



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Homelessness Oversight Commission | June 6, 2024





DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

2024 Point in Time Count Preliminary Data Report

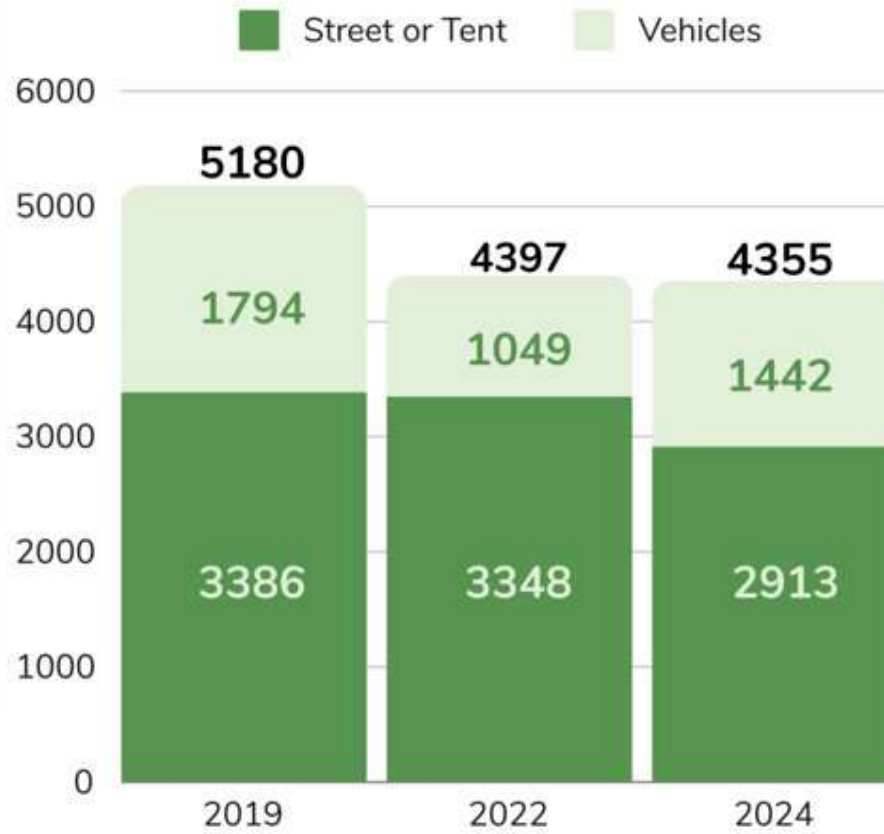


Streets and Tents

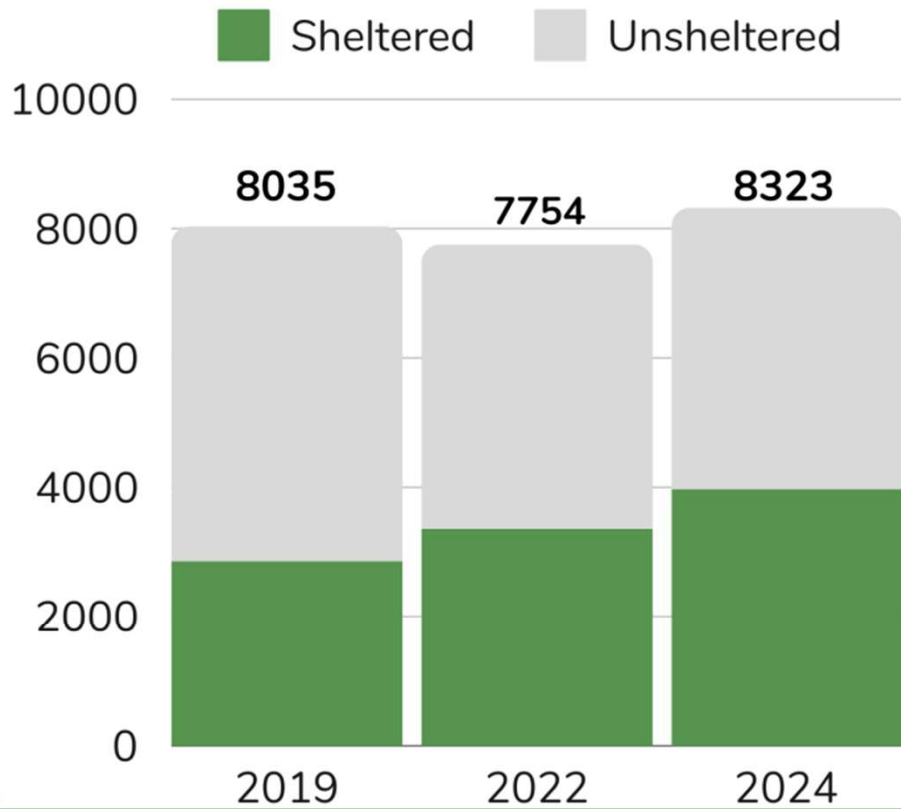
San Francisco counted 2,913 people residing in tents or on the street, a 13% decrease since 2022.



