



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Local Homeless Coordinating Board | April 4, 2022



Thank you to Erick Brown



Your **institutional wisdom** and **consistency** has played in integral role in steering the Board since 2008.

Welcome to Nikon Guffey

Welcome to the Local Homeless Coordinating Board's newest member!

- 22 years with HSA
 - Currently a Program Director
- Focus on families and children.

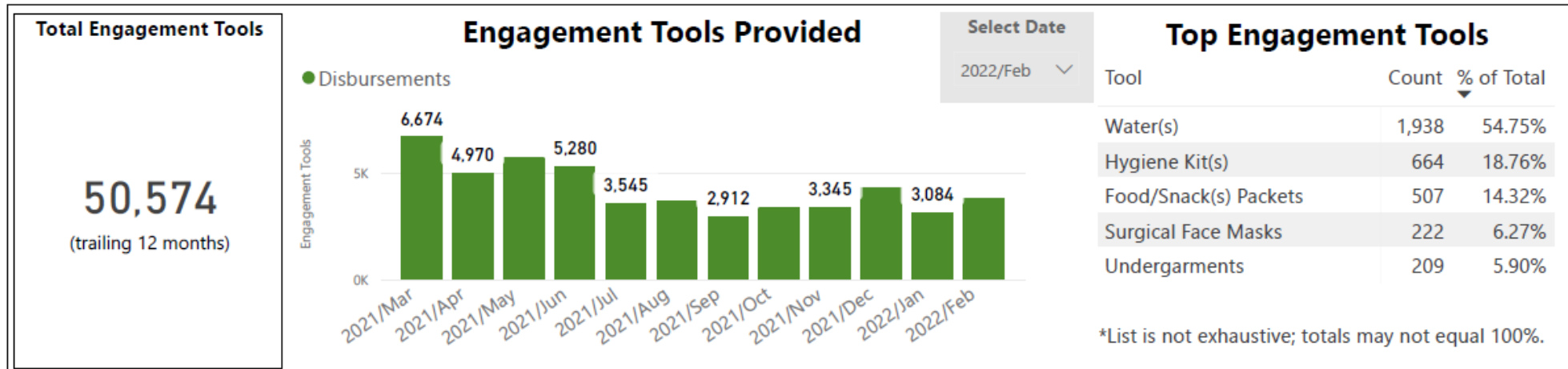
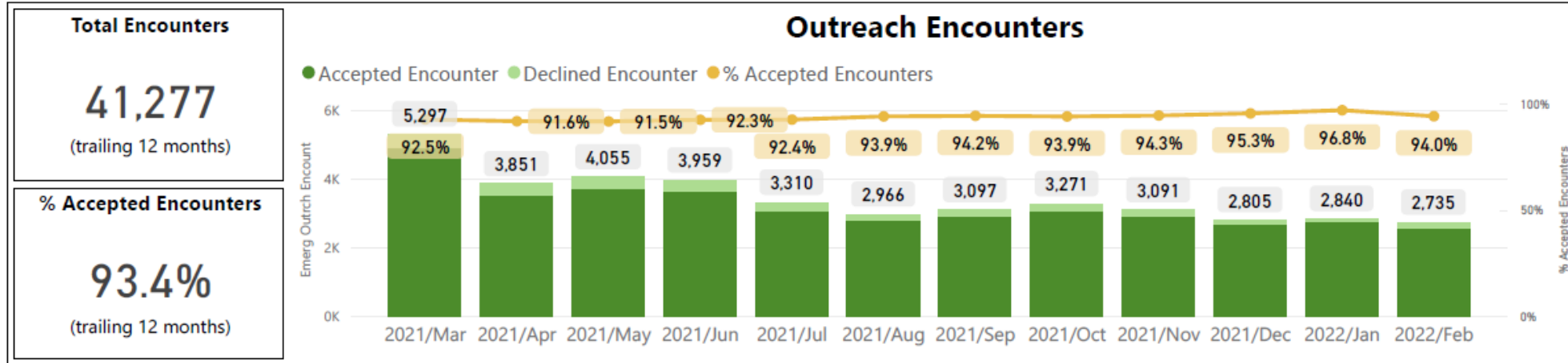




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Homelessness Response System Data Updates

Outreach



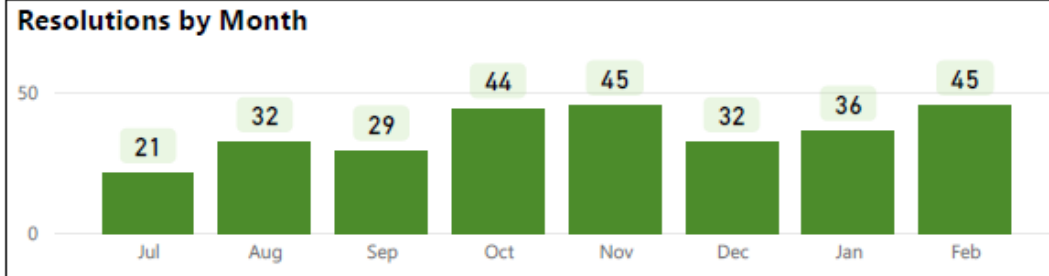
Data through February 28, 2022.

