



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Local Homeless Coordinating Board | January 9, 2023

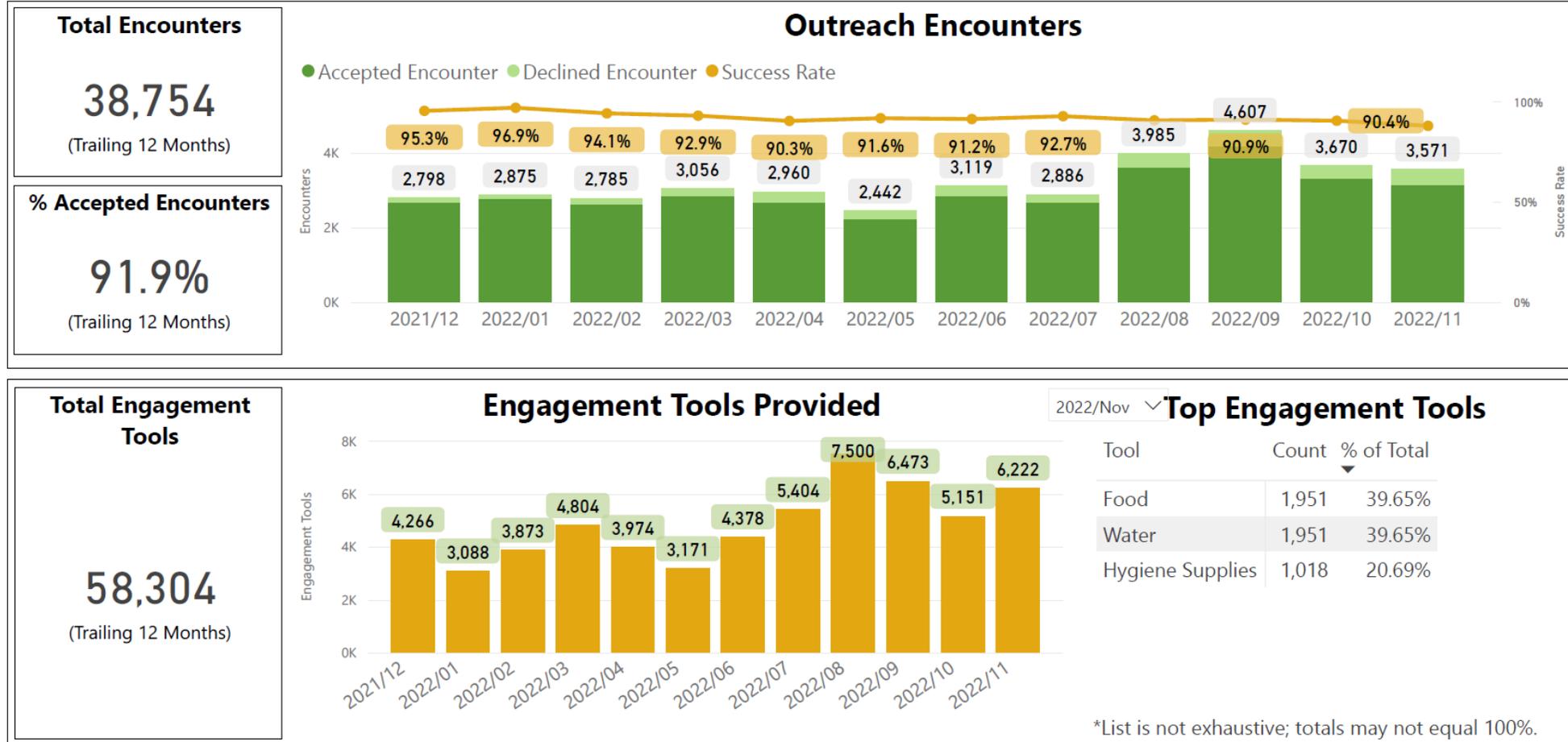




DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Homelessness Response System Data and Updates