Unsheltered Homelessness



Total Homelessness



Total



Sheltered



Unsheltered



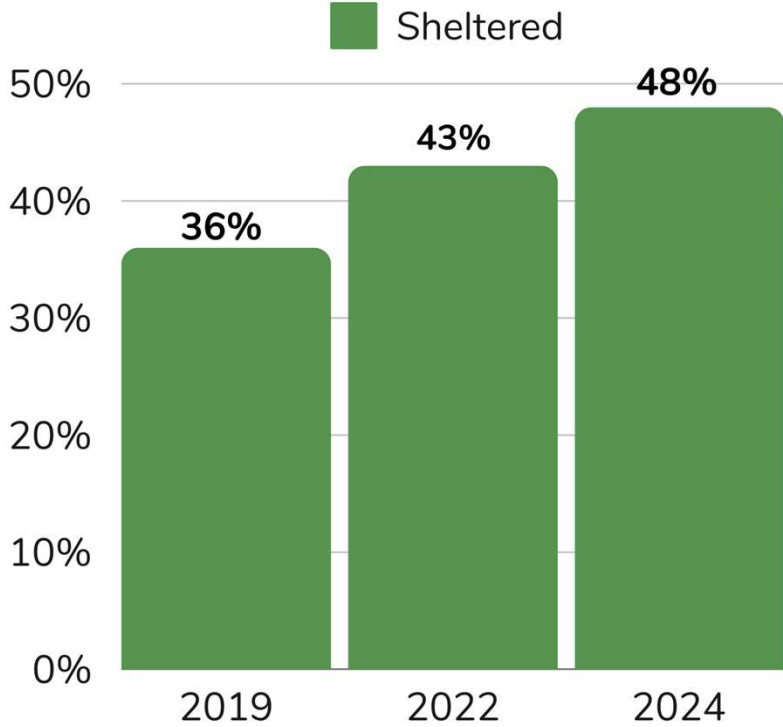
2024 Sheltered Count

The number of people staying in shelters increased by 39% in San Francisco since 2019.

39%



Proportion of Homeless Population that is Sheltered



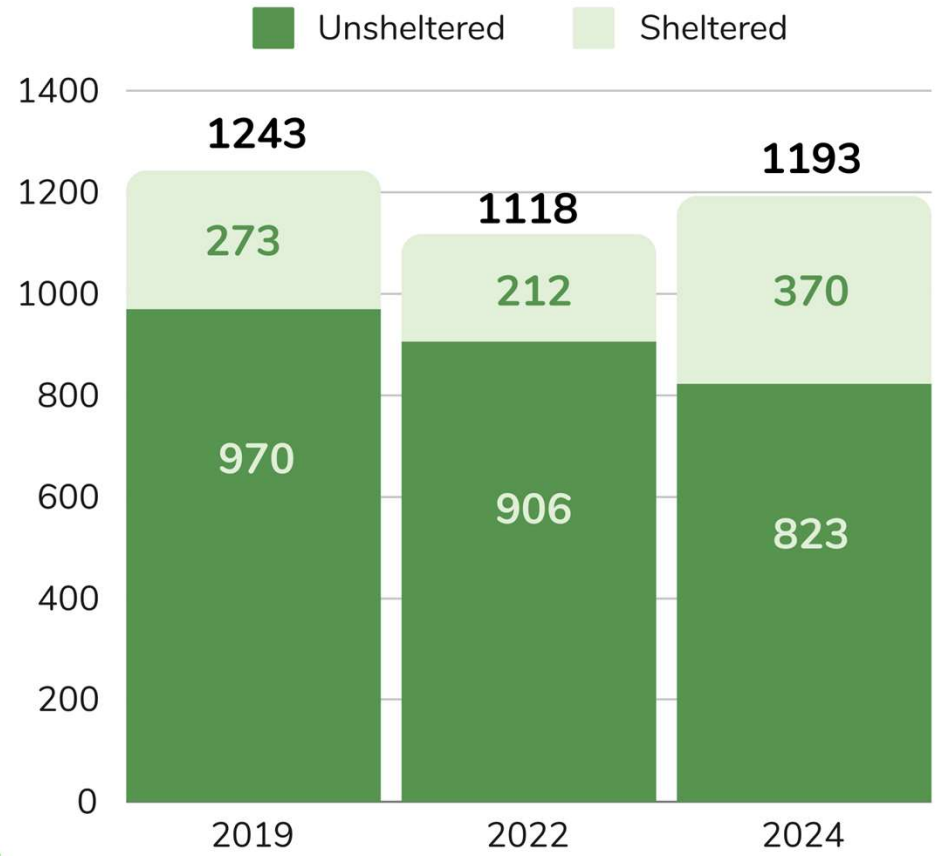


Unsheltered Youth Homelessness

San Francisco identified 823 unsheltered youth, a 9% decrease since 2022.

-9%

Youth Homelessness





Family Homelessness

Due to increased efforts, San Francisco identified 437 families experiencing homelessness, a 94% increase since 2022.



94%



Families in Vehicles

San Francisco San Francisco
identified 143 unsheltered families.
Of these families, 90% reside in
vehicles.

90%



Veteran Homelessness

San Francisco identified 587 homeless veterans. A 3% decrease since 2022.





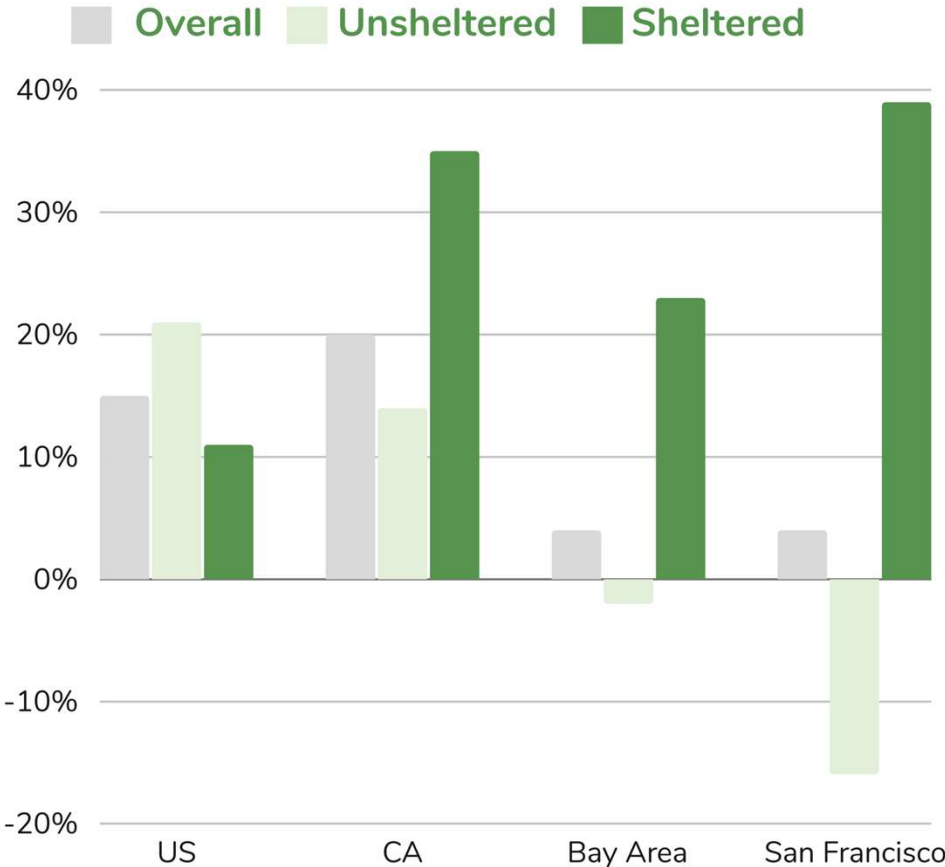
Chronic Homelessness in 2024

Chronic homelessness increased by 9% since 2022.

