



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Local Homeless Coordinating Board | August 1, 2022

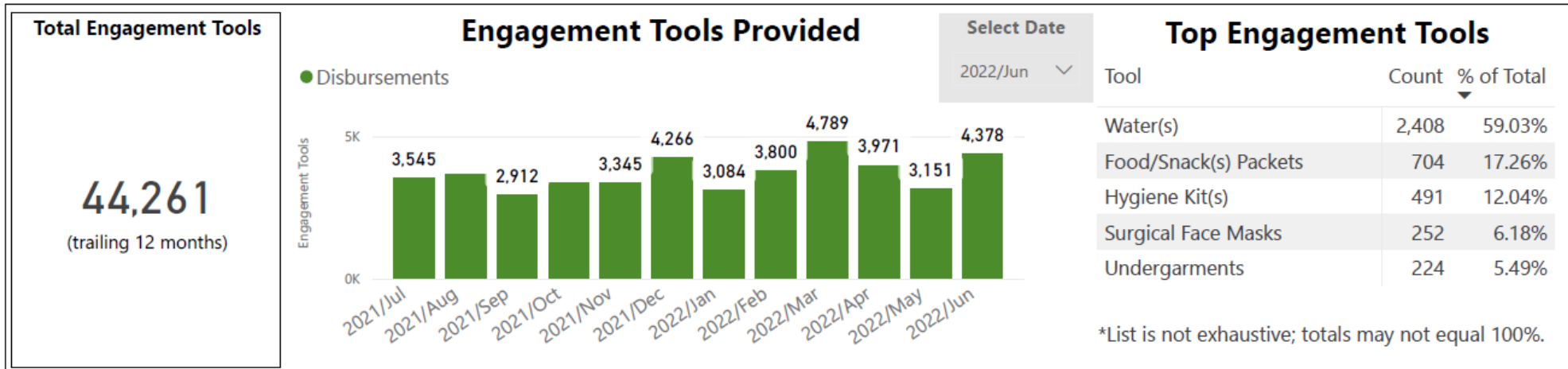
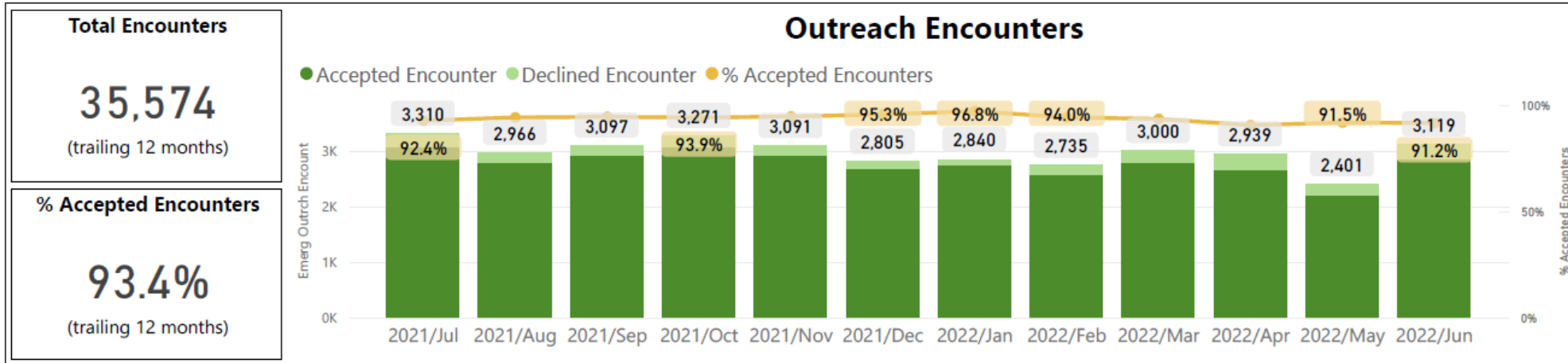




DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Homelessness Response System Data Updates

Outreach



Data through June 30, 2022.

Problem Solving – General

Clients

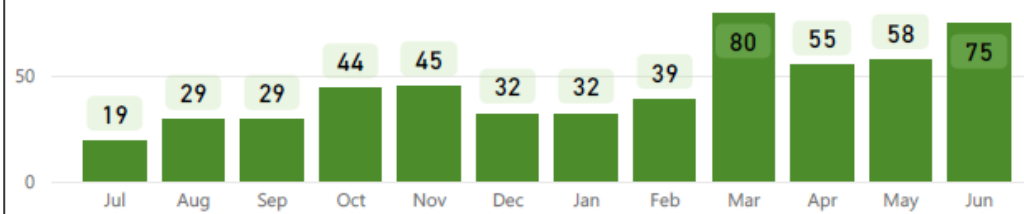
500

Unique Clients Resolved

7,260

Unique Problem Solving Clients

Resolutions by Month



Services

537

Total Resolutions

10,469

Total Conversations

\$1,941,010

Total Financial Assistance

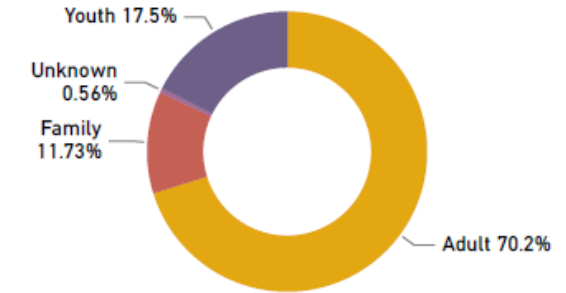
\$3,615

Average Assistance Per Resolution

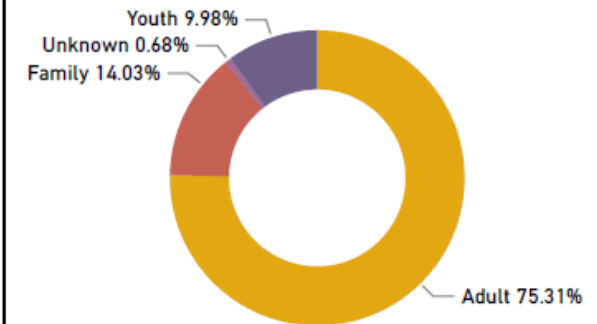
Top 5 Financial Assistance

Assistance	Amount
Move-in assistance for housing outside the San Francisco HRS, including deposits and first and last month's rent	\$1,435,011
Rental Assistance after Move-in	\$340,643
Transportation costs for housing, employment, or appointments with other entities helping with Problem Solving (bus tokens, passes, taxi rides, etc.)	\$46,299
Furniture, such as a bed, if reasonable and directly linked to a housing resolution	\$40,137
Contribution to rent or utility costs of another household (non lease agreements) if it will allow the participant to move into the unit or maintain/return to the unit	\$33,329

Population: Clients Resolved



Population: All Problem Solving Clients



Data through June 30, 2022.

