



City and County of San Francisco

Local Homeless Coordinating Board and the Department of Homelessness and Supportive Housing Coordinated Entry Redesign Implementation Committee

BACKGROUND

Redesigning Coordinated Entry: In May 2023, the Local Homeless Coordinating Board (LHCB) and the Department of Homelessness and Supportive Housing (HSH) announced an “Invitation to Apply” for a new, voluntary, multi-stakeholder workgroup, referred to as the **Coordinated Entry (CE) Redesign Implementation Committee**. The committee will build off the work of the Coordinated Entry Redesign Workgroup (CERW) and will work collaboratively to operationalize the CERW’s [recommendations](#). This committee prioritizes the inclusion of people who represent groups most disparately impacted by homelessness in San Francisco – people who are Black/African American, Latinx, Asian, LGBTQ, Transgender and Gender Nonconforming, and are interacting with or seeking access to CE. A cover letter and accompanying flyer was distributed broadly and subsequent targeted outreach was conducted to ensure broad community participation for inclusive representation.

The LHCB considered these primary factors for member selection:

- Representing **lived expertise of homelessness** and from historically underrepresented populations, specifically Black/African American, Latine, Asian, Indigenous, LGBTQ, and Transgender and Gender Nonconforming (TGNC)
- Representing **survivors of domestic violence**, including the Safe Housing Working Group
- Representing **veterans** and/or those familiar with CE for veterans
- Representing people with lived experience with the **criminal legal system** and/or experience with the provision of services for those involved with the criminal legal system
- Representing **ages** from 18-29, 30-49, and 50 and over
- Representing individuals working with communities whose **primary language** is not English
- Representing people with **disabilities**
- Representing a **community partner** such as an Access Point Provider and/or local agency (e.g., housing provider, shelter provider, outreach and behavioral health staff) in San Francisco, and in certain geographical locations such as Bayview Hunters Point

HSH also appointed City/County Staff to serve as subject matter experts:

- 1 Human Services Agency staff
- 1 Department of Public Health staff

These members, along with staff from HSH, will be part of the CE Redesign Implementation Committee. Below is a summary of the community member applications resulting from the open invitation and targeted outreach. What follows is data on demographic composition, lived expertise, and other skills and experience.

EMPHASIS ON EQUITY AND INCLUSION

During the first round of the invitation period, **a total of (55) community member applications** were received:

- **51%** (28 out of 55) bring lived expertise of homelessness (currently or formerly)
- **67%** have experience with Adult Coordinated Entry; **27%** with Family Coordinated Entry; **24%** have experience with Coordinated Entry for Youth; **35%** have experienced domestic violence; **44%** have experience with the criminal legal system; **16%** were part of the Coordinated Entry Redesign Workgroup; and **27%** bring other experience (*duplicated count*).



A group of **(24) community members** were selected from the initial review and targeted outreach:

- **71%** (17 out of 24) bring their lived expertise of homelessness; **29%** (7 out of 24) are survivors of domestic violence/Safe Housing
- **33%** (8 out of 24) applicants will be receiving cash incentives for their valuable contribution
- Representation includes Adult Coordinated Entry; Family Coordinated Entry; Coordinated Entry for Youth; housing and social service providers; Black, Indigenous, and people of color (BIPOC); LGBTQ and TGNC communities; veterans; and prior Coordinated Entry systems design experience

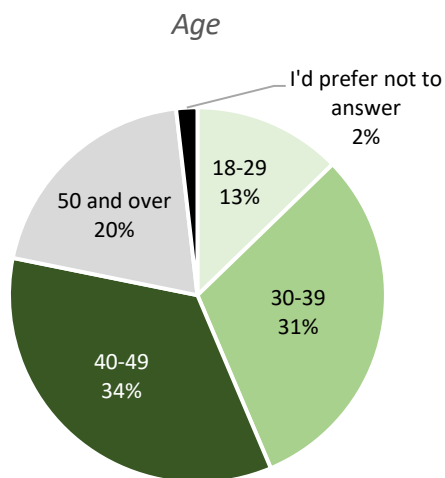
COORDINATED ENTRY REDESIGN IMPLEMENTATION COMMITTEE MEMBERS

The LHCBC Coordinated Entry Committee presents **(27) total members for the CE Redesign:**

- **(25) external community members** from diverse backgrounds that bring their knowledge and experience, including the Chair of the LHCBC CE Committee
- **(2) City/County staff:** (1) staff representing the Human Services Agency and (1) staff representing the Department of Public Health; HSH will also staff and participate in the committee

It is important to note that there will be opportunities for ongoing feedback from the community and homeless response partners throughout the CE redesign process.

