

Shireen McSpadden, Executive Director

London Breed, Mayor

To: Clerk of the San Francisco Board of Supervisors

From: Emily Cohen, Deputy Director of Communications and Legislative Affairs
Department of Homelessness and Supportive Housing

Date: May 3, 2022

Subject: 2021 Emergency Ordinance 61-19 Annual Report

In April 2019, the Board of Supervisor unanimously passed an ordinance to streamline contracting for homeless services and siting for homeless shelters (Emergency Ordinance 61-19). This ordinance made several changes to the Administrative Code to expedite homeless services, including:

- Waiving competitive procurement rules for homeless service contracts. Eligible contracts include site-based services like congregate and non-congregate temporary shelter programs, coordinated entry access points and supportive housing as well as outreach, scattered site supportive housing and other homeless services that are not site-specific.
- Extending operations of Navigation Centers beyond the current two-year limit to support maintaining shelter capacity.
- Allowing shelters by right in areas where they were previously permitted as a conditional use, including PDR and SALI districts.

The ordinance requires the Department of Homelessness and Supportive Housing (HSH) to submit an annual report on all contracts awarded under this expedited procedure. This memo serves as HSH's required annual report for calendar year 2021.

HSH entered into 72 agreements with start dates between January 1, 2021, and December 31, 2021, using the authority granted in Ordinance 61-19. These agreements fall into the following service areas:

- Outreach (1)
- Temporary Shelter (18)
- Coordinated Entry and Problem Solving (9)
- Housing (44)

Utilization of the Ordinance 61-19 increased during this time period due to the continued impacts of the COVID-19 public health crisis and our need to move quickly to both expand and maintain essential services. These agreements have allowed HSH to bring online much needed housing, shelter, and other critical resources to more rapidly to serve individuals, families, and youth experiencing homelessness. Expansions in calendar year 2021 included:

- **14** agreements utilizing Prop C dollars to facilitate quick implementation of critical resources with this new funding.
- **5** new Coordinated Entry agreements: expansion focused on serving communities of color, veterans, domestic violence survivors, and the LGBTQ+ and TGNC community.
 - **4** new Access Points added with capacity to serve 2,900 clients annually.
 - **1** additional agreement to expand CE services to serve 36 survivors of domestic violence.
- **14** new housing agreements with support for up to:
 - **649** Flexible Housing Subsidy Pool (FHSP) slots (subsidies and/or services). This category includes some support services for Emergency Housing Voucher holders.
 - **444** site-based permanent housing slots: services for site-based housing units (PSH or Housing Ladder).
 - **245** Rapid Rehousing Housing (subsidies and/or services).
 - **700** guests exiting SIP hotels provided with services to navigate the housing process.
- **5** new shelter agreements with **406** new shelter beds:
 - **211** units of non-congregate winter shelter in repurposed SIP hotels.
 - **70** non-congregate cabins at 33 Gough Street.
 - **125** beds at re-opened Navigation Centers, including 61 beds for transgender and gender non-conforming people and cis-gender women.

In addition to the contracts adding critical capacity, HSH used the authority within the ordinance to continue or extend 48 agreements for existing services during the pandemic. These agreements will be reprocured as part of the Department's procurement plan to support standardization of all contracts over the next three years. See the table below for specific information on the amount, length, and program objectives of each agreement.

While the ordinance waives the requirement for a competitive procurement process for homeless service contracts, HSH selected providers based on their previous experience, performance, and ability to start providing services quickly.