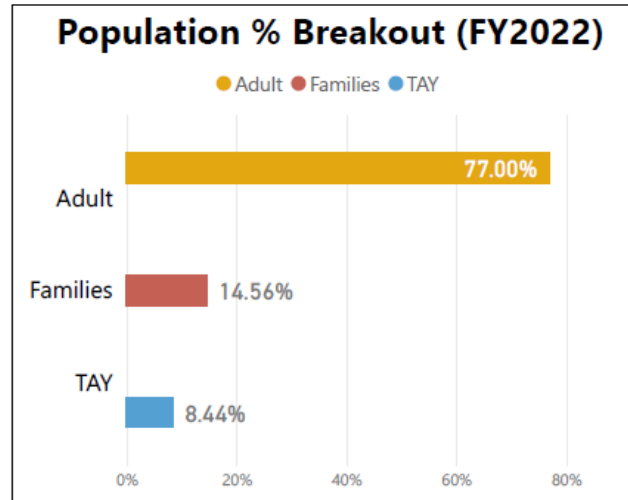
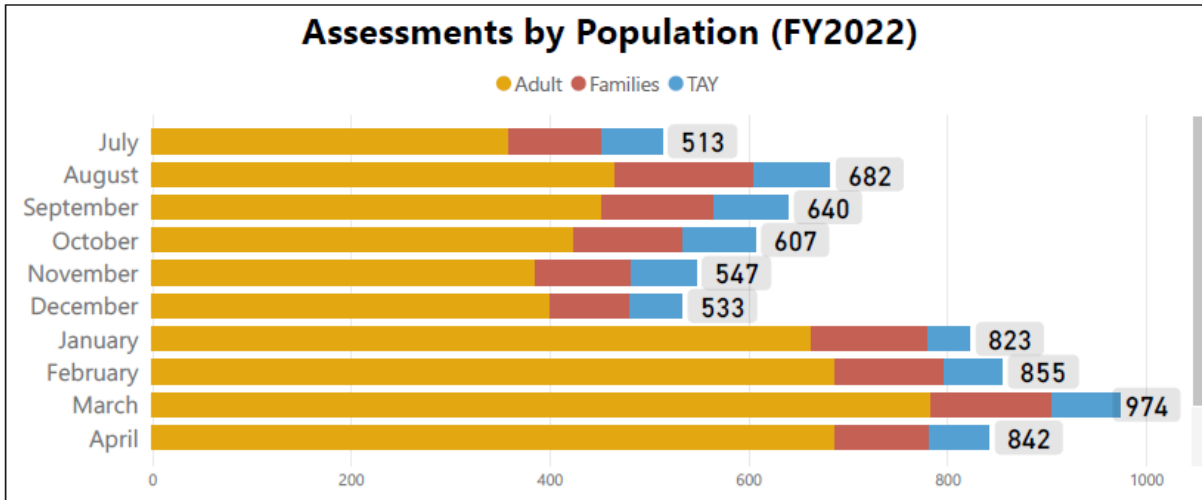
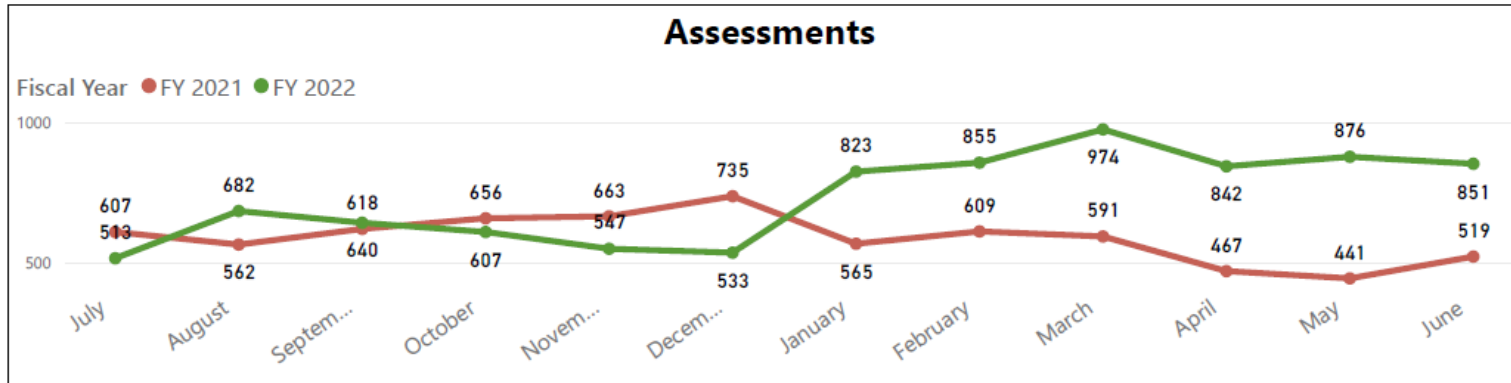
Coordinated Entry - Assessments

851
Latest Month Assessments

8,743
FYTD Assessments

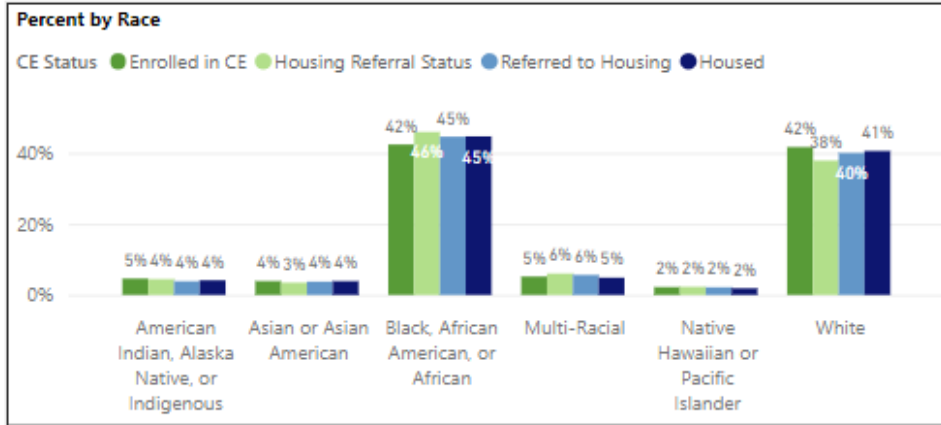
7,033
Last FYTD Assessments

7,033
Last Year Total

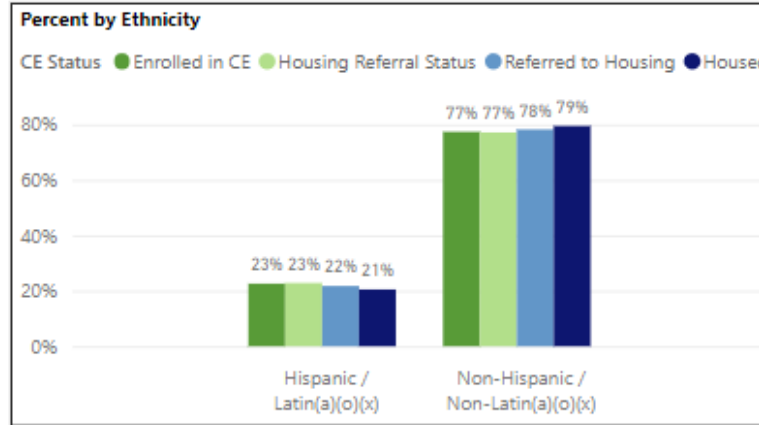


Data through June 30, 2022.

