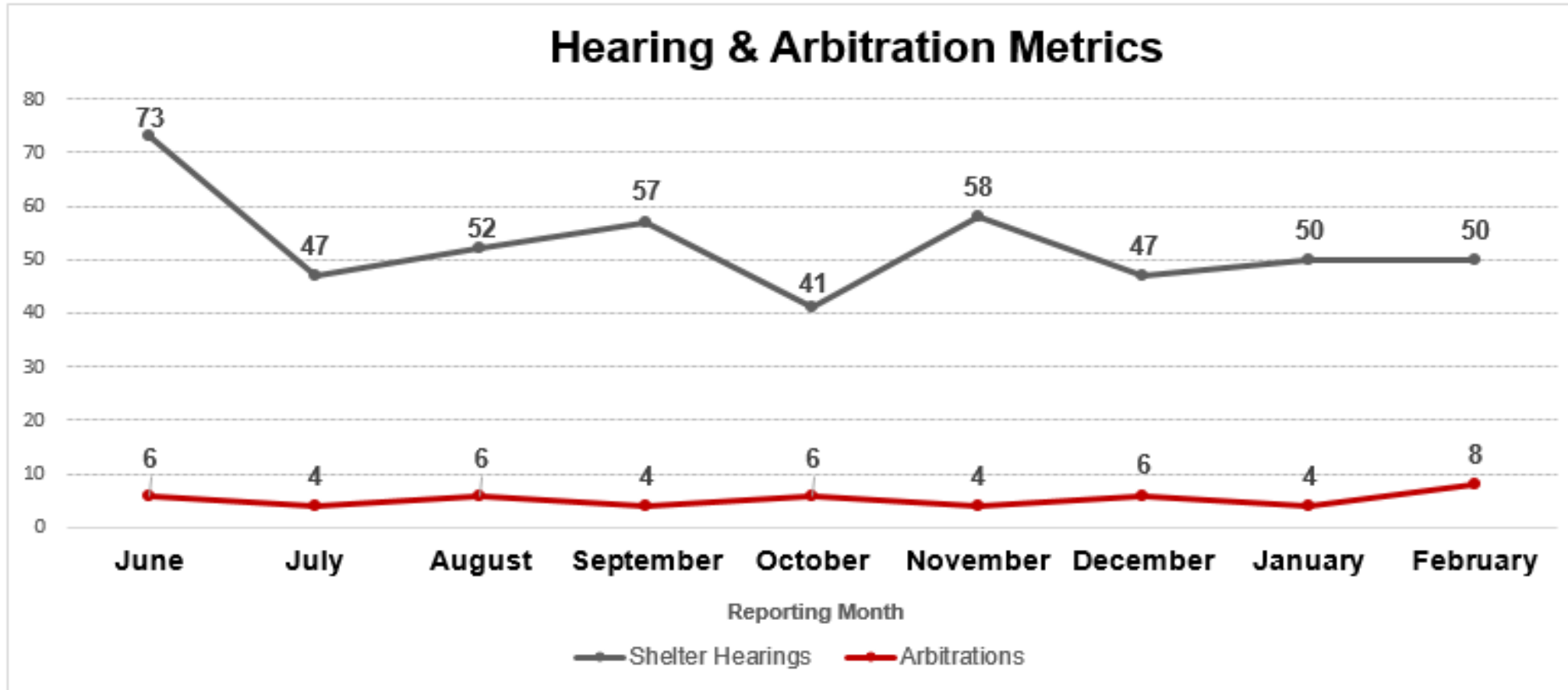


Shelter Client Advocate Arbitration and Hearing Report

March 12th, 2024



Included in this report for the first time are the race summary statistics for shelter residents who requested hearings in the period between December 2023 and February 2024. Please note that no *race* information was collected for 35% of our clients during this period, which prevents hard conclusions to be drawn from the data set. This statistic correlates roughly to the number of residents who ‘no show’ for hearings, with the addition of denials that are withdrawn before a hearing was conducted, and people who decline to self report the information at intake.

	June	July	August	September	October	November	December	January	February
Total Hearings	73	47	52	57	41	58	47	50	50
Outcomes									
Upheld	13	6	5	9	5	•	1	8	9
Modified	0	2	0	1	2	•	0	3	0
No Show	28	15	21	20	11	•	18	18	18
Second Chance	14	15	6	10	3	•	9	7	8
Overtured	10	4	12	5	11	•	6	5	9
Withdrawn	8	5	3	1	1	•	7	5	2
No Data	0	0	5	11	8	58	4	0	4
Total Arbitrations	6	4	6	4	6	4	6	4	8
Outcomes									
Upheld	0	1	0	0	1	0	0	2	0
Modified	0	0	1	1	0	1	0	1	2
No Show	0	1	0	0	1	1	3	1	2
Second Chance	0	1	2	2	1	1	2	0	1
Overtured	3	1	3	1	2	1	1	0	1
Withdrawn	1	0	0	0	0	0	0	0	1
Settled Before Arbitration	2	0	0	0	0	1	0	0	0
No Data	0	0	0	0	1	0	0	0	0

Racial Characteristics

December 23 - February 24