Outreach



Data through Nov. 30, 2022

Street Wellness Response Team: November Update

Total Number of Encounters (November): 633

- **Average response time:** 14 minutes | **Average time on call:** 41 minutes

Origin of call: 46% dispatch

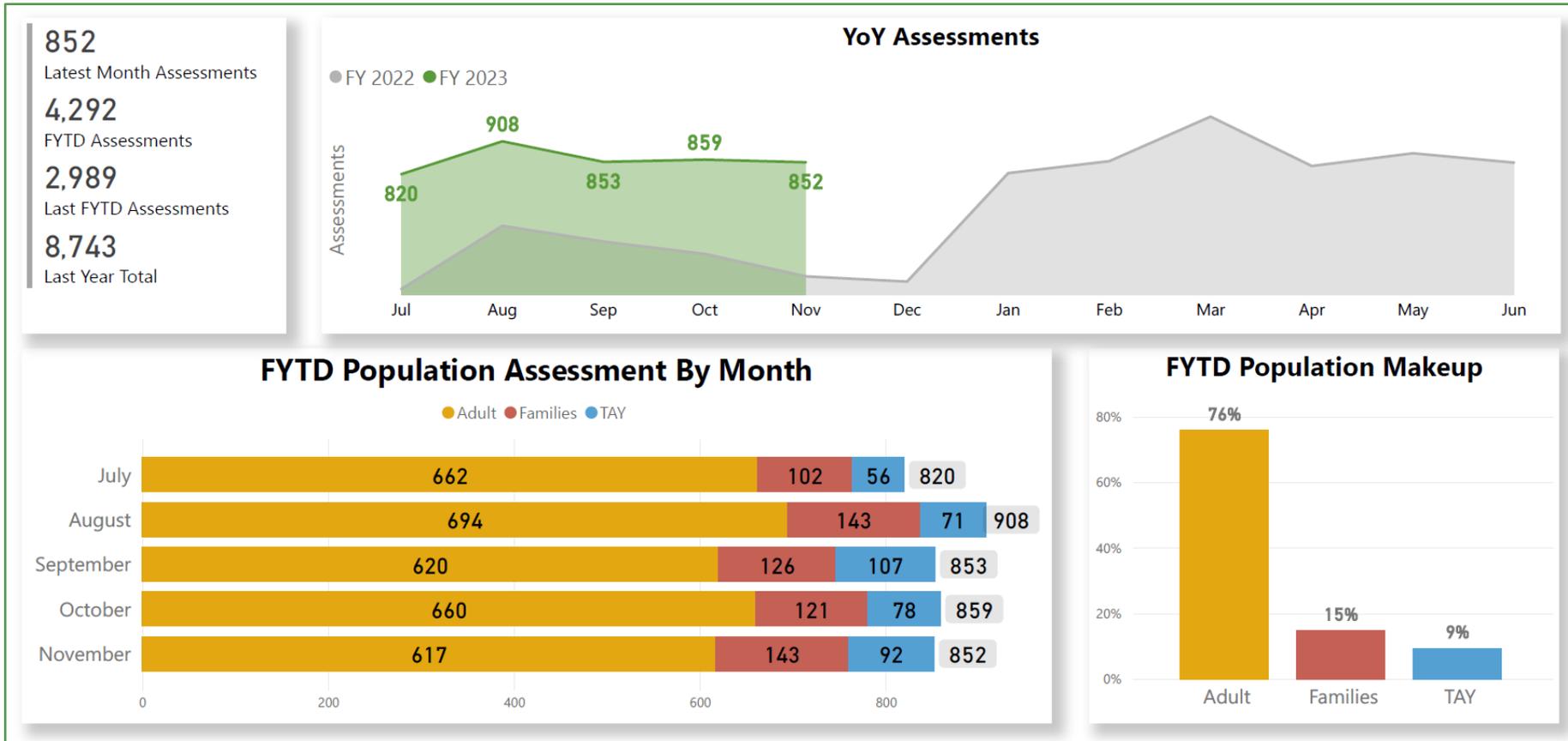
- **Steady increase** in rate of calls coming from 911 rather than on-views
- Dispatch accounted for 12% of calls in July 2022 and 30% in October 2022.

Result of encounter

- **105** ambulance transports to hospital.
- **78** non-ambulance transports to various locations.
- **387** remained in community.

Data from Nov. 1 – Nov. 30, 2022. Breakout data included for calls with available information.

Coordinated Entry - Assessments



Data through Nov. 30, 2022

Program Highlights: Coordinated Entry

• Project Homeless Connect:

- CE and several Access Points participated in the Dec. 14 event at Bill Graham Auditorium.
- Event served over 100 people.

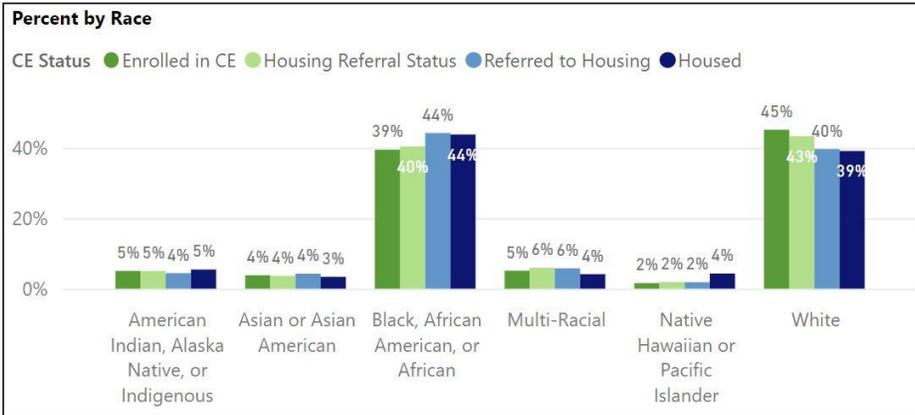
• Family Coordinated Entry openings:

- There will be approx. **350 housing placements open for families** in the first half of 2023.
- Increase of over 50% from the second half of 2022.

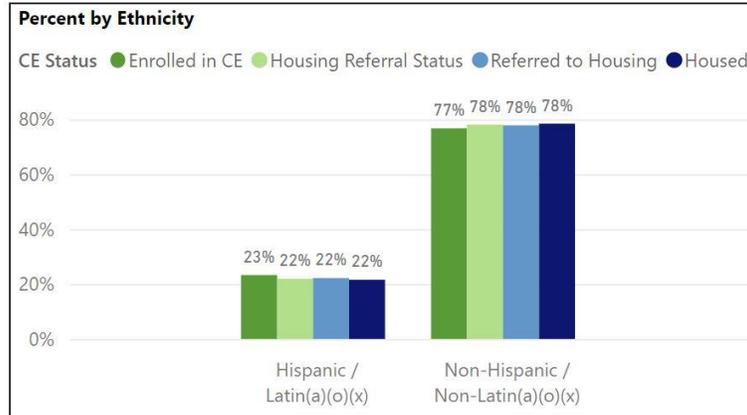


CE and Access Point staff at the Project Homeless Connect event.

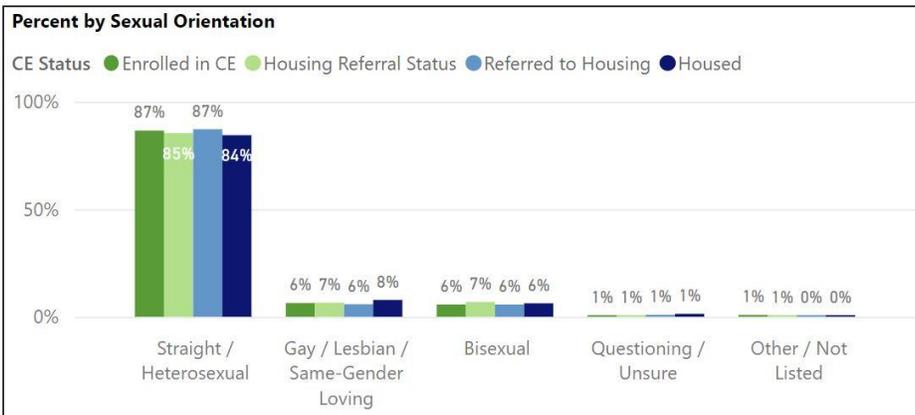
Coordinated Entry & Housing Demographics



