phase II: **Crisis Operations** *December 2021 - March 2022*

1. Connect to services
2. Intervene in street activity
3. Invest in infrastructure

Phase III: **Sustained Operations** *March 2022 - Onward*

1. Connect to services
2. Intervene in street activity
3. Invest in infrastructure



Tenderloin Emergency Initiative: 7 Priority Problems

10

Drug dealing & violent crime

Lack of shelter & drop-in resources

Open air drug use

Lack of safe passage & accessibility

Waste & debris

High level of 911 medical calls

Illegal vending

<http://hsh.sfgov.org>



Tenderloin Linkage Center: Overview

11

Operates 7 days a week | Open 8:00AM – 8:00 PM

Immediate Services

- Food & Water
- Showers
- Masks
- Bathrooms
- Laundry
- Pet Supplies (dog & cat)
- Sundays Only
 - *Hepatitis Testing*
 - *HIV testing*
 - *COVID-19 vaccines*

Connections to Services:

- Behavioral health care
- Substance Use treatment
- Sobering, detox, & respite
- Shelter
- Career support
- COVID vaccines & testing
- Hepatitis Testing

<http://hsh.sfgov.org>



Tenderloin Linkage Center: Partners

12

- Urban Alchemy
- HealthRIGHT 360
- Department of Homelessness and Supportive Housing
- Department of Public Health
- Code Tenderloin
- Homeless Outreach Team
- Adult Probation – Reentry Division
- Project Homeless Connect
- University of California, San Francisco (UCSF)
- San Francisco AIDS Foundation
- Dignity on Wheels
- Department of Emergency Management



Tenderloin Emergency Initiative: Progress & Outcomes

13

• Linkage Center:

- Served 3,197 guests since opening
- 706 people referred to medical, mental health or substance use treatment

• Throughout the Tenderloin:

- 145 shelter placements from the streets and the Linkage Center
- 72 people in the housing process
- Referred 413 people from the streets to medical, mental health, or substance use disorder treatment
- SFPD made 66 arrests for drug dealing and seized 5,926 grams of fentanyl
- Assessed, repaired, and hardened 72 different streetlights



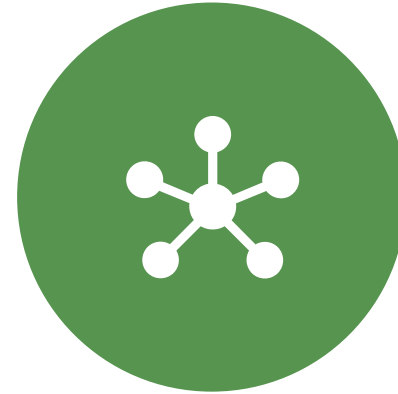
More Information

14



EMERGENCY INITIATIVE

**[SF.gov/information/
Learn-About-Tenderloin-Emergency-
Initiative](http://sf.gov/information/Learn-About-Tenderloin-Emergency-Initiative)**



LINKAGE CENTER

**[SF.gov/Location/
Tenderloin-Linkage-
Center](http://sf.gov/Location/Tenderloin-Linkage-Center)**

<http://hsh.sfgov.org>



Program Highlights: Outreach

15

• Street Wellness Response Team

- **Launched first team** in January
- Collaboration between HSH and SFFD
- **Dispatched by 911** and can respond to situations on the street involving people experiencing homelessness and in need a wellness check.

• Tenderloin Emergency Initiative and Linkage Center

- SFHOT staff co-located at the Linkage Center.
- Providing Coordinated Entry Assessments.
- Linking guests with **shelter** and **housing**.



Program Highlights: Shelter

16

• **Bayview Vehicle Triage Center**

- Opened in January.
- 100 people with 57 vehicles enrolled.
- At capacity for Phase I.
- **Emergency lot on Carroll has closed**, nearly all guests moved to the VTC.

