2024 McKinney-Vento Continuum of Care Homeless Assistance Grants

**2024 RENEWAL PROJECT SCORING TOOL**

**THRESHOLD CRITERIA**

**(Required but not scored. If “no” for any threshold criteria, the project is ineligible.)**

| **Item** | **Maximum Available Score** |
| --- | --- |
| **HMIS Implementation:** Projects that do not participate in HMIS are not eligible for funding, unless the project is a victim-service agency, serving survivors of domestic violence, or a legal services agency. Victim-services agencies must utilize a comparable database to HMIS and be able to produce de-identified aggregate data. | N/A |
| **Coordinated Entry:** Projects that have not agreed to participate in Coordinated Entry, when it is available for the project type, are not eligible for funding. Victim-service agencies or those serving survivors of domestic violence shall participate with Coordinated Entry while protecting client data and safety to ensure fair and equal access to the coordinated entry process and housing and services opportunities. | N/A |
| **CoC Strategic Plan Compliance:** Project aligns with the San Francisco CoC Strategic Plan. | N/A |
| **Equal Access and Non-Discrimination:** The project ensures equal access to program participants regardless of their race, color, national origin, religion, sex, sexual orientation, gender identity, age, familial status or disability. The project complies with all federal and state civil rights and fair housing laws including the Fair Housing Act, Title VI of the Civil Rights Act and the Equal Access Rule.  | N/A |
| **Match:** The agency has committed to match 25% of the grant except for leasing funds. | N/A |
| **Training and Technical Assistance:** All projects must agree to be responsive to training and technical assistance from the Collaborative Applicant and the Local Homeless Coordinating Board (LHCB). | N/A |
| **Substantially Changed Systems:** All projects agree to inform LHCB and Collaborative Applicant if they have key personnel changes or substantially changed systems (such as changes to client admissions criteria). | N/A |
| **Recent Financial Statement:** Projects must provide an up to date (within last 21 months) audited financial statement, and single audit (if applicable). | N/A |

**STATEMENT OF POLICY**

All of the Scored Criteria in this tool measure renewal projects’ contribution to improving the San Francisco Continuum of Care’s System Performance by strengthening the overall system of care, through data collection, coordination, prioritization, and improved client outcomes. Certain scoring factors relate to specific HUD System Performance Measures, as enumerated in each factor.

**SCORED CRITERIA**

| **Item** | **Maximum Available Score** |
| --- | --- |
| **1** | **Program Performance and Client Outcomes**Projects held harmless for a 2nd year (due to lacking a full year of APR data) will only receive 40 points in this section; 3rd year = 30 points, 4th year or more = 0 points. | **55** |
| **1a** | **HOUSING STABILITY** | **Permanent Supportive Housing** | **Rapid Re-Housing (excluding youth-dedicated projects)** | **Transitional Housing or Rapid Re-Housing (including Host Homes) for Youth** |
| 1a | ***Permanent Supportive Housing, Transitional Housing for Youth or Rapid Re-Housing (including Host Homes) project*:** The percentage of project participants[[1]](#footnote-1)\* that achieve housing stability in an operating year, by remaining in permanent housing or exiting to permanent housing.*(Total Stayers + Total Exits to PH) ÷ (Total Clients - Total Deceased)**HUD System Performance Measures 1, 3, 7* | 15 pts.[[2]](#footnote-2)\*\* 98-100%14 pts. 94-97.9%13 pts. 90-93.9%11 pts. 86-89.9%9 pts. 82-85.9%7 pts. 78-81.9%5 pts. 75-77.9%3 pts. 72-74.9% 1 pt. 70-71.9%0 pts. <70%  | 15 pts.\*\* 90-100%14 pts. 85-89.9%13 pts. 80-84.9%11 pts. 75-79.9%9 pts. 70-74.9%7 pts. 65-69.9%5 pts. 62-64.9%3 pts. 59-61.9% 1 pt. 55-58.9%0 pts. <55%  | 15 pts.\*\* 80-100%14 pts. 75-79.9%13 pts. 70-74.9%11 pts. 65-69.9%9 pts. 60-64.9%7 pts. 55-59.9%5 pts. 52-54.9%3 pts. 49-51.9% 1 pt. 45-48.9%0 pts. <45%  |

