



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Local Homeless Coordinating Board

January 3, 2022

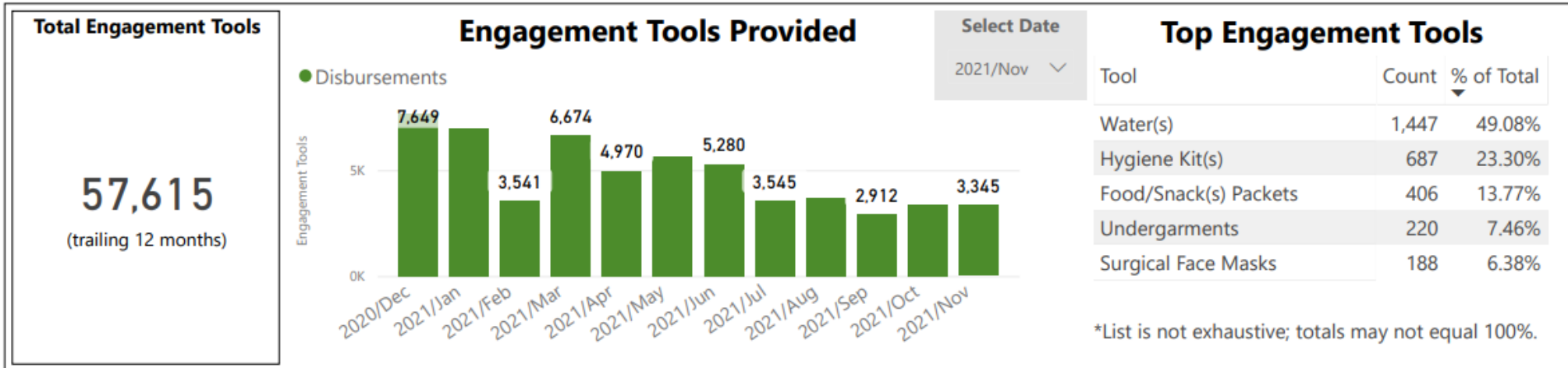
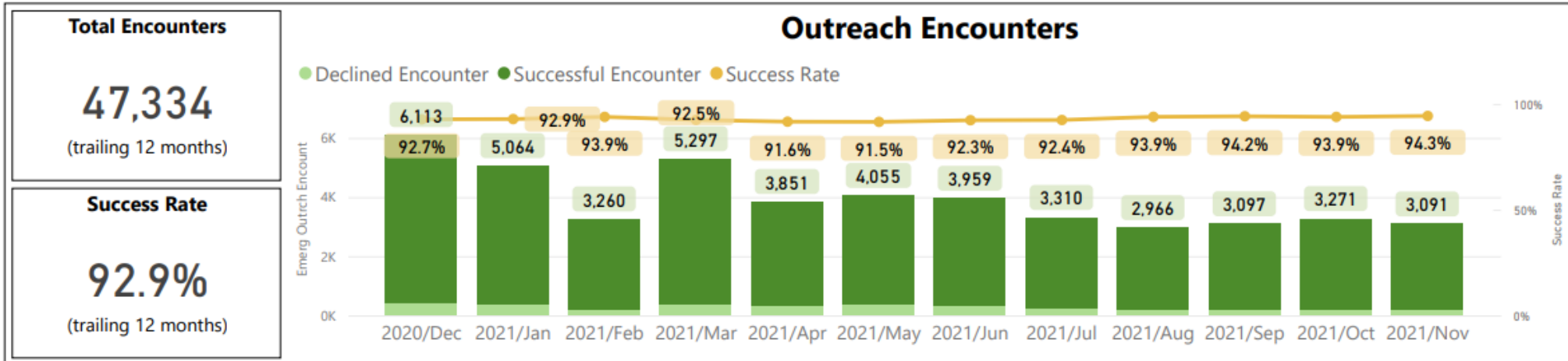
<http://hsh.sfgov.org>