Problem Solving – General

Clients

260
Unique Clients Resolved

4,425
Unique Problem Solving Clients



Services

284
Total Resolutions

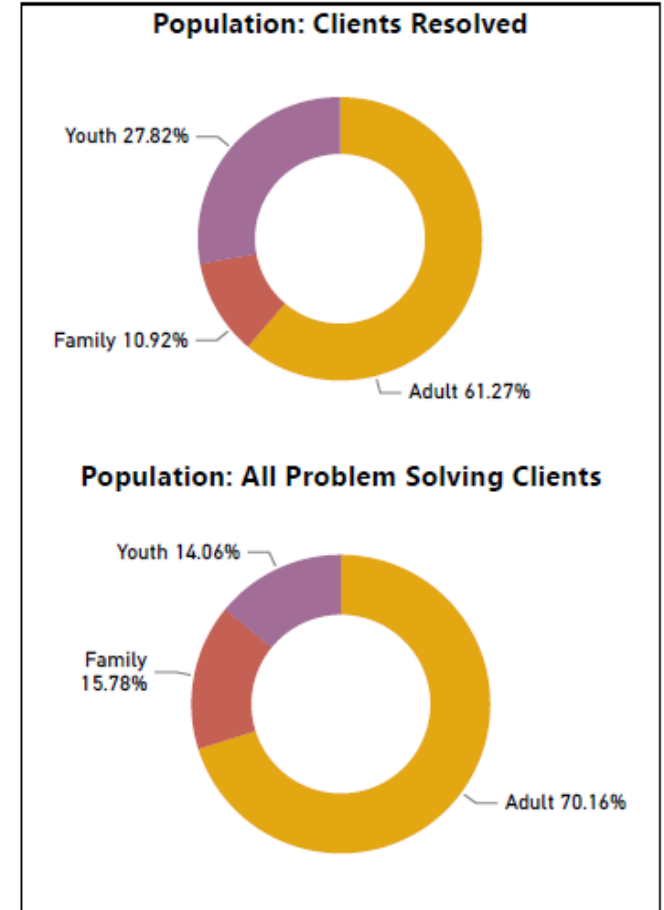
6,109
Total Conversations

\$818,384
Total Financial Assistance

\$2,882
Average Assistance Per Resolution

Top 5 Financial Assistance

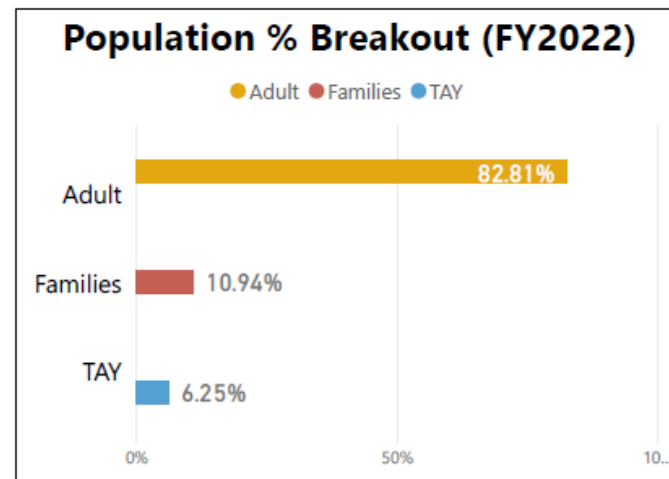
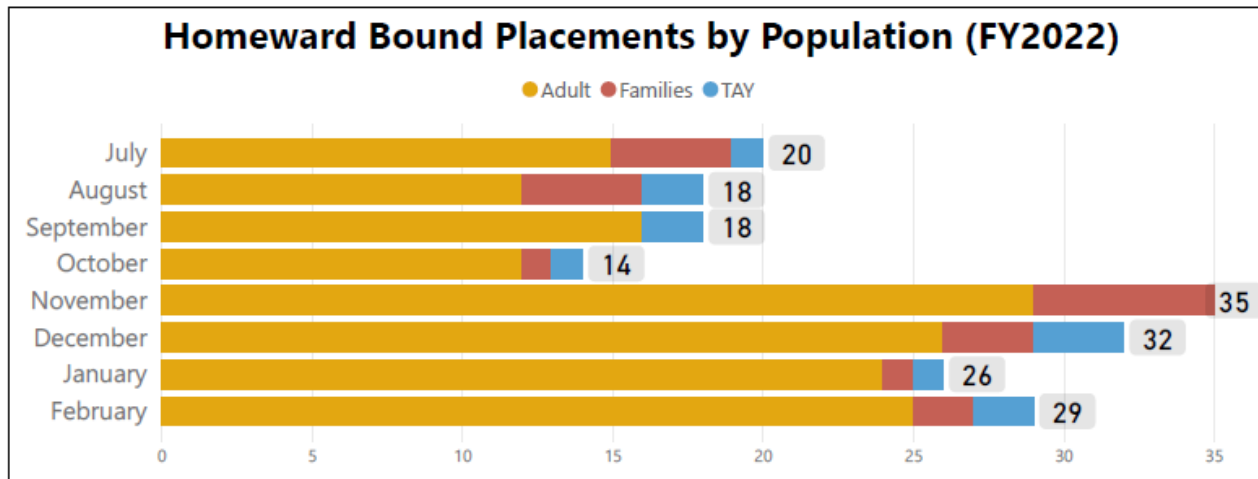
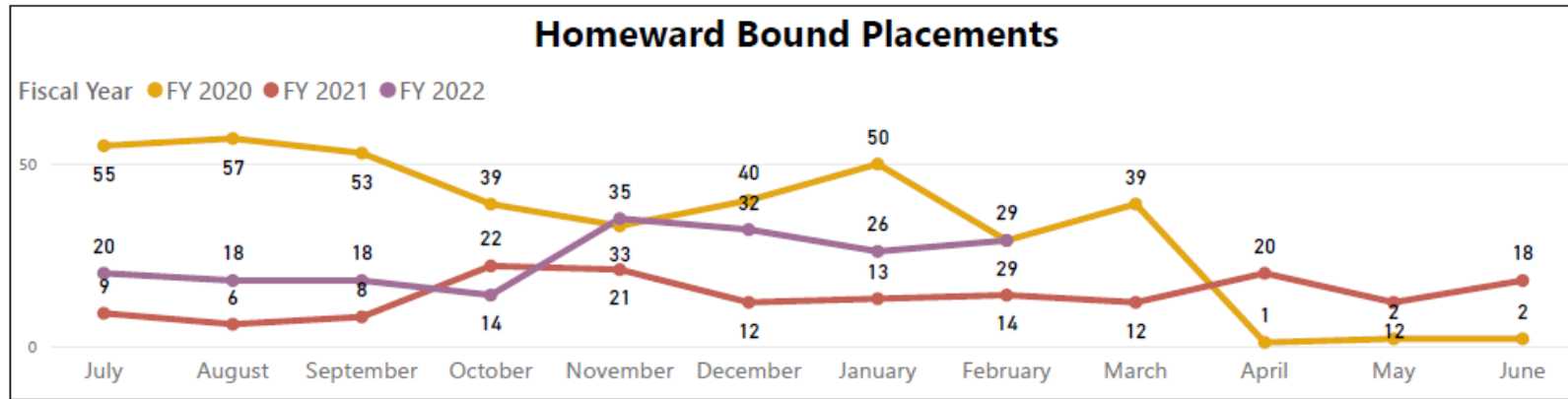
Assistance	Amount
Move-in assistance for housing outside the San Francisco HRS, including deposits and first and last month's rent	\$669,475
Rental Assistance after Move-in	\$71,218
Transportation costs for housing, employment, or appointments with other entities helping with Problem Solving (bus tokens, passes, taxi rides, etc.)	\$25,401
Furniture, such as a bed, which makes it possible for a person to move into a shared living situation	\$24,382
Contribution to rent costs of another household (non-lease agreements) if it will allow the participant to move into the unit or maintain/return to the unit	\$11,292



Data through February 28, 2022.

