



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Local Homeless Coordinating Board | May 2, 2022



Welcome to Mary Kate Bacalao

Welcome to the Local Homeless Coordinating Board's newest member!

- Director of External Affairs and Policy at **Compass Family Services**
- Co-Chair of Homeless Emergency Service Providers Association (**HESPA**)

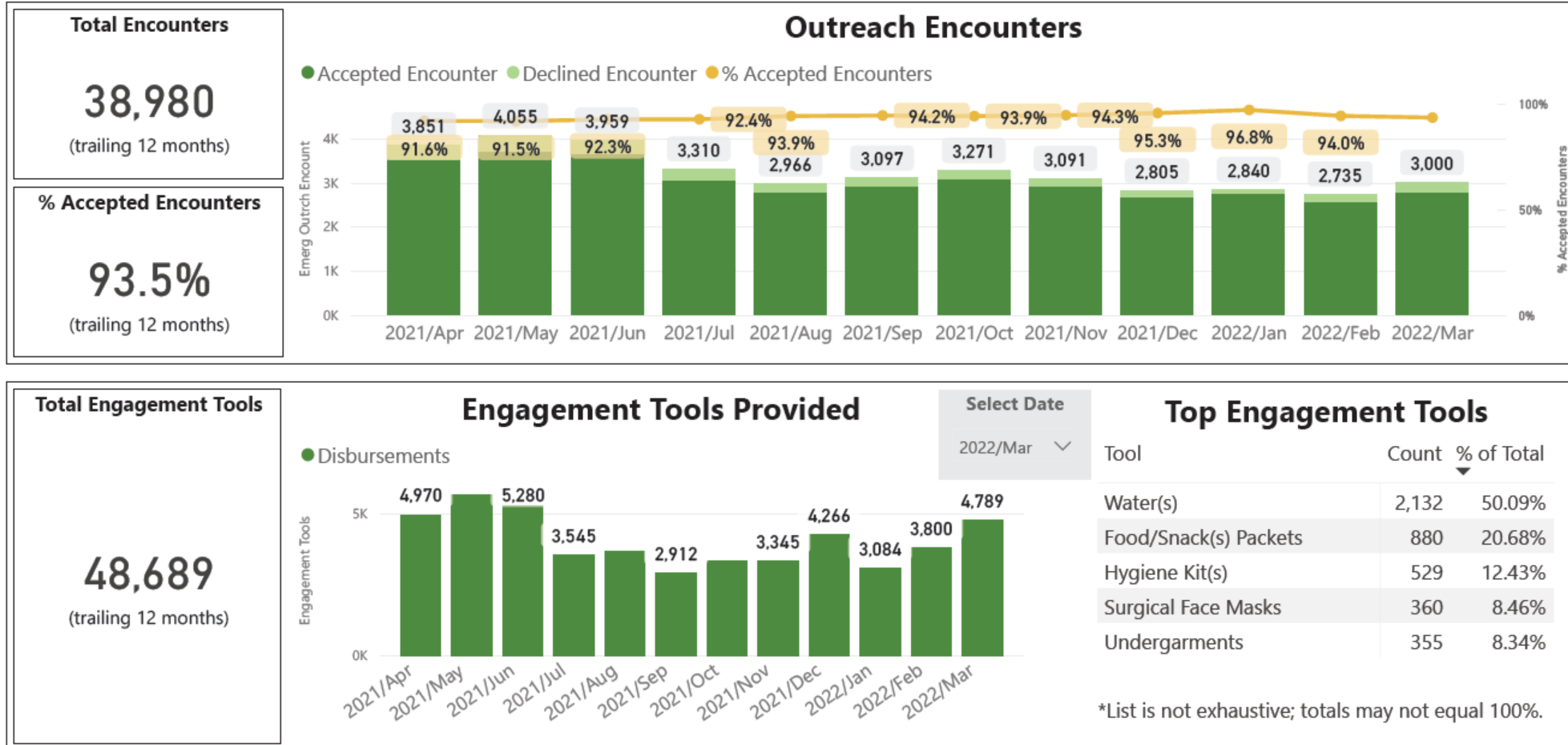




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Homelessness Response System Data Updates

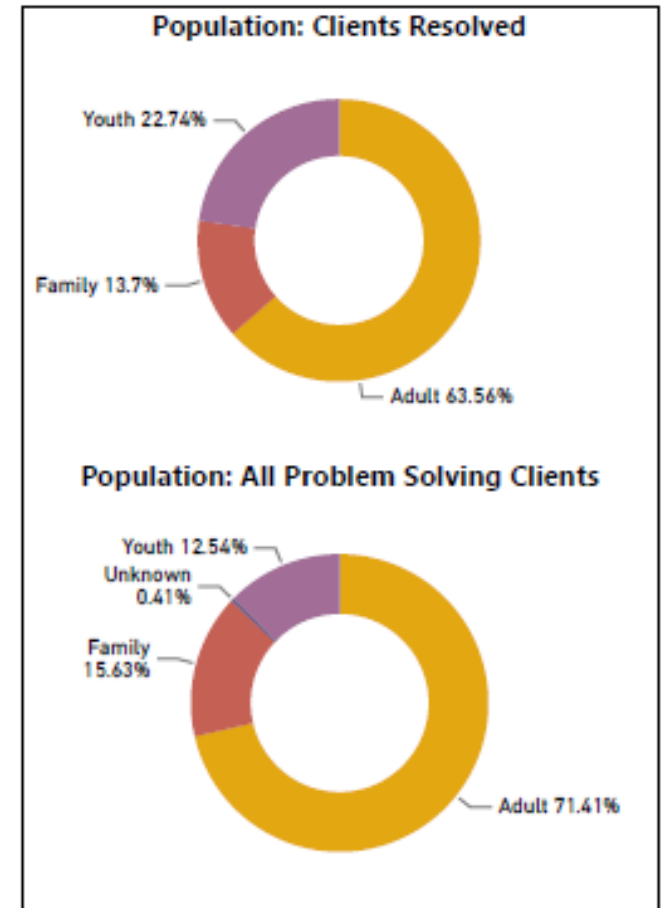
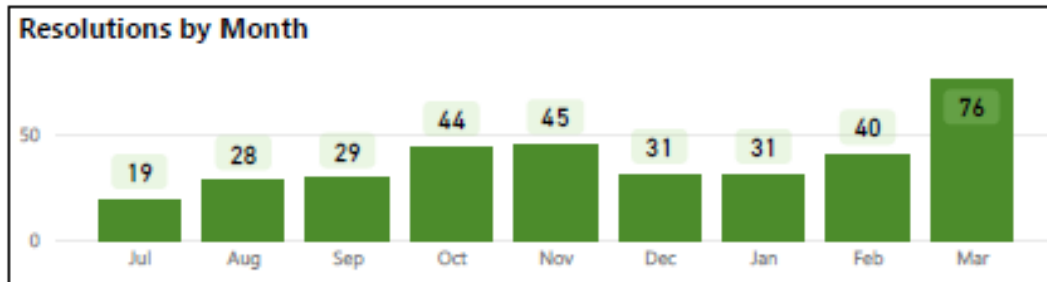
Outreach