Outreach

2

FY2021-22 data through November 30, 2021





Coordinated Entry

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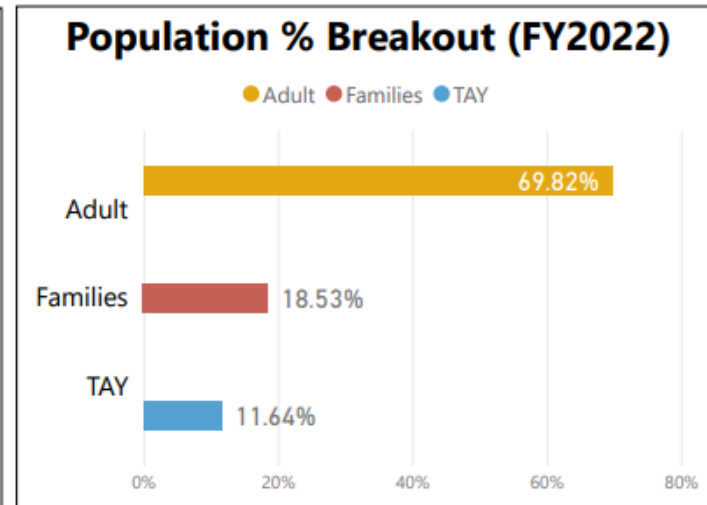
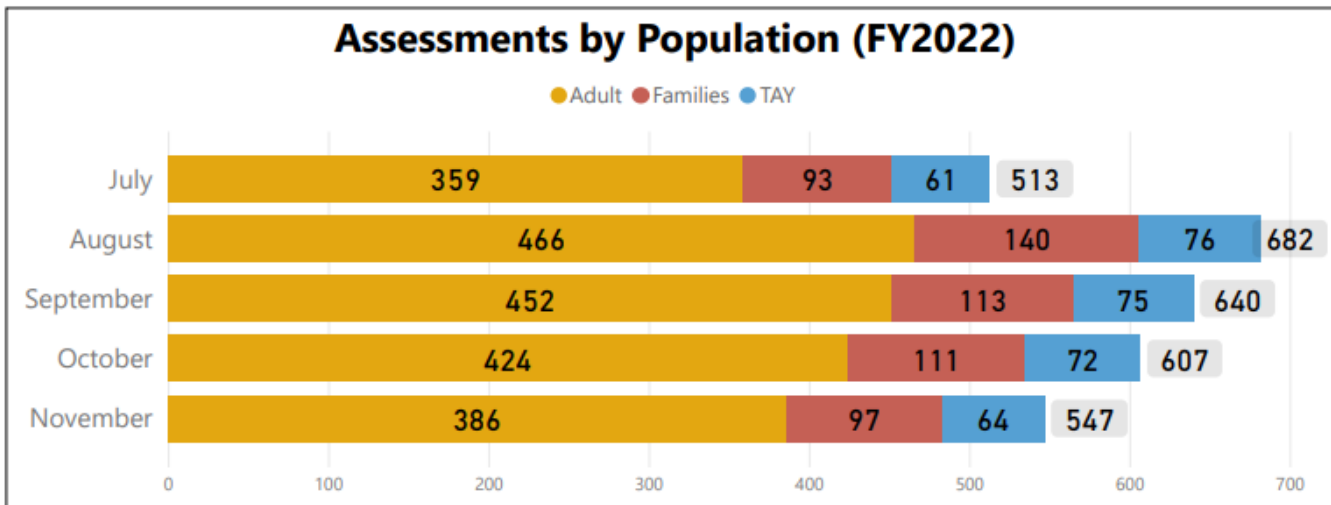
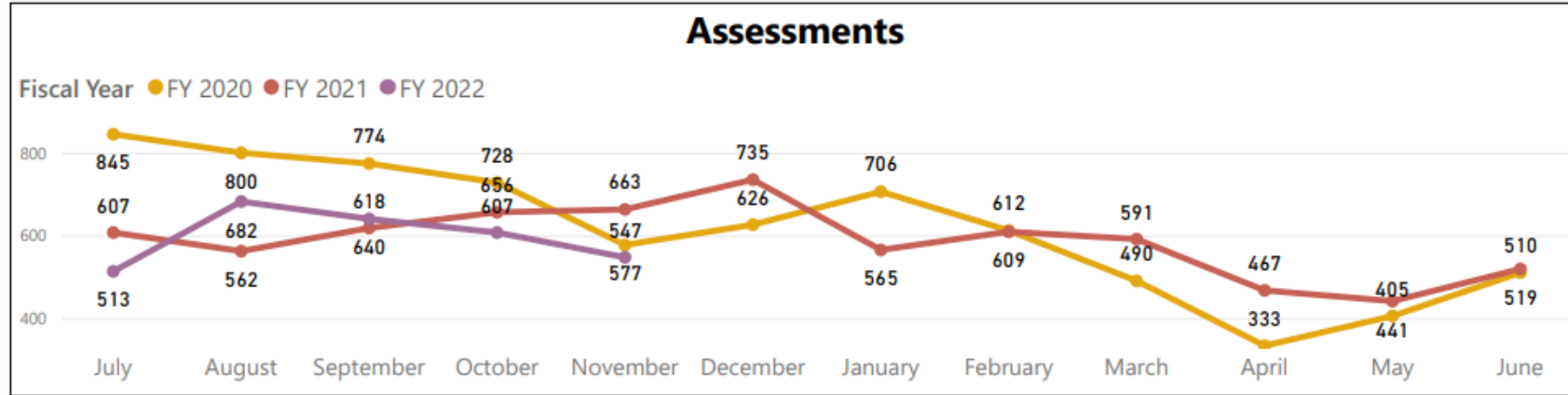
FY2021-22 data through November 30, 2021