Problem Solving - Homeward Bound

29
 Latest Month Exits
192
 FYTD Exits
105
 Last FYTD Exits
167
 Last Year Total



Data through February 28, 2022.

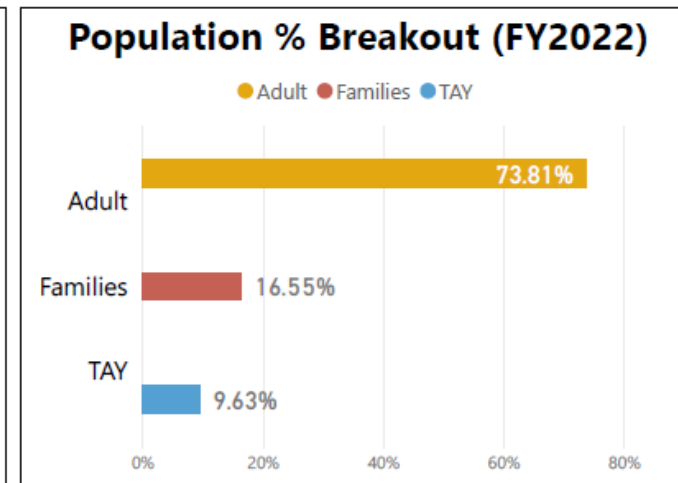
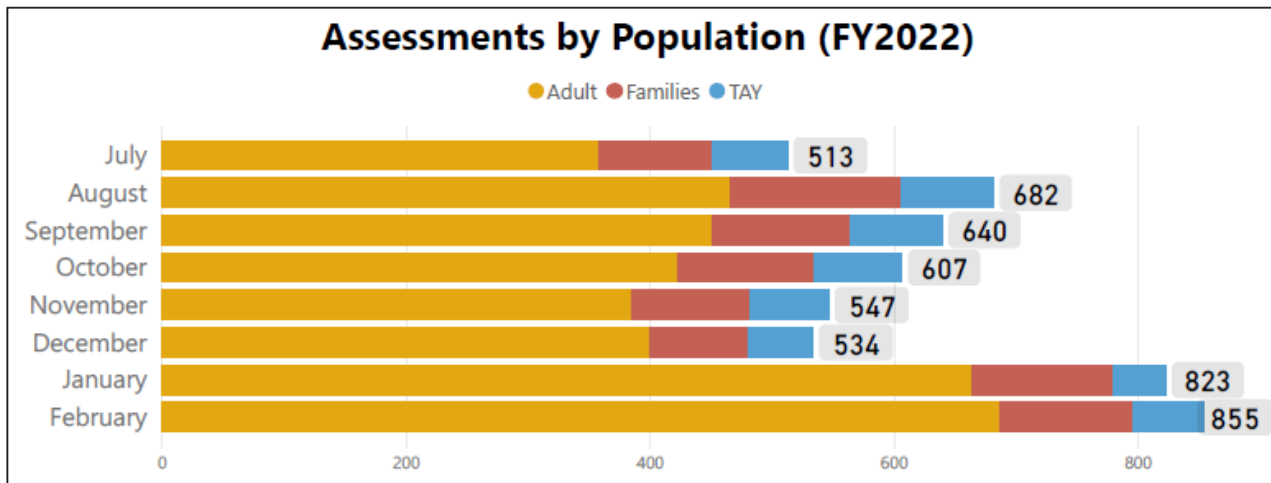
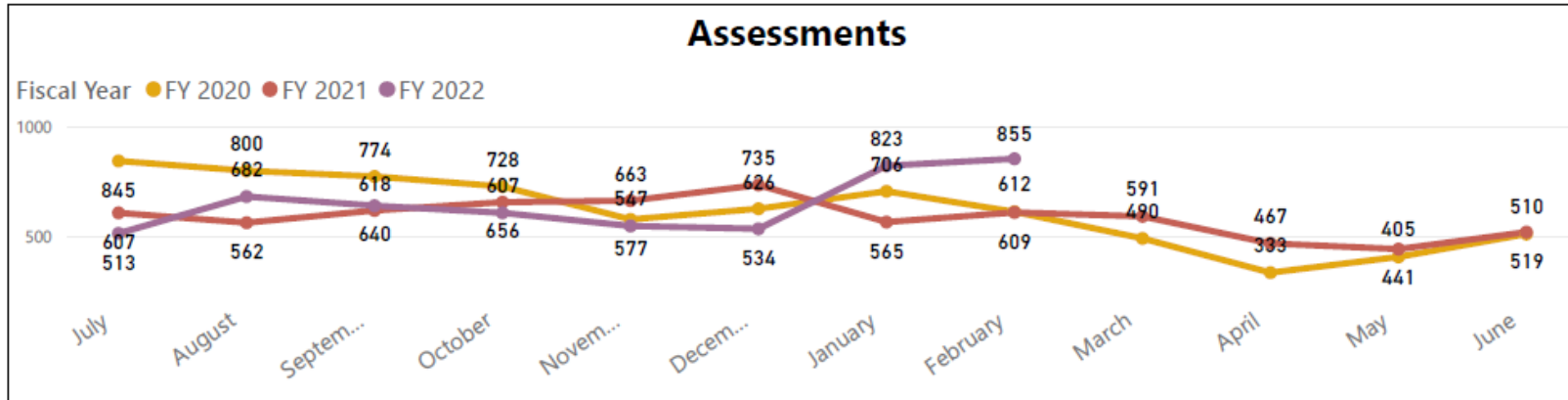
Coordinated Entry - Assessments