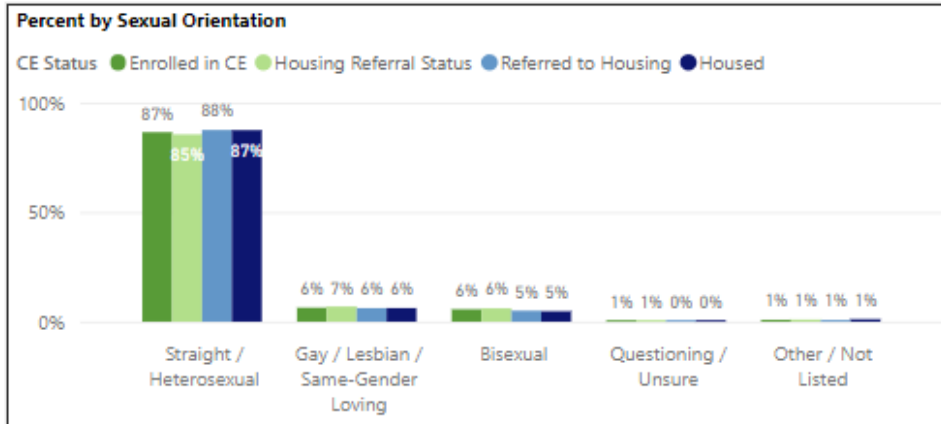
Coordinated Entry & Housing Demographics



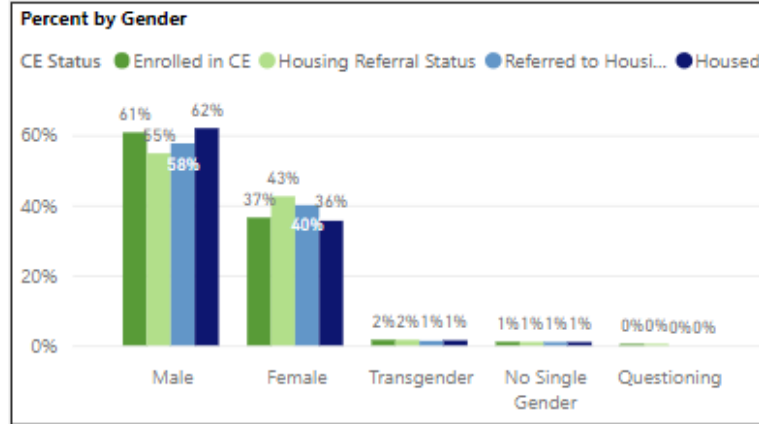
Race is incomplete for 8% of clients (3% Data Not Collected; 5% Doesn't Know / Refused)



Ethnicity is incomplete for 2% of clients (1% Data Not Collected; 1% Doesn't Know / Refused)



Sexual Orientation is incomplete for 6% of clients (4% Data Not Collected; 2% Refused)



Gender is incomplete for 0% of clients (0% Data Not Collected; 0% Doesn't Know / Refused)

- Data for FY2021-22 (July 1, 2021 – June 30, 2022)
- New data available quarterly.
- Additional breakouts by population and time frame available on the HSH website.

Housing – Placements

Program Sub-Category

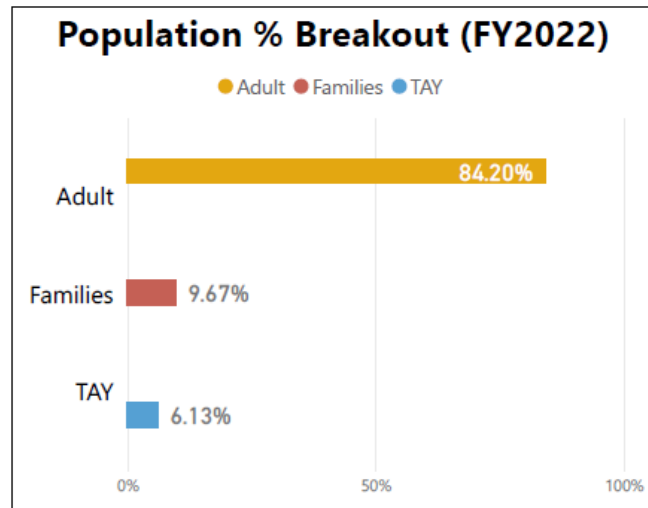
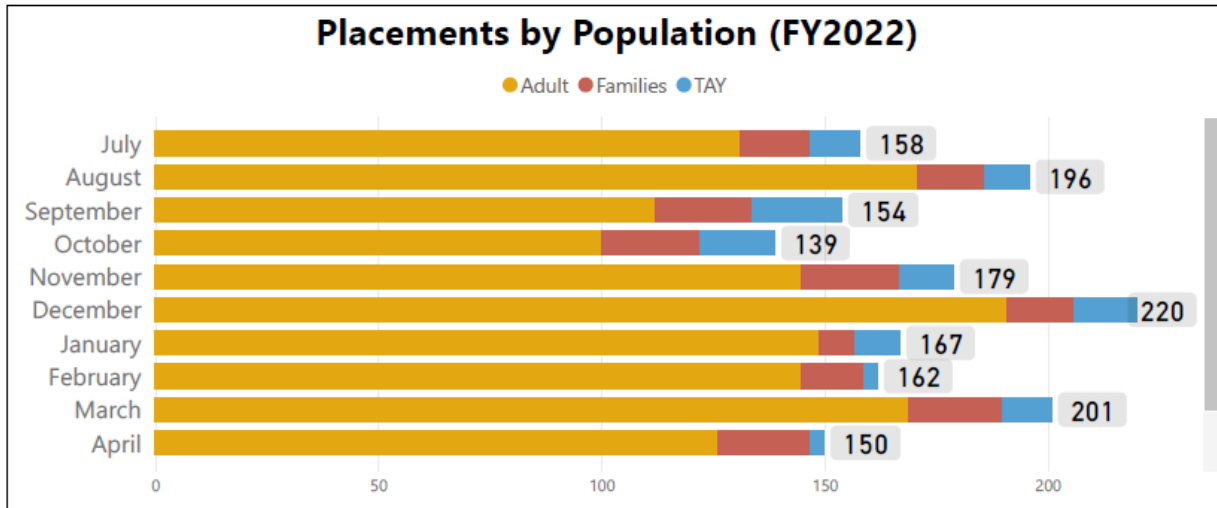
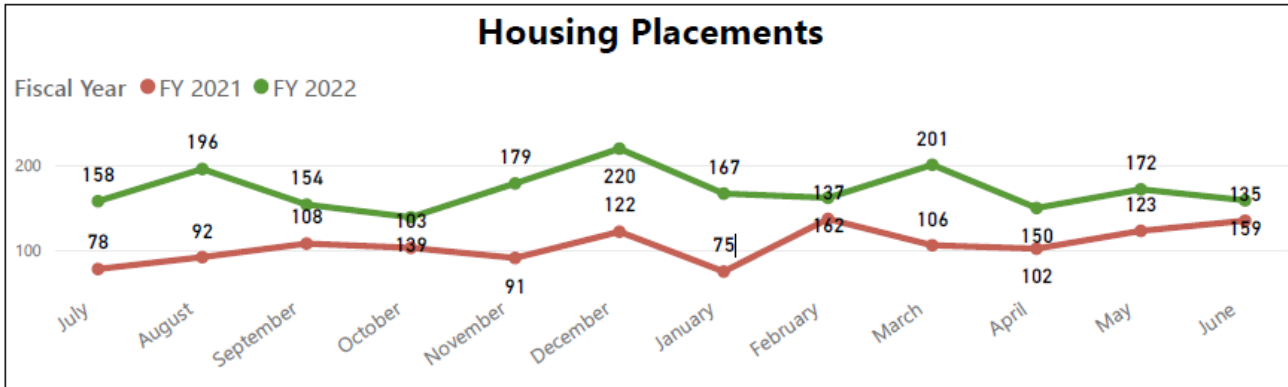
- Select all
- PSH
- Rent Subsidies
- RRH