Table 1: HSH Agreements for New Programs Entered in 2021 Using Ordinance 61-19

Service Type	Provider Name	Program	Not to Exceed	Term (Years)	Term Start Date	Term End Date	Program Objectives
Coordinated Entry & Problem Solving	Dolores Street Community Center	Adult Access Point	\$3,141,617	3.00	7/1/2021	6/30/2024	Provide Problem Solving and other Coordinated Entry services to between 750 and 900 adults annually.
Coordinated Entry & Problem Solving	San Francisco Network Ministries Housing Corp	Domestic Violence Coordinated Entry	\$239,583	2.08	12/1/2021	12/31/2023	Provide access to Homelessness Response System resources for at least 36 survivors.
Coordinated Entry & Problem Solving	St. Vincent de Paul Society Of San Francisco	Adult Access Points	\$1,628,662	3.00	7/1/2021	6/30/2024	Provide Access Point services to 750 to 900 people annually.
Coordinated Entry & Problem Solving	Swords to Plowshares-Veterans Rights Org	Veterans Access Points	\$3,493,651	3.00	7/1/2021	6/30/2024	Provide Access Point services to 500 people annually.
Coordinated Entry & Problem Solving	Transgender, Gender Variant and Intersex Justice Project (TGIJP)	Adult Access Points	\$989,563	3.00	8/1/2021	6/30/2024	Provide Access Point services to between 500 and 600 people annually.
Housing	Abode Services	Rapid Rehousing & Flexible Housing Subsidy Pool (Prop C)	\$9,900,000	2.37	2/15/2021	6/30/2023	Housing locator, rental assistance, and support services (including EHV) for 40 people.
Housing	Five Keys Schools and Programs	Flexible Housing Subsidy Pool & Rapid Re-	\$6,000,000	2.37	2/15/2021	6/30/2023	Housing locator, rental assistance, and support services (including EHV) for 45 clients.



		Housing (Prop C)					
Housing	Bayview Hunters Point Foundation for Community Improvement	Rapid Rehousing & Flexible Housing Subsidy Pool (Prop C)	\$7,368,925	2.37	2/15/2021	6/30/2023	Housing locator, rental assistance, and support services for 35 households with EHV's.
Housing	Episcopal Community Services of San Francisco Inc (ECS)	Flexible Housing Subsidy Pool (Prop C)	\$9,900,000	2.37	2/15/2021	6/30/2023	Housing locator, rental assistance, and services for 60 households.
Housing	Brilliant Corners	Flexible Housing Subsidy Pool (Prop C)	\$9,900,000	1.37	2/15/2021	6/30/2022	Housing Locator, rental assistance, and services for 175 adults and 125 older adults.
Housing	Catholic Charities	Emergency Housing Voucher Program (Prop C)	\$1,289,213	1.54	12/15/2021	6/30/2023	Housing locator, rental assistance, and support services for 31 family households with an EHV.
Housing	At the Crossroads	Flexible Housing Subsidy Pool Support Services	\$562,742	3.08	6/1/2021	6/30/2024	Support Services for 18 TAY in Flexible Housing Subsidy Pool units.
Housing	Felton Institute	Flexible Housing Subsidy Pool (Prop C)	\$3,086,749	2.37	2/15/2021	6/30/2023	Case Management services for 60 households.



Housing	Five Keys Schools and Programs	Artmar	\$6,704,364	2.08	6/1/2021	6/30/2023	Master lease, property management, and support services for TAY and adult clients in 61 units.
Housing	Tenderloin Housing Clinic Inc (THC)	Abigail Hotel	\$7,045,244	3.16	1/1/2021	2/29/2024	Master lease, property management, and support services for 62 units of Housing Ladder.
Housing	Episcopal Community Services of San Francisco Inc (ECS)	Hotel Diva	\$3,223,741	2.92	8/1/2021	6/30/2024	Support services for 176 units.
Housing	Episcopal Community Services of San Francisco Inc (ECS)	Tahanan	\$3,074,403	2.92	8/1/2021	6/30/2024	Support services at 145 units. Selected as a provider through a competitive RFP process through the Housing Accelerator Fund and Mercy Housing.
Housing	Episcopal Community Services of San Francisco Inc (ECS)	Rapid Rehousing (Prop C)	\$9,749,200	2.37	2/15/2021	6/30/2023	Rapid Rehousing housing locator, support services, and rental assistance for 125 tenants.
Housing	Episcopal Community Services of San Francisco Inc (ECS)	Housing Navigation Expansion	\$900,000	1.00	7/1/2021	6/30/2022	As-needed Housing Navigation for up to 700 clients exiting SIPs.
Temporary Shelter	Urban Alchemy	Safe Sleep @ 33 Gough Cabins (Prop C)	\$5,022,514	1.41	11/1/2021	3/31/2023	Non-congregate cabin program and safe sleep operations and services for 70 cabins.
Temporary Shelter	Providence Foundation Of San Francisco	Central Waterfront	\$9,354,203	3.00	7/1/2021	6/30/2024	Shelter operations and services for 64 adults.