855
Latest Month Assessments

5,201
FYTD Assessments

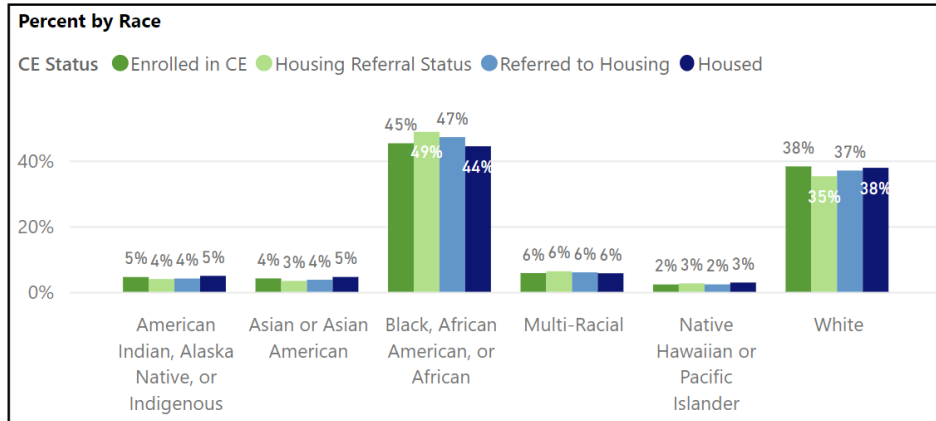
5,015
Last FYTD Assessments

7,033
Last Year Total

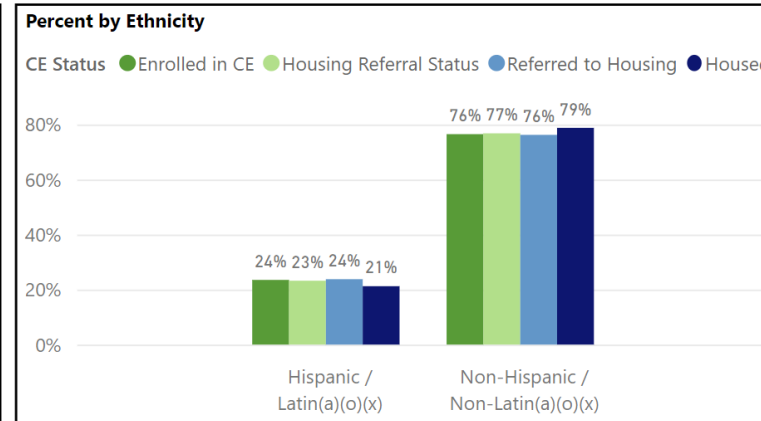


Data through February 28, 2022.

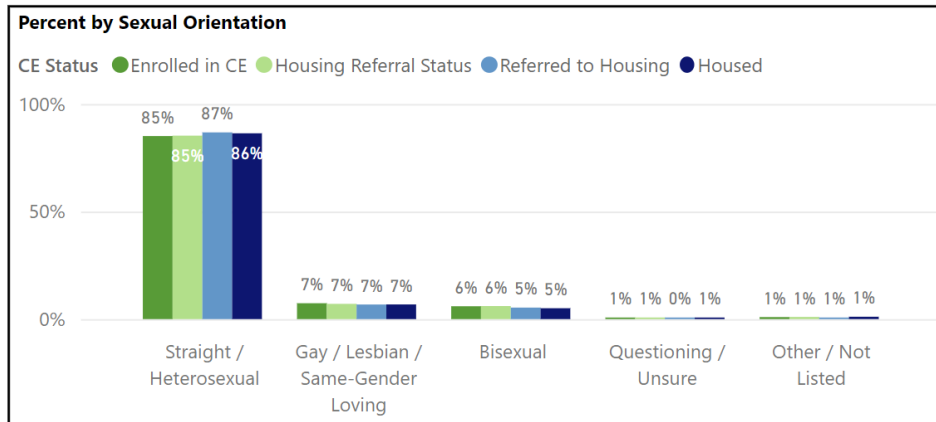
Coordinated Entry & Housing Demographics



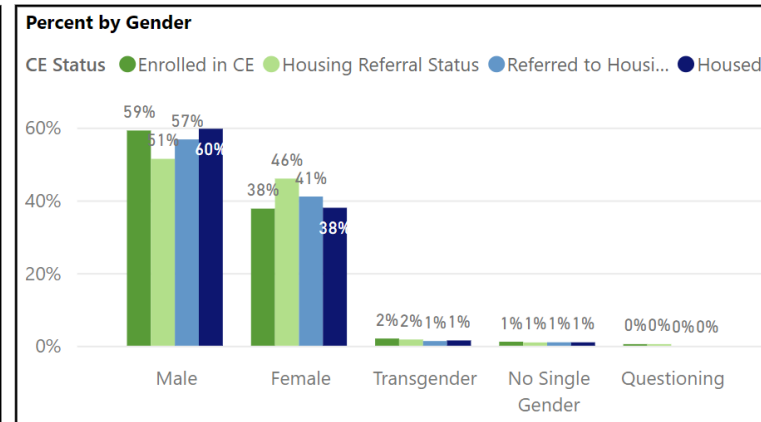
Race is incomplete for 9% of clients (3% Data Not Collected; 6% Doesn't Know / Refused)



Ethnicity is incomplete for 1% of clients (1% Data Not Collected; 1% Doesn't Know / Refused)



Sexual Orientation is incomplete for 6% of clients (4% Data Not Collected; 2% Refused)



Gender is incomplete for 0% of clients (0% Data Not Collected; 0% Doesn't Know / Refused)

- *Data from July 1, 2021 to December 31, 2021.*
- *New data available quarterly.*

