



City and County of San Francisco

Local Homeless Coordinating Board and the Department of Homelessness and Supportive Housing Coordinated Entry Redesign Workgroup

BACKGROUND

Redesigning Coordinated Entry: In early September 2022, the Local Homeless Coordinating Board (LHCB) and the Department of Homelessness and Supportive Housing (HSH) announced an “Invitation to Apply” for a new, voluntary, multi-stakeholder workgroup that will work collaboratively to develop recommendations for redesigning key parts of Coordinated Entry (CE), referred to as the CE Redesign Workgroup. This workgroup prioritizes the inclusion of people who represent groups most disparately impacted by homelessness in San Francisco – people who are Black/African American, Latinx, Asian, LGBTQ, Transgender and Gender Nonconforming, and are interacting with or seeking access to CE. A cover letter and accompanying flyer was distributed broadly and subsequent targeted outreach was conducted to ensure broad community participation for inclusive representation.

The LHCB considered these primary factors for member selection:

- Representing lived expertise of homelessness and from historically underrepresented populations to include Black/African American, Latinx, Asian, LGBTQ, Transgender and Gender Nonconforming
- Representing survivors of domestic violence
- Representing Veterans
- Representing ages from 18-29 yrs., 30-49 yrs., 50 yrs. and over
- Representing a community partner such as an Access Point Provider and/or local agency in San Francisco, and in certain geographical locations such as Bayview Hunters Point

HSH also appointed City/County Staff to serve as subject matter experts:

- 4 Homelessness & Supportive Housing staff
- 1 Human Services Agency staff
- 1 Department of Public Health staff

These six (6) members will be part of the CE Redesign Workgroup along with the external community members. Below is a summary of the community member applications resulting from the open invitation and targeted outreach. What follows is data on demographic composition, lived expertise, and other skills and experience.

EMPHASIS ON EQUITY AND INCLUSION

During the first round of the invitation period, **a total of (30) community member applications** were received:

- **70%** (21 out of 30) bring lived expertise (person currently or formerly) experiencing homelessness
- **47%** had experienced with Adult Coordinated Entry; **37%** with Family Coordinated Entry; **27%** experienced Coordinated Entry for Youth; **30%** experienced domestic violence and **43%** bring other experience (*duplicated count*).

A group of **(11) community members** were selected from the initial review and another **(4) community members** were identified as a result of additional targeted outreach, totaling **(15) community members**, noting that:

- **73%** (11 out of 15) bring lived their lived expertise of homelessness; **33%** (5 out of 15) are survivors of domestic violence/Safe Housing
- **47%** (7 out of 15) applicants will be receiving cash incentives for their valuable contribution
- All applicants that identify as LGBTQ were selected



- Representation from the Transgender and Gender Nonconforming, Veterans, Adult Coordinated Entry, and prior Coordinated Entry systems design experience

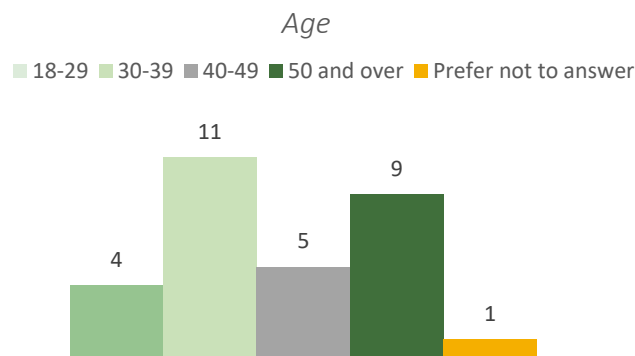
COORDINATED ENTRY REDESIGN WORKGROUP MEMBERS

The LHCB Coordinated Entry Committee presents **(21) total members for the CE Redesign:**

- **(15) external community members** from diverse backgrounds that bring their knowledge and experience
- **(6) City/County staff:** (4) staff representing Homelessness & Supportive Housing (1) staff representing Human Services Agency (1) staff representing Department of Public Health

It is important to note that there will be opportunities for ongoing feedback from the community and homeless response partners throughout the CE redesign process.