Data through March 31, 2022.

Problem Solving – General

Clients
316
 Unique Clients Resolved
5,198
 Unique Problem Solving Clients



Services
343
 Total Resolutions
7,238
 Total Conversations
\$1,174,312
 Total Financial Assistance
\$3,424
 Average Assistance Per Resolution

Top 5 Financial Assistance

| Assistance | Amount |
|--|-----------|
| Move-in assistance for housing outside the San Francisco HRS, including deposits and first and last month's rent | \$999,442 |
| Rental Assistance after Move-in | \$79,563 |
| Transportation costs for housing, employment, or appointments with other entities helping with Problem Solving (bus tokens, passes, taxi rides, etc.) | \$31,240 |
| Furniture, such as a bed, which makes it possible for a person to move into a shared living situation | \$30,835 |
| Contribution to rent costs of another household (non-lease agreements) if it will allow the participant to move into the unit or maintain/return to the unit | \$11,292 |

Data through March 31, 2022.

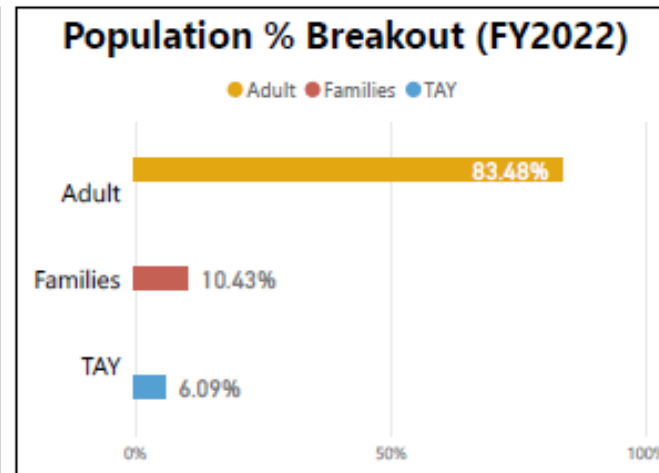
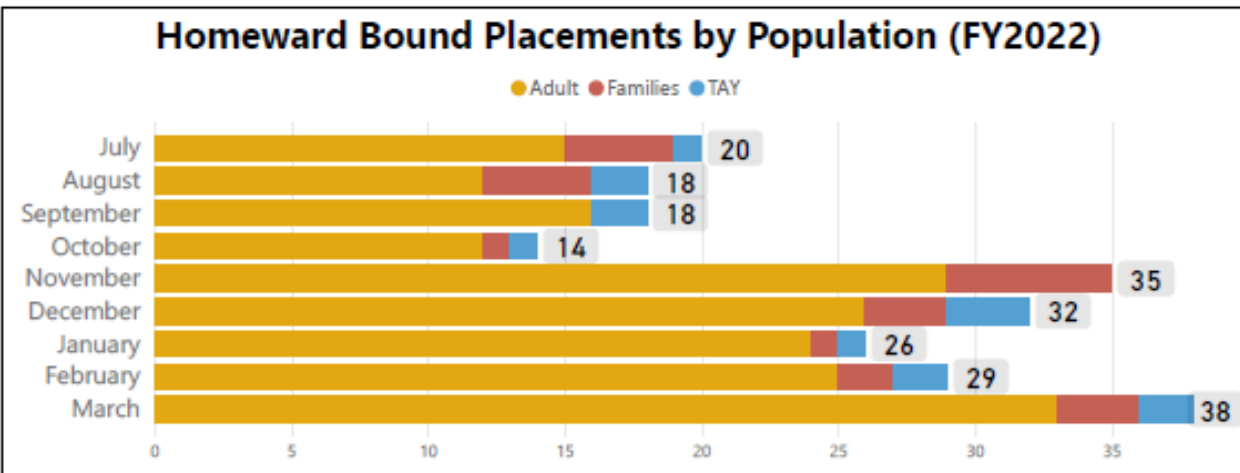
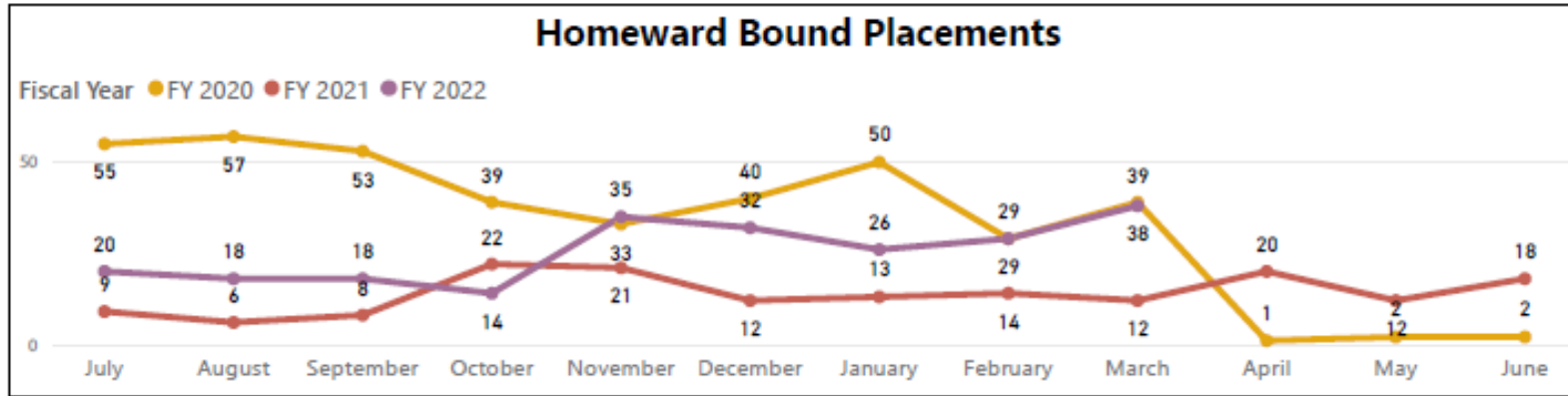
Problem Solving - Homeward Bound