9%



Comparative Trend 2019 - Present



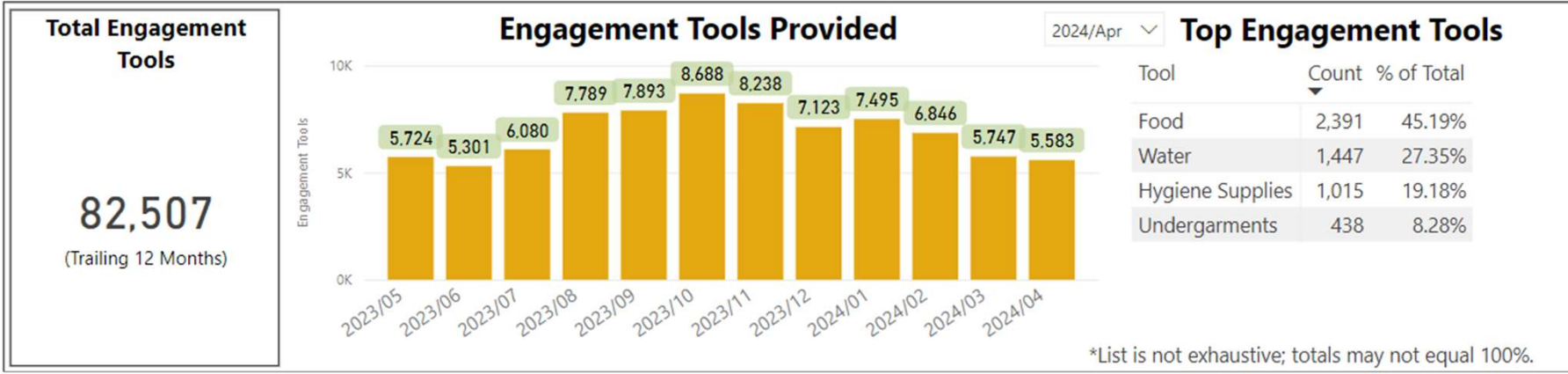
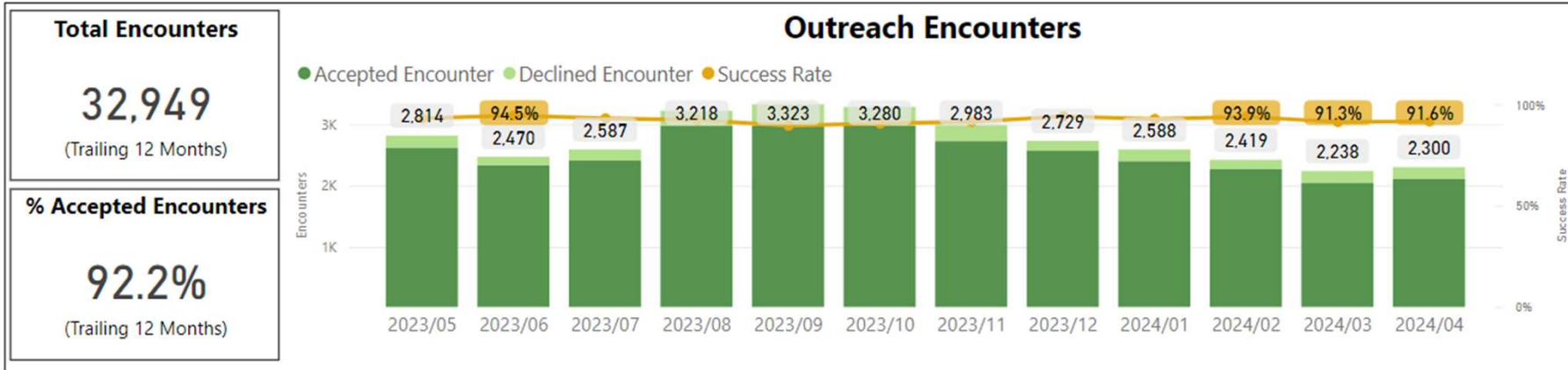


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Homelessness Response System: Updates and Data*

**All data is from the Online Navigation and Entry (ONE) System unless otherwise noted. All dashboards are located in HSH's [Data Hub](#).*

Outreach



Data through April 30, 2024.

[Link to online dashboard.](#)