159
Latest Month Placements

2,057
FYTD Placements

1,272
Last FYTD Placements

1,272
Last Year Total



Data through June 30, 2022.

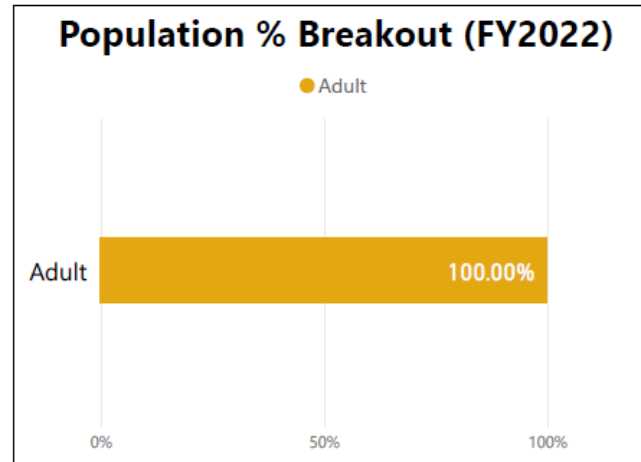
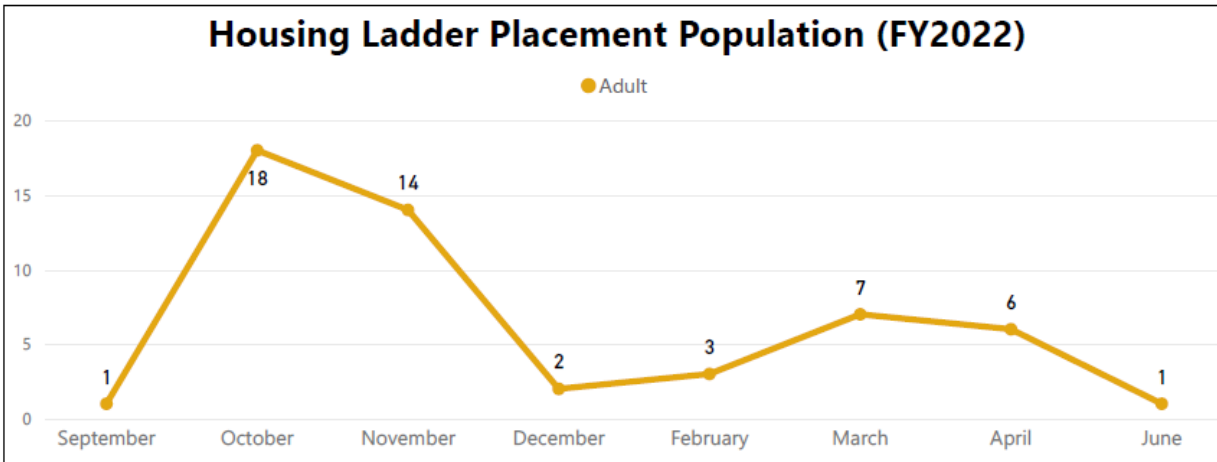
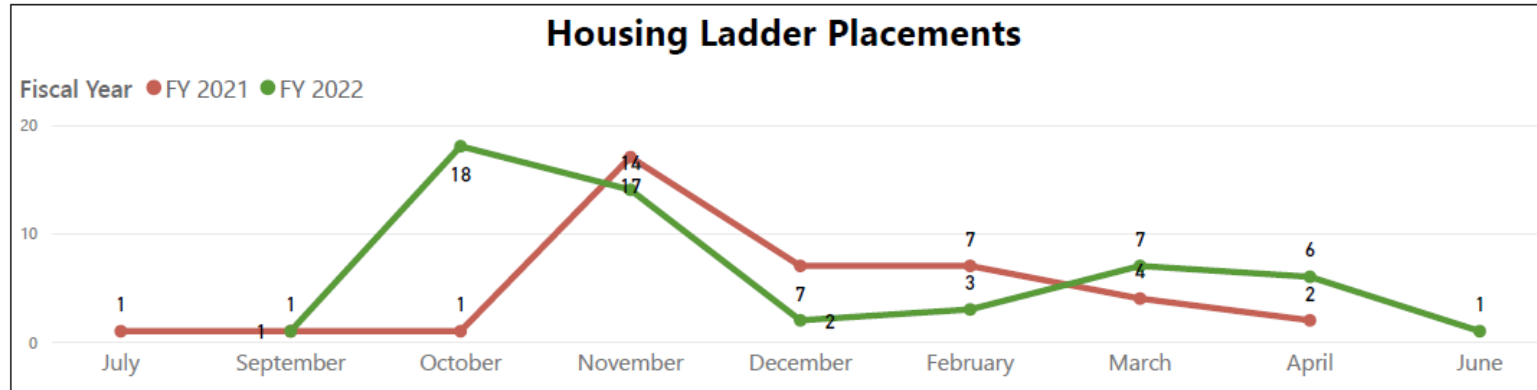
Housing Ladder – Placements

1
Latest Month Placements

52
FYTD Placements

40
Last FYTD Placements

40
Last Year Total



Data through June 30, 2022.