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| **1b** | **INCREASED INCOME** |  |
| 1b1 | ***Permanent Supportive Housing***: The percentage of participants that increase unearned *and/or* earned income from entry to annual assessment/exit.*Participants who did not increase income but demonstrated that they were enrolled in an education program, will be added to the total number of participants who increased their income.**(Adults Who Gained Income/enrolled in education program + Adults Who Increased Amount of Income) ÷ (Adults - Stayers Not Required to Have Assessment)**HUD System Performance Measure 4* | **Permanent Supportive Housing** |
| 10 pts.\*\* 60-100%9 pts. 50-59.9%8 pts. 45-49.9%7 pts. 25-44.9%6 pts. 20-24.9%5 pts. 15-19.9%4 pts. 11-14.9%3 pts. 8-10.9% 2 pts. 5-7.9%1 pt. 1-4.9%0 pts. 0%  |
| 1b2 | ***Rapid Re-Housing or Transitional Housing and Rapid Rehousing (including Host Homes) for Youth***: The percentage of leavers that increase income from entry to exit.*Participants who did not increase income but demonstrated that they were enrolled in an education program, will be added to the total number of leavers who increased their income.**(Adults Who Gained Income/enrolled in education program + Adults Who Increased Amount of Income) ÷ (Adults - Stayers Not Required to Have Assessment)**HUD System Performance Measure 4* | **Rapid Re-Housing (excluding youth-dedicated projects)** | **Transitional Housing or Rapid Rehousing *(including Host Homes)* for Youth** |
| 10 pts.\*\* 95-100%9 pts. 85-94.9%8 pts. 75-84.9%7 pts. 65-74.9%6 pts. 54-64.9%5 pts. 44-53.9%4 pts. 34-43.9%3 pts. 24-33.9% 2 pts. 10-23.9%1 pt. 1-9.9%0 pts. 0-.9%  | 10 pts.\*\* 85-100%9 pts. 70-84.9%8 pts. 50-69.9%7 pts. 45-49.9%6 pts. 40-44.9%5 pts. 20-39.9%4 pts. 15-19.9%3 pts. 10-14.9% 2 pts. 5-9.9%1 pt. 2-4.9%0 pts. 0-1.9% |
| **1c** | **OBTAINED OR MAINTAINED CASH INCOME SOURCES**[[3]](#footnote-3)\*\*\* |  |
| 1c | ***Permanent Supportive Housing, Transitional Housing for Youth or Rapid Re-Housing (including Host Homes) project*:** The percentage of participants that obtained or maintained one or more cash income sources at annual assessment or project exit.*(Adults With No Change in Earned Income + Adults Who Increased Earned Income + Adults Who Increased Earned Income) ÷ (Total Adults - Adult Stayers Not Required to Have Assessments)**HUD System Performance Measure 4* | **Cash Income Sources**10 pts.\*\* 85-100%9 pts. 70-84.9%8 pts. 50-69.9%7 pts. 45-49.9%6 pts. 40-44.9%5 pts. 20-39.9%4 pts. 15-19.9%3 pts. 10-14.9% 2 pts. 5-9.9%1 pt. 2-4.9%0 pts. 0-1.9% |