38
Latest Month Exits

230
FYTD Exits

117
Last FYTD Exits

167
Last Year Total



Data through March 31, 2022.

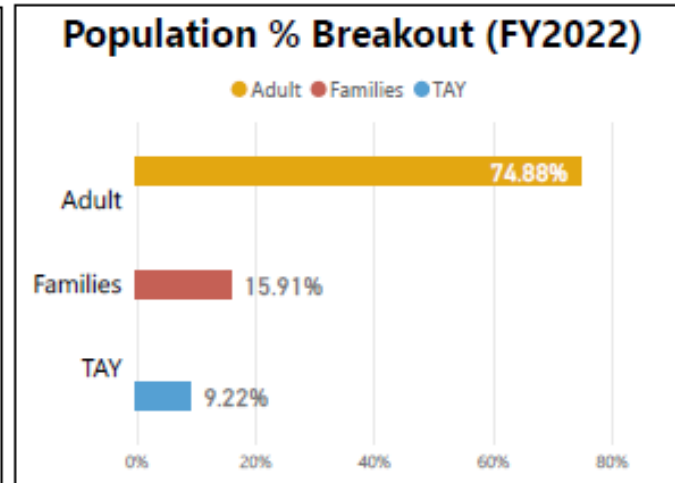
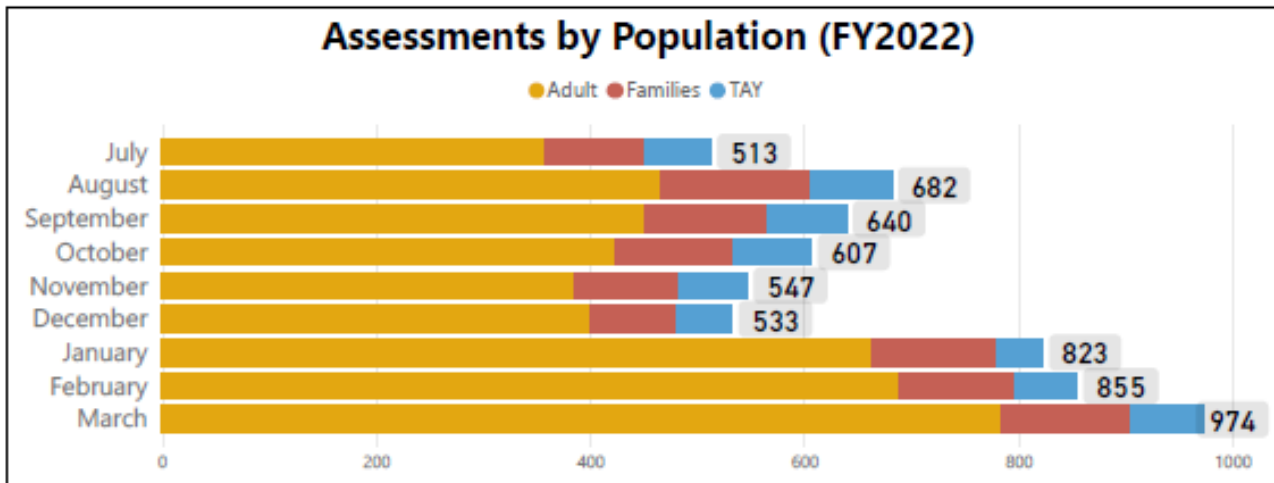
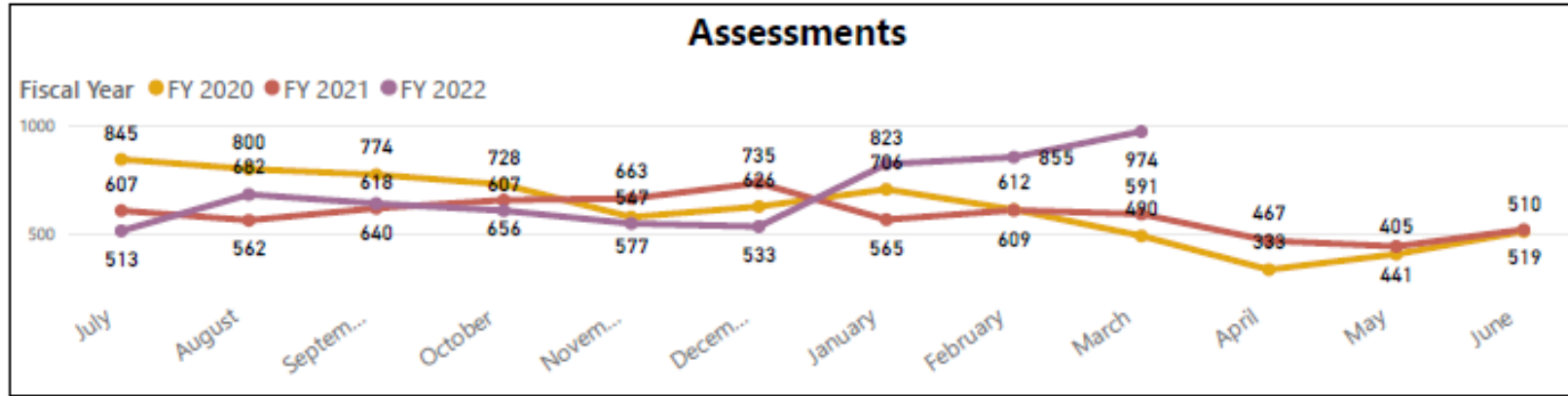
Coordinated Entry - Assessments