Housing – Placements

Program Sub-Category

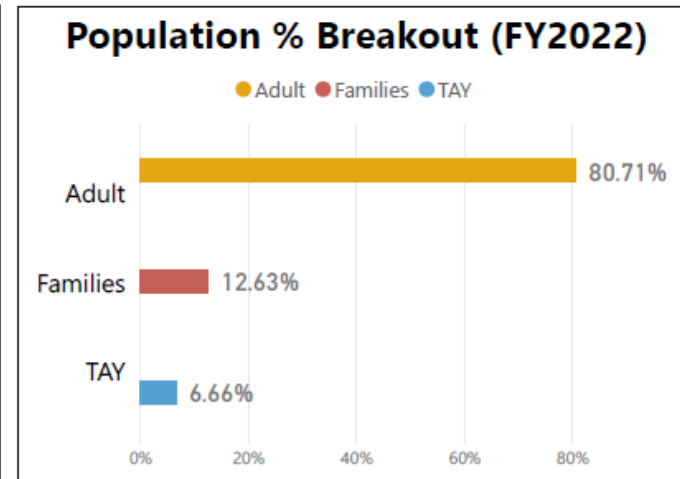
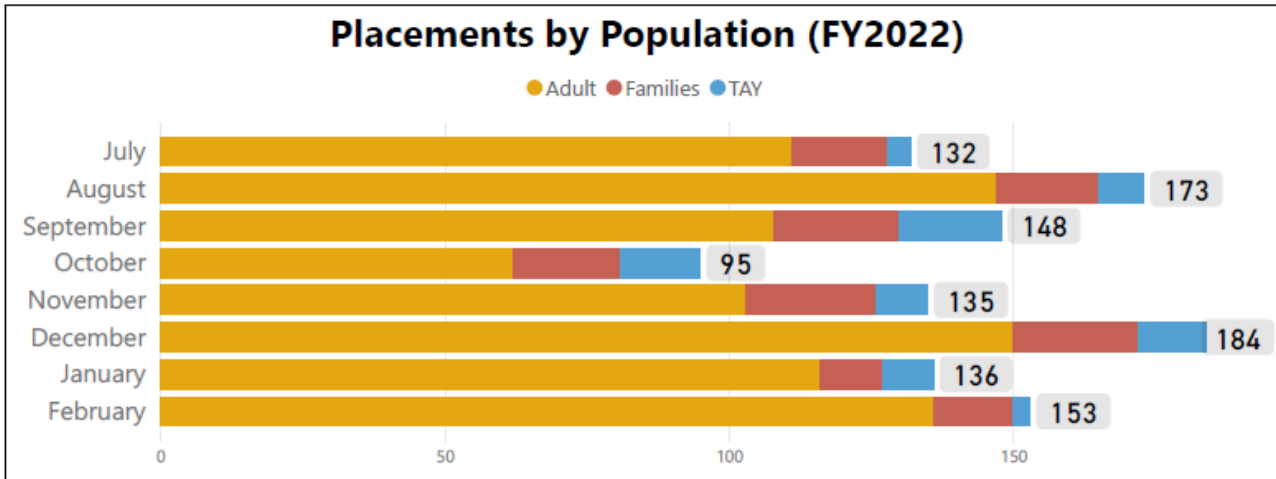
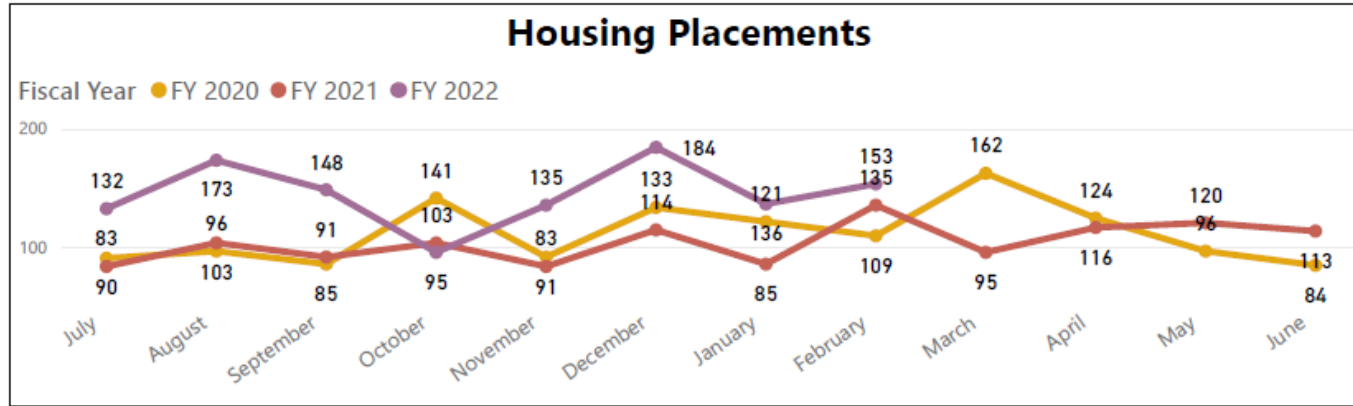
- Select all
- PSH
- Rent Subsidies
- RRH

153
Latest Month Placements

1,156
FYTD Placements

797
Last FYTD Placements

1,241
Last Year Total



Data through February 28, 2022.

Current Housing Vacancies

Total Vacancies
800

=

Units Ready for Referral
502

+

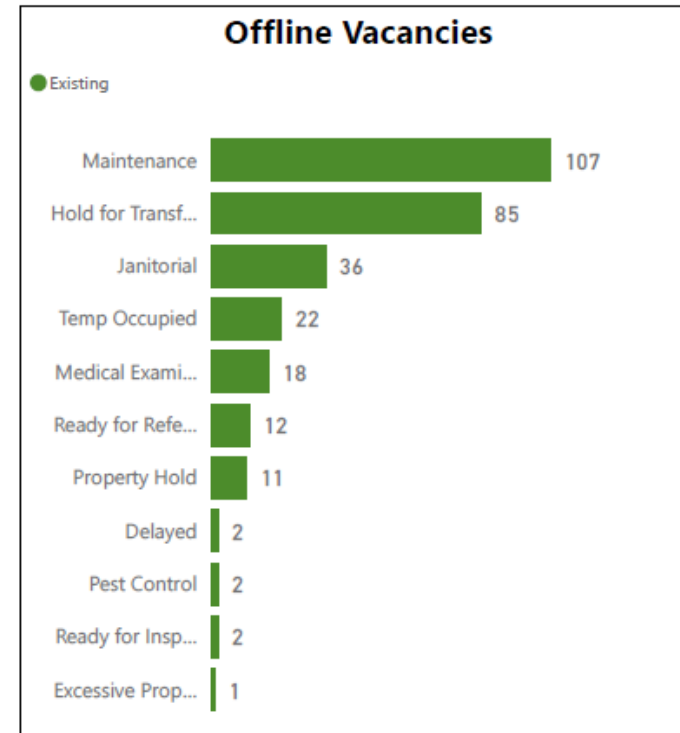
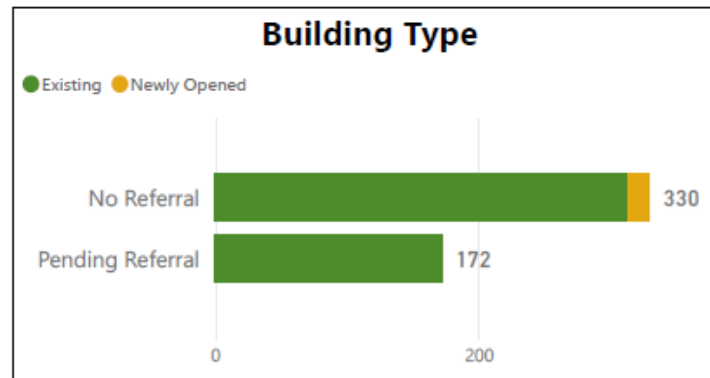
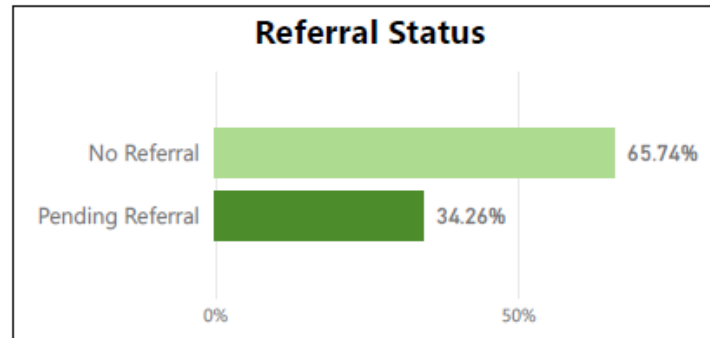
Offline Units
298