		Navigation Center					
Temporary Shelter	St. James Infirmary	Taimon Booton Navigation Center (aka Bryant)	\$8,964,393	3.00	12/1/2021	6/30/2024	Shelter operations and services for 61 TGNC and cis-women adults
Temporary Shelter	Episcopal Community Services of San Francisco Inc (ECS)	Cova Winter Shelter (formerly SIP Site 38)	\$2,525,244	0.53	12/18/2021	6/30/2022	Non-congregate winter shelter for 95 people. Selected as SIP provider through competitive RFQ #130, extended through EO
Temporary Shelter	Episcopal Community Services of San Francisco Inc (ECS)	Good Winter Shelter (formerly SIP Site 4)	\$4,323,281	0.50	12/18/2021	6/30/2022	Non-congregate winter shelter for 108 people. Selected as SIP provider through competitive RFQ #130, extended through EO

Table 2: HSH Agreements Entered in 2021 to Extend/Continue Existing Programs Using Ordinance 61-19

Service Type	Provider Name	Program	Not to Exceed	Term (Years)	Term Start Date	Term End Date	Program Objectives
Coordinated Entry & Problem Solving	Episcopal Community Services of San Francisco Inc (ECS)	Adult Access Points	\$9,816,708	2.00	7/1/2021	6/30/2023	Provide Access Point services to between 4,650 and 5,700 people annually.
Coordinated Entry & Problem Solving	Catholic Charities	Family Eviction Prevention Collaborative Homelessness Prevention (Prop C)	\$9,786,606	3.00	7/1/2021	6/30/2024	Provide prevention and problem solving to 180 households annually.



Coordinated Entry & Problem Solving	Eviction Defense Collaborative Inc (EDC)	Rental Assistance Disbursement Component (RADCO) (Prop C)	\$9,844,566	2.00	7/1/2021	6/30/2023	Provide prevention services to 200 households annually.
Coordinated Entry & Problem Solving	Hamilton Families	Homelessness Prevention (Prop C)	\$5,315,725	3.00	7/1/2021	6/30/2024	Provide prevention services to 80 families annually.
Housing	Brilliant Corners	Flexible Housing Subsidy Pool (Prop C)	\$9,900,000	2.37	7/1/2021	6/30/2024	Housing locator, rental assistance, and services for 150 Transitional Age Youth.
Housing	Brilliant Corners	Flexible Housing Subsidy Pool & Housing Ladder	\$9,000,000	3.00	7/1/2021	6/30/2024	Housing locator, rental assistance, and housing ladder services for 338 adults and youth.
Housing	Lutheran Social Services of Northern California	Rent Payment/Money Management	\$4,027,558	3.00	7/1/2021	6/30/2024	Third party rent payment or money management services for 1,200 - 1,300 clients per month.
Housing	Tenderloin Housing Clinic Inc (THC)	Money Management	\$3,124,249	3.00	7/1/2021	6/30/2024	Modified payment plan support for 500 clients monthly.
Housing	Community Forward SF (Formerly CATS)	Coronado Hotel (Housing First Master Lease)	\$3,994,818	2.49	1/1/2021	6/30/2023	Master lease, property management, and support services for 65 households
Housing	Conard House Inc	McAllister Hotel - Care Not Cash (CNC)	\$5,766,861	3.16	1/1/2021	2/29/2024	Master lease, property management, and support services for 80 units.
Housing	Conard House Inc	Aranda Hotel - Care Not Cash (CNC)	\$5,157,163	3.16	1/1/2021	2/29/2024	Master lease, property management and support services for 110 units.