974
Latest Month Assessments

6,174
FYTD Assessments

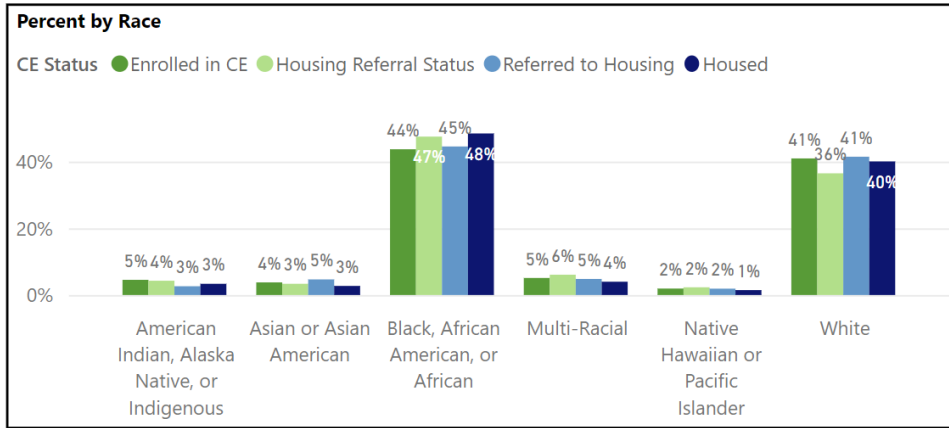
5,606
Last FYTD Assessments

7,033
Last Year Total

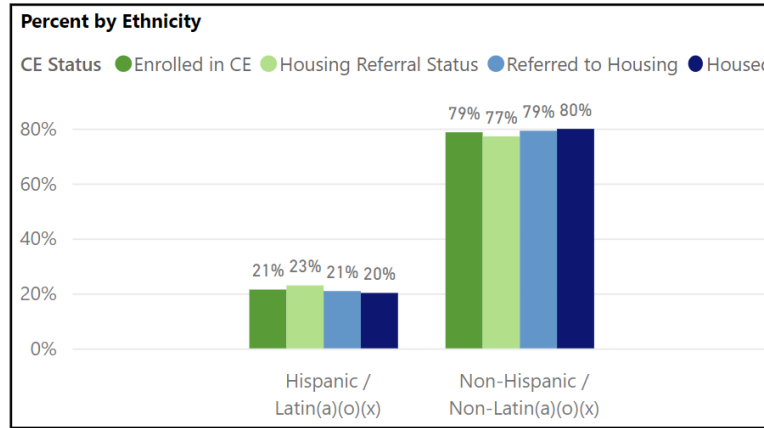


Data through March 31, 2022.

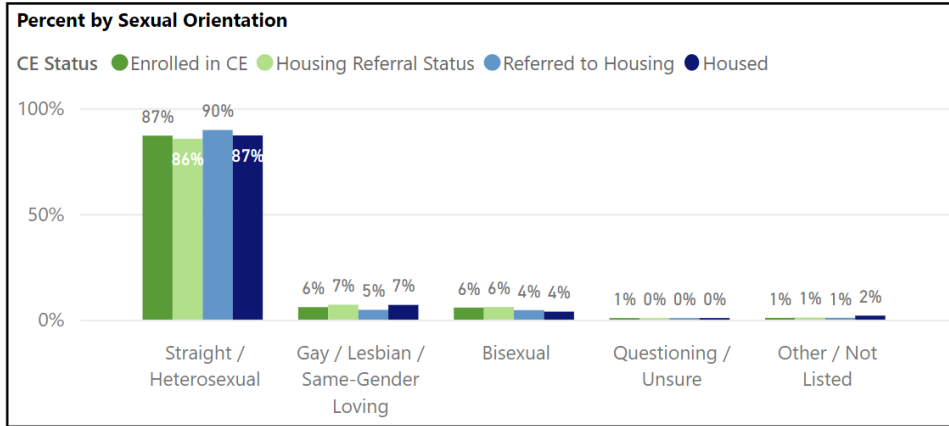
Coordinated Entry & Housing Demographics