Current Housing Vacancies

Total Vacancies
888

=

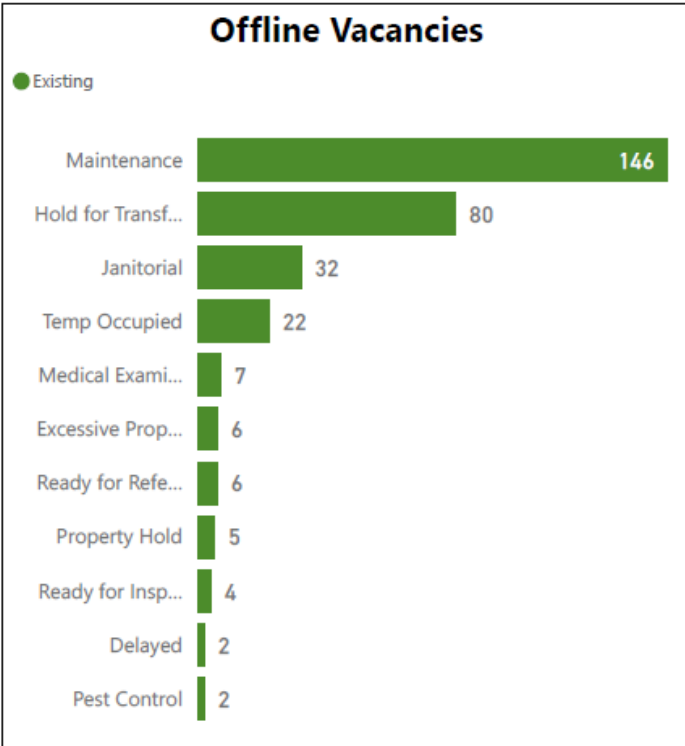
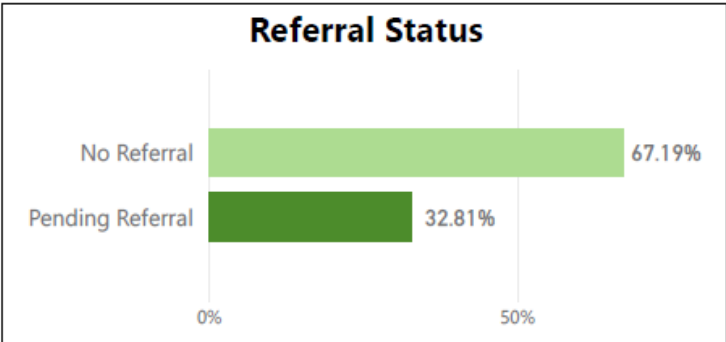
Online Units Ready for Referral
576

+

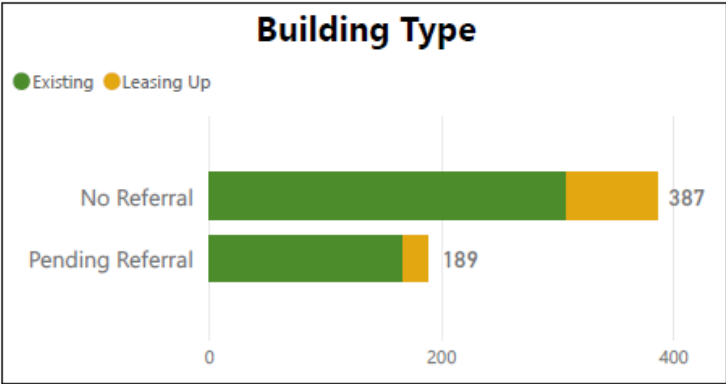
Offline Units
312

Buildings in Lease Up Phase

Building	Open Date	Capacity
Kinney Hotel	Apr/22	30
1321 Mission St. (Panoramic)	Jun/22	160
835 Turk (Gotham)	Jun/22	114



9.5%
Vacancy Percentage*



* Calculated for existing site based buildings.

Data snapshot as of July 20, 2022.

Housing Vacancies over Time

Reporting Period

8/1/2021 7/31/2022

Averages

(based on reporting period above)

Monthly Vacancies

903

Online Vacancies

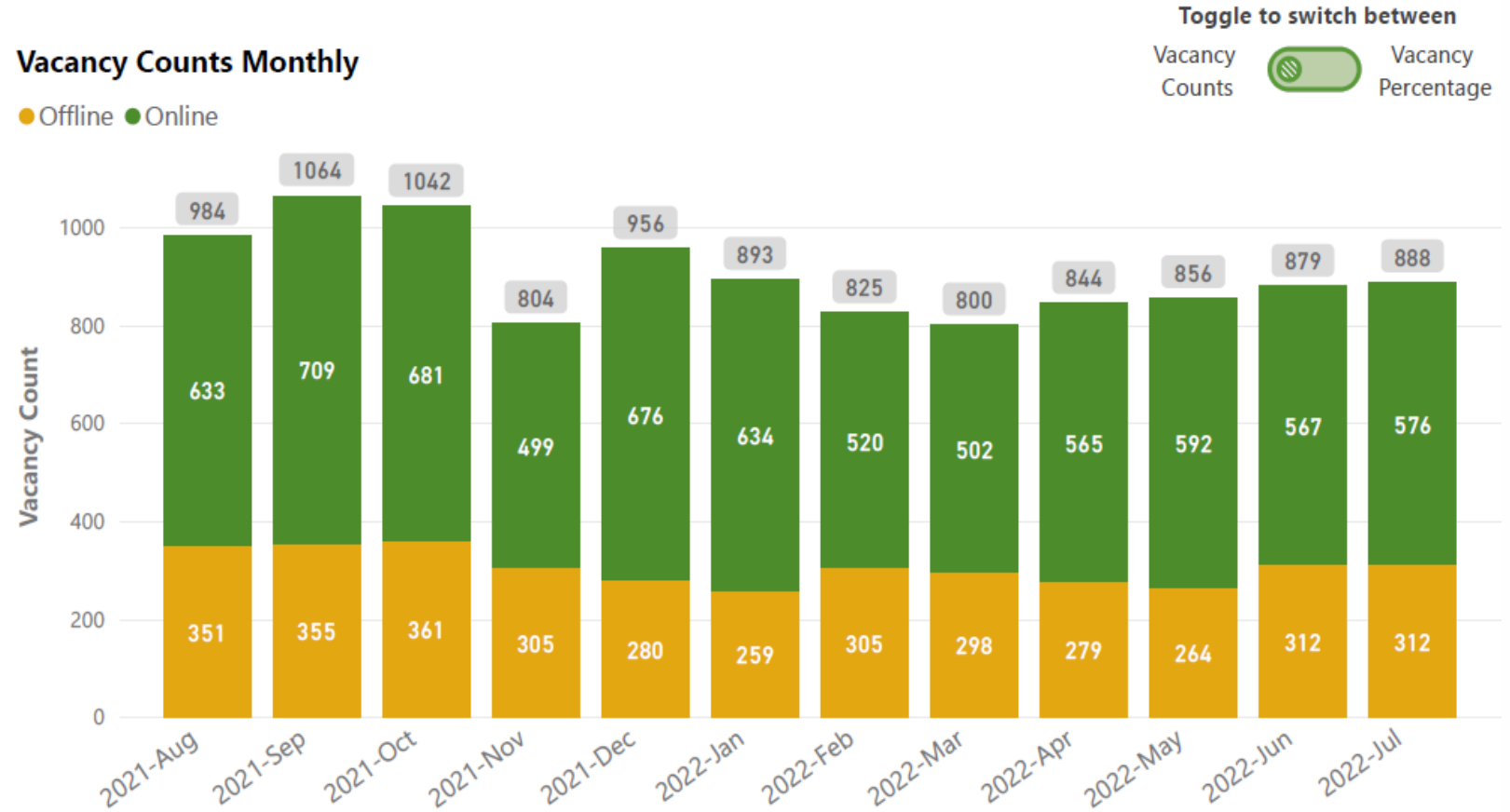
596

Offline Vacancies

307

Vacancy Counts Monthly

● Offline ● Online



Monthly data snapshots through July 20, 2022.