547
Latest Month Assessments

2,989
FYTD Assessments

3,106
Last FYTD Assessments

7,033
Last Year Total





Problem Solving – Homeward Bound

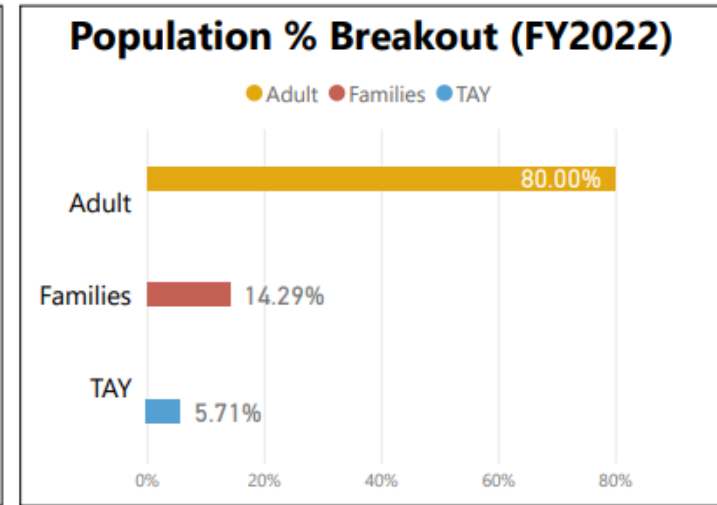
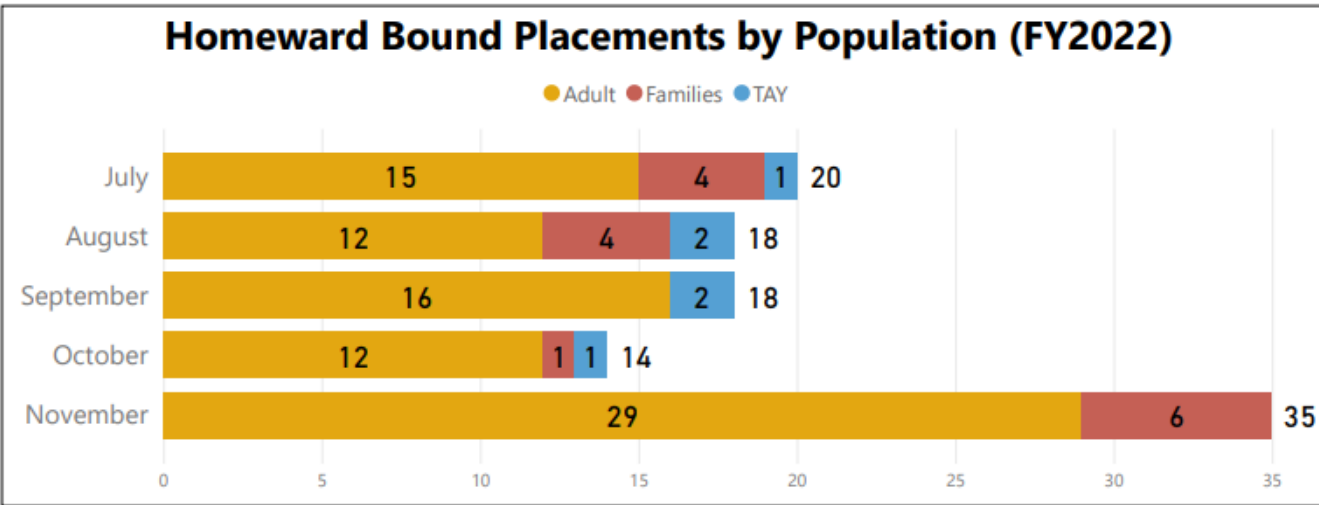
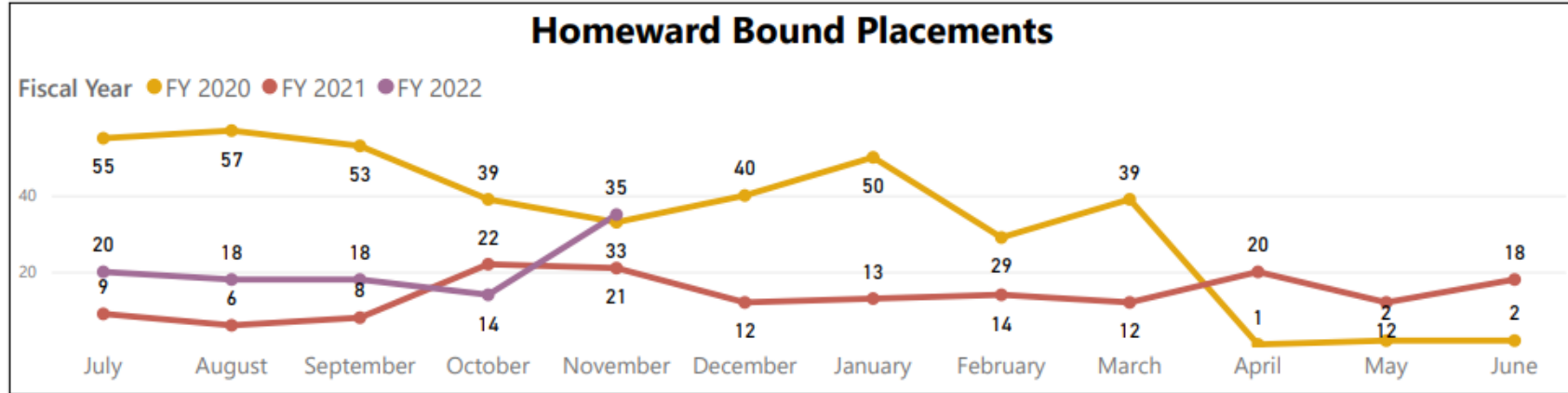
FY2021-22 data through November 30, 2021