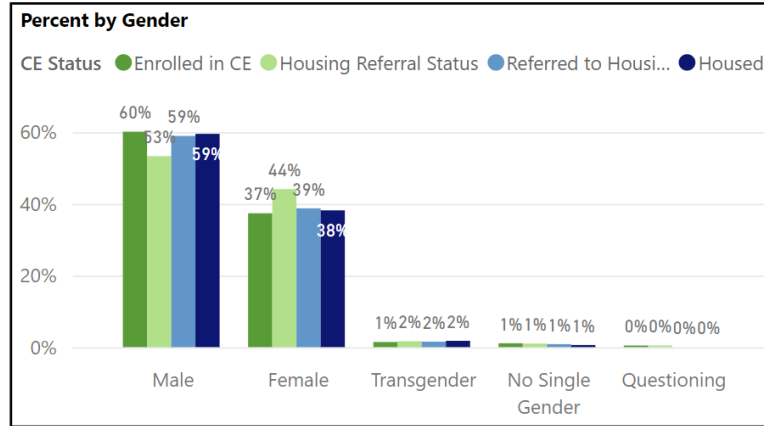
Race is incomplete for 8% of clients (3% Data Not Collected; 5% Doesn't Know / Refused)



Ethnicity is incomplete for 1% of clients (1% Data Not Collected; 1% Doesn't Know / Refused)



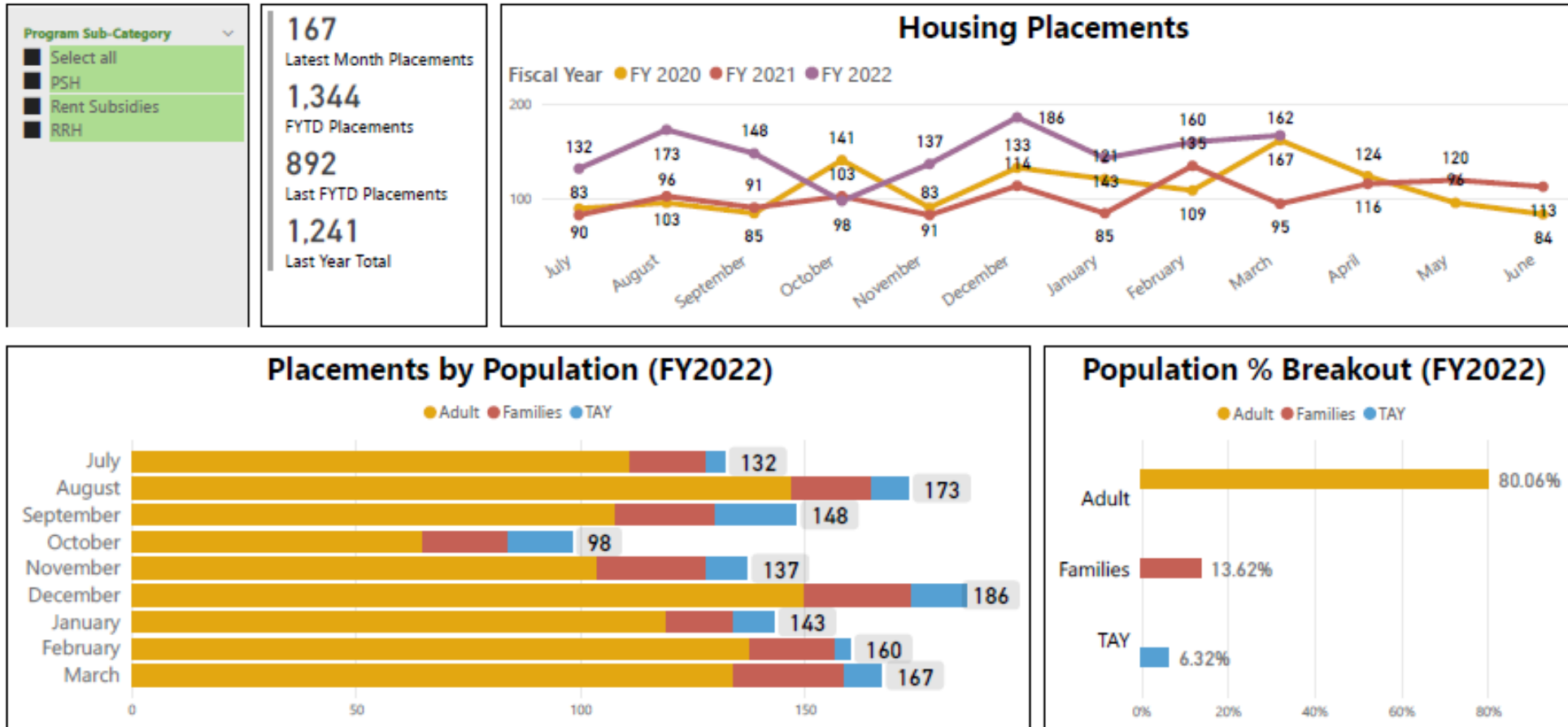
Sexual Orientation is incomplete for 5% of clients (3% Data Not Collected; 2% Refused)



Gender is incomplete for 0% of clients (0% Data Not Collected; 0% Doesn't Know / Refused)

- *Data from January 1, 2022 to March 31, 2022.*
- *New data available quarterly.*

Housing – Placements



Data through March 31, 2022.