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| **1d** | **NON-CASH MAINSTREAM RESOURCES\*\*\*** |  |
| 1d1 | ***Permanent Supportive Housing***: The percentage of participants that obtained or maintained one or more non-cash mainstream resources at annual assessment or project exit.*(Adult Leavers with At Least 1 Benefit + Adult Stayers with At Least 1 Benefit) ÷ (Total Adults - Adult Stayers Not Yet Required to Have an Assessment)* | **Non-Cash Mainstream Resources at Follow-up/Exit:**5 pts.\*\* 60-100%3 pts. 30-59.9%1 pt. 15-29.9%0 pts. 0-14.9% |
| 1d2 | ***Transitional Housing or Rapid Re-Housing (including Host Homes)***: The percentage of leavers that obtained or maintained one or more non-cash mainstream resources at project exit.*(Adult leavers with at least one non-cash benefit ÷ Adult Leavers)* | **Non-Cash Mainstream Resources at Exit:**5 pts.\*\* 60-100%3 pts. 30-59.9%1 pt. 15-29.9%0 pts. 0-14.9% |
| **1e** | **HEALTH INSURANCE** |  |
| 1e1 | ***Permanent Supportive Housing***: The percentage of participants that obtained or maintained health insurance at annual assessment or project exit.*(Total with One Source of Health Insurance + Total with More than One Source of Health Insurance) ÷ (Total Served - Stayers Not Yet Required to Have an Assessment)* | **Health Insurance at Follow-up/Exit:**5 pts.\*\* 95-100%4 pts. 89-94.9%3 pts. 83-88.9-%2 pts 77-82.9%1 pt. 70-76.9%0 pts. 0-69.9% |
| 1e2 | ***Transitional Housing or Rapid Re-Housing (including Host Homes)***: The percentage of leavers that obtained or maintained health insurance by project exit.*(Leavers with One Sources of Health Insurance + Leavers with More than One Source of Health Insurance) ÷ Total Leavers* | **Health Insurance at Exit:**5 pts.\*\* 95-100%4 pts. 89-94.9%3 pts. 83-88.9-%2 pts 77-82.9%1 pt. 70-76.9%0 pts. 0-69.9% |
| **1f**  | **UNIT UTILIZATION** |  |
| 1f | ***Permanent Supportive Housing, Transitional Housing for Youth or Rapid Re-Housing (including Host Homes) project*:** The project’saverage unit utilization rate.*HUD System Performance Measure 1, 3**[( Point-in-Time Household Occupancy January + Point-in-Time Household Occupancy April + Point-in-Time Household Occupancy July + Point-in-Time Household Occupancy October ) ÷ 4 ] ÷ Number of Units Proposed in HUD Project Application* | **Average Unit Utilization Rate:**10 pts.\*\* 100%9 pts. 95-99.9%8 pts. 89-94.9%7 pts. 83-88.9%6 pts. 77-82.9%5 pts. 71-76.9%4 pts. 49% -70.9%0 pts. <49% |

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| **2** | **Finances, Administration, and Compliance** | **45** |
| 2a | **Client Feedback Process:**1. Please select all the strategies for integrating client feedback the agency and/or project uses (2 point for each option selected, 4 possible):
	* The project has a resident or client advisory board.
	* There is representation of someone(s) with lived experience on the agency’s leadership and/or board.
	* Strategies exist to recruit, retain, and develop staff who are reflective of the communities being served (e.g. race, ethnicity, experience of houselessness, disability, experience with the criminal legal system, experience in foster care, etc).
	* The project has a process for annually collecting feedback.
2. How is client feedback and lived experience meaningfully integrated into the design and operation of the project? Use specific examples where possible, including any substantive changes to project design or service delivery that were made within the agency (5pts possible).
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| 2b | * The percentage of awarded funding drawn down or invoiced for the grant term (10 points)

*Note: lost points can be recovered by reorganization/reallocation of the unspent amount, (e.g. a project that spends 75%, and reallocates 20% results in an effective spend rate of 95%, which would be awarded 10 total points).*  | 10 pts. ≥95%9 pts. ≥90%7 pts. ≥80%5 pts ≥70%1 pt. ≥60%0 pts. <60% |