35
Latest Month Exits

105
FYTD Exits

66
Last FYTD Exits

167
Last Year Total





Housing

5

FY2021-22 data through November 30, 2021

Program Sub-Category ▾

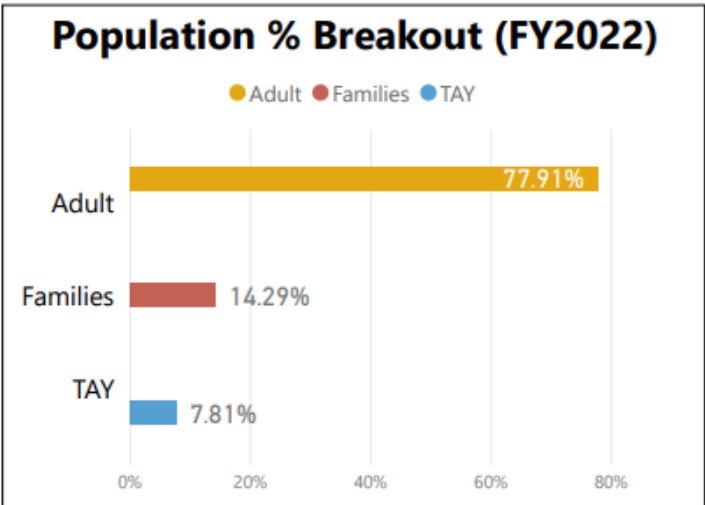
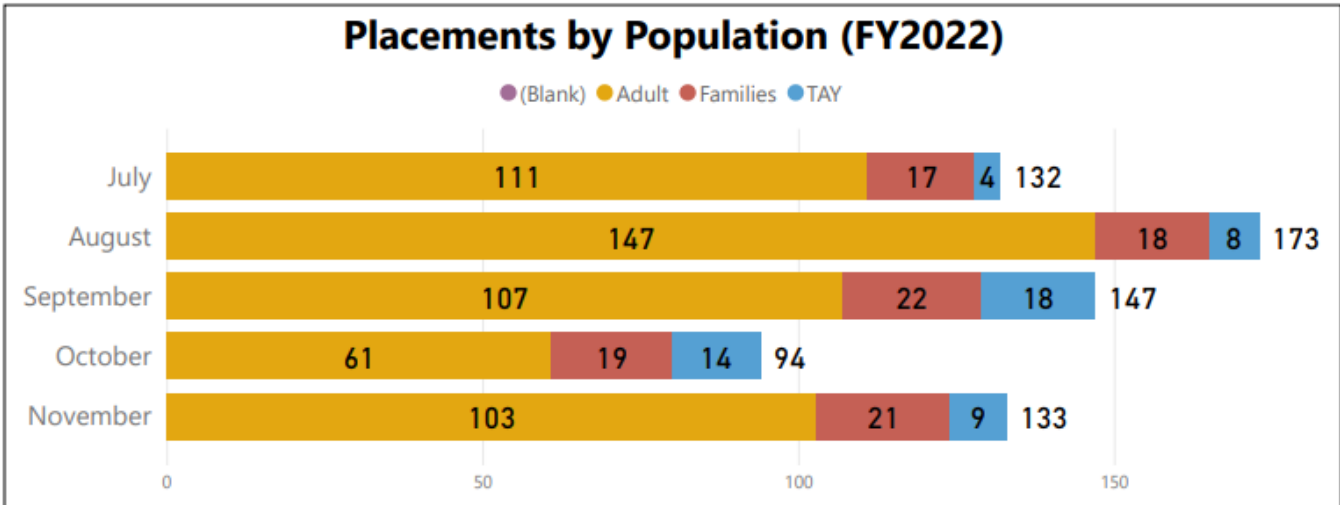
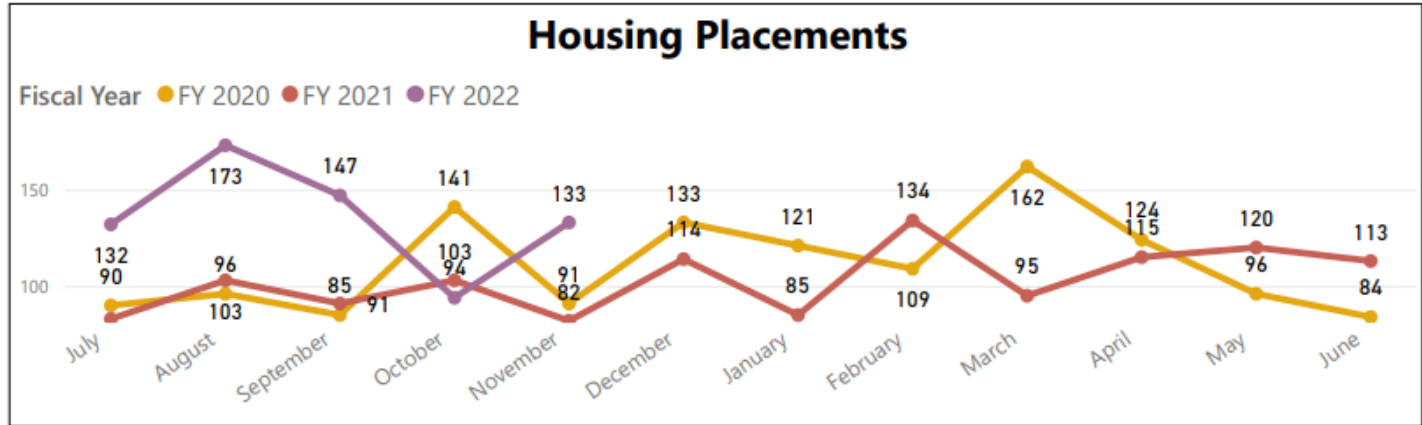
- Select all
- PSH
- Rent Subsidies
- RRH