Current Housing Vacancies

Total Vacancies
844
=

Online Units Ready for Referral
565
+

Offline Units
279

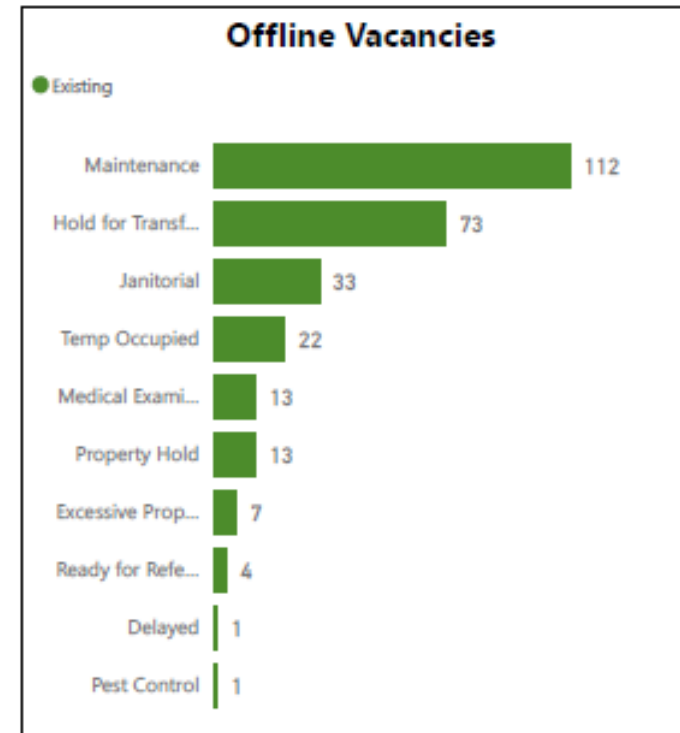
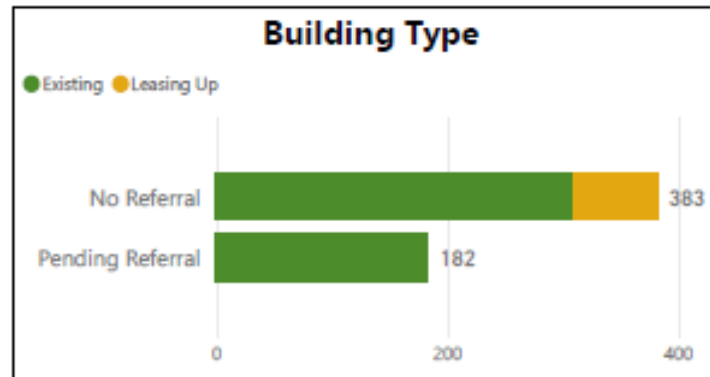
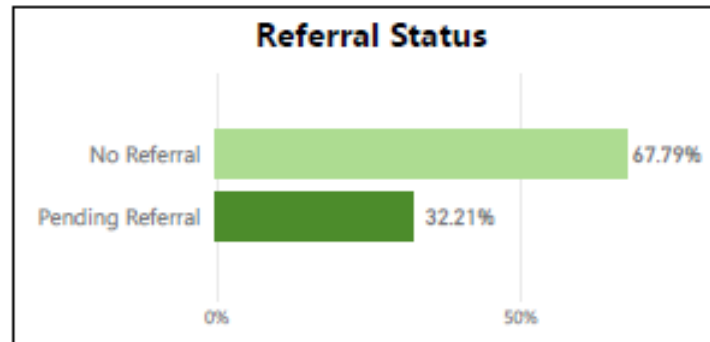
Buildings in Lease Up Phase

| Building | Open Date | Capacity |
|--------------|-----------|----------|
| Eula | Apr/22 | 25 |
| Kinney Hotel | Apr/22 | 30 |
| Panoramic | Apr/22 | 160 |

9.5%

Vacancy Percentage*

* Calculated for existing site based buildings.