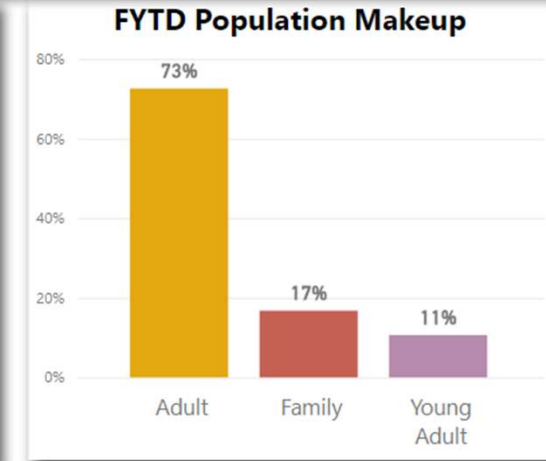
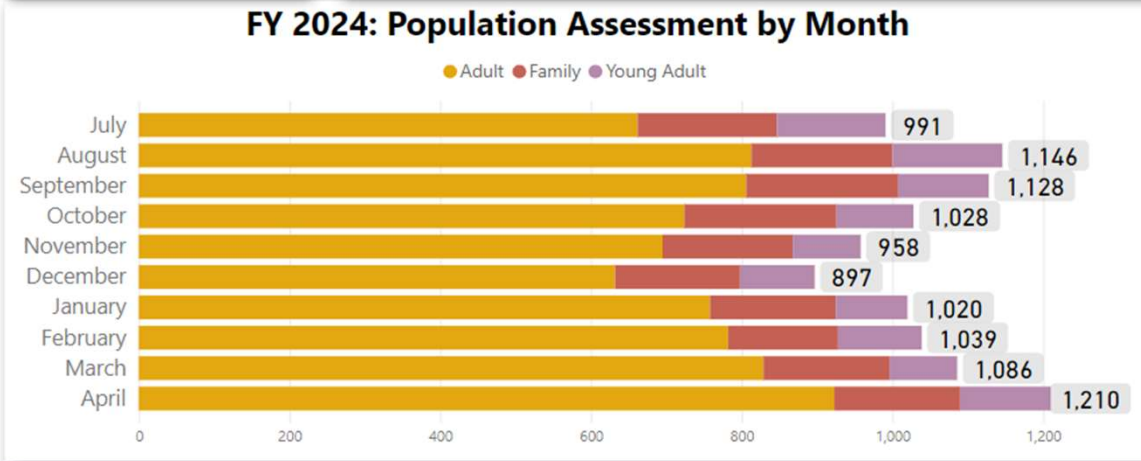
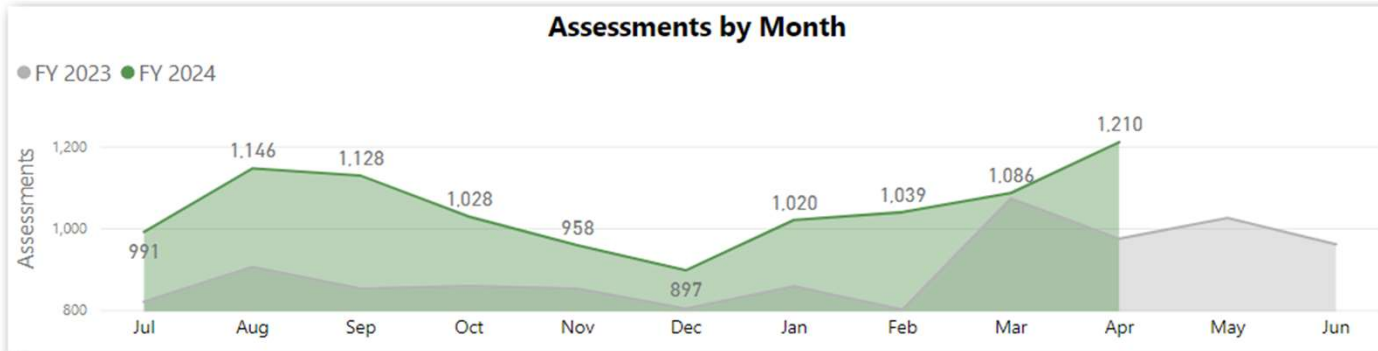
Coordinated Entry Assessments

1,210
Latest Month Assessments

10,503
FYTD Assessments

8,796
Last FYTD Assessments

8,730
Last Year Total



Data through April 30, 2024

Includes new assessments and re-assessments.

[Link to online dashboard.](#)

Program Updates: Coordinated Entry

- Local Homeless Coordinating Board Coordinated Entry committee meeting second Tuesday of the month.
- New Access Partner: Shelter Health
 - The Department of Public Health's Shelter Health program will now bring coordinated entry services to shelter health patients.
 - Serve at least 120 people with coordinated entry enrollments and assessments.



Homelessness Prevention

Date of Assistance

7/1/2023 4/30/2024

Total Households Served

1,266

Total Financial Assistance Distributed

\$8,424,407

This report includes prevention assistance funded and administered by HSH. It does not include ERAP assistance administered by other City departments (i.e. MOHCD)

Monthly Households Served



Monthly Financial Assistance Distributed



Types of Financial Assistance

Assistance Type	Amount
Back Rent	\$4,226,422
Move in Assistance	\$1,735,996
Future Rent	\$1,276,150
Stipulated Agreement Assistance	\$1,185,838
Other	\$0