133
Latest Month Placements

679
FYTD Placements

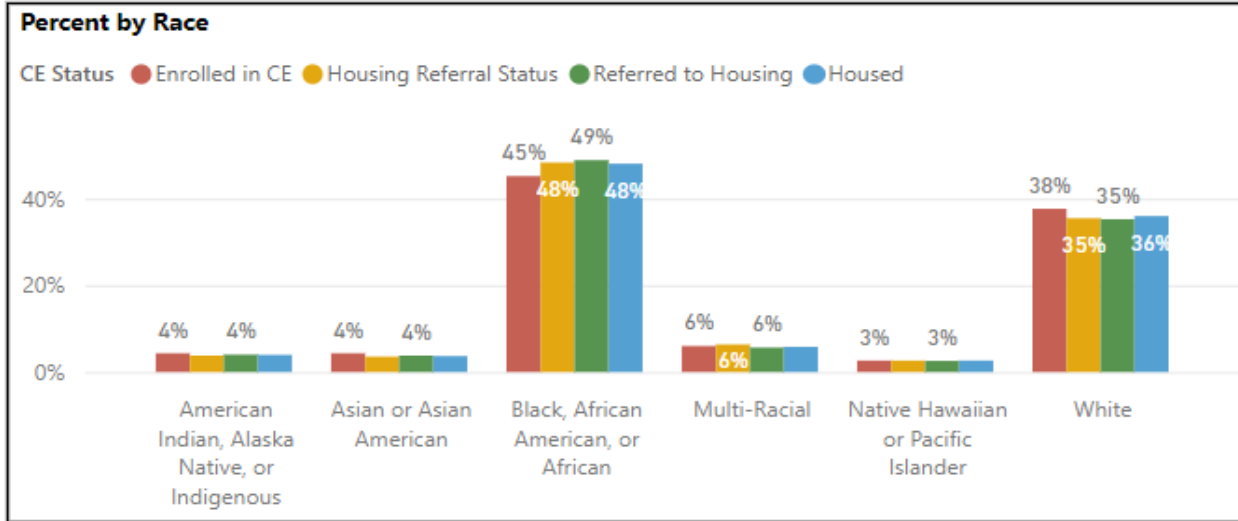
462
Last FYTD Placements

1,238
Last Year Total

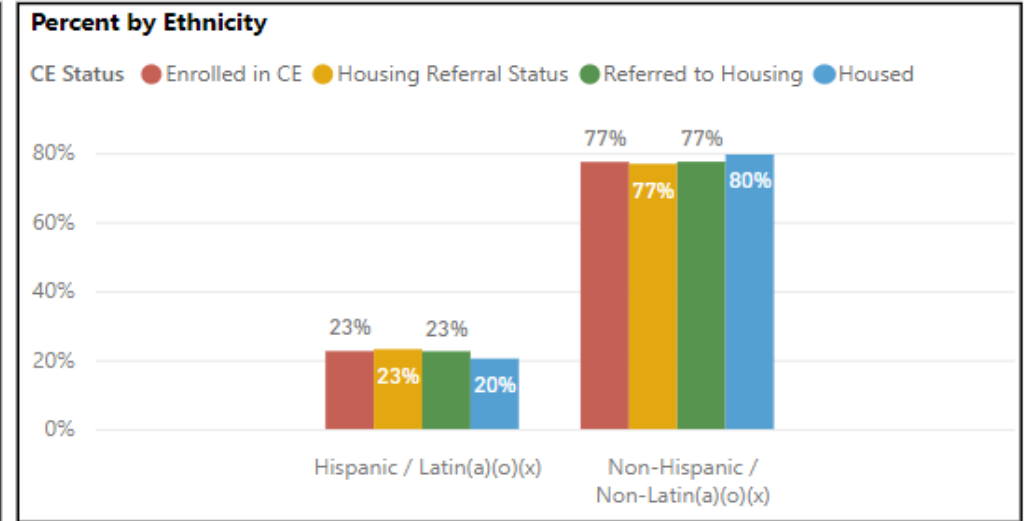




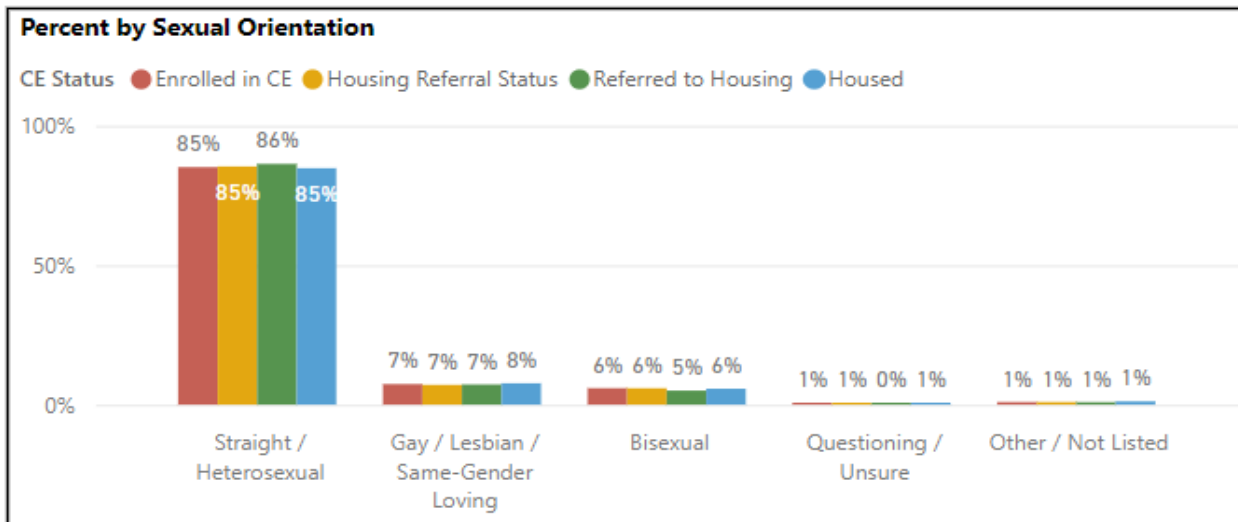
Coordinated Entry & Housing Demographics