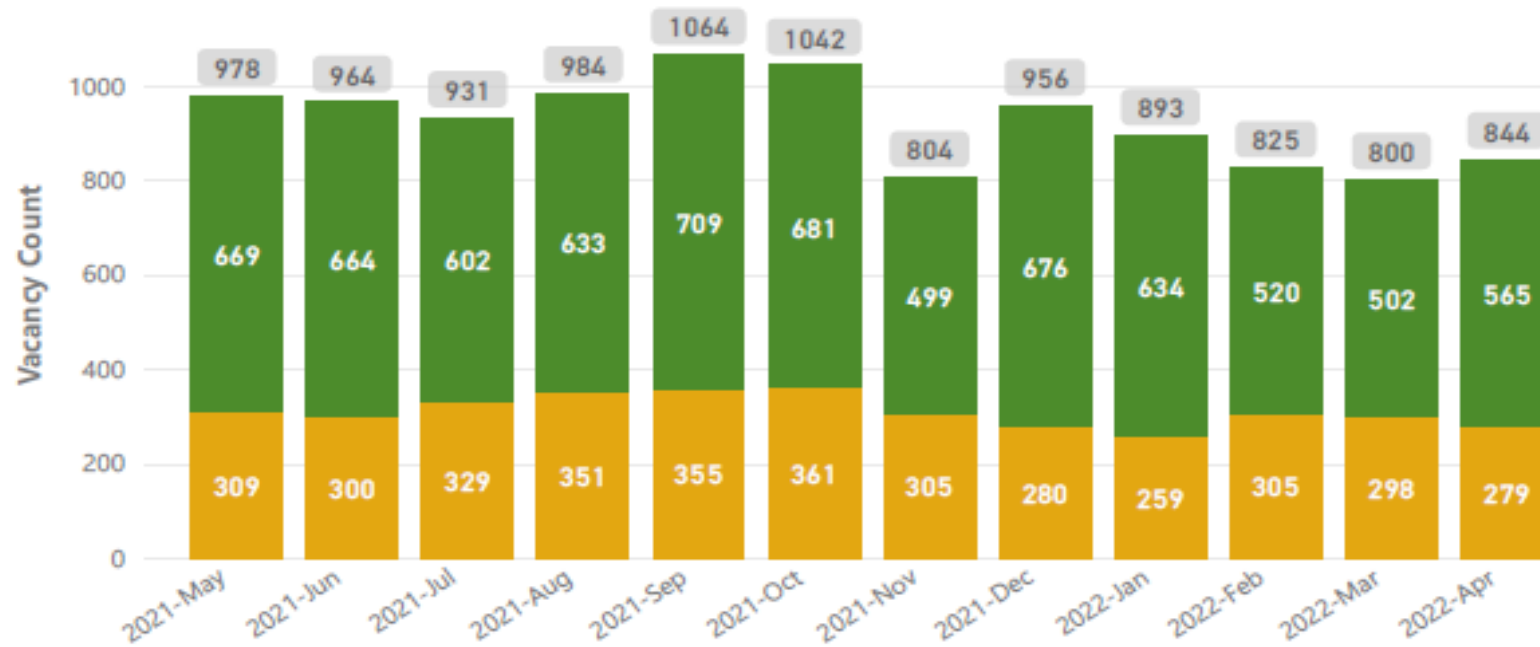


Data snapshot as of April 22, 2022.

Housing Vacancies over Time

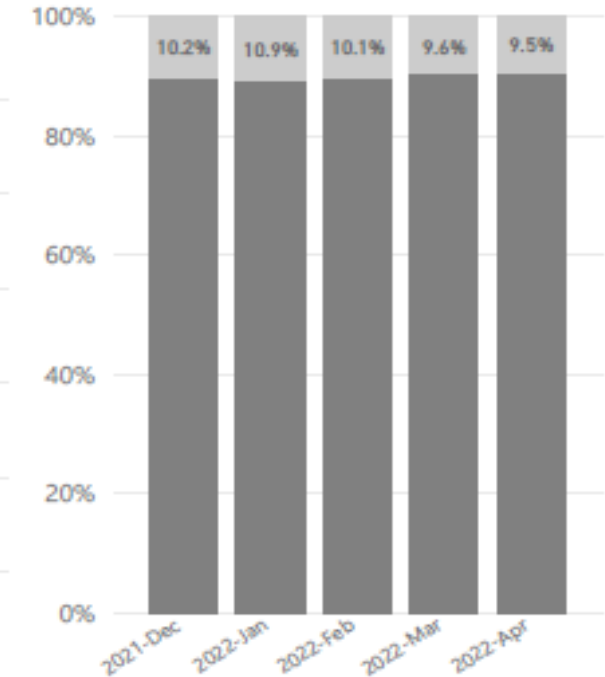
Vacancy Counts Monthly

● Offline ● Online



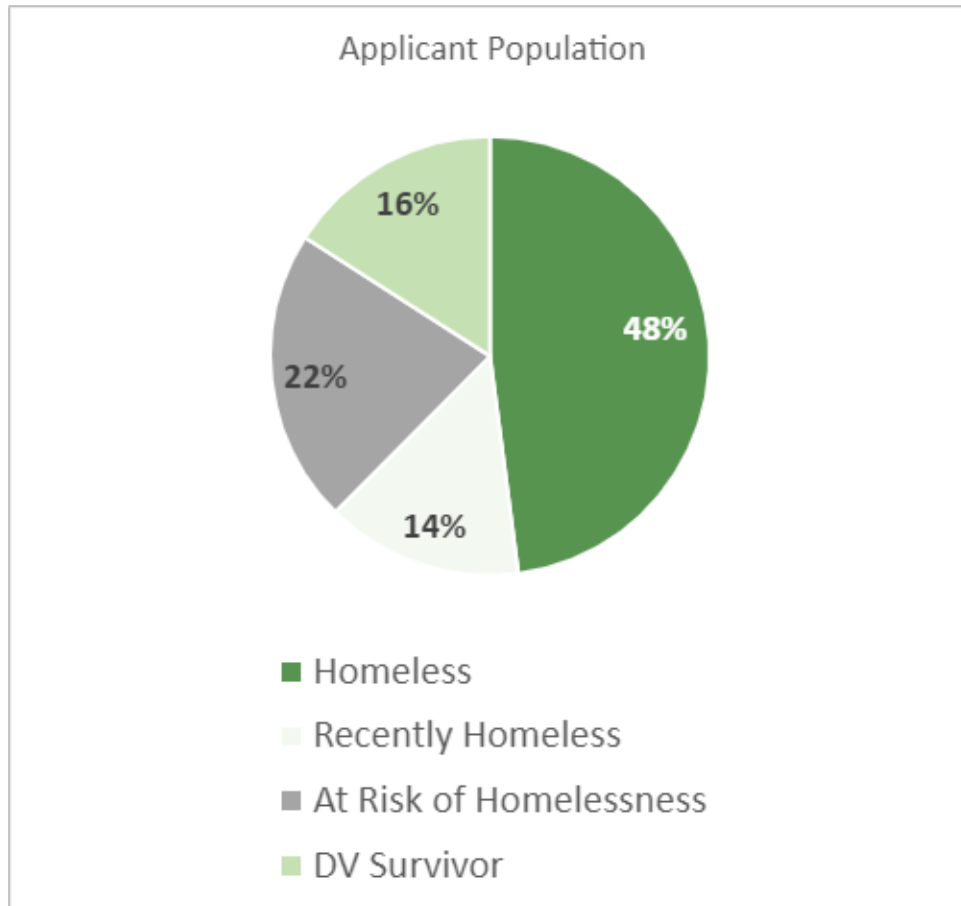
Vacancy Percentage Monthly

● Occupancy Pct ● Vacancy Pct



Monthly data snapshots through April 22, 2022.