DEMOGRAPHICS OF THE (30) COMMUNITY MEMBER APPLICATIONS

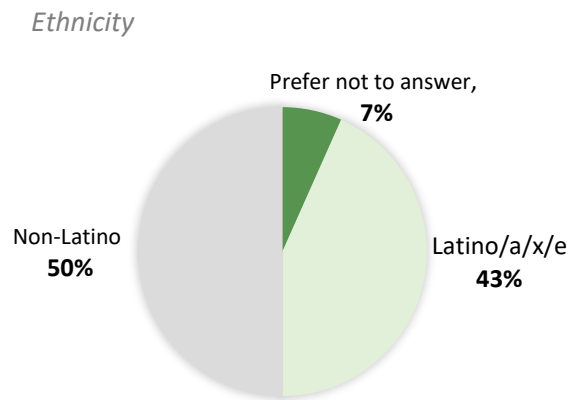
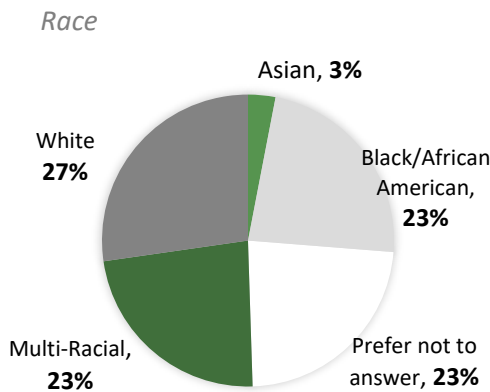


Gender

Applicants who identify as female make up two-thirds 67% compared to applicants who identify as male 30%

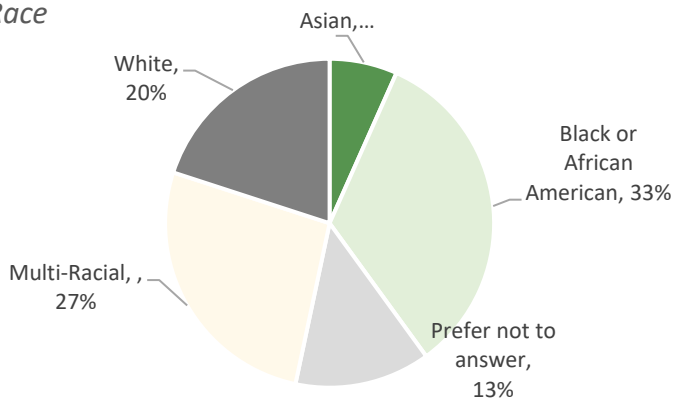
Sexual Orientation

80% identified as heterosexual
 3% identified as Gay/Lesbian/Queer
 7% Preferred not to answer
 3% identified as Bisexual

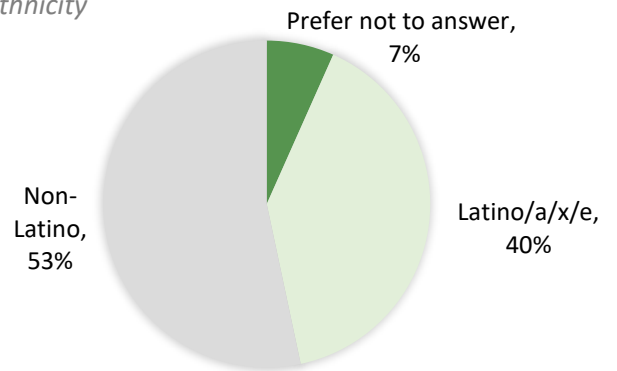


DEMOGRAPHICS OF THE (15) SLECECTED COMMUNITY MEMBERS

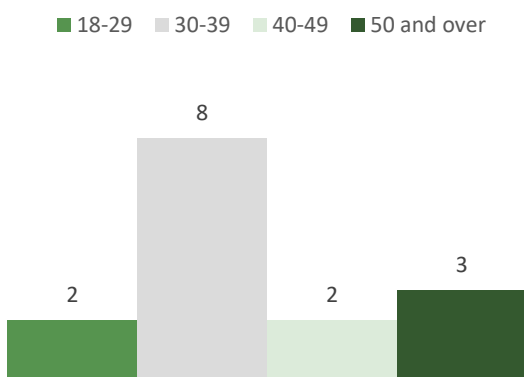
Race



Ethnicity



Age



Gender

53% identified as Female
7% identified as Genderqueer/Gender Non-Binary
33% identified as Male
7% identified as Trans Man