Housing Vacancies over Time

Reporting Period

7/1/2021 6/16/2022

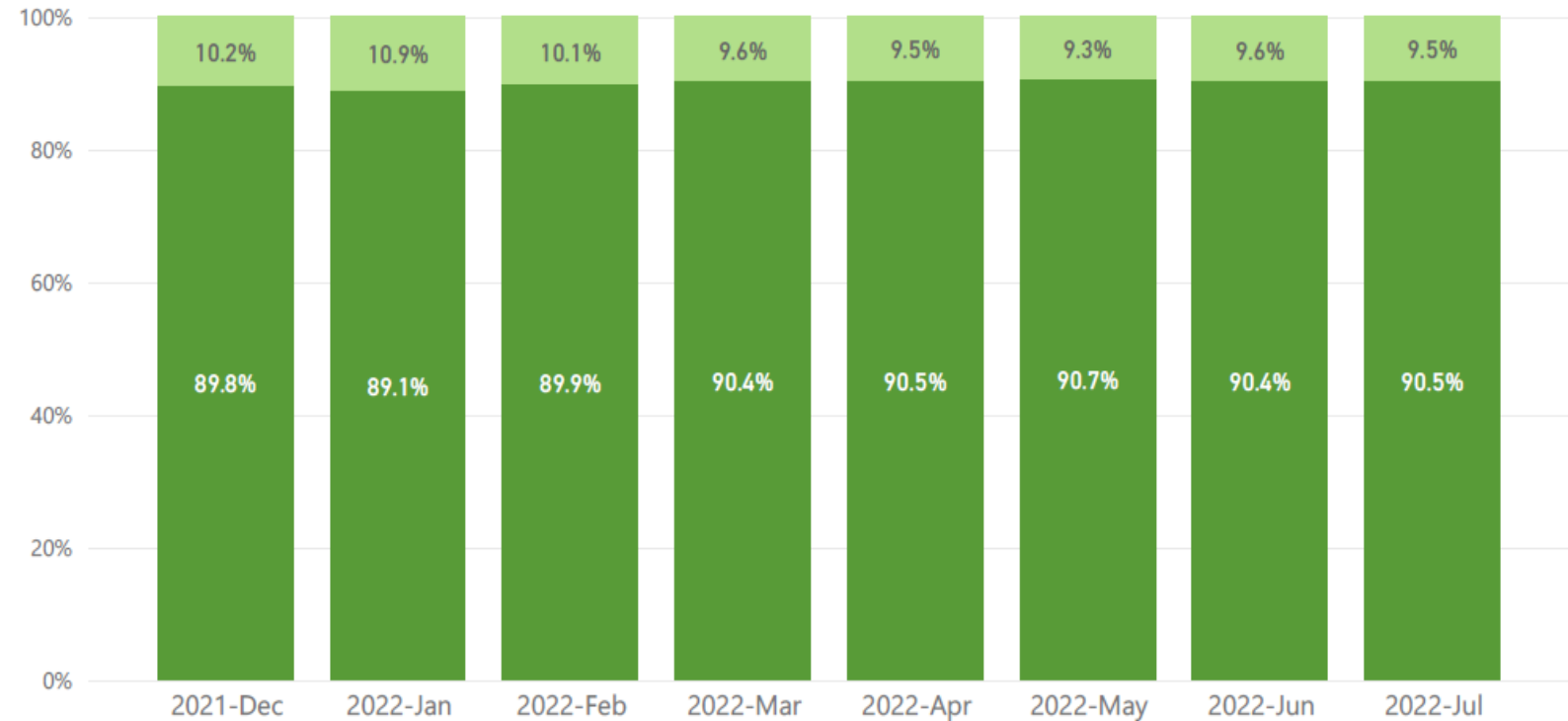
Averages
(based on reporting period above)

Vacancy Percentage

9.8%

Vacancy Percentage Monthly

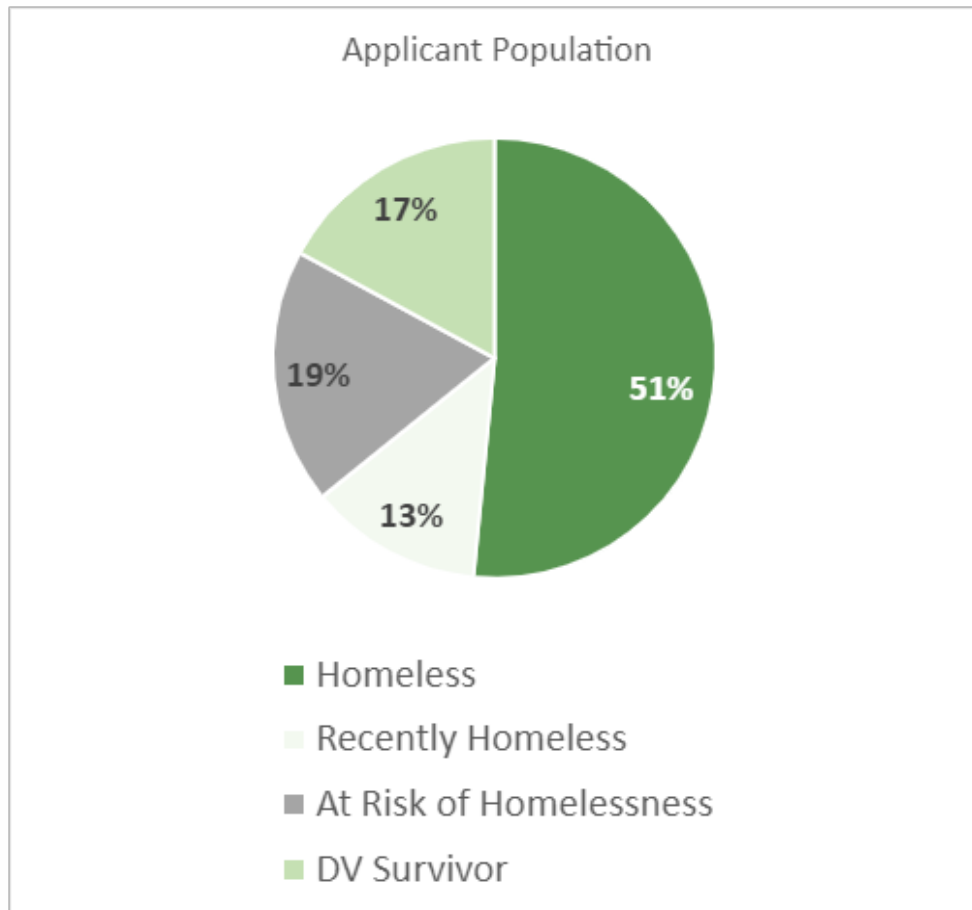
● Occupancy Pct ● Vacancy Pct



Toggle to switch between
Vacancy Counts Vacancy Percentage

Monthly data snapshots through July 20, 2022.