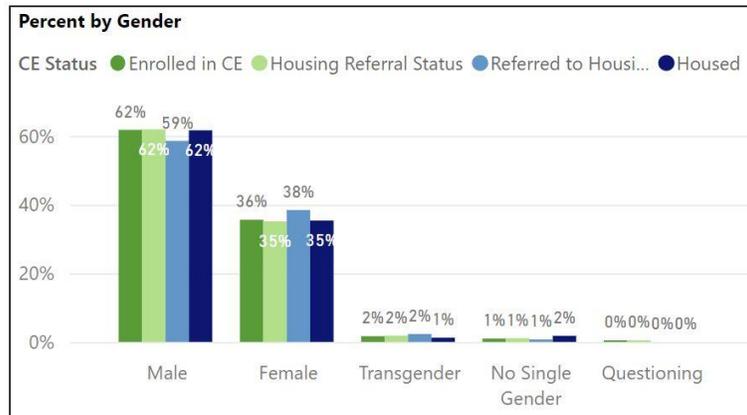
Race is incomplete for 6% of clients (3% Data Not Collected; 3% Doesn't Know / Refused)



Ethnicity is incomplete for 2% of clients (1% Data Not Collected; 1% Doesn't Know / Refused)



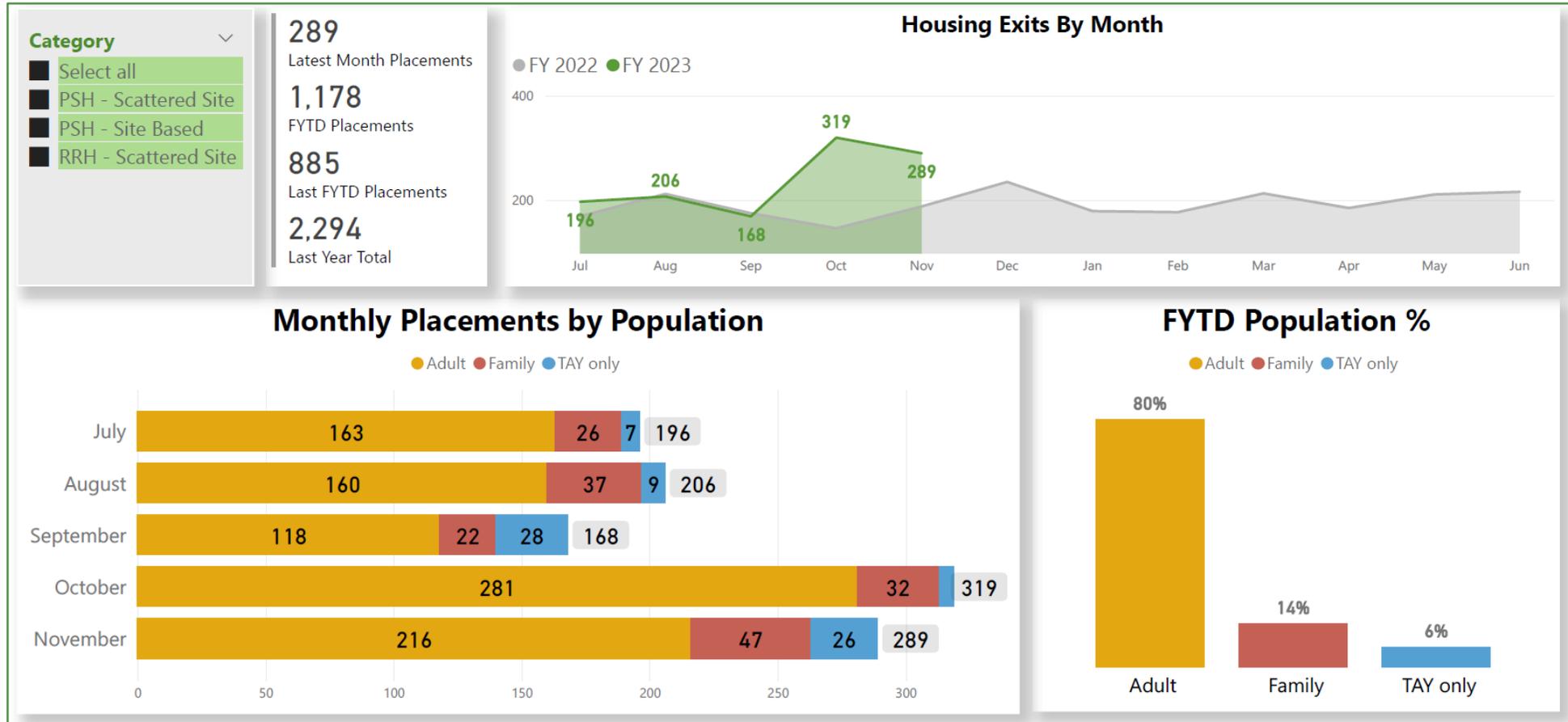
Sexual Orientation is incomplete for 7% of clients (5% Data Not Collected; 2% Refused)



Gender is incomplete for 1% of clients (1% Data Not Collected; 0% Doesn't Know / Refused)

- *Data for Q1 FY2022-23 (July 1, 2022 – Sept. 30, 2022)*
- *New data available quarterly.*
- *Additional breakouts by population and time frame available on the HSH website.*