Data through April 30, 2024

Problem Solving Resolutions

Service Dates

7/1/2023 4/30/2024

Households

856
Unique Households Resolved

8,837
Households Served

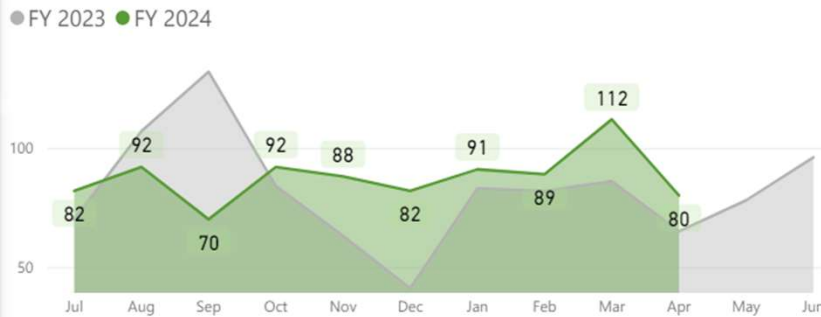
Services

878
Total Resolutions

\$2,745,745
Total Financial Assistance

12,914
Total Conversations

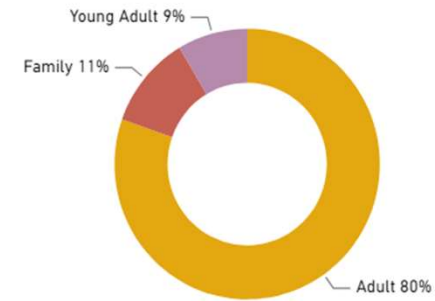
Resolutions by Month



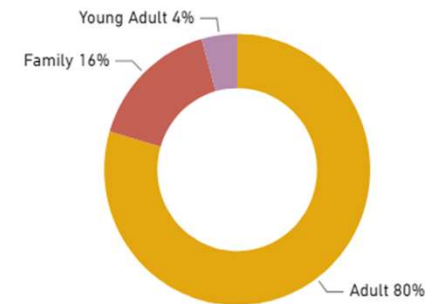
Top 5 Types of Financial Assistance

Assistance	Amount
Move-in assistance for housing outside the San Francisco homelessness response system, including deposits and first and last month's rent	\$2,164,380
Furniture, such as a bed, if reasonable and directly linked to a housing resolution	\$235,343
Rental assistance after move-in	\$188,983
Travel and relocation support outside of San Francisco that will result in a housing connection - airline, train or bus ticket	\$110,630
Travel and relocation support outside of San Francisco that will result in a housing connection- food stipend	\$10,739

Population: Household Type Resolved



Population: All Problem Solving Household ...



Data through April 30, 2024.

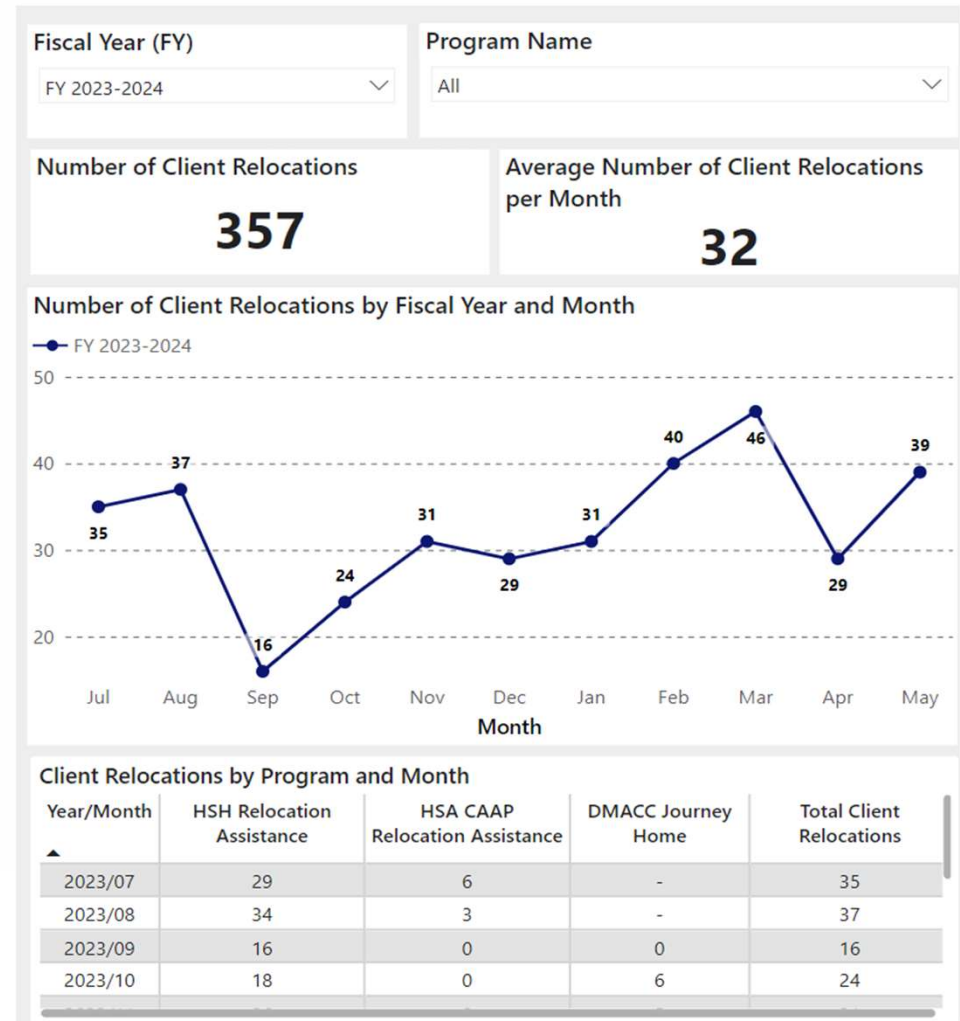
[Link to online dashboard.](#)

