



The Department of Homelessness and Supportive Housing Announces the Opening of a New Adult Access Point to Serve the Mission Community

San Francisco, CA – The Department of Homelessness and Supportive Housing (HSH) is announcing that the City and County of San Francisco, in partnership with Dolores Street Community Services, will open a new Adult Access Point at 2637 and 2645 Mission Street. This program will serve adults experiencing and at-risk of homelessness with housing assessments, problem solving services, and housing navigation.

The nonprofit service provider selected to manage the Access Point is Dolores Street Community Services. Dolores Street offers a range of services to people experiencing homelessness and low-income people in the Mission, with a focus on serving new immigrants.

According to the 2022 Point in Time Count the number of people experiencing unsheltered homelessness in San Francisco decreased 15% from 2019 to 2022, from 5,180 to 4,397. This decrease can be correlated with a significant increase in housing resources made available by the city of San Francisco. However, the Point in Time Count also found a significant increase in homelessness in the Latinx community. In 2019 19% of the homeless population was Latinx, in 2022 that number jumped to 30%. The addition of this Access Point in the Mission is one step that HSH is doing to expand resources in the community.

Access Points act as the Homelessness Response System’s “front door” for connecting households experiencing homelessness to the resources needed to resolve their housing crisis. Since the full launch of Coordinated Entry (CE) in 2019, CE assessments have expanded to serve adults, families and youth through 11 geographically diverse Access Points throughout the City. The location at 2637 Mission Street expands that number to 12 locations and increases the diversity of the city’s locations.

“The Department of Homelessness and Supportive Housing is thrilled to open this new Access Point Opening in the Mission District in partnership with Dolores Street Community Services,” said Shireen McSpadden, Executive Director of the Department of Homelessness and Supportive Housing, “One of our priorities is to have a homeless response as diverse as our city, and this is another step toward meeting that goal. The Adult Access Point at 2637 Mission Street will serve the Mission District with a focus on our Latinx community and broaden the city’s ability to address homelessness.”

"With the increase in homelessness among the Latinx community and particularly in the Mission, I am pleased this access point will be opened in the neighborhood and be available in the heart of San Francisco’s historically Latinx community,” said District 9 Supervisor Hillary Ronen. “This resource will help turn the tide in our efforts to get anyone experiencing homelessness a stable and safe place to live.”

“Dolores Street Community Services is excited to open the Adult Access Point in the Mission District. This is an important step in reducing system barriers in our city’s coordinated system. A community Access Point in the Mission will streamline access to housing and support options

among people experiencing homelessness in our district,” said Laura Valdez, executive director of Dolores Street Community Services. “Having Dolores Street Community Services, a 40-year-old organization as the provider of the Adult Mission Access Point will help to develop trust in the coordinated system and encourage people experiencing homelessness to access the system.”

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