• **Gene Friend Recreation Center**

- Temporary **COVID-positive shelter**
- Can serve up to 70 adults

• **Bryant Street Navigation Center**

- Opened in January to serve as a **COVID response shelter**
- Operated by ECS



Program Highlights: Shelter

17



🔑 Ansonia Hotel at 711 Post

- Proposal to open as a **semi-congregate shelter** for adults.
- Plans to move some guests from **Fulton** and **Jones Safe Sleep** sites to this program, if they have not yet connected to housing prior to the sites closing.
- **250-person** COVID-informed capacity.
- Operated and leased by Urban Alchemy.
- Pending BOS approval (scheduled for vote at Full Board on 2/8).



Program Highlights: Housing

18

• **New Acquisition Proposal: 835 Turk Street**

- 114 units
- Lobby
- Parking garage
- Generous-sized rooms
- Private bathrooms
- Elevator
- Community kitchen and lounge

• Acquisition approved by Board on 2/1





Program Highlights: Housing

19

- The Tahanan is opened and **fully leased up.**
- 145 new PSH units .
- Partnership with Mercy and ECS.





Program Highlights: Housing

20

🔑 Eula Hotel Acquisition Finalized

- **25 units for TAY**
- Provider selection process underway
- Closed on purchase 12/30
- HomeKey application submitted

🔑 Homekey Award

- **\$54.7M** for the acquisition and operations of the Panoramic.

🔑 Flexible Housing Subsidy Pool

- **Bayview Flex Subsidy Pool** SOI closed and under review.
- SOI for 835 Turk has closed and is under review.
- SOI for Flex Subsidy Pool for TAY and Families to be issued in February.
- SOI for family Housing Ladder program to be issued in February.
- Info about funding opportunities are posted on the [HSH website](http://hsh.sfgov.org).