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| 2c | **ONE SYSTEM (HMIS) Data Quality:**Data quality is calculated as the percentage of personally identifying information, universal data elements, and income and housing quality data fields (Q06a-c) with a response entered in that field, without factoring SSN.*Contributes to System Performance on HUD System Performance Measures 1, 2, 3, 4, 5, 7 by improving data quality.**(14 \* Total Served - (Sum of Client Doesn’t Know/Refused + Information Missing + Data Issues + Error Count for 14 data elements in APR Questions 6a-6c, excluding SSN)) ÷ (14 \* Total Served)* | 8 pts. 100%7 pts. 90-99.9%6 pts. 80-89.9%5 pts. 70-79.9%4 pts. 60-69.9%3 pts. 50-59.9%2 pts. 40-49.9%1 pt. 30-39.9%0 pts. <30% |
| 2d | **Low Barrier:**(i) 2 points: The project will not disqualify applicants based on information discovered through a credit check or a check for eviction history.(ii) 1 point: The project will not disqualify applicants for reasons related to experience of domestic violence (lack of a protective order, period of separation from abuser, law enforcement involvement, etc.).(iii) 1 point: The project does not conduct criminal background checks for applicants or participants. (Note: for projects serving households with minor children, a point will still be awarded if sex offense status is checked through [Megan’s Law](https://www.meganslaw.ca.gov/), rather than a criminal background check.)*HUD System Performance Measures 1, 3* | 4 |
| 2e | **Racial Equity:**For each of the methods that have been collectively identified by service providers to advance racial equity and cultural humility at the project level, note which have been fully implemented, partially implemented, or are not started.*2 pts for each fully implemented method and 1 pt for partial implementation, 14 points total being awarded for all being implemented. Optional narrative can be used to explain or add context to answer for panel consideration*. *Each potential “other” worth 2 pts at discretion of review panel.*Identified Methods:* Written materials and translation services are available in multiple languages for participants with limited English proficiency.
* Racial equity and cultural responsiveness knowledge, skills and practices are part of staff job descriptions and workplans.
* Internal structures exist to address issues of racial equity and cultural responsiveness (i.e., formal or informal complaint resolution process, community advisory body, equity committee)
* Staff receive training and support around racial equity and cultural responsiveness and their role in addressing racial inequities.
* Ongoing evaluation of policy, service of program impacts and progress towards racial equity and cultural responsiveness
* The agency’s board and leadership are reflective of the racial and ethnic demographics it serves.
* Other (please list):

Optional Narrative:Feel free to explain or add context to your narrative as desired.  | 14 |
| **Total Points Available:** | **100** |

**OPTIONAL CONSUMER SURVEY/BONUS POINT**

**Why are we doing a consumer survey?**

For the CoC application, we are asked to give specific numbers of people with lived experience who are participating in CoC decision making and how their input informs decision making. The survey will include five questions, where responses are informational and not scored.

**How will the survey be administered?**

The survey will be made available online, in hard-copy forms, and via a phoneline.

**How do providers get the bonus point?**

To get the bonus point, providers will need to document a good faith effort to distribute the

survey and be completed by at least one program participant.

**Survey Questions:**

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| **My Feedback and/or complaints are taken seriously by staff members.** |
| **My program’s staff treat me with dignity and respect.** |
| **I feel safe in my Housing.** |
| **In the past year, I have needed the following services for my livelihood:** | 1. Case management
2. b. Physical health treatment
3. Mental health treatment
4. Help with life skills (cooking,
5. cleaning, etc.)
6. Help connecting with my benefits
7. Addiction recovery programming
8. Transportation to my appointments
9. Childcare
10. School for myself and/or my family
11. Help with a career/job search
12. Help finding legal aid
 |
| **In the past year, my program helped me obtain these things I needed.** | 1. Case management
2. Physical health treatment
3. Mental health treatment
4. Help with life skills (cooking,
5. cleaning, etc.)
6. Help connecting with my benefits
7. Addiction recovery programming
8. Transportation to my appointments
9. Childcare
10. School for myself and/or my family
11. Help with a career/job search
12. Help finding legal aid
 |

1. \*Project participants for all housing stability measures exclude deceased clients. [↑](#footnote-ref-1)
2. \*\*For criteria based on performance outcomes data, information is collected from the most recently completed APR. [↑](#footnote-ref-2)
3. \*\*\* Youth may be eligible for special cash and noncash resources including many financial aid and student assistance resources (e.g. Cal Grant Programs Cal-SOAP, California College Promise, California Chafee Grant for Foster Youth, Middle Class Scholarship, Fullerton Guardian Scholars, EOPS) [↑](#footnote-ref-3)