

SCA SGAC Report - March 2022

Period Covered:
11/1/21-1/31/22

Shelter Type	Shelter at Issue	Shelter at Issue - Other	Basis for DOS	SCA Outcome	SCA Client Type	Race Ethnicity Summary	Disability	Gender	
Adult Congregate	MSC South		Masking	appeal withdrawn by client	DOS	Black	Yes	Male	
			Acts of violence toward staff-inside shelter	Second Chance	DOS	Indigenous	Yes	Male	
			Continuous disruptive behavior	DOS withdrawn	DOS		No	Trans female	
			Abandonment of Shelter - 48 hours	client lost contact	DOS	White	No	Male	
			Threats of violence toward staff-inside the shelter	Second Chance	DOS	Black	Yes	Male	
			Deliberately damaging property	No Show	DOS			Female	
		Subtotal	6						
	Next Door			Acts of violence-inside the shelter	No Show	DOS			
				Threats of violence toward clients-inside of shelter	Second Chance	DOS	Black	Yes	Female
				Threats of violence toward staff-inside the shelter	Second Chance	DOS	White	Yes	Trans female
				Acts of violence toward staff-inside shelter; Continuous disruptive behavior	Issue resolved	DOS		No	Trans female
				Tamper/steal/destroy property	No Show	DOS		No	Male
			Acts of violence-inside the shelter	Upheld	DOS	White	No	Male	
	Subtotal	6							
Sanctuary			Acts of violence-inside the shelter	Modified	DOS	Multi-racial	No	Non-binary	
	Subtotal	1							
Subtotal		13							
Family	Hamilton Family Shelter		Acts of violence-inside the shelter	DOS upheld w/o amendment	DOS	Black	Yes	Male	
			Breaking 3 or more rules within 30 days	Overtured	DOS	Black	Yes	Female	
			Excessive case management violations	Second Chance	DOS	Black	Yes	Female	
			Possession of weapons	Second Chance	DOS	Black	Yes	Female	
		Subtotal	4						
	Harbor House			Threats of violence toward clients-inside of shelter	Second Chance	DOS	Multi-racial	No	Male
				No longer eligible for shelter services	No Show	DOS	N/A		Male
				Abandonment of Shelter - 72 hours	No Show	DOS	N/A		Male
				Masking	No Show	DOS	N/A		Male
				Threats of violence toward staff-inside the shelter	No Show	DOS	N/A		Male
		Subtotal	5						
	Providence - Oasis Hotel			Acts of violence-inside the shelter	client lost contact	DOS		No	Male
				Acts of violence-inside the shelter; Threats of violence toward clients-inside of shelter	No Show	DOS	N/A		Male
			Continuous disruptive behavior	Overtured	DOS	Black	No	Male	
			Possession/sale of alcohol/drugs/paraphernalia in shelter	No Show	DOS	Black	No	Male	
			Continuous disruptive behavior	No Show	DOS	N/A		Female	
			Threats of violence toward clients-inside of shelter	No Show	DOS	N/A		Male	
		Acts of violence toward staff-inside shelter	Modified	DOS	Black	Yes	Female		
		Threats of violence toward staff-inside the shelter	DOS upheld w/o amendment	DOS	Black	Yes	Female		
	Subtotal	8							
St. Joseph's			Excessive curfew violations	Client withdrew	DOS		No	Female	
	Subtotal								
Subtotal		18							
Navigation	Bayshore		Threats of violence toward clients-inside of shelter	Overtured	DOS	Black	No	Male	
			Acts of violence-inside the shelter; Threats of violence toward clients-inside of shelter	No Show	DOS		No	Male	
			Violating one bag per family rule	No Show	DOS	Latino	No	Male	
		Subtotal	3						
	Civic Center			Acts of violence-inside the shelter	Second Chance	DOS	White	No	Male
				Breaking 3 or more rules within 30 days	Withdrawn	DOS	Black	Yes	Male
		Subtotal	2						
	Division Circle			Acts of violence toward clients-outside of shelter; Acts of violence toward staff-inside shelter	No Show	DOS	Black		Male
				Breaking 3 or more rules within 30 days; Verbal harassment toward client and/or staff	No Show	DOS	White		Female
				Possession/sale of alcohol/drugs/paraphernalia in shelter	Withdrawn	DOS	White		Male
			Continuous disruptive behavior	No Show	DOS	Latino		Male	
		Acts of violence-inside the shelter	Second Chance	DOS	Black	Yes	Male		
	Subtotal	5							

	Embarcadero		Acts of violence-inside the shelter	Second Chance	DOS	Multi-racial	No	Male
			Harassment towards staff	Upheld	DOS	White	Yes	Male
Subtotal		2						
	Lower Polk TAY Navigation		Threats of violence toward staff-inside the shelter	No Show	DOS	Latino	No	Male
			Acts of violence toward staff-inside shelter	No Show	DOS	Latino	No	Male
			Acts of violence-inside the shelter	No Show	DOS	N/A		Male
			Possession of weapons; Threats of violence toward clients-outside of shelter	No Show	DOS	N/A		Male
			Acts of violence toward staff-inside shelter	Second Chance	DOS	White	Yes	Trans female
			Possession/sale of alcohol/drugs/paraphernalia in shelter	No Show	DOS	White	Yes	Male
			Possession/sale of alcohol/drugs/paraphernalia in shelter	No Show	DOS	Latino		Female
			Continuous disruptive behavior	No Show	DOS	Latino	No	Female
			Tamper/steal/destroy property	No Show	DOS		Yes	Male
			Acts of violence toward staff-inside shelter	No Show	DOS	N/A		Male
			Unauthorized entry into shelter	Overturned	DOS	Latino	Yes	Male
			Masking	Overturned	DOS	Black	Yes	Male
			Continuous disruptive behavior	DOS upheld w/o amendment	DOS	White	Yes	Trans female
			Possession/sale of alcohol/drugs/paraphernalia in shelter	No Show	DOS	N/A		Female
Subtotal		14						
Subtotal		26						
SIP - Adult Congregate		S. Van Ness Safe Sleep	Possession of weapons	Overturned	SIP Appeal	White	Yes	Male
		Subtotal	1					
		Site F	Violation of Pet/Animal Policy	DOS rescinded	SIP Appeal	White	Yes	Female
			Continuous disruptive behavior	Issue resolved	SIP Appeal	Black	No	Female
		Subtotal	2					
Subtotal		3						
SIP - Hotel	SIP	Buchanan Hotel (Site 36)	Harassment towards clients	Overturned	SIP Appeal	Multi-racial	Yes	Male
		Subtotal	1					
		Cova Hotel	Destruction of property	Overturned	SIP Appeal	Pacific Islander	No	Female
		Subtotal	1					
		Hotel	Continuous disruptive behavior; Destruction of property	Upheld	SIP Appeal	Black	No	Trans female
		Subtotal	1					
		Monarch Hotel	Threats of violence toward clients-inside of shelter	Overturned	SIP Appeal	Multi-racial	Yes	Male
Monarch Hotel	Threats of violence toward clients-inside of shelter	Overturned	SIP Appeal	Latino	Yes	Male		
Subtotal		2						
Subtotal		5						
Total		65						

Shelter Grievance Policy DOS Count: 57

SIP appeals count: 8