Housing – Placements



Data through Nov. 30, 2022

Current Housing Vacancies

Total Vacancies
1,059
=

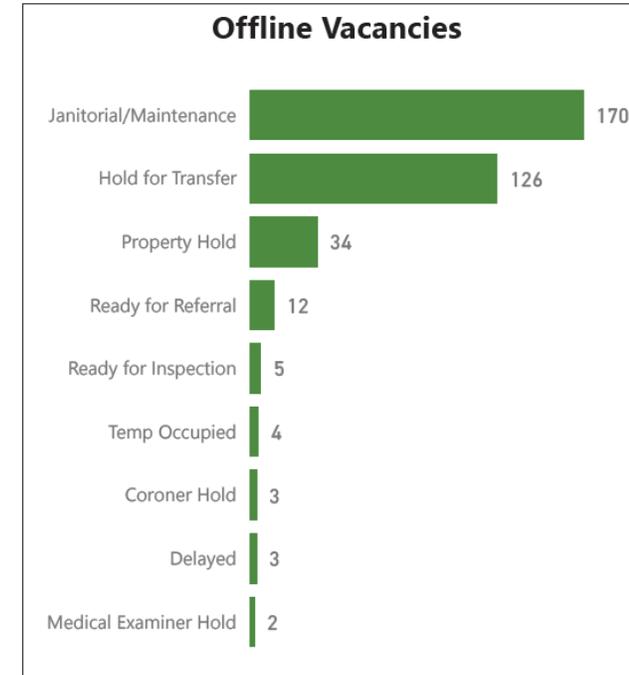
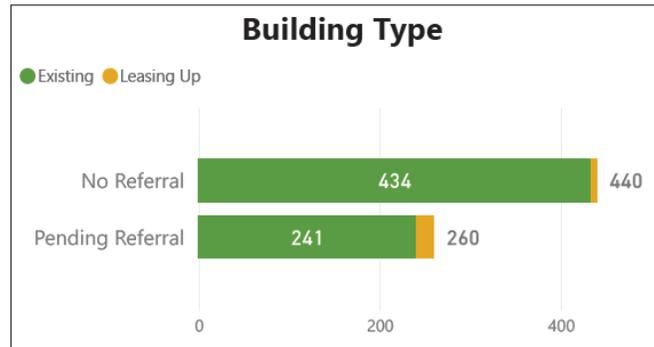
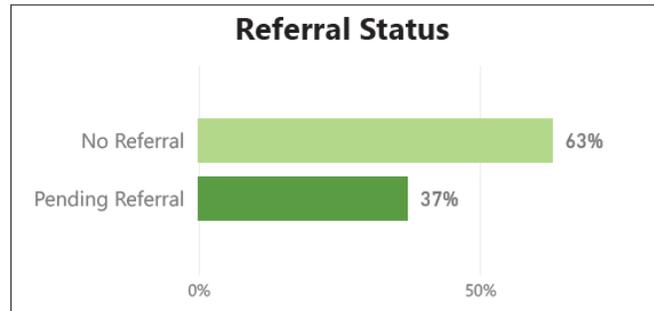
Online Units Ready for Referral
700
+

Offline Units
359

Buildings in Lease Up Phase

Building	Open Date	Units
681 Florida	8/22/2022	39
Casa Esperanza**	8/1/2022	25
Mission Inn**	8/1/2022	52

11.5%
Vacancy Percentage*



Data snapshot as of December 28, 2022

Housing Vacancies over Time

Reporting Period

1/1/2022 12/28/2022

Averages
(based on reporting period above)