New Buildings (Within Last 4 months)

Building	Open Date	Capacity
Kinney Hotel	Jan/22	30

9.6%
Vacancy Percentage*

* Calculated for existing site based buildings.

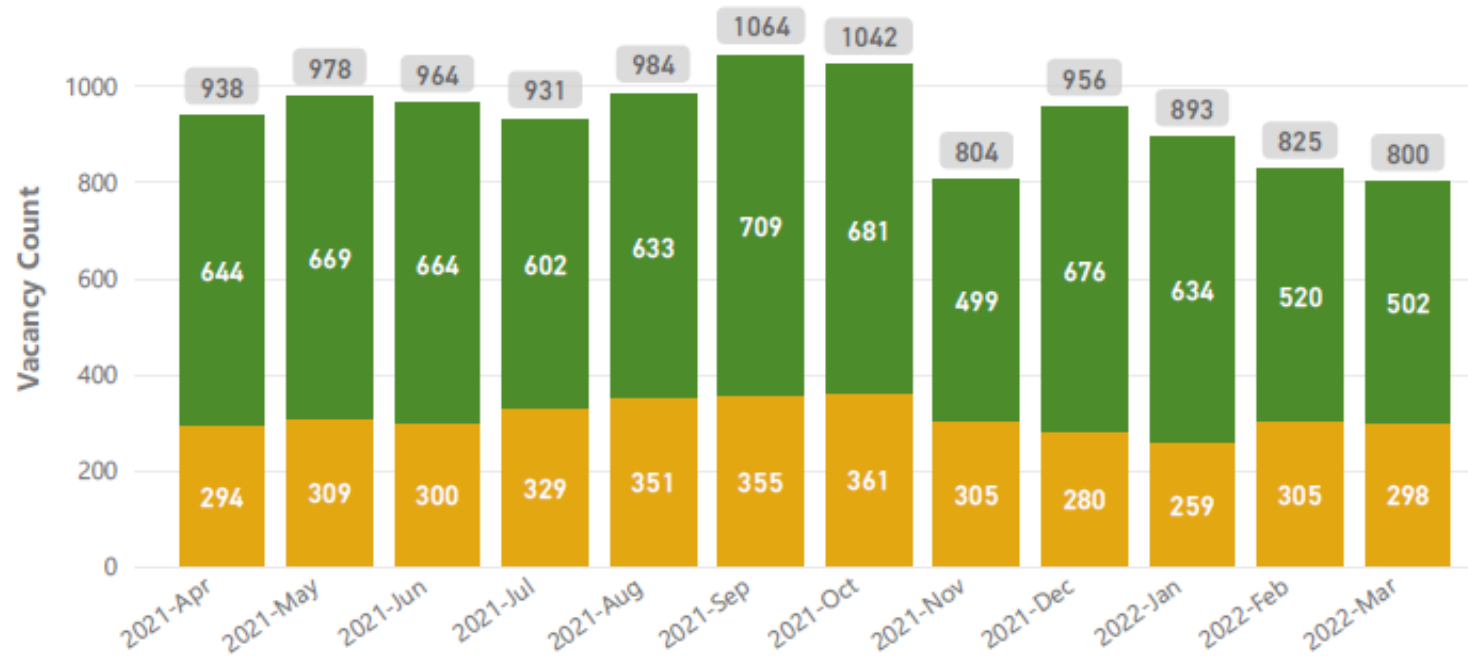


Data snapshot as of March 24, 2022.

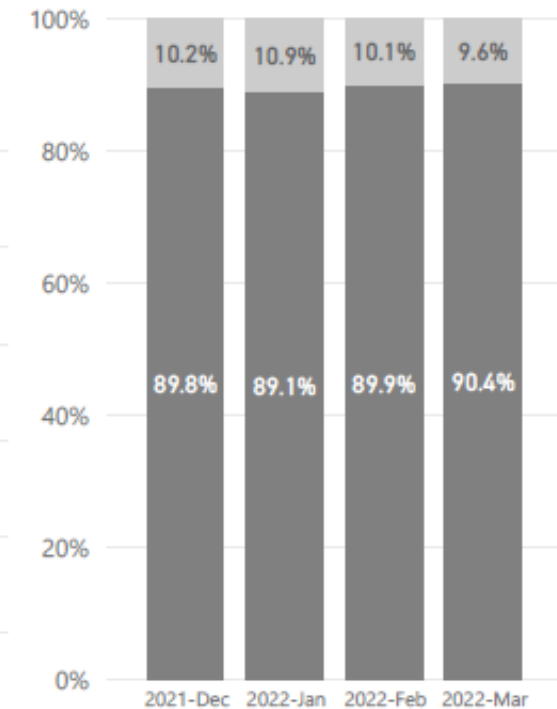
New Dashboard: Housing Vacancies over Time