Relocation Assistance

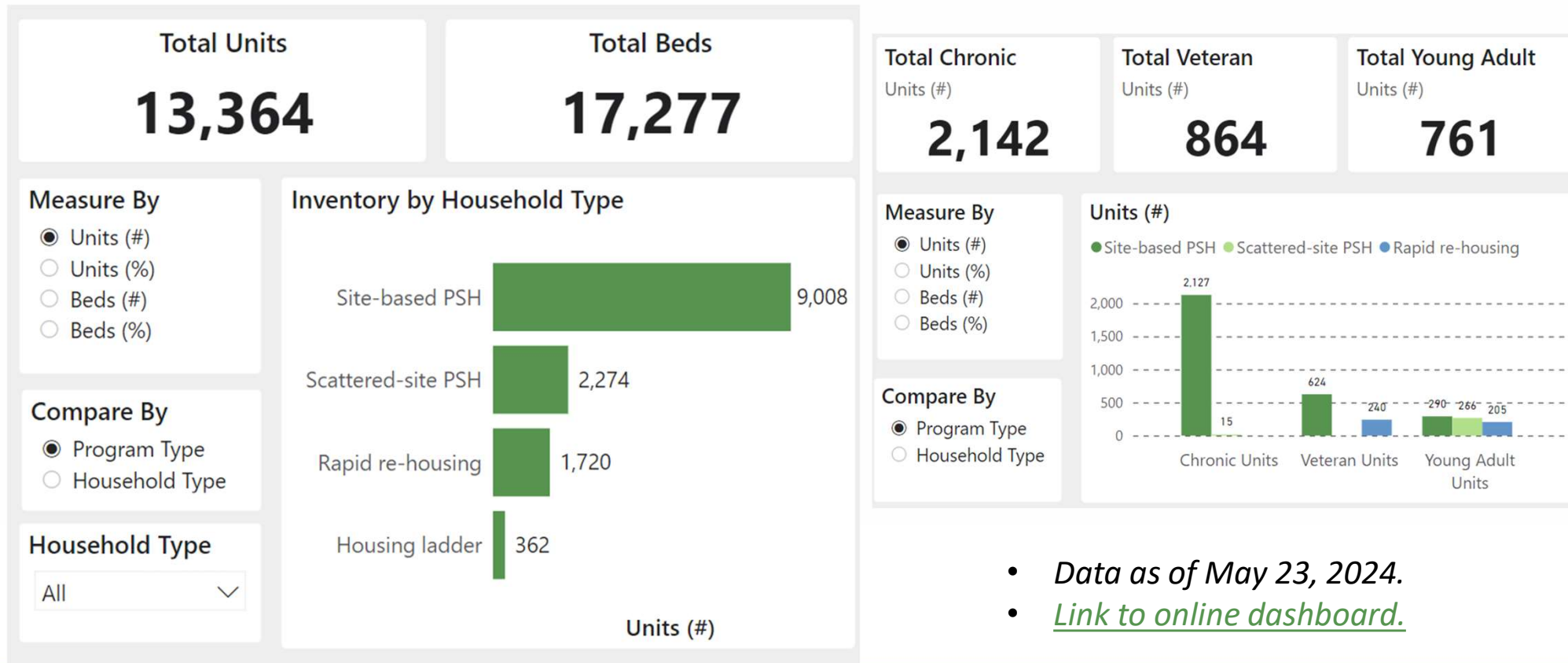
San Francisco offers three programs that help people experiencing or at risk of homelessness reunite with support networks and stable homes outside the city.

- **Problem Solving Relocation Assistance:** Offered by the Department of Homelessness and Supportive Housing for unhoused clients.
 - *This program started in **July 2022** as the successor to the longstanding Homeward Bound program.*
- **County Adult Assistance Program (CAAP) Relocation Assistance:** Offered by the [Human Services Agency](#) for CAAP recipients.
 - *This program started in **April 2023**.*
- **Journey Home:** Offered by **HSA and HSH** as part of the Drug Market Agency Coordination Center (DMACC) for unhoused people and people with substance use disorders.
 - *This program started in **September 2023**.*

New citywide Relocation Assistance dashboard is live on the [HSH website](#).



Housing Inventory Dashboard



- *Data as of May 23, 2024.*
- [Link to online dashboard.](#)

Housing Placements

Category ▾

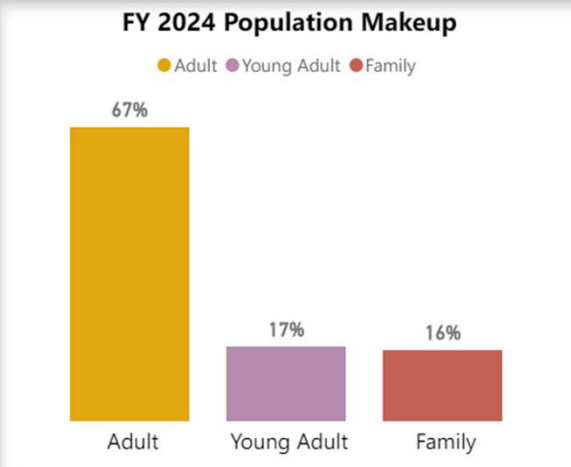
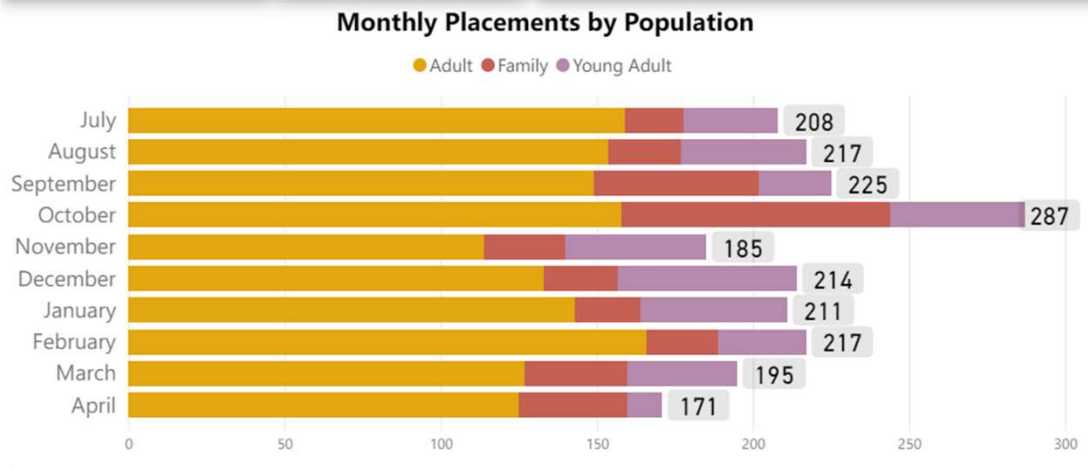
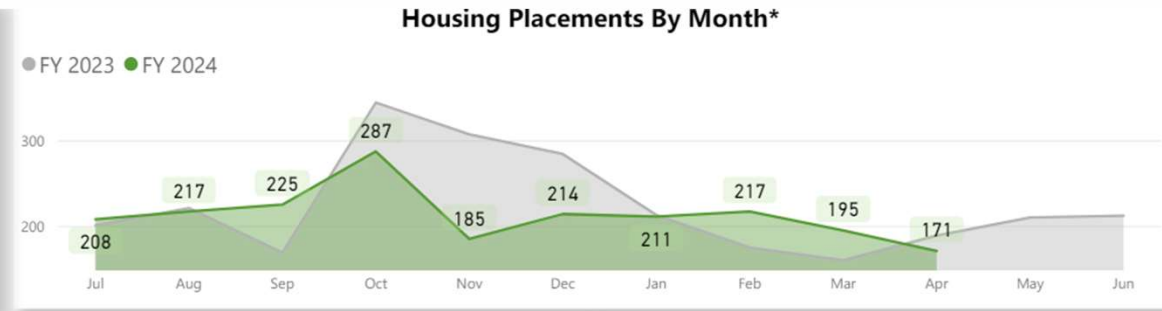
- Select all
- PSH - Scattered-site
- PSH - Site-based
- Rapid re-housing

171
Latest Month Placements

2,130
FYTD Placements

2,263
Last FYTD Placements

2,685
Last Year Total



Placements into HSH's overall portfolio of **1,934 units**. Excludes transfers.