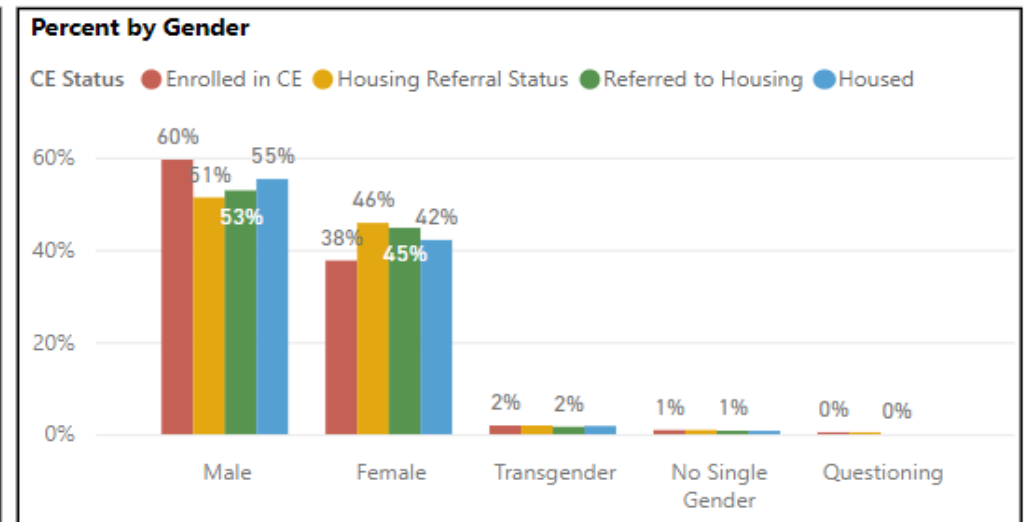
Race is incomplete for 9% of clients (3% Data Not Collected; 6% Doesn't Know / Refused)



Ethnicity is incomplete for 2% of clients (1% Data Not Collected; 1% Doesn't Know / Refused)



Sexual Orientation is incomplete for 8% of clients (6% Data Not Collected; 2% Refused)



Gender is incomplete for 1% of clients (1% Data Not Collected; 0% Doesn't Know / Refused)



Permanent Supportive Housing Vacancies

Total Vacancies
893



Units Ready for Referral
634



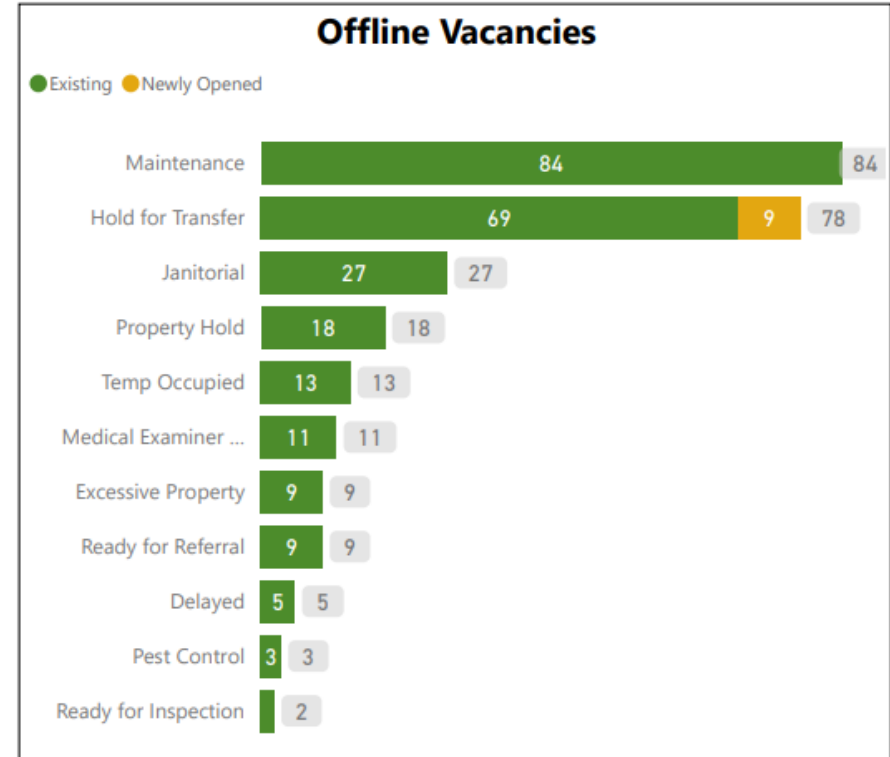
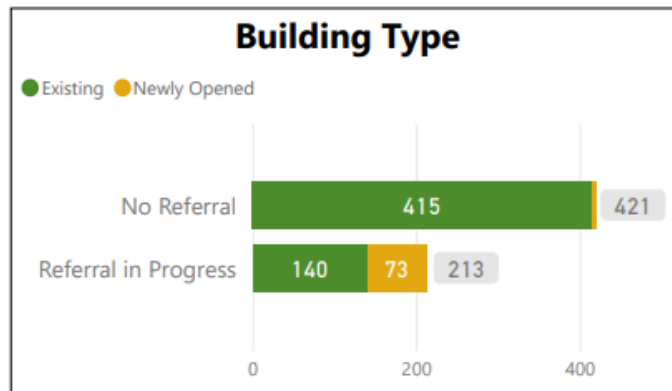
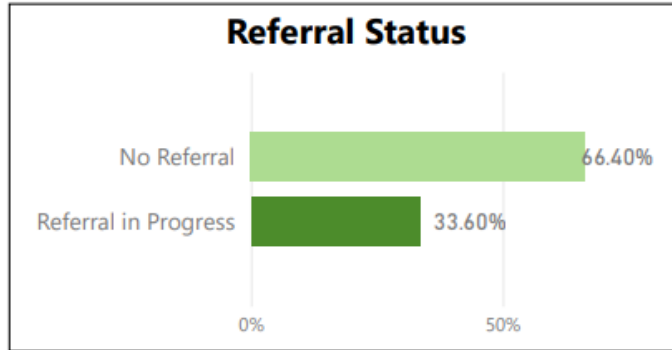
Offline Units
259