Program Highlights: Shelter-in-Place Hotel Wind Down and Housing Placement

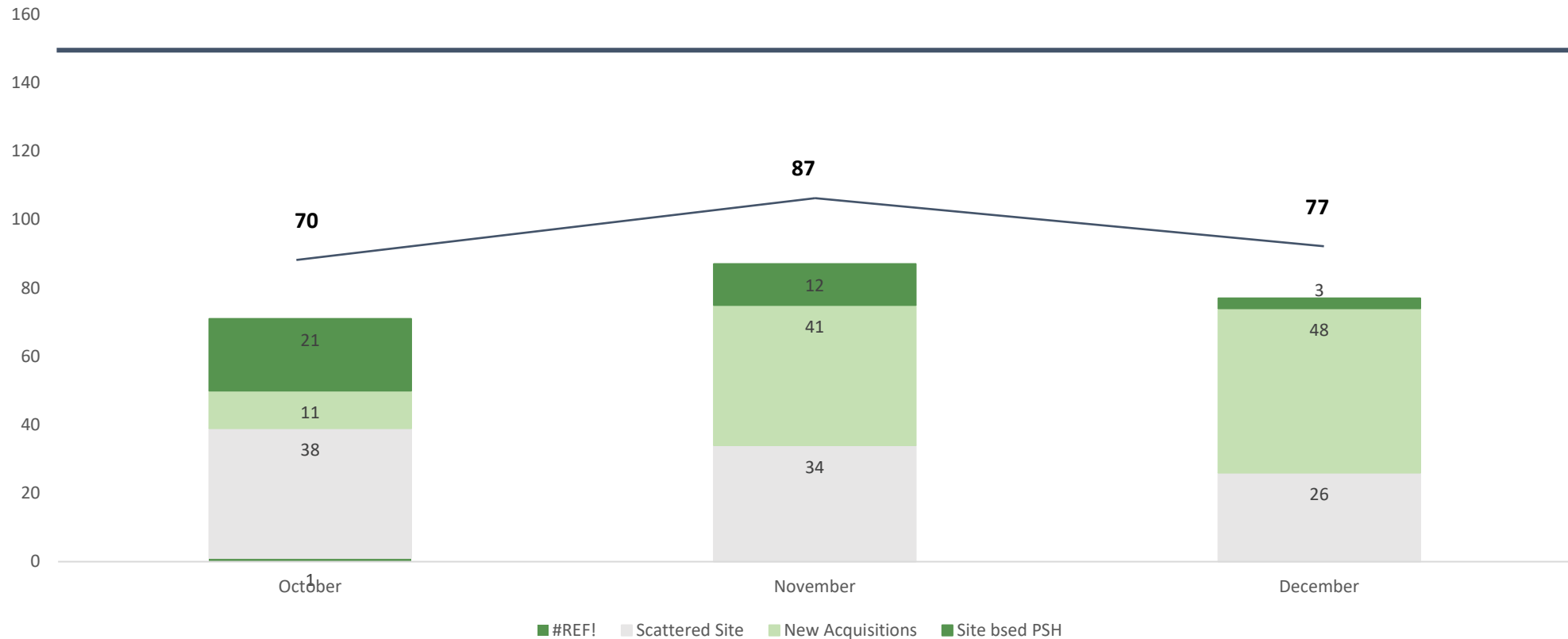
21

Housing Type	Total Placements
Permanent Supportive Housing	639
Rapid Rehousing	40
Flex Housing	143
Friends and Family	47
Placed in Housing Through Other Entity (not HSH CE)	20
Placed via Homeward Bound	4



Program Highlights: Shelter in Place Hotel Wind Down and Housing Placement

22



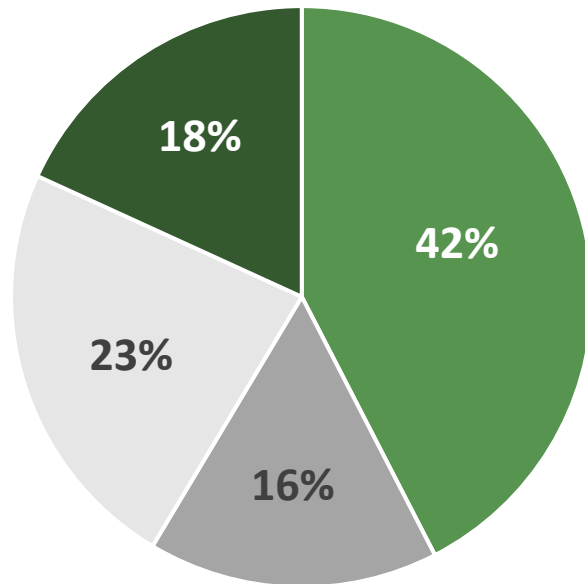
<http://hsh.sfgov.org>



Emergency Housing Vouchers

23

Applicant Population



■ Homeless ■ Recently Homeless ■ At Risk ■ DV Survivor

Progress Report:

- *415 applications* submitted.
- *214 applications* approved and vouchers issued.
- *145 applications* in process.
- *56 households* housed.



Program Highlights: Coordinated Entry

24

• **February Coordinated Entry Subcommittee Meeting**

- Tuesday, February 8
- Agenda
 1. Welcome and Introductions
 2. CE Update
 3. EHV Update
 4. Housing Referral Status Threshold Calculations

• Access Point Changes:

- **Lyric Access Point** is temporarily closed due to staffing shortages
- Youth experiencing homelessness will be redirected to other Youth Access



Landlord Engagement Event

25

- New rental subsidy opportunities are available for Bay Area landlords.
- HSH and provider partners are hosting a landlord information and recruitment event.

Event Details:

February 10, 2022

3:00-4:00 PM

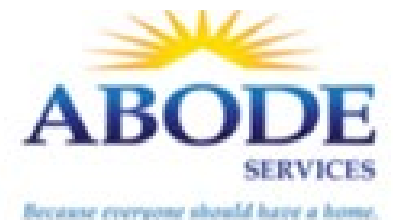
[Information & registration](#)



Episcopal
Community Services
San Francisco



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING



<http://hsh.sfgov.org>



HSH is Hiring!

26

- HSH has several open position currently listed on our [website](#).
- Looking for dedicated experts to join our team.
- Open positions include:
 - Contracts Director
 - Deputy Director of Programs
 - Health Worker II
 - Principal Administrative Analyst for Planning, Performance and Strategy
 - Real Estate Development Analyst
 - Senior Behavioral Health Clinicians
 - Stationary Engineers



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Questions?

Thank you.

<http://hsh.sfgov.org>