Monthly Vacancies

994

Online Vacancies

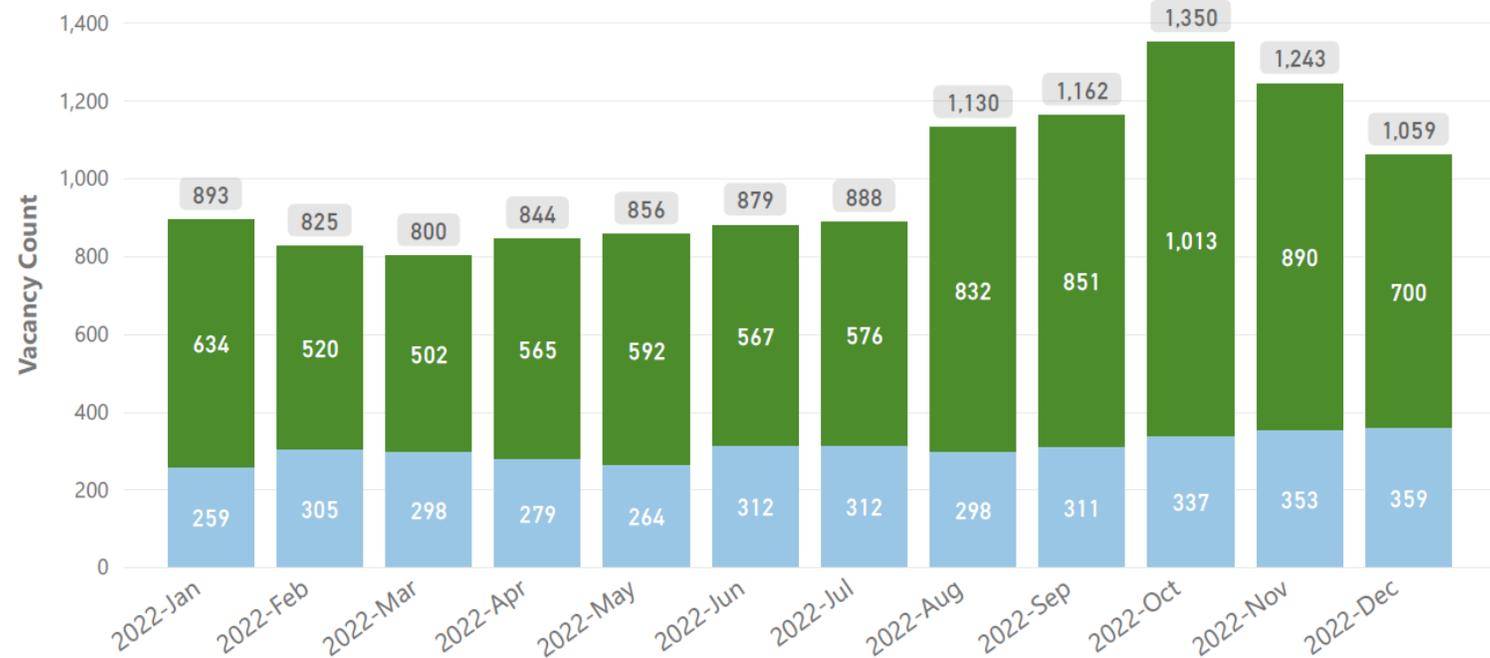
687

Offline Vacancies

307

Vacancy Counts Monthly

● Offline ● Online



Toggle to switch between
 Vacancy Counts Vacancy Percentage

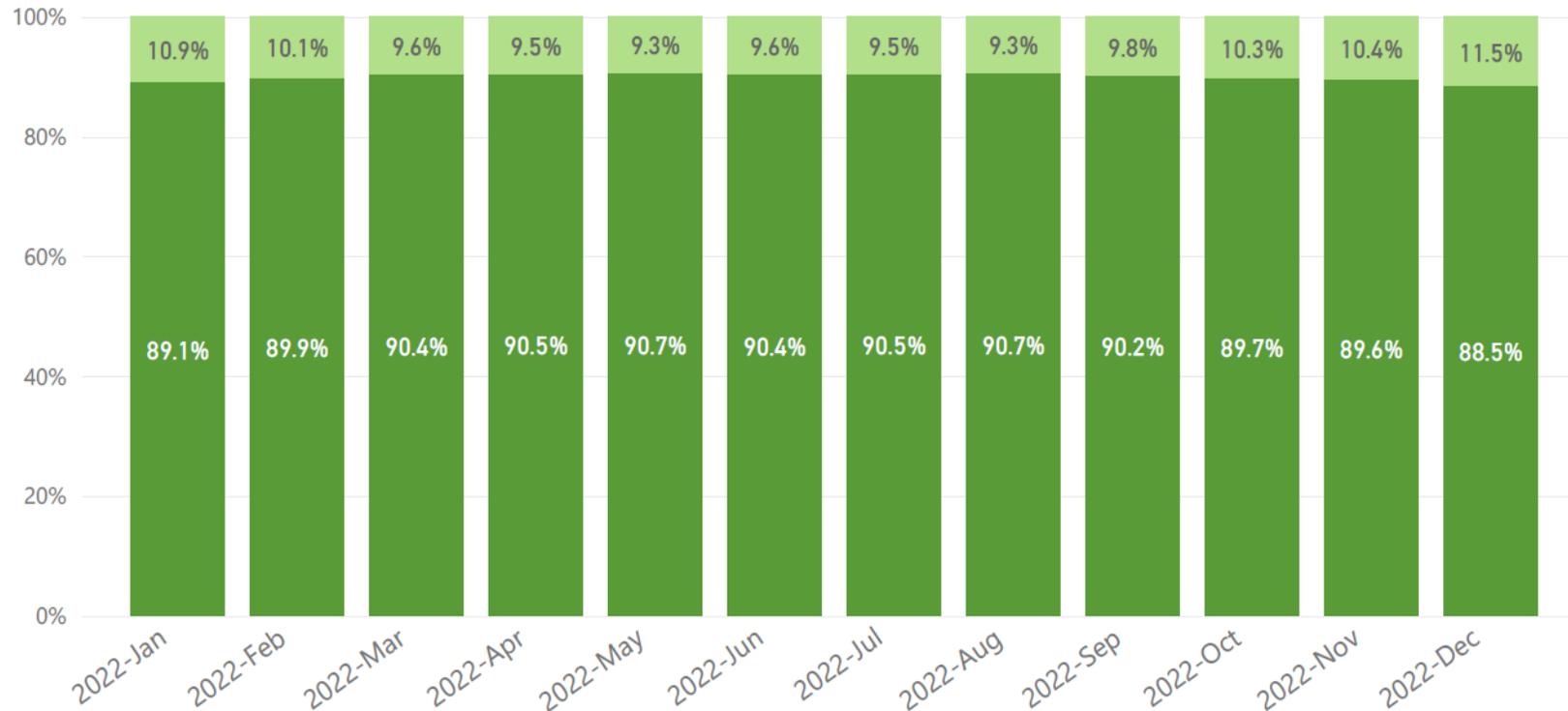
Monthly data snapshots through December 28, 2022

Housing Vacancies over Time

Vacancy Percentage Monthly

● Occupancy Pct ● Vacancy Pct

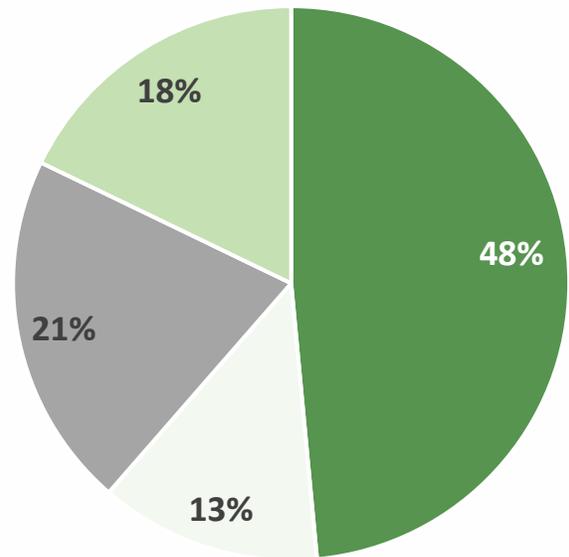
Toggle to switch between
Vacancy Counts Vacancy Percentage



Monthly data snapshots through December 28, 2022.