Emergency Housing Voucher Rollout



Interim Progress Report:

- **559** referrals submitted
- **425** vouchers issued
- **114** households housed

Data as of April 19, 2022.

SIP Guest Exit Destinations by Cohort

Guests Eligible for SIP Housing Process

| Exit Destination | Number of Guests |
|--------------------|------------------|
| Housing | 922 |
| Temporary Shelter | 130 |
| Other Institutions | 50 |
| Other* | 583 |

+

Other SIP Hotel Guests

| Exit Destination | Number of Guests |
|--------------------|------------------|
| Housing | 133 |
| Temporary Shelter | 97 |
| Other Institutions | 35 |
| Other* | 546 |



968 Current Guests

1,055 Guests Housed

10 Active Hotel Sites

*Includes exit by client choice & safety discharges | Data through April 18, 2022 | [See HSH website for more details.](#)

Tenderloin Emergency Initiative: Progress & Outcomes

1,929 SFHOT encounters in the Tenderloin.

- Approx. 100 encounters per week

711 shelter placements from the Tenderloin.

- 435 placements from the Tenderloin Center.

183 housing referrals from the Tenderloin Center.

- 116 move ins.

Data from December 13, 2021 through April 24, 2022



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Program Highlights

Program Highlights: Equity Update

• Internal Departmental Equity Work:

- **DEI survey** in winter 2022
- Three listening sessions for qualitative data
- Overall agreement that HSH can do more to promote equity internally and externally.

• Top identified equity needs include:

- Develop **policy addressing institutional/interpersonal discrimination.**
- Implement **mentorship program** to support BIPOC promotions
- Improve **workforce equity** with targeted hiring, recruitment, and retention
 - Advocate against policies that are **prohibitive** for offering positions and promotions to **people with lived experience.**

Program Highlights: Equity Update

Priorities for External Equity Work

- Support BIPOC organizations: more contracts, address **wage equity**.
- **Define equity goals** and set accountability methods.
- Target **racial disparities** in the Homelessness Response System, including Coordinated Entry.

Updates and Next Steps

- Leadership met with BIPOC providers to refine **definition of Black-led organizations**, discuss funding.
- Working with Tipping Point to develop a support system for Black-led organizations for **capacity building** and **technical assistance**.
- Working with SFAC to set equity goals.
- Submitting **Racial Equity Action Plan (R.E.A.P)** in May.

Program Highlights: Outreach

- **Bayview Hunter's Point Foundation** launching clinical support in the SFHOT stabilization portfolio:
 - Short-term collaboration funded through June 30, 2022.
 - Program scheduled to start in May.
 - Completing wellness checks and supporting with housing readiness.
- SFHOT continues to support outreach and shelter placements in the Tenderloin.

Program Highlights: Coordinated Entry

- Multi-Disciplinary Team launched:
 - State-funded partnership between **Human Services Agency** and **HSH**.
 - On-site collaborate partnership at adult temporary shelter:
 - San Francisco County Adult Assistance Program (CAAP) eligibility
 - Bay Area Legal Aid Attorneys and Social Workers (Social Security support)
 - Problem Solving and Coordinated Entry
 - Launched April 26 at **Bayview SAFE Navigation Center**.
 - Will expand to **Bayshore Navigation Center** in May.

More information available at May 10 LHCB Coordinated Entry Subcommittee Meeting.

Program Highlights: Shelter

- **Dolores Shelter** (including **Jazzie's Place**) to re-open in early May 2022
 - Will serve 53 adult guests.
 - **Self-referrals** to main shelter.
 - Jazzie's Place referrals from a partnering community organization.
- Continued shelter reinflation with COVID guidance:
 - 117 additional beds at Next Door and MSC-S by May 2022
 - 10 additional beds at Lark Inn in April

Program Highlights: Shelter

• **711 Post** to open in July 2022:

- 24/7 operations serving up to 250 adults (COVID capacity) in 123 units.
- Units are singles, doubles, and quads (former youth hostel)
- Fifth floor for women only.
- Urban Alchemy selected as provider.
- Shelter services (meal, care coordination)

• **Baldwin SAFE Navigation Center** to open by July 2022:

- New non-congregate shelter with 160 units on 6th Street near Market.
- Provider selection in process.

• **Hotel Vouchers:** Pregnant People + Families (40) & DV survivors (20)

- SOI to be released in early May, anticipated to start services summer 2022.

Program Highlights: Housing

🔑 **333 12th Street:**

- Approved by full Board of Supervisors on April 26.
- Homekey application submitted May 2.

🔑 **685 Ellis Street:**

- Approved by Budget and Finance on April 27.

🔑 **1321 Mission:** move-ins start in May.

🔑 **5630 Mission:** complete purchase in May.

🔑 **835 Turk:** Five Keys selected as provider.

🔑 **Bayview Flex Pool:** Provider selected.

- Program begins in summer 2022.



Property at 333 12th Street.

HSH is Hiring!

- HSH has several open position currently listed on the [DHR website](#).
- Open positions include:
 - Principal Administrative Analysts
 - CalAim EPIC Project
 - Coordinated Entry Access Point Lead
 - Supervising Contracts Analyst
 - Senior Administrative Analysts
 - Shelter in Place Hotel Positions
 - Contracts Analyst
 - Real Estate Development
 - Advanced Planning
 - Housing Program Analyst
 - Stationary Engineer
 - Buildings and Grounds Maintenance Supervisor





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Questions?

Thank you.