Housing	Episcopal Community Services Of San Francisco Inc (ECS)	Housing First Hotels-Alder, Crosby, Elm, Hillsdale, Mentone - Care Not Cash (CNC)	\$26,329,610	3.16	1/1/2021	2/29/2024	Master lease, property management, and support services for 463 SRO PSH units at 5 hotels.
Housing	Episcopal Community Services of San Francisco Inc (ECS)	Auburn Hotel	\$4,550,063	3.00	7/1/2021	6/30/2024	Master lease, property management, and support services for 70 units of PSH.
Housing	Swords to Plowshares-Veterans Rights Org	250 Kearny Support Services	\$1,309,706	3.00	7/1/2021	6/30/2024	Property management and support services for 131 tenants.
Housing	Tenderloin Housing Clinic Inc (THC)	Crown, Winton, National Hotels	\$9,990,000	2.00	7/1/2021	6/30/2023	Property management and support services for 200 units of PSH.
Housing	Tenderloin Neighborhood Development Corp (TNDC)	Prop 63 MHSA (West Hotel, Ambassador Hotel, Dalt Hotel, Ritz Hotel)	\$2,369,562	3.17	5/1/2021	6/30/2024	Property management for 21 units and support services for clients in 40 units.
Housing	Tenderloin Neighborhood Development Corp (TNDC)	44 McAllister Associates - CCR Senior Housing	\$2,594,656	3.00	7/1/2021	6/30/2024	Property management and support services in 75 units.
Housing	Lutheran Social Services of Northern California	Kinney Hotel	\$3,405,935	3.00	7/1/2021	6/30/2024	Stabilization beds for 210 HIV-positive adults annually. Property management for 31 units of PSH.



Housing	Bridge Housing Corp	One Church Street Apartments	\$250,635	2.49	1/1/2021	6/30/2023	Support services to 93 families.
Housing	Catholic Charities	10th & Mission LOSP	\$990,525	2.49	1/1/2021	6/30/2023	Support services to at least 44 families.
Housing	Larkin Street Youth Services	Edward II LOSP	\$845,363	3.16	1/1/2021	2/29/2024	Support services for 24 TAY tenants.
Housing	Lutheran Social Services of Northern California	Bernal Gateway Apartments	\$572,157	2.49	1/1/2021	6/30/2023	Support services for families in 54 units of supportive housing.
Housing	Lutheran Social Services of Northern California	Mosaica Family Apartments LOSP	\$1,036,773	2.49	1/1/2021	6/30/2023	Support services for families in 20 units of supportive housing.
Housing	Lutheran Social Services of Northern California	990 Polk Senior Housing LOSP	\$913,731	3.00	7/1/2021	6/30/2024	Support services for 50 seniors in supportive housing.
Housing	Lutheran Social Services of Northern California	Folsom Dore Apartments LOSP	\$847,132	3.00	7/1/2021	6/30/2024	Support services for 40 people in supportive housing.
Housing	Lutheran Social Services of Northern California	Mosaica Senior Apartments	\$193,090	3.00	7/1/2021	6/30/2024	Support services for 11 older adults.
Housing	Mercy Housing California Db a Mission Creek Senior Community	Direct Access to Housing (DAH) at Mission Creek LOSP	\$551,988	3.00	7/1/2021	6/30/2024	Support services for 51 adults and older adults.