Emergency Housing Voucher Rollout

Housed EHV Recipients



■ Homeless ■ Recently Homeless
■ At Risk of Homelessness ■ Fleeing Violence

Interim Progress Report:

- **814** referrals submitted
- **734** vouchers issued
- **466** households housed
 - *Over 400 households moved in during 2022.*

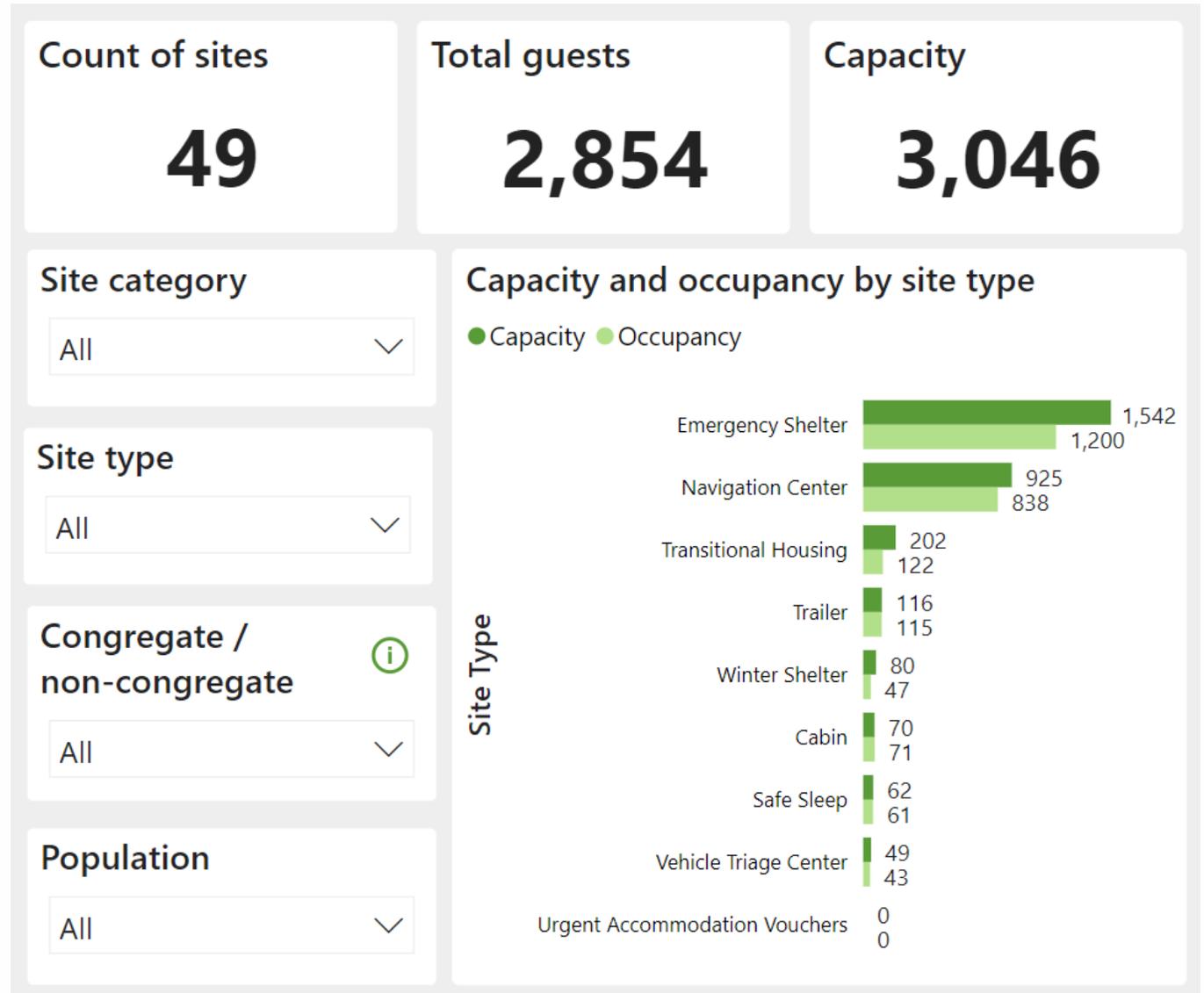
Data as of December 19, 2022.

Program Highlights: Housing

- **Flexible Housing Subsidy Pool for TAY and Families** will start taking referrals in **early 2023**:
 - Providers: Unity Care and Compass Family Services
- Continuum of Care **Subrecipient Convening**:
 - Hosted by **HSH** and **Homebase** on January 6, 2023.
 - Ongoing discussions about **CoC subsidy termination policy**.
 - Review of **Funding Committee plan**.
 - Trainings and topics for 2023 meetings.

HSH Shelter Inventory

- Snapshot as of **December 28, 2022**.
- Public dashboard available on HSH website; **refreshes daily Monday – Friday**.
- **Ability to filter** to drill down on specific programs and populations served.



Shelter in Place Hotel Guest Exit Destinations by Cohort

Guests Eligible for SIP Housing Process

Exit Destination	Number of Guests
Housing	1,581
Temporary Shelter	388
Other Institutions	50
Other*	542

+

Other SIP Hotel Guests

Exit Destination	Number of Guests
Housing	179
Temporary Shelter	143
Other Institutions	25
Other*	452