Sexual Orientation

60% identified as Heterosexual
27% identified as Gay/Lesbian/Queer
13% identified as Bisexual



OVERALL COMPOSITION OF THE CE REDESIGN WORKGROUP INCLUDING LHCB CO-CHAIRS

Data includes the LHCB-CE Cochairs, appointed San Francisco City/County staff and community members:

- **26%** Representing experiencing with/or accessing Family Coordinated Entry
 - **17%** Representing experiencing with/or Coordinated Entry for Youth
 - **39%** Representing experience with/or Adult Coordinated Entry
 - **35%** Representing experience with/or domestic violence or the Safe Housing Working Group
- *Counts are duplicated*

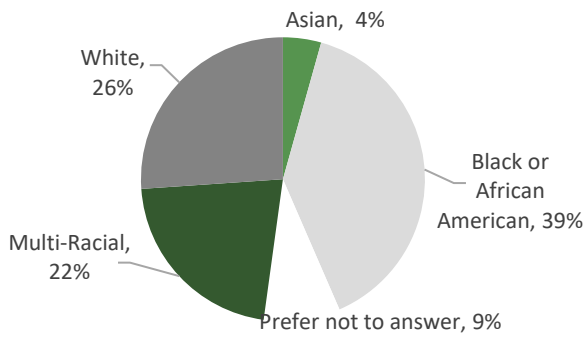


57% of the CE Redesign Working Group bring lived expertise

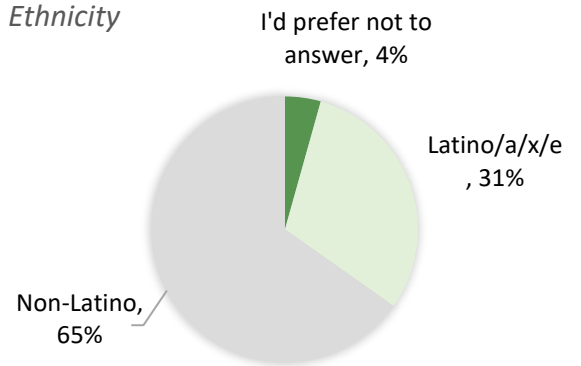


Participating agencies include Larking Street Youth Services, Catholic Charities, Society of St. Vincent de Paul, Coalition on Homelessness, St. James Infirmary, HomeRise, Bayview Hunter’s Point/Five Keys, Homeless Prenatal Program, United Council of Human Services, Community Forward, and Abode Services

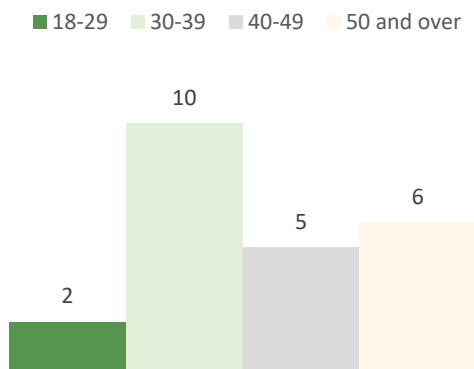
Race



Ethnicity



Age



Gender

- 65%** identified as Female
- 4%** identified as Genderqueer/Gender Non-Binary
- 22%** identified as Male
- 4%** identified as Trans Man
- 4%** identified as Trans Woman

Sexual Orientation

- 69%** identified as heterosexual
- 21.7%** identified as Gay/Lesbian/Queer
- 9.5%** identified as Bisexual



CE REDESIGN WORKGROUP – NEXT STEPS

- The CE Redesign Workgroup will begin meeting on October 12th and hold weekly meetings through the rest of the year (through December 2022).
- The CE Redesign Workgroup will share updates and host community discussions with other planning, advocacy, and provider groups in the San Francisco Homeless Response System (HRS); and
- The CE Redesign Workgroup will provide recommendations to the LHCB for reimagining Coordinated Entry in San Francisco in the future.
- Meeting agendas and notes will be posted on the HSH website [CE Redesign Homepage](#)
- For questions and comments, please email: HSHCoordinatedEntryReDesign@sfgov.org