DEMOGRAPHICS OF THE (55) COMMUNITY MEMBER APPLICATIONS

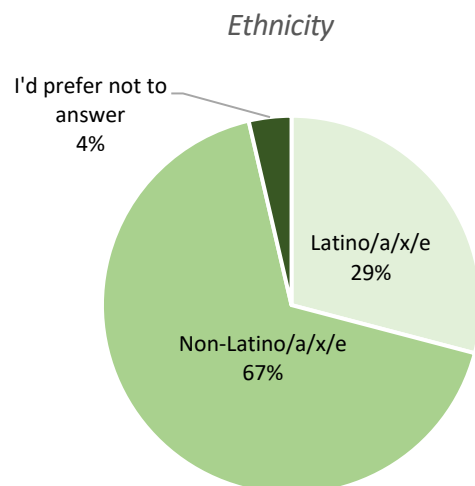
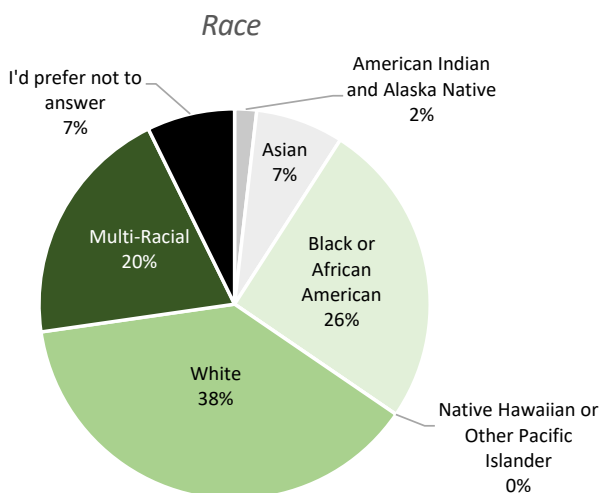


Gender

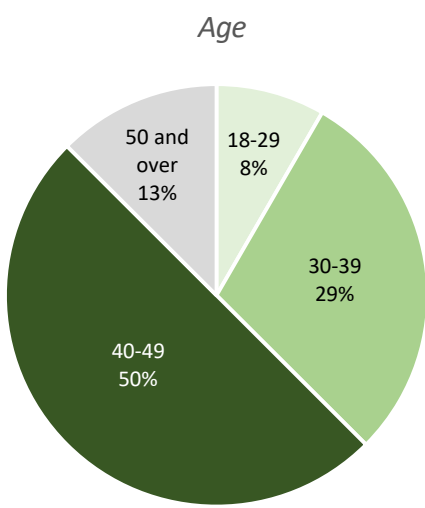
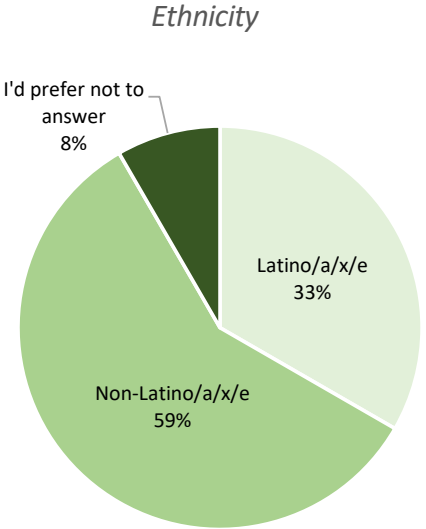
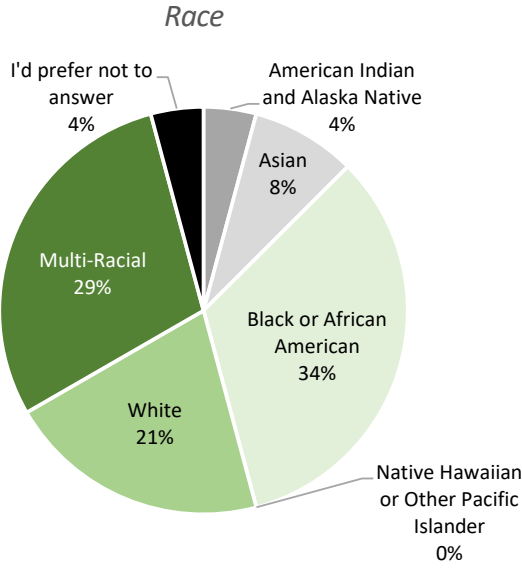
Applicants who identify as female make up **56%** compared to applicants who identify as male **25%**; **13%** of applicants identify as genderqueer/gender non-binary, and **4%** identify as transgender

Sexual Orientation

49% identify as Heterosexual
29% identify as Gay/Lesbian/Queer
13% identify as Bisexual
9% preferred not to answer



DEMOGRAPHICS OF THE (24) SELECTED COMMUNITY MEMBERS



Gender

- 62% identify as Female
- 13% identify as Genderqueer/Gender Non-Binary
- 21% identify as Male
- 4% identify as Transgender

Sexual Orientation

- 50% identify as Heterosexual
- 33% identify as Gay/Lesbian/Queer
- 4% identify as Bisexual