**Program
ended
Dec. 2022**

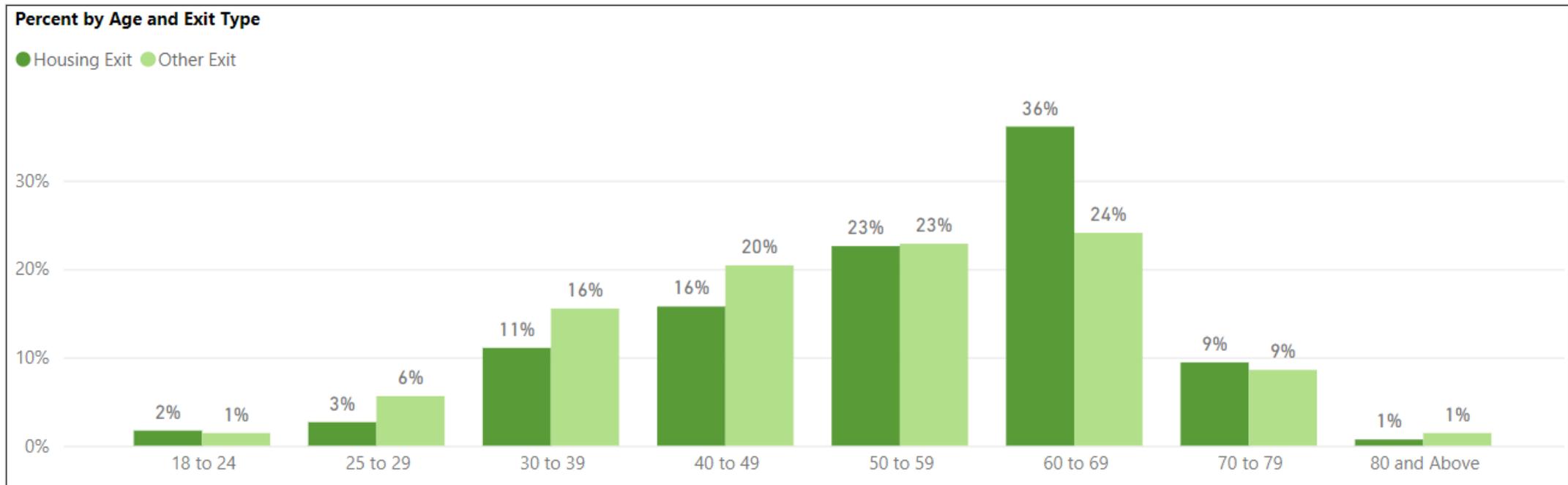
1,760 Guests
Housed

120+ guests
on pathway
to housing.

*Includes exit by client choice & safety discharges | Data through Dec. 28, 2022 | [See HSH website for more details.](#)

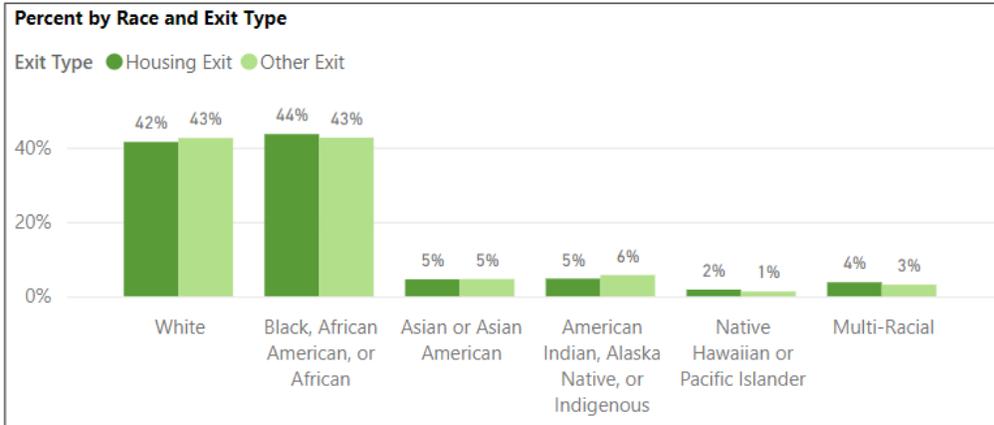
Shelter in Place Hotel Guest Exits: Demographics

42% of guests eligible for the Shelter in Place housing process were **older adults (60+)**.
46% of guests from this group who have been **housed** are older adults.

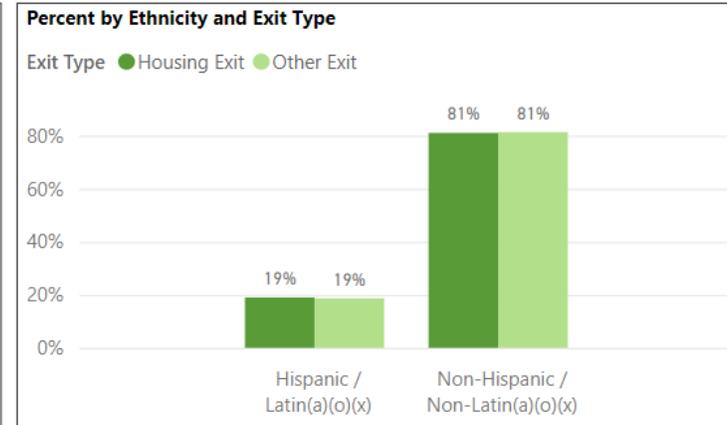


Data through December 28, 2022 | [See HSH website for more details.](#)

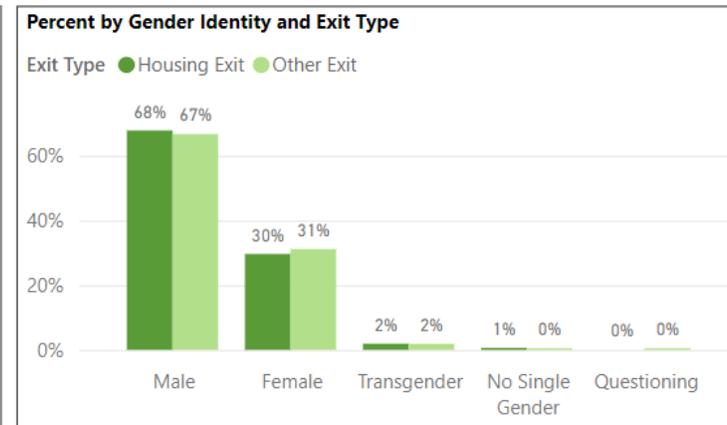
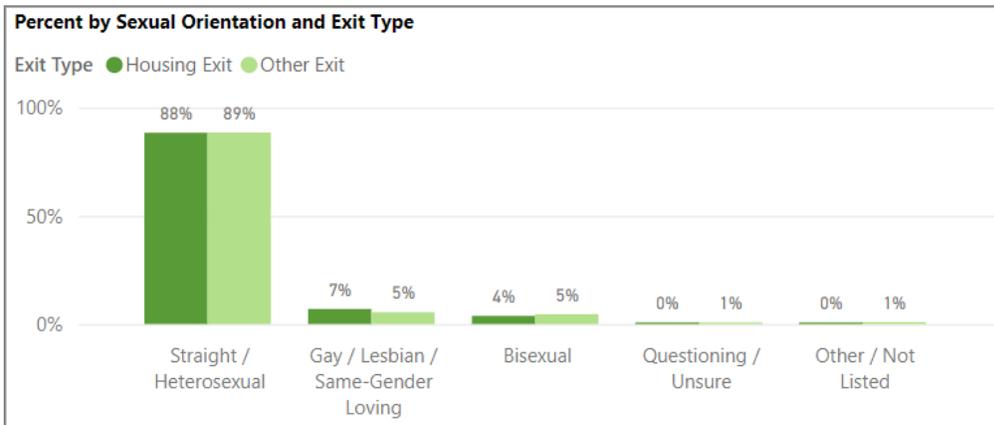
Shelter In Place Hotel Guest Exits: Demographics