Emergency Housing Voucher Rollout



Interim Progress Report:

- **720** referrals submitted
- **574** vouchers issued
- **216** households housed

Data as of July 21, 2022.

**Correction: The June LHCB data report presented the target population percentages rather than the actuals.*

SIP Guest Exit Destinations by Cohort

Guests Eligible for SIP Housing Process

Exit Destination	Number of Guests
Housing	1,082
Temporary Shelter	170
Other Institutions	50
Other*	607

+

Other SIP Hotel Guests

Exit Destination	Number of Guests
Housing	133
Temporary Shelter	86
Other Institutions	27
Other*	521



694 Current
Guests

1,215 Guests
Housed

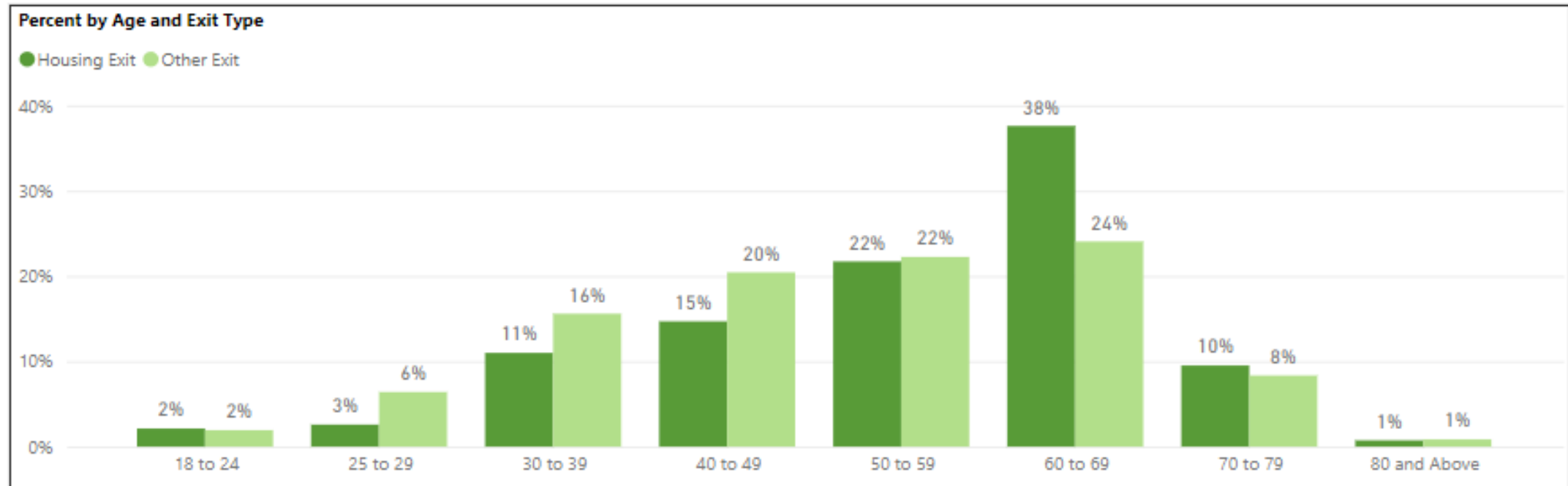
6 Active
Hotel Sites

*Includes exit by client choice & safety discharges | Data through July 22, 2022 | [See HSH website for more details.](#)

SIP Guest Exits: Demographics

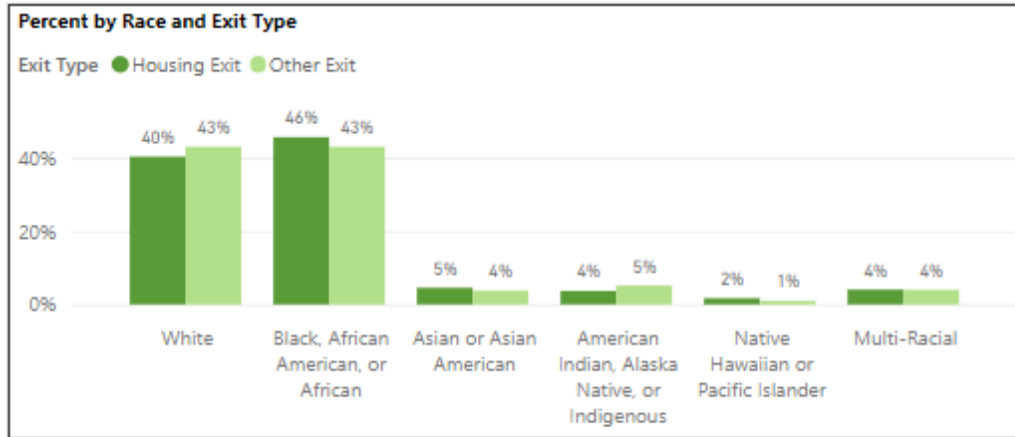
42% of guests eligible for the SIP housing process were older adults (60+).

48% of guests from this group who have been housed are older adults.

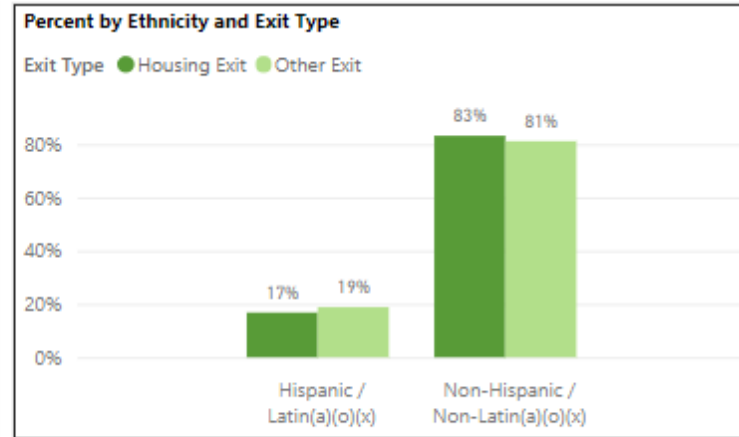


Data through July 22, 2022 | [See HSH website for more details.](#)