New Buildings (Within Last 4 months)

Building	Open Date	Capacity
Tahanan	Nov/21	145

10.2%
Vacancy Percentage*

* Calculated for existing site based buildings.





Program Highlights: Shelter

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• Interfaith Winter Shelter

- ECS + SF Interfaith Council
- Now accepting **walk-up self-referrals**

• Shelter Reopening

- **Bryant Street Navigation Center** to reopen in February
- **Dolores Street Shelter** (including Jazzie's) to reopen in late January

• Safe Parking / Vehicle Triage

- **Emergency safe parking** opened on Carroll Avenue
- **Bayview Vehicle Triage Center** to open mid-January

• Cabin Pilot Program (33 Gough)

- **Replace 44 tents with 70 cabins**
- Installation begins in January
- Current guests will have priority for cabins



Program Highlights: Shelter

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• New Navigation Center Placement Pilot

- **Adult Access Points** can now place **Housing Referral Status** clients into Navigation Centers
- Focus on housing placement

• Ansonia Hotel at 711 Post

- Opening **semi-congregate shelter** in early 2022
- Plans to move some guests from **Fulton** and **Jones Safe Sleep** sites to this program, if they have not yet connected to housing prior to the sites closing
- **250-person** COVID-informed capacity
- BOS hearing on **January 5, 2022**



Program Highlights: Shelter

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Non-Congregate Winter Shelter

- Given the FEMA extension of reimbursement for SIP hotels, HSH is able to **repurpose local resources** that were earmarked for the SIP program in Q1 of 2022
- With these resources, HSH is opening a **non-congregate winter shelter**
 - The Cova Hotel operated by ECS – 95 rooms
 - Opened Monday, December 27th
- This shelter will operate until the end of March 2022
- Referrals to this programs will be made through SFHOT and HSOC.



Program Highlights: Shelter

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Response to COVID outbreaks in shelter

- The vast majority of cases in California have been identified as the Omicron variant. Understanding of the variant is still evolving, but at this time it appears that while the variant is highly transmissible, **in the majority of cases it is also not resulting in severe illness or high rates of hospitalization.**
- Prior to last week, **no HSH shelter** had been on **paused admissions** due to an outbreak **since early October.**
- HSH and DPH continue to follow protocols in responding to outbreaks at shelters, including **pausing new admissions** when **2 or more positive cases** are identified until no new cases are identified for 14 consecutive days.
- HSH and ECS have opened a new I&Q Hotel for COVID + people at shelters and navigation centers.



Program Highlights: Housing

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🔑 New Acquisition Proposal: 835 Turk Street

- 114 Units
- Lobby
- Parking Garage
- Generous sized rooms
- Private bathrooms
- Elevator
- Community kitchen and lounge
- Proposal to be heard at the BOS in January





Program Highlights: Housing

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🔑 Eula Hotel Acquisition Finalized

- 25 units for TAY
- Provider selection process underway
- Closed on purchase 12/30

🔑 Flexible Housing Subsidy Pool

- Bayview Flex Subsidy Pool SOI extended to January 28, 2022
- Information and application are available on the [HSH website](http://hsh.sfgov.org)