Race is "Data Not Collected" or "Doesn't Know / Refused" for 5% of guests.



Ethnicity is "Data Not Collected" or "Doesn't Know / Refused" for 2% of guests.



Data through Nov. 28, 2022.
[See HSH website for more details.](#)

Program Updates: Shelter

• **Pregnant person pilot** in Hamilton Family Emergency Center:

- Launched on Nov. 17 – six beds set aside for low barrier 14 day placements.
- Clients or service providers can call 24/7 to request placement: **(628) 250-0016**

• **Oasis updates:**

- **HSH sent owners a non-binding LOI to purchase the site; negotiations are ongoing.**
- Shelter extended to end of January and short-term emergency placements resumed on December 20, 2022.
- Lengthier extension while negotiations continue is being sought.

• **Inclement Weather shelters:** HSH continues to offer additional resources during **rain and cold.**

- Current activation on one-night wet weather beds: January 3 – January 15, 2023
- Hall of Flowers pop-up shelter activated January 4
- All announcements will come via the Department's email blasts.
- Information is [posted on the HSH website.](#)

Program Updates: Shelter

- **Urgent Accommodation Vouchers** will launch for all populations (families & pregnant people, survivors of violence, and TAY) in **January 2023**.
- **Parking for Family Shelter Guests:**
 - Parking in nearby SFMTA parking garages for guests at BVHM, Compass Clara House, 260 Golden Gate, Oasis, PATH, and St. Joseph's Family Center.
 - Program will start in mid-January.
- **Shelter budget rebase:** funding notification letters sent out in December to establish standard case management ratios and wages in shelter programs using **\$11 million over two years in state HHAP funding:**
 - Case management ratios of 1:25 in adult shelter and 1:15 in family shelter
 - Wage floors of \$22/hour for monitors and \$28/hour for case managers.

Prevention - Households Served

Total Households Served: 1,438

Average Assistance Amount: \$5,658

Average Assistance by Type

- Back Rent: \$4,789
- Future rent: \$3,532
- Move-in Assistance: \$3,738

Data for households served between **May 24, 2021**, and **December 19, 2022**, who received a check from HSH.

This data does not cover the entire SF Emergency Rental Assistance Program since MOHCD administers some funds.

Tenderloin Emergency Initiative: Progress & Outcomes

7,834 Homeless Outreach Team encounters in the Tenderloin.

- Approx. 150 encounters per week

1,778 shelter placements from the Tenderloin.

- 1,045 placements from the Tenderloin Center.

289 Tenderloin Center guests referred to housing.

- 213 placements to housing.

Data from December 13, 2021 through December 25, 2022. | [More Information on sf.gov.](#)



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Updates: Additional Initiatives

Planning Update

- A Place for All report [available on the HSH website](#):
 - As mandated by [local ordinance](#), report describes prevention, housing and shelter resources that would be needed to **eliminate unsheltered homelessness** in **three years**.
 - **3,180** supportive housing units, **2,250** shelter units and **significant investment** in prevention and financial assistance.
 - Estimated **\$1.45 billion** over three years with an additional **\$410 million** annually thereafter to maintain operations.
 - Not feasible based on factors including cost, timeframe, real estate, and already extended system capacity.
 - The upcoming **citywide Strategic Plan** will **center racial equity** and use similar modeling to inform goals to **prevent and end homelessness**.
- The next **Point-in-Time Count** is scheduled for **January 2024**.

Homelessness Oversight Commission

- San Francisco voters passed **Prop C (2022)** with **67% of the vote** approving establishment of a Homelessness Oversight Commission.
- **Seven members** with **four mayoral** and **three Board appointees**.
- **March 1, 2023:** Deadline for initial appointments.
- **May 1, 2023:** Earliest date commission can launch.
- Two pieces of legislation will further streamline oversight bodies.

Commission-Related Legislation

Ordinance #1: Required Changes to Oversight Bodies

- Prop C (2022) **required certain changes** to the Administrative Code.
- Ordinance to implement requirements introduced on **Dec. 6, 2022.**
- Impact on LHCB:
 - Makes commission the **appointing authority** for members.
 - **Scopes LHCB's role to Continuum of Care programs and advising Commission on CoC-related issues.**
- Requires **Shelter Monitoring Committee & Our City, Our Home Committee** to provide information and recommendations to the commission.

Commission-Related Legislation

Ordinance #2: Additional Changes to Oversight Bodies

- Introducing ordinance in Jan. 2023 to **further streamline oversight.**
- Impact on LHCB:
 - **Increases** number of seats from **9** to **11**.
 - Makes **member qualifications flexible** to align with federal requirements.
 - Ends current terms on **Sept. 1, 2023**, and staggers terms: 5 seats will have an initial two-year term and 6 seats will have the standard four-year term.
 - **Prohibits** LHCB members from serving on the commission.
 - Allows LHCB to **create subcommittees**.
 - Requires LHCB to hold **regular** meetings.
- Other impacts: **Commission appoints members** for Shelter Grievance Advisory Committee and Shelter Monitoring Committee.



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Questions?

Thank you.