Data through April 30, 2024.

[Link to online dashboard.](#)



Housing Program Updates

- **Workforce collaboration:** In June HSH and the Office of Economic and Workforce Development (OEWD) will be hosting a training for Scattered Site Housing Programs and Coordinated Entry providers on various employment services that are available to their clients.
- The City closed on the acquisition of **42 Otis St.** The site will be permanent supportive housing for young adults.

Program agreements for **new housing** programs for review at the June Homeless Oversight Commission are:

- Flexible Housing Subsidy Pool for Women
- Shallow Subsidy for Adults
- Shallow Subsidy for Families

Housing: Capital Needs Funding Update



Total Funding Available: \$10 Million

Maximum Award:

- \$350K <100 PSH units
- \$490K ≥100 PSH units



Purpose:

- Support capital improvements in older PSH buildings
- Preserve and enhance the quality of PSH



Threshold Requirements:

- ✓ Existing PSH Nonprofit-owned or Master Lease building
- ✓ Building is >10 years old **and** has not been significantly renovated in last 15 years
- ✓ 3-5 years remaining on Master Lease, or LOI to extend the master lease, if applicable
- ✓ Property was not awarded funding under MOHCD 2023 ENP NOFA

Other Evaluation Criteria:

- ✓ Improvements address habitability and/or improve functionality and suitability for PSH residents
- ✓ Vacancy rate
- ✓ Limited alternative funding sources
- ✓ Project supported by estimates/quotes from qualified contractors/consultants
- ✓ Home By the Bay goals and objectives



Capital Needs Funding: Next Steps

• **Funding Notices:**

- Sent May 2024

• **Funds Disbursed:**

- Beginning July 2024 – rolling
- Via new agreements or agreement modifications

• **Projects completed during FY24-25**

• **\$10.4 million approved for capital improvement projects**

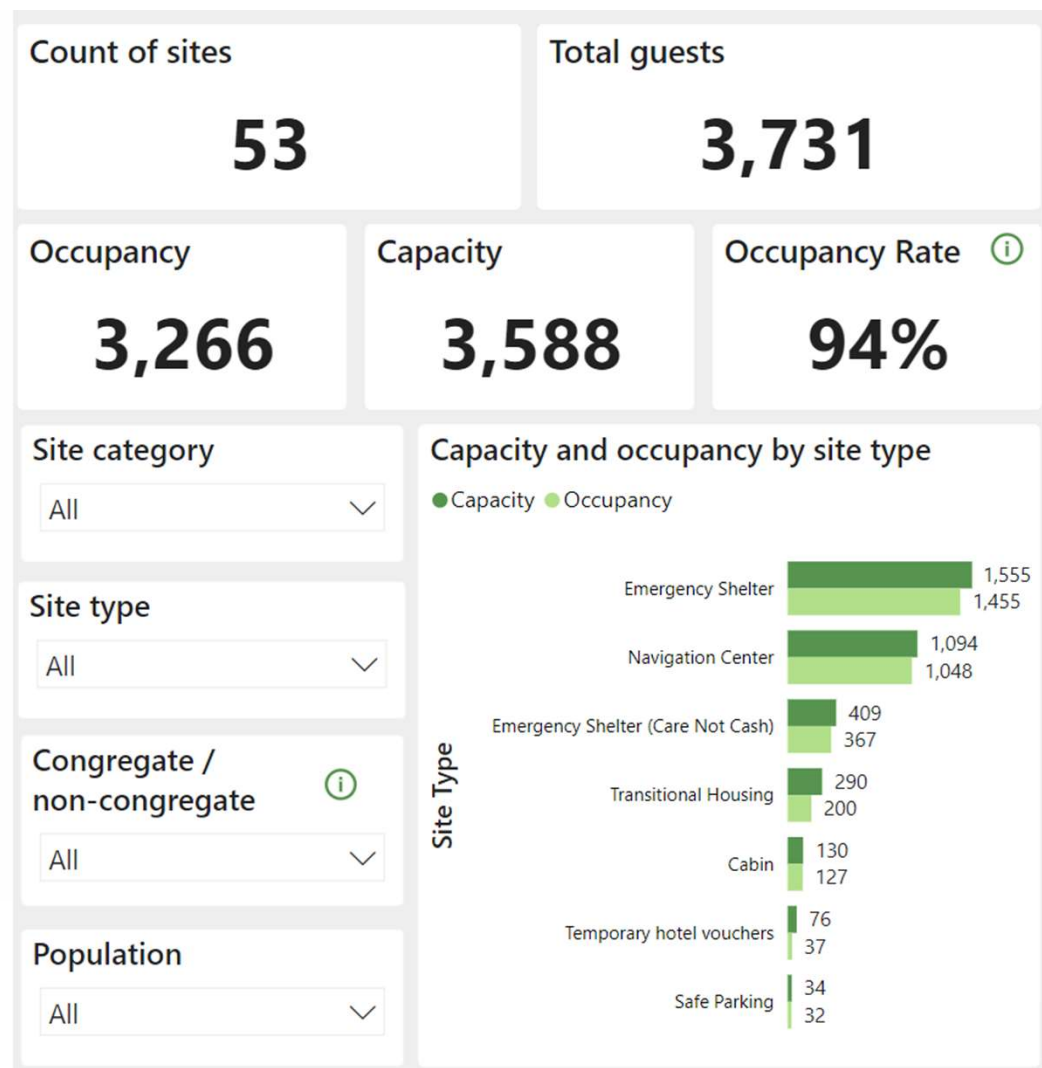
• **Projects include:**

- Safety & security related building improvements, accessibility improvements including one elevator project, improvements to the living environment, and other upgrades and repairs

• **Impact 2,930 formerly homeless households in 38 permanent supportive housing buildings**

HSH Shelter Inventory

- Snapshot as of May 23, 2024.
- [Public dashboard](#) available on HSH website; refreshes daily Monday – Friday.
- **Ability to filter** to drill down on specific programs and populations served.