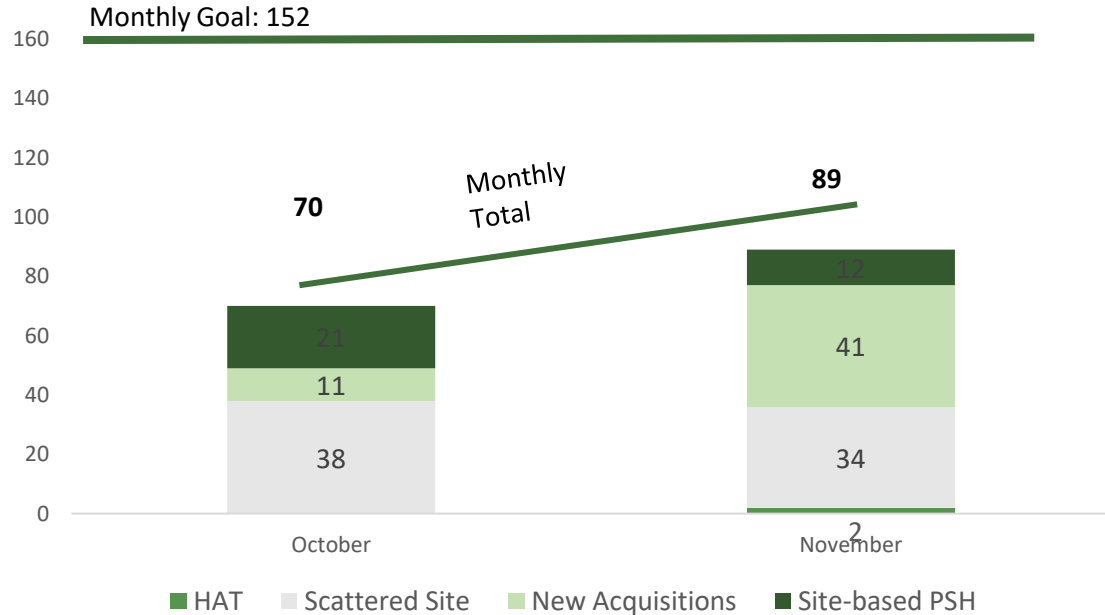
🔑 Homekey Award

- \$54.7M for the acquisition and operations of the Panoramic

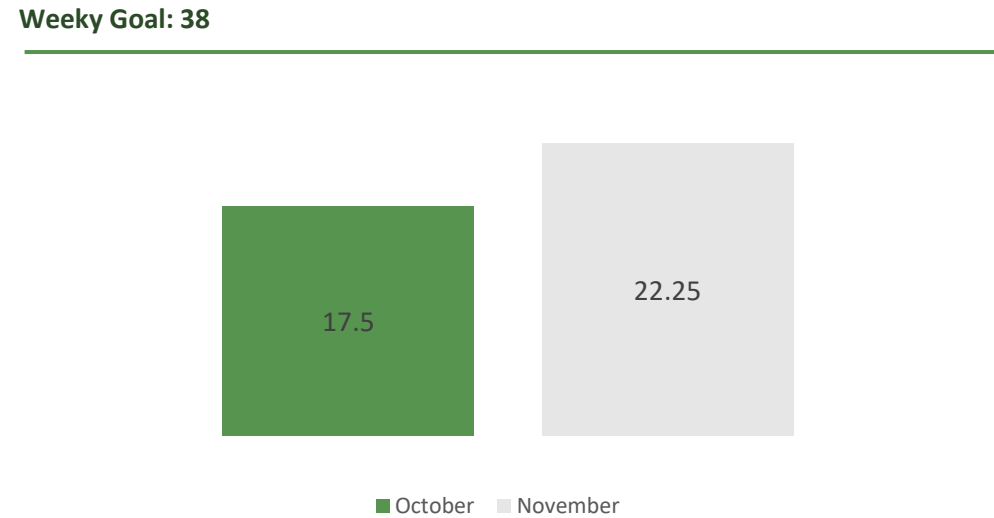


Program Highlights: Shelter in Place Hotel Wind Down and Housing Placement

Total Batch Placements per Month by program 2021-2022



Batch Placement Averages by Week 2021-2022





Emergency Housing Vouchers

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- In December, HSH Access Points started making referrals of **Housing Referral Status people** to Emergency Housing Vouchers
- HSH launched an **online eligibility screening tool** on our website
- HSH will be taking EHV applications from people experiencing homelessness **regardless of their Coordinated Entry Status in 2022**

Progress Report

- 362 applications submitted
- 144 applications approved
- 189 applications in process
- 29 households housed



Program Highlights: Coordinated Entry

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Community Queue Placements for TAY & Families

- Ongoing throughout the pandemic
- From July to September 2021, **99% of all TAY & family placements** came from the community queue and 1% came from the SIP system

Community Queue for Adult Placements

- Housing placements from the community queue for adults slowed during the pandemic
- HSH is ramping up community queue placements into PSH and scattered site housing. **Over 55 people from the community queue** matched to housing since mid-November



Program Highlights: Coordinated Entry

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🔑 Broad Scale Relaunch of Adult Community Queue

- Will be using the **batch referral process** initiated as part of the SIP housing placement process
- Batches will include **combination** of SIP and community queue clients.
- Proportion of **Community Queue placements will increase** as SIP guest demand decreases
- Initially HSH will prioritize clients in locations with existing case management services to support the documentation and housing placement process (i.e., navigation centers)



Program Highlights: Coordinated Entry

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• Improving Services for Domestic Violence Survivors

- HSH is beginning the **Coordinated Entry Domestic Violence** needs assessment and community planning process in 2022
- Setting up an Working Group that includes people with lived experience



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Questions?

Thank you.

<http://hsh.sfgov.org>