OVERALL COMPOSITION OF THE CE REDESIGN IMPLEMENTATION COMMITTEE INCLUDING LHCB CHAIR

Data includes the LHCB-CE Chair, appointed San Francisco City/County staff, and community members:

- **27%** Representing experience with/or accessing Family Coordinated Entry
- **27%** Representing experience with Coordinated Entry for Youth
- **62%** Representing experience with Adult Coordinated Entry
- **31%** Representing experience with domestic violence or the Safe Housing Working Group
- **27%** Representing involvement with the criminal legal system
- **23%** Representing the Coordinated Entry Redesign Workgroup

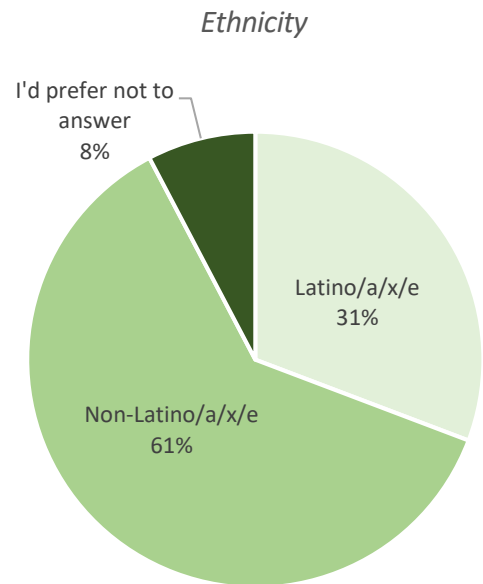
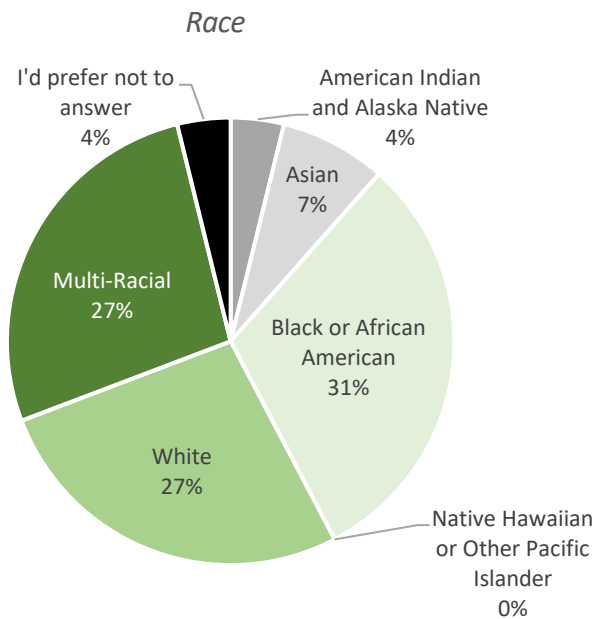
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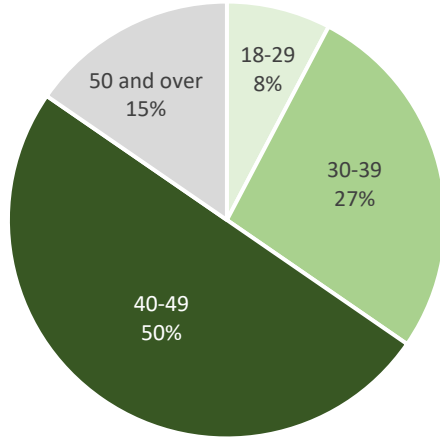
69% of the CE Redesign Implementation Committee bring lived expertise



Participating agencies include 3rd Street Youth Center & Clinic, Catholic Charities, Coalition on Homelessness, Compass Family Services, Delivering Innovation in Supportive Housing, Episcopal Community Services, Felton Institute, Hamilton Families, Heluna Health/SF Homeless Outreach Team, Homeless Prenatal Program, Homeless Youth Alliance, HomeRise, Larkin Street Youth Services, Mercy Housing, SF LGBT Center, SF Pretrial Diversion, SF VA Health Care System, St. James Infirmary Taimon Booton Navigation Center, and UCSF Citywide



Age



Gender

62% identify as Female
12% identify as Genderqueer/Gender Non-Binary
19% identify as Male
8% identify as Transgender

Sexual Orientation

50% identify as Heterosexual
33% identify as Gay/Lesbian/Queer
4% identify as Bisexual

CE REDESIGN IMPLEMENTATION COMMITTEE – ADDITIONAL INFORMATION

- The CE Redesign Implementation Committee began meeting on August 10th and will hold regular meetings (currently biweekly but will likely shift to monthly).
- The Committee will share updates and host community discussions with other planning, advocacy, and provider groups in the San Francisco Homeless Response System (HRS)
- Meeting materials will be posted on the HSH website [CE Redesign Homepage](#)
- For questions and comments, please email: HSHCoordinatedEntryReDesign@sfgov.org