Vacancy Counts Monthly

● Offline ● Online

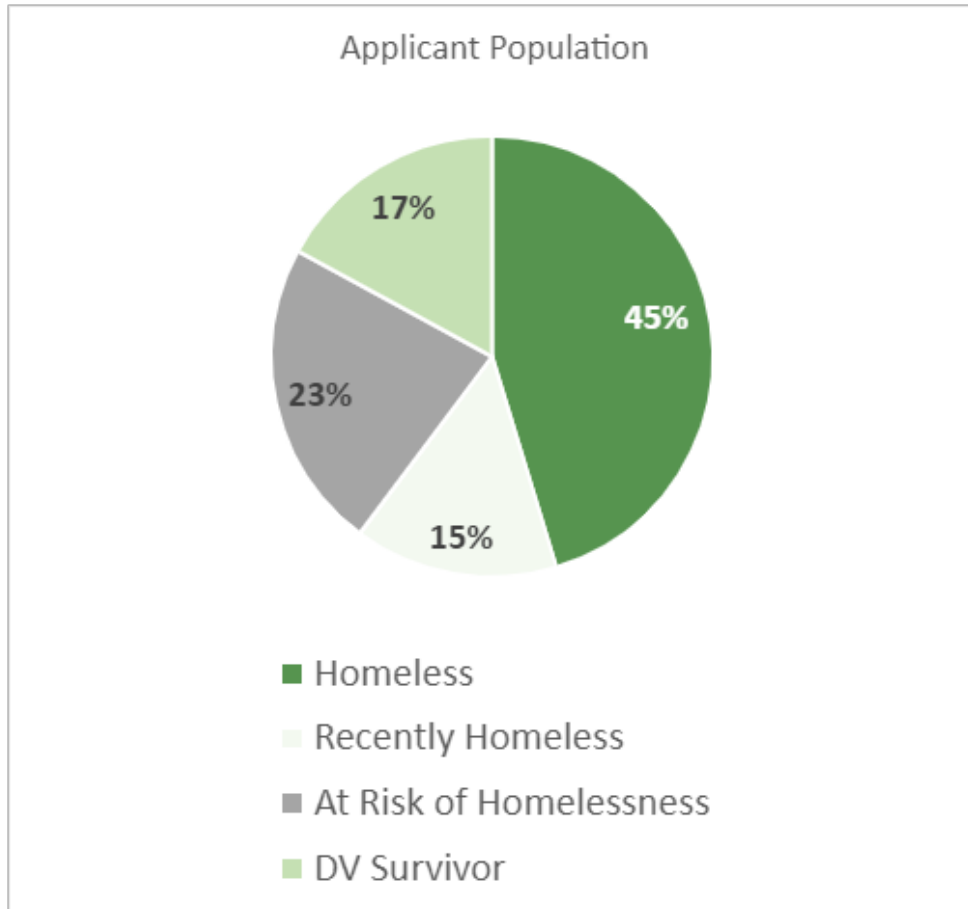


Vacancy Percentage Monthly



Data through March 1, 2022.

Emergency Housing Voucher Rollout



Interim Progress Report:

- **510** referrals submitted
- **343** vouchers issued
- **97** households housed

Data as of March 22, 2022.

New Public Dashboard: SIP Guest Exit Destinations by Cohort

Guests Eligible for SIP Housing Process

Exit Destination	Number of Guests
Housing	877
Temporary Shelter	128
Other Institutions	51
Other*	588

+

Other SIP Hotel Guests

Exit Destination	Number of Guests
Housing	127
Temporary Shelter	97
Other Institutions	35
Other*	554



1,004
Guests
Housed

*Includes exit by client choice & safety discharges | Data through March 28, 2022 | [See HSH website for more details.](#)

Tenderloin Emergency Initiative: Progress & Outcomes

1666 SFHOT encounters in the Tenderloin.

- Approx. 108 encounters per week

565 shelter placements from the Tenderloin.

- 321 placements from the Linkage Center.

162 housing referrals from the Tenderloin.

- 84 move ins.

Data from December 13, 2021 through March 29, 2022.



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Program Highlights

Program Highlights: Problem Solving

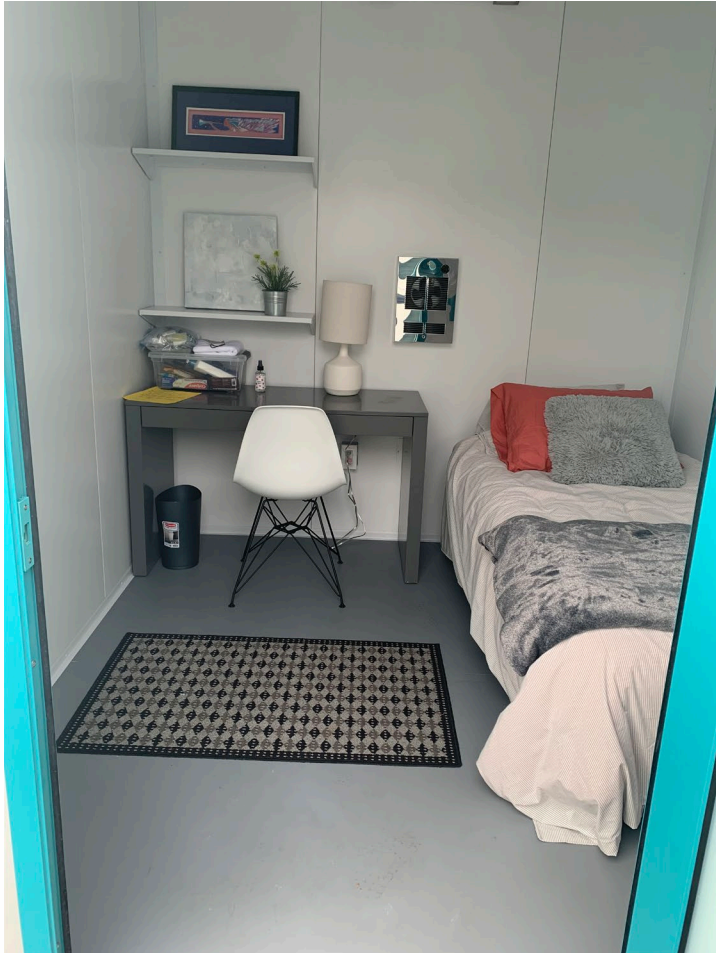
- **Housing Location Assistance** to launch in April or May:
 - Help navigating the rental market.
- City's **Emergency Rental Assistance**:
 - State COVID-19 Rental Assistance ended on March 31, 2022.
 - SF program serves households who need assistance with:
 - Back/future rent for April 2022 and onwards.
 - Rent from April 2020 to March 2022 (didn't apply to the state program, were rejected, or not enough \$).
 - Security deposit or first/last month's rent.
 - Rent before April 2020.
- Input sessions:
 - **Problem Solving employment screener pilot**: feedback on program to connect households with workforce development.
 - **Housing Stabilization Services**: input from frontline staff and people with lived experience.