Shelter Updates

Urgent Accommodation Vouchers (hotels):

- Expansion of urgent accommodation vouchers for families
- Launch of urgent accommodation vouchers for transgender adults

MSC South Capital Rehab

- Major renovation project at MSC-South (City owned building)
- Construction between 8/1/24 - 9/30/25 (14 months)
- HSH, DPW, and SVDP discussing project plans and how to ensure minimal disruption to bed capacity and guests
- Construction to include:
 - Second floor bathroom expansion and rehab
 - Mezzanine office rehab
 - Basement kitchen/dining area rehab

Shelter Updates: RESTORE & Journey Home Pilots

Two new pilot programs at the Adante Shelter

Journey Home:

5 rooms at Adante for Journey Home Pilot – Partnership between HSH and the Human Services Agency to provide short shelter stays and travel assistance to people looking to reunite with family or friends outside of the city. Partners like law enforcement and outreach teams are making referrals.

Anyone can make a **referral by calling (669) 265-9373.**

RESTORE:

9 rooms at Adante for Restore Pilot; a collaboration between HSH, the Department of Public Health, and Code Tenderloin (Night Navigators). Supports unsheltered people experiencing homelessness and who have substance use disorders to stabilize and connect to recovery/treatment resources.

- In the News: [SF Night Navigation Team reaches out to drug users in at-risk neighborhoods](#)
- In the News: [San Francisco Reports Decline in Drug Overdose Deaths So Far This Year](#)

Shelter Update: Housing Focused Case Management Training Series

- Focused on case management role in supporting guests to exit to permanent housing.
- First training was 4/17 "Doc Readiness Refresher and Update"
- 2nd training will focus on how to document services in ONE.
- Trainings are recorded for staff who missed the training or need a refresher.
- Reach out to HSH Program Manager if your case management team is not subscribed to HSH Case Management Email ListServ.

Adult & Family Shelter Reservation Waitlist

Adult Shelter Waiting List

Currently 128 people on the waiting list

577 people joined the waiting list in April

Average time on waiting list = 13 days (for people who accepted placement offers)

In April 158 people were placed into shelter from the reservation system

Family Shelter Waiting List

390 families*

54 of these families are in an HSH funded family emergency shelter.

Safer Families Budget Proposal

Mayor Breed's 2024-25 **budget proposal** to address the increase in family homelessness

Shelter

- 35 new hotel vouchers (urgent accommodation vouchers) already added.
- 80 additional emergency shelter hotel rooms (long term stays)
 - \$8.7 million to serve 480 families over 1.5 years

Housing

- 60 new shallow subsidies for families
- 105 new family rapid rehousing slots
 - \$28.9 million to serve 405 families
- 50 new TAY family rapid rehousing slots



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Additional Updates

Legislative Update

- Legislation **in process** with hearings in June:
 - **2 grant amendments** with Urban Alchemy and **1 new agreement** with Meals on Wheels;
 - Resolution authorizing HSH to retroactively enter into an agreement with the **San Francisco Health Plan for HHIP grant funds**.
- Hearing on **the implementation of the Homelessness Oversight Commission** in May.
- **Upcoming** legislation this summer:
 - Short-term extensions for **non-congregate shelter booking agreements** for the Cova, Adante and Monarch Hotels through March 31, 2025.
 - **Lease agreements** for young adult PSH at recently acquired **42 Otis** and **1174 Folsom**.

FY 2024-26
Budget Hearings

June 13th

June 20th

State Funding: Homelessness, Housing, Assistance and Prevention (HHAP)

- Since 2020, San Francisco has received more than \$143 million in HHAP funding:
 - There were a total of **1,691 rooms** available through HHAP-funded SIP hotels during COVID.
 - HHAP-funded navigation centers provide **973 shelter beds**.
 - The development of the Department on Homelessness and Supportive Housing's strategic framework, "**Home by the Bay**."
- Governor's FY 24-25 proposed budget (January) did not include HHAP funding.
- Governor's May revise also did not include funds for HHAP.
- Legislature's budget agreement (late May) does includes \$1 billion for HHAP.
- Ongoing state budget advocacy is needed to ensure that HHAP is included in the final state budget that must be passed by June 15th.

Updates from other Advisory Bodies

• Local Homeless Coordinating Board:

- 2 vacancies
- The June meeting focused on the Continuum of Care and Emergency Solutions Grant desk guide and the 2024 Notice of Funding Opportunity scoring tool.

• Shelter Monitoring Committee:

- 1 vacancy
- Next meeting: June 19, 2024

• Shelter Grievance Advisory Committee:

- 3 vacancies
- Next meeting on Tuesday, June 18th, 2024 from 2:30 – 4:30PM

Equity Office Updates

Transitional Age Youth (TAY) Convening:

- The Equity Office supported the Strategy, Planning and Performance Teams workshop with TAY providers to support the Home By The Bay Strategic Plan's equity work.

Coordinated Entry Redesign:

- The equity team is supporting the Coordinated Entry Re-prioritization strategy to consider more equitable and responsive factors in our Coordinated Entry assessment and scoring process to ensure that we are first serving the most vulnerable populations experiencing Homelessness in San Francisco.

Trainings:

- Racial Equity Training#4 series scheduled beginning June through August for HSH internal staff, along with content finalized.

Affirming Trans Access to Housing:

- 7 symposiums completed with 438 in attendance across 36 organizations
- Final symposiums scheduled in June



HR Update & HSH is Hiring!

- HSH's open positions are listed on the [citywide DHR website](#).

Positions Update

247 total FTE

49 vacant positions

62 active recruitments



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Questions?

Thank you!

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