Housing	Regents University of California San Francisco	Citywide Behavioral Health Roving Team	\$801,352	2.49	1/1/2021	6/30/2023	Behavioral health case management to 165 tenants in supportive housing at any given time at 25 PSH sites.
Housing	Salvation Army	Railton Place LOSP	\$805,242	2.49	1/1/2021	6/30/2023	Support services for 40 adults.
Housing	San Francisco Housing Development Corp	Bayview Commons (Prop C)	\$510,000	3.16	1/1/2021	2/29/2024	Support services for families with children in 30 units.
Housing	Tenants And Owners Development Corporation (TODCO)	Scattered Sites (Bayanihan House, Hotel Isabel, Knox Hotel)	\$900,663	2.49	1/1/2021	6/30/2023	Support services for adults in 364 units.
Housing	Tenderloin Neighborhood Development Corp (TNDC)	Support Services at Kelly Cullen Community LOSP	\$2,207,845	3.00	7/1/2021	6/30/2024	Support services for clients in 154 units.
Housing	Episcopal Community Services Of San Francisco Inc (ECS)	Housing Navigation & Stabilization Services	\$6,186,227	3.00	7/1/2021	6/30/2024	Rapid Rehousing housing locator and rental assistance for up to 600 clients.
Housing	Homeless Prenatal Program (HPP)	SHARE Needs based subsidies	\$8,911,828	3.00	7/1/2021	6/30/2024	Rapid Rehousing and support services for 32 households annually.
Outreach	Homeless Youth Alliance, Inc (HYA)	Youth Outreach Services	\$805,090	3.16	1/1/2021	2/29/2024	Outreach services to 100 unduplicated Transitional Age Youth (TAY).
Temporary Shelter	Urban Alchemy	Safe Sleep @180 Jones	\$2,300,300	1.33	3/1/2021	6/30/2022	Safe Sleep operations and services for at least 15 households.



Temporary Shelter	Heluna Health	UNITED COUNCIL OF HUMAN SERVICES (UCHS) Bayview Drop-In Resource Center (Mother Brown)	\$7,799,101	7.00	7/1/2021	6/30/2024	Fiscal Intermediary services (fiscal management and HR management) to support people accessing UCHS drop-in center. Agreement transferred to Bayview Hunter's Point Foundation in early 2022.
Temporary Shelter	San Francisco Food Bank	Housing First Food Pantry (HSG 1st)	\$845,880	3.20	1/1/2021	2/29/2024	32,560 bags of food across 11 pantry distribution sites for tenants in supportive.
Temporary Shelter	Community Housing Partnership (CHP) Dba Homerise	Civic Center Navigation Center (AKA Civic Center Hotel)	\$9,591,282	2.00	7/1/2021	6/30/2023	Non-congregate shelter operations and services for 113 adults.
Temporary Shelter	Five Keys Schools and Programs	Bayshore Navigation Center (AKA 125 Bayshore)	\$9,915,220	2.49	1/1/2021	6/30/2023	Shelter and services for 128 adults (55 at COVID capacity).
Temporary Shelter	Catholic Charities	St. Joseph's Family Center	\$2,551,680	2.00	7/1/2021	6/30/2023	Shelter for 10 families every day (approx. 30 annually).
Temporary Shelter	Dolores Street Community Center	Emergency Shelter Services (Jazzie's Place & Santa Maria & Martha)	\$8,738,572	3.00	7/1/2021	6/30/2024	Shelter for 53 guests under COVID capacity; 136 non-COVID capacity after shelter expansion.
Temporary Shelter	Episcopal Community Services of San Francisco Inc (ECS)	Sanctuary	\$6,110,917	1.00	7/1/2021	6/30/2022	Shelter for up to 124 individuals.
Temporary Shelter	Board of Trustees of the	Glide Walk-in Center	\$488,540	1.00	7/1/2021	6/30/2022	Resource center for adults to provide information to help



	Glide Foundation						guests find resources, assess safety and well-being, and increase quality of life and health.
Temporary Shelter	Providence Foundation of San Francisco	350 Jones Shelter Storage	\$590,936	3.00	7/1/2021	6/30/2024	Shelter storage for 360 individuals.
Temporary Shelter	Heluna Health	SF HOT Stabilization Program (Hotel Rooms)	\$4,460,243	3.00	7/1/2021	6/30/2024	Provide 86 stabilization rooms at any given time with services to support individuals stabilize.
Temporary Shelter	Larkin Street Youth Services	1020 Haight Street	\$1,938,406	3.00	7/1/2021	6/30/2024	Transitional housing for 15 Transitional Age Youth (TAY).
Temporary Shelter	Larkin Street Youth Services	Castro Youth Housing Initiative (Belvedere)	\$4,997,984	3.00	7/1/2021	6/30/2024	Transitional housing for 38 Transitional Age Youth (TAY).