Program Highlights: Shelter - KEEP

- **Taimon Booton Navigation Center** opened March 9, 2022.
 - Formerly known as Bryant Street Navigation Center.
 - Serves transgender, gender non-conforming, and intersex community as well as cis-gender women.
 - Has sheltered **over 20 guests** since opening.



Program Highlights: Shelter



• **Cabin Pilot Program** opened at 33 Gough:

- 70 individual cabin units.
- First move-ins on February 28, 2022.

Program Highlights: Shelter

Program Updates

- **Dolores Shelter** (including **Jazzie's Place**) to re-open in April 2022
- **Third non-congregate winter shelter** opened on March 7, 2022:
 - Hybrid site with one floor for COVID overflow.
 - Runs through June 2022.
- **Problem Solving** services launched in **family shelter system** in March.

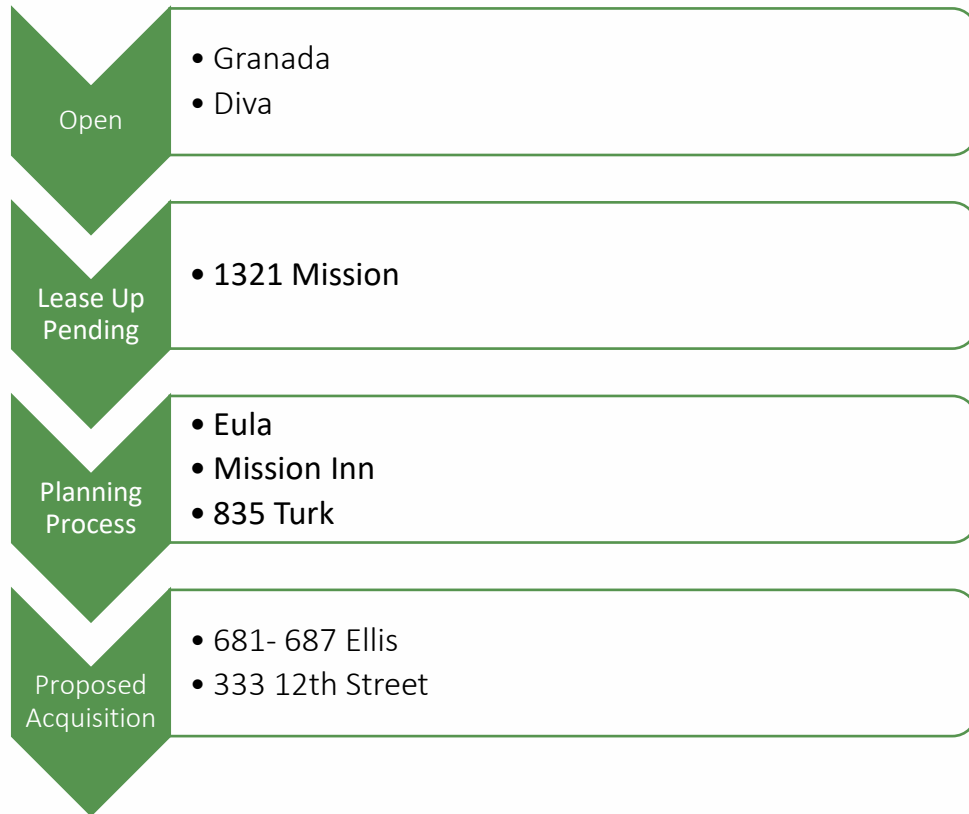
Program Wind Downs

- **Safe Sleep:**
 - **Jones demobilized** on March 11, 2022.
 - **Fulton to demobilize** in spring/summer.
 - Two sites will remain.
- **Interfaith Winter Shelter** closed on March 26, 2022.

Program Highlights: Coordinated Entry

- **LYRIC Access Point** for TAY reopening in April.
- **Safe Housing Working Group** launched.
 - Community Needs Assessment for Survivors is a planning process to **improve survivor access, safety, choice,** and **privacy** in the Homelessness Response System.
- Variety of Coordinated Entry policies [online for public comment.](#)

Program Highlights: Housing Acquisitions



Property at 333 12th Street.

Program Highlights: Housing

• Provider selection:

- **Bayview Flex Housing Subsidy Pool** provider selected.
- **Upcoming SOI** for Family and Youth Flex Housing Subsidy Pool.

• Landlord incentives:

- Introducing **damage mitigation fund** as additional tool for scattered site housing providers to negotiate with private landlords.

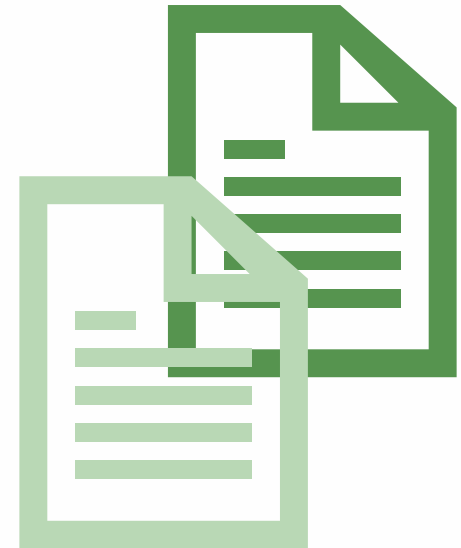
• Updated **Local Operating Subsidy Program (LOSP)** manual.

HSH Update: 2021 CoC Award

- Continuum of Care: HSH awarded **\$51,403,408**
 - \$3,745,728 reduction due to FMR decreases.
- All 59 renewal projects approved - **\$47,843,632** in CoC funding, including:
 - **5 Rapid Rehousing** projects
 - **46 Permanent Supportive Housing** projects
 - **3 HMIS** projects
 - **3 Coordinated Entry** projects
- New projects:
 - DV Bonus project - **\$2,309,776**
 - CoC Planning Grant - **\$1,250,000**

HSH is Hiring!

- HSH has several open position currently listed on the [DHR website](#).
- Open positions include:
 - Real Estate Senior Administrative Analyst
 - Housing Ladder Program Manager
 - Supervising and Senior Contracts Analysts
 - SIP Senior Administrative Analysts
 - SIP Program Support Analyst
 - SIP Resource Coordinator
 - Stationary Engineer
 - Buildings and Grounds Maintenance Supervisor
 - Outreach Policy and Contract Analyst





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Questions?

Thank you.