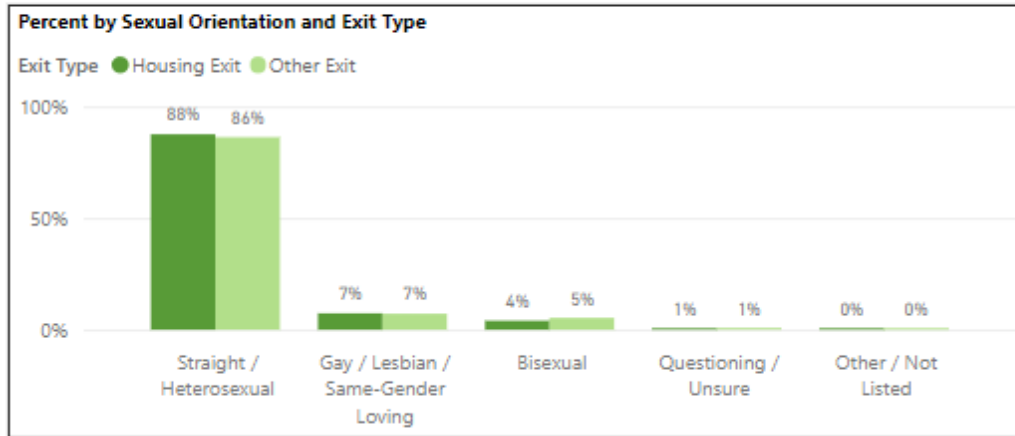
SIP Guest Exits: Demographics



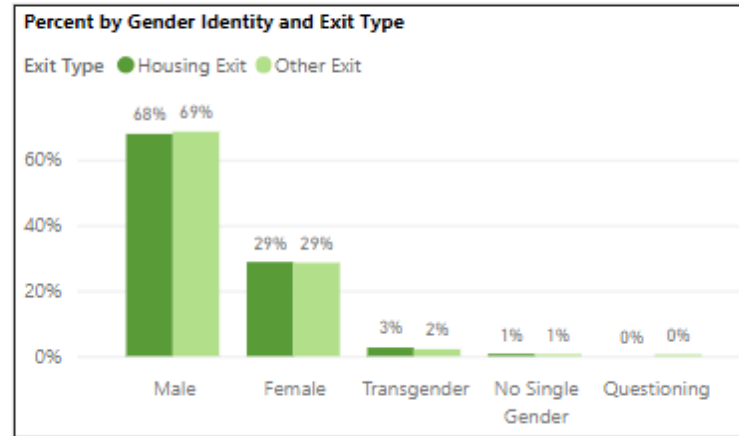
Race is "Data Not Collected" or "Doesn't Know / Refused" for 31% of guests.



Ethnicity is "Data Not Collected" or "Doesn't Know / Refused" for 29% of guests.



Sexual orientation is "Data Not Collected" or "Refused" for 32% of guests.



Gender identity is "Data Not Collected" or "Doesn't Know / Refused" for 29% of guests.

*Data through July 22, 2022.
See [HSH website](#) for more details.*

Tenderloin Emergency Initiative: Progress & Outcomes

2,851 SFHOT encounters in the Tenderloin.

- Approx. 90 encounters per week

1,141 shelter placements from the Tenderloin.

- 774 placements from the Tenderloin Center.

280 Tenderloin Center guests referred to housing.

- 203 placements to housing.

Data from December 13, 2021 through July 17, 2022.



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Program Highlights

Program Highlights: Equity Update

- Site tours with our non-profit providers.
- Collaborate with SFAC as we move into the **second phase** of our strategic planning and **refine our equity goals** to **center those with lived experience**.
- Collaborating with the **Black-led provider group** to disseminate funding to Black-led organizations who have the highest needs for **capacity building** and **technical assistance**.
 - \$900,000 will be allocated through an intentional & equitable process as we work with community to address the identified needs of these organizations.
- Developing **DEI professional development session** regarding white supremacy

Program Highlights: Coordinated Entry

• **Coordinated Entry Evaluation & Redesign Town Halls:**

- Scheduled for August. All stakeholders with recommendations encouraged to join.

• **Multi-Disciplinary Team** updates:

- Coordination between Human Services Agency, HSH, and multiple providers.
- Brings **CE, SSI advocacy, CAAP, PSH placements**, and **HomeSafe** to shelter.
- Approx. 200 clients served at 4 sites.
- Scheduled for Central Waterfront, Taimon Booton, and Baldwin in summer/fall 2022.

Program Highlights: New Shelter

- **711 Post Semi-Congregate Shelter:** Opened July 25
 - 24/7 shelter operated by Urban Alchemy for up to 250 adults in 123 rooms.
 - Fifth floor dedicated to women.
 - Services: meals, care coordination, health support.
- **Baldwin SAFE Navigation Center:** Soft Opening August 3
 - 24/7 non-congregate shelter operated by Five Keys and Providence Foundation for up to 180 adults.
 - Services: meals, case management, health support, group activities, roving DPH behavioral healthcare.
 - Jones Storage Program will move next door to the Baldwin in late August.

Program Highlights: Shelter Reopening

• **Dolores Shelter Program:**

- Opened on June 6 - current capacity for 30 guests.
- Jazzie's Place scheduled to open on August 1. Referrals through community partner.

• **Hospitality House** (22 beds) and **A Woman's Place** (25 beds) reopening in August 2022 – both **24/7** shelters.

• **Shelter Reinflation:** 411 beds to be added to Navigation Centers by the end of September 2022.

- Civic Center Navigation Center demobilizing; clients offered placement at new PSH building.
- CAAP placements: 117 reinflated beds at MSC-South & Next Door for new CAAP clients.

• **Meals:**

- New partnership with **Meals on Wheels** to improve meal quality and nutrition standards.
- Resuming **2 meals per day** standard as adult/TAY shelters reinflate.

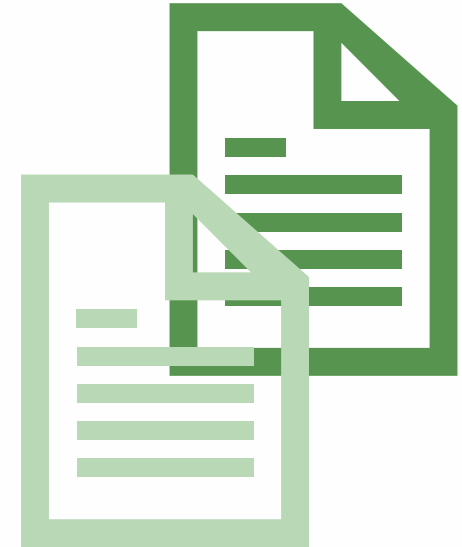
Program Highlights: Housing

• Program Openings:

- **1064-1066 Mission Street** and **681 Florida Street**: Move ins start in September.
 - **Casa Esperanza (3061 16th Street)**: Move ins to start week of August 15.
 - **Mission Inn (5630 Mission Street)**: Move ins to start week of August 22.
 - **Colton/Jazzie Commons**: Move ins started week of July 18.
 - **1321 Mission**: Move ins for Family referrals will begin early August.
 - **Gotham (835 Turk Street)**: Move ins for all available units will be completed by end of July.
- Through the Mayor's Homelessness Recovery Plan, **HSH opened nearly 2,000 units of new housing** between July 1, 2020 and June 30, 2022.
- Procurement Updates: **TAY/Family FHSP & Family Housing Ladder**: Providers will be selected in August.
- Reminder: [CoC and ESG Desk Guide available on HSH website.](#)

HSH is Hiring!

- HSH has several open position currently listed on the [DHR website](#).
- Open positions include:
 - Shelters and Navigation Manager
 - CalAim Database Administrator
 - Senior Administrative Analyst: Real Estate
- More positions approved in FY2022-24 budget will be posted in coming months.





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Questions?

Thank you.